

TABLE 1
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2011, by Service

Appealed Service	Recons 2011	Recons Upheld	%	Recons Overturned	%	Recons Partly Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ W/drawn
1-Practitioner Services	20297	5953	29.33	1019	5.02	165	0.81	12446	61.32	714	3.52	\$28,701,988	\$1,557,631	\$8,534,801	\$17599889	\$1,009,667
2-Emergency Room	1445	399	27.61	100	6.92	18	1.25	891	61.66	37	2.56	\$1,319,285	\$99,517	\$372,504	\$813,483	\$33,781
3-Inpatient Hospital	6871	2587	37.65	836	12.17	149	2.17	3139	45.68	160	2.33	\$71,389,827	\$9,460,113	\$27653038	\$32614273	\$1,662,403
4-Clinic (Lab, X-ray)	16574	3994	24.10	1194	7.20	89	0.54	10591	63.90	706	4.26	\$15,078,859	\$1,126,775	\$3,674,187	\$9,635,586	\$642,312
5-Nursing Home Care	3166	1891	59.73	349	11.02	103	3.25	746	23.56	77	2.43	\$49,573,165	\$6,271,021	\$30415626	\$11680853	\$1,205,664
6-Therapies	1585	643	40.57	133	8.39	21	1.32	744	46.94	44	2.78	\$1,873,613	\$169,630	\$772,496	\$879,475	\$52,012
7-Ambulance	3465	1416	40.87	107	3.09	17	0.49	1851	53.42	74	2.14	\$4,285,235	\$142,841	\$1,761,708	\$2,289,169	\$91,517
8-Home Health Care	733	224	30.56	50	6.82	14	1.91	418	57.03	27	3.68	\$2,465,262	\$191,705	\$776,911	\$1,405,839	\$90,808
9-DME/Medical Supplies	7362	4066	55.23	458	6.22	72	0.98	2382	32.36	384	5.22	\$7,826,174	\$525,147	\$4,360,631	\$2,532,185	\$408,211
10-OPD Mental Health	802	283	35.29	21	2.62	8	1.00	473	58.98	17	2.12	\$1,357,457	\$42,315	\$485,773	\$800,595	\$28,774
11-Hospice Care	126	81	64.29	3	2.38	1	0.79	38	30.16	3	2.38	\$175,287	\$4,869	\$113,380	\$52,864	\$4,174
12-Non-Medicare Benefit	6091	3084	50.63	573	9.41	64	1.05	2152	35.33	218	3.58	\$5,736,869	\$569,825	\$2,934,836	\$2,026,883	\$205,325
TOTAL All Services	68,517	24621	35.93	4843	7.07	721	1.05	35871	52.35	2461	3.59	\$189,783,022	\$20161389	\$81855891	\$82331093	\$5,434,649

Dollar figures are estimates based on records received during 2011 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 2
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2011, by Region

Region	Recons 2011	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ W/drawn
01: Boston	2907	1519	52.25	292	10.04	42	1.44	993	34.16	61	2.10	\$12,740,976	\$1,871,755	\$7,474,152	\$3,199,966	\$195,102
02: New York	5527	2037	36.86	698	12.63	105	1.90	2456	44.44	231	4.18	\$22,832,406	\$4,450,161	\$10576983	\$7,327,830	\$477,433
03: Philadelphia	2700	1700	62.96	257	9.52	49	1.81	645	23.89	49	1.81	\$8,918,490	\$938,076	\$6,390,980	\$1,473,736	\$115,699
04: Atlanta	7956	2175	27.34	352	4.42	43	0.54	5280	66.36	106	1.33	\$16,695,531	\$976,831	\$4,700,332	\$10796701	\$221,668
05: Chicago	4066	2187	53.79	556	13.67	76	1.87	969	23.83	278	6.84	\$14,123,135	\$2,611,982	\$7,582,646	\$3,185,834	\$742,673
06: Dallas	6467	1974	30.52	413	6.39	47	0.73	3417	52.84	616	9.53	\$15,064,317	\$1,228,259	\$5,532,964	\$7,112,447	\$1,190,648
07: Kansas City	13319	1727	12.97	197	1.48	36	0.27	11177	83.92	182	1.37	\$28,255,910	\$533,689	\$4,332,720	\$22860085	\$529,417
08: Denver	1098	479	43.62	140	12.75	16	1.46	357	32.51	106	9.65	\$2,931,904	\$415,145	\$1,528,091	\$760,142	\$228,526
09: San Francisco	20968	9065	43.23	1628	7.76	270	1.29	9385	44.76	620	2.96	\$59,088,416	\$6,189,923	\$28604956	\$22899183	\$1,394,354
10: Seattle	3509	1758	50.10	310	8.83	37	1.05	1192	33.97	212	6.04	\$9,131,937	\$945,570	\$5,132,068	\$2,715,169	\$339,130
TOTAL All Regions	68,517	24,621	35.93	4843	7.07	721	1.05	35871	52.35	2461	3.59	\$189,783,022	\$20161389	\$81855891	\$82331093	\$5,434,649

Dollar figures are estimates based on records received during 2011 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

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Region=01: Boston

Appealed Service	Recons 2011	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	2907	1519	52.25	292	10.04	42	1.44	993	34.16	61	2.10	\$12,740,976	\$1,871,755	\$7,474,152
1-Practitioner Services	724	389	53.73	48	6.63	6	0.83	266	36.74	15	2.07	\$1,023,808	\$72,119	\$554,327
2-Emergency Room	38	28	73.68	2	5.26	0	0.00	8	21.05	0	0.00	\$34,694	\$1,826	\$25,564
3-Inpatient Hospital	196	109	55.61	25	12.76	0	0.00	58	29.59	4	2.04	\$2,036,444	\$259,750	\$1,132,512
4-Clinic (Lab, X-ray)	516	200	38.76	80	15.50	3	0.58	215	41.67	18	3.49	\$469,452	\$74,148	\$183,323
5-Nursing Home Care	513	304	59.26	74	14.42	28	5.46	101	19.69	6	1.17	\$8,032,544	\$1,377,902	\$4,979,238
6-Therapies	93	57	61.29	11	11.83	1	1.08	23	24.73	1	1.08	\$109,934	\$13,594	\$67,970
7-Ambulance	252	97	38.49	9	3.57	0	0.00	142	56.35	4	1.59	\$311,653	\$11,130	\$119,962
8-Home Health Care	55	27	49.09	5	9.09	2	3.64	20	36.36	1	1.82	\$184,979	\$20,180	\$94,171
9-DME/Medical Supplies	266	155	58.27	17	6.39	1	0.38	83	31.20	10	3.76	\$282,771	\$18,603	\$165,304
10-OPD Mental Health	20	9	45.00	3	15.00	0	0.00	8	40.00	0	0.00	\$33,852	\$5,078	\$15,233
11-Hospice Care	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,391	\$0	\$1,391
12-Non-Medicare Benefit	233	143	61.37	18	7.73	1	0.43	69	29.61	2	0.86	\$219,453	\$17,424	\$135,157

Region=02: New York

Appealed Service	Recons 2011	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	5527	2037	36.86	698	12.63	105	1.90	2456	44.44	231	4.18	\$22,832,406	\$4,450,161	\$105,769,83
1-Practitioner Services	1278	328	25.67	74	5.79	11	0.86	833	65.18	32	2.50	\$1,807,220	\$112,421	\$471,602
2-Emergency Room	54	14	25.93	2	3.70	1	1.85	36	66.67	1	1.85	\$49,302	\$2,283	\$13,239
3-Inpatient Hospital	1158	472	40.76	243	20.98	46	3.97	388	33.51	9	0.78	\$12,031,643	\$2,763,745	\$5,143,060
4-Clinic (Lab, X-ray)	1071	274	25.58	121	11.30	2	0.19	615	57.42	59	5.51	\$974,385	\$110,994	\$250,192
5-Nursing Home Care	390	240	61.54	72	18.46	15	3.85	54	13.85	9	2.31	\$6,106,612	\$1,244,809	\$3,875,350

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6-Therapies	120	40	33.33	17	14.17	3	2.50	55	45.83	5	4.17	\$141,851	\$21,869	\$49,057
7-Ambulance	116	39	33.62	7	6.03	7	6.03	59	50.86	4	3.45	\$143,460	\$12,986	\$52,561
8-Home Health Care	76	25	32.89	4	5.26	0	0.00	40	52.63	7	9.21	\$255,607	\$13,453	\$84,081
9-DME/Medical Supplies	612	305	49.84	66	10.78	9	1.47	163	26.63	69	11.27	\$650,587	\$74,945	\$329,014
10-OPD Mental Health	72	24	33.33	0	0.00	1	1.39	45	62.50	2	2.78	\$121,866	\$846	\$41,468
11-Hospice Care	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00	\$11,129	\$1,391	\$8,347
12-Non-Medicare Benefit	572	270	47.20	91	15.91	10	1.75	167	29.20	34	5.94	\$538,744	\$90,419	\$259,011

Region=03: Philadelphia

Appealed Service	Recons 2011	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	2700	1700	62.96	257	9.52	49	1.81	645	23.89	49	1.81	\$8,918,490	\$938,076	\$6,390,980
1-Practitioner Services	373	170	45.58	42	11.26	12	3.22	139	37.27	10	2.68	\$527,459	\$67,877	\$248,882
2-Emergency Room	39	19	48.72	2	5.13	1	2.56	16	41.03	1	2.56	\$35,607	\$2,283	\$17,804
3-Inpatient Hospital	363	268	73.83	31	8.54	8	2.20	51	14.05	5	1.38	\$3,771,577	\$363,651	\$2,826,085
4-Clinic (Lab, X-ray)	396	170	42.93	60	15.15	4	1.01	158	39.90	4	1.01	\$360,277	\$56,407	\$156,484
5-Nursing Home Care	168	126	75.00	14	8.33	9	5.36	18	10.71	1	0.60	\$2,630,541	\$289,673	\$2,043,366
6-Therapies	122	71	58.20	27	22.13	4	3.28	18	14.75	2	1.64	\$144,215	\$34,281	\$86,293
7-Ambulance	332	264	79.52	4	1.20	1	0.30	63	18.98	0	0.00	\$410,591	\$5,565	\$327,112
8-Home Health Care	52	25	48.08	12	23.08	6	11.54	9	17.31	0	0.00	\$174,889	\$50,449	\$94,171
9-DME/Medical Supplies	417	271	64.99	38	9.11	3	0.72	84	20.14	21	5.04	\$443,292	\$41,990	\$289,681
10-OPD Mental Health	10	4	40.00	0	0.00	0	0.00	6	60.00	0	0.00	\$16,926	\$0	\$6,770
12-Non-Medicare Benefit	428	312	72.90	27	6.31	1	0.23	83	19.39	5	1.17	\$403,116	\$25,901	\$294,331

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Region=04: Atlanta

Appealed Service	Recons 2011	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	7956	2175	27.34	352	4.42	43	0.54	5280	66.36	106	1.33	\$16,695,531	\$976,831	\$4,700,332
1-Practitioner Services	2692	543	20.17	47	1.75	11	0.41	2063	76.63	28	1.04	\$3,806,757	\$74,240	\$775,634
2-Emergency Room	78	17	21.79	3	3.85	1	1.28	57	73.08	0	0.00	\$71,214	\$3,196	\$15,978
3-Inpatient Hospital	578	141	24.39	34	5.88	4	0.69	393	67.99	6	1.04	\$6,005,432	\$374,041	\$1,485,773
4-Clinic (Lab, X-ray)	2562	672	26.23	107	4.18	8	0.31	1739	67.88	36	1.41	\$2,330,882	\$100,987	\$615,018
5-Nursing Home Care	145	60	41.38	13	8.97	7	4.83	62	42.76	3	2.07	\$2,270,407	\$258,357	\$994,282
6-Therapies	115	55	47.83	8	6.96	2	1.74	50	43.48	0	0.00	\$135,940	\$10,639	\$66,197
7-Ambulance	543	110	20.26	18	3.31	1	0.18	411	75.69	3	0.55	\$671,539	\$22,879	\$136,658
8-Home Health Care	52	7	13.46	3	5.77	0	0.00	40	76.92	2	3.85	\$174,889	\$10,090	\$23,543
9-DME/Medical Supplies	582	276	47.42	42	7.22	4	0.69	246	42.27	14	2.41	\$618,695	\$46,774	\$295,528
10-OPD Mental Health	47	16	34.04	1	2.13	0	0.00	28	59.57	2	4.26	\$79,552	\$1,693	\$27,081
11-Hospice Care	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	\$2,782	\$0	\$1,391
12-Non-Medicare Benefit	560	277	49.46	76	13.57	5	0.89	190	33.93	12	2.14	\$527,442	\$73,936	\$263,250

Region=05: Chicago

Appealed Service	Recons 2011	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	4066	2187	53.79	556	13.67	76	1.87	969	23.83	278	6.84	\$14,123,135	\$2,611,982	\$7,582,646
1-Practitioner Services	969	445	45.92	129	13.31	14	1.44	302	31.17	79	8.15	\$1,370,263	\$192,318	\$639,173
2-Emergency Room	88	22	25.00	5	5.68	0	0.00	52	59.09	9	10.23	\$80,344	\$4,565	\$20,086
3-Inpatient Hospital	646	288	44.58	123	19.04	24	3.72	174	26.93	37	5.73	\$6,711,953	\$1,402,653	\$3,117,006
4-Clinic (Lab, X-ray)	685	315	45.99	125	18.25	11	1.61	161	23.50	73	10.66	\$623,206	\$118,728	\$291,588
5-Nursing Home Care	239	151	63.18	42	17.57	10	4.18	30	12.55	6	2.51	\$3,742,257	\$735,925	\$2,442,645
6-Therapies	104	62	59.62	9	8.65	1	0.96	28	26.92	4	3.85	\$122,937	\$11,230	\$73,881

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7-Ambulance	140	91	65.00	10	7.14	3	2.14	25	17.86	11	7.86	\$173,141	\$14,222	\$114,397
8-Home Health Care	26	15	57.69	4	15.38	0	0.00	7	26.92	0	0.00	\$87,445	\$13,453	\$50,449
9-DME/Medical Supplies	553	369	66.73	52	9.40	7	1.27	104	18.81	21	3.80	\$587,867	\$58,999	\$395,986
10-OPD Mental Health	55	39	70.91	4	7.27	1	1.82	9	16.36	2	3.64	\$93,092	\$7,617	\$66,857
11-Hospice Care	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00	\$6,956	\$0	\$2,782
12-Non-Medicare Benefit	556	388	69.78	53	9.53	5	0.90	74	13.31	36	6.47	\$523,674	\$52,273	\$367,796

Region=06: Dallas

Appealed Service	Recons 2011	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	6467	1974	30.52	413	6.39	47	0.73	3417	52.84	616	9.53	\$15,064,317	\$1,228,259	\$5,532,964
1-Practitioner Services	2481	717	28.90	117	4.72	9	0.36	1405	56.63	233	9.39	\$3,508,382	\$171,813	\$1,020,273
2-Emergency Room	409	122	29.83	16	3.91	0	0.00	261	63.81	10	2.44	\$373,417	\$14,608	\$111,386
3-Inpatient Hospital	552	205	37.14	43	7.79	8	1.45	255	46.20	41	7.43	\$5,735,291	\$488,331	\$2,171,514
4-Clinic (Lab, X-ray)	1484	302	20.35	132	8.89	9	0.61	848	57.14	193	13.01	\$1,350,128	\$124,186	\$278,851
5-Nursing Home Care	152	78	51.32	16	10.53	8	5.26	44	28.95	6	3.95	\$2,380,013	\$313,160	\$1,283,954
6-Therapies	118	43	36.44	10	8.47	1	0.85	53	44.92	11	9.32	\$139,487	\$12,412	\$51,421
7-Ambulance	154	48	31.17	4	2.60	0	0.00	82	53.25	20	12.99	\$190,455	\$4,947	\$59,363
8-Home Health Care	87	30	34.48	6	6.90	2	2.30	44	50.57	5	5.75	\$292,603	\$23,543	\$104,261
9-DME/Medical Supplies	582	219	37.63	30	5.15	7	1.20	251	43.13	75	12.89	\$618,695	\$35,612	\$236,529
10-OPD Mental Health	67	17	25.37	1	1.49	2	2.99	45	67.16	2	2.99	\$113,404	\$3,385	\$30,467
11-Hospice Care	8	6	75.00	0	0.00	0	0.00	2	25.00	0	0.00	\$11,129	\$0	\$8,347
12-Non-Medicare Benefit	373	187	50.13	38	10.19	1	0.27	127	34.05	20	5.36	\$351,314	\$36,262	\$176,599

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Region=07: Kansas City

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TOTAL All Services	13319	1727	12.97	197	1.48	36	0.27	11177	83.92	182	1.37	\$28,255,910	\$533,689	\$4,332,720
1-Practitioner Services	4604	494	10.73	46	1.00	17	0.37	3997	86.82	50	1.09	\$6,510,516	\$77,068	\$710,585
2-Emergency Room	256	17	6.64	0	0.00	1	0.39	237	92.58	1	0.39	\$233,728	\$457	\$15,978
3-Inpatient Hospital	1019	165	16.19	17	1.67	0	0.00	822	80.67	15	1.47	\$10,587,430	\$176,630	\$1,714,353
4-Clinic (Lab, X-ray)	4029	226	5.61	52	1.29	5	0.12	3721	92.36	25	0.62	\$3,665,544	\$49,584	\$207,887
5-Nursing Home Care	221	53	23.98	8	3.62	3	1.36	145	65.61	12	5.43	\$3,460,414	\$148,751	\$853,360
6-Therapies	393	41	10.43	10	2.54	0	0.00	332	84.48	10	2.54	\$464,561	\$11,821	\$48,466
7-Ambulance	465	68	14.62	3	0.65	1	0.22	387	83.23	6	1.29	\$575,075	\$4,329	\$84,715
8-Home Health Care	127	6	4.72	0	0.00	0	0.00	118	92.91	3	2.36	\$427,133	\$0	\$20,180
9-DME/Medical Supplies	894	300	33.56	22	2.46	4	0.45	539	60.29	29	3.24	\$950,367	\$25,513	\$321,041
10-OPD Mental Health	180	18	10.00	0	0.00	0	0.00	160	88.89	2	1.11	\$304,666	\$0	\$30,467
11-Hospice Care	25	9	36.00	1	4.00	0	0.00	14	56.00	1	4.00	\$34,779	\$1,391	\$12,521
12-Non-Medicare Benefit	1106	330	29.84	38	3.44	5	0.45	705	63.74	28	2.53	\$1,041,697	\$38,145	\$313,168

Region=08: Denver

Appealed Service	Recons 2011	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	1098	479	43.62	140	12.75	16	1.46	357	32.51	106	9.65	\$2,931,904	\$415,145	\$1,528,091
1-Practitioner Services	278	106	38.13	24	8.63	3	1.08	121	43.53	24	8.63	\$393,120	\$36,060	\$152,016
2-Emergency Room	13	1	7.69	2	15.38	0	0.00	9	69.23	1	7.69	\$11,869	\$1,826	\$913
3-Inpatient Hospital	75	37	49.33	6	8.00	1	1.33	29	38.67	2	2.67	\$779,252	\$67,535	\$389,626
4-Clinic (Lab, X-ray)	252	90	35.71	50	19.84	4	1.59	67	26.59	41	16.27	\$229,267	\$47,309	\$83,701
5-Nursing Home Care	67	42	62.69	13	19.40	1	1.49	5	7.46	6	8.96	\$1,049,085	\$211,383	\$665,464
6-Therapies	26	11	42.31	6	23.08	1	3.85	7	26.92	1	3.85	\$30,734	\$7,684	\$13,594

Dollar figures are estimates based on records received during 2011 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2011, by Region and Service

Appealed Service	Recons 2011	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
7-Ambulance	36	16	44.44	2	5.56	1	2.78	16	44.44	1	2.78	\$44,522	\$3,092	\$20,406
8-Home Health Care	13	7	53.85	0	0.00	0	0.00	3	23.08	3	23.08	\$43,722	\$0	\$23,543
9-DME/Medical Supplies	171	86	50.29	18	10.53	2	1.17	53	30.99	12	7.02	\$181,782	\$20,198	\$92,485
10-OPD Mental Health	15	9	60.00	1	6.67	0	0.00	2	13.33	3	20.00	\$25,389	\$1,693	\$15,233
12-Non-Medicare Benefit	152	74	48.68	18	11.84	3	1.97	45	29.61	12	7.89	\$143,163	\$18,366	\$71,110

Region=09: San Francisco

Appealed Service	Recons 2011	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	20968	9065	43.23	1628	7.76	270	1.29	9385	44.76	620	2.96	\$59,088,416	\$6,189,923	\$286,049,56
1-Practitioner Services	5897	2285	38.75	418	7.09	73	1.24	2929	49.67	192	3.26	\$8,338,948	\$642,708	\$3,282,833
2-Emergency Room	420	141	33.57	66	15.71	13	3.10	190	45.24	10	2.38	\$383,460	\$66,193	\$134,668
3-Inpatient Hospital	2049	794	38.75	299	14.59	57	2.78	868	42.36	31	1.51	\$21,289,151	\$3,402,732	\$8,545,791
4-Clinic (Lab, X-ray)	5025	1565	31.14	409	8.14	38	0.76	2835	56.42	178	3.54	\$4,571,695	\$389,390	\$1,441,107
5-Nursing Home Care	1084	700	64.58	70	6.46	18	1.66	269	24.82	27	2.49	\$16,973,250	\$1,236,980	\$11,101,508
6-Therapies	375	197	52.53	19	5.07	4	1.07	151	40.27	4	1.07	\$443,284	\$24,824	\$235,236
7-Ambulance	1155	571	49.44	37	3.20	3	0.26	523	45.28	21	1.82	\$1,428,412	\$47,614	\$708,022
8-Home Health Care	173	68	39.31	12	6.94	1	0.58	87	50.29	5	2.89	\$581,842	\$42,041	\$230,383
9-DME/Medical Supplies	2780	1730	62.23	138	4.96	30	1.08	774	27.84	108	3.88	\$2,955,279	\$162,647	\$1,855,022
10-OPD Mental Health	271	106	39.11	9	3.32	3	1.11	150	55.35	3	1.11	\$458,692	\$17,772	\$181,953
11-Hospice Care	59	42	71.19	1	1.69	1	1.69	13	22.03	2	3.39	\$82,079	\$2,087	\$59,125
12-Non-Medicare Benefit	1680	866	51.55	150	8.93	29	1.73	596	35.48	39	2.32	\$1,582,325	\$154,936	\$829,308

Dollar figures are estimates based on records received during 2011 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2011, by Region and Service

Region=10: Seattle

Appealed Service	Recons 2011	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	3509	1758	50.10	310	8.83	37	1.05	1192	33.97	212	6.04	\$9,131,937	\$945,570	\$5,132,068
1-Practitioner Services	1001	476	47.55	74	7.39	9	0.90	391	39.06	51	5.09	\$1,415,514	\$111,007	\$679,475
2-Emergency Room	50	18	36.00	2	4.00	1	2.00	25	50.00	4	8.00	\$45,650	\$2,283	\$16,891
3-Inpatient Hospital	235	108	45.96	15	6.38	1	0.43	101	42.98	10	4.26	\$2,441,655	\$161,045	\$1,127,317
4-Clinic (Lab, X-ray)	554	180	32.49	58	10.47	5	0.90	232	41.88	79	14.26	\$504,024	\$55,042	\$166,037
5-Nursing Home Care	187	137	73.26	27	14.44	4	2.14	18	9.63	1	0.53	\$2,928,042	\$454,081	\$2,176,459
6-Therapies	119	66	55.46	16	13.45	4	3.36	27	22.69	6	5.04	\$140,669	\$21,278	\$80,382
7-Ambulance	272	112	41.18	13	4.78	0	0.00	143	52.57	4	1.47	\$336,388	\$16,077	\$138,513
8-Home Health Care	72	14	19.44	4	5.56	3	4.17	50	69.44	1	1.39	\$242,154	\$18,498	\$52,130
9-DME/Medical Supplies	505	355	70.30	35	6.93	5	0.99	85	16.83	25	4.95	\$536,840	\$39,864	\$380,040
10-OPD Mental Health	65	41	63.08	2	3.08	1	1.54	20	30.77	1	1.54	\$110,018	\$4,231	\$70,242
11-Hospice Care	18	14	77.78	0	0.00	0	0.00	4	22.22	0	0.00	\$25,041	\$0	\$19,476
12-Non-Medicare Benefit	431	237	54.99	64	14.85	4	0.93	96	22.27	30	6.96	\$405,942	\$62,163	\$225,105

Dollar figures are estimates based on records received during 2011 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2011, by Appeal Priority and Service

Priority=Expedited Appeal

Appealed Service	Recons 2011	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	641	0.94	454	70.83	76	11.86	11	1.72	54	8.42	46	7.18	\$906,438
3-Inpatient Hospital	863	1.26	559	64.77	115	13.33	7	0.81	162	18.77	20	2.32	\$8,966,587
4-Clinic (Lab, X-ray)	861	1.26	420	48.78	196	22.76	5	0.58	173	20.09	67	7.78	\$783,329
5-Nursing Home Care	1832	2.67	1194	65.17	248	13.54	56	3.06	293	15.99	41	2.24	\$28,685,419
6-Therapies	288	0.42	104	36.11	28	9.72	5	1.74	142	49.31	9	3.13	\$340,442
7-Ambulance	30	0.04	15	50.00	2	6.67	0	0.00	12	40.00	1	3.33	\$37,102
8-Home Health Care	104	0.15	62	59.62	21	20.19	5	4.81	12	11.54	4	3.85	\$349,778
9-DME/Medical Supplies	368	0.54	222	60.33	35	9.51	2	0.54	82	22.28	27	7.34	\$391,202
10-OPD Mental Health	16	0.02	10	62.50	1	6.25	0	0.00	3	18.75	2	12.50	\$27,081
11-Hospice Care	2	0.00	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$2,782
12-Non-Medicare Benefit	247	0.36	139	56.28	51	20.65	5	2.02	32	12.96	20	8.10	\$232,639
Priority	5,252	7.67	3181		773		96		965		237		\$40,722,801

Priority=Standard Service Denial

Appealed Service	Recons 2011	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	2582	3.77	1594	61.74	349	13.52	57	2.21	455	17.62	127	4.92	\$3,651,206
2-Emergency Room	2	0.00	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	\$1,826
3-Inpatient Hospital	74	0.11	7	9.46	2	2.70	0	0.00	64	86.49	1	1.35	\$768,861
4-Clinic (Lab, X-ray)	2017	2.94	722	35.80	316	15.67	13	0.64	802	39.76	164	8.13	\$1,835,046
5-Nursing Home Care	54	0.08	11	20.37	5	9.26	0	0.00	36	66.67	2	3.70	\$845,531
6-Therapies	432	0.63	219	50.69	64	14.81	4	0.93	135	31.25	10	2.31	\$510,663
7-Ambulance	107	0.16	50	46.73	4	3.74	0	0.00	47	43.93	6	5.61	\$132,329
8-Home Health Care	139	0.20	51	36.69	16	11.51	4	2.88	58	41.73	10	7.19	\$467,492
9-DME/Medical Supplies	4159	6.07	2701	64.94	280	6.73	53	1.27	883	21.23	242	5.82	\$4,421,225
10-OPD Mental Health	80	0.12	60	75.00	5	6.25	5	6.25	9	11.25	1	1.25	\$135,407

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2011, by Appeal Priority and Service

Appealed Service	Recons 2011	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
11-Hospice Care	1	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,391
12-Non-Medicare Benefit	1436	2.10	760	52.92	254	17.69	21	1.46	351	24.44	50	3.48	\$1,352,511
Priority	11,083	16.18	6177		1296		157		2840		613		\$14,123,489

Priority=Standard Claim Denial

Appealed Service	Recons 2011	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	17074	24.92	3905	22.87	594	3.48	97	0.57	11937	69.91	541	3.17	\$24,144,343
2-Emergency Room	1443	2.11	398	27.58	99	6.86	18	1.25	891	61.75	37	2.56	\$1,317,459
3-Inpatient Hospital	5934	8.66	2021	34.06	719	12.12	142	2.39	2913	49.09	139	2.34	\$61,654,379
4-Clinic (Lab, X-ray)	13696	19.99	2852	20.82	682	4.98	71	0.52	9616	70.21	475	3.47	\$12,460,484
5-Nursing Home Care	1280	1.87	686	53.59	96	7.50	47	3.67	417	32.58	34	2.66	\$20,042,214
6-Therapies	865	1.26	320	36.99	41	4.74	12	1.39	467	53.99	25	2.89	\$1,022,508
7-Ambulance	3328	4.86	1351	40.59	101	3.03	17	0.51	1792	53.85	67	2.01	\$4,115,804
8-Home Health Care	490	0.72	111	22.65	13	2.65	5	1.02	348	71.02	13	2.65	\$1,647,993
9-DME/Medical Supplies	2835	4.14	1143	40.32	143	5.04	17	0.60	1417	49.98	115	4.06	\$3,013,747
10-OPD Mental Health	706	1.03	213	30.17	15	2.12	3	0.42	461	65.30	14	1.98	\$1,194,969
11-Hospice Care	123	0.18	78	63.41	3	2.44	1	0.81	38	30.89	3	2.44	\$171,114
12-Non-Medicare Benefit	4408	6.43	2185	49.57	268	6.08	38	0.86	1769	40.13	148	3.36	\$4,151,719
Priority	52,182	76.16	15263		2774		468		32066		1611		\$134,936,732
	68,517	100.00	24621		4843		721		35871		2461		\$189,783,022

TABLE 5 - 2011
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2011, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0318: AETNA HEALTH INC.	1,197	12.53	15	6	40.00	2	13.33	0	0.00	6	40.00	1	6.67
H0346: PACE VERMONT, INC.	103	0.00	0	0	-	0	-	0	-	0	-	0	-
H0523: AETNA HEALTH OF CALIFORNIA,I	23,594	3.98	94	62	65.96	11	11.70	1	1.06	17	18.09	3	3.19
H0901: AETNA HEALTH INC.	193	5.18	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1109: AETNA HEALTH INC.(GEORGIA)	2,747	6.55	18	7	38.89	2	11.11	0	0.00	9	50.00	0	0.00
H1110: AETNA LIFE INSURANCE COMPANY	3,709	4.04	15	5	33.33	3	20.00	0	0.00	6	40.00	1	6.67
H1365: MARTIN'S POINT GENERATIONS,	1,440	0.00	0	0	-	0	-	0	-	0	-	0	-
H1419: AETNA HEALTH, INC.	567	8.82	5	0	0.00	1	20.00	0	0.00	4	80.00	0	0.00
H1420: AETNA LIFE INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2047: AETNA LIFE INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2112: AETNA HEALTH, INC.	5,298	3.59	19	11	57.89	0	0.00	0	0.00	8	42.11	0	0.00
H2218: HARBOR HEALTH SERVICES	367	0.00	0	0	-	0	-	0	-	0	-	0	-
H2219: FALLON COMMUNITY HEALTH PLAN	816	0.00	0	0	-	0	-	0	-	0	-	0	-
H2220: UPHAMS CORNER HEALTH COMMITT	177	11.30	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2221: ELDER SRVC PLN/CAMBRIDGE HEA	203	0.00	0	0	-	0	-	0	-	0	-	0	-
H2222: ELDER SERVICE PLAN OF THE NO	725	0.00	0	0	-	0	-	0	-	0	-	0	-
H2223: ELDER SVC PLN/E BOSTON HEALT	284	0.00	0	0	-	0	-	0	-	0	-	0	-
H2224: SENIOR WHOLE HEALTH, LLC	6,944	0.86	6	3	50.00	1	16.67	1	16.67	1	16.67	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	3,061	4.57	14	8	57.14	6	42.86	0	0.00	0	0.00	0	0.00
H2230: BLUE CROSS AND BLUE SHIELD O	14,878	1.08	16	14	87.50	1	6.25	1	6.25	0	0.00	0	0.00
H2232: MASSACHUSETTS GENERAL PHYSIC	-	-	0	0	-	0	-	0	-	0	-	0	-
H2256: TUFTS ASSOCIATED HMO, INC.	88,370	1.94	171	153	89.47	8	4.68	2	1.17	3	1.75	5	2.92
H2261: BLUE CROSS AND BLUE SHIELD O	13,461	1.49	20	17	85.00	3	15.00	0	0.00	0	0.00	0	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	238	0.00	0	0	-	0	-	0	-	0	-	0	-
H3152: AETNA HEALTH, INC.	39,098	7.21	282	123	43.62	37	13.12	2	0.71	113	40.07	7	2.48

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2011 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2011
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2011, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3312: AETNA HEALTH INC.	12,998	6.46	84	39	46.43	11	13.10	0	0.00	30	35.71	4	4.76
H3597: AETNA HEALTH	2,330	3.86	9	3	33.33	0	0.00	0	0.00	6	66.67	0	0.00
H3623: AETNA HEALTH, INC.	4,425	6.10	27	13	48.15	1	3.70	0	0.00	12	44.44	1	3.70
H3624: AETNA LIFE INSURANCE COMPANY	-	-	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00
H3931: AETNA HEALTH INC	42,237	4.14	175	100	57.14	15	8.57	1	0.57	58	33.14	1	0.57
H4105: PACE ORGANIZATION OF RHODE I	190	0.00	0	0	-	0	-	0	-	0	-	0	-
H4152: BLUE CROSS & BLUE SHIELD OF	32,017	2.31	74	42	56.76	8	10.81	0	0.00	22	29.73	2	2.70
H4153: UNITED HEALTH PLANS OF NEW E	-	-	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H4362: AETNA LIFE INSURANCE COMPANY	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4523: AETNA HEALTH INC.	4,491	9.80	44	15	34.09	1	2.27	0	0.00	28	63.64	0	0.00
H4524: AETNA LIFE INSURANCE COMPANY	8,968	7.02	63	29	46.03	7	11.11	0	0.00	25	39.68	2	3.17
H4910: AETNA HEALTH INC.	417	16.79	7	0	0.00	1	14.29	0	0.00	6	85.71	0	0.00
H5414: AETNA HEALTH INC.	2,939	10.55	31	15	48.39	2	6.45	0	0.00	14	45.16	0	0.00
H5437: AETNA LIFE INSURANCE COMPANY	-	-	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H5510: AETNA LIFE INSURANCE COMPANY	-	-	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H5512: AETNA LIFE INSURANCE COMPANY	-	-	12	4	33.33	4	33.33	0	0.00	4	33.33	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	231,458	4.13	956	456	47.70	98	10.25	13	1.36	370	38.70	19	1.99
H5531: AETNA LIFE INSURANCE COMPANY	-	-	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H5591: MARTIN'S POINT GENERATIONS,	10,374	0.39	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5736: AETNA LIFE INSURANCE COMPANY	-	-	322	96	29.81	15	4.66	14	4.35	191	59.32	6	1.86
H5793: AETNA HEALTH INC.	2,669	7.49	20	12	60.00	3	15.00	0	0.00	5	25.00	0	0.00
H5813: AETNA HEALTH, INC	1,766	5.66	10	5	50.00	2	20.00	1	10.00	2	20.00	0	0.00
H5832: AETNA HEALTH INC.	155	0.00	0	0	-	0	-	0	-	0	-	0	-
H5950: AETNA HEALTH INC.	13	0.00	0	0	-	0	-	0	-	0	-	0	-
H5992: SENIOR WHOLE HEALTH OF NEW Y	780	3.85	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H6923: AETNA HEALTH	950	7.37	7	4	57.14	0	0.00	0	0.00	3	42.86	0	0.00
H7226: HARVARD PILGRIM HEALTH CARE	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00

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MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H7908: AETNA HEALTH	587	8.52	5	0	0.00	0	0.00	0	0.00	5	100.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	5,222	2.68	14	12	85.71	1	7.14	0	0.00	1	7.14	0	0.00
H8684: AETNA LIFE INSURANCE COMPANY	1,241	5.64	7	2	28.57	2	28.57	0	0.00	3	42.86	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	30,070	10.77	324	238	73.46	42	12.96	6	1.85	30	9.26	8	2.47

Region=02: NEW YORK

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
E6036: ASOCIACION DE MAESTROS DE PU	2,222	0.00	0	0	-	0	-	0	-	0	-	0	-
H0046: PROSALUD HMO CORPORATION	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0423: METROPLUS HEALTH PLAN, INC.	5,134	18.50	95	57	60.00	9	9.47	1	1.05	27	28.42	1	1.05
H1234: LIFE ST. FRANCIS	138	0.00	0	0	-	0	-	0	-	0	-	0	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	56	0.00	0	0	-	0	-	0	-	0	-	0	-
H1777: CATHOLIC SPECIAL NEEDS PLAN,	917	0.00	0	0	-	0	-	0	-	0	-	0	-
H3154: HORIZON HEALTHCARE OF NEW JE	57,801	6.44	372	203	54.57	93	25.00	7	1.88	61	16.40	8	2.15
H3240: AMERIGROUP NEW JERSEY, INC.	2,926	21.19	62	16	25.81	4	6.45	1	1.61	41	66.13	0	0.00
H3305: MVP HEALTH PLAN, INC.	45,106	1.46	66	56	84.85	4	6.06	2	3.03	1	1.52	3	4.55
H3314: HEALTH INSURANCE PLAN OF GRE	789	3.80	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H3321: INDEPENDENT LIVING SRVCS OF	407	0.00	0	0	-	0	-	0	-	0	-	0	-
H3322: SENIOR CARE CONNECTION, INC.	113	0.00	0	0	-	0	-	0	-	0	-	0	-
H3324: HEALTHNOW NEW YORK, INC.	-	-	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H3327: TOUCHSTONE HEALTH HMO, INC.	16,098	26.71	430	152	35.35	108	25.12	22	5.12	144	33.49	4	0.93
H3328: NEW YORK STATE CATHOLIC HLTH	8,822	4.19	37	12	32.43	8	21.62	1	2.70	14	37.84	2	5.41
H3329: COMPREHENSIVE CARE MANAGEMEN	2,179	0.00	0	0	-	0	-	0	-	0	-	0	-
H3330: HEALTH INSURANCE PLAN OF GRE	114,996	4.51	519	120	23.12	36	6.94	11	2.12	348	67.05	4	0.77
H3331: INDEPENDENT LIVING FOR SENIO	289	0.00	0	0	-	0	-	0	-	0	-	0	-

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H3335: EXCELLUS HEALTH PLAN, INC.	32,241	4.93	159	89	55.97	22	13.84	3	1.89	40	25.16	5	3.14
H3337: LIBERTY HEALTH ADVANTAGE, IN	3,803	67.84	258	133	51.55	66	25.58	14	5.43	44	17.05	1	0.39
H3338: NATIONAL HEALTH PLAN NETWORK	128	0.00	0	0	-	0	-	0	-	0	-	0	-
H3344: INDEPENDENT HEALTH BENEFITS	4,555	0.88	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H3346: MVP HEALTH PLAN, INC.	40,825	1.32	54	34	62.96	10	18.52	3	5.56	6	11.11	1	1.85
H3347: ELDERPLAN, INC.	14,426	25.51	368	88	23.91	11	2.99	1	0.27	258	70.11	10	2.72
H3349: CAPITAL AREA COMMUNITY HP	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	52,189	3.85	201	113	56.22	25	12.44	6	2.99	51	25.37	6	2.99
H3356: EXCELLUS HEALTH PLAN, INC.	1,961	3.06	6	4	66.67	0	0.00	1	16.67	1	16.67	0	0.00
H3359: MANAGED HEALTH, INC.	94,632	7.15	677	84	12.41	33	4.87	8	1.18	533	78.73	19	2.81
H3362: INDEPENDENT HEALTH ASSOCIATI	61,008	1.07	65	55	84.62	8	12.31	0	0.00	1	1.54	1	1.54
H3366: TOUCHSTONE HEALTH HMO, INC.	79	25.32	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3384: HEALTHNOW NEW YORK INC	38,242	2.07	79	58	73.42	14	17.72	0	0.00	3	3.80	4	5.06
H3388: CAPITAL DISTRICT PHYSICIANS'	21,855	3.89	85	61	71.76	9	10.59	2	2.35	13	15.29	0	0.00
H3493: LIFE AT LOURDES, INC.	127	0.00	0	0	-	0	-	0	-	0	-	0	-
H3528: CONNECTICARE, INC.	32,338	3.25	105	39	37.14	14	13.33	1	0.95	51	48.57	0	0.00
H4003: MMM HEALTHCARE, INC.	153,583	2.19	336	135	40.18	58	17.26	3	0.89	48	14.29	92	27.38
H4004: PREFERRED MEDICARE CHOICE, I	45,938	2.29	105	55	52.38	9	8.57	3	2.86	9	8.57	29	27.62
H4005: TRIPLE-S SALUD, INC.	36,874	2.39	88	56	63.64	20	22.73	1	1.14	4	4.55	7	7.95
H4006: MCS ADVANTAGE INC.	61,529	1.15	71	41	57.75	17	23.94	1	1.41	5	7.04	7	9.86
H4011: FIRST MEDICAL HEALTH PLAN, I	14,919	0.60	9	5	55.56	3	33.33	0	0.00	0	0.00	1	11.11
H4012: TRIPLE-S SALUD, INC.	13,183	1.29	17	8	47.06	8	47.06	0	0.00	0	0.00	1	5.88
H4393: CATHOLIC MANAGED LONG TERM C	150	0.00	0	0	-	0	-	0	-	0	-	0	-
H4866: CUATRO LLC	438	4.57	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	5,639	1.77	10	6	60.00	3	30.00	1	10.00	0	0.00	0	0.00
H5526: HEALTHNOW NEW YORK INC.	18,777	2.34	44	30	68.18	10	22.73	0	0.00	3	6.82	1	2.27
H5528: GROUP HEALTH INCORPORATED	21,227	4.15	88	34	38.64	6	6.82	2	2.27	45	51.14	1	1.14

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H5549: VNS CHOICE	6,417	84.31	541	105	19.41	45	8.32	5	0.92	384	70.98	2	0.37
H5577: MCS ADVANTAGE INC.	58,187	0.65	38	16	42.11	9	23.68	0	0.00	4	10.53	9	23.68
H5732: TRIPLE-S SALUD, INC.	3,469	0.58	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H5746: AMERIGROUP NEW MEXICO, INC.	1,900	5.79	11	0	0.00	1	9.09	0	0.00	10	90.91	0	0.00
H5774: AMERICAN HEALTH, INC.	41,928	2.41	101	25	24.75	15	14.85	1	0.99	57	56.44	3	2.97
H5817: AMERIGROUP TEXAS, INC.	9,539	8.60	82	31	37.80	0	0.00	0	0.00	51	62.20	0	0.00
H5821: MAPFRE LIFE INSURANCE COMPAN	11,597	0.17	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5887: FIRST MEDICAL HEALTH PLAN, I	3,364	0.30	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5896: AMERIGROUP MARYLAND, INC.	1,387	48.31	67	14	20.90	1	1.49	0	0.00	52	77.61	0	0.00
H5989: COMPREHENSIVE CARE MANAGEMEN	280	0.00	0	0	-	0	-	0	-	0	-	0	-
H5991: AFFINITY HEALTH PLAN, INC.	3,112	3.86	12	8	66.67	1	8.33	0	0.00	2	16.67	1	8.33
H6181: AMERIGROUP NEW YORK, LLC	1,001	18.98	19	7	36.84	0	0.00	0	0.00	11	57.89	1	5.26
H6264: HEALTHPLUS PHSP, INC.	2,972	9.76	29	13	44.83	6	20.69	0	0.00	8	27.59	2	6.90
H6334: NY HOTEL TRADES COUNCIL and	3,981	0.00	0	0	-	0	-	0	-	0	-	0	-
H6371: LUTERHAN SENIOR HEALTHCARE,	43	0.00	0	0	-	0	-	0	-	0	-	0	-
H6864: GUILDNET, INC.	341	0.00	0	0	-	0	-	0	-	0	-	0	-
H7015: HEALTHFIRST HEALTH PLAN OF N	5,375	5.02	27	10	37.04	2	7.41	1	3.70	13	48.15	1	3.70
H7200: AMERIGROUP TENNESSEE, INC.	1,703	11.16	19	7	36.84	1	5.26	0	0.00	11	57.89	0	0.00
H8777: COMPLETE SENIOR CARE	-	-	0	0	-	0	-	0	-	0	-	0	-
H8800: TOTAL SENIOR CARE, INC.	67	0.00	0	0	-	0	-	0	-	0	-	0	-
H8991: AMERIGROUP FLORIDA, INC.	2,249	12.45	28	15	53.57	0	0.00	1	3.57	11	39.29	1	3.57
H9101: ELDERPLAN, INC. - SHMO	-	-	96	10	10.42	2	2.08	0	0.00	83	86.46	1	1.04
H9519: INDEPENDENT HEALTH BENEFITS	-	-	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	6,660	1.35	9	5	55.56	1	11.11	1	11.11	1	11.11	1	11.11
H9859: MVP HEALTH PLAN, INC.	8,517	2.35	20	16	80.00	2	10.00	0	0.00	2	10.00	0	0.00

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Region=03: PHILADELPHIA

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90091: UNITED MINE WORKERS OF AMERI	31,230	0.67	21	12	57.14	1	4.76	0	0.00	8	38.10	0	0.00
H0819: SENIOR LIFE YORK	-	-	0	0	-	0	-	0	-	0	-	0	-
H1254: UPMC HEALTH BENEFITS, INC.	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H1659: PIEDMONT COMMUNITY HEALTHCAR	266	0.00	0	0	-	0	-	0	-	0	-	0	-
H2064: GEISINGER COMMUNITY HEALTH S	162	0.00	0	0	-	0	-	0	-	0	-	0	-
H2109: JOHNS HOPKINS HEALTH SYSTEM,	140	0.00	0	0	-	0	-	0	-	0	-	0	-
H2169: UPMC HEALTH PLAN INC.	67	29.85	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
H2386: APPALACHIAN AGENCY FOR SENIO	37	0.00	0	0	-	0	-	0	-	0	-	0	-
H2537: LIFE LUTHERAN	59	0.00	0	0	-	0	-	0	-	0	-	0	-
H2699: LIFE AT HOME, LLC	109	0.00	0	0	-	0	-	0	-	0	-	0	-
H2941: SENTARA LIFE CARE CORPORATIO	151	0.00	0	0	-	0	-	0	-	0	-	0	-
H2992: SENIORLIFE WASHINGTON, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H3156: AMERIHEALTH HMO_INC	1,376	5.09	7	4	57.14	0	0.00	0	0.00	3	42.86	0	0.00
H3672: HOMETOWN HEALTH PLAN	4,828	1.45	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H3907: UNIVERSITY OF PITTSBURGH MED	93,271	3.70	345	137	39.71	10	2.90	2	0.58	189	54.78	7	2.03
H3908: TRUSTEES OF THE UNIVERSITY O	400	0.00	0	0	-	0	-	0	-	0	-	0	-
H3909: QCC INSURANCE COMPANY	5,882	2.89	17	13	76.47	3	17.65	0	0.00	1	5.88	0	0.00
H3915: HEALTH ASSURANCE PENNSYLVANI	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3916: HIGHMARK, INC.	169,662	5.07	861	546	63.41	111	12.89	15	1.74	169	19.63	20	2.32
H3917: PITTSBURGH CARE PARTNERSHIP,	354	0.00	0	0	-	0	-	0	-	0	-	0	-
H3918: LIVING INDEPENDENCE FOR THE	350	0.00	0	0	-	0	-	0	-	0	-	0	-
H3919: ST. AGNES CONTINUING CARE CE	347	0.00	0	0	-	0	-	0	-	0	-	0	-
H3923: CAPITAL ADVANTAGE INSURANCE	14,634	5.40	79	68	86.08	6	7.59	3	3.80	2	2.53	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	9,681	1.24	12	11	91.67	1	8.33	0	0.00	0	0.00	0	0.00
H3925: PENNSYLVANIA PACE, INC.	178	0.00	0	0	-	0	-	0	-	0	-	0	-
H3952: KEYSTONE HEALTH PLAN EAST, I	76,513	2.55	195	141	72.31	20	10.26	4	2.05	23	11.79	7	3.59

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H3954: GEISINGER HEALTH PLAN	41,662	5.28	220	174	79.09	0	0.00	2	0.91	42	19.09	2	0.91
H3957: KEYSTONE HEALTH PLAN WEST, I	140,343	4.79	672	443	65.92	67	9.97	16	2.38	138	20.54	8	1.19
H3962: KEYSTONE HEALTH PLAN CENTRAL	14,314	2.38	34	28	82.35	2	5.88	3	8.82	1	2.94	0	0.00
H4906: C AND O EMPLOYEES' HOSPITAL	2,683	0.00	0	0	-	0	-	0	-	0	-	0	-
H4908: OPTIMA HEALTH INSURANCE COMP	14,109	0.43	6	1	16.67	3	50.00	2	33.33	0	0.00	0	0.00
H5037: MOUNTAIN EMPIRE OLDER CITIZE	84	0.00	0	0	-	0	-	0	-	0	-	0	-
H5106: HIGHMARK HEALTH INSURANCE CO	18,169	3.58	65	37	56.92	10	15.38	0	0.00	18	27.69	0	0.00
H5151: HEALTH PLAN OF THE UPPER OHI	9,329	2.25	21	11	52.38	6	28.57	1	4.76	3	14.29	0	0.00
H5533: UPMC HEALTH NETWORK	5,112	1.76	9	2	22.22	1	11.11	0	0.00	4	44.44	2	22.22
H5812: GEISINGER INDEMNITY INSURANC	-	-	22	4	18.18	1	4.55	0	0.00	17	77.27	0	0.00
H5902: SENIOR LIFE ALTOONA, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H5932: GATEWAY HEALTH PLAN, INC.	27,763	3.31	92	58	63.04	15	16.30	1	1.09	17	18.48	1	1.09
H5978: PHI LIFE	45	0.00	0	0	-	0	-	0	-	0	-	0	-
H6551: LIFE ST. MARY, INC.	79	0.00	0	0	-	0	-	0	-	0	-	0	-
H7406: BRAVO HEALTH INSURANCE COMPA	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7660: VIECARE BEAVER LLC DBA LIFE	186	0.00	0	0	-	0	-	0	-	0	-	0	-
H8050: CARILION CLINIC MEDICARE RES	571	0.00	0	0	-	0	-	0	-	0	-	0	-
H8096: CENTRA HEALTH, INC.	73	0.00	0	0	-	0	-	0	-	0	-	0	-
H8604: THP INSURANCE COMPANY	450	0.00	0	0	-	0	-	0	-	0	-	0	-
H8655: RIVERSIDE RETIREMENT SERVICE	290	0.00	0	0	-	0	-	0	-	0	-	0	-
H9670: UPMC HEALTH BENEFITS, INC.	1,110	0.00	0	0	-	0	-	0	-	0	-	0	-
H9793: HIGHMARK, INC.	-	-	9	4	44.44	0	0.00	0	0.00	4	44.44	1	11.11
H9830: NEWCOURTLAND LIFE PROGRAM	209	0.00	0	0	-	0	-	0	-	0	-	0	-

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Region=04: ATLANTA

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H0104: BLUE CROSS AND BLUE SHIELD O	43,714	3.41	149	40	26.85	32	21.48	3	2.01	66	44.30	8	5.37
H0105: THE METHODIST OAKS	90	0.00	0	0	-	0	-	0	-	0	-	0	-
H0117: WELLCARE OF OHIO, INC.	2,918	46.26	135	29	21.48	3	2.22	0	0.00	103	76.30	0	0.00
H0154: VIVA HEALTH, INC.	36,275	2.34	85	40	47.06	5	5.88	3	3.53	35	41.18	2	2.35
H0712: WELLCARE OF CONNECTICUT, INC	3,618	22.66	82	26	31.71	4	4.88	2	2.44	48	58.54	2	2.44
H0913: WELLCARE HEALTH PLANS OF NEW	1,568	52.93	83	13	15.66	1	1.20	0	0.00	68	81.93	1	1.20
H0979: AMERICA'S 1ST CHOICE INSURAN	3,888	1.03	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H1016: AVMED, INC	27,799	2.23	62	47	75.81	5	8.06	2	3.23	3	4.84	5	8.06
H1025: FLORIDA 1ST HEALTH PLANS, IN	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1026: HEALTH OPTIONS, INC	12,530	15.64	196	76	38.78	15	7.65	1	0.51	103	52.55	1	0.51
H1032: WELL CARE OF FLORIDA, INC.	60,958	14.30	872	215	24.66	21	2.41	1	0.11	611	70.07	24	2.75
H1035: FLORIDA HEALTH CARE PLAN, IN	13,342	2.32	31	17	54.84	4	12.90	0	0.00	10	32.26	0	0.00
H1043: FLORIDA PACE CENTERS, INC.	205	0.00	0	0	-	0	-	0	-	0	-	0	-
H1045: PREFERRED CARE PARTNERS INC.	42,867	16.56	710	198	27.89	75	10.56	5	0.70	421	59.30	11	1.55
H1047: HUMANA INSURANCE COMPANY	-	-	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H1084: VISTA HEALTHPLAN, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS, I	23,170	12.17	282	113	40.07	6	2.13	2	0.71	161	57.09	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	9,314	21.26	198	46	23.23	4	2.02	1	0.51	145	73.23	2	1.01
H1216: HARMONY HEALTH PLAN OF ILLIN	1,383	26.03	36	10	27.78	1	2.78	0	0.00	24	66.67	1	2.78
H1264: WELLCARE OF TEXAS, INC.	7,776	35.24	274	40	14.60	0	0.00	0	0.00	229	83.58	5	1.82
H1416: HARMONY HEALTH PLAN OF ILLIN	10,056	27.84	280	59	21.07	3	1.07	1	0.36	214	76.43	3	1.07
H1500: LIFE ST. JOSEPH OF THE PINES	12	0.00	0	0	-	0	-	0	-	0	-	0	-
H1657: HARMONY HEALTH PLANS OF ILLI	610	181.97	111	58	52.25	0	0.00	0	0.00	52	46.85	1	0.90
H1801: MAXICARE KENTUCKY, INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1807: UNIVERSITY HEALTH CARE, INC.	9,778	1.02	10	2	20.00	1	10.00	0	0.00	7	70.00	0	0.00
H1903: WELLCARE OF LOUISIANA, INC.	4,055	28.61	116	38	32.76	0	0.00	0	0.00	75	64.66	3	2.59

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H2491: WELLCARE HEALTH INSURANCE OF	1,729	5.21	9	0	0.00	0	0.00	0	0.00	9	100.00	0	0.00
H2773: QUALITY HEALTH PLANS OF NEW	14	0.00	0	0	-	0	-	0	-	0	-	0	-
H3361: WELLCARE_OF NEW YORK, INC.	20,680	25.87	535	115	21.50	7	1.31	1	0.19	407	76.07	5	0.93
H3404: BLUE CROSS AND BLUE SHIELD O	8,870	3.16	28	13	46.43	2	7.14	0	0.00	9	32.14	4	14.29
H3421: AMERICA'S 1ST CHOICE HEALTH	6,066	0.16	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3430: NEIGHBORLY CARE NETWORK, INC	130	0.00	0	0	-	0	-	0	-	0	-	0	-
H3449: BLUE CROSS AND BLUE SHIELD O	53,374	2.90	155	108	69.68	6	3.87	2	1.29	36	23.23	3	1.94
H3518: BLUE CROSS BLUE SHIELD OF FL	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3942: ELDERHAUS INC.	66	0.00	0	0	-	0	-	0	-	0	-	0	-
H4155: PUBLIC HEALTH TRUST OF MIAMI	2,529	3.56	9	4	44.44	2	22.22	0	0.00	1	11.11	2	22.22
H4203: PALMETTO HEALTH ALLIANCE	315	0.00	0	0	-	0	-	0	-	0	-	0	-
H4205: BLUE CROSS AND BLUE SHIELD O	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4209: BLUE CROSS AND BLUE SHIELD O	21,686	4.10	89	57	64.04	19	21.35	8	8.99	3	3.37	2	2.25
H4268: AMERICA'S 1ST CHOICE INSURAN	3,384	0.00	0	0	-	0	-	0	-	0	-	0	-
H4402: ALEXIAN BROTHERS COMMUNITY S	284	0.00	0	0	-	0	-	0	-	0	-	0	-
H4455: TENNESSEE HEALTH CARE NETWORK	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4458: UNITED HEALTHCARE OF TENNESS	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4738: AMERICA'S 1ST CHOICE HEALTH	101	0.00	0	0	-	0	-	0	-	0	-	0	-
H4979: BLUECROSS BLUESHIELD OF TENN	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	12,334	1.14	14	9	64.29	1	7.14	0	0.00	3	21.43	1	7.14
H5096: UNIVERSAL HEALTH CARE INSURA	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5401: UNITED HEALTHCARE INSURANCE	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5402: QUALITY HEALTH PLANS, INC.	10,464	67.18	703	122	17.35	32	4.55	0	0.00	547	77.81	2	0.28
H5404: UNIVERSAL HEALTH CARE, INC.	37,722	13.47	508	174	34.25	19	3.74	0	0.00	314	61.81	1	0.20
H5420: MEDICA HEALTHCARE PLANS, INC	34,494	18.15	626	139	22.20	30	4.79	1	0.16	454	72.52	2	0.32
H5427: FREEDOM HEALTH PLAN, INC.	46,029	11.67	537	68	12.66	3	0.56	0	0.00	461	85.85	5	0.93
H5429: UNIVERSAL HEALTH CARE, INC.	1,165	6.87	8	5	62.50	2	25.00	0	0.00	1	12.50	0	0.00

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H5431: HEALTHSUN HEALTH PLANS, INC.	5,934	0.00	0	0	-	0	-	0	-	0	-	0	-
H5434: BLUE CROSS AND BLUE SHIELD O	5,747	12.53	72	17	23.61	9	12.50	0	0.00	46	63.89	0	0.00
H5436: AVMED, INC.	-	-	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	13,652	8.79	120	7	5.83	1	0.83	0	0.00	111	92.50	1	0.83
H5696: PHYSICIANS UNITED PLAN, INC.	16,133	18.84	304	49	16.12	4	1.32	1	0.33	248	81.58	2	0.66
H5820: UNIVERSAL HEALTH CARE INSURA	35,901	5.40	194	63	32.47	15	7.73	1	0.52	114	58.76	1	0.52
H5884: BLUECROSS BLUESHIELD OF TENN	1,222	9.00	11	2	18.18	1	9.09	1	9.09	7	63.64	0	0.00
H5934: HOPE HOSPICE AND COMMUNITY S	146	0.00	0	0	-	0	-	0	-	0	-	0	-
H5938: CAPITAL HEALTH PLAN	11,558	1.12	13	9	69.23	1	7.69	0	0.00	2	15.38	1	7.69
H6059: PACE OF GUILFORD AND ROCKING	-	-	0	0	-	0	-	0	-	0	-	0	-
H6642: UNIVERSAL HMO OF TEXAS, INC.	3,175	8.82	28	8	28.57	0	0.00	0	0.00	20	71.43	0	0.00
H6705: UNIVERSAL HEALTH CARE OF NEV	197	0.00	0	0	-	0	-	0	-	0	-	0	-
H6881: AMERICA'S 1ST CHOICE INSURAN	92	0.00	0	0	-	0	-	0	-	0	-	0	-
H7917: BLUE CROSS BLUE SHIELD OF TE	29,793	2.42	72	27	37.50	7	9.72	2	2.78	33	45.83	3	4.17
H8098: UNIVERSAL HEALTH CARE INSURA	24,780	2.14	53	46	86.79	3	5.66	1	1.89	3	5.66	0	0.00
H9266: PIEDMONT HEALTH SERVICES, IN	88	0.00	0	0	-	0	-	0	-	0	-	0	-
H9720: AMERICA'S 1ST CHOICE HEALTH	852	2.35	2	0	0.00	0	0.00	1	50.00	0	0.00	1	50.00
R3332: BLUE CROSS AND BLUE SHIELD O	12,399	10.65	132	55	41.67	7	5.30	3	2.27	66	50.00	1	0.76

Region=05: CHICAGO

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H0141: CARESOURCE MICHIGAN	445	0.00	0	0	-	0	-	0	-	0	-	0	-
H0540: UNICARE LIFE AND HEALTH INS.	8,694	18.98	165	73	44.24	8	4.85	4	2.42	61	36.97	19	11.52
H0544: CAREMORE HEALTH PLAN	44,649	10.97	490	177	36.12	42	8.57	9	1.84	256	52.24	6	1.22
H0564: BLUE CROSS OF CALIFORNIA	12,802	2.50	32	13	40.63	2	6.25	0	0.00	13	40.63	4	12.50

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H0974: HMO MINNESOTA D/B/A BLUE PLU	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1310: COMPREHENSIVE SENIOR CARE CO	102	0.00	0	0	-	0	-	0	-	0	-	0	-
H1417: HEALTH ALLIANCE MEDICAL PLAN	5,170	2.13	11	6	54.55	4	36.36	0	0.00	1	9.09	0	0.00
H1463: HEALTH ALLIANCE MEDICAL PLAN	5,984	3.84	23	15	65.22	6	26.09	1	4.35	1	4.35	0	0.00
H1506: ADVANTAGE HEALTH SOLUTIONS,	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1517: ANTHEM INSURANCE COMPANIES,	4,838	1.45	7	4	57.14	1	14.29	0	0.00	0	0.00	2	28.57
H1558: WELBORN HEALTH PLAN	253	7.91	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1595: HEALTHPLUS INSURANCE COMPANY	712	0.00	0	0	-	0	-	0	-	0	-	0	-
H1607: ANTHEM INSURANCE COMPANIES,	4,319	0.93	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H1689: ANTHEM INSURANCE COMPANIES,	6,339	17.67	112	33	29.46	17	15.18	1	0.89	31	27.68	30	26.79
H1846: MOUNT CARMEL HEALTH INSURANC	695	0.00	0	0	-	0	-	0	-	0	-	0	-
H1849: ANTHEM HEALTH PLANS OF KENTU	9,292	1.83	17	9	52.94	1	5.88	0	0.00	4	23.53	3	17.65
H2034: COMMUNITY CARE HEALTH PLAN,	199	5.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	61	0.00	0	0	-	0	-	0	-	0	-	0	-
H2237: INDEPENDENT CARE HEALTH PLAN	4,457	2.24	10	8	80.00	1	10.00	0	0.00	0	0.00	1	10.00
H2312: HEALTH ALLIANCE PLAN OF MICH	38,889	0.98	38	21	55.26	4	10.53	1	2.63	10	26.32	2	5.26
H2318: HENRY FORD HEALTH SYSTEM	220	0.00	0	0	-	0	-	0	-	0	-	0	-
H2319: BLUE CROSS BLUE SHIELD OF MI	-	-	268	156	58.21	53	19.78	9	3.36	43	16.04	7	2.61
H2320: PRIORITY HEALTH	53,384	1.12	60	45	75.00	7	11.67	0	0.00	8	13.33	0	0.00
H2322: ALLIANCE HEALTH AND LIFE INS	3,783	1.06	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H2323: FIDELIS SECURECARE OF MICHIG	773	104.79	81	26	32.10	19	23.46	7	8.64	29	35.80	0	0.00
H2354: HEALTHPLUS OF MICHIGAN	14,675	0.20	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2409: MEDICA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2410: MEDICA HEALTH PLANS	357	8.40	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H2416: PRIMEWEST HEALTH SYSTEM	2,153	0.00	0	0	-	0	-	0	-	0	-	0	-
H2417: ITASCA MEDICAL CARE	468	0.00	0	0	-	0	-	0	-	0	-	0	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,807	0.00	0	0	-	0	-	0	-	0	-	0	-

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H2422: HEALTHPARTNERS, INC.	2,989	1.00	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2425: BLUE PLUS	10,070	8.34	84	56	66.67	17	20.24	3	3.57	7	8.33	1	1.19
H2450: MEDICA INSURANCE COMPANY	112,130	0.50	56	47	83.93	5	8.93	0	0.00	2	3.57	2	3.57
H2456: UCARE MINNESOTA	9,110	0.44	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H2457: METROPOLITAN HEALTH PLAN	704	0.00	0	0	-	0	-	0	-	0	-	0	-
H2458: MEDICA HEALTH PLANS	9,927	0.20	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H2459: UCARE MINNESOTA	82,436	1.82	150	111	74.00	18	12.00	0	0.00	21	14.00	0	0.00
H2461: BLUE CROSS BLUE SHIELD OF MI	49,187	2.26	111	63	56.76	24	21.62	1	0.90	20	18.02	3	2.70
H2462: GROUP HEALTH PLAN, INC.	40,492	1.28	52	38	73.08	6	11.54	0	0.00	6	11.54	2	3.85
H2593: CAREMORE HEALTH PLAN OF ARIZ	8,287	9.53	79	38	48.10	9	11.39	2	2.53	29	36.71	1	1.27
H2613: HEALTHY ALLIANCE LIFE INSURA	1,007	7.94	8	2	25.00	1	12.50	0	0.00	3	37.50	2	25.00
H2926: PRIMEWEST HEALTH SYSTEM	205	0.00	0	0	-	0	-	0	-	0	-	0	-
H2936: LIFECIRCLES	144	0.00	0	0	-	0	-	0	-	0	-	0	-
H2997: ROCKY MOUNTAIN HOSPITAL AND	20,786	1.25	26	19	73.08	2	7.69	1	3.85	2	7.69	2	7.69
H3044: NHP OF INDIANA, LLC	2,771	5.05	14	6	42.86	7	50.00	1	7.14	0	0.00	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	50,323	2.50	126	73	57.94	20	15.87	5	3.97	15	11.90	13	10.32
H3370: EMPIRE HEALTHCHOICE HMO, INC	64,147	3.23	207	123	59.42	33	15.94	5	2.42	22	10.63	24	11.59
H3504: MEDCENTERS HEALTH CARE, INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3613: MCGREGOR PACE	161	0.00	0	0	-	0	-	0	-	0	-	0	-
H3614: TRIHEALTH SENIORLINK	477	0.00	0	0	-	0	-	0	-	0	-	0	-
H3620: MCKINLEY LIFE INSURANCE COMP	3,000	2.67	8	1	12.50	0	0.00	0	0.00	7	87.50	0	0.00
H3653: PARAMOUNT CARE, INC	14,251	0.84	12	10	83.33	1	8.33	0	0.00	1	8.33	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	86,554	1.46	126	66	52.38	16	12.70	1	0.79	22	17.46	21	16.67
H3660: SUMMACARE INC.	23,019	0.91	21	19	90.48	2	9.52	0	0.00	0	0.00	0	0.00
H3664: MCKINLEY LIFE INSURANCE COMP	18,707	2.57	48	24	50.00	2	4.17	0	0.00	19	39.58	3	6.25
H3668: MT. CARMEL HEALTH PLAN, INC.	29,154	1.96	57	23	40.35	1	1.75	0	0.00	33	57.89	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	8,846	2.60	23	12	52.17	7	30.43	0	0.00	1	4.35	3	13.04

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H4270: UCARE WISCONSIN, INC.	6,981	1.29	9	7	77.78	1	11.11	0	0.00	1	11.11	0	0.00
H4346: CAREMORE HEALTH PLAN OF NEVA	2,882	12.14	35	16	45.71	4	11.43	0	0.00	14	40.00	1	2.86
H4875: PRIORITY HEALTH	2,732	4.39	12	7	58.33	0	0.00	0	0.00	5	41.67	0	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	13,724	1.60	22	10	45.45	3	13.64	1	4.55	3	13.64	5	22.73
H5206: PARTNERSHIP HEALTH PLAN, INC	1,499	2.67	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5207: COMMUNITY CARE HEALTH PLAN,	262	15.27	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5209: CARE WISCONSIN HEALTH PLAN,	876	0.00	0	0	-	0	-	0	-	0	-	0	-
H5211: SECURITY HEALTH PLAN OF WISC	32,979	0.64	21	14	66.67	2	9.52	0	0.00	5	23.81	0	0.00
H5212: COMMUNITY CARE, INC.	794	5.04	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5215: NETWORK HEALTH INSURANCE COR	42,902	2.21	95	58	61.05	28	29.47	2	2.11	7	7.37	0	0.00
H5262: GUNDERSEN LUTHERAN HEALTH PL	12,622	4.04	51	41	80.39	6	11.76	2	3.92	0	0.00	2	3.92
H5263: NETWORK HEALTH PLAN	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5264: DEAN HEALTH PLAN, INC.	17,206	0.41	7	4	57.14	0	0.00	1	14.29	2	28.57	0	0.00
H5304: EMPIRE HEALTHCHOICE ASSURANC	-	-	8	3	37.50	0	0.00	1	12.50	3	37.50	1	12.50
H5419: BLUE CROSS OF CALIFORNIA	-	-	19	2	10.53	3	15.79	1	5.26	10	52.63	3	15.79
H5422: BLUE CROSS BLUE SHIELD OF GE	3,220	8.39	27	12	44.44	1	3.70	0	0.00	10	37.04	4	14.81
H5475: HEALTH PLAN OF MICHIGAN, INC	37	0.00	0	0	-	0	-	0	-	0	-	0	-
H5485: MCKINLEY LIFE INSURANCE COMP	-	-	10	2	20.00	1	10.00	0	0.00	7	70.00	0	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	5,436	4.05	22	12	54.55	5	22.73	1	4.55	4	18.18	0	0.00
H5529: COMMUNITY INSURANCE COMPANY	26,759	1.72	46	17	36.96	8	17.39	2	4.35	16	34.78	3	6.52
H5530: ANTHEM HEALTH PLANS OF KENTU	4,561	2.41	11	2	18.18	0	0.00	0	0.00	3	27.27	6	54.55
H5575: FIDELIS SECURECARE OF NORTH	309	38.83	12	2	16.67	2	16.67	0	0.00	8	66.67	0	0.00
H5610: CARE RESOURCES, INC.	188	0.00	0	0	-	0	-	0	-	0	-	0	-
H5679: HMO COLORADO, INC.	1,583	4.42	7	2	28.57	0	0.00	0	0.00	5	71.43	0	0.00
H5685: MIDWEST HEALTH PLAN, INC.	378	0.00	0	0	-	0	-	0	-	0	-	0	-
H5703: SOUTH COUNTRY HEALTH ALLIANC	681	2.94	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5750: METROPOLITAN HEALTH PLAN	243	0.00	0	0	-	0	-	0	-	0	-	0	-

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H5854: ANTHEM HEALTH PLANS, INC	3,892	4.37	17	9	52.94	4	23.53	0	0.00	2	11.76	2	11.76
H5883: BLUE CARE NETWORK OF MICHIGA	42,826	3.11	133	82	61.65	19	14.29	2	1.50	29	21.80	1	0.75
H5980: FIDELIS SECURECARE OF TEXAS,	171	64.33	11	4	36.36	3	27.27	0	0.00	4	36.36	0	0.00
H6140: WABASH MEM. HOSPITAL	1,735	0.00	0	0	-	0	-	0	-	0	-	0	-
H6141: SIDNEY HILLMAN HC	920	0.00	0	0	-	0	-	0	-	0	-	0	-
H6142: UNION HEALTH SERVICES, INC.	1,490	0.00	0	0	-	0	-	0	-	0	-	0	-
H6143: UNION MEDICAL CENTER	831	0.00	0	0	-	0	-	0	-	0	-	0	-
H6178: CARESOURCE	942	2.12	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	7,793	0.64	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7475: CARE WISCONSIN HEALTH PLAN,	210	0.00	0	0	-	0	-	0	-	0	-	0	-
H7526: MEDICA HEALTH PLANS	337	2.97	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H8189: MANAGED HEALTH SERVICES, WIS	-	-	0	0	-	0	-	0	-	0	-	0	-
H8822: ADVANTAGE HEALTH SOLUTIONS,	1,483	2.70	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H9313: MEDICAL MUTUAL OF OHIO	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H9452: ROCKY MOUNTAIN HOSPITAL AND	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9572: BLUE CROSS BLUE SHIELD OF MI	211,390	1.34	283	146	51.59	52	18.37	5	1.77	30	10.60	50	17.67
R5941: ANTHEM INSURANCE COMPANIES,	122,672	1.33	163	81	49.69	19	11.66	1	0.61	29	17.79	33	20.25
R9943: ANTHEM BLUE CROSS LIFE AND H	111,401	4.16	463	293	63.28	52	11.23	5	1.08	97	20.95	16	3.46
S5596: ANTHEM INSURANCE COMPANIES,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Region=06: DALLAS

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0150: HEALTHSPRING OF ALABAMA, INC	32,806	4.97	163	40	24.54	6	3.68	4	2.45	112	68.71	1	0.61
H0332: KS PLAN ADMINISTRATORS, LLC	19,694	1.47	29	21	72.41	4	13.79	0	0.00	2	6.90	2	6.90
H0354: CIGNA HEALTHCARE OF ARIZONA,	36,164	2.02	73	54	73.97	3	4.11	0	0.00	12	16.44	4	5.48

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H0450: PRUDENTIAL INSURANCE CO.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1415: HEALTHSPRING OF TENNESSEE, I	11,444	7.51	86	20	23.26	1	1.16	0	0.00	65	75.58	0	0.00
H1904: PACE GREATER NEW ORLEANS	124	8.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1961: PEOPLES HEALTH, INC.	46,830	1.35	63	52	82.54	0	0.00	2	3.17	9	14.29	0	0.00
H2108: BRAVO HEALTH MID- ATLANTIC I	21,849	4.26	93	34	36.56	7	7.53	2	2.15	47	50.54	3	3.23
H2165: HEALTHSPRING LIFE & HEALTH I	1,085	9.22	10	0	0.00	1	10.00	0	0.00	9	90.00	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	12,125	11.38	138	35	25.36	26	18.84	1	0.72	66	47.83	10	7.25
H2816: AMERICAN PROGRESSIVE LIFE &	29,314	3.27	96	34	35.42	9	9.38	3	3.13	47	48.96	3	3.13
H3059: PHYSICIANS HEALTH CHOICE OF	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H3204: PRESBYTERIAN HEALTH PLAN	22,538	4.04	91	25	27.47	7	7.69	0	0.00	59	64.84	0	0.00
H3206: PRESBYTERIAN INSURANCE COMPA	9,093	4.62	42	8	19.05	4	9.52	0	0.00	30	71.43	0	0.00
H3208: HCSC INSURANCE SERVICES COMP	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3251: LOVELACE HEALTH SYSTEM, INC.	29,484	1.02	30	20	66.67	5	16.67	0	0.00	2	6.67	3	10.00
H3333: AMERICAN PROGRESSIVE LIFE/HL	1,876	39.45	74	21	28.38	7	9.46	1	1.35	42	56.76	3	4.05
H3706: TODAYS OPTIONS OF OKLAHOMA,	6,654	26.00	173	44	25.43	18	10.40	1	0.58	84	48.55	26	15.03
H3708: SELECTCARE OF OKLAHOMA, INC.	114	96.49	11	1	9.09	1	9.09	0	0.00	9	81.82	0	0.00
H3709: HCSC INSURANCE SERVICES COMP	-	-	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H3755: COMMUNITY CARE HMO, INC	27,521	6.43	177	54	30.51	22	12.43	1	0.56	95	53.67	5	2.82
H3949: BRAVO HEALTH PENNSYLVANIA IN	41,710	2.35	98	45	45.92	6	6.12	6	6.12	40	40.82	1	1.02
H3964: BRAVO HEALTH PENNSYLVANIA, I	27,902	1.90	53	22	41.51	1	1.89	0	0.00	29	54.72	1	1.89
H4142: CHEROKEE NATION COMPREHENSIV	77	0.00	0	0	-	0	-	0	-	0	-	0	-
H4213: USABLE MUTUAL INSURANCE COMP	12,438	0.24	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4305: TOTAL LIFE HEALTHCARE	65	0.00	0	0	-	0	-	0	-	0	-	0	-
H4407: HEALTHSPRING OF TENNESSEE, I	4,797	9.38	45	3	6.67	4	8.89	0	0.00	37	82.22	1	2.22
H4454: HEALTHSPRING OF TENNESSEE, I	71,664	4.67	335	63	18.81	9	2.69	2	0.60	260	77.61	1	0.30
H4506: SELECTCARE OF TEXAS, L.L.C.	46,116	29.49	1,360	342	25.15	115	8.46	10	0.74	598	43.97	295	21.69
H4513: HEALTHSPRING LIFE & HEALTH I	47,954	2.52	121	39	32.23	4	3.31	1	0.83	74	61.16	3	2.48

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H4517: AMARILLO MULTISVC CTR FR THE	135	7.41	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4518: BIENVIVIR SENIOR HEALTH SERV	753	0.00	0	0	-	0	-	0	-	0	-	0	-
H4525: SHA, L.L.C	3,011	1.99	6	2	33.33	0	0.00	0	0.00	4	66.67	0	0.00
H4526: EL PASO FIRST HEALTH PLANS,	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4528: BRAVO HEALTH TEXAS, INC.	26,873	1.75	47	12	25.53	5	10.64	0	0.00	28	59.57	2	4.26
H4556: CONSOLIDATED ASSOC OF RAILRO	4,258	0.00	0	0	-	0	-	0	-	0	-	0	-
H4564: SCOTT AND WHITE HEALTH PLAN	24,374	1.44	35	29	82.86	5	14.29	1	2.86	0	0.00	0	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	359	0.00	0	0	-	0	-	0	-	0	-	0	-
H5301: PENNSYLVANIA LIFE INSURANCE	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H5378: THE PYRAMID LIFE INSURANCE C	8,840	11.88	105	31	29.52	8	7.62	1	0.95	58	55.24	7	6.67
H5410: HEALTHSPRING OF FLORIDA, INC	38,559	27.39	1,056	352	33.33	40	3.79	2	0.19	645	61.08	17	1.61
H5421: THE PYRAMID LIFE INSURANCE C	28,792	14.00	403	120	29.78	17	4.22	2	0.50	244	60.55	20	4.96
H5576: VANTAGE HEALTH PLAN, INC.	6,822	10.26	70	33	47.14	3	4.29	2	2.86	29	41.43	3	4.29
H5656: SELECTCARE HEALTH PLANS, INC	6,007	116.70	701	189	26.96	49	6.99	2	0.29	306	43.65	155	22.11
H5909: AMERICAN PROGRESSIVE LIFE AN	-	-	2	0	0.00	0	0.00	0	0.00	0	0.00	2	100.00
H6169: THE PYRAMID LIFE INSURANCE C	25,558	4.26	109	36	33.03	5	4.59	1	0.92	62	56.88	5	4.59
H6231: FRANCISCAN PACE, INC.	114	0.00	0	0	-	0	-	0	-	0	-	0	-
H6328: CARE N' CARE INSURANCE COMPA	3,059	0.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7281: BRAVO HEALTH PENNSYLVANIA, I	3,417	2.63	9	4	44.44	0	0.00	0	0.00	5	55.56	0	0.00
H7357: MARQUETTE NATIONAL LIFE INSU	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	6,458	5.11	33	6	18.18	0	0.00	0	0.00	27	81.82	0	0.00
H8091: USABLE MUTUAL INSURANCE COMP	90	0.00	0	0	-	0	-	0	-	0	-	0	-
H8172: THE PYRAMID LIFE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8742: MOLINA HEALTHCARE OF WISCONS	2,323	76.63	178	41	23.03	11	6.18	0	0.00	97	54.49	29	16.29
H9184: BRAVO HEALTH MID-ATLANTIC, I	611	0.00	0	0	-	0	-	0	-	0	-	0	-
H9998: LUBBOCK REGIONAL MENTAL HEAL	20	0.00	0	0	-	0	-	0	-	0	-	0	-

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Region=07: KANSAS CITY

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H0108: HUMANA HEALTH PLAN OF CALIFO	4,677	11.33	53	3	5.66	1	1.89	0	0.00	49	92.45	0	0.00
H0248: HUMANA INSURANCE COMPANY	5,041	3.17	16	1	6.25	1	6.25	0	0.00	14	87.50	0	0.00
H0307: HUMANA HEALTH PLAN, INC.	14,440	14.13	204	22	10.78	2	0.98	1	0.49	177	86.76	2	0.98
H0317: HUMANA INSURANCE COMPANY	12,933	7.96	103	20	19.42	0	0.00	1	0.97	82	79.61	0	0.00
H0320: ARCADIAN HEALTH PLAN, INC.	5,112	5.28	27	10	37.04	0	0.00	0	0.00	16	59.26	1	3.70
H0474: ESSENCE HEALTHCARE OF NEW YO	2,383	6.29	15	2	13.33	2	13.33	0	0.00	10	66.67	1	6.67
H0623: HUMANA INSURANCE COMPANY	8,390	8.46	71	10	14.08	0	0.00	0	0.00	61	85.92	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	69,155	2.31	160	77	48.13	4	2.50	2	1.25	67	41.88	10	6.25
H1036: HUMANA MEDICAL PLAN, INC.	266,011	4.29	1,140	116	10.18	12	1.05	2	0.18	1002	87.89	8	0.70
H1291: HUMANA INSURANCE COMPANY OF	820	12.20	10	0	0.00	0	0.00	0	0.00	10	100.00	0	0.00
H1406: HUMANA HEALTH PLAN, INC.	30,636	4.11	126	23	18.25	1	0.79	0	0.00	100	79.37	2	1.59
H1418: HUMANA INSURANCE COMPANY	10,055	9.75	98	6	6.12	2	2.04	0	0.00	90	91.84	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	4,212	6.41	27	3	11.11	1	3.70	0	0.00	23	85.19	0	0.00
H1510: HUMANA INSURANCE COMPANY	23,473	6.48	152	24	15.79	2	1.32	0	0.00	124	81.58	2	1.32
H1651: MEDICAL ASSOCIATES HEALTH PL	8,820	0.23	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1681: HUMANA INSURANCE COMPANY	7,886	3.30	26	5	19.23	0	0.00	0	0.00	20	76.92	1	3.85
H1714: VIA CHRISTI HEALTHCARE OUTRE	181	0.00	0	0	-	0	-	0	-	0	-	0	-
H1716: HUMANA INSURANCE COMPANY	13,025	4.45	58	6	10.34	1	1.72	0	0.00	46	79.31	5	8.62
H1804: HUMANA INSURANCE COMPANY	161	2571.4	414	29	7.00	6	1.45	1	0.24	371	89.61	7	1.69
H1806: HUMANA INSURANCE COMPANY	15,142	5.94	90	19	21.11	0	0.00	0	0.00	69	76.67	2	2.22
H1837: ESSENCE HEALTHCARE, INC.	6,970	14.63	102	19	18.63	4	3.92	1	0.98	78	76.47	0	0.00
H1906: HUMANA HEALTH BENEFIT PLAN O	3,505	16.83	59	0	0.00	1	1.69	0	0.00	58	98.31	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	82,392	3.47	286	39	13.64	5	1.75	1	0.35	234	81.82	7	2.45
H2012: HUMANA HEALTH PLAN, INC.	25,907	7.64	198	18	9.09	0	0.00	0	0.00	177	89.39	3	1.52
H2029: HUMANA INSURANCE OF PUERTO R	3,675	4.08	15	5	33.33	4	26.67	0	0.00	6	40.00	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	3,806	7.62	29	5	17.24	0	0.00	0	0.00	24	82.76	0	0.00

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H2542: HUMANA INSURANCE COMPANY	11,585	8.37	97	11	11.34	1	1.03	1	1.03	83	85.57	1	1.03
H2609: ALEXIAN BROTHERS COMMUNITY S	157	0.00	0	0	-	0	-	0	-	0	-	0	-
H2610: ESSENCE HEALTHCARE, INC.	31,171	2.89	90	25	27.78	5	5.56	0	0.00	60	66.67	0	0.00
H2649: HUMANA HEALTH PLAN, INC.	28,674	3.42	98	16	16.33	1	1.02	0	0.00	79	80.61	2	2.04
H2762: CONNECTICUT GENERAL LIFE INS	-	-	181	49	27.07	15	8.29	2	1.10	114	62.98	1	0.55
H2899: ARCADIAN HEALTH PLAN OF NORT	2,959	5.07	15	4	26.67	0	0.00	0	0.00	10	66.67	1	6.67
H2944: HUMANA INSURANCE COMPANY	76,501	26.08	1,995	198	9.92	19	0.95	6	0.30	1743	87.37	29	1.45
H2949: HUMANA HEALTH PLAN, INC.	28,553	3.89	111	15	13.51	1	0.90	1	0.90	93	83.78	1	0.90
H3028: HUMANA HEALTH PLAN, INC.	1,458	14.40	21	0	0.00	0	0.00	0	0.00	21	100.00	0	0.00
H3405: HUMANA INSURANCE COMPANY	13,996	3.93	55	15	27.27	1	1.82	0	0.00	39	70.91	0	0.00
H3533: ARCADIAN HEALTH PLAN OF NEW	1,330	15.79	21	13	61.90	0	0.00	0	0.00	7	33.33	1	4.76
H3619: HUMANA INSURANCE COMPANY	28,293	6.54	185	33	17.84	1	0.54	0	0.00	149	80.54	2	1.08
H4007: HUMANA HEALTH PLANS OF PUERT	17,142	3.73	64	28	43.75	15	23.44	1	1.56	20	31.25	0	0.00
H4008: HUMANA INSURANCE OF PUERTO R	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4125: ARCADIAN HEALTH PLAN	1,396	2.15	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	3,057	28.46	87	5	5.75	2	2.30	0	0.00	79	90.80	1	1.15
H4408: HUMANA INSURANCE COMPANY	8,636	4.17	36	9	25.00	0	0.00	0	0.00	27	75.00	0	0.00
H4461: CARITEN HEALTH PLAN, INC.	68,810	2.89	199	27	13.57	3	1.51	1	0.50	161	80.90	7	3.52
H4510: HUMANA HEALTH PLAN OF TEXAS,	40,657	11.86	482	32	6.64	1	0.21	1	0.21	446	92.53	2	0.41
H4520: HUMANA INSURANCE COMPANY	10,356	13.52	140	15	10.71	2	1.43	1	0.71	120	85.71	2	1.43
H4529: ARCADIAN HEALTH PLAN, INC.	13,911	4.89	68	28	41.18	4	5.88	0	0.00	33	48.53	3	4.41
H4606: HUMANA INSURANCE COMPANY	15,695	3.44	54	8	14.81	1	1.85	0	0.00	42	77.78	3	5.56
H4774: HUMANA INSURANCE COMPANY OF	-	-	26	2	7.69	0	0.00	0	0.00	24	92.31	0	0.00
H4785: HUMANA HEALTH BENEFIT PLAN O	510	3.92	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H4956: HUMANA INSURANCE COMPANY	9,981	3.71	37	11	29.73	1	2.70	0	0.00	25	67.57	0	0.00
H5041: HUMANA INSURANCE COMPANY	7,063	3.68	26	3	11.54	0	0.00	0	0.00	23	88.46	0	0.00
H5214: HUMANA INSURANCE COMPANY	21,728	8.88	193	16	8.29	2	1.04	0	0.00	175	90.67	0	0.00

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H5216: HUMANA INSURANCE COMPANY	15,385	6.24	96	25	26.04	1	1.04	0	0.00	69	71.88	1	1.04
H5256: MEDICAL ASSOCIATES CLINIC HE	2,824	0.35	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5291: HUMANA HEALTH PLAN, INC.	3,747	14.95	56	4	7.14	0	0.00	0	0.00	52	92.86	0	0.00
H5415: HUMANA HEALTH INSURANCE COMP	2,516	8.74	22	5	22.73	0	0.00	0	0.00	17	77.27	0	0.00
H5416: ARCADIAN HEALTH PLAN, INC.	8,775	7.07	62	28	45.16	1	1.61	1	1.61	31	50.00	1	1.61
H5426: HUMANA ADVANTAGECARE PLAN, I	10,800	11.11	120	6	5.00	1	0.83	1	0.83	112	93.33	0	0.00
H5470: HUMANA INSURANCE COMPANY	10,162	6.40	65	7	10.77	1	1.54	0	0.00	56	86.15	1	1.54
H5525: HUMANA BENEFIT PLAN OF ILLIN	10,627	7.81	83	16	19.28	4	4.82	0	0.00	57	68.67	6	7.23
H5578: ARCADIAN HEALTH PLAN OF GEOR	3,129	4.79	15	4	26.67	1	6.67	0	0.00	9	60.00	1	6.67
H5619: ARCADIAN HEALTH PLAN, INC.	6,209	3.70	23	14	60.87	1	4.35	0	0.00	8	34.78	0	0.00
H5657: HUMANA INSURANCE COMPANY OF	-	-	14	1	7.14	0	0.00	0	0.00	13	92.86	0	0.00
H5700: ARKANSAS COMMUNITY CARE, INC	10,873	3.68	40	20	50.00	2	5.00	0	0.00	15	37.50	3	7.50
H5783: ARCADIAN HEALTH PLAN, INC.	7,487	3.74	28	7	25.00	1	3.57	0	0.00	19	67.86	1	3.57
H5822: MIDLAND CARE CONNECTION	85	0.00	0	0	-	0	-	0	-	0	-	0	-
H5868: HUMANA INSURANCE COMPANY	13,496	3.63	49	8	16.33	0	0.00	0	0.00	41	83.67	0	0.00
H5970: HUMANA INSURANCE COMPANY OF	2,410	10.79	26	1	3.85	0	0.00	0	0.00	25	96.15	0	0.00
H6411: HUMANA INSURANCE COMPANY	6,715	6.55	44	9	20.45	0	0.00	0	0.00	35	79.55	0	0.00
H6609: HUMANA INSURANCE COMPANY	86,104	5.93	511	74	14.48	4	0.78	1	0.20	426	83.37	6	1.17
H6622: HUMANA WISCONSINHEALTH ORGAN	3,163	6.01	19	4	21.05	1	5.26	0	0.00	14	73.68	0	0.00
H6900: HUMANA INSURANCE COMPANY	6,311	5.55	35	1	2.86	1	2.86	0	0.00	32	91.43	1	2.86
H7002: HUMANA INSURANCE COMPANY	2,244	3.12	7	2	28.57	1	14.29	0	0.00	4	57.14	0	0.00
H7179: ARCADIAN HEALTH PLAN OF LOUI	4,423	7.46	33	8	24.24	0	0.00	1	3.03	23	69.70	1	3.03
H7188: HUMANA INSURANCE COMPANY	7,558	4.63	35	7	20.00	0	0.00	0	0.00	27	77.14	1	2.86
H7731: MD CARE, INC.	14,987	1.67	25	16	64.00	2	8.00	1	4.00	1	4.00	5	20.00
H8145: HUMANA INSURANCE COMPANY	192,083	4.88	937	86	9.18	5	0.53	0	0.00	839	89.54	7	0.75
H8424: SIOUXLAND PACE, INC.	91	0.00	0	0	-	0	-	0	-	0	-	0	-
H8644: HUMANA INSURANCE COMPANY	13,846	9.53	132	11	8.33	0	0.00	0	0.00	118	89.39	3	2.27

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H8707: HUMANA INSURANCE COMPANY	13,045	4.37	57	7	12.28	1	1.75	0	0.00	47	82.46	2	3.51
H8778: ESSENCE HEALTHCARE, INC.	-	-	28	3	10.71	0	0.00	0	0.00	25	89.29	0	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	6,479	11.27	73	1	1.37	0	0.00	0	0.00	71	97.26	1	1.37
H9503: HUMANA INSURANCE COMPANY	1,872	15.49	29	2	6.90	0	0.00	0	0.00	27	93.10	0	0.00
R5566: BCBS MN, MT, NE, ND, WY, WEL	23,929	1.55	37	27	72.97	8	21.62	1	2.70	1	2.70	0	0.00
R5826: HUMANA INSURANCE COMPANY	512,304	6.17	3,160	429	13.58	46	1.46	9	0.28	2629	83.20	47	1.49
S5884: HUMANA INSURANCE COMPANY	-	-	23	1	4.35	0	0.00	0	0.00	22	95.65	0	0.00
S7950: EXPRESS SCRIPTS INSURANCE CO	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Region=08: DENVER

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E5088: DESERET HEALTHCARE EMPLOYEE	11,948	8.12	97	10	10.31	1	1.03	0	0.00	85	87.63	1	1.03
H0370: COVENTRY HEALTH AND LIFE INS	1,144	2.62	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0490: MOLINA HEALTHCARE OF OHIO	141	0.00	0	0	-	0	-	0	-	0	-	0	-
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE	23,970	5.01	120	48	40.00	6	5.00	1	0.83	63	52.50	2	1.67
H0613: TOTAL LONGTERM CARE, INC.	1,624	0.00	0	0	-	0	-	0	-	0	-	0	-
H0621: COLORADO ACCESS	3,186	24.17	77	3	3.90	2	2.60	0	0.00	72	93.51	0	0.00
H0657: COLORADO CHOICE HEALTH PLANS	742	0.00	0	0	-	0	-	0	-	0	-	0	-
H0806: ALTIUS HEALTH PLANS, INC. (W)	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0846: FIRST HEALTH LIFE AND HEALTH	-	-	4	0	0.00	2	50.00	0	0.00	2	50.00	0	0.00
H1013: COVENTRY HEALTH PLAN OF FLOR	7,102	6.05	43	20	46.51	9	20.93	1	2.33	11	25.58	2	4.65
H1076: COVENTRY HEALTH CARE OF FLOR	3,788	2.11	8	2	25.00	0	0.00	0	0.00	5	62.50	1	12.50
H1355: BRAVO HEALTH INSURANCE COMPA	488	2.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	5,234	1.91	10	7	70.00	3	30.00	0	0.00	0	0.00	0	0.00
H1609: COVENTRY HEALTH CARE OF IOWA	3,361	3.57	12	7	58.33	2	16.67	1	8.33	2	16.67	0	0.00

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H2063: BILLINGS CLINIC	-	-	0	0	-	0	-	0	-	0	-	0	-
H2611: COVENTRY HEALTH AND LIFE INS	12,177	2.71	33	24	72.73	6	18.18	1	3.03	2	6.06	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	23,369	1.97	46	34	73.91	8	17.39	0	0.00	2	4.35	2	4.35
H2667: COVENTRY HEALTH CARE OF MISS	18,582	2.74	51	34	66.67	9	17.65	1	1.96	6	11.76	1	1.96
H2672: COVENTRY HEALTH CARE OF KANS	11,792	0.93	11	8	72.73	1	9.09	0	0.00	2	18.18	0	0.00
H2701: NEW WEST HEALTH SERVICES	9,193	6.64	61	28	45.90	13	21.31	2	3.28	17	27.87	1	1.64
H2815: VOLUNTEERS OF AMERICA NATION	185	5.41	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3503: HEART OF AMERICA HEALTH PLAN	424	0.00	0	0	-	0	-	0	-	0	-	0	-
H3959: HEALTHAMERICA PENNSYLVANIA,	26,378	4.78	126	55	43.65	12	9.52	1	0.79	15	11.90	43	34.13
H4652: UNION PACIFIC RAILROAD EMPLO	12,005	0.00	0	0	-	0	-	0	-	0	-	0	-
H5167: ROCKY MOUNTAIN HEALTH CARE S	96	0.00	0	0	-	0	-	0	-	0	-	0	-
H5227: COVENTRY HEALTH AND LIFE INS	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H5302: COVENTRY HEALTH CARE OF GEOR	5,211	1.73	9	6	66.67	2	22.22	0	0.00	0	0.00	1	11.11
H5480: EDUCATORS MUTUAL INSURANCE A	1,100	0.00	0	0	-	0	-	0	-	0	-	0	-
H5509: COVENTRY HEALTH AND LIFE INS	18,670	1.50	28	19	67.86	1	3.57	1	3.57	7	25.00	0	0.00
H5522: HEALTHASSURANCE PENNSYLVANIA	25,307	4.86	123	49	39.84	11	8.94	2	1.63	20	16.26	41	33.33
H5588: MOLINA HEALTHCARE OF NEVADA,	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5608: DENVER HEALTH MEDICAL PLAN,	3,110	0.00	0	0	-	0	-	0	-	0	-	0	-
H5628: MOLINA HEALTHCARE OF UTAH, I	7,048	6.67	47	25	53.19	13	27.66	2	4.26	4	8.51	3	6.38
H5810: MOLINA HEALTHCARE OF CALIFOR	5,992	1.84	11	4	36.36	1	9.09	0	0.00	5	45.45	1	9.09
H5823: MOLINA HEALTHCARE OF WASHING	4,030	2.23	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
H5850: COVENTRY SUMMIT HEALTH PLAN,	28,432	2.71	77	34	44.16	17	22.08	2	2.60	19	24.68	5	6.49
H5926: MOLINA HEALTHCARE OF MICHIGA	7,130	2.52	18	8	44.44	9	50.00	0	0.00	1	5.56	0	0.00
H7149: COVENTRY HEALTH CARE OF NEBR	2,840	2.46	7	4	57.14	3	42.86	0	0.00	0	0.00	0	0.00
H7195: NORTHLAND PACE PROGRAM	58	0.00	0	0	-	0	-	0	-	0	-	0	-
H7301: COVENTRY HEALTH CARE OF ILLI	10,097	1.68	17	12	70.59	3	17.65	1	5.88	0	0.00	1	5.88
H7306: FIRST HEALTH LIFE & HEALTH I	2,404	2.08	5	2	40.00	1	20.00	0	0.00	2	40.00	0	0.00

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H7678: MOLINA HEALTHCARE OF TEXAS,	625	6.40	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	596	0.00	0	0	-	0	-	0	-	0	-	0	-
H8393: COVENTRY HEALTH AND LIFE INS	2,015	1.49	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8468: GEISINGER INDEMNITY INSURANC	1,379	1.45	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H8649: ALTIUS HEALTH PLANS, INC. (U	4,065	5.41	22	9	40.91	2	9.09	0	0.00	11	50.00	0	0.00
H8980: COVENTRY HEALTH AND LIFE INS	1,305	0.00	0	0	-	0	-	0	-	0	-	0	-
H9082: MOLINA HEALTHCARE OF NEW MEX	743	4.04	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H9788: HEALTHNOW NEW YORK INC.	200	0.00	0	0	-	0	-	0	-	0	-	0	-
H9847: COVENTRY HEALTH AND LIFE INS	5,903	1.02	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00

Region=09: SAN FRANCISCO

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H0084: CARE IMPROVEMENT PLUS OF TEX	1,767	0.57	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	34,466	5.11	176	61	34.66	10	5.68	2	1.14	95	53.98	8	4.55
H0251: UNITEDHEALTHCARE PLAN OF THE	20,015	6.30	126	19	15.08	15	11.90	0	0.00	92	73.02	0	0.00
H0303: PACIFICARE OF ARIZONA, INC	93,571	5.16	483	263	54.45	42	8.70	8	1.66	149	30.85	21	4.35
H0316: UNITEDHEALTHCARE OF ARIZONA,	22,429	6.15	138	76	55.07	11	7.97	0	0.00	46	33.33	5	3.62
H0319: UNITEDHEALTHCARE INSURANCE C	1,072	14.93	16	10	62.50	0	0.00	0	0.00	5	31.25	1	6.25
H0321: ARIZONA PHYSICIANS IPA, INC.	22,648	43.62	988	56	5.67	26	2.63	4	0.40	897	90.79	5	0.51
H0401: UNITEDHEALTHCARE OF ARKANSAS	2,893	8.64	25	11	44.00	0	0.00	0	0.00	12	48.00	2	8.00
H0408: UNITEDHEALTHCARE INSURANCE C	34	0.00	0	0	-	0	-	0	-	0	-	0	-
H0410: UNITEDHEALTHCARE INSURANCE C	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H0502: CONTRA COSTA HEALTH PLAN	490	2.04	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0504: CALIFORNIA PHYSICIANS' SERVI	59,076	6.74	398	266	66.83	54	13.57	8	2.01	50	12.56	20	5.03
H0524: KAISER FOUNDATION HP, INC.	790,126	2.83	2,235	995	44.52	186	8.32	50	2.24	985	44.07	19	0.85

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H0542: ALTAMED HEALTH SERVICES CORP	664	3.01	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0543: UNITEDHEALTHCARE OF CALIFORN	308,288	4.93	1,520	935	61.51	147	9.67	26	1.71	355	23.36	57	3.75
H0571: CHINESE COMMUNITY HEALTH PLA	8,099	2.59	21	16	76.19	4	19.05	0	0.00	1	4.76	0	0.00
H0609: PACIFICARE OF COLORADO, INC	72,714	5.10	371	185	49.87	32	8.63	4	1.08	132	35.58	18	4.85
H0620: UNITEDHEALTHCARE INSURANCE C	2,107	0.95	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	2,248	12.01	27	9	33.33	2	7.41	0	0.00	16	59.26	0	0.00
H0630: KAISER FOUNDATION HP OF CO	72,881	1.29	94	72	76.60	2	2.13	2	2.13	17	18.09	1	1.06
H0710: UNITEDHEALTHCARE INSURANCE C	3,937	66.80	263	219	83.27	11	4.18	3	1.14	24	9.13	6	2.28
H0752: OXFORD HEALTH PLANS (CT), IN	3,289	15.20	50	17	34.00	7	14.00	0	0.00	25	50.00	1	2.00
H0755: OXFORD HEALTH PLANS (CT), IN	41,700	8.23	343	154	44.90	26	7.58	3	0.87	147	42.86	13	3.79
H0838: UNIVERSAL CARE, INC.	1,863	3.76	7	4	57.14	3	42.86	0	0.00	0	0.00	0	0.00
H1080: UNITEDHEALTHCARE OF FLORIDA,	15,279	6.54	100	44	44.00	1	1.00	3	3.00	45	45.00	7	7.00
H1108: UNITEDHEALTHCARE INSURANCE C	4,956	5.04	25	11	44.00	2	8.00	0	0.00	10	40.00	2	8.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	4,683	2.99	14	5	35.71	1	7.14	2	14.29	6	42.86	0	0.00
H1170: KAISER FOUNDATION HP OF GA,	16,299	4.48	73	28	38.36	8	10.96	0	0.00	37	50.68	0	0.00
H1200: KAISER FOUNDATION HP, INC.	202	0.00	0	0	-	0	-	0	-	0	-	0	-
H1230: KAISER FOUNDATION HP, INC.	25,297	0.24	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1251: HAWAII MEDICAL SERVICE ASSOC	13,696	0.22	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	12,446	3.70	46	26	56.52	3	6.52	1	2.17	13	28.26	3	6.52
H1303: UNITEDHEALTHCARE INSURANCE C	9,853	2.74	27	11	40.74	2	7.41	0	0.00	13	48.15	1	3.70
H1364: UNISON HEALTH PLAN OF OHIO,	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	183,980	3.90	717	316	44.07	45	6.28	7	0.98	319	44.49	30	4.18
H1717: UNITEDHEALTHCARE INSURANCE C	2,394	7.94	19	10	52.63	1	5.26	1	5.26	6	31.58	1	5.26
H1944: UNITEDHEALTHCARE INSURANCE C	5,149	6.02	31	18	58.06	1	3.23	0	0.00	12	38.71	0	0.00
H2001: UNITEDHEALTHCARE INSURANCE C	3,659	5.47	20	10	50.00	1	5.00	0	0.00	9	45.00	0	0.00
H2111: UNITEDHEALTHCARE INSURANCE C	2,801	3.57	10	0	0.00	0	0.00	0	0.00	10	100.00	0	0.00
H2150: KAISER FNDN HP OF THE MID-AT	43,404	5.25	228	169	74.12	11	4.82	2	0.88	42	18.42	4	1.75

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H2182: UNITEDHEALTHCARE INSURANCE C	15,820	4.80	76	32	42.11	4	5.26	2	2.63	33	43.42	5	6.58
H2226: UNITEDHEALTHCARE INSURANCE C	5,517	1.99	11	1	9.09	0	0.00	0	0.00	9	81.82	1	9.09
H2228: UNITEDHEALTHCARE INSURANCE C	2,632	3.80	10	2	20.00	0	0.00	0	0.00	8	80.00	0	0.00
H2406: UNITEDHEALTHCARE INSURANCE C	2,510	0.80	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H2408: UNITED HEALTHCARE INSURANCE	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2643: L. A. CARE HEALTH PLAN	1,761	2.84	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H2654: UNITEDHEALTHCARE OF THE MIDW	44,296	6.73	298	89	29.87	18	6.04	2	0.67	178	59.73	11	3.69
H2802: UNITEDHEALTHCARE OF THE MIDL	3,878	3.09	12	6	50.00	1	8.33	0	0.00	5	41.67	0	0.00
H2803: UNITEDHEALTHCARE INSURANCE C	8,406	4.16	35	21	60.00	1	2.86	0	0.00	10	28.57	3	8.57
H2905: SIERRA HEALTH AND LIFE INSUR	2,404	4.58	11	4	36.36	3	27.27	0	0.00	2	18.18	2	18.18
H2931: HEALTH PLAN OF NEVADA, INC.	52,891	2.36	125	94	75.20	6	4.80	0	0.00	20	16.00	5	4.00
H2957: HOMETOWN HEALTH PLAN	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2961: HEALTH PLAN OF NEVADA, INC.	-	-	102	52	50.98	29	28.43	4	3.92	15	14.71	2	1.96
H3107: OXFORD HEALTH PLANS (NJ), IN	41,017	16.77	688	136	19.77	40	5.81	5	0.73	489	71.08	18	2.62
H3113: OXFORD HEALTH PLANS (NJ), IN	409	7.33	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H3132: AHF MCO OF FLORIDA, INC.	463	0.00	0	0	-	0	-	0	-	0	-	0	-
H3164: AMERICHOICE OF NEW JERSEY, I	4,421	36.87	163	42	25.77	15	9.20	0	0.00	103	63.19	3	1.84
H3209: UNITEDHEALTHCARE INSURANCE C	1,428	6.30	9	5	55.56	1	11.11	0	0.00	3	33.33	0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	72,482	11.71	849	255	30.04	60	7.07	3	0.35	509	59.95	22	2.59
H3379: UNITEDHEALTHCARE OF NEW YORK	7,426	37.71	280	30	10.71	5	1.79	0	0.00	234	83.57	11	3.93
H3387: UNITEDHEALTHCARE OF NEW YORK	4,055	36.00	146	25	17.12	13	8.90	2	1.37	106	72.60	0	0.00
H3456: UNITEDHEALTHCARE OF NORTH CA	87,002	4.71	410	180	43.90	29	7.07	10	2.44	181	44.15	10	2.44
H3659: UNITEDHEALTHCARE OF OHIO, IN	81,697	6.01	491	185	37.68	33	6.72	4	0.81	248	50.51	21	4.28
H3749: UNITEDHEALTHCARE OF OKLAHOMA	26,214	5.11	134	58	43.28	11	8.21	4	2.99	53	39.55	8	5.97
H3805: UNITEDHEALTHCARE OF OREGON,	16,585	4.88	81	46	56.79	10	12.35	1	1.23	19	23.46	5	6.17
H3812: UNITEDHEALTHCARE INSURANCE C	15,682	4.66	73	36	49.32	4	5.48	3	4.11	27	36.99	3	4.11
H3832: HAWAII MEDICAL SERVICE ASSOC	1,336	0.75	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H3887: UNITEDHEALTHCARE INSURANCE C	10,400	7.60	79	33	41.77	2	2.53	0	0.00	38	48.10	6	7.59
H3912: UNITEDHEALTHCARE INSURANCE C	2,001	4.00	8	4	50.00	2	25.00	0	0.00	2	25.00	0	0.00
H3920: UNITEDHEALTHCARE OF PENNSYLV	20,650	12.93	267	62	23.22	23	8.61	3	1.12	150	56.18	29	10.86
H3921: UNITEDHEALTHCARE INSURANCE C	3,007	5.65	17	8	47.06	3	17.65	0	0.00	6	35.29	0	0.00
H4102: UNITEDHEALTHCARE OF NEW ENGL	18,156	6.66	121	50	41.32	14	11.57	2	1.65	52	42.98	3	2.48
H4406: UNITEDHEALTHCARE PLAN OF THE	4,937	3.85	19	10	52.63	1	5.26	0	0.00	8	42.11	0	0.00
H4449: SIERRA HEALTH AND LIFE INSUR	-	-	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H4456: UNITEDHEALTHCARE PLAN OF THE	65,429	4.55	298	118	39.60	11	3.69	3	1.01	162	54.36	4	1.34
H4514: UNITEDHEALTHCARE COMMUNITY P	19,181	5.47	105	43	40.95	8	7.62	0	0.00	52	49.52	2	1.90
H4522: UNITEDHEALTHCARE INSURANCE C	15,547	3.92	61	24	39.34	1	1.64	1	1.64	33	54.10	2	3.28
H4527: PHYSICIANS HEALTH CHOICE OF	28,987	2.69	78	39	50.00	13	16.67	1	1.28	23	29.49	2	2.56
H4590: UNITEDHEALTHCARE BENEFITS OF	150,441	3.46	521	235	45.11	61	11.71	8	1.54	182	34.93	35	6.72
H4604: UNITEDHEALTHCARE OF UTAH, IN	33,091	3.45	114	53	46.49	7	6.14	5	4.39	47	41.23	2	1.75
H4837: UNITEDHEALTHCARE OF WISCONSI	1,125	10.67	12	1	8.33	3	25.00	0	0.00	8	66.67	0	0.00
H4971: UNITEDHEALTHCARE INSURANCE C	2,407	5.82	14	5	35.71	0	0.00	0	0.00	9	64.29	0	0.00
H5005: UNITEDHEALTHCARE OF WASHINGT	51,840	5.88	305	126	41.31	29	9.51	6	1.97	132	43.28	12	3.93
H5008: UNITEDHEALTHCARE INSURANCE C	2,307	4.77	11	3	27.27	1	9.09	0	0.00	7	63.64	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	64,857	4.04	262	129	49.24	17	6.49	6	2.29	97	37.02	13	4.96
H5403: ON LOK SENIOR HEALTH SERVICE	1,062	0.00	0	0	-	0	-	0	-	0	-	0	-
H5405: CENTER FOR ELDERS INDEPENDEN	432	0.00	0	0	-	0	-	0	-	0	-	0	-
H5406: SUTTER HEALTH SACRAMENTO SIE	213	32.86	7	2	28.57	0	0.00	0	0.00	5	71.43	0	0.00
H5407: CITRUS HEALTH CARE, INC.	6,092	0.98	6	3	50.00	0	0.00	0	0.00	3	50.00	0	0.00
H5417: UNITEDHEALTHCARE INSURANCE C	1,552	30.28	47	16	34.04	1	2.13	0	0.00	28	59.57	2	4.26
H5424: UNITEDHEALTHCARE INSURANCE C	13,150	2.21	29	8	27.59	3	10.34	1	3.45	15	51.72	2	6.90
H5425: SCAN HEALTH PLAN	68,282	7.70	526	346	65.78	90	17.11	5	0.95	55	10.46	30	5.70
H5428: SAN MATEO HEALTH COMMISSION	8,174	11.74	96	14	14.58	1	1.04	1	1.04	80	83.33	0	0.00
H5430: CARE1ST HEALTH PLAN OF ARIZO	1,561	118.51	185	54	29.19	9	4.86	0	0.00	120	64.86	2	1.08

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H5433: ORANGE COUNTY HEALTH AUTHORI	12,180	8.37	102	65	63.73	12	11.76	4	3.92	21	20.59	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE C	78,950	12.30	971	452	46.55	40	4.12	14	1.44	454	46.76	11	1.13
H5440: UNITEDHEALTHCARE INSURANCE C	469	21.32	10	5	50.00	0	0.00	0	0.00	5	50.00	0	0.00
H5444: RMS DM, LLC DEMO PROJECT	-	-	0	0	-	0	-	0	-	0	-	0	-
H5507: UNITEDHEALTHCARE INSURANCE C	4,538	6.39	29	7	24.14	0	0.00	0	0.00	22	75.86	0	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	1,210	8.26	10	3	30.00	2	20.00	0	0.00	5	50.00	0	0.00
H5532: UNITEDHEALTHCARE INSURANCE C	1,503	2.66	4	1	25.00	2	50.00	0	0.00	1	25.00	0	0.00
H5554: SANTA CLARA COUNTY HEALTH AU	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	15,953	38.49	614	140	22.80	6	0.98	3	0.49	462	75.24	3	0.49
H5587: HEALTH CHOICE ARIZONA, INC.	4,271	16.62	71	18	25.35	2	2.82	1	1.41	49	69.01	1	1.41
H5609: GEMCARE HEALTH PLAN INC.	7,018	4.56	32	23	71.88	2	6.25	2	6.25	5	15.63	0	0.00
H5629: COMMUNITY ELDERCARE OF SAN	128	0.00	0	0	-	0	-	0	-	0	-	0	-
H5640: IEHP HEALTH ACCESS	5,216	12.65	66	47	71.21	6	9.09	2	3.03	6	9.09	5	7.58
H5652: UNITEDHEALTHCARE INSURANCE C	4,806	2.50	12	7	58.33	2	16.67	0	0.00	2	16.67	1	8.33
H5665: CARE IMPROVEMENT PLUS OF MA	553	10.85	6	0	0.00	2	33.33	0	0.00	4	66.67	0	0.00
H5678: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	5,912	5.07	30	15	50.00	2	6.67	0	0.00	12	40.00	1	3.33
H5782: PARTNERSHIP HEALTHPLAN OF CA	6,593	0.76	5	4	80.00	0	0.00	1	20.00	0	0.00	0	0.00
H5811: SCAN HEALTH PLAN	2,881	4.17	12	10	83.33	1	8.33	0	0.00	1	8.33	0	0.00
H5852: AIDS HEALTHCARE FOUNDATION	766	0.00	0	0	-	0	-	0	-	0	-	0	-
H5895: CONTRA COSTA CO MED SVCS DBA	161	0.00	0	0	-	0	-	0	-	0	-	0	-
H5918: UNITEDHEALTHCARE INSURANCE C	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5928: CARE1ST HEALTH PLAN	15,617	2.50	39	27	69.23	4	10.26	2	5.13	3	7.69	3	7.69
H5943: SCAN HEALTH PLAN	508	0.00	0	0	-	0	-	0	-	0	-	0	-
H5948: ARTA MEDICARE HEALTH PLAN, I	340	0.00	0	0	-	0	-	0	-	0	-	0	-
H5969: ALOHACARE	2,089	1.44	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H5985: ABRAZO ADVANTAGE HEALTH PLAN	2,621	39.30	103	14	13.59	4	3.88	1	0.97	82	79.61	2	1.94

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H5998: UNITEDHEALTHCARE PLAN OF THE	1,871	34.74	65	20	30.77	6	9.23	0	0.00	38	58.46	1	1.54
H6050: KAISER FOUNDATION HP, INC.	808	21.04	17	0	0.00	1	5.88	0	0.00	16	94.12	0	0.00
H6052: KAISER FOUNDATION HP, INC.	2,926	1.71	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H6053: SANTE FE EMPLOYEES HOSPITAL	577	0.00	0	0	-	0	-	0	-	0	-	0	-
H6228: UNITEDHEALTHCARE INSURANCE C	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6360: KAISER FOUNDATION HP OF OHIO	19,091	2.15	41	29	70.73	9	21.95	0	0.00	3	7.32	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	948	1.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6952: UNITEDHEALTHCARE COMMUNITY P	2,577	41.13	106	10	9.43	4	3.77	0	0.00	91	85.85	1	0.94
H7086: COMMUNITY HEALTH GROUP	950	5.26	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H7187: UNITEDHEALTHCARE INSURANCE C	11,676	4.20	49	23	46.94	3	6.12	0	0.00	21	42.86	2	4.08
H7292: ALAMEDA ALLIANCE JOINT POWER	3,754	2.66	10	6	60.00	3	30.00	0	0.00	1	10.00	0	0.00
H7352: UNIVERSITY CARE ADVANTAGE, L	2,447	9.40	23	11	47.83	3	13.04	0	0.00	9	39.13	0	0.00
H7949: PACIFICARE OF NEVADA, INC.	1,251	14.39	18	7	38.89	2	11.11	0	0.00	9	50.00	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	4,497	5.11	23	12	52.17	2	8.70	0	0.00	9	39.13	0	0.00
H9003: KAISER FOUNDATION HP OF THE	59,401	3.33	198	154	77.78	1	0.51	0	0.00	34	17.17	9	4.55
H9011: UNITEDHEALTHCARE OF FLORIDA,	10,966	8.12	89	21	23.60	10	11.24	0	0.00	54	60.67	4	4.49
H9103: KAISER FOUNDATION HP OF THE	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9104: SCAN HEALTH PLAN	43,284	6.21	269	165	61.34	47	17.47	1	0.37	39	14.50	17	6.32
H9385: SCAN HEALTH PLAN OF ARIZONA	13,612	4.11	56	19	33.93	21	37.50	3	5.36	12	21.43	1	1.79
H9943: BC LIFE & HEALTH	-	-	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	6,216	2.09	13	4	30.77	2	15.38	0	0.00	7	53.85	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	20,699	4.64	96	57	59.38	13	13.54	0	0.00	26	27.08	0	0.00
R5287: UNITEDHEALTHCARE INSURANCE C	174,899	6.93	1,212	622	51.32	94	7.76	19	1.57	439	36.22	38	3.14
R5342: UNITEDHEALTHCARE INSURANCE C	37,434	5.74	215	104	48.37	13	6.05	4	1.86	89	41.40	5	2.33
R5674: SIERRA HEALTH AND LIFE INSUR	6,462	2.79	18	9	50.00	3	16.67	0	0.00	5	27.78	1	5.56
R6801: CARE IMPROVEMENT PLUS OF TEX	26,503	4.11	109	45	41.28	15	13.76	2	1.83	47	43.12	0	0.00
R7439: HAWAII MEDICAL SERVICE ASSOC	21,869	1.19	26	14	53.85	9	34.62	2	7.69	1	3.85	0	0.00

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R7444: UNITEDHEALTHCARE INSURANCE C	34,766	4.95	172	83	48.26	9	5.23	1	0.58	71	41.28	8	4.65
R9896: CARE IMPROVEMENT PLUS SOUTH	55,073	3.40	187	80	42.78	29	15.51	0	0.00	75	40.11	3	1.60
S5805: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00

Region=10: SEATTLE

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H0302: BANNER MEDISUN, INC.	21,089	4.36	92	74	80.43	2	2.17	1	1.09	13	14.13	2	2.17
H0351: HEALTH NET OF ARIZONA, INC.	41,154	5.66	233	155	66.52	17	7.30	2	0.86	42	18.03	17	7.30
H0545: INTER VALLEY HEALTH PLAN, IN	16,656	3.60	60	52	86.67	5	8.33	1	1.67	1	1.67	1	1.67
H0562: HEALTH NET OF CALIFORNIA	124,459	6.47	805	452	56.15	80	9.94	14	1.74	143	17.76	116	14.41
H0908: BUCKEYE COMMUNITY HEALTH PLA	614	0.00	0	0	-	0	-	0	-	0	-	0	-
H1302: BLUE CROSS OF IDAHO HLTH SER	12,630	1.19	15	12	80.00	1	6.67	0	0.00	2	13.33	0	0.00
H1304: REGENCE BLUE SHIELD OF IDAHO	4,621	1.08	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO HEALTH S	20,250	3.80	77	36	46.75	5	6.49	0	0.00	35	45.45	1	1.30
H2174: TRILLIUM COMMUNITY HEALTH PL	3,204	10.92	35	17	48.57	4	11.43	2	5.71	10	28.57	2	5.71
H2241: GOLDEN STATE MEDICARE HEALTH	613	4.89	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H2810: GROUP HEALTH OPTIONS	3,266	3.37	11	5	45.45	1	9.09	0	0.00	4	36.36	1	9.09
H2906: HOMETOWN HEALTH PLAN	457	0.00	0	0	-	0	-	0	-	0	-	0	-
H2960: HOMETOWN HEALTH PLAN	7,621	3.54	27	13	48.15	7	25.93	0	0.00	7	25.93	0	0.00
H3410: STERLING LIFE INSURANCE COMP	20,682	1.98	41	17	41.46	1	2.44	0	0.00	15	36.59	8	19.51
H3809: PROVIDENCE HEALTH & SERVICES	914	0.00	0	0	-	0	-	0	-	0	-	0	-
H3810: MID ROGUE INDEPENDENT PHYSIC	3,999	1.75	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,236	2.67	14	12	85.71	0	0.00	0	0.00	2	14.29	0	0.00
H3813: ODS HEALTH PLAN, INC.	6,359	2.04	13	9	69.23	2	15.38	0	0.00	2	15.38	0	0.00
H3814: ATRIO HEALTH PLANS	1,973	8.11	16	9	56.25	4	25.00	0	0.00	3	18.75	0	0.00

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H3815: CITIZENS CHOICE HEALTHPLAN	13,016	3.61	47	29	61.70	9	19.15	0	0.00	8	17.02	1	2.13
H3817: REGENCE BLUECROSS BLUESHIELD	55,879	1.34	75	48	64.00	19	25.33	1	1.33	4	5.33	3	4.00
H3818: FAMILYCARE HEALTH PLANS, INC	3,035	5.27	16	6	37.50	3	18.75	0	0.00	7	43.75	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	10,452	5.84	61	27	44.26	4	6.56	2	3.28	22	36.07	6	9.84
H4605: REGENCE BLUECROSS BLUESHIELD	17,360	2.13	37	26	70.27	8	21.62	0	0.00	2	5.41	1	2.70
H4754: PACIFICSOURCE COMMUNITY HEAL	221	4.52	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4917: STERLING LIFE INSURANCE COMP	-	-	6	3	50.00	0	0.00	0	0.00	2	33.33	1	16.67
H5006: STERLING LIFE INSURANCE COMP	13,206	10.00	132	80	60.61	12	9.09	4	3.03	32	24.24	4	3.03
H5007: PROVIDENCE HEALTH SYSTEM	394	0.00	0	0	-	0	-	0	-	0	-	0	-
H5009: REGENCE BLUESHIELD	19,255	2.18	42	26	61.90	10	23.81	1	2.38	3	7.14	2	4.76
H5010: ASURIS NORTHWEST HEALTH	2,000	6.50	13	9	69.23	2	15.38	0	0.00	0	0.00	2	15.38
H5016: PROVIDENCE HEALTH PLANS	459	0.00	0	0	-	0	-	0	-	0	-	0	-
H5050: GROUP HEALTH COOPERATIVE	65,226	2.48	162	127	78.40	13	8.02	1	0.62	13	8.02	8	4.94
H5055: QUAL-MED WASHINGTON HEALTH P	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5162: STERLING LIFE INSURANCE COMP	966	6.21	6	3	50.00	1	16.67	0	0.00	2	33.33	0	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	1,134	2.65	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	917	5.45	5	1	20.00	1	20.00	0	0.00	2	40.00	1	20.00
H5445: HEALTH HERO NETWORK, INC DEM	-	-	0	0	-	0	-	0	-	0	-	0	-
H5520: HEALTH NET LIFE INSURANCE CO	38,755	2.45	95	70	73.68	7	7.37	1	1.05	6	6.32	11	11.58
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,912	84.73	162	28	17.28	10	6.17	0	0.00	121	74.69	3	1.85
H5606: STERLING LIFE INSURANCE COMP	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5649: CENTRAL HEALTH PLAN OF CALIF	9,951	2.51	25	14	56.00	4	16.00	0	0.00	7	28.00	0	0.00
H5698: WINDSOR HEALTH PLAN, INC.	40,000	22.73	909	229	25.19	25	2.75	1	0.11	647	71.18	7	0.77
H5826: COMMUNITY HEALTH PLAN OF WAS	13,554	2.88	39	16	41.03	16	41.03	2	5.13	2	5.13	3	7.69
H5839: STERLING LIFE INSURANCE COMP	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5859: HEALTH PLAN OF CAREOREGON, I	7,268	3.30	24	16	66.67	3	12.50	1	4.17	3	12.50	1	4.17
H5862: BLUE CROSS OF IDAHO HEALTH S	1,267	1.58	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2011 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2011
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2011, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5962: STERLING LIFE INSURANCE COMP	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5995: MARION POLK COMMUNITY HEALTH	3,238	5.87	19	14	73.68	1	5.26	1	5.26	0	0.00	3	15.79
H6743: ATRIO HEALTH PLANS	4,251	0.71	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	57	0.00	0	0	-	0	-	0	-	0	-	0	-
H7006: MARION POLK COMMUNITY HEALTH	2,352	3.83	9	4	44.44	3	33.33	1	11.11	0	0.00	1	11.11
H7173: PEACH STATE HEALTH PLAN, INC	-	-	0	0	-	0	-	0	-	0	-	0	-
H7341: STERLING LIFE INSURANCE COMP	2,656	2.26	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00
H8558: STERLING LIFE INSURANCE COMP	90	11.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9047: PROVIDENCE HEALTH PLAN	39,001	3.15	123	80	65.04	20	16.26	0	0.00	19	15.45	4	3.25
H9302: SOUNDPATH HEALTH, INC.	11,396	2.11	24	14	58.33	4	16.67	1	4.17	5	20.83	0	0.00
H9779: STERLING LIFE INSURANCE COMP	219	4.57	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9988: STERLING LIFE INSURANCE COMP	153	6.54	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00

Region=TOTAL ALL REGIONS

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
: TOTAL	12,356,306	5.55	68,517	24621	35.93	4843	7.07	721	1.05	35871	52.35	2461	3.59

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2011 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2011, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=01: BOSTON

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0318: AETNA HEALTH INC.	1,197	12.53	15	2	1.67	13.33
H0346: PACE VERMONT, INC.	103	0.00	0	0	0.00	-
H0523: AETNA HEALTH OF CALIFORNIA,I	23,594	3.98	94	12	0.51	12.77
H0901: AETNA HEALTH INC.	193	5.18	1	0	0.00	0.00
H1109: AETNA HEALTH INC.(GEORGIA)	2,747	6.55	18	2	0.73	11.11
H1110: AETNA LIFE INSURANCE COMPANY	3,709	4.04	15	3	0.81	20.00
H1365: MARTIN'S POINT GENERATIONS,	1,440	0.00	0	0	0.00	-
H1419: AETNA HEALTH, INC.	567	8.82	5	1	1.76	20.00
H1420: AETNA LIFE INSURANCE COMPANY	-	-	1	0	-	0.00
H2047: AETNA LIFE INSURANCE COMPANY	-	-	1	0	-	0.00
H2112: AETNA HEALTH, INC.	5,298	3.59	19	0	0.00	0.00
H2218: HARBOR HEALTH SERVICES	367	0.00	0	0	0.00	-
H2219: FALLON COMMUNITY HEALTH PLAN	816	0.00	0	0	0.00	-
H2220: UPHAMS CORNER HEALTH COMMITT	177	11.30	2	0	0.00	0.00
H2221: ELDER SRVC PLN/CAMBRIDGE HEA	203	0.00	0	0	0.00	-
H2222: ELDER SERVICE PLAN OF THE NO	725	0.00	0	0	0.00	-
H2223: ELDER SVC PLN/E BOSTON HEALT	284	0.00	0	0	0.00	-
H2224: SENIOR WHOLE HEALTH, LLC	6,944	0.86	6	2	0.29	33.33
H2225: COMMONWEALTH CARE ALLIANCE,	3,061	4.57	14	6	1.96	42.86
H2230: BLUE CROSS AND BLUE SHIELD O	14,878	1.08	16	2	0.13	12.50
H2232: MASSACHUSETTS GENERAL PHYSIC	-	-	0	0	-	-
H2256: TUFTS ASSOCIATED HMO, INC.	88,370	1.94	171	10	0.11	5.85
H2261: BLUE CROSS AND BLUE SHIELD O	13,461	1.49	20	3	0.22	15.00
H2411: FALLON COMMUNITY HEALTH PLAN	238	0.00	0	0	0.00	-
H3152: AETNA HEALTH, INC.	39,098	7.21	282	39	1.00	13.83

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2011 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2011, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3312: AETNA HEALTH INC.	12,998	6.46	84	11	0.85	13.10
H3597: AETNA HEALTH	2,330	3.86	9	0	0.00	0.00
H3623: AETNA HEALTH, INC.	4,425	6.10	27	1	0.23	3.70
H3624: AETNA LIFE INSURANCE COMPANY	-	-	10	1	-	10.00
H3931: AETNA HEALTH INC	42,237	4.14	175	16	0.38	9.14
H4105: PACE ORGANIZATION OF RHODE I	190	0.00	0	0	0.00	-
H4152: BLUE CROSS & BLUE SHIELD OF	32,017	2.31	74	8	0.25	10.81
H4153: UNITED HEALTH PLANS OF NEW E	-	-	4	0	-	0.00
H4362: AETNA LIFE INSURANCE COMPANY	-	-	3	0	-	0.00
H4523: AETNA HEALTH INC.	4,491	9.80	44	1	0.22	2.27
H4524: AETNA LIFE INSURANCE COMPANY	8,968	7.02	63	7	0.78	11.11
H4910: AETNA HEALTH INC.	417	16.79	7	1	2.40	14.29
H5414: AETNA HEALTH INC.	2,939	10.55	31	2	0.68	6.45
H5437: AETNA LIFE INSURANCE COMPANY	-	-	3	0	-	0.00
H5510: AETNA LIFE INSURANCE COMPANY	-	-	5	0	-	0.00
H5512: AETNA LIFE INSURANCE COMPANY	-	-	12	4	-	33.33
H5521: AETNA LIFE INSURANCE COMPANY	231,458	4.13	956	111	0.48	11.61
H5531: AETNA LIFE INSURANCE COMPANY	-	-	3	2	-	66.67
H5591: MARTIN'S POINT GENERATIONS,	10,374	0.39	4	0	0.00	0.00
H5736: AETNA LIFE INSURANCE COMPANY	-	-	322	29	-	9.01
H5793: AETNA HEALTH INC.	2,669	7.49	20	3	1.12	15.00
H5813: AETNA HEALTH, INC	1,766	5.66	10	3	1.70	30.00
H5832: AETNA HEALTH INC.	155	0.00	0	0	0.00	-
H5950: AETNA HEALTH INC.	13	0.00	0	0	0.00	-
H5992: SENIOR WHOLE HEALTH OF NEW Y	780	3.85	3	0	0.00	0.00
H6923: AETNA HEALTH	950	7.37	7	0	0.00	0.00
H7226: HARVARD PILGRIM HEALTH CARE	-	-	1	1	-	100.00

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TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2011, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H7908: AETNA HEALTH	587	8.52	5	0	0.00	0.00
H8578: HEALTH NEW ENGLAND, INC.	5,222	2.68	14	1	0.19	7.14
H8684: AETNA LIFE INSURANCE COMPANY	1,241	5.64	7	2	1.61	28.57
H9001: FALLON COMMUNITY HEALTH PLAN	30,070	10.77	324	48	1.60	14.81

Region=02: NEW YORK

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
E6036: ASOCIACION DE MAESTROS DE PU	2,222	0.00	0	0	0.00	-
H0046: PROSALUD HMO CORPORATION	-	-	2	0	-	0.00
H0423: METROPLUS HEALTH PLAN, INC.	5,134	18.50	95	10	1.95	10.53
H1234: LIFE ST. FRANCIS	138	0.00	0	0	0.00	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	56	0.00	0	0	0.00	-
H1777: CATHOLIC SPECIAL NEEDS PLAN,	917	0.00	0	0	0.00	-
H3154: HORIZON HEALTHCARE OF NEW JE	57,801	6.44	372	100	1.73	26.88
H3240: AMERIGROUP NEW JERSEY, INC.	2,926	21.19	62	5	1.71	8.06
H3305: MVP HEALTH PLAN, INC.	45,106	1.46	66	6	0.13	9.09
H3314: HEALTH INSURANCE PLAN OF GRE	789	3.80	3	0	0.00	0.00
H3321: INDEPENDENT LIVING SRVCS OF	407	0.00	0	0	0.00	-
H3322: SENIOR CARE CONNECTION, INC.	113	0.00	0	0	0.00	-
H3324: HEALTHNOW NEW YORK, INC.	-	-	2	1	-	50.00
H3327: TOUCHSTONE HEALTH HMO, INC.	16,098	26.71	430	130	8.08	30.23
H3328: NEW YORK STATE CATHOLIC HLTH	8,822	4.19	37	9	1.02	24.32
H3329: COMPREHENSIVE CARE MANAGEMEN	2,179	0.00	0	0	0.00	-
H3330: HEALTH INSURANCE PLAN OF GRE	114,996	4.51	519	47	0.41	9.06
H3331: INDEPENDENT LIVING FOR SENIO	289	0.00	0	0	0.00	-

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TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2011, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3335: EXCELLUS HEALTH PLAN, INC.	32,241	4.93	159	25	0.78	15.72
H3337: LIBERTY HEALTH ADVANTAGE, IN	3,803	67.84	258	80	21.04	31.01
H3338: NATIONAL HEALTH PLAN NETWORK	128	0.00	0	0	0.00	-
H3344: INDEPENDENT HEALTH BENEFITS	4,555	0.88	4	1	0.22	25.00
H3346: MVP HEALTH PLAN, INC.	40,825	1.32	54	13	0.32	24.07
H3347: ELDERPLAN, INC.	14,426	25.51	368	12	0.83	3.26
H3349: CAPITAL AREA COMMUNITY HP	-	-	1	0	-	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	52,189	3.85	201	31	0.59	15.42
H3356: EXCELLUS HEALTH PLAN, INC.	1,961	3.06	6	1	0.51	16.67
H3359: MANAGED HEALTH, INC.	94,632	7.15	677	41	0.43	6.06
H3362: INDEPENDENT HEALTH ASSOCIATI	61,008	1.07	65	8	0.13	12.31
H3366: TOUCHSTONE HEALTH HMO, INC.	79	25.32	2	1	12.66	50.00
H3384: HEALTHNOW NEW YORK INC	38,242	2.07	79	14	0.37	17.72
H3388: CAPITAL DISTRICT PHYSICIANS'	21,855	3.89	85	11	0.50	12.94
H3493: LIFE AT LOURDES, INC.	127	0.00	0	0	0.00	-
H3528: CONNECTICARE, INC.	32,338	3.25	105	15	0.46	14.29
H4003: MMM HEALTHCARE, INC.	153,583	2.19	336	61	0.40	18.15
H4004: PREFERRED MEDICARE CHOICE, I	45,938	2.29	105	12	0.26	11.43
H4005: TRIPLE-S SALUD, INC.	36,874	2.39	88	21	0.57	23.86
H4006: MCS ADVANTAGE INC.	61,529	1.15	71	18	0.29	25.35
H4011: FIRST MEDICAL HEALTH PLAN, I	14,919	0.60	9	3	0.20	33.33
H4012: TRIPLE-S SALUD, INC.	13,183	1.29	17	8	0.61	47.06
H4393: CATHOLIC MANAGED LONG TERM C	150	0.00	0	0	0.00	-
H4866: CUATRO LLC	438	4.57	2	0	0.00	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	5,639	1.77	10	4	0.71	40.00
H5526: HEALTHNOW NEW YORK INC.	18,777	2.34	44	10	0.53	22.73
H5528: GROUP HEALTH INCORPORATED	21,227	4.15	88	8	0.38	9.09

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TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2011, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5549: VNS CHOICE	6,417	84.31	541	50	7.79	9.24
H5577: MCS ADVANTAGE INC.	58,187	0.65	38	9	0.15	23.68
H5732: TRIPLE-S SALUD, INC.	3,469	0.58	2	1	0.29	50.00
H5746: AMERIGROUP NEW MEXICO, INC.	1,900	5.79	11	1	0.53	9.09
H5774: AMERICAN HEALTH, INC.	41,928	2.41	101	16	0.38	15.84
H5817: AMERIGROUP TEXAS, INC.	9,539	8.60	82	0	0.00	0.00
H5821: MAPFRE LIFE INSURANCE COMPAN	11,597	0.17	2	0	0.00	0.00
H5887: FIRST MEDICAL HEALTH PLAN, I	3,364	0.30	1	0	0.00	0.00
H5896: AMERIGROUP MARYLAND, INC.	1,387	48.31	67	1	0.72	1.49
H5989: COMPREHENSIVE CARE MANAGEMEN	280	0.00	0	0	0.00	-
H5991: AFFINITY HEALTH PLAN, INC.	3,112	3.86	12	1	0.32	8.33
H6181: AMERIGROUP NEW YORK, LLC	1,001	18.98	19	0	0.00	0.00
H6264: HEALTHPLUS PHSP, INC.	2,972	9.76	29	6	2.02	20.69
H6334: NY HOTEL TRADES COUNCIL and	3,981	0.00	0	0	0.00	-
H6371: LUTERHAN SENIOR HEALTHCARE,	43	0.00	0	0	0.00	-
H6864: GUILDNET, INC.	341	0.00	0	0	0.00	-
H7015: HEALTHFIRST HEALTH PLAN OF N	5,375	5.02	27	3	0.56	11.11
H7200: AMERIGROUP TENNESSEE, INC.	1,703	11.16	19	1	0.59	5.26
H8777: COMPLETE SENIOR CARE	-	-	0	0	-	-
H8800: TOTAL SENIOR CARE, INC.	67	0.00	0	0	0.00	-
H8991: AMERIGROUP FLORIDA, INC.	2,249	12.45	28	1	0.44	3.57
H9101: ELDERPLAN, INC. - SHMO	-	-	96	2	-	2.08
H9519: INDEPENDENT HEALTH BENEFITS	-	-	1	1	-	100.00
H9615: MVP HEALTH PLAN, INC.	6,660	1.35	9	2	0.30	22.22
H9859: MVP HEALTH PLAN, INC.	8,517	2.35	20	2	0.23	10.00

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TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2011, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=03: PHILADELPHIA

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
90091: UNITED MINE WORKERS OF AMERI	31,230	0.67	21	1	0.03	4.76
H0819: SENIOR LIFE YORK	-	-	0	0	-	-
H1254: UPMC HEALTH BENEFITS, INC.	-	-	2	0	-	0.00
H1659: PIEDMONT COMMUNITY HEALTHCAR	266	0.00	0	0	0.00	-
H2064: GEISINGER COMMUNITY HEALTH S	162	0.00	0	0	0.00	-
H2109: JOHNS HOPKINS HEALTH SYSTEM,	140	0.00	0	0	0.00	-
H2169: UPMC HEALTH PLAN INC.	67	29.85	2	0	0.00	0.00
H2386: APPALACHIAN AGENCY FOR SENIO	37	0.00	0	0	0.00	-
H2537: LIFE LUTHERAN	59	0.00	0	0	0.00	-
H2699: LIFE AT HOME, LLC	109	0.00	0	0	0.00	-
H2941: SENTARA LIFE CARE CORPORATIO	151	0.00	0	0	0.00	-
H2992: SENIORLIFE WASHINGTON, INC.	-	-	0	0	-	-
H3156: AMERIHEALTH HMO_INC	1,376	5.09	7	0	0.00	0.00
H3672: HOMETOWN HEALTH PLAN	4,828	1.45	7	0	0.00	0.00
H3907: UNIVERSITY OF PITTSBURGH MED	93,271	3.70	345	12	0.13	3.48
H3908: TRUSTEES OF THE UNIVERSITY O	400	0.00	0	0	0.00	-
H3909: QCC INSURANCE COMPANY	5,882	2.89	17	3	0.51	17.65
H3915: HEALTH ASSURANCE PENNSYLVANI	-	-	1	0	-	0.00
H3916: HIGHMARK, INC.	169,662	5.07	861	126	0.74	14.63
H3917: PITTSBURGH CARE PARTNERSHIP,	354	0.00	0	0	0.00	-
H3918: LIVING INDEPENDENCE FOR THE	350	0.00	0	0	0.00	-
H3919: ST. AGNES CONTINUING CARE CE	347	0.00	0	0	0.00	-
H3923: CAPITAL ADVANTAGE INSURANCE	14,634	5.40	79	9	0.62	11.39
H3924: GEISINGER INDEMNITY INSURANC	9,681	1.24	12	1	0.10	8.33
H3925: PENNSYLVANIA PACE, INC.	178	0.00	0	0	0.00	-
H3952: KEYSTONE HEALTH PLAN EAST, I	76,513	2.55	195	24	0.31	12.31

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TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2011, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3954: GEISINGER HEALTH PLAN	41,662	5.28	220	2	0.05	0.91
H3957: KEYSTONE HEALTH PLAN WEST, I	140,343	4.79	672	83	0.59	12.35
H3962: KEYSTONE HEALTH PLAN CENTRAL	14,314	2.38	34	5	0.35	14.71
H4906: C AND O EMPLOYEES' HOSPITAL	2,683	0.00	0	0	0.00	-
H4908: OPTIMA HEALTH INSURANCE COMP	14,109	0.43	6	5	0.35	83.33
H5037: MOUNTAIN EMPIRE OLDER CITIZE	84	0.00	0	0	0.00	-
H5106: HIGHMARK HEALTH INSURANCE CO	18,169	3.58	65	10	0.55	15.38
H5151: HEALTH PLAN OF THE UPPER OHI	9,329	2.25	21	7	0.75	33.33
H5533: UPMC HEALTH NETWORK	5,112	1.76	9	1	0.20	11.11
H5812: GEISINGER INDEMNITY INSURANC	-	-	22	1	-	4.55
H5902: SENIOR LIFE ALTOONA, INC.	-	-	0	0	-	-
H5932: GATEWAY HEALTH PLAN, INC.	27,763	3.31	92	16	0.58	17.39
H5978: PHI LIFE	45	0.00	0	0	0.00	-
H6551: LIFE ST. MARY, INC.	79	0.00	0	0	0.00	-
H7406: BRAVO HEALTH INSURANCE COMPA	-	-	1	0	-	0.00
H7660: VIECARE BEAVER LLC DBA LIFE	186	0.00	0	0	0.00	-
H8050: CARILION CLINIC MEDICARE RES	571	0.00	0	0	0.00	-
H8096: CENTRA HEALTH, INC.	73	0.00	0	0	0.00	-
H8604: THP INSURANCE COMPANY	450	0.00	0	0	0.00	-
H8655: RIVERSIDE RETIREMENT SERVICE	290	0.00	0	0	0.00	-
H9670: UPMC HEALTH BENEFITS, INC.	1,110	0.00	0	0	0.00	-
H9793: HIGHMARK, INC.	-	-	9	0	-	0.00
H9830: NEWCOURTLAND LIFE PROGRAM	209	0.00	0	0	0.00	-

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TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2011, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=04: ATLANTA

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0104: BLUE CROSS AND BLUE SHIELD O	43,714	3.41	149	35	0.80	23.49
H0105: THE METHODIST OAKS	90	0.00	0	0	0.00	-
H0117: WELLCARE OF OHIO, INC.	2,918	46.26	135	3	1.03	2.22
H0154: VIVA HEALTH, INC.	36,275	2.34	85	8	0.22	9.41
H0712: WELLCARE OF CONNECTICUT, INC	3,618	22.66	82	6	1.66	7.32
H0913: WELLCARE HEALTH PLANS OF NEW	1,568	52.93	83	1	0.64	1.20
H0979: AMERICA'S 1ST CHOICE INSURAN	3,888	1.03	4	0	0.00	0.00
H1016: AVMED, INC	27,799	2.23	62	7	0.25	11.29
H1025: FLORIDA 1ST HEALTH PLANS, IN	-	-	1	0	-	0.00
H1026: HEALTH OPTIONS, INC	12,530	15.64	196	16	1.28	8.16
H1032: WELL CARE OF FLORIDA, INC.	60,958	14.30	872	22	0.36	2.52
H1035: FLORIDA HEALTH CARE PLAN, IN	13,342	2.32	31	4	0.30	12.90
H1043: FLORIDA PACE CENTERS, INC.	205	0.00	0	0	0.00	-
H1045: PREFERRED CARE PARTNERS INC.	42,867	16.56	710	80	1.87	11.27
H1047: HUMANA INSURANCE COMPANY	-	-	3	0	-	0.00
H1084: VISTA HEALTHPLAN, INC.	-	-	1	0	-	0.00
H1099: HEALTH FIRST HEALTH PLANS, I	23,170	12.17	282	8	0.35	2.84
H1112: WELLCARE OF GEORGIA, INC.	9,314	21.26	198	5	0.54	2.53
H1216: HARMONY HEALTH PLAN OF ILLIN	1,383	26.03	36	1	0.72	2.78
H1264: WELLCARE OF TEXAS, INC.	7,776	35.24	274	0	0.00	0.00
H1416: HARMONY HEALTH PLAN OF ILLIN	10,056	27.84	280	4	0.40	1.43
H1500: LIFE ST. JOSEPH OF THE PINES	12	0.00	0	0	0.00	-
H1657: HARMONY HEALTH PLANS OF ILLI	610	181.97	111	0	0.00	0.00
H1801: MAXICARE KENTUCKY, INC	-	-	1	0	-	0.00
H1807: UNIVERSITY HEALTH CARE, INC.	9,778	1.02	10	1	0.10	10.00
H1903: WELLCARE OF LOUISIANA, INC.	4,055	28.61	116	0	0.00	0.00

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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2491: WELLCARE HEALTH INSURANCE OF	1,729	5.21	9	0	0.00	0.00
H2773: QUALITY HEALTH PLANS OF NEW	14	0.00	0	0	0.00	-
H3361: WELLCARE_OF NEW YORK, INC.	20,680	25.87	535	8	0.39	1.50
H3404: BLUE CROSS AND BLUE SHIELD O	8,870	3.16	28	2	0.23	7.14
H3421: AMERICA'S 1ST CHOICE HEALTH	6,066	0.16	1	0	0.00	0.00
H3430: NEIGHBORLY CARE NETWORK, INC	130	0.00	0	0	0.00	-
H3449: BLUE CROSS AND BLUE SHIELD O	53,374	2.90	155	8	0.15	5.16
H3518: BLUE CROSS BLUE SHIELD OF FL	-	-	1	0	-	0.00
H3942: ELDERHAUS INC.	66	0.00	0	0	0.00	-
H4155: PUBLIC HEALTH TRUST OF MIAMI	2,529	3.56	9	2	0.79	22.22
H4203: PALMETTO HEALTH ALLIANCE	315	0.00	0	0	0.00	-
H4205: BLUE CROSS AND BLUE SHIELD O	-	-	2	0	-	0.00
H4209: BLUE CROSS AND BLUE SHIELD O	21,686	4.10	89	27	1.25	30.34
H4268: AMERICA'S 1ST CHOICE INSURAN	3,384	0.00	0	0	0.00	-
H4402: ALEXIAN BROTHERS COMMUNITY S	284	0.00	0	0	0.00	-
H4455: TENNESSEE HEALTH CARE NETWORK	-	-	1	0	-	0.00
H4458: UNITED HEALTHCARE OF TENNESS	-	-	1	0	-	0.00
H4738: AMERICA'S 1ST CHOICE HEALTH	101	0.00	0	0	0.00	-
H4979: BLUECROSS BLUESHIELD OF TENN	-	-	1	0	-	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	12,334	1.14	14	1	0.08	7.14
H5096: UNIVERSAL HEALTH CARE INSURA	-	-	1	0	-	0.00
H5401: UNITED HEALTHCARE INSURANCE	-	-	1	0	-	0.00
H5402: QUALITY HEALTH PLANS, INC.	10,464	67.18	703	32	3.06	4.55
H5404: UNIVERSAL HEALTH CARE, INC.	37,722	13.47	508	19	0.50	3.74
H5420: MEDICA HEALTHCARE PLANS, INC	34,494	18.15	626	31	0.90	4.95
H5427: FREEDOM HEALTH PLAN, INC.	46,029	11.67	537	3	0.07	0.56
H5429: UNIVERSAL HEALTH CARE, INC.	1,165	6.87	8	2	1.72	25.00

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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5431: HEALTHSUN HEALTH PLANS, INC.	5,934	0.00	0	0	0.00	-
H5434: BLUE CROSS AND BLUE SHIELD O	5,747	12.53	72	9	1.57	12.50
H5436: AVMED, INC.	-	-	3	1	-	33.33
H5594: OPTIMUM HEALTHCARE, INC.	13,652	8.79	120	1	0.07	0.83
H5696: PHYSICIANS UNITED PLAN, INC.	16,133	18.84	304	5	0.31	1.64
H5820: UNIVERSAL HEALTH CARE INSURA	35,901	5.40	194	16	0.45	8.25
H5884: BLUECROSS BLUESHIELD OF TENN	1,222	9.00	11	2	1.64	18.18
H5934: HOPE HOSPICE AND COMMUNITY S	146	0.00	0	0	0.00	-
H5938: CAPITAL HEALTH PLAN	11,558	1.12	13	1	0.09	7.69
H6059: PACE OF GUILFORD AND ROCKING	-	-	0	0	-	-
H6642: UNIVERSAL HMO OF TEXAS, INC.	3,175	8.82	28	0	0.00	0.00
H6705: UNIVERSAL HEALTH CARE OF NEV	197	0.00	0	0	0.00	-
H6881: AMERICA'S 1ST CHOICE INSURAN	92	0.00	0	0	0.00	-
H7917: BLUE CROSS BLUE SHIELD OF TE	29,793	2.42	72	9	0.30	12.50
H8098: UNIVERSAL HEALTH CARE INSURA	24,780	2.14	53	4	0.16	7.55
H9266: PIEDMONT HEALTH SERVICES, IN	88	0.00	0	0	0.00	-
H9720: AMERICA'S 1ST CHOICE HEALTH	852	2.35	2	1	1.17	50.00
R3332: BLUE CROSS AND BLUE SHIELD O	12,399	10.65	132	10	0.81	7.58

Region=05: CHICAGO

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0141: CARESOURCE MICHIGAN	445	0.00	0	0	0.00	-
H0540: UNICARE LIFE AND HEALTH INS.	8,694	18.98	165	12	1.38	7.27
H0544: CAREMORE HEALTH PLAN	44,649	10.97	490	51	1.14	10.41
H0564: BLUE CROSS OF CALIFORNIA	12,802	2.50	32	2	0.16	6.25

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H0974: HMO MINNESOTA D/B/A BLUE PLU	-	-	1	0	-	0.00
H1310: COMPREHENSIVE SENIOR CARE CO	102	0.00	0	0	0.00	-
H1417: HEALTH ALLIANCE MEDICAL PLAN	5,170	2.13	11	4	0.77	36.36
H1463: HEALTH ALLIANCE MEDICAL PLAN	5,984	3.84	23	7	1.17	30.43
H1506: ADVANTAGE HEALTH SOLUTIONS,	-	-	1	0	-	0.00
H1517: ANTHEM INSURANCE COMPANIES,	4,838	1.45	7	1	0.21	14.29
H1558: WELBORN HEALTH PLAN	253	7.91	2	0	0.00	0.00
H1595: HEALTHPLUS INSURANCE COMPANY	712	0.00	0	0	0.00	-
H1607: ANTHEM INSURANCE COMPANIES,	4,319	0.93	4	1	0.23	25.00
H1689: ANTHEM INSURANCE COMPANIES,	6,339	17.67	112	18	2.84	16.07
H1846: MOUNT CARMEL HEALTH INSURANC	695	0.00	0	0	0.00	-
H1849: ANTHEM HEALTH PLANS OF KENTU	9,292	1.83	17	1	0.11	5.88
H2034: COMMUNITY CARE HEALTH PLAN,	199	5.03	1	0	0.00	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	61	0.00	0	0	0.00	-
H2237: INDEPENDENT CARE HEALTH PLAN	4,457	2.24	10	1	0.22	10.00
H2312: HEALTH ALLIANCE PLAN OF MICH	38,889	0.98	38	5	0.13	13.16
H2318: HENRY FORD HEALTH SYSTEM	220	0.00	0	0	0.00	-
H2319: BLUE CROSS BLUE SHIELD OF MI	-	-	268	62	-	23.13
H2320: PRIORITY HEALTH	53,384	1.12	60	7	0.13	11.67
H2322: ALLIANCE HEALTH AND LIFE INS	3,783	1.06	4	1	0.26	25.00
H2323: FIDELIS SECURECARE OF MICHIG	773	104.79	81	26	33.64	32.10
H2354: HEALTHPLUS OF MICHIGAN	14,675	0.20	3	0	0.00	0.00
H2409: MEDICA INSURANCE COMPANY	-	-	1	0	-	0.00
H2410: MEDICA HEALTH PLANS	357	8.40	3	1	2.80	33.33
H2416: PRIMEWEST HEALTH SYSTEM	2,153	0.00	0	0	0.00	-
H2417: ITASCA MEDICAL CARE	468	0.00	0	0	0.00	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,807	0.00	0	0	0.00	-

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H2422: HEALTHPARTNERS, INC.	2,989	1.00	3	0	0.00	0.00
H2425: BLUE PLUS	10,070	8.34	84	20	1.99	23.81
H2450: MEDICA INSURANCE COMPANY	112,130	0.50	56	5	0.04	8.93
H2456: UCARE MINNESOTA	9,110	0.44	4	0	0.00	0.00
H2457: METROPOLITAN HEALTH PLAN	704	0.00	0	0	0.00	-
H2458: MEDICA HEALTH PLANS	9,927	0.20	2	1	0.10	50.00
H2459: UCARE MINNESOTA	82,436	1.82	150	18	0.22	12.00
H2461: BLUE CROSS BLUE SHIELD OF MI	49,187	2.26	111	25	0.51	22.52
H2462: GROUP HEALTH PLAN, INC.	40,492	1.28	52	6	0.15	11.54
H2593: CAREMORE HEALTH PLAN OF ARIZ	8,287	9.53	79	11	1.33	13.92
H2613: HEALTHY ALLIANCE LIFE INSURA	1,007	7.94	8	1	0.99	12.50
H2926: PRIMEWEST HEALTH SYSTEM	205	0.00	0	0	0.00	-
H2936: LIFECIRCLES	144	0.00	0	0	0.00	-
H2997: ROCKY MOUNTAIN HOSPITAL AND	20,786	1.25	26	3	0.14	11.54
H3044: NHP OF INDIANA, LLC	2,771	5.05	14	8	2.89	57.14
H3342: EMPIRE HEALTHCHOICE ASSURANC	50,323	2.50	126	25	0.50	19.84
H3370: EMPIRE HEALTHCHOICE HMO, INC	64,147	3.23	207	38	0.59	18.36
H3504: MEDCENTERS HEALTH CARE, INC	-	-	1	0	-	0.00
H3613: MCGREGOR PACE	161	0.00	0	0	0.00	-
H3614: TRIHEALTH SENIORLINK	477	0.00	0	0	0.00	-
H3620: MCKINLEY LIFE INSURANCE COMP	3,000	2.67	8	0	0.00	0.00
H3653: PARAMOUNT CARE, INC	14,251	0.84	12	1	0.07	8.33
H3655: COMMUNITY INSURANCE COMPANY	86,554	1.46	126	17	0.20	13.49
H3660: SUMMACARE INC.	23,019	0.91	21	2	0.09	9.52
H3664: MCKINLEY LIFE INSURANCE COMP	18,707	2.57	48	2	0.11	4.17
H3668: MT. CARMEL HEALTH PLAN, INC.	29,154	1.96	57	1	0.03	1.75
H4036: ANTHEM INSURANCE COMPANIES,	8,846	2.60	23	7	0.79	30.43

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H4270: UCARE WISCONSIN, INC.	6,981	1.29	9	1	0.14	11.11
H4346: CAREMORE HEALTH PLAN OF NEVA	2,882	12.14	35	4	1.39	11.43
H4875: PRIORITY HEALTH	2,732	4.39	12	0	0.00	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	13,724	1.60	22	4	0.29	18.18
H5206: PARTNERSHIP HEALTH PLAN, INC	1,499	2.67	4	0	0.00	0.00
H5207: COMMUNITY CARE HEALTH PLAN,	262	15.27	4	0	0.00	0.00
H5209: CARE WISCONSIN HEALTH PLAN,	876	0.00	0	0	0.00	-
H5211: SECURITY HEALTH PLAN OF WISC	32,979	0.64	21	2	0.06	9.52
H5212: COMMUNITY CARE, INC.	794	5.04	4	0	0.00	0.00
H5215: NETWORK HEALTH INSURANCE COR	42,902	2.21	95	30	0.70	31.58
H5262: GUNDERSEN LUTHERAN HEALTH PL	12,622	4.04	51	8	0.63	15.69
H5263: NETWORK HEALTH PLAN	-	-	1	0	-	0.00
H5264: DEAN HEALTH PLAN, INC.	17,206	0.41	7	1	0.06	14.29
H5304: EMPIRE HEALTHCHOICE ASSURANC	-	-	8	1	-	12.50
H5419: BLUE CROSS OF CALIFORNIA	-	-	19	4	-	21.05
H5422: BLUE CROSS BLUE SHIELD OF GE	3,220	8.39	27	1	0.31	3.70
H5475: HEALTH PLAN OF MICHIGAN, INC	37	0.00	0	0	0.00	-
H5485: MCKINLEY LIFE INSURANCE COMP	-	-	10	1	-	10.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	5,436	4.05	22	6	1.10	27.27
H5529: COMMUNITY INSURANCE COMPANY	26,759	1.72	46	10	0.37	21.74
H5530: ANTHEM HEALTH PLANS OF KENTU	4,561	2.41	11	0	0.00	0.00
H5575: FIDELIS SECURECARE OF NORTH	309	38.83	12	2	6.47	16.67
H5610: CARE RESOURCES, INC.	188	0.00	0	0	0.00	-
H5679: HMO COLORADO, INC.	1,583	4.42	7	0	0.00	0.00
H5685: MIDWEST HEALTH PLAN, INC.	378	0.00	0	0	0.00	-
H5703: SOUTH COUNTRY HEALTH ALLIANC	681	2.94	2	0	0.00	0.00
H5750: METROPOLITAN HEALTH PLAN	243	0.00	0	0	0.00	-

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H5854: ANTHEM HEALTH PLANS, INC	3,892	4.37	17	4	1.03	23.53
H5883: BLUE CARE NETWORK OF MICHIGA	42,826	3.11	133	21	0.49	15.79
H5980: FIDELIS SECURECARE OF TEXAS,	171	64.33	11	3	17.54	27.27
H6140: WABASH MEM. HOSPITAL	1,735	0.00	0	0	0.00	-
H6141: SIDNEY HILLMAN HC	920	0.00	0	0	0.00	-
H6142: UNION HEALTH SERVICES, INC.	1,490	0.00	0	0	0.00	-
H6143: UNION MEDICAL CENTER	831	0.00	0	0	0.00	-
H6178: CARESOURCE	942	2.12	2	1	1.06	50.00
H7220: INDIANA UNIVERSITY HEALTH PL	7,793	0.64	5	0	0.00	0.00
H7475: CARE WISCONSIN HEALTH PLAN,	210	0.00	0	0	0.00	-
H7526: MEDICA HEALTH PLANS	337	2.97	1	1	2.97	100.00
H8189: MANAGED HEALTH SERVICES, WIS	-	-	0	0	-	-
H8822: ADVANTAGE HEALTH SOLUTIONS,	1,483	2.70	4	1	0.67	25.00
H9313: MEDICAL MUTUAL OF OHIO	-	-	1	1	-	100.00
H9452: ROCKY MOUNTAIN HOSPITAL AND	-	-	1	0	-	0.00
H9572: BLUE CROSS BLUE SHIELD OF MI	211,390	1.34	283	57	0.27	20.14
R5941: ANTHEM INSURANCE COMPANIES,	122,672	1.33	163	20	0.16	12.27
R9943: ANTHEM BLUE CROSS LIFE AND H	111,401	4.16	463	57	0.51	12.31
S5596: ANTHEM INSURANCE COMPANIES,	-	-	1	0	-	0.00

Region=06: DALLAS

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0150: HEALTHSPRING OF ALABAMA, INC	32,806	4.97	163	10	0.30	6.13
H0332: KS PLAN ADMINISTRATORS, LLC	19,694	1.47	29	4	0.20	13.79
H0354: CIGNA HEALTHCARE OF ARIZONA,	36,164	2.02	73	3	0.08	4.11

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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0450: PRUDENTIAL INSURANCE CO.	-	-	1	0	-	0.00
H1415: HEALTHSPRING OF TENNESSEE, I	11,444	7.51	86	1	0.09	1.16
H1904: PACE GREATER NEW ORLEANS	124	8.06	1	0	0.00	0.00
H1961: PEOPLES HEALTH, INC.	46,830	1.35	63	2	0.04	3.17
H2108: BRAVO HEALTH MID- ATLANTIC I	21,849	4.26	93	9	0.41	9.68
H2165: HEALTHSPRING LIFE & HEALTH I	1,085	9.22	10	1	0.92	10.00
H2775: AMERICAN PROGRESSIVE LIFE &	12,125	11.38	138	27	2.23	19.57
H2816: AMERICAN PROGRESSIVE LIFE &	29,314	3.27	96	12	0.41	12.50
H3059: PHYSICIANS HEALTH CHOICE OF	-	-	1	0	-	0.00
H3204: PRESBYTERIAN HEALTH PLAN	22,538	4.04	91	7	0.31	7.69
H3206: PRESBYTERIAN INSURANCE COMPA	9,093	4.62	42	4	0.44	9.52
H3208: HCSC INSURANCE SERVICES COMP	-	-	1	0	-	0.00
H3251: LOVELACE HEALTH SYSTEM, INC.	29,484	1.02	30	5	0.17	16.67
H3333: AMERICAN PROGRESSIVE LIFE/HL	1,876	39.45	74	8	4.26	10.81
H3706: TODAYS OPTIONS OF OKLAHOMA,	6,654	26.00	173	19	2.86	10.98
H3708: SELECTCARE OF OKLAHOMA, INC.	114	96.49	11	1	8.77	9.09
H3709: HCSC INSURANCE SERVICES COMP	-	-	3	0	-	0.00
H3755: COMMUNITY CARE HMO, INC	27,521	6.43	177	23	0.84	12.99
H3949: BRAVO HEALTH PENNSYLVANIA IN	41,710	2.35	98	12	0.29	12.24
H3964: BRAVO HEALTH PENNSYLVANIA, I	27,902	1.90	53	1	0.04	1.89
H4142: CHEROKEE NATION COMPREHENSIV	77	0.00	0	0	0.00	-
H4213: USABLE MUTUAL INSURANCE COMP	12,438	0.24	3	0	0.00	0.00
H4305: TOTAL LIFE HEALTHCARE	65	0.00	0	0	0.00	-
H4407: HEALTHSPRING OF TENNESSEE, I	4,797	9.38	45	4	0.83	8.89
H4454: HEALTHSPRING OF TENNESSEE, I	71,664	4.67	335	11	0.15	3.28
H4506: SELECTCARE OF TEXAS, L.L.C.	46,116	29.49	1,360	125	2.71	9.19
H4513: HEALTHSPRING LIFE & HEALTH I	47,954	2.52	121	5	0.10	4.13

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TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4517: AMARILLO MULTISVC CTR FR THE	135	7.41	1	0	0.00	0.00
H4518: BIENVIVIR SENIOR HEALTH SERV	753	0.00	0	0	0.00	-
H4525: SHA, L.L.C	3,011	1.99	6	0	0.00	0.00
H4526: EL PASO FIRST HEALTH PLANS,	-	-	1	0	-	0.00
H4528: BRAVO HEALTH TEXAS, INC.	26,873	1.75	47	5	0.19	10.64
H4556: CONSOLIDATED ASSOC OF RAILRO	4,258	0.00	0	0	0.00	-
H4564: SCOTT AND WHITE HEALTH PLAN	24,374	1.44	35	6	0.25	17.14
H5213: TOTAL COMMUNITY CARE, L.L.C.	359	0.00	0	0	0.00	-
H5301: PENNSYLVANIA LIFE INSURANCE	-	-	2	0	-	0.00
H5378: THE PYRAMID LIFE INSURANCE C	8,840	11.88	105	9	1.02	8.57
H5410: HEALTHSPRING OF FLORIDA, INC	38,559	27.39	1,056	42	1.09	3.98
H5421: THE PYRAMID LIFE INSURANCE C	28,792	14.00	403	19	0.66	4.71
H5576: VANTAGE HEALTH PLAN, INC.	6,822	10.26	70	5	0.73	7.14
H5656: SELECTCARE HEALTH PLANS, INC	6,007	116.70	701	51	8.49	7.28
H5909: AMERICAN PROGRESSIVE LIFE AN	-	-	2	0	-	0.00
H6169: THE PYRAMID LIFE INSURANCE C	25,558	4.26	109	6	0.23	5.50
H6231: FRANCISCAN PACE, INC.	114	0.00	0	0	0.00	-
H6328: CARE N' CARE INSURANCE COMPA	3,059	0.33	1	0	0.00	0.00
H7281: BRAVO HEALTH PENNSYLVANIA, I	3,417	2.63	9	0	0.00	0.00
H7357: MARQUETTE NATIONAL LIFE INSU	-	-	1	0	-	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	6,458	5.11	33	0	0.00	0.00
H8091: USABLE MUTUAL INSURANCE COMP	90	0.00	0	0	0.00	-
H8172: THE PYRAMID LIFE INSURANCE C	-	-	1	0	-	0.00
H8742: MOLINA HEALTHCARE OF WISCONS	2,323	76.63	178	11	4.74	6.18
H9184: BRAVO HEALTH MID-ATLANTIC, I	611	0.00	0	0	0.00	-
H9998: LUBBOCK REGIONAL MENTAL HEAL	20	0.00	0	0	0.00	-

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TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
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by Region and Managed Care Organization

Region=07: KANSAS CITY

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0108: HUMANA HEALTH PLAN OF CALIFO	4,677	11.33	53	1	0.21	1.89
H0248: HUMANA INSURANCE COMPANY	5,041	3.17	16	1	0.20	6.25
H0307: HUMANA HEALTH PLAN, INC.	14,440	14.13	204	3	0.21	1.47
H0317: HUMANA INSURANCE COMPANY	12,933	7.96	103	1	0.08	0.97
H0320: ARCADIAN HEALTH PLAN, INC.	5,112	5.28	27	0	0.00	0.00
H0474: ESSENCE HEALTHCARE OF NEW YO	2,383	6.29	15	2	0.84	13.33
H0623: HUMANA INSURANCE COMPANY	8,390	8.46	71	0	0.00	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	69,155	2.31	160	6	0.09	3.75
H1036: HUMANA MEDICAL PLAN, INC.	266,011	4.29	1,140	14	0.05	1.23
H1291: HUMANA INSURANCE COMPANY OF	820	12.20	10	0	0.00	0.00
H1406: HUMANA HEALTH PLAN, INC.	30,636	4.11	126	1	0.03	0.79
H1418: HUMANA INSURANCE COMPANY	10,055	9.75	98	2	0.20	2.04
H1468: HUMANA BENEFIT PLAN OF ILLIN	4,212	6.41	27	1	0.24	3.70
H1510: HUMANA INSURANCE COMPANY	23,473	6.48	152	2	0.09	1.32
H1651: MEDICAL ASSOCIATES HEALTH PL	8,820	0.23	2	0	0.00	0.00
H1681: HUMANA INSURANCE COMPANY	7,886	3.30	26	0	0.00	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	181	0.00	0	0	0.00	-
H1716: HUMANA INSURANCE COMPANY	13,025	4.45	58	1	0.08	1.72
H1804: HUMANA INSURANCE COMPANY	161	2571.4	414	7	43.48	1.69
H1806: HUMANA INSURANCE COMPANY	15,142	5.94	90	0	0.00	0.00
H1837: ESSENCE HEALTHCARE, INC.	6,970	14.63	102	5	0.72	4.90
H1906: HUMANA HEALTH BENEFIT PLAN O	3,505	16.83	59	1	0.29	1.69
H1951: HUMANA HEALTH BENEFIT PLAN O	82,392	3.47	286	6	0.07	2.10
H2012: HUMANA HEALTH PLAN, INC.	25,907	7.64	198	0	0.00	0.00
H2029: HUMANA INSURANCE OF PUERTO R	3,675	4.08	15	4	1.09	26.67
H2486: HUMANA MEDICAL PLAN OF UTAH,	3,806	7.62	29	0	0.00	0.00

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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2542: HUMANA INSURANCE COMPANY	11,585	8.37	97	2	0.17	2.06
H2609: ALEXIAN BROTHERS COMMUNITY S	157	0.00	0	0	0.00	-
H2610: ESSENCE HEALTHCARE, INC.	31,171	2.89	90	5	0.16	5.56
H2649: HUMANA HEALTH PLAN, INC.	28,674	3.42	98	1	0.03	1.02
H2762: CONNECTICUT GENERAL LIFE INS	-	-	181	17	-	9.39
H2899: ARCADIAN HEALTH PLAN OF NORT	2,959	5.07	15	0	0.00	0.00
H2944: HUMANA INSURANCE COMPANY	76,501	26.08	1,995	25	0.33	1.25
H2949: HUMANA HEALTH PLAN, INC.	28,553	3.89	111	2	0.07	1.80
H3028: HUMANA HEALTH PLAN, INC.	1,458	14.40	21	0	0.00	0.00
H3405: HUMANA INSURANCE COMPANY	13,996	3.93	55	1	0.07	1.82
H3533: ARCADIAN HEALTH PLAN OF NEW	1,330	15.79	21	0	0.00	0.00
H3619: HUMANA INSURANCE COMPANY	28,293	6.54	185	1	0.04	0.54
H4007: HUMANA HEALTH PLANS OF PUERT	17,142	3.73	64	16	0.93	25.00
H4008: HUMANA INSURANCE OF PUERTO R	-	-	1	0	-	0.00
H4125: ARCADIAN HEALTH PLAN	1,396	2.15	3	0	0.00	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	3,057	28.46	87	2	0.65	2.30
H4408: HUMANA INSURANCE COMPANY	8,636	4.17	36	0	0.00	0.00
H4461: CARITEN HEALTH PLAN, INC.	68,810	2.89	199	4	0.06	2.01
H4510: HUMANA HEALTH PLAN OF TEXAS,	40,657	11.86	482	2	0.05	0.41
H4520: HUMANA INSURANCE COMPANY	10,356	13.52	140	3	0.29	2.14
H4529: ARCADIAN HEALTH PLAN, INC.	13,911	4.89	68	4	0.29	5.88
H4606: HUMANA INSURANCE COMPANY	15,695	3.44	54	1	0.06	1.85
H4774: HUMANA INSURANCE COMPANY OF	-	-	26	0	-	0.00
H4785: HUMANA HEALTH BENEFIT PLAN O	510	3.92	2	0	0.00	0.00
H4956: HUMANA INSURANCE COMPANY	9,981	3.71	37	1	0.10	2.70
H5041: HUMANA INSURANCE COMPANY	7,063	3.68	26	0	0.00	0.00
H5214: HUMANA INSURANCE COMPANY	21,728	8.88	193	2	0.09	1.04

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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5216: HUMANA INSURANCE COMPANY	15,385	6.24	96	1	0.06	1.04
H5256: MEDICAL ASSOCIATES CLINIC HE	2,824	0.35	1	1	0.35	100.00
H5291: HUMANA HEALTH PLAN, INC.	3,747	14.95	56	0	0.00	0.00
H5415: HUMANA HEALTH INSURANCE COMP	2,516	8.74	22	0	0.00	0.00
H5416: ARCADIAN HEALTH PLAN, INC.	8,775	7.07	62	2	0.23	3.23
H5426: HUMANA ADVANTAGECARE PLAN, I	10,800	11.11	120	2	0.19	1.67
H5470: HUMANA INSURANCE COMPANY	10,162	6.40	65	1	0.10	1.54
H5525: HUMANA BENEFIT PLAN OF ILLIN	10,627	7.81	83	4	0.38	4.82
H5578: ARCADIAN HEALTH PLAN OF GEOR	3,129	4.79	15	1	0.32	6.67
H5619: ARCADIAN HEALTH PLAN, INC.	6,209	3.70	23	1	0.16	4.35
H5657: HUMANA INSURANCE COMPANY OF	-	-	14	0	-	0.00
H5700: ARKANSAS COMMUNITY CARE, INC	10,873	3.68	40	2	0.18	5.00
H5783: ARCADIAN HEALTH PLAN, INC.	7,487	3.74	28	1	0.13	3.57
H5822: MIDLAND CARE CONNECTION	85	0.00	0	0	0.00	-
H5868: HUMANA INSURANCE COMPANY	13,496	3.63	49	0	0.00	0.00
H5970: HUMANA INSURANCE COMPANY OF	2,410	10.79	26	0	0.00	0.00
H6411: HUMANA INSURANCE COMPANY	6,715	6.55	44	0	0.00	0.00
H6609: HUMANA INSURANCE COMPANY	86,104	5.93	511	5	0.06	0.98
H6622: HUMANA WISCONSINHEALTH ORGAN	3,163	6.01	19	1	0.32	5.26
H6900: HUMANA INSURANCE COMPANY	6,311	5.55	35	1	0.16	2.86
H7002: HUMANA INSURANCE COMPANY	2,244	3.12	7	1	0.45	14.29
H7179: ARCADIAN HEALTH PLAN OF LOUI	4,423	7.46	33	1	0.23	3.03
H7188: HUMANA INSURANCE COMPANY	7,558	4.63	35	0	0.00	0.00
H7731: MD CARE, INC.	14,987	1.67	25	3	0.20	12.00
H8145: HUMANA INSURANCE COMPANY	192,083	4.88	937	5	0.03	0.53
H8424: SIOUXLAND PACE, INC.	91	0.00	0	0	0.00	-
H8644: HUMANA INSURANCE COMPANY	13,846	9.53	132	0	0.00	0.00

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H8707: HUMANA INSURANCE COMPANY	13,045	4.37	57	1	0.08	1.75
H8778: ESSENCE HEALTHCARE, INC.	-	-	28	0	-	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	6,479	11.27	73	0	0.00	0.00
H9503: HUMANA INSURANCE COMPANY	1,872	15.49	29	0	0.00	0.00
R5566: BCBS MN, MT, NE, ND, WY, WEL	23,929	1.55	37	9	0.38	24.32
R5826: HUMANA INSURANCE COMPANY	512,304	6.17	3,160	55	0.11	1.74
S5884: HUMANA INSURANCE COMPANY	-	-	23	0	-	0.00
S7950: EXPRESS SCRIPTS INSURANCE CO	-	-	1	0	-	0.00

Region=08: DENVER

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
E5088: DESERET HEALTHCARE EMPLOYEE	11,948	8.12	97	1	0.08	1.03
H0370: COVENTRY HEALTH AND LIFE INS	1,144	2.62	3	0	0.00	0.00
H0490: MOLINA HEALTHCARE OF OHIO	141	0.00	0	0	0.00	-
H0602: ROCKY MOUNTAIN HEALTH MAINTE	23,970	5.01	120	7	0.29	5.83
H0613: TOTAL LONGTERM CARE, INC.	1,624	0.00	0	0	0.00	-
H0621: COLORADO ACCESS	3,186	24.17	77	2	0.63	2.60
H0657: COLORADO CHOICE HEALTH PLANS	742	0.00	0	0	0.00	-
H0806: ALTIUS HEALTH PLANS, INC. (W	-	-	1	0	-	0.00
H0846: FIRST HEALTH LIFE AND HEALTH	-	-	4	2	-	50.00
H1013: COVENTRY HEALTH PLAN OF FLOR	7,102	6.05	43	10	1.41	23.26
H1076: COVENTRY HEALTH CARE OF FLOR	3,788	2.11	8	0	0.00	0.00
H1355: BRAVO HEALTH INSURANCE COMPA	488	2.05	1	0	0.00	0.00
H1608: COVENTRY HEALTH AND LIFE INS	5,234	1.91	10	3	0.57	30.00
H1609: COVENTRY HEALTH CARE OF IOWA	3,361	3.57	12	3	0.89	25.00

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H2063: BILLINGS CLINIC	-	-	0	0	-	-
H2611: COVENTRY HEALTH AND LIFE INS	12,177	2.71	33	7	0.57	21.21
H2663: COVENTRY HEALTH CARE OF MISS	23,369	1.97	46	8	0.34	17.39
H2667: COVENTRY HEALTH CARE OF MISS	18,582	2.74	51	10	0.54	19.61
H2672: COVENTRY HEALTH CARE OF KANS	11,792	0.93	11	1	0.08	9.09
H2701: NEW WEST HEALTH SERVICES	9,193	6.64	61	15	1.63	24.59
H2815: VOLUNTEERS OF AMERICA NATION	185	5.41	1	0	0.00	0.00
H3503: HEART OF AMERICA HEALTH PLAN	424	0.00	0	0	0.00	-
H3959: HEALTHAMERICA PENNSYLVANIA,	26,378	4.78	126	13	0.49	10.32
H4652: UNION PACIFIC RAILROAD EMPLO	12,005	0.00	0	0	0.00	-
H5167: ROCKY MOUNTAIN HEALTH CARE S	96	0.00	0	0	0.00	-
H5227: COVENTRY HEALTH AND LIFE INS	-	-	1	0	-	0.00
H5302: COVENTRY HEALTH CARE OF GEOR	5,211	1.73	9	2	0.38	22.22
H5480: EDUCATORS MUTUAL INSURANCE A	1,100	0.00	0	0	0.00	-
H5509: COVENTRY HEALTH AND LIFE INS	18,670	1.50	28	2	0.11	7.14
H5522: HEALTHASSURANCE PENNSYLVANIA	25,307	4.86	123	13	0.51	10.57
H5588: MOLINA HEALTHCARE OF NEVADA,	-	-	1	0	-	0.00
H5608: DENVER HEALTH MEDICAL PLAN,	3,110	0.00	0	0	0.00	-
H5628: MOLINA HEALTHCARE OF UTAH, I	7,048	6.67	47	15	2.13	31.91
H5810: MOLINA HEALTHCARE OF CALIFOR	5,992	1.84	11	1	0.17	9.09
H5823: MOLINA HEALTHCARE OF WASHING	4,030	2.23	9	2	0.50	22.22
H5850: COVENTRY SUMMIT HEALTH PLAN,	28,432	2.71	77	19	0.67	24.68
H5926: MOLINA HEALTHCARE OF MICHIGA	7,130	2.52	18	9	1.26	50.00
H7149: COVENTRY HEALTH CARE OF NEBR	2,840	2.46	7	3	1.06	42.86
H7195: NORTHLAND PACE PROGRAM	58	0.00	0	0	0.00	-
H7301: COVENTRY HEALTH CARE OF ILLI	10,097	1.68	17	4	0.40	23.53
H7306: FIRST HEALTH LIFE & HEALTH I	2,404	2.08	5	1	0.42	20.00

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H7678: MOLINA HEALTHCARE OF TEXAS,	625	6.40	4	0	0.00	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	596	0.00	0	0	0.00	-
H8393: COVENTRY HEALTH AND LIFE INS	2,015	1.49	3	0	0.00	0.00
H8468: GEISINGER INDEMNITY INSURANC	1,379	1.45	2	0	0.00	0.00
H8649: ALTIUS HEALTH PLANS, INC. (U	4,065	5.41	22	2	0.49	9.09
H8980: COVENTRY HEALTH AND LIFE INS	1,305	0.00	0	0	0.00	-
H9082: MOLINA HEALTHCARE OF NEW MEX	743	4.04	3	0	0.00	0.00
H9788: HEALTHNOW NEW YORK INC.	200	0.00	0	0	0.00	-
H9847: COVENTRY HEALTH AND LIFE INS	5,903	1.02	6	1	0.17	16.67

Region=09: SAN FRANCISCO

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0084: CARE IMPROVEMENT PLUS OF TEX	1,767	0.57	1	0	0.00	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	34,466	5.11	176	12	0.35	6.82
H0251: UNITEDHEALTHCARE PLAN OF THE	20,015	6.30	126	15	0.75	11.90
H0303: PACIFICARE OF ARIZONA, INC	93,571	5.16	483	50	0.53	10.35
H0316: UNITEDHEALTHCARE OF ARIZONA,	22,429	6.15	138	11	0.49	7.97
H0319: UNITEDHEALTHCARE INSURANCE C	1,072	14.93	16	0	0.00	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	22,648	43.62	988	30	1.32	3.04
H0401: UNITEDHEALTHCARE OF ARKANSAS	2,893	8.64	25	0	0.00	0.00
H0408: UNITEDHEALTHCARE INSURANCE C	34	0.00	0	0	0.00	-
H0410: UNITEDHEALTHCARE INSURANCE C	-	-	2	0	-	0.00
H0502: CONTRA COSTA HEALTH PLAN	490	2.04	1	0	0.00	0.00
H0504: CALIFORNIA PHYSICIANS' SERVI	59,076	6.74	398	62	1.05	15.58
H0524: KAISER FOUNDATION HP, INC.	790,126	2.83	2,235	236	0.30	10.56

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Rate of Appeals During 2011, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0542: ALTAMED HEALTH SERVICES CORP	664	3.01	2	0	0.00	0.00
H0543: UNITEDHEALTHCARE OF CALIFORN	308,288	4.93	1,520	173	0.56	11.38
H0571: CHINESE COMMUNITY HEALTH PLA	8,099	2.59	21	4	0.49	19.05
H0609: PACIFICARE OF COLORADO, INC	72,714	5.10	371	36	0.50	9.70
H0620: UNITEDHEALTHCARE INSURANCE C	2,107	0.95	2	0	0.00	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	2,248	12.01	27	2	0.89	7.41
H0630: KAISER FOUNDATION HP OF CO	72,881	1.29	94	4	0.05	4.26
H0710: UNITEDHEALTHCARE INSURANCE C	3,937	66.80	263	14	3.56	5.32
H0752: OXFORD HEALTH PLANS (CT), IN	3,289	15.20	50	7	2.13	14.00
H0755: OXFORD HEALTH PLANS (CT), IN	41,700	8.23	343	29	0.70	8.45
H0838: UNIVERSAL CARE, INC.	1,863	3.76	7	3	1.61	42.86
H1080: UNITEDHEALTHCARE OF FLORIDA,	15,279	6.54	100	4	0.26	4.00
H1108: UNITEDHEALTHCARE INSURANCE C	4,956	5.04	25	2	0.40	8.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	4,683	2.99	14	3	0.64	21.43
H1170: KAISER FOUNDATION HP OF GA,	16,299	4.48	73	8	0.49	10.96
H1200: KAISER FOUNDATION HP, INC.	202	0.00	0	0	0.00	-
H1230: KAISER FOUNDATION HP, INC.	25,297	0.24	6	0	0.00	0.00
H1251: HAWAII MEDICAL SERVICE ASSOC	13,696	0.22	3	1	0.07	33.33
H1286: UNITEDHEALTHCARE INSURANCE C	12,446	3.70	46	4	0.32	8.70
H1303: UNITEDHEALTHCARE INSURANCE C	9,853	2.74	27	2	0.20	7.41
H1364: UNISON HEALTH PLAN OF OHIO,	-	-	1	0	-	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	183,980	3.90	717	52	0.28	7.25
H1717: UNITEDHEALTHCARE INSURANCE C	2,394	7.94	19	2	0.84	10.53
H1944: UNITEDHEALTHCARE INSURANCE C	5,149	6.02	31	1	0.19	3.23
H2001: UNITEDHEALTHCARE INSURANCE C	3,659	5.47	20	1	0.27	5.00
H2111: UNITEDHEALTHCARE INSURANCE C	2,801	3.57	10	0	0.00	0.00
H2150: KAISER FNDN HP OF THE MID-AT	43,404	5.25	228	13	0.30	5.70

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TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2182: UNITEDHEALTHCARE INSURANCE C	15,820	4.80	76	6	0.38	7.89
H2226: UNITEDHEALTHCARE INSURANCE C	5,517	1.99	11	0	0.00	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	2,632	3.80	10	0	0.00	0.00
H2406: UNITEDHEALTHCARE INSURANCE C	2,510	0.80	2	0	0.00	0.00
H2408: UNITED HEALTHCARE INSURANCE	-	-	1	0	-	0.00
H2643: L. A. CARE HEALTH PLAN	1,761	2.84	5	0	0.00	0.00
H2654: UNITEDHEALTHCARE OF THE MIDW	44,296	6.73	298	20	0.45	6.71
H2802: UNITEDHEALTHCARE OF THE MIDL	3,878	3.09	12	1	0.26	8.33
H2803: UNITEDHEALTHCARE INSURANCE C	8,406	4.16	35	1	0.12	2.86
H2905: SIERRA HEALTH AND LIFE INSUR	2,404	4.58	11	3	1.25	27.27
H2931: HEALTH PLAN OF NEVADA, INC.	52,891	2.36	125	6	0.11	4.80
H2957: HOMETOWN HEALTH PLAN	-	-	1	0	-	0.00
H2961: HEALTH PLAN OF NEVADA, INC.	-	-	102	33	-	32.35
H3107: OXFORD HEALTH PLANS (NJ), IN	41,017	16.77	688	45	1.10	6.54
H3113: OXFORD HEALTH PLANS (NJ), IN	409	7.33	3	0	0.00	0.00
H3132: AHF MCO OF FLORIDA, INC.	463	0.00	0	0	0.00	-
H3164: AMERICHOICE OF NEW JERSEY, I	4,421	36.87	163	15	3.39	9.20
H3209: UNITEDHEALTHCARE INSURANCE C	1,428	6.30	9	1	0.70	11.11
H3307: OXFORD HEALTH PLANS (NY), IN	72,482	11.71	849	63	0.87	7.42
H3379: UNITEDHEALTHCARE OF NEW YORK	7,426	37.71	280	5	0.67	1.79
H3387: UNITEDHEALTHCARE OF NEW YORK	4,055	36.00	146	15	3.70	10.27
H3456: UNITEDHEALTHCARE OF NORTH CA	87,002	4.71	410	39	0.45	9.51
H3659: UNITEDHEALTHCARE OF OHIO, IN	81,697	6.01	491	37	0.45	7.54
H3749: UNITEDHEALTHCARE OF OKLAHOMA	26,214	5.11	134	15	0.57	11.19
H3805: UNITEDHEALTHCARE OF OREGON,	16,585	4.88	81	11	0.66	13.58
H3812: UNITEDHEALTHCARE INSURANCE C	15,682	4.66	73	7	0.45	9.59
H3832: HAWAII MEDICAL SERVICE ASSOC	1,336	0.75	1	0	0.00	0.00

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TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2011, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3887: UNITEDHEALTHCARE INSURANCE C	10,400	7.60	79	2	0.19	2.53
H3912: UNITEDHEALTHCARE INSURANCE C	2,001	4.00	8	2	1.00	25.00
H3920: UNITEDHEALTHCARE OF PENNSYLV	20,650	12.93	267	26	1.26	9.74
H3921: UNITEDHEALTHCARE INSURANCE C	3,007	5.65	17	3	1.00	17.65
H4102: UNITEDHEALTHCARE OF NEW ENGL	18,156	6.66	121	16	0.88	13.22
H4406: UNITEDHEALTHCARE PLAN OF THE	4,937	3.85	19	1	0.20	5.26
H4449: SIERRA HEALTH AND LIFE INSUR	-	-	3	0	-	0.00
H4456: UNITEDHEALTHCARE PLAN OF THE	65,429	4.55	298	14	0.21	4.70
H4514: UNITEDHEALTHCARE COMMUNITY P	19,181	5.47	105	8	0.42	7.62
H4522: UNITEDHEALTHCARE INSURANCE C	15,547	3.92	61	2	0.13	3.28
H4527: PHYSICIANS HEALTH CHOICE OF	28,987	2.69	78	14	0.48	17.95
H4590: UNITEDHEALTHCARE BENEFITS OF	150,441	3.46	521	69	0.46	13.24
H4604: UNITEDHEALTHCARE OF UTAH, IN	33,091	3.45	114	12	0.36	10.53
H4837: UNITEDHEALTHCARE OF WISCONSI	1,125	10.67	12	3	2.67	25.00
H4971: UNITEDHEALTHCARE INSURANCE C	2,407	5.82	14	0	0.00	0.00
H5005: UNITEDHEALTHCARE OF WASHINGT	51,840	5.88	305	35	0.68	11.48
H5008: UNITEDHEALTHCARE INSURANCE C	2,307	4.77	11	1	0.43	9.09
H5253: UNITEDHEALTHCARE OF WISCONSI	64,857	4.04	262	23	0.35	8.78
H5403: ON LOK SENIOR HEALTH SERVICE	1,062	0.00	0	0	0.00	-
H5405: CENTER FOR ELDERS INDEPENDEN	432	0.00	0	0	0.00	-
H5406: SUTTER HEALTH SACRAMENTO SIE	213	32.86	7	0	0.00	0.00
H5407: CITRUS HEALTH CARE, INC.	6,092	0.98	6	0	0.00	0.00
H5417: UNITEDHEALTHCARE INSURANCE C	1,552	30.28	47	1	0.64	2.13
H5424: UNITEDHEALTHCARE INSURANCE C	13,150	2.21	29	4	0.30	13.79
H5425: SCAN HEALTH PLAN	68,282	7.70	526	95	1.39	18.06
H5428: SAN MATEO HEALTH COMMISSION	8,174	11.74	96	2	0.24	2.08
H5430: CARE1ST HEALTH PLAN OF ARIZO	1,561	118.51	185	9	5.77	4.86

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TABLE 5A - 2011
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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5433: ORANGE COUNTY HEALTH AUTHORI	12,180	8.37	102	16	1.31	15.69
H5435: UNITEDHEALTHCARE INSURANCE C	78,950	12.30	971	54	0.68	5.56
H5440: UNITEDHEALTHCARE INSURANCE C	469	21.32	10	0	0.00	0.00
H5444: RMS DM, LLC DEMO PROJECT	-	-	0	0	-	-
H5507: UNITEDHEALTHCARE INSURANCE C	4,538	6.39	29	0	0.00	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	1,210	8.26	10	2	1.65	20.00
H5532: UNITEDHEALTHCARE INSURANCE C	1,503	2.66	4	2	1.33	50.00
H5554: SANTA CLARA COUNTY HEALTH AU	-	-	1	0	-	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	15,953	38.49	614	9	0.56	1.47
H5587: HEALTH CHOICE ARIZONA, INC.	4,271	16.62	71	3	0.70	4.23
H5609: GEMCARE HEALTH PLAN INC.	7,018	4.56	32	4	0.57	12.50
H5629: COMMUNITY ELDERCARE OF SAN	128	0.00	0	0	0.00	-
H5640: IEHP HEALTH ACCESS	5,216	12.65	66	8	1.53	12.12
H5652: UNITEDHEALTHCARE INSURANCE C	4,806	2.50	12	2	0.42	16.67
H5665: CARE IMPROVEMENT PLUS OF MA	553	10.85	6	2	3.62	33.33
H5678: UNITEDHEALTHCARE INSURANCE C	-	-	1	1	-	100.00
H5749: UNITEDHEALTHCARE INSURANCE C	5,912	5.07	30	2	0.34	6.67
H5782: PARTNERSHIP HEALTHPLAN OF CA	6,593	0.76	5	1	0.15	20.00
H5811: SCAN HEALTH PLAN	2,881	4.17	12	1	0.35	8.33
H5852: AIDS HEALTHCARE FOUNDATION	766	0.00	0	0	0.00	-
H5895: CONTRA COSTA CO MED SVCS DBA	161	0.00	0	0	0.00	-
H5918: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H5928: CARE1ST HEALTH PLAN	15,617	2.50	39	6	0.38	15.38
H5943: SCAN HEALTH PLAN	508	0.00	0	0	0.00	-
H5948: ARTA MEDICARE HEALTH PLAN, I	340	0.00	0	0	0.00	-
H5969: ALOHACARE	2,089	1.44	3	2	0.96	66.67
H5985: ABRAZO ADVANTAGE HEALTH PLAN	2,621	39.30	103	5	1.91	4.85

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TABLE 5A - 2011
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2011, and Rate of Overturns per 1,000 Members
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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5998: UNITEDHEALTHCARE PLAN OF THE	1,871	34.74	65	6	3.21	9.23
H6050: KAISER FOUNDATION HP, INC.	808	21.04	17	1	1.24	5.88
H6052: KAISER FOUNDATION HP, INC.	2,926	1.71	5	0	0.00	0.00
H6053: SANTE FE EMPLOYEES HOSPITAL	577	0.00	0	0	0.00	-
H6228: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H6360: KAISER FOUNDATION HP OF OHIO	19,091	2.15	41	9	0.47	21.95
H6528: CARE IMPROVEMENT PLUS SOUTH	948	1.05	1	0	0.00	0.00
H6952: UNITEDHEALTHCARE COMMUNITY P	2,577	41.13	106	4	1.55	3.77
H7086: COMMUNITY HEALTH GROUP	950	5.26	5	0	0.00	0.00
H7187: UNITEDHEALTHCARE INSURANCE C	11,676	4.20	49	3	0.26	6.12
H7292: ALAMEDA ALLIANCE JOINT POWER	3,754	2.66	10	3	0.80	30.00
H7352: UNIVERSITY CARE ADVANTAGE, L	2,447	9.40	23	3	1.23	13.04
H7949: PACIFICARE OF NEVADA, INC.	1,251	14.39	18	2	1.60	11.11
H8748: UNITEDHEALTHCARE INSURANCE C	4,497	5.11	23	2	0.44	8.70
H9003: KAISER FOUNDATION HP OF THE	59,401	3.33	198	1	0.02	0.51
H9011: UNITEDHEALTHCARE OF FLORIDA,	10,966	8.12	89	10	0.91	11.24
H9103: KAISER FOUNDATION HP OF THE	-	-	2	0	-	0.00
H9104: SCAN HEALTH PLAN	43,284	6.21	269	48	1.11	17.84
H9385: SCAN HEALTH PLAN OF ARIZONA	13,612	4.11	56	24	1.76	42.86
H9943: BC LIFE & HEALTH	-	-	2	1	-	50.00
R3175: UNITEDHEALTHCARE INSURANCE C	6,216	2.09	13	2	0.32	15.38
R3444: CARE IMPROVEMENT PLUS SOUTH	20,699	4.64	96	13	0.63	13.54
R5287: UNITEDHEALTHCARE INSURANCE C	174,899	6.93	1,212	113	0.65	9.32
R5342: UNITEDHEALTHCARE INSURANCE C	37,434	5.74	215	17	0.45	7.91
R5674: SIERRA HEALTH AND LIFE INSUR	6,462	2.79	18	3	0.46	16.67
R6801: CARE IMPROVEMENT PLUS OF TEX	26,503	4.11	109	17	0.64	15.60
R7439: HAWAII MEDICAL SERVICE ASSOC	21,869	1.19	26	11	0.50	42.31

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R7444: UNITEDHEALTHCARE INSURANCE C	34,766	4.95	172	10	0.29	5.81
R9896: CARE IMPROVEMENT PLUS SOUTH	55,073	3.40	187	29	0.53	15.51
S5805: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00

Region=10: SEATTLE

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0302: BANNER MEDISUN, INC.	21,089	4.36	92	3	0.14	3.26
H0351: HEALTH NET OF ARIZONA, INC.	41,154	5.66	233	19	0.46	8.15
H0545: INTER VALLEY HEALTH PLAN, IN	16,656	3.60	60	6	0.36	10.00
H0562: HEALTH NET OF CALIFORNIA	124,459	6.47	805	94	0.76	11.68
H0908: BUCKEYE COMMUNITY HEALTH PLA	614	0.00	0	0	0.00	-
H1302: BLUE CROSS OF IDAHO HLTH SER	12,630	1.19	15	1	0.08	6.67
H1304: REGENCE BLUE SHIELD OF IDAHO	4,621	1.08	5	0	0.00	0.00
H1350: BLUE CROSS OF IDAHO HEALTH S	20,250	3.80	77	5	0.25	6.49
H2174: TRILLIUM COMMUNITY HEALTH PL	3,204	10.92	35	6	1.87	17.14
H2241: GOLDEN STATE MEDICARE HEALTH	613	4.89	3	1	1.63	33.33
H2810: GROUP HEALTH OPTIONS	3,266	3.37	11	1	0.31	9.09
H2906: HOMETOWN HEALTH PLAN	457	0.00	0	0	0.00	-
H2960: HOMETOWN HEALTH PLAN	7,621	3.54	27	7	0.92	25.93
H3410: STERLING LIFE INSURANCE COMP	20,682	1.98	41	1	0.05	2.44
H3809: PROVIDENCE HEALTH & SERVICES	914	0.00	0	0	0.00	-
H3810: MID ROGUE INDEPENDENT PHYSIC	3,999	1.75	7	2	0.50	28.57
H3811: SAMARITAN HEALTH PLANS, INC.	5,236	2.67	14	0	0.00	0.00
H3813: ODS HEALTH PLAN, INC.	6,359	2.04	13	2	0.31	15.38
H3814: ATRIO HEALTH PLANS	1,973	8.11	16	4	2.03	25.00

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H3815: CITIZENS CHOICE HEALTHPLAN	13,016	3.61	47	9	0.69	19.15
H3817: REGENCE BLUECROSS BLUESHIELD	55,879	1.34	75	20	0.36	26.67
H3818: FAMILYCARE HEALTH PLANS, INC	3,035	5.27	16	3	0.99	18.75
H3864: PACIFCSOURCE COMMUNITY HEAL	10,452	5.84	61	6	0.57	9.84
H4605: REGENCE BLUECROSS BLUESHIELD	17,360	2.13	37	8	0.46	21.62
H4754: PACIFCSOURCE COMMUNITY HEAL	221	4.52	1	0	0.00	0.00
H4917: STERLING LIFE INSURANCE COMP	-	-	6	0	-	0.00
H5006: STERLING LIFE INSURANCE COMP	13,206	10.00	132	16	1.21	12.12
H5007: PROVIDENCE HEALTH SYSTEM	394	0.00	0	0	0.00	-
H5009: REGENCE BLUESHIELD	19,255	2.18	42	11	0.57	26.19
H5010: ASURIS NORTHWEST HEALTH	2,000	6.50	13	2	1.00	15.38
H5016: PROVIDENCE HEALTH PLANS	459	0.00	0	0	0.00	-
H5050: GROUP HEALTH COOPERATIVE	65,226	2.48	162	14	0.21	8.64
H5055: QUAL-MED WASHINGTON HEALTH P	-	-	1	1	-	100.00
H5162: STERLING LIFE INSURANCE COMP	966	6.21	6	1	1.04	16.67
H5294: SUPERIOR HEALTH PLAN, INC.	1,134	2.65	3	2	1.76	66.67
H5439: HEALTH NET LIFE INSURANCE CO	917	5.45	5	1	1.09	20.00
H5445: HEALTH HERO NETWORK, INC DEM	-	-	0	0	-	-
H5520: HEALTH NET LIFE INSURANCE CO	38,755	2.45	95	8	0.21	8.42
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,912	84.73	162	10	5.23	6.17
H5606: STERLING LIFE INSURANCE COMP	-	-	2	0	-	0.00
H5649: CENTRAL HEALTH PLAN OF CALIF	9,951	2.51	25	4	0.40	16.00
H5698: WINDSOR HEALTH PLAN, INC.	40,000	22.73	909	26	0.65	2.86
H5826: COMMUNITY HEALTH PLAN OF WAS	13,554	2.88	39	18	1.33	46.15
H5839: STERLING LIFE INSURANCE COMP	-	-	1	0	-	0.00
H5859: HEALTH PLAN OF CAREOREGON, I	7,268	3.30	24	4	0.55	16.67
H5862: BLUE CROSS OF IDAHO HEALTH S	1,267	1.58	2	0	0.00	0.00

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TABLE 5A - 2011
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H5962: STERLING LIFE INSURANCE COMP	-	-	2	0	-	0.00
H5995: MARION POLK COMMUNITY HEALTH	3,238	5.87	19	2	0.62	10.53
H6743: ATRIO HEALTH PLANS	4,251	0.71	3	0	0.00	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	57	0.00	0	0	0.00	-
H7006: MARION POLK COMMUNITY HEALTH	2,352	3.83	9	4	1.70	44.44
H7173: PEACH STATE HEALTH PLAN, INC	-	-	0	0	-	-
H7341: STERLING LIFE INSURANCE COMP	2,656	2.26	6	0	0.00	0.00
H8558: STERLING LIFE INSURANCE COMP	90	11.11	1	0	0.00	0.00
H9047: PROVIDENCE HEALTH PLAN	39,001	3.15	123	20	0.51	16.26
H9302: SOUNDPATH HEALTH, INC.	11,396	2.11	24	5	0.44	20.83
H9779: STERLING LIFE INSURANCE COMP	219	4.57	1	0	0.00	0.00
H9988: STERLING LIFE INSURANCE COMP	153	6.54	1	0	0.00	0.00

Region=TOTAL ALL REGIONS

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
: TOTAL	12,356,306	5.55	68,517	5,564	0.45	8.12

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TABLE 6 - 2011 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2011, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0318: AETNA HEALTH INC.	1,197	2.51	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H0523: AETNA HEALTH OF CALIFORNIA,I	23,594	1.19	28	22	78.57	3	10.71	1	3.57	1	3.57	1	3.57
H1109: AETNA HEALTH INC.(GEORGIA)	2,747	0.73	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H1110: AETNA LIFE INSURANCE COMPANY	3,709	0.54	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H2112: AETNA HEALTH, INC.	5,298	0.57	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2230: BLUE CROSS AND BLUE SHIELD O	14,878	0.27	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HMO, INC.	88,370	0.48	42	39	92.86	2	4.76	0	0.00	0	0.00	1	2.38
H2261: BLUE CROSS AND BLUE SHIELD O	13,461	1.04	14	13	92.86	1	7.14	0	0.00	0	0.00	0	0.00
H3152: AETNA HEALTH, INC.	39,098	1.79	70	34	48.57	17	24.29	2	2.86	12	17.14	5	7.14
H3312: AETNA HEALTH INC.	12,998	2.08	27	17	62.96	7	25.93	0	0.00	2	7.41	1	3.70
H3623: AETNA HEALTH, INC.	4,425	0.45	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3624: AETNA LIFE INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3931: AETNA HEALTH INC	42,237	1.21	51	37	72.55	6	11.76	1	1.96	7	13.73	0	0.00
H4152: BLUE CROSS & BLUE SHIELD OF	32,017	0.53	17	15	88.24	2	11.76	0	0.00	0	0.00	0	0.00
H4523: AETNA HEALTH INC.	4,491	0.22	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4524: AETNA LIFE INSURANCE COMPANY	8,968	1.12	10	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00
H5414: AETNA HEALTH INC.	2,939	0.68	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5510: AETNA LIFE INSURANCE COMPANY	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5512: AETNA LIFE INSURANCE COMPANY	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	231,458	1.22	283	178	62.90	49	17.31	8	2.83	41	14.49	7	2.47
H5736: AETNA LIFE INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5793: AETNA HEALTH INC.	2,669	2.25	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H5813: AETNA HEALTH, INC	1,766	1.13	2	0	0.00	1	50.00	1	50.00	0	0.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	5,222	0.38	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H8684: AETNA LIFE INSURANCE COMPANY	1,241	1.61	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	30,070	3.36	101	73	72.28	16	15.84	3	2.97	7	6.93	2	1.98

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TABLE 6 - 2011 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
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Decisions, by Region and Plan

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0423: METROPLUS HEALTH PLAN, INC.	5,134	0.19	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3154: HORIZON HEALTHCARE OF NEW JE	57,801	2.72	157	108	68.79	44	28.03	2	1.27	0	0.00	3	1.91
H3240: AMERIGROUP NEW JERSEY, INC.	2,926	1.03	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H3305: MVP HEALTH PLAN, INC.	45,106	0.53	24	20	83.33	1	4.17	0	0.00	1	4.17	2	8.33
H3324: HEALTHNOW NEW YORK, INC.	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3327: TOUCHSTONE HEALTH HMO, INC.	16,098	1.55	25	21	84.00	4	16.00	0	0.00	0	0.00	0	0.00
H3328: NEW YORK STATE CATHOLIC HLTH	8,822	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	114,996	0.47	54	34	62.96	13	24.07	5	9.26	1	1.85	1	1.85
H3335: EXCELLUS HEALTH PLAN, INC.	32,241	0.71	23	13	56.52	6	26.09	2	8.70	1	4.35	1	4.35
H3337: LIBERTY HEALTH ADVANTAGE, IN	3,803	0.53	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3346: MVP HEALTH PLAN, INC.	40,825	0.37	15	10	66.67	2	13.33	2	13.33	0	0.00	1	6.67
H3347: ELDERPLAN, INC.	14,426	0.62	9	4	44.44	3	33.33	0	0.00	1	11.11	1	11.11
H3351: EXCELLUS HEALTH PLAN, INC.	52,189	0.50	26	22	84.62	1	3.85	1	3.85	0	0.00	2	7.69
H3356: EXCELLUS HEALTH PLAN, INC.	1,961	1.02	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3359: MANAGED HEALTH, INC.	94,632	0.72	68	16	23.53	8	11.76	1	1.47	39	57.35	4	5.88
H3362: INDEPENDENT HEALTH ASSOCIATI	61,008	0.20	12	11	91.67	1	8.33	0	0.00	0	0.00	0	0.00
H3384: HEALTHNOW NEW YORK INC	38,242	0.34	13	10	76.92	3	23.08	0	0.00	0	0.00	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	21,855	1.01	22	19	86.36	1	4.55	1	4.55	1	4.55	0	0.00
H3528: CONNECTICARE, INC.	32,338	0.28	9	5	55.56	2	22.22	0	0.00	2	22.22	0	0.00
H4003: MMM HEALTHCARE, INC.	153,583	0.52	80	38	47.50	17	21.25	0	0.00	5	6.25	20	25.00
H4004: PREFERRED MEDICARE CHOICE, I	45,938	0.50	23	10	43.48	2	8.70	3	13.04	3	13.04	5	21.74
H4005: TRIPLE-S SALUD, INC.	36,874	0.05	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4006: MCS ADVANTAGE INC.	61,529	0.21	13	7	53.85	1	7.69	0	0.00	1	7.69	4	30.77
H5042: CDPHP UNIVERSAL BENEFITS, IN	5,639	0.18	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H5526: HEALTHNOW NEW YORK INC.	18,777	0.32	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H5528: GROUP HEALTH INCORPORATED	21,227	0.42	9	6	66.67	2	22.22	1	11.11	0	0.00	0	0.00
H5549: VNS CHOICE	6,417	1.40	9	3	33.33	3	33.33	0	0.00	3	33.33	0	0.00
H5577: MCS ADVANTAGE INC.	58,187	0.17	10	2	20.00	3	30.00	0	0.00	1	10.00	4	40.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5746: AMERIGROUP NEW MEXICO, INC.	1,900	0.53	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5774: AMERICAN HEALTH, INC.	41,928	0.02	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5817: AMERIGROUP TEXAS, INC.	9,539	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5896: AMERIGROUP MARYLAND, INC.	1,387	1.44	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5991: AFFINITY HEALTH PLAN, INC.	3,112	0.96	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6264: HEALTHPLUS PHSP, INC.	2,972	0.34	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H7015: HEALTHFIRST HEALTH PLAN OF N	5,375	0.56	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H8991: AMERIGROUP FLORIDA, INC.	2,249	0.44	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	6,660	0.60	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9859: MVP HEALTH PLAN, INC.	8,517	0.70	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3156: AMERIHEALTH HMO_INC	1,376	0.73	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3672: HOMETOWN HEALTH PLAN	4,828	0.21	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3907: UNIVERSITY OF PITTSBURGH MED	93,271	0.27	25	19	76.00	1	4.00	0	0.00	3	12.00	2	8.00
H3909: QCC INSURANCE COMPANY	5,882	1.19	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H3916: HIGHMARK, INC.	169,662	1.60	272	205	75.37	43	15.81	7	2.57	13	4.78	4	1.47
H3923: CAPITAL ADVANTAGE INSURANCE	14,634	0.68	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, I	76,513	0.72	55	40	72.73	7	12.73	3	5.45	3	5.45	2	3.64
H3954: GEISINGER HEALTH PLAN	41,662	0.14	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3957: KEYSTONE HEALTH PLAN WEST, I	140,343	2.02	283	220	77.74	39	13.78	7	2.47	15	5.30	2	0.71
H3962: KEYSTONE HEALTH PLAN CENTRAL	14,314	0.28	4	3	75.00	0	0.00	1	25.00	0	0.00	0	0.00
H4908: OPTIMA HEALTH INSURANCE COMP	14,109	0.07	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H5106: HIGHMARK HEALTH INSURANCE CO	18,169	0.28	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H5151: HEALTH PLAN OF THE UPPER OHI	9,329	0.32	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5533: UPMC HEALTH NETWORK	5,112	0.20	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00

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H5812: GEISINGER INDEMNITY INSURANC	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5932: GATEWAY HEALTH PLAN, INC.	27,763	0.32	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00

Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	43,714	0.78	34	20	58.82	9	26.47	2	5.88	1	2.94	2	5.88
H0117: WELLCARE OF OHIO, INC.	2,918	1.03	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H0154: VIVA HEALTH, INC.	36,275	0.19	7	6	85.71	0	0.00	1	14.29	0	0.00	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC	3,618	0.83	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H1016: AVMED, INC	27,799	0.54	15	9	60.00	3	20.00	1	6.67	1	6.67	1	6.67
H1026: HEALTH OPTIONS, INC	12,530	0.72	9	6	66.67	2	22.22	0	0.00	1	11.11	0	0.00
H1032: WELL CARE OF FLORIDA, INC.	60,958	0.82	50	16	32.00	2	4.00	0	0.00	27	54.00	5	10.00
H1045: PREFERRED CARE PARTNERS INC.	42,867	0.40	17	10	58.82	5	29.41	0	0.00	2	11.76	0	0.00
H1099: HEALTH FIRST HEALTH PLANS, I	23,170	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	9,314	1.29	12	2	16.67	0	0.00	0	0.00	9	75.00	1	8.33
H1216: HARMONY HEALTH PLAN OF ILLIN	1,383	1.45	2	0	0.00	1	50.00	0	0.00	0	0.00	1	50.00
H1264: WELLCARE OF TEXAS, INC.	7,776	0.90	7	1	14.29	0	0.00	0	0.00	4	57.14	2	28.57
H1416: HARMONY HEALTH PLAN OF ILLIN	10,056	0.70	7	0	0.00	1	14.29	0	0.00	6	85.71	0	0.00
H1657: HARMONY HEALTH PLANS OF ILLI	610	4.92	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H1807: UNIVERSITY HEALTH CARE, INC.	9,778	0.20	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3361: WELLCARE_OF NEW YORK, INC.	20,680	1.26	26	2	7.69	1	3.85	0	0.00	21	80.77	2	7.69
H3404: BLUE CROSS AND BLUE SHIELD O	8,870	1.13	10	6	60.00	0	0.00	0	0.00	2	20.00	2	20.00
H3449: BLUE CROSS AND BLUE SHIELD O	53,374	0.71	38	30	78.95	2	5.26	1	2.63	5	13.16	0	0.00
H4155: PUBLIC HEALTH TRUST OF MIAMI	2,529	0.40	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4209: BLUE CROSS AND BLUE SHIELD O	21,686	0.05	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	12,334	0.08	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H5402: QUALITY HEALTH PLANS, INC.	10,464	0.19	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H5404: UNIVERSAL HEALTH CARE, INC.	37,722	0.11	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00

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H5427: FREEDOM HEALTH PLAN, INC.	46,029	0.17	8	6	75.00	0	0.00	0	0.00	2	25.00	0	0.00
H5429: UNIVERSAL HEALTH CARE, INC.	1,165	0.86	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5884: BLUECROSS BLUESHIELD OF TENN	1,222	1.64	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5938: CAPITAL HEALTH PLAN	11,558	0.26	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H6642: UNIVERSAL HMO OF TEXAS, INC.	3,175	0.31	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7917: BLUE CROSS BLUE SHIELD OF TE	29,793	0.27	8	6	75.00	1	12.50	1	12.50	0	0.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	12,399	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0544: CAREMORE HEALTH PLAN	44,649	0.47	21	17	80.95	3	14.29	1	4.76	0	0.00	0	0.00
H0564: BLUE CROSS OF CALIFORNIA	12,802	0.16	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H1417: HEALTH ALLIANCE MEDICAL PLAN	5,170	1.74	9	5	55.56	4	44.44	0	0.00	0	0.00	0	0.00
H1463: HEALTH ALLIANCE MEDICAL PLAN	5,984	3.18	19	14	73.68	4	21.05	1	5.26	0	0.00	0	0.00
H1517: ANTHEM INSURANCE COMPANIES,	4,838	0.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1689: ANTHEM INSURANCE COMPANIES,	6,339	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	9,292	0.32	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H2319: BLUE CROSS BLUE SHIELD OF MI	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2425: BLUE PLUS	10,070	0.40	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H2450: MEDICA INSURANCE COMPANY	112,130	0.01	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2461: BLUE CROSS BLUE SHIELD OF MI	49,187	0.02	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2462: GROUP HEALTH PLAN, INC.	40,492	0.02	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	8,287	0.24	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2997: ROCKY MOUNTAIN HOSPITAL AND	20,786	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3044: NHP OF INDIANA, LLC	2,771	1.08	3	2	66.67	0	0.00	1	33.33	0	0.00	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	50,323	0.28	14	9	64.29	4	28.57	0	0.00	0	0.00	1	7.14
H3370: EMPIRE HEALTHCHOICE HMO, INC	64,147	0.25	16	6	37.50	6	37.50	0	0.00	1	6.25	3	18.75
H3653: PARAMOUNT CARE, INC	14,251	0.42	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3655: COMMUNITY INSURANCE COMPANY	86,554	0.10	9	7	77.78	1	11.11	0	0.00	1	11.11	0	0.00
H3660: SUMMACARE INC.	23,019	0.26	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3664: MCKINLEY LIFE INSURANCE COMP	18,707	0.11	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3668: MT. CARMEL HEALTH PLAN, INC.	29,154	0.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4346: CAREMORE HEALTH PLAN OF NEVA	2,882	0.35	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	13,724	0.22	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	32,979	0.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5215: NETWORK HEALTH INSURANCE COR	42,902	0.61	26	20	76.92	6	23.08	0	0.00	0	0.00	0	0.00
H5262: GUNDERSEN LUTHERAN HEALTH PL	12,622	1.66	21	18	85.71	2	9.52	1	4.76	0	0.00	0	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	5,436	1.29	7	4	57.14	3	42.86	0	0.00	0	0.00	0	0.00
H5529: COMMUNITY INSURANCE COMPANY	26,759	0.19	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5854: ANTHEM HEALTH PLANS, INC	3,892	0.26	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGA	42,826	0.09	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9572: BLUE CROSS BLUE SHIELD OF MI	211,390	0.02	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	122,672	0.08	10	5	50.00	3	30.00	0	0.00	2	20.00	0	0.00
R9943: ANTHEM BLUE CROSS LIFE AND H	111,401	0.13	14	12	85.71	2	14.29	0	0.00	0	0.00	0	0.00

Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0150: HEALTHSPRING OF ALABAMA, INC	32,806	0.06	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	19,694	0.10	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	36,164	0.17	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1415: HEALTHSPRING OF TENNESSEE, I	11,444	0.09	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1961: PEOPLES HEALTH, INC.	46,830	0.13	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H2108: BRAVO HEALTH MID- ATLANTIC I	21,849	0.55	12	7	58.33	3	25.00	1	8.33	0	0.00	1	8.33
H2775: AMERICAN PROGRESSIVE LIFE &	12,125	2.39	29	5	17.24	12	41.38	1	3.45	9	31.03	2	6.90
H2816: AMERICAN PROGRESSIVE LIFE &	29,314	0.07	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	22,538	0.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H3251: LOVELACE HEALTH SYSTEM, INC.	29,484	0.07	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3333: AMERICAN PROGRESSIVE LIFE/HL	1,876	0.53	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3706: TODAYS OPTIONS OF OKLAHOMA,	6,654	0.30	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3755: COMMUNITY CARE HMO, INC	27,521	0.11	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H3949: BRAVO HEALTH PENNSYLVANIA IN	41,710	0.50	21	15	71.43	3	14.29	2	9.52	0	0.00	1	4.76
H3964: BRAVO HEALTH PENNSYLVANIA, I	27,902	0.50	14	13	92.86	1	7.14	0	0.00	0	0.00	0	0.00
H4454: HEALTHSPRING OF TENNESSEE, I	71,664	0.21	15	13	86.67	0	0.00	1	6.67	0	0.00	1	6.67
H4506: SELECTCARE OF TEXAS, L.L.C.	46,116	1.00	46	22	47.83	13	28.26	2	4.35	6	13.04	3	6.52
H4513: HEALTHSPRING LIFE & HEALTH I	47,954	0.19	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H4528: BRAVO HEALTH TEXAS, INC.	26,873	0.07	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H4529: ARCADIAN HEALTH PLAN, INC.	13,911	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4564: SCOTT AND WHITE HEALTH PLAN	24,374	0.33	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5378: THE PYRAMID LIFE INSURANCE C	8,840	1.13	10	4	40.00	1	10.00	0	0.00	3	30.00	2	20.00
H5410: HEALTHSPRING OF FLORIDA, INC	38,559	0.83	32	22	68.75	2	6.25	0	0.00	8	25.00	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	6,822	0.44	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H5619: ARCADIAN HEALTH PLAN, INC.	6,209	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC	6,007	2.33	14	11	78.57	3	21.43	0	0.00	0	0.00	0	0.00
H5700: ARKANSAS COMMUNITY CARE, INC	10,873	0.09	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H6169: THE PYRAMID LIFE INSURANCE C	25,558	0.12	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H7281: BRAVO HEALTH PENNSYLVANIA, I	3,417	0.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	6,458	0.15	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8742: MOLINA HEALTHCARE OF WISCONS	2,323	0.86	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Region=07: KANSAS CITY

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0108: HUMANA HEALTH PLAN OF CALIFO	4,677	0.43	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0248: HUMANA INSURANCE COMPANY	5,041	0.20	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H0307: HUMANA HEALTH PLAN, INC.	14,440	0.21	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00

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H0317: HUMANA INSURANCE COMPANY	12,933	0.23	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H0474: ESSENCE HEALTHCARE OF NEW YO	2,383	0.84	2	0	0.00	1	50.00	0	0.00	0	0.00	1	50.00
H0623: HUMANA INSURANCE COMPANY	8,390	0.24	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	69,155	0.10	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H1036: HUMANA MEDICAL PLAN, INC.	266,011	0.09	23	12	52.17	1	4.35	1	4.35	8	34.78	1	4.35
H1406: HUMANA HEALTH PLAN, INC.	30,636	0.20	6	3	50.00	0	0.00	0	0.00	2	33.33	1	16.67
H1468: HUMANA BENEFIT PLAN OF ILLIN	4,212	0.24	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1510: HUMANA INSURANCE COMPANY	23,473	0.13	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1681: HUMANA INSURANCE COMPANY	7,886	0.38	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1716: HUMANA INSURANCE COMPANY	13,025	0.46	6	0	0.00	0	0.00	0	0.00	5	83.33	1	16.67
H1806: HUMANA INSURANCE COMPANY	15,142	0.20	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1837: ESSENCE HEALTHCARE, INC.	6,970	0.86	6	5	83.33	0	0.00	1	16.67	0	0.00	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	82,392	0.18	15	5	33.33	1	6.67	0	0.00	8	53.33	1	6.67
H2012: HUMANA HEALTH PLAN, INC.	25,907	0.08	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
H2029: HUMANA INSURANCE OF PUERTO R	3,675	0.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2542: HUMANA INSURANCE COMPANY	11,585	0.35	4	1	25.00	0	0.00	1	25.00	2	50.00	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	31,171	0.35	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2649: HUMANA HEALTH PLAN, INC.	28,674	0.21	6	0	0.00	0	0.00	0	0.00	4	66.67	2	33.33
H2944: HUMANA INSURANCE COMPANY	76,501	0.17	13	3	23.08	1	7.69	0	0.00	9	69.23	0	0.00
H3405: HUMANA INSURANCE COMPANY	13,996	0.07	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3619: HUMANA INSURANCE COMPANY	28,293	0.25	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H4007: HUMANA HEALTH PLANS OF PUERT	17,142	0.12	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	3,057	0.65	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4408: HUMANA INSURANCE COMPANY	8,636	0.35	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H4461: CARITEN HEALTH PLAN, INC.	68,810	0.04	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H4510: HUMANA HEALTH PLAN OF TEXAS,	40,657	0.61	25	5	20.00	0	0.00	1	4.00	19	76.00	0	0.00
H4520: HUMANA INSURANCE COMPANY	10,356	0.77	8	1	12.50	0	0.00	0	0.00	6	75.00	1	12.50
H4606: HUMANA INSURANCE COMPANY	15,695	0.25	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H4956: HUMANA INSURANCE COMPANY	9,981	0.10	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5041: HUMANA INSURANCE COMPANY	7,063	0.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H5214: HUMANA INSURANCE COMPANY	21,728	0.23	5	1	20.00	0	0.00	0	0.00	4	80.00	0	0.00
H5216: HUMANA INSURANCE COMPANY	15,385	0.26	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00
H5291: HUMANA HEALTH PLAN, INC.	3,747	0.27	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5426: HUMANA ADVANTAGECARE PLAN, I	10,800	0.19	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5470: HUMANA INSURANCE COMPANY	10,162	0.30	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	10,627	0.19	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H5868: HUMANA INSURANCE COMPANY	13,496	0.15	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H6609: HUMANA INSURANCE COMPANY	86,104	0.41	35	10	28.57	2	5.71	0	0.00	22	62.86	1	2.86
H6622: HUMANA WISCONSINHEALTH ORGAN	3,163	0.32	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H6900: HUMANA INSURANCE COMPANY	6,311	0.16	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7002: HUMANA INSURANCE COMPANY	2,244	0.45	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7188: HUMANA INSURANCE COMPANY	7,558	0.40	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H7731: MD CARE, INC.	14,987	0.33	5	3	60.00	1	20.00	0	0.00	0	0.00	1	20.00
H8145: HUMANA INSURANCE COMPANY	192,083	0.10	20	7	35.00	0	0.00	0	0.00	11	55.00	2	10.00
H8644: HUMANA INSURANCE COMPANY	13,846	0.22	3	1	33.33	0	0.00	0	0.00	0	0.00	2	66.67
H8707: HUMANA INSURANCE COMPANY	13,045	0.38	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	6,479	0.15	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
R5566: BCBS MN, MT, NE, ND, WY, WEL	23,929	0.04	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
R5826: HUMANA INSURANCE COMPANY	512,304	0.35	177	56	31.64	10	5.65	1	0.56	103	58.19	7	3.95

Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0370: COVENTRY HEALTH AND LIFE INS	1,144	0.87	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0602: ROCKY MOUNTAIN HEALTH MAINTE	23,970	0.08	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H1013: COVENTRY HEALTH PLAN OF FLOR	7,102	1.55	11	6	54.55	3	27.27	1	9.09	1	9.09	0	0.00
H1076: COVENTRY HEALTH CARE OF FLOR	3,788	1.06	4	2	50.00	0	0.00	0	0.00	1	25.00	1	25.00
H1608: COVENTRY HEALTH AND LIFE INS	5,234	0.19	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1609: COVENTRY HEALTH CARE OF IOWA	3,361	0.30	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H2611: COVENTRY HEALTH AND LIFE INS	12,177	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	23,369	0.73	17	11	64.71	3	17.65	0	0.00	1	5.88	2	11.76
H2667: COVENTRY HEALTH CARE OF MISS	18,582	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2701: NEW WEST HEALTH SERVICES	9,193	0.22	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3959: HEALTHAMERICA PENNSYLVANIA,	26,378	0.57	15	13	86.67	0	0.00	0	0.00	1	6.67	1	6.67
H5302: COVENTRY HEALTH CARE OF GEOR	5,211	1.15	6	3	50.00	2	33.33	0	0.00	0	0.00	1	16.67
H5509: COVENTRY HEALTH AND LIFE INS	18,670	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5522: HEALTHASSURANCE PENNSYLVANIA	25,307	0.79	20	14	70.00	4	20.00	0	0.00	1	5.00	1	5.00
H5628: MOLINA HEALTHCARE OF UTAH, I	7,048	0.99	7	2	28.57	3	42.86	0	0.00	1	14.29	1	14.29
H5810: MOLINA HEALTHCARE OF CALIFOR	5,992	0.33	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H5850: COVENTRY SUMMIT HEALTH PLAN,	28,432	0.77	22	14	63.64	2	9.09	0	0.00	2	9.09	4	18.18
H5926: MOLINA HEALTHCARE OF MICHIGA	7,130	0.70	5	1	20.00	4	80.00	0	0.00	0	0.00	0	0.00
H7149: COVENTRY HEALTH CARE OF NEBR	2,840	0.35	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H7301: COVENTRY HEALTH CARE OF ILLI	10,097	0.30	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H7306: FIRST HEALTH LIFE & HEALTH I	2,404	0.42	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS,	625	1.60	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0151: UNITEDHEALTHCARE OF ALABAMA,	34,466	0.44	15	6	40.00	2	13.33	0	0.00	6	40.00	1	6.67
H0251: UNITEDHEALTHCARE PLAN OF THE	20,015	0.25	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H0303: PACIFICARE OF ARIZONA, INC	93,571	0.35	33	17	51.52	4	12.12	0	0.00	11	33.33	1	3.03
H0316: UNITEDHEALTHCARE OF ARIZONA,	22,429	0.45	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00
H0319: UNITEDHEALTHCARE INSURANCE C	1,072	0.93	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	22,648	0.04	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0401: UNITEDHEALTHCARE OF ARKANSAS	2,893	0.35	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0504: CALIFORNIA PHYSICIANS' SERVI	59,076	0.93	55	39	70.91	9	16.36	2	3.64	4	7.27	1	1.82
H0524: KAISER FOUNDATION HP, INC.	790,126	0.17	133	97	72.93	7	5.26	3	2.26	23	17.29	3	2.26

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TABLE 6 - 2011 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2011, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0542: ALTAMED HEALTH SERVICES CORP	664	1.51	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0543: UNITEDHEALTHCARE OF CALIFORN	308,288	0.67	208	121	58.17	25	12.02	2	0.96	56	26.92	4	1.92
H0571: CHINESE COMMUNITY HEALTH PLA	8,099	0.25	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0609: PACIFICARE OF COLORADO, INC	72,714	0.41	30	17	56.67	4	13.33	0	0.00	8	26.67	1	3.33
H0620: UNITEDHEALTHCARE INSURANCE C	2,107	0.47	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0630: KAISER FOUNDATION HP OF CO	72,881	0.12	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H0710: UNITEDHEALTHCARE INSURANCE C	3,937	1.02	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H0752: OXFORD HEALTH PLANS (CT), IN	3,289	4.56	15	7	46.67	2	13.33	0	0.00	6	40.00	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	41,700	1.01	42	20	47.62	7	16.67	0	0.00	14	33.33	1	2.38
H0838: UNIVERSAL CARE, INC.	1,863	0.54	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1080: UNITEDHEALTHCARE OF FLORIDA,	15,279	0.39	6	2	33.33	0	0.00	0	0.00	2	33.33	2	33.33
H1108: UNITEDHEALTHCARE INSURANCE C	4,956	0.40	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	4,683	1.49	7	2	28.57	1	14.29	1	14.29	3	42.86	0	0.00
H1170: KAISER FOUNDATION HP OF GA,	16,299	0.49	8	5	62.50	3	37.50	0	0.00	0	0.00	0	0.00
H1251: HAWAII MEDICAL SERVICE ASSOC	13,696	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	12,446	0.16	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1303: UNITEDHEALTHCARE INSURANCE C	9,853	0.10	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	183,980	0.53	97	51	52.58	9	9.28	1	1.03	31	31.96	5	5.15
H1944: UNITEDHEALTHCARE INSURANCE C	5,149	1.36	7	3	42.86	0	0.00	0	0.00	4	57.14	0	0.00
H2001: UNITEDHEALTHCARE INSURANCE C	3,659	0.82	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2150: KAISER FNDN HP OF THE MID-AT	43,404	0.81	35	30	85.71	2	5.71	1	2.86	1	2.86	1	2.86
H2182: UNITEDHEALTHCARE INSURANCE C	15,820	0.51	8	5	62.50	1	12.50	0	0.00	1	12.50	1	12.50
H2654: UNITEDHEALTHCARE OF THE MIDW	44,296	0.27	12	6	50.00	1	8.33	0	0.00	5	41.67	0	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	3,878	0.26	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2803: UNITEDHEALTHCARE INSURANCE C	8,406	1.55	13	7	53.85	0	0.00	0	0.00	5	38.46	1	7.69
H2905: SIERRA HEALTH AND LIFE INSUR	2,404	0.83	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	52,891	0.17	9	7	77.78	0	0.00	0	0.00	1	11.11	1	11.11
H2961: HEALTH PLAN OF NEVADA, INC.	-	-	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H3107: OXFORD HEALTH PLANS (NJ), IN	41,017	1.88	77	35	45.45	12	15.58	0	0.00	24	31.17	6	7.79
H3164: AMERICHOICE OF NEW JERSEY, I	4,421	1.58	7	3	42.86	3	42.86	0	0.00	1	14.29	0	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3209: UNITEDHEALTHCARE INSURANCE C	1,428	1.40	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	72,482	1.82	132	63	47.73	27	20.45	0	0.00	36	27.27	6	4.55
H3379: UNITEDHEALTHCARE OF NEW YORK	7,426	0.54	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK	4,055	0.74	3	0	0.00	1	33.33	0	0.00	2	66.67	0	0.00
H3456: UNITEDHEALTHCARE OF NORTH CA	87,002	0.31	27	13	48.15	4	14.81	0	0.00	10	37.04	0	0.00
H3659: UNITEDHEALTHCARE OF OHIO, IN	81,697	0.56	46	15	32.61	8	17.39	0	0.00	18	39.13	5	10.87
H3749: UNITEDHEALTHCARE OF OKLAHOMA	26,214	0.57	15	7	46.67	3	20.00	0	0.00	5	33.33	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	16,585	0.30	5	1	20.00	1	20.00	0	0.00	2	40.00	1	20.00
H3812: UNITEDHEALTHCARE INSURANCE C	15,682	0.19	3	0	0.00	1	33.33	0	0.00	1	33.33	1	33.33
H3887: UNITEDHEALTHCARE INSURANCE C	10,400	0.38	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3920: UNITEDHEALTHCARE OF PENNSYLV	20,650	0.10	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H3921: UNITEDHEALTHCARE INSURANCE C	3,007	1.66	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H4102: UNITEDHEALTHCARE OF NEW ENGL	18,156	0.77	14	7	50.00	3	21.43	0	0.00	4	28.57	0	0.00
H4406: UNITEDHEALTHCARE PLAN OF THE	4,937	0.41	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H4456: UNITEDHEALTHCARE PLAN OF THE	65,429	0.23	15	6	40.00	0	0.00	0	0.00	9	60.00	0	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	19,181	0.31	6	2	33.33	2	33.33	0	0.00	2	33.33	0	0.00
H4522: UNITEDHEALTHCARE INSURANCE C	15,547	0.26	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	28,987	0.48	14	8	57.14	2	14.29	0	0.00	3	21.43	1	7.14
H4590: UNITEDHEALTHCARE BENEFITS OF	150,441	0.25	37	26	70.27	2	5.41	0	0.00	7	18.92	2	5.41
H4604: UNITEDHEALTHCARE OF UTAH, IN	33,091	0.12	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H5005: UNITEDHEALTHCARE OF WASHINGT	51,840	0.83	43	21	48.84	10	23.26	0	0.00	10	23.26	2	4.65
H5008: UNITEDHEALTHCARE INSURANCE C	2,307	0.43	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	64,857	0.25	16	9	56.25	1	6.25	0	0.00	6	37.50	0	0.00
H5417: UNITEDHEALTHCARE INSURANCE C	1,552	1.29	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5424: UNITEDHEALTHCARE INSURANCE C	13,150	0.30	4	1	25.00	1	25.00	0	0.00	1	25.00	1	25.00
H5425: SCAN HEALTH PLAN	68,282	0.63	43	28	65.12	9	20.93	0	0.00	4	9.30	2	4.65
H5428: SAN MATEO HEALTH COMMISSION	8,174	0.12	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5430: CARE1ST HEALTH PLAN OF ARIZO	1,561	0.64	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	12,180	0.41	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE C	78,950	0.03	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5440: UNITEDHEALTHCARE INSURANCE C	469	2.13	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	15,953	0.13	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5609: GEMCARE HEALTH PLAN INC.	7,018	0.71	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H5640: IEHP HEALTH ACCESS	5,216	0.38	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5652: UNITEDHEALTHCARE INSURANCE C	4,806	1.46	7	5	71.43	1	14.29	0	0.00	0	0.00	1	14.29
H5749: UNITEDHEALTHCARE INSURANCE C	5,912	0.34	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5782: PARTNERSHIP HEALTHPLAN OF CA	6,593	0.46	3	2	66.67	0	0.00	1	33.33	0	0.00	0	0.00
H5811: SCAN HEALTH PLAN	2,881	0.35	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5918: UNITEDHEALTHCARE INSURANCE C	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5928: CARE1ST HEALTH PLAN	15,617	0.19	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H5985: ABRAZO ADVANTAGE HEALTH PLAN	2,621	0.76	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H6360: KAISER FOUNDATION HP OF OHIO	19,091	0.26	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7086: COMMUNITY HEALTH GROUP	950	1.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7187: UNITEDHEALTHCARE INSURANCE C	11,676	0.34	4	0	0.00	1	25.00	0	0.00	3	75.00	0	0.00
H7352: UNIVERSITY CARE ADVANTAGE, L	2,447	0.41	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7949: PACIFICARE OF NEVADA, INC.	1,251	0.80	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	4,497	1.33	6	3	50.00	1	16.67	0	0.00	2	33.33	0	0.00
H9003: KAISER FOUNDATION HP OF THE	59,401	0.13	8	5	62.50	0	0.00	0	0.00	1	12.50	2	25.00
H9011: UNITEDHEALTHCARE OF FLORIDA,	10,966	0.36	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H9104: SCAN HEALTH PLAN	43,284	0.62	27	16	59.26	6	22.22	0	0.00	3	11.11	2	7.41
H9385: SCAN HEALTH PLAN OF ARIZONA	13,612	0.51	7	2	28.57	4	57.14	0	0.00	1	14.29	0	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	6,216	0.32	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	20,699	0.10	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5287: UNITEDHEALTHCARE INSURANCE C	174,899	0.59	104	55	52.88	17	16.35	0	0.00	24	23.08	8	7.69
R5342: UNITEDHEALTHCARE INSURANCE C	37,434	0.53	20	9	45.00	4	20.00	0	0.00	6	30.00	1	5.00
R5674: SIERRA HEALTH AND LIFE INSUR	6,462	0.31	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
R6801: CARE IMPROVEMENT PLUS OF TEX	26,503	0.23	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
R7439: HAWAII MEDICAL SERVICE ASSOC	21,869	0.64	14	6	42.86	5	35.71	2	14.29	1	7.14	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE C	34,766	0.58	20	8	40.00	2	10.00	1	5.00	8	40.00	1	5.00
R9896: CARE IMPROVEMENT PLUS SOUTH	55,073	0.20	11	9	81.82	1	9.09	0	0.00	1	9.09	0	0.00

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Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2011, and Distribution of Final
Decisions, by Region and Plan

Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0302: BANNER MEDISUN, INC.	21,089	0.24	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0351: HEALTH NET OF ARIZONA, INC.	41,154	0.32	13	9	69.23	3	23.08	0	0.00	0	0.00	1	7.69
H0545: INTER VALLEY HEALTH PLAN, IN	16,656	0.66	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00
H0562: HEALTH NET OF CALIFORNIA	124,459	0.83	103	66	64.08	15	14.56	2	1.94	7	6.80	13	12.62
H1302: BLUE CROSS OF IDAHO HLTH SER	12,630	0.40	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUE SHIELD OF IDAHO	4,621	0.43	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO HEALTH S	20,250	0.40	8	5	62.50	3	37.50	0	0.00	0	0.00	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,204	0.31	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H2810: GROUP HEALTH OPTIONS	3,266	0.61	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3410: STERLING LIFE INSURANCE COMP	20,682	0.10	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3814: ATRIO HEALTH PLANS	1,973	0.51	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3815: CITIZENS CHOICE HEALTHPLAN	13,016	0.23	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	55,879	0.57	32	21	65.63	9	28.13	0	0.00	1	3.13	1	3.13
H3864: PACIFICSOURCE COMMUNITY HEAL	10,452	0.57	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4605: REGENCE BLUECROSS BLUESHIELD	17,360	1.44	25	17	68.00	7	28.00	0	0.00	0	0.00	1	4.00
H5009: REGENCE BLUESHIELD	19,255	1.14	22	15	68.18	5	22.73	1	4.55	0	0.00	1	4.55
H5010: ASURIS NORTHWEST HEALTH	2,000	4.50	9	6	66.67	2	22.22	0	0.00	0	0.00	1	11.11
H5050: GROUP HEALTH COOPERATIVE	65,226	0.48	31	28	90.32	2	6.45	0	0.00	0	0.00	1	3.23
H5294: SUPERIOR HEALTH PLAN, INC.	1,134	0.88	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5520: HEALTH NET LIFE INSURANCE CO	38,755	0.13	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,912	1.05	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5649: CENTRAL HEALTH PLAN OF CALIF	9,951	0.20	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5698: WINDSOR HEALTH PLAN, INC.	40,000	0.25	10	9	90.00	0	0.00	0	0.00	0	0.00	1	10.00
H5826: COMMUNITY HEALTH PLAN OF WAS	13,554	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7341: STERLING LIFE INSURANCE COMP	2,656	0.38	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9047: PROVIDENCE HEALTH PLAN	39,001	0.08	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H9302: SOUNDPATH HEALTH, INC.	11,396	0.35	4	2	50.00	1	25.00	1	25.00	0	0.00	0	0.00

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Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2011	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
: TOTAL	12,356,306	0.43	5,252	3181	60.57	773	14.72	96	1.83	965	18.37	237	4.51

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