

TABLE 1
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2013, by Service

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partly Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ W/drawn
1-Practitioner Services	36516	7319	20.04	957	2.62	74	0.20	26823	73.46	1343	3.68	\$51,637,276	\$1,405,615	\$10402120	\$37930404	\$1,899,136
2-Emergency Room	1819	299	16.44	30	1.65	3	0.16	1429	78.56	58	3.19	\$1,660,747	\$28,760	\$274,357	\$1,304,677	\$52,954
3-Inpatient Hospital	15933	3778	23.71	912	5.72	85	0.53	10800	67.78	358	2.25	\$165,544,189	\$9,917,274	\$39695071	\$112212216	\$3,719,627
4-Clinic (Lab, X-ray)	33331	4379	13.14	732	2.20	29	0.09	27072	81.22	1119	3.36	\$30,324,210	\$679,158	\$3,997,162	\$24629835	\$1,018,055
5-Nursing Home Care	3288	1877	57.09	298	9.06	23	0.70	986	29.99	104	3.16	\$51,483,438	\$4,846,145	\$29570095	\$15438768	\$1,628,430
6-Therapies	1971	564	28.61	102	5.18	23	1.17	1204	61.09	78	3.96	\$2,329,899	\$134,167	\$680,293	\$1,423,236	\$92,203
7-Ambulance	5064	1440	28.44	108	2.13	7	0.14	3367	66.49	142	2.80	\$6,262,750	\$137,894	\$1,785,205	\$4,164,036	\$175,614
8-Home Health Care	974	225	23.10	49	5.03	8	0.82	639	65.61	53	5.44	\$3,275,806	\$178,252	\$770,184	\$2,149,117	\$178,252
9-DME/Medical Supplies	11107	4349	39.16	279	2.51	27	0.24	6054	54.51	398	3.58	\$11,807,296	\$310,942	\$4,637,556	\$6,435,705	\$423,094
10-OPD Mental Health	874	308	35.24	22	2.52	1	0.11	508	58.12	35	4.00	\$1,479,324	\$38,083	\$522,164	\$859,836	\$59,241
11-Hospice Care	314	154	49.04	12	3.82	3	0.96	142	45.22	3	0.96	\$436,827	\$18,781	\$216,327	\$197,546	\$4,174
12-Non-Medicare Benefit	8046	3291	40.90	451	5.61	55	0.68	3857	47.94	392	4.87	\$7,578,206	\$450,680	\$3,125,562	\$3,632,754	\$369,209
TOTAL All Services	119237	27983	23.47	3952	3.31	338	0.28	82881	69.51	4083	3.42	\$333,819,968	\$18145752	\$95676096	\$210378130	\$9,619,989

Dollar figures are estimates based on records received during 2013 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 2
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2013, by Region

Region	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	Overturned \$	\$ Upheld	Dismissed \$	\$ W/drawn
01: Boston	721	542	75.17	39	5.41	0	0.00	121	16.78	19	2.64	\$3,310,260	\$223,252	\$2,588,123	\$450,884	\$48,001
02: New York	7332	2532	34.53	444	6.06	33	0.45	4195	57.21	128	1.75	\$25,761,769	\$1,932,707	\$11152544	\$12260857	\$415,662
03: Philadelphia	2669	1880	70.44	236	8.84	24	0.90	489	18.32	40	1.50	\$9,786,526	\$822,465	\$7,349,645	\$1,490,172	\$124,245
04: Atlanta	11405	2899	25.42	294	2.58	26	0.23	7936	69.58	250	2.19	\$22,752,411	\$848,118	\$6,169,927	\$15339824	\$394,542
05: Chicago	5725	2861	49.97	370	6.46	34	0.59	2231	38.97	229	4.00	\$21,472,098	\$2,155,347	\$10197635	\$8,275,445	\$843,671
06: Dallas	6840	2606	38.10	408	5.96	34	0.50	3639	53.20	153	2.24	\$17,259,887	\$1,271,254	\$6,968,266	\$8,644,027	\$376,340
07: Kansas City	23385	966	4.13	125	0.53	7	0.03	22151	94.72	136	0.58	\$55,118,858	\$415,096	\$2,643,112	\$51620905	\$439,746
08: Denver	2487	978	39.32	138	5.55	18	0.72	1224	49.22	129	5.19	\$8,955,094	\$577,815	\$4,039,381	\$4,018,282	\$319,616
09: San Francisco	52614	10053	19.11	1345	2.56	116	0.22	38346	72.88	2754	5.23	\$150,217,205	\$7,788,413	\$36316910	\$100015632	\$6,096,250
10: Seattle	6059	2666	44.00	553	9.13	46	0.76	2549	42.07	245	4.04	\$19,185,859	\$2,111,286	\$8,250,554	\$8,262,103	\$561,916
TOTAL All Regions	119237	27983	23.47	3952	3.31	338	0.28	82881	69.51	4083	3.42	\$333,819,968	\$18145752	\$95676096	\$210378130	\$9,619,989

Dollar figures are estimates based on records received during 2013 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2013, by Region and Service

Region=01: Boston

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	721	542	75.17	39	5.41	0	0.00	121	16.78	19	2.64	\$3,310,260	\$223,252	\$2,588,123
1-Practitioner Services	196	147	75.00	9	4.59	0	0.00	37	18.88	3	1.53	\$277,164	\$12,727	\$207,873
2-Emergency Room	22	21	95.45	0	0.00	0	0.00	1	4.55	0	0.00	\$20,086	\$0	\$19,173
3-Inpatient Hospital	66	42	63.64	2	3.03	0	0.00	19	28.79	3	4.55	\$685,741	\$20,780	\$436,381
4-Clinic (Lab, X-ray)	117	86	73.50	4	3.42	0	0.00	21	17.95	6	5.13	\$106,445	\$3,639	\$78,242
5-Nursing Home Care	128	108	84.38	11	8.59	0	0.00	9	7.03	0	0.00	\$2,004,221	\$172,238	\$1,691,062
6-Therapies	19	11	57.89	2	10.53	0	0.00	6	31.58	0	0.00	\$22,460	\$2,364	\$13,003
7-Ambulance	29	24	82.76	1	3.45	0	0.00	3	10.34	1	3.45	\$35,865	\$1,237	\$29,681
8-Home Health Care	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	\$13,453	\$0	\$10,090
9-DME/Medical Supplies	76	51	67.11	7	9.21	0	0.00	16	21.05	2	2.63	\$80,792	\$7,441	\$54,216
10-OPD Mental Health	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00	\$8,463	\$0	\$5,078
12-Non-Medicare Benefit	59	46	77.97	3	5.08	0	0.00	6	10.17	4	6.78	\$55,570	\$2,826	\$43,326

Region=02: New York

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	7332	2532	34.53	444	6.06	33	0.45	4195	57.21	128	1.75	\$25,761,769	\$1,932,707	\$111,525,444
1-Practitioner Services	1738	381	21.92	73	4.20	3	0.17	1247	71.75	34	1.96	\$2,457,706	\$105,350	\$540,893
2-Emergency Room	114	9	7.89	1	0.88	0	0.00	104	91.23	0	0.00	\$104,082	\$913	\$8,217
3-Inpatient Hospital	1328	483	36.37	82	6.17	10	0.75	732	55.12	21	1.58	\$13,797,947	\$903,932	\$5,070,330
4-Clinic (Lab, X-ray)	2285	628	27.48	107	4.68	3	0.13	1512	66.17	35	1.53	\$2,078,870	\$98,712	\$572,713
5-Nursing Home Care	353	260	73.65	41	11.61	3	0.85	44	12.46	5	1.42	\$5,527,267	\$665,464	\$4,094,562
6-Therapies	90	35	38.89	1	1.11	3	3.33	48	53.33	3	3.33	\$106,388	\$2,955	\$43,146

Dollar figures are estimates based on records received during 2013 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2013, by Region and Service

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
7-Ambulance	331	137	41.39	11	3.32	2	0.60	176	53.17	5	1.51	\$409,354	\$14,841	\$170,667
8-Home Health Care	63	13	20.63	5	7.94	0	0.00	44	69.84	1	1.59	\$211,885	\$16,816	\$43,722
9-DME/Medical Supplies	442	279	63.12	30	6.79	0	0.00	116	26.24	17	3.85	\$469,868	\$31,891	\$296,591
10-OPD Mental Health	57	22	38.60	0	0.00	0	0.00	33	57.89	2	3.51	\$96,478	\$0	\$37,237
11-Hospice Care	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$5,565	\$0	\$5,565
12-Non-Medicare Benefit	527	281	53.32	93	17.65	9	1.71	139	26.38	5	0.95	\$496,360	\$91,831	\$268,901

Region=03: Philadelphia

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	2669	1880	70.44	236	8.84	24	0.90	489	18.32	40	1.50	\$9,786,526	\$822,465	\$7,349,645
1-Practitioner Services	602	378	62.79	79	13.12	6	1.00	130	21.59	9	1.50	\$851,288	\$115,956	\$538,772
2-Emergency Room	37	22	59.46	3	8.11	0	0.00	10	27.03	2	5.41	\$33,781	\$2,739	\$20,086
3-Inpatient Hospital	423	331	78.25	25	5.91	1	0.24	60	14.18	6	1.42	\$4,394,978	\$264,946	\$3,444,292
4-Clinic (Lab, X-ray)	284	167	58.80	16	5.63	0	0.00	96	33.80	5	1.76	\$258,380	\$14,557	\$151,935
5-Nursing Home Care	186	141	75.81	18	9.68	1	0.54	25	13.44	1	0.54	\$2,912,384	\$289,673	\$2,215,604
6-Therapies	174	101	58.05	30	17.24	9	5.17	31	17.82	3	1.72	\$205,684	\$40,782	\$124,710
7-Ambulance	167	133	79.64	4	2.40	0	0.00	30	17.96	0	0.00	\$206,532	\$4,947	\$164,484
8-Home Health Care	48	28	58.33	9	18.75	2	4.17	5	10.42	4	8.33	\$161,436	\$33,633	\$97,534
9-DME/Medical Supplies	434	338	77.88	25	5.76	2	0.46	63	14.52	6	1.38	\$461,364	\$27,639	\$360,374
10-OPD Mental Health	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00	\$10,156	\$1,693	\$6,770
11-Hospice Care	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,391	\$0	\$1,391
12-Non-Medicare Benefit	307	236	76.87	26	8.47	3	0.98	38	12.38	4	1.30	\$289,151	\$25,901	\$223,692

Dollar figures are estimates based on records received during 2013 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2013, by Region and Service

Region=04: Atlanta

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	11405	2899	25.42	294	2.58	26	0.23	7936	69.58	250	2.19	\$22,752,411	\$848,118	\$6,169,927
1-Practitioner Services	3680	911	24.76	72	1.96	4	0.11	2649	71.98	44	1.20	\$5,203,888	\$104,643	\$1,291,073
2-Emergency Room	94	38	40.43	2	2.13	0	0.00	53	56.38	1	1.06	\$85,822	\$1,826	\$34,694
3-Inpatient Hospital	781	166	21.25	24	3.07	4	0.51	578	74.01	9	1.15	\$8,114,606	\$270,141	\$1,745,523
4-Clinic (Lab, X-ray)	4304	740	17.19	81	1.88	2	0.05	3358	78.02	123	2.86	\$3,915,736	\$74,603	\$674,154
5-Nursing Home Care	170	86	50.59	17	10.00	1	0.59	63	37.06	3	1.76	\$2,661,857	\$274,015	\$1,354,415
6-Therapies	143	38	26.57	12	8.39	2	1.40	86	60.14	5	3.50	\$169,039	\$15,367	\$46,102
7-Ambulance	455	94	20.66	11	2.42	0	0.00	345	75.82	5	1.10	\$562,708	\$13,604	\$116,252
8-Home Health Care	89	24	26.97	6	6.74	0	0.00	56	62.92	3	3.37	\$299,329	\$20,180	\$80,718
9-DME/Medical Supplies	825	400	48.48	15	1.82	1	0.12	383	46.42	26	3.15	\$877,016	\$16,477	\$425,752
10-OPD Mental Health	63	22	34.92	1	1.59	0	0.00	40	63.49	0	0.00	\$106,633	\$1,693	\$37,237
11-Hospice Care	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00	\$4,174	\$0	\$1,391
12-Non-Medicare Benefit	798	379	47.49	53	6.64	12	1.50	323	40.48	31	3.88	\$751,604	\$55,570	\$362,616

Region=05: Chicago

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	5725	2861	49.97	370	6.46	34	0.59	2231	38.97	229	4.00	\$21,472,098	\$2,155,347	\$10,197,635
1-Practitioner Services	1579	729	46.17	76	4.81	5	0.32	701	44.40	68	4.31	\$2,232,864	\$111,007	\$1,034,414
2-Emergency Room	51	22	43.14	1	1.96	0	0.00	25	49.02	3	5.88	\$46,563	\$913	\$20,086
3-Inpatient Hospital	962	342	35.55	67	6.96	10	1.04	509	52.91	34	3.53	\$9,995,199	\$748,081	\$3,605,337
4-Clinic (Lab, X-ray)	1040	456	43.85	45	4.33	1	0.10	498	47.88	40	3.85	\$946,182	\$41,395	\$415,319
5-Nursing Home Care	407	250	61.43	70	17.20	4	0.98	65	15.97	18	4.42	\$6,372,798	\$1,127,375	\$3,945,811
6-Therapies	124	64	51.61	11	8.87	3	2.42	41	33.06	5	4.03	\$146,579	\$14,776	\$77,427

Dollar figures are estimates based on records received during 2013 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2013, by Region and Service

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
7-Ambulance	192	108	56.25	4	2.08	0	0.00	76	39.58	4	2.08	\$237,450	\$4,947	\$133,566
8-Home Health Care	24	12	50.00	2	8.33	0	0.00	10	41.67	0	0.00	\$80,718	\$6,727	\$40,359
9-DME/Medical Supplies	568	368	64.79	41	7.22	4	0.70	130	22.89	25	4.40	\$603,812	\$45,711	\$393,328
10-OPD Mental Health	98	62	63.27	1	1.02	0	0.00	28	28.57	7	7.14	\$165,874	\$1,693	\$104,941
11-Hospice Care	8	4	50.00	1	12.50	0	0.00	2	25.00	1	12.50	\$11,129	\$1,391	\$5,565
12-Non-Medicare Benefit	672	444	66.07	51	7.59	7	1.04	146	21.73	24	3.57	\$632,930	\$51,331	\$421,482

Region=06: Dallas

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	6840	2606	38.10	408	5.96	34	0.50	3639	53.20	153	2.24	\$17,259,887	\$1,271,254	\$6,968,266
1-Practitioner Services	2248	906	40.30	142	6.32	14	0.62	1141	50.76	45	2.00	\$3,178,897	\$210,701	\$1,291,073
2-Emergency Room	156	32	20.51	6	3.85	1	0.64	115	73.72	2	1.28	\$142,428	\$5,935	\$29,673
3-Inpatient Hospital	784	275	35.08	54	6.89	7	0.89	433	55.23	15	1.91	\$8,145,776	\$597,426	\$2,893,621
4-Clinic (Lab, X-ray)	1713	460	26.85	110	6.42	6	0.35	1098	64.10	39	2.28	\$1,558,470	\$102,806	\$421,233
5-Nursing Home Care	132	86	65.15	16	12.12	0	0.00	26	19.70	4	3.03	\$2,066,853	\$250,528	\$1,346,586
6-Therapies	137	55	40.15	8	5.84	1	0.73	70	51.09	3	2.19	\$161,946	\$10,048	\$65,606
7-Ambulance	485	189	38.97	14	2.89	0	0.00	259	53.40	23	4.74	\$599,809	\$17,314	\$233,740
8-Home Health Care	57	19	33.33	5	8.77	0	0.00	32	56.14	1	1.75	\$191,705	\$16,816	\$63,902
9-DME/Medical Supplies	569	303	53.25	23	4.04	2	0.35	230	40.42	11	1.93	\$604,875	\$25,513	\$323,167
10-OPD Mental Health	55	22	40.00	3	5.45	0	0.00	30	54.55	0	0.00	\$93,092	\$5,078	\$37,237
11-Hospice Care	92	38	41.30	5	5.43	0	0.00	48	52.17	1	1.09	\$127,988	\$6,956	\$52,864
12-Non-Medicare Benefit	412	221	53.64	22	5.34	3	0.73	157	38.11	9	2.18	\$388,046	\$22,134	\$209,564

Dollar figures are estimates based on records received during 2013 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2013, by Region and Service

Region=07: Kansas City

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	23385	966	4.13	125	0.53	7	0.03	22151	94.72	136	0.58	\$55,118,858	\$415,096	\$2,643,112
1-Practitioner Services	7741	243	3.14	58	0.75	3	0.04	7394	95.52	43	0.56	\$10,946,548	\$84,139	\$345,747
2-Emergency Room	410	3	0.73	1	0.24	1	0.24	404	98.54	1	0.24	\$374,330	\$1,370	\$3,196
3-Inpatient Hospital	2530	84	3.32	6	0.24	1	0.04	2431	96.09	8	0.32	\$26,286,751	\$67,535	\$877,957
4-Clinic (Lab, X-ray)	7252	111	1.53	14	0.19	0	0.00	7105	97.97	22	0.30	\$6,597,797	\$12,737	\$100,987
5-Nursing Home Care	316	52	16.46	13	4.11	1	0.32	236	74.68	14	4.43	\$4,947,922	\$211,383	\$822,044
6-Therapies	278	9	3.24	2	0.72	0	0.00	266	95.68	1	0.36	\$328,621	\$2,364	\$10,639
7-Ambulance	645	26	4.03	3	0.47	0	0.00	614	95.19	2	0.31	\$797,684	\$3,710	\$32,155
8-Home Health Care	170	2	1.18	1	0.59	0	0.00	165	97.06	2	1.18	\$571,753	\$3,363	\$6,727
9-DME/Medical Supplies	2765	242	8.75	11	0.40	1	0.04	2490	90.05	21	0.76	\$2,939,333	\$12,225	\$257,790
10-OPD Mental Health	140	3	2.14	1	0.71	0	0.00	133	95.00	3	2.14	\$236,963	\$1,693	\$5,078
11-Hospice Care	43	2	4.65	1	2.33	0	0.00	40	93.02	0	0.00	\$59,820	\$1,391	\$2,782
12-Non-Medicare Benefit	1095	189	17.26	14	1.28	0	0.00	873	79.73	19	1.74	\$1,031,337	\$13,186	\$178,012

Region=08: Denver

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	2487	978	39.32	138	5.55	18	0.72	1224	49.22	129	5.19	\$8,955,094	\$577,815	\$4,039,381
1-Practitioner Services	628	260	41.40	31	4.94	3	0.48	295	46.97	39	6.21	\$888,055	\$45,958	\$369,787
2-Emergency Room	30	14	46.67	0	0.00	0	0.00	16	53.33	0	0.00	\$27,390	\$0	\$12,782
3-Inpatient Hospital	313	93	29.71	20	6.39	3	0.96	185	59.11	12	3.83	\$3,252,076	\$223,385	\$981,857
4-Clinic (Lab, X-ray)	547	126	23.03	32	5.85	3	0.55	349	63.80	37	6.76	\$497,655	\$30,478	\$115,998
5-Nursing Home Care	218	136	62.39	13	5.96	3	1.38	62	28.44	4	1.83	\$3,413,440	\$227,041	\$2,152,972
6-Therapies	50	10	20.00	5	10.00	1	2.00	32	64.00	2	4.00	\$59,104	\$6,501	\$12,412

Dollar figures are estimates based on records received during 2013 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2013, by Region and Service

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
7-Ambulance	114	46	40.35	1	0.88	1	0.88	66	57.89	0	0.00	\$140,986	\$1,855	\$57,507
8-Home Health Care	29	14	48.28	2	6.90	0	0.00	11	37.93	2	6.90	\$97,534	\$6,727	\$47,086
9-DME/Medical Supplies	249	135	54.22	10	4.02	0	0.00	89	35.74	15	6.02	\$264,699	\$10,631	\$143,512
10-OPD Mental Health	29	10	34.48	1	3.45	0	0.00	16	55.17	2	6.90	\$49,085	\$1,693	\$16,926
11-Hospice Care	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00	\$4,174	\$0	\$1,391
12-Non-Medicare Benefit	277	133	48.01	23	8.30	4	1.44	101	36.46	16	5.78	\$260,895	\$23,547	\$127,151

Region=09: San Francisco

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	52614	10053	19.11	1345	2.56	116	0.22	38346	72.88	2754	5.23	\$150,217,205	\$7,788,413	\$363,691,910
1-Practitioner Services	16379	2601	15.88	273	1.67	26	0.16	12495	76.29	984	6.01	\$23,161,544	\$404,433	\$3,696,457
2-Emergency Room	819	122	14.90	14	1.71	0	0.00	636	77.66	47	5.74	\$747,747	\$12,782	\$111,386
3-Inpatient Hospital	7785	1643	21.10	534	6.86	37	0.48	5341	68.61	230	2.95	\$80,886,306	\$5,740,486	\$172,630,18
4-Clinic (Lab, X-ray)	14581	1189	8.15	166	1.14	10	0.07	12462	85.47	754	5.17	\$13,265,648	\$155,574	\$1,086,289
5-Nursing Home Care	1166	620	53.17	68	5.83	5	0.43	423	36.28	50	4.29	\$18,257,205	\$1,103,888	\$9,747,093
6-Therapies	798	173	21.68	16	2.01	1	0.13	561	70.30	47	5.89	\$943,308	\$19,504	\$205,093
7-Ambulance	2231	552	24.74	42	1.88	1	0.04	1547	69.34	89	3.99	\$2,759,122	\$52,561	\$683,288
8-Home Health Care	411	82	19.95	15	3.65	5	1.22	279	67.88	30	7.30	\$1,382,296	\$58,857	\$284,195
9-DME/Medical Supplies	4500	1774	39.42	81	1.80	12	0.27	2390	53.11	243	5.40	\$4,783,725	\$92,485	\$1,892,229
10-OPD Mental Health	342	107	31.29	10	2.92	1	0.29	205	59.94	19	5.56	\$578,866	\$17,772	\$181,953
11-Hospice Care	131	80	61.07	5	3.82	3	2.29	42	32.06	1	0.76	\$182,243	\$9,043	\$113,380
12-Non-Medicare Benefit	3471	1110	31.98	121	3.49	15	0.43	1965	56.61	260	7.49	\$3,269,196	\$121,029	\$1,052,529

Dollar figures are estimates based on records received during 2013 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2013, by Region and Service

Region=10: Seattle

Appealed Service	Recons 2013	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	6059	2666	44.00	553	9.13	46	0.76	2549	42.07	245	4.04	\$19,185,859	\$2,111,286	\$8,250,554
1-Practitioner Services	1725	763	44.23	144	8.35	10	0.58	734	42.55	74	4.29	\$2,439,323	\$210,701	\$1,086,029
2-Emergency Room	86	16	18.60	2	2.33	1	1.16	65	75.58	2	2.33	\$78,518	\$2,283	\$15,065
3-Inpatient Hospital	961	319	33.19	98	10.20	12	1.25	512	53.28	20	2.08	\$9,984,809	\$1,080,562	\$3,376,757
4-Clinic (Lab, X-ray)	1208	416	34.44	157	13.00	4	0.33	573	47.43	58	4.80	\$1,099,026	\$144,657	\$380,292
5-Nursing Home Care	212	138	65.09	31	14.62	5	2.36	33	15.57	5	2.36	\$3,319,492	\$524,542	\$2,199,946
6-Therapies	158	68	43.04	15	9.49	3	1.90	63	39.87	9	5.70	\$186,770	\$19,504	\$82,155
7-Ambulance	415	131	31.57	17	4.10	3	0.72	251	60.48	13	3.13	\$513,239	\$22,879	\$163,865
8-Home Health Care	79	28	35.44	4	5.06	1	1.27	36	45.57	10	12.66	\$265,697	\$15,135	\$95,853
9-DME/Medical Supplies	679	459	67.60	36	5.30	5	0.74	147	21.65	32	4.71	\$721,811	\$40,927	\$490,598
10-OPD Mental Health	79	53	67.09	4	5.06	0	0.00	20	25.32	2	2.53	\$133,715	\$6,770	\$89,707
11-Hospice Care	29	23	79.31	0	0.00	0	0.00	6	20.69	0	0.00	\$40,344	\$0	\$31,997
12-Non-Medicare Benefit	428	252	58.88	45	10.51	2	0.47	109	25.47	20	4.67	\$403,116	\$43,326	\$238,291

Dollar figures are estimates based on records received during 2013 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2013, by Appeal Priority and Service

Priority=Expedited Appeal

Appealed Service	Recons 2013	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	869	1.27	570	65.59	123	14.15	8	0.92	72	8.29	96	11.05	\$1,228,853
3-Inpatient Hospital	1067	1.56	672	62.98	89	8.34	2	0.19	270	25.30	34	3.19	\$11,086,151
4-Clinic (Lab, X-ray)	640	0.93	303	47.34	110	17.19	2	0.31	69	10.78	156	24.38	\$582,266
5-Nursing Home Care	2119	3.09	1329	62.72	253	11.94	14	0.66	461	21.76	62	2.93	\$33,179,260
6-Therapies	236	0.34	110	46.61	33	13.98	8	3.39	79	33.47	6	2.54	\$278,973
7-Ambulance	52	0.08	39	75.00	1	1.92	0	0.00	11	21.15	1	1.92	\$64,309
8-Home Health Care	195	0.28	95	48.72	32	16.41	6	3.08	48	24.62	14	7.18	\$655,834
9-DME/Medical Supplies	615	0.90	334	54.31	35	5.69	0	0.00	198	32.20	48	7.80	\$653,776
10-OPD Mental Health	40	0.06	16	40.00	4	10.00	0	0.00	12	30.00	8	20.00	\$67,704
11-Hospice Care	2	0.00	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	\$2,782
12-Non-Medicare Benefit	385	0.56	237	61.56	62	16.10	5	1.30	42	10.91	39	10.13	\$362,616
Priority Total	6220	9.08	3706		742		45		1263		464		\$48,162,524

Priority=Standard Service Denial

Appealed Service	Recons 2013	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	2930	4.28	1865	63.65	278	9.49	17	0.58	461	15.73	309	10.55	\$4,143,313
2-Emergency Room	2	0.00	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00	\$1,826
3-Inpatient Hospital	113	0.16	19	16.81	8	7.08	0	0.00	82	72.57	4	3.54	\$1,174,072
4-Clinic (Lab, X-ray)	1537	2.24	642	41.77	226	14.70	6	0.39	467	30.38	196	12.75	\$1,398,347
5-Nursing Home Care	60	0.09	9	15.00	2	3.33	0	0.00	49	81.67	0	0.00	\$939,479
6-Therapies	337	0.49	209	62.02	35	10.39	14	4.15	61	18.10	18	5.34	\$398,364
7-Ambulance	195	0.28	164	84.10	5	2.56	1	0.51	23	11.79	2	1.03	\$241,160
8-Home Health Care	131	0.19	64	48.85	10	7.63	0	0.00	47	35.88	10	7.63	\$440,586
9-DME/Medical Supplies	3755	5.48	2715	72.30	132	3.52	20	0.53	708	18.85	180	4.79	\$3,991,753
10-OPD Mental Health	105	0.15	84	80.00	5	4.76	0	0.00	9	8.57	7	6.67	\$177,722

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2013, by Appeal Priority and Service

Appealed Service	Recons 2013	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
11-Hospice Care	1	0.00	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	\$1,391
12-Non-Medicare Benefit	1439	2.10	922	64.07	197	13.69	22	1.53	209	14.52	89	6.18	\$1,355,337
Priority Total	10605	15.48	6693		898		80		2119		815		\$14,263,350

Priority=Standard Claim Denial

Appealed Service	Recons 2013	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	32717	47.75	4884	14.93	556	1.70	49	0.15	26290	80.36	938	2.87	\$46,265,110
2-Emergency Room	1817	2.65	299	16.46	30	1.65	3	0.17	1427	78.54	58	3.19	\$1,658,921
3-Inpatient Hospital	14753	21.53	3087	20.92	815	5.52	83	0.56	10448	70.82	320	2.17	\$153,283,965
4-Clinic (Lab, X-ray)	31154	45.47	3434	11.02	396	1.27	21	0.07	26536	85.18	767	2.46	\$28,343,598
5-Nursing Home Care	1109	1.62	539	48.60	43	3.88	9	0.81	476	42.92	42	3.79	\$17,364,700
6-Therapies	1398	2.04	245	17.53	34	2.43	1	0.07	1064	76.11	54	3.86	\$1,652,562
7-Ambulance	4817	7.03	1237	25.68	102	2.12	6	0.12	3333	69.19	139	2.89	\$5,957,280
8-Home Health Care	648	0.95	66	10.19	7	1.08	2	0.31	544	83.95	29	4.48	\$2,179,386
9-DME/Medical Supplies	6737	9.83	1300	19.30	112	1.66	7	0.10	5148	76.41	170	2.52	\$7,161,768
10-OPD Mental Health	729	1.06	208	28.53	13	1.78	1	0.14	487	66.80	20	2.74	\$1,233,898
11-Hospice Care	311	0.45	153	49.20	12	3.86	3	0.96	140	45.02	3	0.96	\$432,654
12-Non-Medicare Benefit	6222	9.08	2132	34.27	192	3.09	28	0.45	3606	57.96	264	4.24	\$5,860,253
Priority Total	102412	149.47	17584		2312		213		79499		2804		\$271,394,094
TOTAL	119237	174.03	27983		3952		338		82881		4083		\$333,819,968

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1365: MARTIN'S POINT GENERATIONS,	1,909	3.67	7	2	28.57	0	0.00	0	0.00	4	57.14	1	14.29
H2218: HARBOR HEALTH SERVICES	409	0.00	0	0	-	0	-	0	-	0	-	0	-
H2219: FALLON COMMUNITY HEALTH PLAN	868	2.30	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2220: UPHAMS CORNER HEALTH COMMITT	215	4.65	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2221: ELDER SRVC PLN/CAMBRIDGE HEA	235	0.00	0	0	-	0	-	0	-	0	-	0	-
H2222: ELDER SERVICE PLAN OF THE NO	765	0.00	0	0	-	0	-	0	-	0	-	0	-
H2223: ELDER SVC PLN/E BOSTON HEALT	348	0.00	0	0	-	0	-	0	-	0	-	0	-
H2224: SENIOR WHOLE HEALTH, LLC	8,730	0.23	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	4,898	0.00	0	0	-	0	-	0	-	0	-	0	-
H2230: BCBS OF MASSACHUSETTS HMO B	17,474	0.74	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	92,196	4.08	376	304	80.85	14	3.72	0	0.00	46	12.23	12	3.19
H2261: BCBS OF MASSACHUSETTS HMO B	11,298	0.53	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	124	16.13	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4105: PACE ORGANIZATION OF RHODE I	230	0.00	0	0	-	0	-	0	-	0	-	0	-
H4152: BLUE CROSS & BLUE SHIELD OF	31,945	2.00	64	40	62.50	2	3.13	0	0.00	19	29.69	3	4.69
H5510: AETNA LIFE INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5591: MARTIN'S POINT GENERATIONS,	21,413	1.82	39	17	43.59	4	10.26	0	0.00	17	43.59	1	2.56
H5736: AETNA LIFE INSURANCE COMPANY	-	-	8	1	12.50	0	0.00	0	0.00	6	75.00	1	12.50
H5992: SENIOR WHOLE HEALTH OF NEW Y	29	34.48	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	8,342	1.92	16	14	87.50	2	12.50	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	30,907	5.92	183	139	75.96	15	8.20	0	0.00	28	15.30	1	0.55

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Region=02: NEW YORK

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0423: METROPLUS HEALTH PLAN, INC.	6,908	25.48	176	69	39.20	4	2.27	1	0.57	100	56.82	2	1.14
H1234: LIFE ST. FRANCIS	220	0.00	0	0	-	0	-	0	-	0	-	0	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	133	22.56	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,329	0.00	0	0	-	0	-	0	-	0	-	0	-
H3154: HORIZON HEALTHCARE OF NEW JE	73,648	11.64	857	340	39.67	84	9.80	4	0.47	403	47.02	26	3.03
H3305: MVP HEALTH PLAN, INC.	54,121	2.12	115	93	80.87	18	15.65	0	0.00	3	2.61	1	0.87
H3314: HEALTH INSURANCE PLAN OF GRE	473	0.00	0	0	-	0	-	0	-	0	-	0	-
H3321: INDEPENDENT LIVING SRVCS OF	467	0.00	0	0	-	0	-	0	-	0	-	0	-
H3322: SENIOR CARE CONNECTION, INC.	135	0.00	0	0	-	0	-	0	-	0	-	0	-
H3327: TOUCHSTONE HEALTH HMO, INC.	12,845	29.97	385	188	48.83	103	26.75	6	1.56	86	22.34	2	0.52
H3328: THE NEW YORK STATE CATHOLIC	13,856	11.19	155	52	33.55	14	9.03	4	2.58	81	52.26	4	2.58
H3329: CENTERLIGHT HEALTHCARE, INC.	2,745	7.29	20	6	30.00	1	5.00	0	0.00	13	65.00	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	110,518	4.88	539	105	19.48	18	3.34	1	0.19	412	76.44	3	0.56
H3331: INDEPENDENT LIVING FOR SENIO	430	0.00	0	0	-	0	-	0	-	0	-	0	-
H3335: EXCELLUS HEALTH PLAN, INC.	41,598	3.97	165	106	64.24	15	9.09	1	0.61	38	23.03	5	3.03
H3337: LIBERTY HEALTH ADVANTAGE, IN	4,771	55.33	264	172	65.15	22	8.33	5	1.89	64	24.24	1	0.38
H3344: INDEPENDENT HEALTH BENEFITS	3,765	6.91	26	21	80.77	3	11.54	1	3.85	1	3.85	0	0.00
H3346: MVP HEALTH PLAN, INC.	-	-	12	8	66.67	1	8.33	0	0.00	3	25.00	0	0.00
H3347: ELDERPLAN, INC.	13,536	95.89	1,298	396	30.51	21	1.62	1	0.08	871	67.10	9	0.69
H3351: EXCELLUS HEALTH PLAN, INC.	67,662	4.02	272	163	59.93	23	8.46	5	1.84	71	26.10	10	3.68
H3359: MANAGED HEALTH, INC.	111,095	3.34	371	43	11.59	1	0.27	1	0.27	313	84.37	13	3.50
H3362: INDEPENDENT HEALTH ASSOCIATI	67,355	3.55	239	195	81.59	16	6.69	0	0.00	24	10.04	4	1.67
H3366: TOUCHSTONE HEALTH HMO, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3384: HEALTHNOW NEW YORK INC.	40,868	1.10	45	30	66.67	8	17.78	0	0.00	4	8.89	3	6.67
H3388: CAPITAL DISTRICT PHYSICIANS'	29,634	4.02	119	93	78.15	15	12.61	2	1.68	8	6.72	1	0.84
H3493: LIFE AT LOURDES, INC.	161	0.00	0	0	-	0	-	0	-	0	-	0	-

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3528: CONNECTICARE, INC.	44,687	2.10	94	51	54.26	1	1.06	0	0.00	40	42.55	2	2.13
H4003: MMM HEALTHCARE, INC.	192,550	5.10	982	73	7.43	8	0.81	1	0.10	890	90.63	10	1.02
H4004: PREFERRED MEDICARE CHOICE, I	42,005	6.28	264	14	5.30	5	1.89	0	0.00	243	92.05	2	0.76
H4005: TRIPLE-S SALUD, INC.	22,975	2.22	51	36	70.59	7	13.73	0	0.00	3	5.88	5	9.80
H4006: MCS ADVANTAGE, INC.	55,269	0.54	30	9	30.00	4	13.33	0	0.00	17	56.67	0	0.00
H4011: FIRST MEDICAL HEALTH PLAN, I	19,194	1.72	33	23	69.70	1	3.03	0	0.00	9	27.27	0	0.00
H4012: TRIPLE-S SALUD, INC.	26,883	1.23	33	21	63.64	3	9.09	0	0.00	4	12.12	5	15.15
H4393: CATHOLIC MANAGED LONG TERM C	235	0.00	0	0	-	0	-	0	-	0	-	0	-
H4866: CUATRO LLC	2,664	3.38	9	5	55.56	4	44.44	0	0.00	0	0.00	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	5,717	2.10	12	8	66.67	2	16.67	0	0.00	2	16.67	0	0.00
H5141: CAREPOINT INSURANCE COMPANY	269	0.00	0	0	-	0	-	0	-	0	-	0	-
H5526: HEALTHNOW NEW YORK INC.	18,839	1.06	20	17	85.00	2	10.00	0	0.00	1	5.00	0	0.00
H5528: GROUP HEALTH INCORPORATED	26,439	4.20	111	18	16.22	2	1.80	0	0.00	89	80.18	2	1.80
H5549: VNS CHOICE	12,649	21.74	275	15	5.45	1	0.36	0	0.00	248	90.18	11	4.00
H5577: MCS ADVANTAGE, INC.	69,101	0.82	57	22	38.60	2	3.51	0	0.00	33	57.89	0	0.00
H5732: TRIPLE-S SALUD, INC.	11,446	0.61	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
H5774: AMERICAN HEALTH, INC.	44,551	2.31	103	47	45.63	11	10.68	0	0.00	44	42.72	1	0.97
H5821: MAPFRE LIFE INSURANCE COMPAN	-	-	9	1	11.11	0	0.00	0	0.00	8	88.89	0	0.00
H5887: FIRST MEDICAL HEALTH PLAN, I	8,392	1.07	9	4	44.44	1	11.11	0	0.00	4	44.44	0	0.00
H5989: CENTERLIGHT HEALTHCARE, INC.	662	10.57	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
H5991: AFFINITY HEALTH PLAN, INC.	3,746	6.94	26	16	61.54	7	26.92	0	0.00	2	7.69	1	3.85
H6264: HEALTHPLUS PHSP, INC.	-	-	36	13	36.11	0	0.00	0	0.00	23	63.89	0	0.00
H6334: NY HOTEL TRADES COUNCIL and	4,120	0.00	0	0	-	0	-	0	-	0	-	0	-
H6371: LUTHERAN SENIOR HEALTHCARE,	133	0.00	0	0	-	0	-	0	-	0	-	0	-
H6864: GUILDNET, INC.	461	4.34	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H6887: SOUTH JERSEY HEALTHCARE LIFE	104	0.00	0	0	-	0	-	0	-	0	-	0	-
H7015: HEALTHFIRST HEALTH PLAN OF N	4,766	2.94	14	0	0.00	2	14.29	0	0.00	12	85.71	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H7971: HORIZON HEALTHCARE OF NEW JE	325	3.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8777: COMPLETE SENIOR CARE	72	0.00	0	0	-	0	-	0	-	0	-	0	-
H8800: TOTAL SENIOR CARE, INC.	82	0.00	0	0	-	0	-	0	-	0	-	0	-
H9285: ATLANTIS HEALTH PLAN, INC.	583	34.31	20	2	10.00	0	0.00	0	0.00	18	90.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	17,270	2.49	43	30	69.77	7	16.28	0	0.00	4	9.30	2	4.65
H9859: MVP HEALTH PLAN, INC.	10,633	1.88	20	13	65.00	4	20.00	0	0.00	1	5.00	2	10.00
S5840: FIRST MEDICAL HEALTH PLAN, I	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
S5966: GROUP HEALTH INCORPORATED	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00

Region=03: PHILADELPHIA

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
90091: UNITED MINE WORKERS OF AMERI	27,652	1.19	33	23	69.70	3	9.09	0	0.00	7	21.21	0	0.00
H0819: SENIOR LIFE YORK, INC.	95	0.00	0	0	-	0	-	0	-	0	-	0	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	2,492	1.20	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H2064: GEISINGER COMMUNITY HEALTH S	174	0.00	0	0	-	0	-	0	-	0	-	0	-
H2102: M.D. - IPA, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2109: JOHNS HOPKINS HEALTH SYSTEM,	138	0.00	0	0	-	0	-	0	-	0	-	0	-
H2386: APPALACHIAN AGENCY FOR SENIO	50	0.00	0	0	-	0	-	0	-	0	-	0	-
H2537: LIFE LUTHERAN SERVICES, INC.	61	0.00	0	0	-	0	-	0	-	0	-	0	-
H2937: SENIORLIFE GREENSBURG, INC.	44	0.00	0	0	-	0	-	0	-	0	-	0	-
H2941: SENTARA LIFE CARE CORPORATIO	193	0.00	0	0	-	0	-	0	-	0	-	0	-
H2992: SENIORLIFE WASHINGTON, INC.	322	0.00	0	0	-	0	-	0	-	0	-	0	-
H3156: AMERIHEALTH HMO, INC.	1,170	6.84	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H3672: HOMETOWN HEALTH PLAN	4,480	1.34	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3907: UPMC HEALTH PLAN, INC.	79,947	4.68	374	235	62.83	11	2.94	2	0.53	121	32.35	5	1.34

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3908: TRUSTEES OF THE UNIVERSITY O	421	0.00	0	0	-	0	-	0	-	0	-	0	-
H3909: QCC INSURANCE COMPANY	4,973	3.22	16	13	81.25	1	6.25	0	0.00	2	12.50	0	0.00
H3916: HIGHMARK, INC.	206,600	3.95	816	612	75.00	83	10.17	13	1.59	94	11.52	14	1.72
H3917: PITTSBURGH CARE PARTNERSHIP,	441	0.00	0	0	-	0	-	0	-	0	-	0	-
H3918: LIVING INDEPENDENCE FOR THE	409	0.00	0	0	-	0	-	0	-	0	-	0	-
H3919: ST. AGNES CONTINUING CARE CE	427	0.00	0	0	-	0	-	0	-	0	-	0	-
H3923: CAPITAL ADVANTAGE INSURANCE	18,994	3.79	72	48	66.67	8	11.11	2	2.78	14	19.44	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	13,173	1.37	18	13	72.22	3	16.67	0	0.00	2	11.11	0	0.00
H3925: PENNSYLVANIA PACE, INC.	164	0.00	0	0	-	0	-	0	-	0	-	0	-
H3952: KEYSTONE HEALTH PLAN EAST, I	77,365	3.71	287	194	67.60	36	12.54	0	0.00	56	19.51	1	0.35
H3954: GEISINGER HEALTH PLAN	47,470	2.40	114	78	68.42	4	3.51	1	0.88	30	26.32	1	0.88
H3957: KEYSTONE HEALTH PLAN WEST, I	124,146	3.71	461	342	74.19	47	10.20	3	0.65	60	13.02	9	1.95
H3962: KEYSTONE HEALTH PLAN CENTRAL	12,357	4.45	55	38	69.09	10	18.18	1	1.82	6	10.91	0	0.00
H4227: VISTA HEALTH PLAN, INC.	359	8.36	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H4279: UPMC FOR YOU, INC	15,175	2.50	38	21	55.26	4	10.53	0	0.00	12	31.58	1	2.63
H4906: C AND O EMPLOYEES' HOSPITAL	2,477	0.00	0	0	-	0	-	0	-	0	-	0	-
H4990: HEALTH FIRST INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5037: MOUNTAIN EMPIRE OLDER CITIZE	97	0.00	0	0	-	0	-	0	-	0	-	0	-
H5106: HM HEALTH INSURANCE COMPANY	10,732	3.07	33	22	66.67	1	3.03	1	3.03	9	27.27	0	0.00
H5151: HEALTH PLAN OF THE UPPER OHI	8,352	1.92	16	14	87.50	2	12.50	0	0.00	0	0.00	0	0.00
H5493: LIFE AT ST. FRANCIS HEALTHCA	18	0.00	0	0	-	0	-	0	-	0	-	0	-
H5533: UPMC HEALTH NETWORK, INC.	27,004	3.93	106	71	66.98	2	1.89	1	0.94	31	29.25	1	0.94
H5812: GEISINGER INDEMNITY INSURANC	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H5902: SENIOR LIFE ALTOONA, INC.	94	0.00	0	0	-	0	-	0	-	0	-	0	-
H5932: GATEWAY HEALTH PLAN, INC.	34,788	5.03	175	121	69.14	14	8.00	0	0.00	33	18.86	7	4.00
H5978: PHI LIFE	94	0.00	0	0	-	0	-	0	-	0	-	0	-
H6132: SELECT HEALTH OF SOUTH CAROL	96	20.83	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H6310: INOVACARES	30	0.00	0	0	-	0	-	0	-	0	-	0	-
H6551: LIFE ST. MARY, INC.	172	0.00	0	0	-	0	-	0	-	0	-	0	-
H7660: VIECARE BEAVER LLC DBA LIFE	316	0.00	0	0	-	0	-	0	-	0	-	0	-
H8050: CARILION CLINIC MEDICARE RES	3,219	6.21	20	10	50.00	3	15.00	0	0.00	7	35.00	0	0.00
H8096: CENTRA HEALTH, INC.	103	0.00	0	0	-	0	-	0	-	0	-	0	-
H8604: THP INSURANCE COMPANY	1,023	2.93	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8655: RIVERSIDE RETIREMENT SERVICE	419	0.00	0	0	-	0	-	0	-	0	-	0	-
H9068: ALBRIGHT CARE SERVICES	166	0.00	0	0	-	0	-	0	-	0	-	0	-
H9412: GEISINGER QUALITY OPTIONS, I	143	0.00	0	0	-	0	-	0	-	0	-	0	-
H9670: UPMC HEALTH BENEFITS, INC.	1,009	3.96	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H9830: NEWCOURTLAND LIFE PROGRAM	286	0.00	0	0	-	0	-	0	-	0	-	0	-
H9915: MEDSTAR FAMILY CHOICE, INC.	77	25.97	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Region=04: ATLANTA

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	42,641	3.63	155	34	21.94	14	9.03	0	0.00	105	67.74	2	1.29
H0105: THE METHODIST OAKS	119	0.00	0	0	-	0	-	0	-	0	-	0	-
H0117: WELLCARE OF OHIO, INC.	5,070	77.32	392	63	16.07	2	0.51	0	0.00	324	82.65	3	0.77
H0154: VIVA HEALTH, INC.	39,433	3.04	120	52	43.33	4	3.33	1	0.83	62	51.67	1	0.83
H0320: WELLCARE OF TEXAS, INC.	3,855	13.23	51	9	17.65	2	3.92	0	0.00	40	78.43	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC	7,286	25.53	186	44	23.66	3	1.61	0	0.00	135	72.58	4	2.15
H0839: VOANS SENIOR COMMUNITY CARE	-	-	0	0	-	0	-	0	-	0	-	0	-
H0879: CRESTPOINT HEALTH INSURANCE	262	0.00	0	0	-	0	-	0	-	0	-	0	-
H0913: WELLCARE HEALTH PLANS OF NEW	1,501	51.30	77	15	19.48	0	0.00	0	0.00	59	76.62	3	3.90
H0979: AMERICA'S 1ST CHOICE INSURAN	2,473	1.21	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1016: AVMED, INC.	30,411	1.09	33	27	81.82	1	3.03	0	0.00	1	3.03	4	12.12
H1026: HEALTH OPTIONS, INC.	14,879	21.37	318	79	24.84	6	1.89	0	0.00	229	72.01	4	1.26
H1030: PREFERRED MEDICAL PLAN, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1032: WELLCARE OF FLORIDA, INC.	79,090	15.55	1,230	268	21.79	11	0.89	4	0.33	906	73.66	41	3.33
H1035: FLORIDA HEALTH CARE PLAN, IN	12,679	6.39	81	25	30.86	9	11.11	0	0.00	47	58.02	0	0.00
H1043: FLORIDA PACE CENTERS, INC.	320	0.00	0	0	-	0	-	0	-	0	-	0	-
H1099: HEALTH FIRST HEALTH PLANS	23,756	14.02	333	137	41.14	7	2.10	0	0.00	187	56.16	2	0.60
H1112: WELLCARE OF GEORGIA, INC.	25,035	23.33	584	113	19.35	4	0.68	0	0.00	456	78.08	11	1.88
H1216: HARMONY HEALTH PLAN OF ILLIN	3,711	24.79	92	21	22.83	1	1.09	0	0.00	70	76.09	0	0.00
H1264: WELLCARE OF TEXAS, INC.	20,651	33.46	691	161	23.30	4	0.58	0	0.00	502	72.65	24	3.47
H1357: CAROLINA SENIORCARE	50	0.00	0	0	-	0	-	0	-	0	-	0	-
H1416: HARMONY HEALTH PLAN OF ILLIN	13,727	31.18	428	114	26.64	2	0.47	0	0.00	306	71.50	6	1.40
H1500: LIFE ST. JOSEPH OF THE PINES	149	0.00	0	0	-	0	-	0	-	0	-	0	-
H1657: HARMONY HEALTH PLANS OF ILLI	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1903: WELLCARE OF LOUISIANA, INC.	7,398	22.98	170	26	15.29	0	0.00	0	0.00	138	81.18	6	3.53
H2491: WELLCARE HEALTH INSURANCE OF	7,902	7.09	56	6	10.71	0	0.00	0	0.00	50	89.29	0	0.00
H2773: QUALITY HEALTH PLANS OF NEW	126	47.62	6	0	0.00	1	16.67	0	0.00	4	66.67	1	16.67
H2962: ULTIMATE HEALTH PLANS, INC.	497	0.00	0	0	-	0	-	0	-	0	-	0	-
H3292: WELLCARE HEALTH INSURANCE OF	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3361: WELLCARE OF NEW YORK, INC.	42,050	18.12	762	166	21.78	11	1.44	1	0.13	566	74.28	18	2.36
H3404: BLUE CROSS AND BLUE SHIELD O	15,407	1.10	17	6	35.29	4	23.53	0	0.00	5	29.41	2	11.76
H3421: AMERICA'S 1ST CHOICE HEALTH	8,082	0.74	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00
H3430: SUNCOAST PACE, INC.	106	0.00	0	0	-	0	-	0	-	0	-	0	-
H3449: BLUE CROSS AND BLUE SHIELD O	102,122	2.21	226	136	60.18	17	7.52	0	0.00	57	25.22	16	7.08
H3712: PREFERRED MEDICAL PLAN, INC.	252	0.00	0	0	-	0	-	0	-	0	-	0	-
H3942: ELDERHAUS INC.	126	0.00	0	0	-	0	-	0	-	0	-	0	-
H4074: MERCY LIFE OF ALABAMA	110	0.00	0	0	-	0	-	0	-	0	-	0	-

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4155: PUBLIC HEALTH TRUST OF MIAMI	2,080	0.96	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H4199: FLORIDA HEALTHCARE PLUS, INC	8,247	1.21	10	6	60.00	1	10.00	0	0.00	3	30.00	0	0.00
H4203: PALMETTO HEALTH ALLIANCE	285	0.00	0	0	-	0	-	0	-	0	-	0	-
H4209: BLUECROSS AND BLUESHIELD OF	12,522	8.62	108	79	73.15	8	7.41	0	0.00	21	19.44	0	0.00
H4250: COMPANION HEALTHCARE CORPORA	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4268: AMERICA'S 1ST CHOICE INSURAN	1,797	3.34	6	3	50.00	0	0.00	0	0.00	3	50.00	0	0.00
H4326: PACE @ HOME	67	0.00	0	0	-	0	-	0	-	0	-	0	-
H4402: ALEXIAN BROTHERS COMMUNITY S	280	0.00	0	0	-	0	-	0	-	0	-	0	-
H4458: UNITED HEALTHCARE OF TENNESS	-	-	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H4460: UNITED HEALTHCARE OF TENNESS	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4714: PACE OF THE SOUTHERN PIEDMON	-	-	0	0	-	0	-	0	-	0	-	0	-
H4738: AMERICA'S 1ST CHOICE HEALTH	618	0.00	0	0	-	0	-	0	-	0	-	0	-
H5087: EASY CHOICE HEALTH PLAN INC.	55,350	2.51	139	88	63.31	11	7.91	4	2.88	29	20.86	7	5.04
H5096: UNIVERSAL HEALTH CARE INSURA	-	-	8	4	50.00	1	12.50	0	0.00	2	25.00	1	12.50
H5404: UNIVERSAL HEALTH CARE, INC.	-	-	200	107	53.50	21	10.50	1	0.50	71	35.50	0	0.00
H5427: FREEDOM HEALTH, INC.	51,413	7.84	403	63	15.63	1	0.25	0	0.00	338	83.87	1	0.25
H5429: UNIVERSAL HEALTH CARE, INC.	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	18,560	19.83	368	42	11.41	1	0.27	1	0.27	323	87.77	1	0.27
H5434: BLUE CROSS AND BLUE SHIELD O	3,982	9.29	37	6	16.22	1	2.70	0	0.00	30	81.08	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	15,395	6.37	98	64	65.31	12	12.24	4	4.08	16	16.33	2	2.04
H5594: OPTIMUM HEALTHCARE, INC.	40,707	5.94	242	50	20.66	0	0.00	0	0.00	192	79.34	0	0.00
H5696: PHYSICIANS UNITED PLAN, INC.	36,723	50.35	1,849	174	9.41	43	2.33	2	0.11	1577	85.29	53	2.87
H5698: WINDSOR HEALTH PLAN, INC.	59,593	13.89	828	261	31.52	18	2.17	3	0.36	536	64.73	10	1.21
H5820: UNIVERSAL HEALTH CARE INSURA	-	-	95	40	42.11	15	15.79	2	2.11	38	40.00	0	0.00
H5934: HOPE HOSPICE AND COMMUNITY S	212	0.00	0	0	-	0	-	0	-	0	-	0	-
H5938: CAPITAL HEALTH PLAN	14,588	2.40	35	27	77.14	2	5.71	0	0.00	3	8.57	3	8.57
H6059: PACE OF GUILFORD AND ROCKING	101	0.00	0	0	-	0	-	0	-	0	-	0	-

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H6306: FIRSTCAROLINACARE INSURANCE	1,204	0.00	0	0	-	0	-	0	-	0	-	0	-
H6642: UNIVERSAL HMO OF TEXAS, INC.	-	-	41	13	31.71	0	0.00	0	0.00	28	68.29	0	0.00
H6705: UNIVERSAL HEALTH CARE OF NEV	-	-	8	3	37.50	1	12.50	0	0.00	4	50.00	0	0.00
H6881: AMERICA'S 1ST CHOICE INSURAN	124	8.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	50,594	2.79	141	67	47.52	12	8.51	1	0.71	43	30.50	18	12.77
H8064: FIRSTCAROLINACARE INSURANCE	259	0.00	0	0	-	0	-	0	-	0	-	0	-
H8098: UNIVERSAL HEALTH CARE INSURA	-	-	63	30	47.62	11	17.46	1	1.59	21	33.33	0	0.00
H9266: PIEDMONT HEALTH SERVICES, IN	125	0.00	0	0	-	0	-	0	-	0	-	0	-
H9730: WELLCARE HEALTH INSURANCE CO	2,085	33.57	70	13	18.57	0	0.00	0	0.00	57	81.43	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	56,133	11.15	626	248	39.62	32	5.11	1	0.16	339	54.15	6	0.96

Region=05: CHICAGO

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0141: MCLAREN HEALTH PLAN, INC.	531	1.88	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0390: PACE OF SOUTHWEST MICHIGAN,	37	0.00	0	0	-	0	-	0	-	0	-	0	-
H0540: UNICARE LIFE AND HEALTH INS.	-	-	3	0	0.00	1	33.33	0	0.00	1	33.33	1	33.33
H0544: CAREMORE HEALTH PLAN	52,147	7.46	389	215	55.27	25	6.43	2	0.51	141	36.25	6	1.54
H0564: BLUE CROSS OF CALIFORNIA	12,340	1.78	22	13	59.09	0	0.00	0	0.00	7	31.82	2	9.09
H1310: COMPREHENSIVE SENIOR CARE CO	141	0.00	0	0	-	0	-	0	-	0	-	0	-
H1417: HEALTH ALLIANCE MEDICAL PLAN	6,762	2.96	20	14	70.00	5	25.00	0	0.00	1	5.00	0	0.00
H1444: TOTAL HEALTH CARE, INC.	73	0.00	0	0	-	0	-	0	-	0	-	0	-
H1463: HEALTH ALLIANCE MEDICAL PLAN	5,715	5.60	32	18	56.25	14	43.75	0	0.00	0	0.00	0	0.00
H1517: ANTHEM INSURANCE COMPANIES,	5,363	4.66	25	7	28.00	2	8.00	0	0.00	12	48.00	4	16.00
H1595: HEALTHPLUS INSURANCE COMPANY	1,413	1.42	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	13,290	4.59	61	21	34.43	7	11.48	1	1.64	27	44.26	5	8.20

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1689: ANTHEM INSURANCE COMPANIES,	-	-	7	1	14.29	0	0.00	0	0.00	5	71.43	1	14.29
H1846: MOUNT CARMEL HEALTH INSURANC	859	1.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	7,749	2.45	19	9	47.37	0	0.00	0	0.00	8	42.11	2	10.53
H2034: COMMUNITY CARE HEALTH PLAN,	271	11.07	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	356	0.00	0	0	-	0	-	0	-	0	-	0	-
H2237: INDEPENDENT CARE HEALTH PLAN	5,336	1.69	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
H2304: TOTAL HEALTH CARE, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2312: HEALTH ALLIANCE PLAN OF MICH	42,424	1.74	74	56	75.68	5	6.76	0	0.00	9	12.16	4	5.41
H2318: CENTER FOR SENIOR INDEPENDEN	232	0.00	0	0	-	0	-	0	-	0	-	0	-
H2319: BLUE CROSS BLUE SHIELD OF MI	-	-	48	38	79.17	10	20.83	0	0.00	0	0.00	0	0.00
H2320: PRIORITY HEALTH	74,599	3.95	295	235	79.66	18	6.10	1	0.34	37	12.54	4	1.36
H2322: ALLIANCE HEALTH AND LIFE INS	3,603	1.67	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2323: FIDELIS SECURECARE OF MICHIG	946	90.91	86	29	33.72	14	16.28	4	4.65	39	45.35	0	0.00
H2354: HEALTHPLUS OF MICHIGAN	18,564	0.65	12	6	50.00	1	8.33	0	0.00	5	41.67	0	0.00
H2410: MEDICA HEALTH PLANS	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2416: PRIMEWEST CTRL COUNTY-BASED	2,093	0.96	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2417: ITASCA MEDICAL CARE	470	0.00	0	0	-	0	-	0	-	0	-	0	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,768	1.13	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2422: HEALTHPARTNERS, INC.	3,092	0.00	0	0	-	0	-	0	-	0	-	0	-
H2425: BLUE PLUS	20,069	3.09	62	44	70.97	10	16.13	3	4.84	5	8.06	0	0.00
H2450: MEDICA INSURANCE COMPANY	141,146	0.47	67	61	91.04	2	2.99	0	0.00	3	4.48	1	1.49
H2456: UCARE MINNESOTA	9,511	0.95	9	6	66.67	1	11.11	1	11.11	0	0.00	1	11.11
H2457: METROPOLITAN HEALTH PLAN	648	0.00	0	0	-	0	-	0	-	0	-	0	-
H2458: MEDICA HEALTH PLANS	9,723	0.41	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2459: UCARE MINNESOTA	88,867	1.43	127	98	77.17	15	11.81	3	2.36	8	6.30	3	2.36
H2461: BLUE CROSS AND BLUE SHIELD O	95,223	2.46	234	128	54.70	40	17.09	2	0.85	61	26.07	3	1.28
H2462: GROUP HEALTH PLAN, INC. (MN)	45,664	0.77	35	32	91.43	1	2.86	0	0.00	0	0.00	2	5.71

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2593: CAREMORE HEALTH PLAN OF ARIZ	16,536	17.78	294	134	45.58	9	3.06	3	1.02	146	49.66	2	0.68
H2836: ANTHEM HEALTH PLANS, INC.	3,312	19.02	63	23	36.51	2	3.17	1	1.59	34	53.97	3	4.76
H2926: PRIMEWEST CTRL COUNTY-BASED	199	0.00	0	0	-	0	-	0	-	0	-	0	-
H2936: LIFECIRCLES	200	0.00	0	0	-	0	-	0	-	0	-	0	-
H2997: ROCKY MOUNTAIN HOSPITAL AND	1,541	17.52	27	7	25.93	1	3.70	0	0.00	19	70.37	0	0.00
H3044: NHP OF INDIANA, LLC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	5,279	38.26	202	128	63.37	0	0.00	0	0.00	74	36.63	0	0.00
H3283: MEDICA HEALTH PLANS	62	0.00	0	0	-	0	-	0	-	0	-	0	-
H3342: EMPIRE HEALTHCHOICE ASSURANC	47,582	7.99	380	160	42.11	16	4.21	3	0.79	179	47.11	22	5.79
H3370: EMPIRE HEALTHCHOICE HMO, INC	74,558	6.92	516	216	41.86	31	6.01	2	0.39	233	45.16	34	6.59
H3447: HEALTHKEEPERS, INC.	1,716	10.49	18	9	50.00	0	0.00	0	0.00	9	50.00	0	0.00
H3613: MCGREGOR PACE	262	0.00	0	0	-	0	-	0	-	0	-	0	-
H3614: BETHESDA HOSPITAL, INC.	390	0.00	0	0	-	0	-	0	-	0	-	0	-
H3620: AULTCARE INSURANCE COMPANY	2,450	3.67	9	5	55.56	0	0.00	0	0.00	4	44.44	0	0.00
H3653: PARAMOUNT CARE, INC.	13,894	0.94	13	8	61.54	1	7.69	0	0.00	2	15.38	2	15.38
H3655: COMMUNITY INSURANCE COMPANY	91,036	2.93	267	118	44.19	18	6.74	0	0.00	115	43.07	16	5.99
H3656: AETNA U.S. HEALTHCARE, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3660: SUMMACARE INC.	28,071	1.46	41	29	70.73	0	0.00	0	0.00	1	2.44	11	26.83
H3664: AULTCARE INSURANCE COMPANY	18,298	2.90	53	44	83.02	0	0.00	0	0.00	6	11.32	3	5.66
H3668: MOUNT CARMEL HEALTH PLAN, IN	37,188	1.40	52	34	65.38	5	9.62	0	0.00	12	23.08	1	1.92
H4036: ANTHEM INSURANCE COMPANIES,	2,816	11.36	32	6	18.75	3	9.38	0	0.00	20	62.50	3	9.38
H4123: MERCYCARE HMO, INC.	372	10.75	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4211: AMGP GEORGIA MANAGED CARE CO	82	60.98	5	1	20.00	0	0.00	0	0.00	4	80.00	0	0.00
H4270: UCARE HEALTH, INC.	7,005	1.57	11	9	81.82	1	9.09	0	0.00	1	9.09	0	0.00
H4346: CAREMORE HEALTH PLAN OF NEVA	5,541	12.63	70	46	65.71	3	4.29	0	0.00	20	28.57	1	1.43
H4875: PRIORITY HEALTH	4,081	3.68	15	14	93.33	0	0.00	0	0.00	1	6.67	0	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	3,770	14.59	55	13	23.64	3	5.45	0	0.00	33	60.00	6	10.91

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5207: COMMUNITY CARE HEALTH PLAN,	278	3.60	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5209: CARE WISCONSIN HEALTH PLAN,	943	0.00	0	0	-	0	-	0	-	0	-	0	-
H5211: SECURITY HEALTH PLAN OF WISC	41,536	0.48	20	16	80.00	2	10.00	0	0.00	2	10.00	0	0.00
H5212: COMMUNITY CARE, INC.	696	1.44	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5215: NETWORK HEALTH INSURANCE COR	51,255	1.64	84	65	77.38	14	16.67	1	1.19	3	3.57	1	1.19
H5262: GUNDERSEN HEALTH PLAN	13,672	4.53	62	48	77.42	11	17.74	1	1.61	0	0.00	2	3.23
H5264: DEAN HEALTH PLAN, INC.	20,998	0.52	11	6	54.55	4	36.36	0	0.00	1	9.09	0	0.00
H5419: BLUE CROSS OF CALIFORNIA	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	2,410	8.71	21	6	28.57	0	0.00	0	0.00	15	71.43	0	0.00
H5475: MERIDIAN HEALTH PLAN OF MICH	349	8.60	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	15,208	1.45	22	10	45.45	7	31.82	0	0.00	4	18.18	1	4.55
H5529: COMMUNITY INSURANCE COMPANY	20,307	3.40	69	23	33.33	4	5.80	1	1.45	33	47.83	8	11.59
H5530: ANTHEM HEALTH PLANS OF KENTU	7,570	2.77	21	11	52.38	2	9.52	1	4.76	6	28.57	1	4.76
H5575: FIDELIS SECURECARE OF NORTH	111	72.07	8	1	12.50	1	12.50	0	0.00	6	75.00	0	0.00
H5610: CARE RESOURCES, INC.	186	0.00	0	0	-	0	-	0	-	0	-	0	-
H5679: HMO COLORADO, INC.	281	46.26	13	2	15.38	1	7.69	0	0.00	10	76.92	0	0.00
H5685: MIDWEST HEALTH PLAN, INC.	723	4.15	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5703: SOUTH COUNTRY HEALTH ALLIANC	627	0.00	0	0	-	0	-	0	-	0	-	0	-
H5746: AMERIGROUP COMMUNITY CARE OF	3,819	23.04	88	31	35.23	0	0.00	0	0.00	57	64.77	0	0.00
H5750: METROPOLITAN HEALTH PLAN	332	0.00	0	0	-	0	-	0	-	0	-	0	-
H5779: MERIDIAN HEALTH PLAN OF ILLI	-	-	0	0	-	0	-	0	-	0	-	0	-
H5817: AMERIGROUP TEXAS, INC.	23,904	13.01	311	109	35.05	5	1.61	0	0.00	195	62.70	2	0.64
H5854: ANTHEM HEALTH PLANS, INC.	1,685	10.68	18	5	27.78	0	0.00	0	0.00	13	72.22	0	0.00
H5883: BCBS OF MICHIGAN MUTUAL INSU	54,360	0.97	53	39	73.58	4	7.55	1	1.89	9	16.98	0	0.00
H5896: AMERIGROUP MARYLAND, INC.	458	104.80	48	13	27.08	0	0.00	0	0.00	35	72.92	0	0.00
H5980: FIDELIS SECURECARE OF TEXAS,	-	-	9	1	11.11	0	0.00	0	0.00	8	88.89	0	0.00
H6140: WABASH MEM. HOSPITAL	1,738	0.00	0	0	-	0	-	0	-	0	-	0	-

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H6141: SIDNEY HILLMAN HC	819	0.00	0	0	-	0	-	0	-	0	-	0	-
H6142: UNION HEALTH SERVICES, INC.	1,658	0.00	0	0	-	0	-	0	-	0	-	0	-
H6178: CARESOURCE	1,249	1.60	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H6181: AMERIGROUP NEW YORK, LLC	9,366	12.39	116	30	25.86	0	0.00	0	0.00	85	73.28	1	0.86
H6242: BLUE CROSS BLUE SHIELD OF MI	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H6360: HEALTHSPAN INTEGRATED CARE	18,307	1.86	34	3	8.82	1	2.94	0	0.00	30	88.24	0	0.00
H6786: ANTHEM HEALTH PLANS OF MAINE	2,815	1.07	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H7200: AMERIGROUP TENNESSEE, INC.	4,261	19.95	85	17	20.00	1	1.18	0	0.00	66	77.65	1	1.18
H7220: INDIANA UNIVERSITY HEALTH PL	8,752	2.51	22	15	68.18	4	18.18	0	0.00	3	13.64	0	0.00
H7475: CARE WISCONSIN HEALTH PLAN,	230	0.00	0	0	-	0	-	0	-	0	-	0	-
H7728: ANTHEM HEALTH PLANS OF NEW H	2,162	0.00	0	0	-	0	-	0	-	0	-	0	-
H8552: ANTHEM BLUE CROSS LIFE AND H	40,261	5.29	213	92	43.19	13	6.10	2	0.94	100	46.95	6	2.82
H8822: ADVANTAGE HEALTH SOLUTIONS,	1,399	4.29	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H8991: AMERIGROUP FLORIDA, INC.	2,229	17.05	38	13	34.21	2	5.26	0	0.00	23	60.53	0	0.00
H9525: COMPCARE HEALTH SERVICES INS	884	7.92	7	4	57.14	0	0.00	0	0.00	2	28.57	1	14.29
H9572: BLUE CROSS BLUE SHIELD OF MI	251,620	0.34	86	54	62.79	6	6.98	0	0.00	5	5.81	21	24.42
H9834: GUNDERSEN HEALTH PLAN MINNES	333	0.00	0	0	-	0	-	0	-	0	-	0	-
H9947: BLUE CROSS AND BLUE SHIELD O	6,145	4.72	29	13	44.83	0	0.00	1	3.45	14	48.28	1	3.45
R5941: ANTHEM INSURANCE COMPANIES,	150,797	2.71	408	148	36.27	18	4.41	0	0.00	203	49.75	39	9.56
R9943: ANTHEM BLUE CROSS LIFE AND H	-	-	20	9	45.00	0	0.00	0	0.00	10	50.00	1	5.00

Region=06: DALLAS

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0150: HEALTHSPRING OF ALABAMA, INC	42,272	4.21	178	18	10.11	3	1.69	0	0.00	156	87.64	1	0.56
H0332: KS PLAN ADMINISTRATORS, LLC	24,083	1.99	48	37	77.08	8	16.67	0	0.00	2	4.17	1	2.08

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0354: CIGNA HEALTHCARE OF ARIZONA,	38,328	5.82	223	152	68.16	13	5.83	1	0.45	51	22.87	6	2.69
H0435: GLOBALHEALTH, INC.	115	0.00	0	0	-	0	-	0	-	0	-	0	-
H0453: HEALTHSOURCE, ARKANSAS, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1266: HEALTHSPRING LIFE & HEALTH I	331	9.06	3	0	0.00	0	0.00	0	0.00	2	66.67	1	33.33
H1415: HEALTHSPRING OF TENNESSEE, I	13,654	6.08	83	31	37.35	4	4.82	1	1.20	44	53.01	3	3.61
H1666: HCSC INSURANCE SERVICES COMP	478	6.28	3	1	33.33	0	0.00	0	0.00	1	33.33	1	33.33
H1904: PACE GREATER NEW ORLEANS	148	0.00	0	0	-	0	-	0	-	0	-	0	-
H1949: HUMANA HEALTH BENEFIT PLAN O	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1961: PEOPLES HEALTH, INC.	54,743	3.36	184	110	59.78	3	1.63	0	0.00	70	38.04	1	0.54
H2108: BRAVO HEALTH MID-ATLANTIC, I	24,849	11.99	298	87	29.19	10	3.36	2	0.67	190	63.76	9	3.02
H2165: HEALTHSPRING LIFE & HEALTH I	8,298	3.25	27	8	29.63	1	3.70	0	0.00	18	66.67	0	0.00
H2676: HEALTHSPRING LIFE & HEALTH I	531	1.88	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	13,168	18.38	242	101	41.74	38	15.70	3	1.24	92	38.02	8	3.31
H2816: AMERICAN PROGRESSIVE LIFE &	26,981	17.12	462	205	44.37	33	7.14	7	1.52	204	44.16	13	2.81
H2911: VANTAGE HEALTH PLAN, INC.	1,026	12.67	13	1	7.69	1	7.69	0	0.00	10	76.92	1	7.69
H3204: PRESBYTERIAN HEALTH PLAN	26,422	10.48	277	175	63.18	13	4.69	0	0.00	83	29.96	6	2.17
H3206: PRESBYTERIAN INSURANCE COMPA	10,009	8.89	89	39	43.82	4	4.49	0	0.00	46	51.69	0	0.00
H3251: LOVELACE HEALTH SYSTEM, INC.	28,435	1.13	32	15	46.88	0	0.00	0	0.00	16	50.00	1	3.13
H3333: AMERICAN PROGRESSIVE LIFE &	1,977	84.47	167	37	22.16	30	17.96	0	0.00	98	58.68	2	1.20
H3706: TODAYS OPTIONS OF OKLAHOMA,	5,838	26.55	155	55	35.48	6	3.87	1	0.65	87	56.13	6	3.87
H3708: SELECTCARE OF OKLAHOMA, INC.	121	41.32	5	0	0.00	0	0.00	0	0.00	5	100.00	0	0.00
H3755: COMMUNITY CARE HMO, INC	28,500	6.77	193	58	30.05	10	5.18	0	0.00	121	62.69	4	2.07
H3822: HEALTH CARE SERVICE CORPORAT	4,795	3.96	19	13	68.42	3	15.79	2	10.53	1	5.26	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	51,174	3.09	158	67	42.41	7	4.43	0	0.00	81	51.27	3	1.90
H3964: BRAVO HEALTH PENNSYLVANIA, I	24,994	3.16	79	31	39.24	10	12.66	1	1.27	36	45.57	1	1.27
H4125: HEALTHSPRING LIFE & HEALTH I	1,173	5.97	7	1	14.29	0	0.00	0	0.00	6	85.71	0	0.00
H4142: CHEROKEE NATION COMPREHENSIV	115	0.00	0	0	-	0	-	0	-	0	-	0	-

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4213: USABLE MUTUAL INSURANCE COMP	18,140	0.17	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H4305: TOTAL LIFE HEALTHCARE	126	0.00	0	0	-	0	-	0	-	0	-	0	-
H4407: HEALTHSPRING OF TENNESSEE, I	7,427	4.58	34	8	23.53	0	0.00	0	0.00	25	73.53	1	2.94
H4454: HEALTHSPRING OF TENNESSEE, I	86,918	4.10	356	169	47.47	15	4.21	2	0.56	164	46.07	6	1.69
H4504: HUMANA HP OF TEXAS	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4506: SELECTCARE OF TEXAS, INC.	49,812	21.74	1,083	529	48.85	71	6.56	5	0.46	444	41.00	34	3.14
H4509: SHARE HEALTH PLAN OF TEXAS,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH I	66,713	3.04	203	39	19.21	1	0.49	0	0.00	161	79.31	2	0.99
H4517: AMARILLO MULTISVC CTR FR THE	143	6.99	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4518: BIENVIVIR SENIOR HEALTH SERV	791	0.00	0	0	-	0	-	0	-	0	-	0	-
H4525: SHA, L.L.C	3,586	3.63	13	7	53.85	1	7.69	0	0.00	5	38.46	0	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	23,134	3.63	84	13	15.48	2	2.38	1	1.19	68	80.95	0	0.00
H4531: HCSC INSURANCE SERVICES COMP	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4556: CONSOLIDATED ASSOC OF RAILRO	3,540	0.00	0	0	-	0	-	0	-	0	-	0	-
H4564: SCOTT AND WHITE HEALTH PLAN	25,233	3.41	86	51	59.30	8	9.30	0	0.00	26	30.23	1	1.16
H4871: HEALTHSPRING LIFE & HEALTH I	65	0.00	0	0	-	0	-	0	-	0	-	0	-
H5213: TOTAL COMMUNITY CARE, L.L.C.	362	0.00	0	0	-	0	-	0	-	0	-	0	-
H5378: THE PYRAMID LIFE INSURANCE C	3,430	37.61	129	41	31.78	15	11.63	2	1.55	66	51.16	5	3.88
H5410: HEALTHSPRING OF FLORIDA	43,603	5.85	255	103	40.39	8	3.14	0	0.00	138	54.12	6	2.35
H5421: THE PYRAMID LIFE INSURANCE C	12,281	55.94	687	152	22.13	35	5.09	3	0.44	485	70.60	12	1.75
H5576: VANTAGE HEALTH PLAN, INC.	9,447	24.03	227	48	21.15	3	1.32	0	0.00	175	77.09	1	0.44
H5656: SELECTCARE HEALTH PLANS, INC	4,673	33.38	156	51	32.69	11	7.05	2	1.28	87	55.77	5	3.21
H6169: THE PYRAMID LIFE INSURANCE C	15,904	29.62	471	128	27.18	37	7.86	1	0.21	293	62.21	12	2.55
H6231: FRANCISCAN PACE, INC.	138	0.00	0	0	-	0	-	0	-	0	-	0	-
H6328: CARE N' CARE INSURANCE COMPA	7,297	0.41	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H6801: AHS-TULSA OKLAHOMA HEALTH PL	1,497	3.34	5	0	0.00	0	0.00	0	0.00	5	100.00	0	0.00
H6972: HEALTHSPRING LIFE & HEALTH I	585	5.13	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H7281: BRAVO HEALTH PENNSYLVANIA, I	5,914	8.45	50	10	20.00	1	2.00	0	0.00	39	78.00	0	0.00
H7357: MARQUETTE NATIONAL LIFE INSU	-	-	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	8,242	2.67	22	6	27.27	1	4.55	0	0.00	15	68.18	0	0.00
H7811: HEALTHSPRING LIFE & HEALTH I	1,293	3.87	5	0	0.00	0	0.00	0	0.00	5	100.00	0	0.00
H8091: USABLE MUTUAL INSURANCE COMP	377	0.00	0	0	-	0	-	0	-	0	-	0	-
H8742: MOLINA HEALTHCARE OF WISCONS	-	-	9	3	33.33	0	0.00	0	0.00	6	66.67	0	0.00
H9184: BRAVO HEALTH MID-ATLANTIC, I	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9930: THE PYRAMID LIFE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9998: LUBBOCK REGIONAL MENTAL HEAL	54	0.00	0	0	-	0	-	0	-	0	-	0	-

Region=07: KANSAS CITY

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0028: CHA HMO, INC.	3,513	9.96	35	2	5.71	0	0.00	0	0.00	33	94.29	0	0.00
H0108: HUMANA HEALTH PLAN OF CALIFO	21,260	8.56	182	11	6.04	1	0.55	0	0.00	168	92.31	2	1.10
H0216: PACE IOWA	59	0.00	0	0	-	0	-	0	-	0	-	0	-
H0248: HUMANA INSURANCE COMPANY	2,762	7.24	20	0	0.00	0	0.00	0	0.00	20	100.00	0	0.00
H0307: HUMANA HEALTH PLAN, INC.	25,667	24.12	619	11	1.78	1	0.16	0	0.00	607	98.06	0	0.00
H0317: HUMANA INSURANCE COMPANY	10,223	8.90	91	10	10.99	0	0.00	0	0.00	80	87.91	1	1.10
H0623: HUMANA INSURANCE COMPANY	9,115	9.54	87	7	8.05	0	0.00	0	0.00	79	90.80	1	1.15
H1019: CAREPLUS HEALTH PLANS, INC.	67,640	11.55	781	145	18.57	5	0.64	0	0.00	621	79.51	10	1.28
H1036: HUMANA MEDICAL PLAN, INC.	303,708	7.69	2,336	46	1.97	8	0.34	0	0.00	2272	97.26	10	0.43
H1291: HUMANA INSURANCE COMPANY OF	506	17.79	9	0	0.00	0	0.00	0	0.00	9	100.00	0	0.00
H1406: HUMANA HEALTH PLAN, INC.	35,110	8.26	290	11	3.79	0	0.00	0	0.00	278	95.86	1	0.34
H1418: HUMANA INSURANCE COMPANY	12,409	12.49	155	1	0.65	0	0.00	1	0.65	152	98.06	1	0.65
H1468: HUMANA BENEFIT PLAN OF ILLIN	4,317	7.41	32	3	9.38	0	0.00	0	0.00	29	90.63	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1510: HUMANA INSURANCE COMPANY	27,136	5.16	140	4	2.86	1	0.71	0	0.00	133	95.00	2	1.43
H1651: MEDICAL ASSOCIATES HEALTH PL	9,738	0.31	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1681: HUMANA INSURANCE COMPANY	7,017	6.13	43	0	0.00	0	0.00	0	0.00	43	100.00	0	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	178	0.00	0	0	-	0	-	0	-	0	-	0	-
H1716: HUMANA INSURANCE COMPANY	13,918	5.03	70	5	7.14	0	0.00	0	0.00	64	91.43	1	1.43
H1804: HUMANA INSURANCE COMPANY	-	-	11	0	0.00	0	0.00	0	0.00	11	100.00	0	0.00
H1806: HUMANA INSURANCE COMPANY	15,204	6.71	102	0	0.00	0	0.00	0	0.00	102	100.00	0	0.00
H1837: ESSENCE HEALTHCARE, INC.	-	-	20	3	15.00	0	0.00	0	0.00	17	85.00	0	0.00
H1906: HUMANA HEALTH BENEFIT PLAN O	1,718	15.72	27	1	3.70	0	0.00	0	0.00	26	96.30	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	98,593	6.30	621	40	6.44	6	0.97	2	0.32	570	91.79	3	0.48
H2012: HUMANA HEALTH PLAN, INC.	126,307	12.68	1,601	24	1.50	2	0.12	0	0.00	1568	97.94	7	0.44
H2029: HUMANA INSURANCE OF PUERTO R	2,809	8.54	24	2	8.33	0	0.00	0	0.00	22	91.67	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	4,433	12.41	55	2	3.64	0	0.00	0	0.00	53	96.36	0	0.00
H2542: HUMANA INSURANCE COMPANY	22,806	7.45	170	9	5.29	0	0.00	0	0.00	159	93.53	2	1.18
H2609: ALEXIAN BROTHERS COMMUNITY S	160	0.00	0	0	-	0	-	0	-	0	-	0	-
H2610: ESSENCE HEALTHCARE, INC.	37,239	4.83	180	51	28.33	11	6.11	0	0.00	117	65.00	1	0.56
H2649: HUMANA HEALTH PLAN, INC.	46,365	6.23	289	10	3.46	0	0.00	0	0.00	277	95.85	2	0.69
H2899: ARCADIAN HEALTH PLAN OF NORT	-	-	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H2944: HUMANA INSURANCE COMPANY	44,577	18.31	816	15	1.84	1	0.12	0	0.00	798	97.79	2	0.25
H2949: HUMANA HEALTH PLAN, INC.	35,441	26.27	931	14	1.50	3	0.32	0	0.00	911	97.85	3	0.32
H3028: HUMANA HEALTH PLAN, INC.	3,469	25.66	89	1	1.12	0	0.00	0	0.00	86	96.63	2	2.25
H3405: HUMANA INSURANCE COMPANY	12,310	7.23	89	1	1.12	1	1.12	0	0.00	87	97.75	0	0.00
H3533: HUMANA HEALTH COMPANY OF NEW	535	26.17	14	0	0.00	0	0.00	0	0.00	14	100.00	0	0.00
H3619: HUMANA INSURANCE COMPANY	35,535	6.67	237	7	2.95	0	0.00	0	0.00	228	96.20	2	0.84
H4007: HUMANA HEALTH PLANS OF PUERT	31,672	2.02	64	15	23.44	2	3.13	0	0.00	46	71.88	1	1.56
H4141: HUMANA EMPLOYERS HEALTH PLAN	20,461	19.60	401	3	0.75	2	0.50	0	0.00	392	97.76	4	1.00
H4408: HUMANA INSURANCE COMPANY	13,092	5.81	76	5	6.58	0	0.00	0	0.00	71	93.42	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4461: CARITEN HEALTH PLAN INC.	91,839	8.09	743	60	8.08	4	0.54	2	0.27	668	89.91	9	1.21
H4510: HUMANA HEALTH PLAN OF TEXAS,	56,110	22.78	1,278	11	0.86	1	0.08	0	0.00	1264	98.90	2	0.16
H4520: HUMANA INSURANCE COMPANY	25,672	15.11	388	10	2.58	2	0.52	0	0.00	376	96.91	0	0.00
H4529: ARCADIAN HEALTH PLAN, INC.	3,799	17.64	67	7	10.45	0	0.00	0	0.00	59	88.06	1	1.49
H4606: HUMANA INSURANCE COMPANY	5,193	3.27	17	1	5.88	0	0.00	0	0.00	15	88.24	1	5.88
H4774: HUMANA INSURANCE COMPANY OF	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H4785: HUMANA HEALTH BENEFIT PLAN O	481	4.16	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H4956: HUMANA INSURANCE COMPANY	9,262	9.29	86	2	2.33	0	0.00	0	0.00	83	96.51	1	1.16
H5041: HUMANA INSURANCE COMPANY	14,188	4.65	66	4	6.06	0	0.00	0	0.00	62	93.94	0	0.00
H5214: HUMANA INSURANCE COMPANY	29,575	9.87	292	5	1.71	1	0.34	0	0.00	284	97.26	2	0.68
H5216: HUMANA INSURANCE COMPANY	13,309	5.41	72	5	6.94	2	2.78	0	0.00	63	87.50	2	2.78
H5256: MEDICAL ASSOCIATES CLINIC HE	2,943	0.00	0	0	-	0	-	0	-	0	-	0	-
H5291: HUMANA HEALTH PLAN, INC.	12,393	21.30	264	11	4.17	0	0.00	0	0.00	252	95.45	1	0.38
H5415: HUMANA HEALTH INSURANCE COMP	12,864	10.96	141	8	5.67	0	0.00	0	0.00	133	94.33	0	0.00
H5416: ARCADIAN HEALTH PLAN, INC.	11,216	12.39	139	8	5.76	1	0.72	0	0.00	128	92.09	2	1.44
H5426: HUMANA ADVANTAGECARE PLAN, I	9,810	39.45	387	2	0.52	0	0.00	0	0.00	385	99.48	0	0.00
H5470: HUMANA INSURANCE COMPANY	14,120	3.33	47	5	10.64	0	0.00	0	0.00	40	85.11	2	4.26
H5525: HUMANA BENEFIT PLAN OF ILLIN	10,803	4.07	44	0	0.00	1	2.27	0	0.00	43	97.73	0	0.00
H5578: ARCADIAN HEALTH PLAN OF GEOR	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	5,170	6.38	33	5	15.15	0	0.00	0	0.00	27	81.82	1	3.03
H5657: HUMANA INSURANCE COMPANY OF	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5700: ARKANSAS COMMUNITY CARE, INC	-	-	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5783: ARCADIAN HEALTH PLAN, INC.	5,490	8.01	44	1	2.27	0	0.00	0	0.00	43	97.73	0	0.00
H5822: MIDLAND CARE CONNECTION	99	0.00	0	0	-	0	-	0	-	0	-	0	-
H5868: HUMANA INSURANCE COMPANY	16,954	4.25	72	2	2.78	0	0.00	0	0.00	69	95.83	1	1.39
H5970: HUMANA INSURANCE COMPANY OF	7,607	17.75	135	5	3.70	0	0.00	0	0.00	129	95.56	1	0.74
H6411: HUMANA INSURANCE COMPANY	8,221	6.20	51	1	1.96	0	0.00	0	0.00	50	98.04	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H6609: HUMANA INSURANCE COMPANY	397,618	6.54	2,600	140	5.38	18	0.69	1	0.04	2428	93.38	13	0.50
H6622: HUMANA WI HEALTH ORGANIZATIO	6,038	18.88	114	1	0.88	0	0.00	0	0.00	112	98.25	1	0.88
H6900: HUMANA INSURANCE COMPANY	11,050	7.06	78	2	2.56	0	0.00	0	0.00	74	94.87	2	2.56
H7002: HUMANA INSURANCE COMPANY	3,947	9.37	37	5	13.51	0	0.00	0	0.00	31	83.78	1	2.70
H7003: PACE NEBRASKA	-	-	0	0	-	0	-	0	-	0	-	0	-
H7179: ARCADIAN HEALTH PLAN OF LOUI	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7188: HUMANA INSURANCE COMPANY	6,482	4.01	26	2	7.69	0	0.00	0	0.00	24	92.31	0	0.00
H7731: MD CARE, INC.	-	-	28	0	0.00	0	0.00	0	0.00	28	100.00	0	0.00
H8145: HUMANA INSURANCE COMPANY	167,626	8.89	1,491	45	3.02	0	0.00	0	0.00	1443	96.78	3	0.20
H8424: SIOUXLAND PACE, INC.	122	0.00	0	0	-	0	-	0	-	0	-	0	-
H8644: HUMANA INSURANCE COMPANY	19,030	7.83	149	7	4.70	0	0.00	0	0.00	141	94.63	1	0.67
H8707: HUMANA INSURANCE COMPANY	12,103	8.01	97	2	2.06	1	1.03	0	0.00	92	94.85	2	2.06
H8908: HUMANA MEDICAL PLAN OF MICH	192	15.63	3	1	33.33	0	0.00	0	0.00	1	33.33	1	33.33
H8953: HUMANA HEALTH PLAN OF OHIO,	19,255	27.78	535	8	1.50	0	0.00	1	0.19	524	97.94	2	0.37
H9503: HUMANA INSURANCE COMPANY	3,544	18.06	64	1	1.56	1	1.56	0	0.00	61	95.31	1	1.56
R5566: WELLMARK IA & SD, & BCBS MN	-	-	60	19	31.67	37	61.67	0	0.00	3	5.00	1	1.67
R5826: HUMANA INSURANCE COMPANY	385,739	7.81	3,011	114	3.79	11	0.37	0	0.00	2862	95.05	24	0.80
S5884: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
Unspe: Unspecified	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

Region=08: DENVER

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
E5088: DESERET HEALTHCARE EMPLOYEE	-	-	67	19	28.36	0	0.00	0	0.00	45	67.16	3	4.48
H0318: AETNA HEALTH, INC. (PA)	2,001	4.00	8	2	25.00	0	0.00	0	0.00	5	62.50	1	12.50
H0523: AETNA HEALTH OF CALIFORNIA I	26,037	2.77	72	33	45.83	1	1.39	0	0.00	33	45.83	5	6.94

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE	24,439	4.42	108	53	49.07	6	5.56	1	0.93	42	38.89	6	5.56
H0613: TOTAL LONGTERM CARE, INC.	1,886	1.06	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0621: COLORADO ACCESS	3,303	12.41	41	2	4.88	3	7.32	0	0.00	36	87.80	0	0.00
H0657: COLORADO CHOICE HEALTH PLANS	788	1.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0901: AETNA HEALTH, INC. (PA)	313	9.58	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H1013: COVENTRY HEALTH PLAN OF FLORIDA	5,717	1.92	11	9	81.82	0	0.00	0	0.00	1	9.09	1	9.09
H1076: COVENTRY HEALTH CARE OF FLORIDA	3,700	1.62	6	3	50.00	1	16.67	0	0.00	2	33.33	0	0.00
H1109: AETNA HEALTH INC.(GEORGIA)	4,286	4.43	19	1	5.26	1	5.26	1	5.26	16	84.21	0	0.00
H1110: AETNA LIFE INSURANCE COMPANY	5,650	4.78	27	6	22.22	0	0.00	0	0.00	20	74.07	1	3.70
H1419: AETNA HEALTH, INC. (PA)	751	5.33	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INSURANCE	12,474	2.49	31	20	64.52	3	9.68	1	3.23	3	9.68	4	12.90
H1609: COVENTRY HEALTH CARE OF IOWA	3,785	3.70	14	6	42.86	3	21.43	0	0.00	2	14.29	3	21.43
H1994: SELECTHEALTH, INC.	3,970	1.76	7	4	57.14	1	14.29	0	0.00	2	28.57	0	0.00
H2112: AETNA HEALTH, INC. (PA)	10,155	2.76	28	11	39.29	0	0.00	0	0.00	16	57.14	1	3.57
H2611: COVENTRY HEALTH AND LIFE INSURANCE	7,110	3.23	23	17	73.91	1	4.35	0	0.00	5	21.74	0	0.00
H2663: COVENTRY HEALTH CARE OF MISSOURI	35,137	1.68	59	29	49.15	7	11.86	1	1.69	17	28.81	5	8.47
H2667: COVENTRY HEALTH CARE OF MISSOURI	18,859	1.33	25	19	76.00	1	4.00	0	0.00	4	16.00	1	4.00
H2672: COVENTRY HEALTH CARE OF KANSAS	14,504	1.52	22	14	63.64	3	13.64	0	0.00	3	13.64	2	9.09
H2701: NEW WEST HEALTH SERVICES	18,944	5.12	97	72	74.23	13	13.40	1	1.03	7	7.22	4	4.12
H2792: GEISINGER QUALITY OPTIONS, INC.	214	0.00	0	0	-	0	-	0	-	0	-	0	-
H2815: VOLUNTEERS OF AMERICA NATIONAL	230	0.00	0	0	-	0	-	0	-	0	-	0	-
H3144: COVENTRY HEALTH CARE OF ILLINOIS	582	1.72	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3152: AETNA HEALTH, INC. (NJ)	40,442	3.49	141	48	34.04	9	6.38	1	0.71	77	54.61	6	4.26
H3312: AETNA HEALTH, INC. (NY)	14,362	3.20	46	13	28.26	2	4.35	0	0.00	30	65.22	1	2.17
H3503: SANFORD HEART OF AMERICA HEALTH	381	0.00	0	0	-	0	-	0	-	0	-	0	-
H3597: AETNA HEALTH, INC. (ME)	5,352	2.06	11	0	0.00	0	0.00	0	0.00	11	100.00	0	0.00
H3623: AETNA HEALTH, INC. (PA)	11,667	2.06	24	12	50.00	1	4.17	0	0.00	8	33.33	3	12.50

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3931: AETNA HEALTH, INC. (PA)	35,798	2.21	79	49	62.03	3	3.80	1	1.27	22	27.85	4	5.06
H3959: HEALTHAMERICA PENNSYLVANIA,	36,030	1.42	51	21	41.18	4	7.84	1	1.96	22	43.14	3	5.88
H4000: MEMORIAL HOSPITAL OF LARAMIE	13	0.00	0	0	-	0	-	0	-	0	-	0	-
H4523: AETNA HEALTH, INC. (TX)	15,690	4.46	70	18	25.71	0	0.00	0	0.00	49	70.00	3	4.29
H4524: AETNA LIFE INSURANCE COMPANY	97,697	1.54	150	32	21.33	3	2.00	1	0.67	109	72.67	5	3.33
H4652: UNION PACIFIC RAILROAD EMPLO	12,015	0.00	0	0	-	0	-	0	-	0	-	0	-
H4910: AETNA HEALTH, INC. (PA)	917	4.36	4	1	25.00	0	0.00	0	0.00	2	50.00	1	25.00
H5167: ROCKY MOUNTAIN HEALTH CARE S	146	0.00	0	0	-	0	-	0	-	0	-	0	-
H5302: COVENTRY HEALTH CARE OF GEOR	3,084	8.43	26	8	30.77	5	19.23	0	0.00	11	42.31	2	7.69
H5414: AETNA HEALTH, INC. (FL)	6,753	3.70	25	6	24.00	2	8.00	0	0.00	16	64.00	1	4.00
H5449: DAVITA VILLAGEHEALTH OF VIRG	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H5509: COVENTRY HEALTH AND LIFE INS	31,109	1.13	35	24	68.57	3	8.57	0	0.00	6	17.14	2	5.71
H5521: AETNA LIFE INSURANCE COMPANY	330,740	2.40	793	261	32.91	29	3.66	1	0.13	474	59.77	28	3.53
H5522: HEALTHASSURANCE PENNSYLVANIA	46,703	1.61	75	37	49.33	3	4.00	2	2.67	24	32.00	9	12.00
H5608: DENVER HEALTH MEDICAL PLAN,	3,716	0.00	0	0	-	0	-	0	-	0	-	0	-
H5793: AETNA HEALTH, INC. (CT)	12,810	2.26	29	12	41.38	3	10.34	2	6.90	11	37.93	1	3.45
H5813: AETNA HEALTH, INC. (PA)	3,283	2.44	8	4	50.00	2	25.00	0	0.00	1	12.50	1	12.50
H5832: AETNA HEALTH, INC. (PA)	271	7.38	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H5850: COVENTRY SUMMIT HEALTH PLAN,	41,776	2.25	94	42	44.68	9	9.57	1	1.06	29	30.85	13	13.83
H5950: AETNA HEALTH, INC. (PA)	14	0.00	0	0	-	0	-	0	-	0	-	0	-
H5952: CAMBRIDGE LIFE INSURANCE COM	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H6923: AETNA HEALTH, INC. (PA)	1,629	3.68	6	2	33.33	0	0.00	0	0.00	4	66.67	0	0.00
H7149: COVENTRY HEALTH CARE OF NEBR	3,061	2.29	7	3	42.86	2	28.57	1	14.29	1	14.29	0	0.00
H7195: NORTHLAND PACE PROGRAM	72	0.00	0	0	-	0	-	0	-	0	-	0	-
H7301: COVENTRY HEALTH CARE OF ILLI	12,250	1.47	18	6	33.33	2	11.11	1	5.56	9	50.00	0	0.00
H7306: FIRST HEALTH LIFE & HEALTH I	2,223	7.20	16	7	43.75	1	6.25	1	6.25	5	31.25	2	12.50
H7908: AETNA HEALTH, INC. (PA)	1,822	7.68	14	6	42.86	0	0.00	0	0.00	8	57.14	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H8393: COVENTRY HEALTH AND LIFE INS	3,355	2.38	8	2	25.00	1	12.50	0	0.00	2	25.00	3	37.50
H8468: GEISINGER INDEMNITY INSURANC	5,162	2.52	13	10	76.92	0	0.00	0	0.00	3	23.08	0	0.00
H8558: STERLING LIFE INSURANCE COMP	561	3.57	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H8649: ALTIUS HEALTH PLANS, INC.	12,920	1.16	15	6	40.00	4	26.67	0	0.00	4	26.67	1	6.67
H8684: AETNA LIFE INSURANCE COMPANY	5,391	2.04	11	4	36.36	0	0.00	0	0.00	6	54.55	1	9.09
H8980: COVENTRY HEALTH AND LIFE INS	3,266	1.84	6	3	50.00	0	0.00	0	0.00	3	50.00	0	0.00
H9788: HEALTHNOW NEW YORK INC.	577	0.00	0	0	-	0	-	0	-	0	-	0	-
H9847: COVENTRY HEALTH AND LIFE INS	19,776	1.47	29	18	62.07	5	17.24	0	0.00	5	17.24	1	3.45

Region=09: SAN FRANCISCO

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0084: CARE IMPROVEMENT PLUS OF TEX	23,043	3.56	82	30	36.59	3	3.66	0	0.00	49	59.76	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	37,351	19.28	720	63	8.75	4	0.56	2	0.28	619	85.97	32	4.44
H0251: UNITEDHEALTHCARE PLAN OF THE	34,209	14.41	493	161	32.66	25	5.07	3	0.61	291	59.03	13	2.64
H0294: CARE IMPROVEMENT PLUS WISCON	3,203	0.94	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0302: MEDISUN, INC.	23,290	4.94	115	84	73.04	6	5.22	2	1.74	15	13.04	8	6.96
H0303: PACIFICARE OF ARIZONA, INC.	96,186	6.15	592	208	35.14	15	2.53	3	0.51	309	52.20	57	9.63
H0315: UNITED HEALTHCARE INSURANCE	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H0316: UNITEDHEALTHCARE OF ARIZONA,	27,774	20.38	566	51	9.01	4	0.71	2	0.35	484	85.51	25	4.42
H0319: UNITEDHEALTHCARE INSURANCE C	961	6.24	6	0	0.00	0	0.00	0	0.00	4	66.67	2	33.33
H0321: ARIZONA PHYSICIANS IPA, INC.	29,146	16.54	482	93	19.29	28	5.81	4	0.83	332	68.88	25	5.19
H0401: UNITEDHEALTHCARE OF ARKANSAS	4,216	28.23	119	8	6.72	1	0.84	0	0.00	105	88.24	5	4.20
H0408: UNITEDHEALTHCARE INSURANCE C	23	0.00	0	0	-	0	-	0	-	0	-	0	-
H0502: THE CONTRA COSTA HEALTH PLAN	473	0.00	0	0	-	0	-	0	-	0	-	0	-
H0503: FHP, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0504: CALIFORNIA PHYSICIANS' SERVI	68,536	4.26	292	212	72.60	13	4.45	1	0.34	42	14.38	24	8.22
H0524: KAISER FOUNDATION HP, INC.	905,269	2.50	2,267	1001	44.16	326	14.38	19	0.84	887	39.13	34	1.50
H0542: ALTAMED HEALTH SERVICES CORP	1,090	0.00	0	0	-	0	-	0	-	0	-	0	-
H0543: UHC OF CALIFORNIA, INC.	333,491	5.74	1,914	992	51.83	105	5.49	10	0.52	484	25.29	323	16.88
H0571: CHINESE COMMUNITY HEALTH PLA	8,668	1.38	12	7	58.33	3	25.00	0	0.00	1	8.33	1	8.33
H0582: PACIFICARE OF CALIFORNIA, IN	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0609: PACIFICARE OF COLORADO, INC	88,110	4.43	390	149	38.21	15	3.85	2	0.51	175	44.87	49	12.56
H0620: UNITEDHEALTHCARE INSURANCE C	2,303	7.38	17	1	5.88	0	0.00	0	0.00	15	88.24	1	5.88
H0624: UNITEDHEALTHCARE INSURANCE C	2,463	29.64	73	3	4.11	0	0.00	0	0.00	65	89.04	5	6.85
H0630: KAISER FOUNDATION HP OF CO	84,910	0.93	79	48	60.76	6	7.59	0	0.00	24	30.38	1	1.27
H0710: UNITEDHEALTHCARE INSURANCE C	1,827	151.07	276	212	76.81	8	2.90	2	0.72	45	16.30	9	3.26
H0752: OXFORD HEALTH PLANS (CT), IN	3,016	18.24	55	7	12.73	0	0.00	0	0.00	46	83.64	2	3.64
H0755: OXFORD HEALTH PLANS (CT), IN	48,643	19.65	956	139	14.54	11	1.15	2	0.21	750	78.45	54	5.65
H0838: UNIVERSAL CARE, INC.	2,792	6.09	17	7	41.18	4	23.53	0	0.00	5	29.41	1	5.88
H1045: PREFERRED CARE PARTNERS INC.	45,015	24.70	1,112	147	13.22	26	2.34	3	0.27	932	83.81	4	0.36
H1080: UNITEDHEALTHCARE OF FLORIDA,	47,905	13.88	665	96	14.44	3	0.45	0	0.00	529	79.55	37	5.56
H1108: UNITEDHEALTHCARE INSURANCE C	5,381	15.80	85	9	10.59	0	0.00	0	0.00	70	82.35	6	7.06
H1111: UNITEDHEALTHCARE OF GEORGIA,	8,635	26.52	229	16	6.99	2	0.87	1	0.44	204	89.08	6	2.62
H1170: KAISER FOUNDATION HP OF GA,	19,129	2.14	41	22	53.66	4	9.76	0	0.00	14	34.15	1	2.44
H1230: KAISER FOUNDATION HP, INC.	27,693	0.29	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00
H1251: HAWAII MEDICAL SERVICE ASSOC	3,573	0.56	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	13,954	11.25	157	16	10.19	1	0.64	0	0.00	133	84.71	7	4.46
H1303: UNITEDHEALTHCARE INSURANCE C	12,682	12.54	159	13	8.18	1	0.63	0	0.00	139	87.42	6	3.77
H1509: UNITEDHEALTHCARE INSURANCE C	267,957	21.22	5,687	423	7.44	40	0.70	5	0.09	4936	86.79	283	4.98
H1537: UNITEDHEALTHCARE INSURANCE C	277	3.61	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1717: UNITEDHEALTHCARE INSURANCE C	206	106.80	22	0	0.00	1	4.55	0	0.00	20	90.91	1	4.55
H1944: UNITEDHEALTHCARE INSURANCE C	7,398	55.15	408	36	8.82	0	0.00	0	0.00	359	87.99	13	3.19

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2001: SIERRA HEALTH AND LIFE INSUR	5,713	14.53	83	9	10.84	0	0.00	0	0.00	68	81.93	6	7.23
H2111: UNITEDHEALTHCARE INSURANCE C	3,633	17.89	65	2	3.08	0	0.00	0	0.00	60	92.31	3	4.62
H2150: KAISER FNDN HP OF THE MID-AT	51,927	2.83	147	99	67.35	7	4.76	0	0.00	34	23.13	7	4.76
H2182: UNITEDHEALTHCARE INSURANCE C	19,060	22.67	432	37	8.56	3	0.69	2	0.46	362	83.80	28	6.48
H2226: UNITEDHEALTHCARE INSURANCE C	9,539	1.26	12	6	50.00	2	16.67	0	0.00	4	33.33	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	1,827	14.78	27	0	0.00	0	0.00	0	0.00	25	92.59	2	7.41
H2406: SIERRA HEALTH AND LIFE INSUR	3,272	8.86	29	0	0.00	0	0.00	0	0.00	29	100.00	0	0.00
H2643: LOCAL INITIATIVE HEALTH AUTH	5,387	9.47	51	20	39.22	3	5.88	1	1.96	26	50.98	1	1.96
H2654: UNITEDHEALTHCARE OF THE MIDW	50,445	16.08	811	53	6.54	0	0.00	0	0.00	724	89.27	34	4.19
H2802: UNITEDHEALTHCARE OF THE MIDL	5,737	10.11	58	3	5.17	1	1.72	0	0.00	52	89.66	2	3.45
H2803: UNITEDHEALTHCARE INSURANCE C	7,557	10.32	78	9	11.54	4	5.13	0	0.00	63	80.77	2	2.56
H2905: SIERRA HEALTH AND LIFE INSUR	4,058	1.48	6	2	33.33	1	16.67	0	0.00	2	33.33	1	16.67
H2931: HEALTH PLAN OF NEVADA, INC.	52,494	3.07	161	125	77.64	5	3.11	0	0.00	23	14.29	8	4.97
H3107: OXFORD HEALTH PLANS (NJ), IN	63,713	28.66	1,826	206	11.28	10	0.55	2	0.11	1528	83.68	80	4.38
H3113: OXFORD HEALTH PLANS (NJ), IN	773	20.70	16	1	6.25	0	0.00	0	0.00	14	87.50	1	6.25
H3132: AIDS HEALTHCARE FOUNDATION M	740	0.00	0	0	-	0	-	0	-	0	-	0	-
H3164: AMERICHOICE OF NEW JERSEY, I	10,153	21.27	216	63	29.17	8	3.70	0	0.00	119	55.09	26	12.04
H3209: UNITEDHEALTHCARE INSURANCE C	2,265	9.71	22	3	13.64	0	0.00	0	0.00	17	77.27	2	9.09
H3307: OXFORD HEALTH PLANS (NY), IN	73,764	21.62	1,595	187	11.72	16	1.00	0	0.00	1327	83.20	65	4.08
H3379: UNITEDHEALTHCARE OF NEW YORK	16,083	19.40	312	26	8.33	2	0.64	0	0.00	259	83.01	25	8.01
H3387: UNITEDHEALTHCARE OF NEW YORK	6,733	19.46	131	37	28.24	10	7.63	1	0.76	75	57.25	8	6.11
H3435: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3456: UNITEDHEALTHCARE OF NORTH CA	83,546	20.04	1,674	118	7.05	5	0.30	1	0.06	1464	87.46	86	5.14
H3659: UNITEDHEALTHCARE OF OHIO, IN	102,140	18.46	1,886	147	7.79	10	0.53	1	0.05	1614	85.58	114	6.04
H3749: UNITEDHEALTHCARE OF OKLAHOMA	31,936	3.73	119	36	30.25	2	1.68	0	0.00	73	61.34	8	6.72
H3805: UNITEDHEALTHCARE OF OREGON,	17,713	4.80	85	35	41.18	3	3.53	2	2.35	37	43.53	8	9.41
H3812: UNITEDHEALTHCARE INSURANCE C	19,510	15.89	310	22	7.10	3	0.97	0	0.00	272	87.74	13	4.19

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3832: HAWAII MEDICAL SERVICE ASSOC	16,138	0.00	0	0	-	0	-	0	-	0	-	0	-
H3887: UNITEDHEALTHCARE INSURANCE C	20,690	39.63	820	53	6.46	2	0.24	0	0.00	733	89.39	32	3.90
H3912: UNITEDHEALTHCARE INSURANCE C	1,727	12.16	21	2	9.52	0	0.00	0	0.00	19	90.48	0	0.00
H3920: UNITEDHEALTHCARE OF PENNSYLV	18,747	24.64	462	90	19.48	16	3.46	3	0.65	339	73.38	14	3.03
H3921: UNITEDHEALTHCARE INSURANCE C	6,156	19.01	117	10	8.55	3	2.56	0	0.00	97	82.91	7	5.98
H4102: UNITEDHEALTHCARE OF NEW ENGL	32,480	9.42	306	58	18.95	5	1.63	0	0.00	224	73.20	19	6.21
H4406: UNITEDHEALTHCARE PLAN OF THE	8,239	29.01	239	22	9.21	4	1.67	0	0.00	202	84.52	11	4.60
H4456: UNITEDHEALTHCARE PLAN OF THE	73,637	19.62	1,445	94	6.51	14	0.97	2	0.14	1201	83.11	134	9.27
H4514: UNITEDHEALTHCARE COMMUNITY P	35,777	20.99	751	49	6.52	6	0.80	0	0.00	674	89.75	22	2.93
H4522: UNITEDHEALTHCARE INSURANCE C	21,163	12.43	263	9	3.42	2	0.76	0	0.00	241	91.63	11	4.18
H4527: PHYSICIANS HEALTH CHOICE OF	33,117	3.44	114	48	42.11	2	1.75	0	0.00	47	41.23	17	14.91
H4590: UNITEDHEALTHCARE BENEFITS OF	171,816	3.54	608	198	32.57	16	2.63	2	0.33	307	50.49	85	13.98
H4604: UNITEDHEALTHCARE OF UTAH, IN	45,564	9.88	450	43	9.56	1	0.22	0	0.00	375	83.33	31	6.89
H4837: UNITEDHEALTHCARE OF WISCONSI	1,739	27.03	47	6	12.77	0	0.00	0	0.00	41	87.23	0	0.00
H4971: UNITEDHEALTHCARE INSURANCE C	-	-	23	3	13.04	0	0.00	0	0.00	20	86.96	0	0.00
H5005: UNITEDHEALTHCARE OF WASHINGT	65,082	4.53	295	108	36.61	12	4.07	2	0.68	142	48.14	31	10.51
H5008: UNITEDHEALTHCARE INSURANCE C	5,050	25.15	127	11	8.66	0	0.00	0	0.00	114	89.76	2	1.57
H5253: UNITEDHEALTHCARE OF WISCONSI	92,908	8.38	779	122	15.66	3	0.39	0	0.00	602	77.28	52	6.68
H5403: ON LOK SENIOR HEALTH SERVICE	1,174	0.00	0	0	-	0	-	0	-	0	-	0	-
H5405: CENTER FOR ELDERS INDEPENDEN	504	0.00	0	0	-	0	-	0	-	0	-	0	-
H5406: SUTTER HEALTH SACRAMENTO SIE	235	0.00	0	0	-	0	-	0	-	0	-	0	-
H5407: CITRUS HEALTH CARE, INC.	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H5417: UNITEDHEALTHCARE INSURANCE C	2,175	12.87	28	1	3.57	0	0.00	0	0.00	25	89.29	2	7.14
H5420: MEDICA HEALTHCARE PLANS, INC	32,681	57.10	1,866	184	9.86	35	1.88	0	0.00	1639	87.83	8	0.43
H5424: UNITEDHEALTHCARE INSURANCE C	13,604	5.22	71	10	14.08	0	0.00	0	0.00	58	81.69	3	4.23
H5425: SCAN HEALTH PLAN	125,041	7.41	927	614	66.24	84	9.06	3	0.32	176	18.99	50	5.39
H5428: SAN MATEO HEALTH COMMISSION	8,740	6.64	58	5	8.62	1	1.72	0	0.00	52	89.66	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5430: ONECARE BY CARE1ST HEALTH PL	1,663	37.28	62	17	27.42	3	4.84	0	0.00	33	53.23	9	14.52
H5433: ORANGE COUNTY HEALTH AUTHORI	15,409	13.24	204	146	71.57	23	11.27	3	1.47	27	13.24	5	2.45
H5435: UNITEDHEALTHCARE INSURANCE C	78,323	38.70	3,031	148	4.88	18	0.59	1	0.03	2713	89.51	151	4.98
H5440: UNITEDHEALTHCARE INSURANCE C	247	72.87	18	1	5.56	0	0.00	0	0.00	16	88.89	1	5.56
H5507: UNITEDHEALTHCARE INSURANCE C	5,688	16.17	92	9	9.78	0	0.00	0	0.00	78	84.78	5	5.43
H5516: UNITEDHEALTHCARE INSURANCE C	14,006	4.57	64	9	14.06	1	1.56	0	0.00	52	81.25	2	3.13
H5532: UNITEDHEALTHCARE INSURANCE C	7,216	7.07	51	10	19.61	1	1.96	0	0.00	38	74.51	2	3.92
H5580: SOUTHWEST CATHOLIC HEALTH NE	17,852	17.65	315	39	12.38	5	1.59	0	0.00	268	85.08	3	0.95
H5587: HEALTH CHOICE ARIZONA, INC.	4,310	10.67	46	23	50.00	6	13.04	0	0.00	17	36.96	0	0.00
H5609: GEMCARE HEALTH PLAN INC.	8,022	8.73	70	58	82.86	3	4.29	1	1.43	5	7.14	3	4.29
H5629: COMMUNITY ELDERCARE OF SAN	252	0.00	0	0	-	0	-	0	-	0	-	0	-
H5640: IEHP HEALTH ACCESS	10,485	4.39	46	34	73.91	8	17.39	0	0.00	4	8.70	0	0.00
H5652: UNITEDHEALTHCARE INSURANCE C	4,528	14.58	66	9	13.64	0	0.00	1	1.52	56	84.85	0	0.00
H5665: CARE IMPROVEMENT PLUS OF MA	-	-	19	9	47.37	1	5.26	0	0.00	9	47.37	0	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	9,567	12.44	119	11	9.24	1	0.84	1	0.84	96	80.67	10	8.40
H5782: PARTNERSHIP HEALTHPLAN OF CA	8,253	1.45	12	7	58.33	2	16.67	0	0.00	3	25.00	0	0.00
H5811: SCAN HEALTH PLAN	3,389	7.67	26	14	53.85	4	15.38	0	0.00	6	23.08	2	7.69
H5852: AIDS HEALTHCARE FOUNDATION	828	1.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5928: CARE1ST HEALTH PLAN	33,292	2.82	94	75	79.79	8	8.51	0	0.00	3	3.19	8	8.51
H5943: SCAN HEALTH PLAN	779	1.28	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5948: ARTA MEDICARE HEALTH PLAN, I	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H5969: ALOHCARE	1,688	0.59	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5985: PHOENIX HEALTH PLANS, INC.	6,549	25.04	164	30	18.29	4	2.44	1	0.61	121	73.78	8	4.88
H5998: UNITEDHEALTHCARE PLAN OF THE	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H6050: KAISER FOUNDATION HP, INC.	538	3.72	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H6052: KAISER FOUNDATION HP, INC.	2,147	3.26	7	1	14.29	2	28.57	0	0.00	4	57.14	0	0.00
H6053: SANTE FE EMPLOYEES HOSPITAL	611	0.00	0	0	-	0	-	0	-	0	-	0	-

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H6528: CARE IMPROVEMENT PLUS SOUTH	53,572	1.98	106	60	56.60	5	4.72	1	0.94	40	37.74	0	0.00
H6952: UNITEDHEALTHCARE COMMUNITY P	5,252	59.98	315	107	33.97	20	6.35	4	1.27	175	55.56	9	2.86
H7086: COMMUNITY HEALTH GROUP	1,258	0.79	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7187: UNITEDHEALTHCARE INSURANCE C	15,195	39.29	597	35	5.86	5	0.84	0	0.00	534	89.45	23	3.85
H7292: ALAMEDA ALLIANCE JOINT POWER	6,245	3.84	24	15	62.50	6	25.00	0	0.00	2	8.33	1	4.17
H7352: UNIVERSITY CARE ADVANTAGE, L	3,945	4.56	18	11	61.11	3	16.67	1	5.56	2	11.11	1	5.56
H7855: LOS ANGELES JEWISH HOME FOR	19	0.00	0	0	-	0	-	0	-	0	-	0	-
H7949: PACIFICARE OF NEVADA, INC.	9,179	6.32	58	20	34.48	3	5.17	0	0.00	19	32.76	16	27.59
H8748: UNITEDHEALTHCARE INSURANCE C	8,236	66.05	544	121	22.24	1	0.18	0	0.00	413	75.92	9	1.65
H9003: KAISER FOUNDATION HP OF THE	68,226	1.36	93	81	87.10	1	1.08	1	1.08	8	8.60	2	2.15
H9011: UNITEDHEALTHCARE OF FLORIDA,	15,178	30.44	462	28	6.06	0	0.00	0	0.00	405	87.66	29	6.28
H9104: SCAN HEALTH PLAN	5,499	15.64	86	41	47.67	7	8.14	0	0.00	35	40.70	3	3.49
H9385: SCAN HEALTH PLAN ARIZONA	13,044	14.11	184	85	46.20	15	8.15	2	1.09	74	40.22	8	4.35
R3175: UNITEDHEALTHCARE INSURANCE C	6,828	9.37	64	4	6.25	0	0.00	1	1.56	56	87.50	3	4.69
R3444: CARE IMPROVEMENT PLUS SOUTH	32,944	10.23	337	163	48.37	27	8.01	1	0.30	146	43.32	0	0.00
R5287: UNITEDHEALTHCARE INSURANCE C	213,289	16.72	3,566	454	12.73	37	1.04	5	0.14	2833	79.44	237	6.65
R5342: UNITEDHEALTHCARE INSURANCE C	60,727	21.60	1,312	130	9.91	8	0.61	3	0.23	1092	83.23	79	6.02
R5674: SIERRA HEALTH AND LIFE INSUR	-	-	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
R6801: CARE IMPROVEMENT PLUS OF TEX	52,550	10.18	535	176	32.90	41	7.66	1	0.19	313	58.50	4	0.75
R7439: HAWAII MEDICAL SERVICE ASSOC	24,027	0.25	6	3	50.00	3	50.00	0	0.00	0	0.00	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE C	21,102	23.55	497	48	9.66	1	0.20	0	0.00	429	86.32	19	3.82
R9896: CARE IMPROVEMENT PLUS SOUTH	104,399	11.61	1,212	563	46.45	115	9.49	5	0.41	524	43.23	5	0.41
S5921: UNITEDHEALTHCARE INS. CO. AN	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Region=10: SEATTLE

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0351: HEALTH NET OF ARIZONA, INC.	43,076	10.42	449	224	49.89	32	7.13	1	0.22	164	36.53	28	6.24
H0490: MOLINA HEALTHCARE OF OHIO, I	395	10.13	4	0	0.00	1	25.00	0	0.00	3	75.00	0	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	20,321	3.10	63	57	90.48	2	3.17	0	0.00	1	1.59	3	4.76
H0562: HEALTH NET OF CALIFORNIA, INC	142,472	6.71	956	503	52.62	81	8.47	8	0.84	346	36.19	18	1.88
H0908: BUCKEYE COMMUNITY HEALTH PLA	1,050	32.38	34	16	47.06	0	0.00	0	0.00	15	44.12	3	8.82
H1302: BLUE CROSS OF IDAHO HEALTH S	9,674	7.24	70	36	51.43	14	20.00	0	0.00	5	7.14	15	21.43
H1304: REGENCE BLUE SHIELD OF IDAHO	6,854	1.02	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO HEALTH S	17,212	7.67	132	48	36.36	13	9.85	1	0.76	34	25.76	36	27.27
H2174: TRILLIUM COMMUNITY HEALTH PL	3,443	6.97	24	18	75.00	3	12.50	0	0.00	2	8.33	1	4.17
H2241: GOLDEN STATE MEDICARE HEALTH	834	3.60	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H2810: GROUP HEALTH OPTIONS	3,537	4.24	15	8	53.33	1	6.67	0	0.00	6	40.00	0	0.00
H2906: HOMETOWN HEALTH PLAN, INC.	2,401	1.25	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H2960: HOMETOWN HEALTH PLAN, INC.	10,837	3.14	34	9	26.47	2	5.88	1	2.94	22	64.71	0	0.00
H3410: STERLING LIFE INSURANCE COMP	-	-	34	11	32.35	2	5.88	0	0.00	21	61.76	0	0.00
H3809: PROVIDENCE HEALTH & SERVICES	963	0.00	0	0	-	0	-	0	-	0	-	0	-
H3810: MID ROGUE INDEPENDENT PHYSIC	4,282	16.58	71	25	35.21	1	1.41	0	0.00	45	63.38	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,127	4.29	22	9	40.91	5	22.73	0	0.00	8	36.36	0	0.00
H3813: MODA HEALTH PLAN, INC.	9,081	2.20	20	9	45.00	5	25.00	1	5.00	4	20.00	1	5.00
H3814: ATRIO HEALTH PLANS	1,970	11.17	22	13	59.09	3	13.64	0	0.00	4	18.18	2	9.09
H3815: CITIZENS CHOICE HEALTHPLAN	14,763	9.14	135	96	71.11	23	17.04	2	1.48	12	8.89	2	1.48
H3817: REGENCE BLUECROSS BLUESHIELD	60,893	0.90	55	45	81.82	4	7.27	0	0.00	4	7.27	2	3.64
H3818: FAMILYCARE HEALTH PLANS, INC	2,582	12.39	32	6	18.75	3	9.38	2	6.25	21	65.63	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	13,996	13.93	195	62	31.79	10	5.13	0	0.00	93	47.69	30	15.38
H4605: REGENCE BLUECROSS BLUESHIELD	19,118	0.89	17	14	82.35	1	5.88	0	0.00	2	11.76	0	0.00
H4754: PACIFICSOURCE COMMUNITY HEAL	21,088	4.36	92	35	38.04	3	3.26	0	0.00	31	33.70	23	25.00
H5006: STERLING LIFE INSURANCE COMP	-	-	15	1	6.67	0	0.00	0	0.00	10	66.67	4	26.67

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5007: PROVIDENCE HEALTH SYSTEM	429	0.00	0	0	-	0	-	0	-	0	-	0	-
H5009: REGENCE BLUESHIELD	30,421	1.05	32	25	78.13	1	3.13	0	0.00	3	9.38	3	9.38
H5010: ASURIS NORTHWEST HEALTH	2,238	0.89	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H5016: PROVIDENCE HEALTH PLANS	1,310	3.82	5	1	20.00	2	40.00	0	0.00	2	40.00	0	0.00
H5050: GROUP HEALTH COOPERATIVE	81,257	5.17	420	307	73.10	30	7.14	3	0.71	73	17.38	7	1.67
H5162: STERLING LIFE INSURANCE COMP	-	-	5	1	20.00	0	0.00	0	0.00	4	80.00	0	0.00
H5190: SUNSHINE STATE HEALTH PLAN,	-	-	0	0	-	0	-	0	-	0	-	0	-
H5294: SUPERIOR HEALTH PLAN, INC.	2,479	40.74	101	13	12.87	4	3.96	0	0.00	77	76.24	7	6.93
H5439: HEALTH NET LIFE INSURANCE CO	3,504	150.68	528	65	12.31	18	3.41	1	0.19	441	83.52	3	0.57
H5520: HEALTH NET LIFE INSURANCE CO	45,488	6.29	286	129	45.10	21	7.34	1	0.35	126	44.06	9	3.15
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,145	148.47	170	37	21.76	5	2.94	1	0.59	120	70.59	7	4.12
H5628: MOLINA HEALTHCARE OF UTAH, I	7,891	16.73	132	64	48.48	18	13.64	5	3.79	41	31.06	4	3.03
H5649: CENTRAL HEALTH PLAN OF CALIF	12,459	14.21	177	66	37.29	8	4.52	0	0.00	102	57.63	1	0.56
H5810: MOLINA HEALTHCARE OF CALIFOR	8,178	62.97	515	135	26.21	37	7.18	3	0.58	330	64.08	10	1.94
H5823: MOLINA HEALTHCARE OF WASHING	6,575	18.10	119	46	38.66	34	28.57	3	2.52	30	25.21	6	5.04
H5826: COMMUNITY HEALTH PLAN OF WAS	17,884	17.17	307	97	31.60	40	13.03	2	0.65	165	53.75	3	0.98
H5859: HEALTH PLAN OF CARE OREGON, I	9,160	7.53	69	38	55.07	7	10.14	3	4.35	20	28.99	1	1.45
H5862: BLUE CROSS OF IDAHO HEALTH S	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H5926: MOLINA HEALTHCARE OF MICHIGA	9,636	21.90	211	129	61.14	69	32.70	5	2.37	4	1.90	4	1.90
H5995: ATRIO HEALTH PLANS	3,342	14.36	48	27	56.25	9	18.75	1	2.08	9	18.75	2	4.17
H6743: ATRIO HEALTH PLANS	5,053	3.96	20	10	50.00	3	15.00	0	0.00	4	20.00	3	15.00
H6815: HEALTH NET HEALTH PLAN OF OR	1,582	3.16	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H7006: ATRIO HEALTH PLANS	2,694	9.65	26	17	65.38	7	26.92	0	0.00	1	3.85	1	3.85
H7173: PEACH STATE HEALTH PLAN, INC	34	0.00	0	0	-	0	-	0	-	0	-	0	-
H7678: MOLINA HEALTHCARE OF TEXAS,	2,349	11.49	27	8	29.63	1	3.70	0	0.00	17	62.96	1	3.70
H8130: MOLINA HEALTHCARE OF FLORIDA	602	13.29	8	2	25.00	0	0.00	0	0.00	6	75.00	0	0.00
H8189: MANAGED HEALTH SERVICES, WIS	1,065	25.35	27	4	14.81	1	3.70	0	0.00	21	77.78	1	3.70

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2013
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H8870: MOLINA HEALTHCARE OF ILLINOI	-	-	0	0	-	0	-	0	-	0	-	0	-
H9047: PROVIDENCE HEALTH PLAN	42,241	4.26	180	79	43.89	21	11.67	0	0.00	79	43.89	1	0.56
H9082: MOLINA HEALTHCARE OF NEW MEX	891	14.59	13	4	30.77	1	7.69	0	0.00	7	53.85	1	7.69
H9302: SOUNDPATH HEALTH, INC.	16,645	7.21	120	104	86.67	4	3.33	1	0.83	11	9.17	0	0.00
H9988: STERLING LIFE INSURANCE COMP	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

Region=TOTAL ALL REGIONS

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
: TOTAL	14,848,606	8.03	119,237	27983	23.47	3952	3.31	338	0.28	82881	69.51	4083	3.42

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=01: BOSTON

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1365: MARTIN'S POINT GENERATIONS,	1,909	3.67	7	0	0.00	0.00
H2218: HARBOR HEALTH SERVICES	409	0.00	0	0	0.00	-
H2219: FALLON COMMUNITY HEALTH PLAN	868	2.30	2	0	0.00	0.00
H2220: UPHAMS CORNER HEALTH COMMITT	215	4.65	1	0	0.00	0.00
H2221: ELDER SRVC PLN/CAMBRIDGE HEA	235	0.00	0	0	0.00	-
H2222: ELDER SERVICE PLAN OF THE NO	765	0.00	0	0	0.00	-
H2223: ELDER SVC PLN/E BOSTON HEALT	348	0.00	0	0	0.00	-
H2224: SENIOR WHOLE HEALTH, LLC	8,730	0.23	2	1	0.11	50.00
H2225: COMMONWEALTH CARE ALLIANCE,	4,898	0.00	0	0	0.00	-
H2230: BCBS OF MASSACHUSETTS HMO B	17,474	0.74	13	1	0.06	7.69
H2256: TUFTS ASSOCIATED HEALTH MAIN	92,196	4.08	376	14	0.15	3.72
H2261: BCBS OF MASSACHUSETTS HMO B	11,298	0.53	6	0	0.00	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	124	16.13	2	0	0.00	0.00
H4105: PACE ORGANIZATION OF RHODE I	230	0.00	0	0	0.00	-
H4152: BLUE CROSS & BLUE SHIELD OF	31,945	2.00	64	2	0.06	3.13
H5510: AETNA LIFE INSURANCE COMPANY	-	-	1	0	-	0.00
H5591: MARTIN'S POINT GENERATIONS,	21,413	1.82	39	4	0.19	10.26
H5736: AETNA LIFE INSURANCE COMPANY	-	-	8	0	-	0.00
H5992: SENIOR WHOLE HEALTH OF NEW Y	29	34.48	1	0	0.00	0.00
H8578: HEALTH NEW ENGLAND, INC.	8,342	1.92	16	2	0.24	12.50
H9001: FALLON COMMUNITY HEALTH PLAN	30,907	5.92	183	15	0.49	8.20

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=02: NEW YORK

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0423: METROPLUS HEALTH PLAN, INC.	6,908	25.48	176	5	0.72	2.84
H1234: LIFE ST. FRANCIS	220	0.00	0	0	0.00	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	133	22.56	3	1	7.52	33.33
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,329	0.00	0	0	0.00	-
H3154: HORIZON HEALTHCARE OF NEW JE	73,648	11.64	857	88	1.19	10.27
H3305: MVP HEALTH PLAN, INC.	54,121	2.12	115	18	0.33	15.65
H3314: HEALTH INSURANCE PLAN OF GRE	473	0.00	0	0	0.00	-
H3321: INDEPENDENT LIVING SRVCS OF	467	0.00	0	0	0.00	-
H3322: SENIOR CARE CONNECTION, INC.	135	0.00	0	0	0.00	-
H3327: TOUCHSTONE HEALTH HMO, INC.	12,845	29.97	385	109	8.49	28.31
H3328: THE NEW YORK STATE CATHOLIC	13,856	11.19	155	18	1.30	11.61
H3329: CENTERLIGHT HEALTHCARE, INC.	2,745	7.29	20	1	0.36	5.00
H3330: HEALTH INSURANCE PLAN OF GRE	110,518	4.88	539	19	0.17	3.53
H3331: INDEPENDENT LIVING FOR SENIO	430	0.00	0	0	0.00	-
H3335: EXCELLUS HEALTH PLAN, INC.	41,598	3.97	165	16	0.38	9.70
H3337: LIBERTY HEALTH ADVANTAGE, IN	4,771	55.33	264	27	5.66	10.23
H3344: INDEPENDENT HEALTH BENEFITS	3,765	6.91	26	4	1.06	15.38
H3346: MVP HEALTH PLAN, INC.	-	-	12	1	-	8.33
H3347: ELDERPLAN, INC.	13,536	95.89	1,298	22	1.63	1.69
H3351: EXCELLUS HEALTH PLAN, INC.	67,662	4.02	272	28	0.41	10.29
H3359: MANAGED HEALTH, INC.	111,095	3.34	371	2	0.02	0.54
H3362: INDEPENDENT HEALTH ASSOCIATI	67,355	3.55	239	16	0.24	6.69
H3366: TOUCHSTONE HEALTH HMO, INC.	-	-	1	0	-	0.00
H3384: HEALTHNOW NEW YORK INC.	40,868	1.10	45	8	0.20	17.78
H3388: CAPITAL DISTRICT PHYSICIANS'	29,634	4.02	119	17	0.57	14.29
H3493: LIFE AT LOURDES, INC.	161	0.00	0	0	0.00	-

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3528: CONNECTICARE, INC.	44,687	2.10	94	1	0.02	1.06
H4003: MMM HEALTHCARE, INC.	192,550	5.10	982	9	0.05	0.92
H4004: PREFERRED MEDICARE CHOICE, I	42,005	6.28	264	5	0.12	1.89
H4005: TRIPLE-S SALUD, INC.	22,975	2.22	51	7	0.30	13.73
H4006: MCS ADVANTAGE, INC.	55,269	0.54	30	4	0.07	13.33
H4011: FIRST MEDICAL HEALTH PLAN, I	19,194	1.72	33	1	0.05	3.03
H4012: TRIPLE-S SALUD, INC.	26,883	1.23	33	3	0.11	9.09
H4393: CATHOLIC MANAGED LONG TERM C	235	0.00	0	0	0.00	-
H4866: CUATRO LLC	2,664	3.38	9	4	1.50	44.44
H5042: CDPHP UNIVERSAL BENEFITS, IN	5,717	2.10	12	2	0.35	16.67
H5141: CAREPOINT INSURANCE COMPANY	269	0.00	0	0	0.00	-
H5526: HEALTHNOW NEW YORK INC.	18,839	1.06	20	2	0.11	10.00
H5528: GROUP HEALTH INCORPORATED	26,439	4.20	111	2	0.08	1.80
H5549: VNS CHOICE	12,649	21.74	275	1	0.08	0.36
H5577: MCS ADVANTAGE, INC.	69,101	0.82	57	2	0.03	3.51
H5732: TRIPLE-S SALUD, INC.	11,446	0.61	7	1	0.09	14.29
H5774: AMERICAN HEALTH, INC.	44,551	2.31	103	11	0.25	10.68
H5821: MAPFRE LIFE INSURANCE COMPAN	-	-	9	0	-	0.00
H5887: FIRST MEDICAL HEALTH PLAN, I	8,392	1.07	9	1	0.12	11.11
H5989: CENTERLIGHT HEALTHCARE, INC.	662	10.57	7	1	1.51	14.29
H5991: AFFINITY HEALTH PLAN, INC.	3,746	6.94	26	7	1.87	26.92
H6264: HEALTHPLUS PHSP, INC.	-	-	36	0	-	0.00
H6334: NY HOTEL TRADES COUNCIL and	4,120	0.00	0	0	0.00	-
H6371: LUTHERAN SENIOR HEALTHCARE,	133	0.00	0	0	0.00	-
H6864: GUILDNET, INC.	461	4.34	2	0	0.00	0.00
H6887: SOUTH JERSEY HEALTHCARE LIFE	104	0.00	0	0	0.00	-
H7015: HEALTHFIRST HEALTH PLAN OF N	4,766	2.94	14	2	0.42	14.29

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H7971: HORIZON HEALTHCARE OF NEW JE	325	3.08	1	0	0.00	0.00
H8777: COMPLETE SENIOR CARE	72	0.00	0	0	0.00	-
H8800: TOTAL SENIOR CARE, INC.	82	0.00	0	0	0.00	-
H9285: ATLANTIS HEALTH PLAN, INC.	583	34.31	20	0	0.00	0.00
H9615: MVP HEALTH PLAN, INC.	17,270	2.49	43	7	0.41	16.28
H9859: MVP HEALTH PLAN, INC.	10,633	1.88	20	4	0.38	20.00
S5840: FIRST MEDICAL HEALTH PLAN, I	-	-	1	0	-	0.00
S5966: GROUP HEALTH INCORPORATED	-	-	1	0	-	0.00

Region=03: PHILADELPHIA

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
90091: UNITED MINE WORKERS OF AMERI	27,652	1.19	33	3	0.11	9.09
H0819: SENIOR LIFE YORK, INC.	95	0.00	0	0	0.00	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	2,492	1.20	3	1	0.40	33.33
H2064: GEISINGER COMMUNITY HEALTH S	174	0.00	0	0	0.00	-
H2102: M.D. - IPA, INC.	-	-	1	0	-	0.00
H2109: JOHNS HOPKINS HEALTH SYSTEM,	138	0.00	0	0	0.00	-
H2386: APPALACHIAN AGENCY FOR SENIO	50	0.00	0	0	0.00	-
H2537: LIFE LUTHERAN SERVICES, INC.	61	0.00	0	0	0.00	-
H2937: SENIORLIFE GREENSBURG, INC.	44	0.00	0	0	0.00	-
H2941: SENTARA LIFE CARE CORPORATIO	193	0.00	0	0	0.00	-
H2992: SENIORLIFE WASHINGTON, INC.	322	0.00	0	0	0.00	-
H3156: AMERIHEALTH HMO, INC.	1,170	6.84	8	2	1.71	25.00
H3672: HOMETOWN HEALTH PLAN	4,480	1.34	6	0	0.00	0.00
H3907: UPMC HEALTH PLAN, INC.	79,947	4.68	374	13	0.16	3.48

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3908: TRUSTEES OF THE UNIVERSITY O	421	0.00	0	0	0.00	-
H3909: QCC INSURANCE COMPANY	4,973	3.22	16	1	0.20	6.25
H3916: HIGHMARK, INC.	206,600	3.95	816	96	0.46	11.76
H3917: PITTSBURGH CARE PARTNERSHIP,	441	0.00	0	0	0.00	-
H3918: LIVING INDEPENDENCE FOR THE	409	0.00	0	0	0.00	-
H3919: ST. AGNES CONTINUING CARE CE	427	0.00	0	0	0.00	-
H3923: CAPITAL ADVANTAGE INSURANCE	18,994	3.79	72	10	0.53	13.89
H3924: GEISINGER INDEMNITY INSURANC	13,173	1.37	18	3	0.23	16.67
H3925: PENNSYLVANIA PACE, INC.	164	0.00	0	0	0.00	-
H3952: KEYSTONE HEALTH PLAN EAST, I	77,365	3.71	287	36	0.47	12.54
H3954: GEISINGER HEALTH PLAN	47,470	2.40	114	5	0.11	4.39
H3957: KEYSTONE HEALTH PLAN WEST, I	124,146	3.71	461	50	0.40	10.85
H3962: KEYSTONE HEALTH PLAN CENTRAL	12,357	4.45	55	11	0.89	20.00
H4227: VISTA HEALTH PLAN, INC.	359	8.36	3	1	2.79	33.33
H4279: UPMC FOR YOU, INC	15,175	2.50	38	4	0.26	10.53
H4906: C AND O EMPLOYEES' HOSPITAL	2,477	0.00	0	0	0.00	-
H4990: HEALTH FIRST INC	-	-	1	0	-	0.00
H5037: MOUNTAIN EMPIRE OLDER CITIZE	97	0.00	0	0	0.00	-
H5106: HM HEALTH INSURANCE COMPANY	10,732	3.07	33	2	0.19	6.06
H5151: HEALTH PLAN OF THE UPPER OHI	8,352	1.92	16	2	0.24	12.50
H5493: LIFE AT ST. FRANCIS HEALTHCA	18	0.00	0	0	0.00	-
H5533: UPMC HEALTH NETWORK, INC.	27,004	3.93	106	3	0.11	2.83
H5812: GEISINGER INDEMNITY INSURANC	-	-	2	0	-	0.00
H5902: SENIOR LIFE ALTOONA, INC.	94	0.00	0	0	0.00	-
H5932: GATEWAY HEALTH PLAN, INC.	34,788	5.03	175	14	0.40	8.00
H5978: PHI LIFE	94	0.00	0	0	0.00	-
H6132: SELECT HEALTH OF SOUTH CAROL	96	20.83	2	0	0.00	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H6310: INOVACARES	30	0.00	0	0	0.00	-
H6551: LIFE ST. MARY, INC.	172	0.00	0	0	0.00	-
H7660: VIECARE BEAVER LLC DBA LIFE	316	0.00	0	0	0.00	-
H8050: CARILION CLINIC MEDICARE RES	3,219	6.21	20	3	0.93	15.00
H8096: CENTRA HEALTH, INC.	103	0.00	0	0	0.00	-
H8604: THP INSURANCE COMPANY	1,023	2.93	3	0	0.00	0.00
H8655: RIVERSIDE RETIREMENT SERVICE	419	0.00	0	0	0.00	-
H9068: ALBRIGHT CARE SERVICES	166	0.00	0	0	0.00	-
H9412: GEISINGER QUALITY OPTIONS, I	143	0.00	0	0	0.00	-
H9670: UPMC HEALTH BENEFITS, INC.	1,009	3.96	4	0	0.00	0.00
H9830: NEWCOURTLAND LIFE PROGRAM	286	0.00	0	0	0.00	-
H9915: MEDSTAR FAMILY CHOICE, INC.	77	25.97	2	0	0.00	0.00

Region=04: ATLANTA

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0104: BLUE CROSS AND BLUE SHIELD O	42,641	3.63	155	14	0.33	9.03
H0105: THE METHODIST OAKS	119	0.00	0	0	0.00	-
H0117: WELLCARE OF OHIO, INC.	5,070	77.32	392	2	0.39	0.51
H0154: VIVA HEALTH, INC.	39,433	3.04	120	5	0.13	4.17
H0320: WELLCARE OF TEXAS, INC.	3,855	13.23	51	2	0.52	3.92
H0712: WELLCARE OF CONNECTICUT, INC	7,286	25.53	186	3	0.41	1.61
H0839: VOANS SENIOR COMMUNITY CARE	-	-	0	0	-	-
H0879: CRESTPOINT HEALTH INSURANCE	262	0.00	0	0	0.00	-
H0913: WELLCARE HEALTH PLANS OF NEW	1,501	51.30	77	0	0.00	0.00
H0979: AMERICA'S 1ST CHOICE INSURAN	2,473	1.21	3	0	0.00	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1016: AVMED, INC.	30,411	1.09	33	1	0.03	3.03
H1026: HEALTH OPTIONS, INC.	14,879	21.37	318	6	0.40	1.89
H1030: PREFERRED MEDICAL PLAN, INC.	-	-	1	0	-	0.00
H1032: WELLCARE OF FLORIDA, INC.	79,090	15.55	1,230	15	0.19	1.22
H1035: FLORIDA HEALTH CARE PLAN, IN	12,679	6.39	81	9	0.71	11.11
H1043: FLORIDA PACE CENTERS, INC.	320	0.00	0	0	0.00	-
H1099: HEALTH FIRST HEALTH PLANS	23,756	14.02	333	7	0.29	2.10
H1112: WELLCARE OF GEORGIA, INC.	25,035	23.33	584	4	0.16	0.68
H1216: HARMONY HEALTH PLAN OF ILLIN	3,711	24.79	92	1	0.27	1.09
H1264: WELLCARE OF TEXAS, INC.	20,651	33.46	691	4	0.19	0.58
H1357: CAROLINA SENIORCARE	50	0.00	0	0	0.00	-
H1416: HARMONY HEALTH PLAN OF ILLIN	13,727	31.18	428	2	0.15	0.47
H1500: LIFE ST. JOSEPH OF THE PINES	149	0.00	0	0	0.00	-
H1657: HARMONY HEALTH PLANS OF ILLI	-	-	1	0	-	0.00
H1903: WELLCARE OF LOUISIANA, INC.	7,398	22.98	170	0	0.00	0.00
H2491: WELLCARE HEALTH INSURANCE OF	7,902	7.09	56	0	0.00	0.00
H2773: QUALITY HEALTH PLANS OF NEW	126	47.62	6	1	7.94	16.67
H2962: ULTIMATE HEALTH PLANS, INC.	497	0.00	0	0	0.00	-
H3292: WELLCARE HEALTH INSURANCE OF	-	-	1	0	-	0.00
H3361: WELLCARE OF NEW YORK, INC.	42,050	18.12	762	12	0.29	1.57
H3404: BLUE CROSS AND BLUE SHIELD O	15,407	1.10	17	4	0.26	23.53
H3421: AMERICA'S 1ST CHOICE HEALTH	8,082	0.74	6	0	0.00	0.00
H3430: SUNCOAST PACE, INC.	106	0.00	0	0	0.00	-
H3449: BLUE CROSS AND BLUE SHIELD O	102,122	2.21	226	17	0.17	7.52
H3712: PREFERRED MEDICAL PLAN, INC.	252	0.00	0	0	0.00	-
H3942: ELDERHAUS INC.	126	0.00	0	0	0.00	-
H4074: MERCY LIFE OF ALABAMA	110	0.00	0	0	0.00	-

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4155: PUBLIC HEALTH TRUST OF MIAMI	2,080	0.96	2	0	0.00	0.00
H4199: FLORIDA HEALTHCARE PLUS, INC	8,247	1.21	10	1	0.12	10.00
H4203: PALMETTO HEALTH ALLIANCE	285	0.00	0	0	0.00	-
H4209: BLUECROSS AND BLUESHIELD OF	12,522	8.62	108	8	0.64	7.41
H4250: COMPANION HEALTHCARE CORPORA	-	-	1	0	-	0.00
H4268: AMERICA'S 1ST CHOICE INSURAN	1,797	3.34	6	0	0.00	0.00
H4326: PACE @ HOME	67	0.00	0	0	0.00	-
H4402: ALEXIAN BROTHERS COMMUNITY S	280	0.00	0	0	0.00	-
H4458: UNITED HEALTHCARE OF TENNESS	-	-	3	0	-	0.00
H4460: UNITED HEALTHCARE OF TENNESS	-	-	1	0	-	0.00
H4714: PACE OF THE SOUTHERN PIEDMON	-	-	0	0	-	-
H4738: AMERICA'S 1ST CHOICE HEALTH	618	0.00	0	0	0.00	-
H5087: EASY CHOICE HEALTH PLAN INC.	55,350	2.51	139	15	0.27	10.79
H5096: UNIVERSAL HEALTH CARE INSURA	-	-	8	1	-	12.50
H5404: UNIVERSAL HEALTH CARE, INC.	-	-	200	22	-	11.00
H5427: FREEDOM HEALTH, INC.	51,413	7.84	403	1	0.02	0.25
H5429: UNIVERSAL HEALTH CARE, INC.	-	-	2	0	-	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	18,560	19.83	368	2	0.11	0.54
H5434: BLUE CROSS AND BLUE SHIELD O	3,982	9.29	37	1	0.25	2.70
H5471: SIMPLY HEALTHCARE PLANS, INC	15,395	6.37	98	16	1.04	16.33
H5594: OPTIMUM HEALTHCARE, INC.	40,707	5.94	242	0	0.00	0.00
H5696: PHYSICIANS UNITED PLAN, INC.	36,723	50.35	1,849	45	1.23	2.43
H5698: WINDSOR HEALTH PLAN, INC.	59,593	13.89	828	21	0.35	2.54
H5820: UNIVERSAL HEALTH CARE INSURA	-	-	95	17	-	17.89
H5934: HOPE HOSPICE AND COMMUNITY S	212	0.00	0	0	0.00	-
H5938: CAPITAL HEALTH PLAN	14,588	2.40	35	2	0.14	5.71
H6059: PACE OF GUILFORD AND ROCKING	101	0.00	0	0	0.00	-

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H6306: FIRSTCAROLINACARE INSURANCE	1,204	0.00	0	0	0.00	-
H6642: UNIVERSAL HMO OF TEXAS, INC.	-	-	41	0	-	0.00
H6705: UNIVERSAL HEALTH CARE OF NEV	-	-	8	1	-	12.50
H6881: AMERICA'S 1ST CHOICE INSURAN	124	8.06	1	0	0.00	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	50,594	2.79	141	13	0.26	9.22
H8064: FIRSTCAROLINACARE INSURANCE	259	0.00	0	0	0.00	-
H8098: UNIVERSAL HEALTH CARE INSURA	-	-	63	12	-	19.05
H9266: PIEDMONT HEALTH SERVICES, IN	125	0.00	0	0	0.00	-
H9730: WELLCARE HEALTH INSURANCE CO	2,085	33.57	70	0	0.00	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	56,133	11.15	626	33	0.59	5.27

Region=05: CHICAGO

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0141: MCLAREN HEALTH PLAN, INC.	531	1.88	1	0	0.00	0.00
H0390: PACE OF SOUTHWEST MICHIGAN,	37	0.00	0	0	0.00	-
H0540: UNICARE LIFE AND HEALTH INS.	-	-	3	1	-	33.33
H0544: CAREMORE HEALTH PLAN	52,147	7.46	389	27	0.52	6.94
H0564: BLUE CROSS OF CALIFORNIA	12,340	1.78	22	0	0.00	0.00
H1310: COMPREHENSIVE SENIOR CARE CO	141	0.00	0	0	0.00	-
H1417: HEALTH ALLIANCE MEDICAL PLAN	6,762	2.96	20	5	0.74	25.00
H1444: TOTAL HEALTH CARE, INC.	73	0.00	0	0	0.00	-
H1463: HEALTH ALLIANCE MEDICAL PLAN	5,715	5.60	32	14	2.45	43.75
H1517: ANTHEM INSURANCE COMPANIES,	5,363	4.66	25	2	0.37	8.00
H1595: HEALTHPLUS INSURANCE COMPANY	1,413	1.42	2	0	0.00	0.00
H1607: ANTHEM INSURANCE COMPANIES,	13,290	4.59	61	8	0.60	13.11

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1689: ANTHEM INSURANCE COMPANIES,	-	-	7	0	-	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	859	1.16	1	0	0.00	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	7,749	2.45	19	0	0.00	0.00
H2034: COMMUNITY CARE HEALTH PLAN,	271	11.07	3	0	0.00	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	356	0.00	0	0	0.00	-
H2237: INDEPENDENT CARE HEALTH PLAN	5,336	1.69	9	2	0.37	22.22
H2304: TOTAL HEALTH CARE, INC.	-	-	1	0	-	0.00
H2312: HEALTH ALLIANCE PLAN OF MICH	42,424	1.74	74	5	0.12	6.76
H2318: CENTER FOR SENIOR INDEPENDEN	232	0.00	0	0	0.00	-
H2319: BLUE CROSS BLUE SHIELD OF MI	-	-	48	10	-	20.83
H2320: PRIORITY HEALTH	74,599	3.95	295	19	0.25	6.44
H2322: ALLIANCE HEALTH AND LIFE INS	3,603	1.67	6	1	0.28	16.67
H2323: FIDELIS SECURECARE OF MICHIG	946	90.91	86	18	19.03	20.93
H2354: HEALTHPLUS OF MICHIGAN	18,564	0.65	12	1	0.05	8.33
H2410: MEDICA HEALTH PLANS	-	-	1	0	-	0.00
H2416: PRIMEWEST CTRL COUNTY-BASED	2,093	0.96	2	0	0.00	0.00
H2417: ITASCA MEDICAL CARE	470	0.00	0	0	0.00	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,768	1.13	2	0	0.00	0.00
H2422: HEALTHPARTNERS, INC.	3,092	0.00	0	0	0.00	-
H2425: BLUE PLUS	20,069	3.09	62	13	0.65	20.97
H2450: MEDICA INSURANCE COMPANY	141,146	0.47	67	2	0.01	2.99
H2456: UCARE MINNESOTA	9,511	0.95	9	2	0.21	22.22
H2457: METROPOLITAN HEALTH PLAN	648	0.00	0	0	0.00	-
H2458: MEDICA HEALTH PLANS	9,723	0.41	4	0	0.00	0.00
H2459: UCARE MINNESOTA	88,867	1.43	127	18	0.20	14.17
H2461: BLUE CROSS AND BLUE SHIELD O	95,223	2.46	234	42	0.44	17.95
H2462: GROUP HEALTH PLAN, INC. (MN)	45,664	0.77	35	1	0.02	2.86

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2593: CAREMORE HEALTH PLAN OF ARIZ	16,536	17.78	294	12	0.73	4.08
H2836: ANTHEM HEALTH PLANS, INC.	3,312	19.02	63	3	0.91	4.76
H2926: PRIMEWEST CTRL COUNTY-BASED	199	0.00	0	0	0.00	-
H2936: LIFECIRCLES	200	0.00	0	0	0.00	-
H2997: ROCKY MOUNTAIN HOSPITAL AND	1,541	17.52	27	1	0.65	3.70
H3044: NHP OF INDIANA, LLC	-	-	1	0	-	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	5,279	38.26	202	0	0.00	0.00
H3283: MEDICA HEALTH PLANS	62	0.00	0	0	0.00	-
H3342: EMPIRE HEALTHCHOICE ASSURANC	47,582	7.99	380	19	0.40	5.00
H3370: EMPIRE HEALTHCHOICE HMO, INC	74,558	6.92	516	33	0.44	6.40
H3447: HEALTHKEEPERS, INC.	1,716	10.49	18	0	0.00	0.00
H3613: MCGREGOR PACE	262	0.00	0	0	0.00	-
H3614: BETHESDA HOSPITAL, INC.	390	0.00	0	0	0.00	-
H3620: AULTCARE INSURANCE COMPANY	2,450	3.67	9	0	0.00	0.00
H3653: PARAMOUNT CARE, INC.	13,894	0.94	13	1	0.07	7.69
H3655: COMMUNITY INSURANCE COMPANY	91,036	2.93	267	18	0.20	6.74
H3656: AETNA U.S. HEALTHCARE, INC.	-	-	1	0	-	0.00
H3660: SUMMACARE INC.	28,071	1.46	41	0	0.00	0.00
H3664: AULTCARE INSURANCE COMPANY	18,298	2.90	53	0	0.00	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	37,188	1.40	52	5	0.13	9.62
H4036: ANTHEM INSURANCE COMPANIES,	2,816	11.36	32	3	1.07	9.38
H4123: MERCYCARE HMO, INC.	372	10.75	4	0	0.00	0.00
H4211: AMGP GEORGIA MANAGED CARE CO	82	60.98	5	0	0.00	0.00
H4270: UCARE HEALTH, INC.	7,005	1.57	11	1	0.14	9.09
H4346: CAREMORE HEALTH PLAN OF NEVA	5,541	12.63	70	3	0.54	4.29
H4875: PRIORITY HEALTH	4,081	3.68	15	0	0.00	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	3,770	14.59	55	3	0.80	5.45

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5207: COMMUNITY CARE HEALTH PLAN,	278	3.60	1	0	0.00	0.00
H5209: CARE WISCONSIN HEALTH PLAN,	943	0.00	0	0	0.00	-
H5211: SECURITY HEALTH PLAN OF WISC	41,536	0.48	20	2	0.05	10.00
H5212: COMMUNITY CARE, INC.	696	1.44	1	0	0.00	0.00
H5215: NETWORK HEALTH INSURANCE COR	51,255	1.64	84	15	0.29	17.86
H5262: GUNDERSEN HEALTH PLAN	13,672	4.53	62	12	0.88	19.35
H5264: DEAN HEALTH PLAN, INC.	20,998	0.52	11	4	0.19	36.36
H5419: BLUE CROSS OF CALIFORNIA	-	-	1	0	-	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	2,410	8.71	21	0	0.00	0.00
H5475: MERIDIAN HEALTH PLAN OF MICH	349	8.60	3	1	2.87	33.33
H5508: ADVANTAGE HEALTH SOLUTIONS,	15,208	1.45	22	7	0.46	31.82
H5529: COMMUNITY INSURANCE COMPANY	20,307	3.40	69	5	0.25	7.25
H5530: ANTHEM HEALTH PLANS OF KENTU	7,570	2.77	21	3	0.40	14.29
H5575: FIDELIS SECURECARE OF NORTH	111	72.07	8	1	9.01	12.50
H5610: CARE RESOURCES, INC.	186	0.00	0	0	0.00	-
H5679: HMO COLORADO, INC.	281	46.26	13	1	3.56	7.69
H5685: MIDWEST HEALTH PLAN, INC.	723	4.15	3	1	1.38	33.33
H5703: SOUTH COUNTRY HEALTH ALLIANC	627	0.00	0	0	0.00	-
H5746: AMERIGROUP COMMUNITY CARE OF	3,819	23.04	88	0	0.00	0.00
H5750: METROPOLITAN HEALTH PLAN	332	0.00	0	0	0.00	-
H5779: MERIDIAN HEALTH PLAN OF ILLI	-	-	0	0	-	-
H5817: AMERIGROUP TEXAS, INC.	23,904	13.01	311	5	0.21	1.61
H5854: ANTHEM HEALTH PLANS, INC.	1,685	10.68	18	0	0.00	0.00
H5883: BCBS OF MICHIGAN MUTUAL INSU	54,360	0.97	53	5	0.09	9.43
H5896: AMERIGROUP MARYLAND, INC.	458	104.80	48	0	0.00	0.00
H5980: FIDELIS SECURECARE OF TEXAS,	-	-	9	0	-	0.00
H6140: WABASH MEM. HOSPITAL	1,738	0.00	0	0	0.00	-

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H6141: SIDNEY HILLMAN HC	819	0.00	0	0	0.00	-
H6142: UNION HEALTH SERVICES, INC.	1,658	0.00	0	0	0.00	-
H6178: CARESOURCE	1,249	1.60	2	0	0.00	0.00
H6181: AMERIGROUP NEW YORK, LLC	9,366	12.39	116	0	0.00	0.00
H6242: BLUE CROSS BLUE SHIELD OF MI	-	-	1	0	-	0.00
H6360: HEALTHSPAN INTEGRATED CARE	18,307	1.86	34	1	0.05	2.94
H6786: ANTHEM HEALTH PLANS OF MAINE	2,815	1.07	3	0	0.00	0.00
H7200: AMERIGROUP TENNESSEE, INC.	4,261	19.95	85	1	0.23	1.18
H7220: INDIANA UNIVERSITY HEALTH PL	8,752	2.51	22	4	0.46	18.18
H7475: CARE WISCONSIN HEALTH PLAN,	230	0.00	0	0	0.00	-
H7728: ANTHEM HEALTH PLANS OF NEW H	2,162	0.00	0	0	0.00	-
H8552: ANTHEM BLUE CROSS LIFE AND H	40,261	5.29	213	15	0.37	7.04
H8822: ADVANTAGE HEALTH SOLUTIONS,	1,399	4.29	6	1	0.71	16.67
H8991: AMERIGROUP FLORIDA, INC.	2,229	17.05	38	2	0.90	5.26
H9525: COMPCARE HEALTH SERVICES INS	884	7.92	7	0	0.00	0.00
H9572: BLUE CROSS BLUE SHIELD OF MI	251,620	0.34	86	6	0.02	6.98
H9834: GUNDERSEN HEALTH PLAN MINNES	333	0.00	0	0	0.00	-
H9947: BLUE CROSS AND BLUE SHIELD O	6,145	4.72	29	1	0.16	3.45
R5941: ANTHEM INSURANCE COMPANIES,	150,797	2.71	408	18	0.12	4.41
R9943: ANTHEM BLUE CROSS LIFE AND H	-	-	20	0	-	0.00

Region=06: DALLAS

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0150: HEALTHSPRING OF ALABAMA, INC	42,272	4.21	178	3	0.07	1.69
H0332: KS PLAN ADMINISTRATORS, LLC	24,083	1.99	48	8	0.33	16.67

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0354: CIGNA HEALTHCARE OF ARIZONA,	38,328	5.82	223	14	0.37	6.28
H0435: GLOBALHEALTH, INC.	115	0.00	0	0	0.00	-
H0453: HEALTHSOURCE, ARKANSAS, INC.	-	-	1	0	-	0.00
H1266: HEALTHSPRING LIFE & HEALTH I	331	9.06	3	0	0.00	0.00
H1415: HEALTHSPRING OF TENNESSEE, I	13,654	6.08	83	5	0.37	6.02
H1666: HCSC INSURANCE SERVICES COMP	478	6.28	3	0	0.00	0.00
H1904: PACE GREATER NEW ORLEANS	148	0.00	0	0	0.00	-
H1949: HUMANA HEALTH BENEFIT PLAN O	-	-	1	0	-	0.00
H1961: PEOPLES HEALTH, INC.	54,743	3.36	184	3	0.05	1.63
H2108: BRAVO HEALTH MID-ATLANTIC, I	24,849	11.99	298	12	0.48	4.03
H2165: HEALTHSPRING LIFE & HEALTH I	8,298	3.25	27	1	0.12	3.70
H2676: HEALTHSPRING LIFE & HEALTH I	531	1.88	1	0	0.00	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	13,168	18.38	242	41	3.11	16.94
H2816: AMERICAN PROGRESSIVE LIFE &	26,981	17.12	462	40	1.48	8.66
H2911: VANTAGE HEALTH PLAN, INC.	1,026	12.67	13	1	0.97	7.69
H3204: PRESBYTERIAN HEALTH PLAN	26,422	10.48	277	13	0.49	4.69
H3206: PRESBYTERIAN INSURANCE COMPA	10,009	8.89	89	4	0.40	4.49
H3251: LOVELACE HEALTH SYSTEM, INC.	28,435	1.13	32	0	0.00	0.00
H3333: AMERICAN PROGRESSIVE LIFE &	1,977	84.47	167	30	15.17	17.96
H3706: TODAYS OPTIONS OF OKLAHOMA,	5,838	26.55	155	7	1.20	4.52
H3708: SELECTCARE OF OKLAHOMA, INC.	121	41.32	5	0	0.00	0.00
H3755: COMMUNITY CARE HMO, INC	28,500	6.77	193	10	0.35	5.18
H3822: HEALTH CARE SERVICE CORPORAT	4,795	3.96	19	5	1.04	26.32
H3949: BRAVO HEALTH PENNSYLVANIA, I	51,174	3.09	158	7	0.14	4.43
H3964: BRAVO HEALTH PENNSYLVANIA, I	24,994	3.16	79	11	0.44	13.92
H4125: HEALTHSPRING LIFE & HEALTH I	1,173	5.97	7	0	0.00	0.00
H4142: CHEROKEE NATION COMPREHENSIV	115	0.00	0	0	0.00	-

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4213: USABLE MUTUAL INSURANCE COMP	18,140	0.17	3	0	0.00	0.00
H4305: TOTAL LIFE HEALTHCARE	126	0.00	0	0	0.00	-
H4407: HEALTHSPRING OF TENNESSEE, I	7,427	4.58	34	0	0.00	0.00
H4454: HEALTHSPRING OF TENNESSEE, I	86,918	4.10	356	17	0.20	4.78
H4504: HUMANA HP OF TEXAS	-	-	1	0	-	0.00
H4506: SELECTCARE OF TEXAS, INC.	49,812	21.74	1,083	76	1.53	7.02
H4509: SHARE HEALTH PLAN OF TEXAS,	-	-	1	0	-	0.00
H4513: HEALTHSPRING LIFE & HEALTH I	66,713	3.04	203	1	0.01	0.49
H4517: AMARILLO MULTISVC CTR FR THE	143	6.99	1	0	0.00	0.00
H4518: BIENVIVIR SENIOR HEALTH SERV	791	0.00	0	0	0.00	-
H4525: SHA, L.L.C	3,586	3.63	13	1	0.28	7.69
H4528: HEALTHSPRING LIFE & HEALTH I	23,134	3.63	84	3	0.13	3.57
H4531: HCSC INSURANCE SERVICES COMP	-	-	1	0	-	0.00
H4556: CONSOLIDATED ASSOC OF RAILRO	3,540	0.00	0	0	0.00	-
H4564: SCOTT AND WHITE HEALTH PLAN	25,233	3.41	86	8	0.32	9.30
H4871: HEALTHSPRING LIFE & HEALTH I	65	0.00	0	0	0.00	-
H5213: TOTAL COMMUNITY CARE, L.L.C.	362	0.00	0	0	0.00	-
H5378: THE PYRAMID LIFE INSURANCE C	3,430	37.61	129	17	4.96	13.18
H5410: HEALTHSPRING OF FLORIDA	43,603	5.85	255	8	0.18	3.14
H5421: THE PYRAMID LIFE INSURANCE C	12,281	55.94	687	38	3.09	5.53
H5576: VANTAGE HEALTH PLAN, INC.	9,447	24.03	227	3	0.32	1.32
H5656: SELECTCARE HEALTH PLANS, INC	4,673	33.38	156	13	2.78	8.33
H6169: THE PYRAMID LIFE INSURANCE C	15,904	29.62	471	38	2.39	8.07
H6231: FRANCISCAN PACE, INC.	138	0.00	0	0	0.00	-
H6328: CARE N' CARE INSURANCE COMPA	7,297	0.41	3	1	0.14	33.33
H6801: AHS-TULSA OKLAHOMA HEALTH PL	1,497	3.34	5	0	0.00	0.00
H6972: HEALTHSPRING LIFE & HEALTH I	585	5.13	3	0	0.00	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H7281: BRAVO HEALTH PENNSYLVANIA, I	5,914	8.45	50	1	0.17	2.00
H7357: MARQUETTE NATIONAL LIFE INSU	-	-	2	1	-	50.00
H7787: HEALTHSPRING LIFE & HEALTH I	8,242	2.67	22	1	0.12	4.55
H7811: HEALTHSPRING LIFE & HEALTH I	1,293	3.87	5	0	0.00	0.00
H8091: USABLE MUTUAL INSURANCE COMP	377	0.00	0	0	0.00	-
H8742: MOLINA HEALTHCARE OF WISCONS	-	-	9	0	-	0.00
H9184: BRAVO HEALTH MID-ATLANTIC, I	-	-	1	0	-	0.00
H9930: THE PYRAMID LIFE INSURANCE C	-	-	1	0	-	0.00
H9998: LUBBOCK REGIONAL MENTAL HEAL	54	0.00	0	0	0.00	-

Region=07: KANSAS CITY

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0028: CHA HMO, INC.	3,513	9.96	35	0	0.00	0.00
H0108: HUMANA HEALTH PLAN OF CALIFO	21,260	8.56	182	1	0.05	0.55
H0216: PACE IOWA	59	0.00	0	0	0.00	-
H0248: HUMANA INSURANCE COMPANY	2,762	7.24	20	0	0.00	0.00
H0307: HUMANA HEALTH PLAN, INC.	25,667	24.12	619	1	0.04	0.16
H0317: HUMANA INSURANCE COMPANY	10,223	8.90	91	0	0.00	0.00
H0623: HUMANA INSURANCE COMPANY	9,115	9.54	87	0	0.00	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	67,640	11.55	781	5	0.07	0.64
H1036: HUMANA MEDICAL PLAN, INC.	303,708	7.69	2,336	8	0.03	0.34
H1291: HUMANA INSURANCE COMPANY OF	506	17.79	9	0	0.00	0.00
H1406: HUMANA HEALTH PLAN, INC.	35,110	8.26	290	0	0.00	0.00
H1418: HUMANA INSURANCE COMPANY	12,409	12.49	155	1	0.08	0.65
H1468: HUMANA BENEFIT PLAN OF ILLIN	4,317	7.41	32	0	0.00	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1510: HUMANA INSURANCE COMPANY	27,136	5.16	140	1	0.04	0.71
H1651: MEDICAL ASSOCIATES HEALTH PL	9,738	0.31	3	1	0.10	33.33
H1681: HUMANA INSURANCE COMPANY	7,017	6.13	43	0	0.00	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	178	0.00	0	0	0.00	-
H1716: HUMANA INSURANCE COMPANY	13,918	5.03	70	0	0.00	0.00
H1804: HUMANA INSURANCE COMPANY	-	-	11	0	-	0.00
H1806: HUMANA INSURANCE COMPANY	15,204	6.71	102	0	0.00	0.00
H1837: ESSENCE HEALTHCARE, INC.	-	-	20	0	-	0.00
H1906: HUMANA HEALTH BENEFIT PLAN O	1,718	15.72	27	0	0.00	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	98,593	6.30	621	8	0.08	1.29
H2012: HUMANA HEALTH PLAN, INC.	126,307	12.68	1,601	2	0.02	0.12
H2029: HUMANA INSURANCE OF PUERTO R	2,809	8.54	24	0	0.00	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	4,433	12.41	55	0	0.00	0.00
H2542: HUMANA INSURANCE COMPANY	22,806	7.45	170	0	0.00	0.00
H2609: ALEXIAN BROTHERS COMMUNITY S	160	0.00	0	0	0.00	-
H2610: ESSENCE HEALTHCARE, INC.	37,239	4.83	180	11	0.30	6.11
H2649: HUMANA HEALTH PLAN, INC.	46,365	6.23	289	0	0.00	0.00
H2899: ARCADIAN HEALTH PLAN OF NORT	-	-	3	0	-	0.00
H2944: HUMANA INSURANCE COMPANY	44,577	18.31	816	1	0.02	0.12
H2949: HUMANA HEALTH PLAN, INC.	35,441	26.27	931	3	0.08	0.32
H3028: HUMANA HEALTH PLAN, INC.	3,469	25.66	89	0	0.00	0.00
H3405: HUMANA INSURANCE COMPANY	12,310	7.23	89	1	0.08	1.12
H3533: HUMANA HEALTH COMPANY OF NEW	535	26.17	14	0	0.00	0.00
H3619: HUMANA INSURANCE COMPANY	35,535	6.67	237	0	0.00	0.00
H4007: HUMANA HEALTH PLANS OF PUERT	31,672	2.02	64	2	0.06	3.13
H4141: HUMANA EMPLOYERS HEALTH PLAN	20,461	19.60	401	2	0.10	0.50
H4408: HUMANA INSURANCE COMPANY	13,092	5.81	76	0	0.00	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4461: CARITEN HEALTH PLAN INC.	91,839	8.09	743	6	0.07	0.81
H4510: HUMANA HEALTH PLAN OF TEXAS,	56,110	22.78	1,278	1	0.02	0.08
H4520: HUMANA INSURANCE COMPANY	25,672	15.11	388	2	0.08	0.52
H4529: ARCADIAN HEALTH PLAN, INC.	3,799	17.64	67	0	0.00	0.00
H4606: HUMANA INSURANCE COMPANY	5,193	3.27	17	0	0.00	0.00
H4774: HUMANA INSURANCE COMPANY OF	-	-	2	0	-	0.00
H4785: HUMANA HEALTH BENEFIT PLAN O	481	4.16	2	0	0.00	0.00
H4956: HUMANA INSURANCE COMPANY	9,262	9.29	86	0	0.00	0.00
H5041: HUMANA INSURANCE COMPANY	14,188	4.65	66	0	0.00	0.00
H5214: HUMANA INSURANCE COMPANY	29,575	9.87	292	1	0.03	0.34
H5216: HUMANA INSURANCE COMPANY	13,309	5.41	72	2	0.15	2.78
H5256: MEDICAL ASSOCIATES CLINIC HE	2,943	0.00	0	0	0.00	-
H5291: HUMANA HEALTH PLAN, INC.	12,393	21.30	264	0	0.00	0.00
H5415: HUMANA HEALTH INSURANCE COMP	12,864	10.96	141	0	0.00	0.00
H5416: ARCADIAN HEALTH PLAN, INC.	11,216	12.39	139	1	0.09	0.72
H5426: HUMANA ADVANTAGECARE PLAN, I	9,810	39.45	387	0	0.00	0.00
H5470: HUMANA INSURANCE COMPANY	14,120	3.33	47	0	0.00	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	10,803	4.07	44	1	0.09	2.27
H5578: ARCADIAN HEALTH PLAN OF GEOR	-	-	2	0	-	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	5,170	6.38	33	0	0.00	0.00
H5657: HUMANA INSURANCE COMPANY OF	-	-	1	0	-	0.00
H5700: ARKANSAS COMMUNITY CARE, INC	-	-	3	0	-	0.00
H5783: ARCADIAN HEALTH PLAN, INC.	5,490	8.01	44	0	0.00	0.00
H5822: MIDLAND CARE CONNECTION	99	0.00	0	0	0.00	-
H5868: HUMANA INSURANCE COMPANY	16,954	4.25	72	0	0.00	0.00
H5970: HUMANA INSURANCE COMPANY OF	7,607	17.75	135	0	0.00	0.00
H6411: HUMANA INSURANCE COMPANY	8,221	6.20	51	0	0.00	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H6609: HUMANA INSURANCE COMPANY	397,618	6.54	2,600	19	0.05	0.73
H6622: HUMANA WI HEALTH ORGANIZATIO	6,038	18.88	114	0	0.00	0.00
H6900: HUMANA INSURANCE COMPANY	11,050	7.06	78	0	0.00	0.00
H7002: HUMANA INSURANCE COMPANY	3,947	9.37	37	0	0.00	0.00
H7003: PACE NEBRASKA	-	-	0	0	-	-
H7179: ARCADIAN HEALTH PLAN OF LOUI	-	-	1	0	-	0.00
H7188: HUMANA INSURANCE COMPANY	6,482	4.01	26	0	0.00	0.00
H7731: MD CARE, INC.	-	-	28	0	-	0.00
H8145: HUMANA INSURANCE COMPANY	167,626	8.89	1,491	0	0.00	0.00
H8424: SIOUXLAND PACE, INC.	122	0.00	0	0	0.00	-
H8644: HUMANA INSURANCE COMPANY	19,030	7.83	149	0	0.00	0.00
H8707: HUMANA INSURANCE COMPANY	12,103	8.01	97	1	0.08	1.03
H8908: HUMANA MEDICAL PLAN OF MICH	192	15.63	3	0	0.00	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	19,255	27.78	535	1	0.05	0.19
H9503: HUMANA INSURANCE COMPANY	3,544	18.06	64	1	0.28	1.56
R5566: WELLMARK IA & SD, & BCBS MN	-	-	60	37	-	61.67
R5826: HUMANA INSURANCE COMPANY	385,739	7.81	3,011	11	0.03	0.37
S5884: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
Unspe: Unspecified	-	-	1	0	-	0.00

Region=08: DENVER

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
E5088: DESERET HEALTHCARE EMPLOYEE	-	-	67	0	-	0.00
H0318: AETNA HEALTH, INC. (PA)	2,001	4.00	8	0	0.00	0.00
H0523: AETNA HEALTH OF CALIFORNIA I	26,037	2.77	72	1	0.04	1.39

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE	24,439	4.42	108	7	0.29	6.48
H0613: TOTAL LONGTERM CARE, INC.	1,886	1.06	2	0	0.00	0.00
H0621: COLORADO ACCESS	3,303	12.41	41	3	0.91	7.32
H0657: COLORADO CHOICE HEALTH PLANS	788	1.27	1	0	0.00	0.00
H0901: AETNA HEALTH, INC. (PA)	313	9.58	3	0	0.00	0.00
H1013: COVENTRY HEALTH PLAN OF FLORIDA	5,717	1.92	11	0	0.00	0.00
H1076: COVENTRY HEALTH CARE OF FLORIDA	3,700	1.62	6	1	0.27	16.67
H1109: AETNA HEALTH INC.(GEORGIA)	4,286	4.43	19	2	0.47	10.53
H1110: AETNA LIFE INSURANCE COMPANY	5,650	4.78	27	0	0.00	0.00
H1419: AETNA HEALTH, INC. (PA)	751	5.33	4	0	0.00	0.00
H1608: COVENTRY HEALTH AND LIFE INSURANCE	12,474	2.49	31	4	0.32	12.90
H1609: COVENTRY HEALTH CARE OF IOWA	3,785	3.70	14	3	0.79	21.43
H1994: SELECTHEALTH, INC.	3,970	1.76	7	1	0.25	14.29
H2112: AETNA HEALTH, INC. (PA)	10,155	2.76	28	0	0.00	0.00
H2611: COVENTRY HEALTH AND LIFE INSURANCE	7,110	3.23	23	1	0.14	4.35
H2663: COVENTRY HEALTH CARE OF MISSOURI	35,137	1.68	59	8	0.23	13.56
H2667: COVENTRY HEALTH CARE OF MISSOURI	18,859	1.33	25	1	0.05	4.00
H2672: COVENTRY HEALTH CARE OF KANSAS	14,504	1.52	22	3	0.21	13.64
H2701: NEW WEST HEALTH SERVICES	18,944	5.12	97	14	0.74	14.43
H2792: GEISINGER QUALITY OPTIONS, INC.	214	0.00	0	0	0.00	-
H2815: VOLUNTEERS OF AMERICA NATIONAL	230	0.00	0	0	0.00	-
H3144: COVENTRY HEALTH CARE OF ILLINOIS	582	1.72	1	1	1.72	100.00
H3152: AETNA HEALTH, INC. (NJ)	40,442	3.49	141	10	0.25	7.09
H3312: AETNA HEALTH, INC. (NY)	14,362	3.20	46	2	0.14	4.35
H3503: SANFORD HEART OF AMERICA HEALTH	381	0.00	0	0	0.00	-
H3597: AETNA HEALTH, INC. (ME)	5,352	2.06	11	0	0.00	0.00
H3623: AETNA HEALTH, INC. (PA)	11,667	2.06	24	1	0.09	4.17

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3931: AETNA HEALTH, INC, (PA)	35,798	2.21	79	4	0.11	5.06
H3959: HEALTHAMERICA PENNSYLVANIA,	36,030	1.42	51	5	0.14	9.80
H4000: MEMORIAL HOSPITAL OF LARAMIE	13	0.00	0	0	0.00	-
H4523: AETNA HEALTH, INC. (TX)	15,690	4.46	70	0	0.00	0.00
H4524: AETNA LIFE INSURANCE COMPANY	97,697	1.54	150	4	0.04	2.67
H4652: UNION PACIFIC RAILROAD EMPLO	12,015	0.00	0	0	0.00	-
H4910: AETNA HEALTH, INC. (PA)	917	4.36	4	0	0.00	0.00
H5167: ROCKY MOUNTAIN HEALTH CARE S	146	0.00	0	0	0.00	-
H5302: COVENTRY HEALTH CARE OF GEOR	3,084	8.43	26	5	1.62	19.23
H5414: AETNA HEALTH, INC. (FL)	6,753	3.70	25	2	0.30	8.00
H5449: DAVITA VILLAGEHEALTH OF VIRG	-	-	2	0	-	0.00
H5509: COVENTRY HEALTH AND LIFE INS	31,109	1.13	35	3	0.10	8.57
H5521: AETNA LIFE INSURANCE COMPANY	330,740	2.40	793	30	0.09	3.78
H5522: HEALTHASSURANCE PENNSYLVANIA	46,703	1.61	75	5	0.11	6.67
H5608: DENVER HEALTH MEDICAL PLAN,	3,716	0.00	0	0	0.00	-
H5793: AETNA HEALTH, INC. (CT)	12,810	2.26	29	5	0.39	17.24
H5813: AETNA HEALTH, INC. (PA)	3,283	2.44	8	2	0.61	25.00
H5832: AETNA HEALTH, INC. (PA)	271	7.38	2	0	0.00	0.00
H5850: COVENTRY SUMMIT HEALTH PLAN,	41,776	2.25	94	10	0.24	10.64
H5950: AETNA HEALTH, INC. (PA)	14	0.00	0	0	0.00	-
H5952: CAMBRIDGE LIFE INSURANCE COM	-	-	1	0	-	0.00
H6923: AETNA HEALTH, INC. (PA)	1,629	3.68	6	0	0.00	0.00
H7149: COVENTRY HEALTH CARE OF NEBR	3,061	2.29	7	3	0.98	42.86
H7195: NORTHLAND PACE PROGRAM	72	0.00	0	0	0.00	-
H7301: COVENTRY HEALTH CARE OF ILLI	12,250	1.47	18	3	0.24	16.67
H7306: FIRST HEALTH LIFE & HEALTH I	2,223	7.20	16	2	0.90	12.50
H7908: AETNA HEALTH, INC. (PA)	1,822	7.68	14	0	0.00	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H8393: COVENTRY HEALTH AND LIFE INS	3,355	2.38	8	1	0.30	12.50
H8468: GEISINGER INDEMNITY INSURANC	5,162	2.52	13	0	0.00	0.00
H8558: STERLING LIFE INSURANCE COMP	561	3.57	2	0	0.00	0.00
H8649: ALTIUS HEALTH PLANS, INC.	12,920	1.16	15	4	0.31	26.67
H8684: AETNA LIFE INSURANCE COMPANY	5,391	2.04	11	0	0.00	0.00
H8980: COVENTRY HEALTH AND LIFE INS	3,266	1.84	6	0	0.00	0.00
H9788: HEALTHNOW NEW YORK INC.	577	0.00	0	0	0.00	-
H9847: COVENTRY HEALTH AND LIFE INS	19,776	1.47	29	5	0.25	17.24

Region=09: SAN FRANCISCO

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0084: CARE IMPROVEMENT PLUS OF TEX	23,043	3.56	82	3	0.13	3.66
H0151: UNITEDHEALTHCARE OF ALABAMA,	37,351	19.28	720	6	0.16	0.83
H0251: UNITEDHEALTHCARE PLAN OF THE	34,209	14.41	493	28	0.82	5.68
H0294: CARE IMPROVEMENT PLUS WISCON	3,203	0.94	3	0	0.00	0.00
H0302: MEDISUN, INC.	23,290	4.94	115	8	0.34	6.96
H0303: PACIFICARE OF ARIZONA, INC.	96,186	6.15	592	18	0.19	3.04
H0315: UNITED HEALTHCARE INSURANCE	-	-	1	0	-	0.00
H0316: UNITEDHEALTHCARE OF ARIZONA,	27,774	20.38	566	6	0.22	1.06
H0319: UNITEDHEALTHCARE INSURANCE C	961	6.24	6	0	0.00	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	29,146	16.54	482	32	1.10	6.64
H0401: UNITEDHEALTHCARE OF ARKANSAS	4,216	28.23	119	1	0.24	0.84
H0408: UNITEDHEALTHCARE INSURANCE C	23	0.00	0	0	0.00	-
H0502: THE CONTRA COSTA HEALTH PLAN	473	0.00	0	0	0.00	-
H0503: FHP, INC.	-	-	1	0	-	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0504: CALIFORNIA PHYSICIANS' SERVI	68,536	4.26	292	14	0.20	4.79
H0524: KAISER FOUNDATION HP, INC.	905,269	2.50	2,267	345	0.38	15.22
H0542: ALTAMED HEALTH SERVICES CORP	1,090	0.00	0	0	0.00	-
H0543: UHC OF CALIFORNIA, INC.	333,491	5.74	1,914	115	0.34	6.01
H0571: CHINESE COMMUNITY HEALTH PLA	8,668	1.38	12	3	0.35	25.00
H0582: PACIFICARE OF CALIFORNIA, IN	-	-	1	0	-	0.00
H0609: PACIFICARE OF COLORADO, INC	88,110	4.43	390	17	0.19	4.36
H0620: UNITEDHEALTHCARE INSURANCE C	2,303	7.38	17	0	0.00	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	2,463	29.64	73	0	0.00	0.00
H0630: KAISER FOUNDATION HP OF CO	84,910	0.93	79	6	0.07	7.59
H0710: UNITEDHEALTHCARE INSURANCE C	1,827	151.07	276	10	5.47	3.62
H0752: OXFORD HEALTH PLANS (CT), IN	3,016	18.24	55	0	0.00	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	48,643	19.65	956	13	0.27	1.36
H0838: UNIVERSAL CARE, INC.	2,792	6.09	17	4	1.43	23.53
H1045: PREFERRED CARE PARTNERS INC.	45,015	24.70	1,112	29	0.64	2.61
H1080: UNITEDHEALTHCARE OF FLORIDA,	47,905	13.88	665	3	0.06	0.45
H1108: UNITEDHEALTHCARE INSURANCE C	5,381	15.80	85	0	0.00	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	8,635	26.52	229	3	0.35	1.31
H1170: KAISER FOUNDATION HP OF GA,	19,129	2.14	41	4	0.21	9.76
H1230: KAISER FOUNDATION HP, INC.	27,693	0.29	8	1	0.04	12.50
H1251: HAWAII MEDICAL SERVICE ASSOC	3,573	0.56	2	0	0.00	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	13,954	11.25	157	1	0.07	0.64
H1303: UNITEDHEALTHCARE INSURANCE C	12,682	12.54	159	1	0.08	0.63
H1509: UNITEDHEALTHCARE INSURANCE C	267,957	21.22	5,687	45	0.17	0.79
H1537: UNITEDHEALTHCARE INSURANCE C	277	3.61	1	0	0.00	0.00
H1717: UNITEDHEALTHCARE INSURANCE C	206	106.80	22	1	4.85	4.55
H1944: UNITEDHEALTHCARE INSURANCE C	7,398	55.15	408	0	0.00	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2001: SIERRA HEALTH AND LIFE INSUR	5,713	14.53	83	0	0.00	0.00
H2111: UNITEDHEALTHCARE INSURANCE C	3,633	17.89	65	0	0.00	0.00
H2150: KAISER FNDN HP OF THE MID-AT	51,927	2.83	147	7	0.13	4.76
H2182: UNITEDHEALTHCARE INSURANCE C	19,060	22.67	432	5	0.26	1.16
H2226: UNITEDHEALTHCARE INSURANCE C	9,539	1.26	12	2	0.21	16.67
H2228: UNITEDHEALTHCARE INSURANCE C	1,827	14.78	27	0	0.00	0.00
H2406: SIERRA HEALTH AND LIFE INSUR	3,272	8.86	29	0	0.00	0.00
H2643: LOCAL INITIATIVE HEALTH AUTH	5,387	9.47	51	4	0.74	7.84
H2654: UNITEDHEALTHCARE OF THE MIDW	50,445	16.08	811	0	0.00	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	5,737	10.11	58	1	0.17	1.72
H2803: UNITEDHEALTHCARE INSURANCE C	7,557	10.32	78	4	0.53	5.13
H2905: SIERRA HEALTH AND LIFE INSUR	4,058	1.48	6	1	0.25	16.67
H2931: HEALTH PLAN OF NEVADA, INC.	52,494	3.07	161	5	0.10	3.11
H3107: OXFORD HEALTH PLANS (NJ), IN	63,713	28.66	1,826	12	0.19	0.66
H3113: OXFORD HEALTH PLANS (NJ), IN	773	20.70	16	0	0.00	0.00
H3132: AIDS HEALTHCARE FOUNDATION M	740	0.00	0	0	0.00	-
H3164: AMERICHOICE OF NEW JERSEY, I	10,153	21.27	216	8	0.79	3.70
H3209: UNITEDHEALTHCARE INSURANCE C	2,265	9.71	22	0	0.00	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	73,764	21.62	1,595	16	0.22	1.00
H3379: UNITEDHEALTHCARE OF NEW YORK	16,083	19.40	312	2	0.12	0.64
H3387: UNITEDHEALTHCARE OF NEW YORK	6,733	19.46	131	11	1.63	8.40
H3435: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H3456: UNITEDHEALTHCARE OF NORTH CA	83,546	20.04	1,674	6	0.07	0.36
H3659: UNITEDHEALTHCARE OF OHIO, IN	102,140	18.46	1,886	11	0.11	0.58
H3749: UNITEDHEALTHCARE OF OKLAHOMA	31,936	3.73	119	2	0.06	1.68
H3805: UNITEDHEALTHCARE OF OREGON,	17,713	4.80	85	5	0.28	5.88
H3812: UNITEDHEALTHCARE INSURANCE C	19,510	15.89	310	3	0.15	0.97

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3832: HAWAII MEDICAL SERVICE ASSOC	16,138	0.00	0	0	0.00	-
H3887: UNITEDHEALTHCARE INSURANCE C	20,690	39.63	820	2	0.10	0.24
H3912: UNITEDHEALTHCARE INSURANCE C	1,727	12.16	21	0	0.00	0.00
H3920: UNITEDHEALTHCARE OF PENNSYLV	18,747	24.64	462	19	1.01	4.11
H3921: UNITEDHEALTHCARE INSURANCE C	6,156	19.01	117	3	0.49	2.56
H4102: UNITEDHEALTHCARE OF NEW ENGL	32,480	9.42	306	5	0.15	1.63
H4406: UNITEDHEALTHCARE PLAN OF THE	8,239	29.01	239	4	0.49	1.67
H4456: UNITEDHEALTHCARE PLAN OF THE	73,637	19.62	1,445	16	0.22	1.11
H4514: UNITEDHEALTHCARE COMMUNITY P	35,777	20.99	751	6	0.17	0.80
H4522: UNITEDHEALTHCARE INSURANCE C	21,163	12.43	263	2	0.09	0.76
H4527: PHYSICIANS HEALTH CHOICE OF	33,117	3.44	114	2	0.06	1.75
H4590: UNITEDHEALTHCARE BENEFITS OF	171,816	3.54	608	18	0.10	2.96
H4604: UNITEDHEALTHCARE OF UTAH, IN	45,564	9.88	450	1	0.02	0.22
H4837: UNITEDHEALTHCARE OF WISCONSI	1,739	27.03	47	0	0.00	0.00
H4971: UNITEDHEALTHCARE INSURANCE C	-	-	23	0	-	0.00
H5005: UNITEDHEALTHCARE OF WASHINGT	65,082	4.53	295	14	0.22	4.75
H5008: UNITEDHEALTHCARE INSURANCE C	5,050	25.15	127	0	0.00	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	92,908	8.38	779	3	0.03	0.39
H5403: ON LOK SENIOR HEALTH SERVICE	1,174	0.00	0	0	0.00	-
H5405: CENTER FOR ELDERS INDEPENDEN	504	0.00	0	0	0.00	-
H5406: SUTTER HEALTH SACRAMENTO SIE	235	0.00	0	0	0.00	-
H5407: CITRUS HEALTH CARE, INC.	-	-	2	0	-	0.00
H5417: UNITEDHEALTHCARE INSURANCE C	2,175	12.87	28	0	0.00	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	32,681	57.10	1,866	35	1.07	1.88
H5424: UNITEDHEALTHCARE INSURANCE C	13,604	5.22	71	0	0.00	0.00
H5425: SCAN HEALTH PLAN	125,041	7.41	927	87	0.70	9.39
H5428: SAN MATEO HEALTH COMMISSION	8,740	6.64	58	1	0.11	1.72

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5430: ONECARE BY CARE1ST HEALTH PL	1,663	37.28	62	3	1.80	4.84
H5433: ORANGE COUNTY HEALTH AUTHORI	15,409	13.24	204	26	1.69	12.75
H5435: UNITEDHEALTHCARE INSURANCE C	78,323	38.70	3,031	19	0.24	0.63
H5440: UNITEDHEALTHCARE INSURANCE C	247	72.87	18	0	0.00	0.00
H5507: UNITEDHEALTHCARE INSURANCE C	5,688	16.17	92	0	0.00	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	14,006	4.57	64	1	0.07	1.56
H5532: UNITEDHEALTHCARE INSURANCE C	7,216	7.07	51	1	0.14	1.96
H5580: SOUTHWEST CATHOLIC HEALTH NE	17,852	17.65	315	5	0.28	1.59
H5587: HEALTH CHOICE ARIZONA, INC.	4,310	10.67	46	6	1.39	13.04
H5609: GEMCARE HEALTH PLAN INC.	8,022	8.73	70	4	0.50	5.71
H5629: COMMUNITY ELDERCARE OF SAN	252	0.00	0	0	0.00	-
H5640: IEHP HEALTH ACCESS	10,485	4.39	46	8	0.76	17.39
H5652: UNITEDHEALTHCARE INSURANCE C	4,528	14.58	66	1	0.22	1.52
H5665: CARE IMPROVEMENT PLUS OF MA	-	-	19	1	-	5.26
H5749: UNITEDHEALTHCARE INSURANCE C	9,567	12.44	119	2	0.21	1.68
H5782: PARTNERSHIP HEALTHPLAN OF CA	8,253	1.45	12	2	0.24	16.67
H5811: SCAN HEALTH PLAN	3,389	7.67	26	4	1.18	15.38
H5852: AIDS HEALTHCARE FOUNDATION	828	1.21	1	0	0.00	0.00
H5928: CARE1ST HEALTH PLAN	33,292	2.82	94	8	0.24	8.51
H5943: SCAN HEALTH PLAN	779	1.28	1	0	0.00	0.00
H5948: ARTA MEDICARE HEALTH PLAN, I	-	-	2	0	-	0.00
H5969: ALOHACARE	1,688	0.59	1	0	0.00	0.00
H5985: PHOENIX HEALTH PLANS, INC.	6,549	25.04	164	5	0.76	3.05
H5998: UNITEDHEALTHCARE PLAN OF THE	-	-	2	0	-	0.00
H6050: KAISER FOUNDATION HP, INC.	538	3.72	2	0	0.00	0.00
H6052: KAISER FOUNDATION HP, INC.	2,147	3.26	7	2	0.93	28.57
H6053: SANTE FE EMPLOYEES HOSPITAL	611	0.00	0	0	0.00	-

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H6528: CARE IMPROVEMENT PLUS SOUTH	53,572	1.98	106	6	0.11	5.66
H6952: UNITEDHEALTHCARE COMMUNITY P	5,252	59.98	315	24	4.57	7.62
H7086: COMMUNITY HEALTH GROUP	1,258	0.79	1	0	0.00	0.00
H7187: UNITEDHEALTHCARE INSURANCE C	15,195	39.29	597	5	0.33	0.84
H7292: ALAMEDA ALLIANCE JOINT POWER	6,245	3.84	24	6	0.96	25.00
H7352: UNIVERSITY CARE ADVANTAGE, L	3,945	4.56	18	4	1.01	22.22
H7855: LOS ANGELES JEWISH HOME FOR	19	0.00	0	0	0.00	-
H7949: PACIFICARE OF NEVADA, INC.	9,179	6.32	58	3	0.33	5.17
H8748: UNITEDHEALTHCARE INSURANCE C	8,236	66.05	544	1	0.12	0.18
H9003: KAISER FOUNDATION HP OF THE	68,226	1.36	93	2	0.03	2.15
H9011: UNITEDHEALTHCARE OF FLORIDA,	15,178	30.44	462	0	0.00	0.00
H9104: SCAN HEALTH PLAN	5,499	15.64	86	7	1.27	8.14
H9385: SCAN HEALTH PLAN ARIZONA	13,044	14.11	184	17	1.30	9.24
R3175: UNITEDHEALTHCARE INSURANCE C	6,828	9.37	64	1	0.15	1.56
R3444: CARE IMPROVEMENT PLUS SOUTH	32,944	10.23	337	28	0.85	8.31
R5287: UNITEDHEALTHCARE INSURANCE C	213,289	16.72	3,566	42	0.20	1.18
R5342: UNITEDHEALTHCARE INSURANCE C	60,727	21.60	1,312	11	0.18	0.84
R5674: SIERRA HEALTH AND LIFE INSUR	-	-	3	0	-	0.00
R6801: CARE IMPROVEMENT PLUS OF TEX	52,550	10.18	535	42	0.80	7.85
R7439: HAWAII MEDICAL SERVICE ASSOC	24,027	0.25	6	3	0.12	50.00
R7444: UNITEDHEALTHCARE INSURANCE C	21,102	23.55	497	1	0.05	0.20
R9896: CARE IMPROVEMENT PLUS SOUTH	104,399	11.61	1,212	120	1.15	9.90
S5921: UNITEDHEALTHCARE INS. CO. AN	-	-	2	0	-	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=10: SEATTLE

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0351: HEALTH NET OF ARIZONA, INC.	43,076	10.42	449	33	0.77	7.35
H0490: MOLINA HEALTHCARE OF OHIO, I	395	10.13	4	1	2.53	25.00
H0545: INTER VALLEY HEALTH PLAN, IN	20,321	3.10	63	2	0.10	3.17
H0562: HEALTH NET OF CALIFORNIA, INC	142,472	6.71	956	89	0.62	9.31
H0908: BUCKEYE COMMUNITY HEALTH PLA	1,050	32.38	34	0	0.00	0.00
H1302: BLUE CROSS OF IDAHO HEALTH S	9,674	7.24	70	14	1.45	20.00
H1304: REGENCE BLUE SHIELD OF IDAHO	6,854	1.02	7	2	0.29	28.57
H1350: BLUE CROSS OF IDAHO HEALTH S	17,212	7.67	132	14	0.81	10.61
H2174: TRILLIUM COMMUNITY HEALTH PL	3,443	6.97	24	3	0.87	12.50
H2241: GOLDEN STATE MEDICARE HEALTH	834	3.60	3	1	1.20	33.33
H2810: GROUP HEALTH OPTIONS	3,537	4.24	15	1	0.28	6.67
H2906: HOMETOWN HEALTH PLAN, INC.	2,401	1.25	3	0	0.00	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	10,837	3.14	34	3	0.28	8.82
H3410: STERLING LIFE INSURANCE COMP	-	-	34	2	-	5.88
H3809: PROVIDENCE HEALTH & SERVICES	963	0.00	0	0	0.00	-
H3810: MID ROGUE INDEPENDENT PHYSIC	4,282	16.58	71	1	0.23	1.41
H3811: SAMARITAN HEALTH PLANS, INC.	5,127	4.29	22	5	0.98	22.73
H3813: MODA HEALTH PLAN, INC.	9,081	2.20	20	6	0.66	30.00
H3814: ATRIO HEALTH PLANS	1,970	11.17	22	3	1.52	13.64
H3815: CITIZENS CHOICE HEALTHPLAN	14,763	9.14	135	25	1.69	18.52
H3817: REGENCE BLUECROSS BLUESHIELD	60,893	0.90	55	4	0.07	7.27
H3818: FAMILYCARE HEALTH PLANS, INC	2,582	12.39	32	5	1.94	15.63
H3864: PACIFICSOURCE COMMUNITY HEAL	13,996	13.93	195	10	0.71	5.13
H4605: REGENCE BLUECROSS BLUESHIELD	19,118	0.89	17	1	0.05	5.88
H4754: PACIFICSOURCE COMMUNITY HEAL	21,088	4.36	92	3	0.14	3.26
H5006: STERLING LIFE INSURANCE COMP	-	-	15	0	-	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5007: PROVIDENCE HEALTH SYSTEM	429	0.00	0	0	0.00	-
H5009: REGENCE BLUESHIELD	30,421	1.05	32	1	0.03	3.13
H5010: ASURIS NORTHWEST HEALTH	2,238	0.89	2	1	0.45	50.00
H5016: PROVIDENCE HEALTH PLANS	1,310	3.82	5	2	1.53	40.00
H5050: GROUP HEALTH COOPERATIVE	81,257	5.17	420	33	0.41	7.86
H5162: STERLING LIFE INSURANCE COMP	-	-	5	0	-	0.00
H5190: SUNSHINE STATE HEALTH PLAN,	-	-	0	0	-	-
H5294: SUPERIOR HEALTH PLAN, INC.	2,479	40.74	101	4	1.61	3.96
H5439: HEALTH NET LIFE INSURANCE CO	3,504	150.68	528	19	5.42	3.60
H5520: HEALTH NET LIFE INSURANCE CO	45,488	6.29	286	22	0.48	7.69
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,145	148.47	170	6	5.24	3.53
H5628: MOLINA HEALTHCARE OF UTAH, I	7,891	16.73	132	23	2.91	17.42
H5649: CENTRAL HEALTH PLAN OF CALIF	12,459	14.21	177	8	0.64	4.52
H5810: MOLINA HEALTHCARE OF CALIFOR	8,178	62.97	515	40	4.89	7.77
H5823: MOLINA HEALTHCARE OF WASHING	6,575	18.10	119	37	5.63	31.09
H5826: COMMUNITY HEALTH PLAN OF WAS	17,884	17.17	307	42	2.35	13.68
H5859: HEALTH PLAN OF CAREOREGON, I	9,160	7.53	69	10	1.09	14.49
H5862: BLUE CROSS OF IDAHO HEALTH S	-	-	1	0	-	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	9,636	21.90	211	74	7.68	35.07
H5995: ATRIO HEALTH PLANS	3,342	14.36	48	10	2.99	20.83
H6743: ATRIO HEALTH PLANS	5,053	3.96	20	3	0.59	15.00
H6815: HEALTH NET HEALTH PLAN OF OR	1,582	3.16	5	0	0.00	0.00
H7006: ATRIO HEALTH PLANS	2,694	9.65	26	7	2.60	26.92
H7173: PEACH STATE HEALTH PLAN, INC	34	0.00	0	0	0.00	-
H7678: MOLINA HEALTHCARE OF TEXAS,	2,349	11.49	27	1	0.43	3.70
H8130: MOLINA HEALTHCARE OF FLORIDA	602	13.29	8	0	0.00	0.00
H8189: MANAGED HEALTH SERVICES, WIS	1,065	25.35	27	1	0.94	3.70

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2013
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2013, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H8870: MOLINA HEALTHCARE OF ILLINOI	-	-	0	0	-	-
H9047: PROVIDENCE HEALTH PLAN	42,241	4.26	180	21	0.50	11.67
H9082: MOLINA HEALTHCARE OF NEW MEX	891	14.59	13	1	1.12	7.69
H9302: SOUNDPATH HEALTH, INC.	16,645	7.21	120	5	0.30	4.17
H9988: STERLING LIFE INSURANCE COMP	-	-	1	0	-	0.00

Region=TOTAL ALL REGIONS

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
: TOTAL	14,848,606	8.03	119,237	4,290	0.29	3.60

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2013 divided by the mid-year enrollment, times 1,000.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2230: BCBS OF MASSACHUSETTS HMO B	17,474	0.34	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	92,196	0.79	73	63	86.30	7	9.59	0	0.00	2	2.74	1	1.37
H2261: BCBS OF MASSACHUSETTS HMO B	11,298	0.35	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4152: BLUE CROSS & BLUE SHIELD OF	31,945	0.75	24	18	75.00	2	8.33	0	0.00	2	8.33	2	8.33
H5591: MARTIN'S POINT GENERATIONS,	21,413	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	8,342	0.72	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	30,907	1.26	39	30	76.92	3	7.69	0	0.00	6	15.38	0	0.00

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0423: METROPLUS HEALTH PLAN, INC.	6,908	0.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3154: HORIZON HEALTHCARE OF NEW JE	73,648	1.33	98	73	74.49	19	19.39	2	2.04	1	1.02	3	3.06
H3305: MVP HEALTH PLAN, INC.	54,121	1.05	57	48	84.21	9	15.79	0	0.00	0	0.00	0	0.00
H3327: TOUCHSTONE HEALTH HMO, INC.	12,845	2.41	31	23	74.19	5	16.13	0	0.00	3	9.68	0	0.00
H3328: THE NEW YORK STATE CATHOLIC	13,856	0.29	4	0	0.00	1	25.00	0	0.00	3	75.00	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	110,518	0.60	66	53	80.30	12	18.18	1	1.52	0	0.00	0	0.00
H3335: EXCELLUS HEALTH PLAN, INC.	41,598	0.46	19	17	89.47	0	0.00	0	0.00	1	5.26	1	5.26
H3337: LIBERTY HEALTH ADVANTAGE, IN	4,771	0.63	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS	3,765	1.33	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H3347: ELDERPLAN, INC.	13,536	1.11	15	9	60.00	3	20.00	0	0.00	1	6.67	2	13.33
H3351: EXCELLUS HEALTH PLAN, INC.	67,662	0.40	27	20	74.07	1	3.70	1	3.70	2	7.41	3	11.11
H3359: MANAGED HEALTH, INC.	111,095	0.23	25	3	12.00	0	0.00	0	0.00	14	56.00	8	32.00
H3362: INDEPENDENT HEALTH ASSOCIATI	67,355	0.64	43	38	88.37	3	6.98	0	0.00	1	2.33	1	2.33
H3384: HEALTHNOW NEW YORK INC.	40,868	0.12	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	29,634	0.78	23	19	82.61	3	13.04	1	4.35	0	0.00	0	0.00
H3528: CONNECTICARE, INC.	44,687	0.34	15	13	86.67	1	6.67	0	0.00	0	0.00	1	6.67

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4003: MMM HEALTHCARE, INC.	192,550	0.14	26	13	50.00	2	7.69	1	3.85	9	34.62	1	3.85
H4004: PREFERRED MEDICARE CHOICE, I	42,005	0.17	7	3	42.86	2	28.57	0	0.00	1	14.29	1	14.29
H4005: TRIPLE-S SALUD, INC.	22,975	0.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4006: MCS ADVANTAGE, INC.	55,269	0.07	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H4011: FIRST MEDICAL HEALTH PLAN, I	19,194	0.16	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4012: TRIPLE-S SALUD, INC.	26,883	0.11	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H5042: CDPHP UNIVERSAL BENEFITS, IN	5,717	0.35	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5526: HEALTHNOW NEW YORK INC.	18,839	0.11	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5528: GROUP HEALTH INCORPORATED	26,439	0.15	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5549: VNS CHOICE	12,649	0.16	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5577: MCS ADVANTAGE, INC.	69,101	0.06	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H5732: TRIPLE-S SALUD, INC.	11,446	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5774: AMERICAN HEALTH, INC.	44,551	0.11	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5991: AFFINITY HEALTH PLAN, INC.	3,746	1.60	6	2	33.33	3	50.00	0	0.00	0	0.00	1	16.67
H7971: HORIZON HEALTHCARE OF NEW JE	325	3.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	17,270	0.87	15	13	86.67	2	13.33	0	0.00	0	0.00	0	0.00
H9859: MVP HEALTH PLAN, INC.	10,633	0.85	9	7	77.78	1	11.11	0	0.00	0	0.00	1	11.11

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3156: AMERIHEALTH HMO, INC.	1,170	0.85	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3672: HOMETOWN HEALTH PLAN	4,480	0.22	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3907: UPMC HEALTH PLAN, INC.	79,947	0.55	44	33	75.00	4	9.09	0	0.00	7	15.91	0	0.00
H3909: QCC INSURANCE COMPANY	4,973	1.41	7	4	57.14	1	14.29	0	0.00	2	28.57	0	0.00
H3916: HIGHMARK, INC.	206,600	1.51	311	225	72.35	55	17.68	8	2.57	13	4.18	10	3.22
H3923: CAPITAL ADVANTAGE INSURANCE	18,994	0.37	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	13,173	0.15	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, I	77,365	0.87	67	41	61.19	10	14.93	0	0.00	16	23.88	0	0.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3954: GEISINGER HEALTH PLAN	47,470	0.53	25	22	88.00	2	8.00	0	0.00	1	4.00	0	0.00
H3957: KEYSTONE HEALTH PLAN WEST, I	124,146	1.65	205	161	78.54	24	11.71	2	0.98	15	7.32	3	1.46
H3962: KEYSTONE HEALTH PLAN CENTRAL	12,357	0.73	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
H4227: VISTA HEALTH PLAN, INC.	359	2.79	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4279: UPMC FOR YOU, INC	15,175	0.53	8	5	62.50	0	0.00	0	0.00	2	25.00	1	12.50
H4990: HEALTH FIRST INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5106: HM HEALTH INSURANCE COMPANY	10,732	1.58	17	12	70.59	0	0.00	0	0.00	5	29.41	0	0.00
H5151: HEALTH PLAN OF THE UPPER OHI	8,352	0.84	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00
H5533: UPMC HEALTH NETWORK, INC.	27,004	0.63	17	14	82.35	2	11.76	1	5.88	0	0.00	0	0.00
H5812: GEISINGER INDEMNITY INSURANC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5932: GATEWAY HEALTH PLAN, INC.	34,788	0.78	27	18	66.67	6	22.22	0	0.00	2	7.41	1	3.70
H6132: SELECT HEALTH OF SOUTH CAROL	96	10.42	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	42,641	0.68	29	18	62.07	8	27.59	0	0.00	2	6.90	1	3.45
H0117: WELLCARE OF OHIO, INC.	5,070	0.79	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H0154: VIVA HEALTH, INC.	39,433	0.51	20	15	75.00	2	10.00	0	0.00	3	15.00	0	0.00
H0320: WELLCARE OF TEXAS, INC.	3,855	0.78	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC	7,286	2.61	19	6	31.58	3	15.79	0	0.00	8	42.11	2	10.53
H0913: WELLCARE HEALTH PLANS OF NEW	1,501	3.33	5	2	40.00	0	0.00	0	0.00	2	40.00	1	20.00
H1016: AVMED, INC.	30,411	0.13	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1026: HEALTH OPTIONS, INC.	14,879	0.81	12	8	66.67	3	25.00	0	0.00	0	0.00	1	8.33
H1032: WELLCARE OF FLORIDA, INC.	79,090	1.28	101	52	51.49	0	0.00	1	0.99	32	31.68	16	15.84
H1099: HEALTH FIRST HEALTH PLANS	23,756	1.05	25	21	84.00	4	16.00	0	0.00	0	0.00	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	25,035	1.12	28	10	35.71	1	3.57	0	0.00	15	53.57	2	7.14
H1216: HARMONY HEALTH PLAN OF ILLIN	3,711	1.62	6	1	16.67	0	0.00	0	0.00	5	83.33	0	0.00
H1264: WELLCARE OF TEXAS, INC.	20,651	1.16	24	8	33.33	2	8.33	0	0.00	11	45.83	3	12.50

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1416: HARMONY HEALTH PLAN OF ILLIN	13,727	0.44	6	4	66.67	0	0.00	0	0.00	1	16.67	1	16.67
H1903: WELLCARE OF LOUISIANA, INC.	7,398	1.49	11	1	9.09	0	0.00	0	0.00	8	72.73	2	18.18
H2491: WELLCARE HEALTH INSURANCE OF	7,902	0.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2773: QUALITY HEALTH PLANS OF NEW	126	7.94	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H3361: WELLCARE OF NEW YORK, INC.	42,050	1.02	43	11	25.58	0	0.00	1	2.33	26	60.47	5	11.63
H3404: BLUE CROSS AND BLUE SHIELD O	15,407	0.26	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H3449: BLUE CROSS AND BLUE SHIELD O	102,122	0.36	37	24	64.86	8	21.62	0	0.00	1	2.70	4	10.81
H4199: FLORIDA HEALTHCARE PLUS, INC	8,247	0.24	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	55,350	0.13	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5096: UNIVERSAL HEALTH CARE INSURA	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5404: UNIVERSAL HEALTH CARE, INC.	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5427: FREEDOM HEALTH, INC.	51,413	0.06	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	18,560	0.48	9	7	77.78	1	11.11	0	0.00	0	0.00	1	11.11
H5434: BLUE CROSS AND BLUE SHIELD O	3,982	0.50	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	15,395	1.17	18	11	61.11	2	11.11	1	5.56	4	22.22	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	40,707	0.15	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00
H5696: PHYSICIANS UNITED PLAN, INC.	36,723	0.30	11	7	63.64	3	27.27	0	0.00	1	9.09	0	0.00
H5698: WINDSOR HEALTH PLAN, INC.	59,593	0.49	29	21	72.41	8	27.59	0	0.00	0	0.00	0	0.00
H5938: CAPITAL HEALTH PLAN	14,588	0.34	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	50,594	0.20	10	4	40.00	1	10.00	0	0.00	4	40.00	1	10.00
R3332: BLUE CROSS AND BLUE SHIELD O	56,133	0.25	14	7	50.00	3	21.43	0	0.00	3	21.43	1	7.14

Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0544: CAREMORE HEALTH PLAN	52,147	0.58	30	28	93.33	1	3.33	0	0.00	0	0.00	1	3.33
H0564: BLUE CROSS OF CALIFORNIA	12,340	0.24	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H1417: HEALTH ALLIANCE MEDICAL PLAN	6,762	2.07	14	10	71.43	4	28.57	0	0.00	0	0.00	0	0.00
H1463: HEALTH ALLIANCE MEDICAL PLAN	5,715	4.37	25	13	52.00	12	48.00	0	0.00	0	0.00	0	0.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1517: ANTHEM INSURANCE COMPANIES,	5,363	0.93	5	3	60.00	1	20.00	0	0.00	0	0.00	1	20.00
H1607: ANTHEM INSURANCE COMPANIES,	13,290	0.60	8	2	25.00	3	37.50	0	0.00	1	12.50	2	25.00
H1849: ANTHEM HEALTH PLANS OF KENTU	7,749	0.26	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2237: INDEPENDENT CARE HEALTH PLAN	5,336	0.19	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2312: HEALTH ALLIANCE PLAN OF MICH	42,424	0.19	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H2320: PRIORITY HEALTH	74,599	0.09	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00
H2425: BLUE PLUS	20,069	0.15	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H2459: UCARE MINNESOTA	88,867	0.03	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2461: BLUE CROSS AND BLUE SHIELD O	95,223	0.04	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H2462: GROUP HEALTH PLAN, INC. (MN)	45,664	0.04	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	16,536	0.18	3	1	33.33	0	0.00	1	33.33	0	0.00	1	33.33
H2836: ANTHEM HEALTH PLANS, INC.	3,312	2.42	8	6	75.00	0	0.00	1	12.50	0	0.00	1	12.50
H2997: ROCKY MOUNTAIN HOSPITAL AND	1,541	0.65	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	5,279	0.38	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	47,582	0.67	32	20	62.50	6	18.75	0	0.00	4	12.50	2	6.25
H3370: EMPIRE HEALTHCHOICE HMO, INC	74,558	0.91	68	40	58.82	16	23.53	0	0.00	4	5.88	8	11.76
H3653: PARAMOUNT CARE, INC.	13,894	0.29	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	91,036	0.42	38	27	71.05	8	21.05	0	0.00	2	5.26	1	2.63
H3660: SUMMACARE INC.	28,071	0.28	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3664: AULTCARE INSURANCE COMPANY	18,298	0.11	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	37,188	0.24	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	2,816	0.36	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H4346: CAREMORE HEALTH PLAN OF NEVA	5,541	0.36	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	3,770	0.53	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	41,536	0.10	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5215: NETWORK HEALTH INSURANCE COR	51,255	0.59	30	24	80.00	5	16.67	0	0.00	1	3.33	0	0.00
H5262: GUNDERSEN HEALTH PLAN	13,672	2.34	32	24	75.00	7	21.88	1	3.13	0	0.00	0	0.00
H5264: DEAN HEALTH PLAN, INC.	20,998	0.14	3	0	0.00	3	100.00	0	0.00	0	0.00	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	2,410	0.41	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	15,208	0.20	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5529: COMMUNITY INSURANCE COMPANY	20,307	0.44	9	5	55.56	1	11.11	0	0.00	0	0.00	3	33.33
H5530: ANTHEM HEALTH PLANS OF KENTU	7,570	0.40	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5685: MIDWEST HEALTH PLAN, INC.	723	1.38	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5746: AMERIGROUP COMMUNITY CARE OF	3,819	0.26	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5817: AMERIGROUP TEXAS, INC.	23,904	0.17	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5854: ANTHEM HEALTH PLANS, INC.	1,685	0.59	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5883: BCBS OF MICHIGAN MUTUAL INSU	54,360	0.02	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6181: AMERIGROUP NEW YORK, LLC	9,366	0.21	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H6360: HEALTHSPAN INTEGRATED CARE	18,307	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6786: ANTHEM HEALTH PLANS OF MAINE	2,815	0.36	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	8,752	1.60	14	9	64.29	3	21.43	0	0.00	2	14.29	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND H	40,261	0.57	23	13	56.52	7	30.43	0	0.00	1	4.35	2	8.70
H9525: COMPCARE HEALTH SERVICES INS	884	1.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9572: BLUE CROSS BLUE SHIELD OF MI	251,620	0.02	5	2	40.00	3	60.00	0	0.00	0	0.00	0	0.00
H9947: BLUE CROSS AND BLUE SHIELD O	6,145	0.33	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	150,797	0.40	60	42	70.00	9	15.00	0	0.00	4	6.67	5	8.33

Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0150: HEALTHSPRING OF ALABAMA, INC	42,272	0.05	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	24,083	0.58	14	11	78.57	3	21.43	0	0.00	0	0.00	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	38,328	0.55	21	13	61.90	7	33.33	0	0.00	0	0.00	1	4.76
H1415: HEALTHSPRING OF TENNESSEE, I	13,654	0.22	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1666: HCSC INSURANCE SERVICES COMP	478	2.09	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H1961: PEOPLES HEALTH, INC.	54,743	0.16	9	7	77.78	1	11.11	0	0.00	0	0.00	1	11.11
H2108: BRAVO HEALTH MID-ATLANTIC, I	24,849	0.52	13	8	61.54	2	15.38	0	0.00	1	7.69	2	15.38
H2165: HEALTHSPRING LIFE & HEALTH I	8,298	0.24	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	13,168	3.19	42	20	47.62	10	23.81	0	0.00	8	19.05	4	9.52

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2816: AMERICAN PROGRESSIVE LIFE &	26,981	0.15	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H3206: PRESBYTERIAN INSURANCE COMPA	10,009	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3706: TODAYS OPTIONS OF OKLAHOMA,	5,838	0.51	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H3755: COMMUNITY CARE HMO, INC	28,500	0.14	4	0	0.00	3	75.00	0	0.00	0	0.00	1	25.00
H3822: HEALTH CARE SERVICE CORPORAT	4,795	0.63	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	51,174	0.61	31	24	77.42	4	12.90	0	0.00	2	6.45	1	3.23
H3964: BRAVO HEALTH PENNSYLVANIA, I	24,994	1.00	25	15	60.00	6	24.00	0	0.00	3	12.00	1	4.00
H4407: HEALTHSPRING OF TENNESSEE, I	7,427	0.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4454: HEALTHSPRING OF TENNESSEE, I	86,918	0.36	31	22	70.97	6	19.35	2	6.45	0	0.00	1	3.23
H4506: SELECTCARE OF TEXAS, INC.	49,812	1.95	97	70	72.16	14	14.43	0	0.00	10	10.31	3	3.09
H4509: SHARE HEALTH PLAN OF TEXAS,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH I	66,713	0.15	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	23,134	0.30	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00
H4564: SCOTT AND WHITE HEALTH PLAN	25,233	0.36	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5378: THE PYRAMID LIFE INSURANCE C	3,430	1.17	4	1	25.00	2	50.00	0	0.00	0	0.00	1	25.00
H5410: HEALTHSPRING OF FLORIDA	43,603	1.03	45	36	80.00	4	8.89	0	0.00	5	11.11	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC	4,673	0.43	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6169: THE PYRAMID LIFE INSURANCE C	15,904	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6328: CARE N' CARE INSURANCE COMPA	7,297	0.14	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7281: BRAVO HEALTH PENNSYLVANIA, I	5,914	1.01	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00

Region=07: KANSAS CITY

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0108: HUMANA HEALTH PLAN OF CALIFO	21,260	0.09	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0307: HUMANA HEALTH PLAN, INC.	25,667	0.12	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H0317: HUMANA INSURANCE COMPANY	10,223	0.20	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0623: HUMANA INSURANCE COMPANY	9,115	0.44	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	67,640	0.37	25	21	84.00	1	4.00	0	0.00	0	0.00	3	12.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1036: HUMANA MEDICAL PLAN, INC.	303,708	0.09	26	10	38.46	3	11.54	0	0.00	12	46.15	1	3.85
H1406: HUMANA HEALTH PLAN, INC.	35,110	0.09	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1418: HUMANA INSURANCE COMPANY	12,409	0.24	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	4,317	0.23	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1510: HUMANA INSURANCE COMPANY	27,136	0.29	8	2	25.00	1	12.50	0	0.00	4	50.00	1	12.50
H1806: HUMANA INSURANCE COMPANY	15,204	0.33	5	0	0.00	0	0.00	0	0.00	5	100.00	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	98,593	0.37	36	18	50.00	5	13.89	0	0.00	12	33.33	1	2.78
H2012: HUMANA HEALTH PLAN, INC.	126,307	0.16	20	2	10.00	1	5.00	0	0.00	15	75.00	2	10.00
H2542: HUMANA INSURANCE COMPANY	22,806	0.39	9	5	55.56	0	0.00	0	0.00	4	44.44	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	37,239	0.40	15	10	66.67	5	33.33	0	0.00	0	0.00	0	0.00
H2649: HUMANA HEALTH PLAN, INC.	46,365	0.06	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2944: HUMANA INSURANCE COMPANY	44,577	0.04	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H2949: HUMANA HEALTH PLAN, INC.	35,441	0.06	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3405: HUMANA INSURANCE COMPANY	12,310	0.57	7	1	14.29	1	14.29	0	0.00	5	71.43	0	0.00
H3619: HUMANA INSURANCE COMPANY	35,535	0.08	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H4007: HUMANA HEALTH PLANS OF PUERT	31,672	0.03	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	20,461	0.20	4	1	25.00	1	25.00	0	0.00	1	25.00	1	25.00
H4408: HUMANA INSURANCE COMPANY	13,092	0.08	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4461: CARITEN HEALTH PLAN INC.	91,839	0.11	10	5	50.00	0	0.00	0	0.00	5	50.00	0	0.00
H4510: HUMANA HEALTH PLAN OF TEXAS,	56,110	0.05	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H4520: HUMANA INSURANCE COMPANY	25,672	0.19	5	1	20.00	1	20.00	0	0.00	3	60.00	0	0.00
H4956: HUMANA INSURANCE COMPANY	9,262	0.32	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H5041: HUMANA INSURANCE COMPANY	14,188	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5214: HUMANA INSURANCE COMPANY	29,575	0.20	6	1	16.67	0	0.00	0	0.00	5	83.33	0	0.00
H5216: HUMANA INSURANCE COMPANY	13,309	0.38	5	0	0.00	0	0.00	0	0.00	4	80.00	1	20.00
H5291: HUMANA HEALTH PLAN, INC.	12,393	0.08	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5415: HUMANA HEALTH INSURANCE COMP	12,864	0.39	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H5416: ARCADIAN HEALTH PLAN, INC.	11,216	0.36	4	2	50.00	0	0.00	0	0.00	0	0.00	2	50.00
H5426: HUMANA ADVANTAGECARE PLAN, I	9,810	0.20	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5470: HUMANA INSURANCE COMPANY	14,120	0.07	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5619: ARCADIAN HEALTH PLAN, INC.	5,170	0.77	4	2	50.00	0	0.00	0	0.00	1	25.00	1	25.00
H5970: HUMANA INSURANCE COMPANY OF	7,607	0.26	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
H6411: HUMANA INSURANCE COMPANY	8,221	0.12	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H6609: HUMANA INSURANCE COMPANY	397,618	0.33	131	39	29.77	9	6.87	0	0.00	76	58.02	7	5.34
H6900: HUMANA INSURANCE COMPANY	11,050	0.27	3	0	0.00	0	0.00	0	0.00	2	66.67	1	33.33
H7002: HUMANA INSURANCE COMPANY	3,947	0.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7188: HUMANA INSURANCE COMPANY	6,482	0.31	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8145: HUMANA INSURANCE COMPANY	167,626	0.09	15	7	46.67	0	0.00	0	0.00	7	46.67	1	6.67
H8644: HUMANA INSURANCE COMPANY	19,030	0.05	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8707: HUMANA INSURANCE COMPANY	12,103	0.50	6	0	0.00	1	16.67	0	0.00	5	83.33	0	0.00
H8908: HUMANA MEDICAL PLAN OF MICH	192	5.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	19,255	0.31	6	0	0.00	0	0.00	0	0.00	5	83.33	1	16.67
H9503: HUMANA INSURANCE COMPANY	3,544	0.56	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
R5826: HUMANA INSURANCE COMPANY	385,739	0.19	72	14	19.44	1	1.39	0	0.00	49	68.06	8	11.11

Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0523: AETNA HEALTH OF CALIFORNIA I	26,037	0.61	16	8	50.00	1	6.25	0	0.00	5	31.25	2	12.50
H0621: COLORADO ACCESS	3,303	0.30	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1013: COVENTRY HEALTH PLAN OF FLOR	5,717	0.17	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H1076: COVENTRY HEALTH CARE OF FLOR	3,700	0.54	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1110: AETNA LIFE INSURANCE COMPANY	5,650	0.35	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	12,474	0.40	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1609: COVENTRY HEALTH CARE OF IOWA	3,785	0.26	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H2112: AETNA HEALTH, INC. (PA)	10,155	0.39	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	35,137	0.31	11	7	63.64	1	9.09	0	0.00	2	18.18	1	9.09
H2667: COVENTRY HEALTH CARE OF MISS	18,859	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2672: COVENTRY HEALTH CARE OF KANS	14,504	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2701: NEW WEST HEALTH SERVICES	18,944	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3152: AETNA HEALTH, INC. (NJ)	40,442	0.74	30	16	53.33	2	6.67	1	3.33	9	30.00	2	6.67
H3312: AETNA HEALTH, INC. (NY)	14,362	0.56	8	5	62.50	2	25.00	0	0.00	1	12.50	0	0.00
H3623: AETNA HEALTH, INC. (PA)	11,667	0.17	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3931: AETNA HEALTH, INC. (PA)	35,798	0.61	22	16	72.73	0	0.00	0	0.00	5	22.73	1	4.55
H3959: HEALTHAMERICA PENNSYLVANIA,	36,030	0.17	6	4	66.67	1	16.67	1	16.67	0	0.00	0	0.00
H4523: AETNA HEALTH, INC. (TX)	15,690	0.32	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H4524: AETNA LIFE INSURANCE COMPANY	97,697	0.23	22	15	68.18	1	4.55	1	4.55	5	22.73	0	0.00
H4910: AETNA HEALTH, INC. (PA)	917	1.09	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H5302: COVENTRY HEALTH CARE OF GEOR	3,084	0.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5414: AETNA HEALTH, INC. (FL)	6,753	1.04	7	3	42.86	0	0.00	0	0.00	3	42.86	1	14.29
H5521: AETNA LIFE INSURANCE COMPANY	330,740	0.42	140	94	67.14	11	7.86	0	0.00	32	22.86	3	2.14
H5522: HEALTHASSURANCE PENNSYLVANIA	46,703	0.41	19	14	73.68	2	10.53	0	0.00	2	10.53	1	5.26
H5793: AETNA HEALTH, INC. (CT)	12,810	0.94	12	7	58.33	2	16.67	1	8.33	2	16.67	0	0.00
H5850: COVENTRY SUMMIT HEALTH PLAN,	41,776	0.26	11	5	45.45	2	18.18	0	0.00	2	18.18	2	18.18
H5952: CAMBRIDGE LIFE INSURANCE COM	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H6923: AETNA HEALTH, INC. (PA)	1,629	0.61	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7301: COVENTRY HEALTH CARE OF ILLI	12,250	0.24	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H7306: FIRST HEALTH LIFE & HEALTH I	2,223	0.45	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H7908: AETNA HEALTH, INC. (PA)	1,822	1.10	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H8393: COVENTRY HEALTH AND LIFE INS	3,355	0.30	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H8649: ALTIUS HEALTH PLANS, INC.	12,920	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9847: COVENTRY HEALTH AND LIFE INS	19,776	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0084: CARE IMPROVEMENT PLUS OF TEX	23,043	0.35	8	4	50.00	2	25.00	0	0.00	2	25.00	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	37,351	0.51	19	7	36.84	1	5.26	0	0.00	9	47.37	2	10.53

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0251: UNITEDHEALTHCARE PLAN OF THE	34,209	0.70	24	15	62.50	3	12.50	1	4.17	2	8.33	3	12.50
H0302: MEDISUN, INC.	23,290	0.73	17	13	76.47	1	5.88	1	5.88	0	0.00	2	11.76
H0303: PACIFICARE OF ARIZONA, INC.	96,186	0.38	37	21	56.76	1	2.70	0	0.00	12	32.43	3	8.11
H0316: UNITEDHEALTHCARE OF ARIZONA,	27,774	0.54	15	9	60.00	1	6.67	1	6.67	3	20.00	1	6.67
H0321: ARIZONA PHYSICIANS IPA, INC.	29,146	0.38	11	7	63.64	0	0.00	0	0.00	2	18.18	2	18.18
H0401: UNITEDHEALTHCARE OF ARKANSAS	4,216	2.37	10	4	40.00	0	0.00	0	0.00	5	50.00	1	10.00
H0504: CALIFORNIA PHYSICIANS' SERVI	68,536	0.57	39	31	79.49	4	10.26	0	0.00	4	10.26	0	0.00
H0524: KAISER FOUNDATION HP, INC.	905,269	0.27	241	86	35.68	11	4.56	1	0.41	137	56.85	6	2.49
H0543: UHC OF CALIFORNIA, INC.	333,491	0.94	314	172	54.78	36	11.46	1	0.32	63	20.06	42	13.38
H0571: CHINESE COMMUNITY HEALTH PLA	8,668	0.35	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H0609: PACIFICARE OF COLORADO, INC	88,110	0.47	41	19	46.34	3	7.32	0	0.00	15	36.59	4	9.76
H0620: UNITEDHEALTHCARE INSURANCE C	2,303	0.43	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	2,463	1.22	3	1	33.33	0	0.00	0	0.00	0	0.00	2	66.67
H0630: KAISER FOUNDATION HP OF CO	84,910	0.06	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H0710: UNITEDHEALTHCARE INSURANCE C	1,827	1.09	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H0752: OXFORD HEALTH PLANS (CT), IN	3,016	1.33	4	1	25.00	0	0.00	0	0.00	2	50.00	1	25.00
H0755: OXFORD HEALTH PLANS (CT), IN	48,643	0.80	39	15	38.46	6	15.38	1	2.56	10	25.64	7	17.95
H0838: UNIVERSAL CARE, INC.	2,792	0.72	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1045: PREFERRED CARE PARTNERS INC.	45,015	0.20	9	5	55.56	3	33.33	0	0.00	0	0.00	1	11.11
H1080: UNITEDHEALTHCARE OF FLORIDA,	47,905	0.48	23	11	47.83	1	4.35	0	0.00	7	30.43	4	17.39
H1108: UNITEDHEALTHCARE INSURANCE C	5,381	0.37	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	8,635	0.93	8	2	25.00	1	12.50	0	0.00	4	50.00	1	12.50
H1170: KAISER FOUNDATION HP OF GA,	19,129	0.10	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1230: KAISER FOUNDATION HP, INC.	27,693	0.11	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1251: HAWAII MEDICAL SERVICE ASSOC	3,573	0.28	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	13,954	0.36	5	1	20.00	1	20.00	0	0.00	1	20.00	2	40.00
H1303: UNITEDHEALTHCARE INSURANCE C	12,682	0.24	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	267,957	0.62	165	72	43.64	7	4.24	0	0.00	51	30.91	35	21.21
H1944: UNITEDHEALTHCARE INSURANCE C	7,398	0.81	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	5,713	0.35	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2150: KAISER FNDN HP OF THE MID-AT	51,927	0.29	15	11	73.33	3	20.00	0	0.00	0	0.00	1	6.67
H2182: UNITEDHEALTHCARE INSURANCE C	19,060	0.26	5	0	0.00	1	20.00	0	0.00	2	40.00	2	40.00
H2226: UNITEDHEALTHCARE INSURANCE C	9,539	0.42	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	1,827	0.55	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2406: SIERRA HEALTH AND LIFE INSUR	3,272	0.31	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2654: UNITEDHEALTHCARE OF THE MIDW	50,445	0.36	18	9	50.00	0	0.00	0	0.00	6	33.33	3	16.67
H2802: UNITEDHEALTHCARE OF THE MIDL	5,737	0.35	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H2803: UNITEDHEALTHCARE INSURANCE C	7,557	0.26	2	0	0.00	1	50.00	0	0.00	0	0.00	1	50.00
H2931: HEALTH PLAN OF NEVADA, INC.	52,494	0.29	15	10	66.67	3	20.00	0	0.00	0	0.00	2	13.33
H3107: OXFORD HEALTH PLANS (NJ), IN	63,713	0.63	40	23	57.50	2	5.00	0	0.00	12	30.00	3	7.50
H3113: OXFORD HEALTH PLANS (NJ), IN	773	1.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3164: AMERICHOICE OF NEW JERSEY, I	10,153	0.30	3	1	33.33	0	0.00	0	0.00	0	0.00	2	66.67
H3209: UNITEDHEALTHCARE INSURANCE C	2,265	1.77	4	1	25.00	0	0.00	0	0.00	2	50.00	1	25.00
H3307: OXFORD HEALTH PLANS (NY), IN	73,764	0.87	64	29	45.31	5	7.81	0	0.00	22	34.38	8	12.50
H3379: UNITEDHEALTHCARE OF NEW YORK	16,083	0.81	13	6	46.15	1	7.69	0	0.00	4	30.77	2	15.38
H3387: UNITEDHEALTHCARE OF NEW YORK	6,733	1.78	12	7	58.33	1	8.33	0	0.00	2	16.67	2	16.67
H3456: UNITEDHEALTHCARE OF NORTH CA	83,546	0.34	28	12	42.86	2	7.14	0	0.00	11	39.29	3	10.71
H3659: UNITEDHEALTHCARE OF OHIO, IN	102,140	0.65	66	32	48.48	2	3.03	0	0.00	28	42.42	4	6.06
H3749: UNITEDHEALTHCARE OF OKLAHOMA	31,936	0.16	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	17,713	0.45	8	4	50.00	0	0.00	0	0.00	3	37.50	1	12.50
H3812: UNITEDHEALTHCARE INSURANCE C	19,510	0.31	6	2	33.33	0	0.00	0	0.00	4	66.67	0	0.00
H3887: UNITEDHEALTHCARE INSURANCE C	20,690	0.43	9	4	44.44	1	11.11	0	0.00	4	44.44	0	0.00
H3920: UNITEDHEALTHCARE OF PENNSYLV	18,747	0.96	18	10	55.56	1	5.56	0	0.00	7	38.89	0	0.00
H3921: UNITEDHEALTHCARE INSURANCE C	6,156	0.81	5	1	20.00	1	20.00	0	0.00	1	20.00	2	40.00
H4102: UNITEDHEALTHCARE OF NEW ENGL	32,480	1.14	37	17	45.95	3	8.11	0	0.00	8	21.62	9	24.32
H4406: UNITEDHEALTHCARE PLAN OF THE	8,239	1.21	10	4	40.00	1	10.00	0	0.00	5	50.00	0	0.00
H4456: UNITEDHEALTHCARE PLAN OF THE	73,637	0.49	36	13	36.11	2	5.56	1	2.78	9	25.00	11	30.56
H4514: UNITEDHEALTHCARE COMMUNITY P	35,777	0.53	19	8	42.11	1	5.26	0	0.00	7	36.84	3	15.79
H4522: UNITEDHEALTHCARE INSURANCE C	21,163	0.19	4	1	25.00	1	25.00	0	0.00	1	25.00	1	25.00
H4527: PHYSICIANS HEALTH CHOICE OF	33,117	0.66	22	7	31.82	1	4.55	0	0.00	10	45.45	4	18.18

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4590: UNITEDHEALTHCARE BENEFITS OF	171,816	0.37	64	31	48.44	3	4.69	0	0.00	22	34.38	8	12.50
H4604: UNITEDHEALTHCARE OF UTAH, IN	45,564	0.37	17	4	23.53	0	0.00	0	0.00	7	41.18	6	35.29
H5005: UNITEDHEALTHCARE OF WASHINGT	65,082	0.40	26	10	38.46	0	0.00	0	0.00	10	38.46	6	23.08
H5008: UNITEDHEALTHCARE INSURANCE C	5,050	0.79	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H5253: UNITEDHEALTHCARE OF WICONSI	92,908	0.37	34	21	61.76	0	0.00	0	0.00	10	29.41	3	8.82
H5420: MEDICA HEALTHCARE PLANS, INC	32,681	0.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5424: UNITEDHEALTHCARE INSURANCE C	13,604	0.22	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5425: SCAN HEALTH PLAN	125,041	0.54	68	47	69.12	12	17.65	0	0.00	8	11.76	1	1.47
H5430: ONECARE BY CARE1ST HEALTH PL	1,663	0.60	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H5433: ORANGE COUNTY HEALTH AUTHORI	15,409	0.13	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE C	78,323	0.10	8	4	50.00	0	0.00	0	0.00	0	0.00	4	50.00
H5507: UNITEDHEALTHCARE INSURANCE C	5,688	0.53	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	14,006	0.36	5	2	40.00	1	20.00	0	0.00	1	20.00	1	20.00
H5532: UNITEDHEALTHCARE INSURANCE C	7,216	0.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	17,852	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5587: HEALTH CHOICE ARIZONA, INC.	4,310	0.46	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5640: IEHP HEALTH ACCESS	10,485	0.29	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H5652: UNITEDHEALTHCARE INSURANCE C	4,528	1.55	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	9,567	1.15	11	2	18.18	1	9.09	0	0.00	5	45.45	3	27.27
H5782: PARTNERSHIP HEALTHPLAN OF CA	8,253	0.24	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5811: SCAN HEALTH PLAN	3,389	1.48	5	3	60.00	1	20.00	0	0.00	0	0.00	1	20.00
H5928: CARE1ST HEALTH PLAN	33,292	0.24	8	4	50.00	1	12.50	0	0.00	0	0.00	3	37.50
H5985: PHOENIX HEALTH PLANS, INC.	6,549	0.61	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H6052: KAISER FOUNDATION HP, INC.	2,147	0.93	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	53,572	0.11	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00
H6952: UNITEDHEALTHCARE COMMUNITY P	5,252	0.19	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7187: UNITEDHEALTHCARE INSURANCE C	15,195	0.59	9	4	44.44	0	0.00	0	0.00	3	33.33	2	22.22
H7352: UNIVERSITY CARE ADVANTAGE, L	3,945	0.51	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H7949: PACIFICARE OF NEVADA, INC.	9,179	0.22	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	8,236	0.24	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H9003: KAISER FOUNDATION HP OF THE	68,226	0.06	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H9011: UNITEDHEALTHCARE OF FLORIDA,	15,178	0.26	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H9104: SCAN HEALTH PLAN	5,499	1.45	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00
H9385: SCAN HEALTH PLAN ARIZONA	13,044	1.07	14	6	42.86	4	28.57	1	7.14	1	7.14	2	14.29
R3175: UNITEDHEALTHCARE INSURANCE C	6,828	0.29	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
R3444: CARE IMPROVEMENT PLUS SOUTH	32,944	0.24	8	3	37.50	1	12.50	0	0.00	4	50.00	0	0.00
R5287: UNITEDHEALTHCARE INSURANCE C	213,289	0.55	118	63	53.39	5	4.24	0	0.00	27	22.88	23	19.49
R5342: UNITEDHEALTHCARE INSURANCE C	60,727	0.51	31	15	48.39	2	6.45	0	0.00	9	29.03	5	16.13
R6801: CARE IMPROVEMENT PLUS OF TEX	52,550	0.42	22	11	50.00	6	27.27	0	0.00	5	22.73	0	0.00
R7439: HAWAII MEDICAL SERVICE ASSOC	24,027	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE C	21,102	0.43	9	6	66.67	0	0.00	0	0.00	3	33.33	0	0.00
R9896: CARE IMPROVEMENT PLUS SOUTH	104,399	0.11	11	3	27.27	5	45.45	0	0.00	2	18.18	1	9.09

Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0351: HEALTH NET OF ARIZONA, INC.	43,076	0.70	30	19	63.33	8	26.67	0	0.00	0	0.00	3	10.00
H0545: INTER VALLEY HEALTH PLAN, IN	20,321	0.49	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H0562: HEALTH NET OF CALIFORNIA,INC	142,472	0.89	127	94	74.02	24	18.90	3	2.36	2	1.57	4	3.15
H1302: BLUE CROSS OF IDAHO HEALTH S	9,674	0.52	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO HEALTH S	17,212	0.17	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,443	0.58	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H2810: GROUP HEALTH OPTIONS	3,537	0.85	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H3813: MODA HEALTH PLAN, INC.	9,081	0.33	3	0	0.00	2	66.67	0	0.00	0	0.00	1	33.33
H3814: ATRIO HEALTH PLANS	1,970	0.51	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3815: CITIZENS CHOICE HEALTHPLAN	14,763	0.81	12	9	75.00	3	25.00	0	0.00	0	0.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	60,893	0.15	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	13,996	0.71	10	5	50.00	0	0.00	0	0.00	1	10.00	4	40.00
H4605: REGENCE BLUECROSS BLUESHIELD	19,118	0.26	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2013 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2013, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4754: PACIFICSOURCE COMMUNITY HEAL	21,088	0.43	9	7	77.78	0	0.00	0	0.00	0	0.00	2	22.22
H5006: STERLING LIFE INSURANCE COMP	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5009: REGENCE BLUESHIELD	30,421	0.30	9	7	77.78	0	0.00	0	0.00	0	0.00	2	22.22
H5050: GROUP HEALTH COOPERATIVE	81,257	0.96	78	65	83.33	13	16.67	0	0.00	0	0.00	0	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	2,479	1.21	3	0	0.00	0	0.00	0	0.00	1	33.33	2	66.67
H5439: HEALTH NET LIFE INSURANCE CO	3,504	0.86	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5520: HEALTH NET LIFE INSURANCE CO	45,488	0.29	13	9	69.23	2	15.38	0	0.00	0	0.00	2	15.38
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,145	2.62	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H5628: MOLINA HEALTHCARE OF UTAH, I	7,891	1.27	10	5	50.00	4	40.00	0	0.00	0	0.00	1	10.00
H5649: CENTRAL HEALTH PLAN OF CALIF	12,459	0.24	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	8,178	1.83	15	10	66.67	5	33.33	0	0.00	0	0.00	0	0.00
H5823: MOLINA HEALTHCARE OF WASHING	6,575	3.80	25	8	32.00	10	40.00	1	4.00	4	16.00	2	8.00
H5826: COMMUNITY HEALTH PLAN OF WAS	17,884	2.07	37	18	48.65	9	24.32	2	5.41	8	21.62	0	0.00
H5859: HEALTH PLAN OF CAREOREGON, I	9,160	0.22	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	9,636	2.91	28	17	60.71	9	32.14	1	3.57	0	0.00	1	3.57
H5995: ATRIO HEALTH PLANS	3,342	0.60	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6743: ATRIO HEALTH PLANS	5,053	0.79	4	1	25.00	1	25.00	0	0.00	1	25.00	1	25.00
H7006: ATRIO HEALTH PLANS	2,694	0.37	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS,	2,349	2.13	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	602	1.66	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9047: PROVIDENCE HEALTH PLAN	42,241	0.17	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
H9302: SOUNDPATH HEALTH, INC.	16,645	0.54	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2013	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
: TOTAL	14,848,606	0.42	6,220	3706	59.58	742	11.93	45	0.72	1263	20.31	464	7.46

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.