

**TABLE 1**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2012, by Service**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partly Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ W/drawn
<b>1-Practitioner Services</b>	31045	6375	20.53	1203	3.88	126	0.41	22564	72.68	777	2.50	\$43,900,735	\$1,790,251	\$9,103,976	\$31907752	\$1,098,756
<b>2-Emergency Room</b>	2174	382	17.57	53	2.44	4	0.18	1678	77.18	57	2.62	\$1,984,862	\$50,215	\$350,592	\$1,532,014	\$52,041
<b>3-Inpatient Hospital</b>	14060	4963	35.30	1061	7.55	87	0.62	7734	55.01	215	1.53	\$146,083,681	\$11475777	\$52017635	\$80356415	\$2,233,854
<b>4-Clinic (Lab, X-ray)</b>	29782	3806	12.78	936	3.14	55	0.18	24304	81.61	681	2.29	\$27,095,366	\$876,583	\$3,487,680	\$22111536	\$619,567
<b>5-Nursing Home Care</b>	3550	1728	48.68	397	11.18	56	1.58	1270	35.77	99	2.79	\$55,585,829	\$6,654,642	\$27495413	\$19885635	\$1,550,140
<b>6-Therapies</b>	2222	686	30.87	131	5.90	29	1.31	1331	59.90	45	2.03	\$2,626,604	\$171,994	\$828,054	\$1,573,362	\$53,194
<b>7-Ambulance</b>	5260	1432	27.22	103	1.96	6	0.11	3619	68.80	100	1.90	\$6,505,147	\$131,092	\$1,774,693	\$4,475,690	\$123,672
<b>8-Home Health Care</b>	1020	258	25.29	44	4.31	6	0.59	681	66.76	31	3.04	\$3,430,515	\$158,073	\$877,808	\$2,290,373	\$104,261
<b>9-DME/Medical Supplies</b>	11326	4415	38.98	429	3.79	286	2.53	5856	51.70	340	3.00	\$12,040,104	\$608,065	\$4,845,382	\$6,225,221	\$361,437
<b>10-OPD Mental Health</b>	928	299	32.22	38	4.09	4	0.43	566	60.99	21	2.26	\$1,570,724	\$67,704	\$509,470	\$958,006	\$35,544
<b>11-Hospice Care</b>	151	90	59.60	8	5.30	1	0.66	52	34.44	0	0.00	\$210,067	\$11,825	\$125,901	\$72,341	\$0
<b>12-Non-Medicare Benefit</b>	8112	3191	39.34	612	7.54	101	1.25	3960	48.82	248	3.06	\$7,640,368	\$623,982	\$3,053,039	\$3,729,766	\$233,581
<b>TOTAL All Services</b>	109,630	27625	25.20	5015	4.57	761	0.69	73615	67.15	2614	2.38	\$308,674,001	\$22620201	\$104469643	\$175118110	\$6,466,047

*Dollar figures are estimates based on records received during 2012 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 2**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2012, by Region**

Region	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ W/drawn
<b>01: Boston</b>	2082	1261	60.57	162	7.78	25	1.20	575	27.62	59	2.83	\$8,321,045	\$803,761	\$5,221,933	\$2,144,858	\$150,494
<b>02: New York</b>	7499	2125	28.34	497	6.63	35	0.47	4610	61.47	232	3.09	\$24,917,609	\$2,192,849	\$9,815,777	\$12330601	\$578,382
<b>03: Philadelphia</b>	2844	1888	66.39	248	8.72	43	1.51	624	21.94	41	1.44	\$9,349,994	\$1,063,919	\$6,488,393	\$1,649,809	\$147,874
<b>04: Atlanta</b>	7800	2370	30.38	304	3.90	36	0.46	4946	63.41	144	1.85	\$17,783,777	\$800,085	\$5,495,552	\$11136541	\$351,600
<b>05: Chicago</b>	7175	3784	52.74	678	9.45	61	0.85	2351	32.77	301	4.20	\$38,707,315	\$4,892,026	\$24165664	\$8,891,282	\$758,344
<b>06: Dallas</b>	7340	2844	38.75	731	9.96	54	0.74	3502	47.71	209	2.85	\$19,283,782	\$2,034,910	\$7,945,472	\$8,861,867	\$441,533
<b>07: Kansas City</b>	27199	1529	5.62	197	0.72	30	0.11	25225	92.74	218	0.80	\$62,004,693	\$666,845	\$4,157,275	\$56288886	\$891,687
<b>08: Denver</b>	2123	650	30.62	120	5.65	5	0.24	1283	60.43	65	3.06	\$5,074,585	\$365,549	\$1,591,393	\$3,017,433	\$100,210
<b>09: San Francisco</b>	41496	9108	21.95	1626	3.92	426	1.03	29127	70.19	1209	2.91	\$110,562,318	\$7,910,756	\$33271819	\$66734409	\$2,645,334
<b>10: Seattle</b>	4072	2066	50.74	452	11.10	46	1.13	1372	33.69	136	3.34	\$12,668,881	\$1,889,501	\$6,316,365	\$4,062,424	\$400,591
<b>TOTAL All Regions</b>	109,630	27625	25.20	5015	4.57	761	0.69	73615	67.15	2614	2.38	\$308,674,001	\$22620201	\$104469643	\$175118110	\$6,466,047

*Dollar figures are estimates based on records received during 2012 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2012, by Region and Service**

**Region=01: Boston**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	2082	1261	60.57	162	7.78	25	1.20	575	27.62	59	2.83	\$8,321,045	\$803,761	\$5,221,933
<b>1-Practitioner Services</b>	509	300	58.94	43	8.45	4	0.79	143	28.09	19	3.73	\$719,777	\$63,634	\$427,058
<b>2-Emergency Room</b>	55	32	58.18	8	14.55	0	0.00	14	25.45	1	1.82	\$50,215	\$7,304	\$29,216
<b>3-Inpatient Hospital</b>	201	112	55.72	8	3.98	3	1.49	74	36.82	4	1.99	\$2,088,394	\$98,705	\$1,179,267
<b>4-Clinic (Lab, X-ray)</b>	420	238	56.67	37	8.81	1	0.24	123	29.29	21	5.00	\$382,112	\$34,117	\$216,985
<b>5-Nursing Home Care</b>	277	182	65.70	33	11.91	5	1.81	54	19.49	3	1.08	\$4,337,260	\$555,858	\$2,888,897
<b>6-Therapies</b>	69	40	57.97	4	5.80	7	10.14	17	24.64	1	1.45	\$81,564	\$8,866	\$51,421
<b>7-Ambulance</b>	142	81	57.04	3	2.11	0	0.00	54	38.03	4	2.82	\$175,614	\$3,710	\$100,174
<b>8-Home Health Care</b>	27	17	62.96	1	3.70	1	3.70	7	25.93	1	3.70	\$90,808	\$5,045	\$58,857
<b>9-DME/Medical Supplies</b>	158	111	70.25	8	5.06	2	1.27	36	22.78	1	0.63	\$167,962	\$9,567	\$119,062
<b>10-OPD Mental Health</b>	20	13	65.00	0	0.00	0	0.00	6	30.00	1	5.00	\$33,852	\$0	\$22,004
<b>11-Hospice Care</b>	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00	\$4,174	\$0	\$2,782
<b>12-Non-Medicare Benefit</b>	201	133	66.17	17	8.46	2	1.00	46	22.89	3	1.49	\$189,314	\$16,953	\$126,209

**Region=02: New York**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	7499	2125	28.34	497	6.63	35	0.47	4610	61.47	232	3.09	\$24,917,609	\$2,192,849	\$9,815,777
<b>1-Practitioner Services</b>	1560	337	21.60	97	6.22	6	0.38	1080	69.23	40	2.56	\$2,205,996	\$141,410	\$480,794
<b>2-Emergency Room</b>	119	18	15.13	2	1.68	0	0.00	99	83.19	0	0.00	\$108,647	\$1,826	\$16,434
<b>3-Inpatient Hospital</b>	1245	466	37.43	53	4.26	13	1.04	695	55.82	18	1.45	\$12,935,575	\$618,206	\$4,909,284
<b>4-Clinic (Lab, X-ray)</b>	2758	409	14.83	144	5.22	2	0.07	2123	76.98	80	2.90	\$2,509,201	\$131,920	\$373,014
<b>5-Nursing Home Care</b>	343	202	58.89	70	20.41	7	2.04	54	15.74	10	2.92	\$5,370,687	\$1,150,862	\$3,217,715

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**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2012, by Region and Service**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
6-Therapies	104	37	35.58	5	4.81	0	0.00	59	56.73	3	2.88	\$122,937	\$5,910	\$43,737
7-Ambulance	218	100	45.87	3	1.38	0	0.00	110	50.46	5	2.29	\$269,605	\$3,710	\$123,672
8-Home Health Care	77	31	40.26	5	6.49	0	0.00	34	44.16	7	9.09	\$258,970	\$16,816	\$104,261
9-DME/Medical Supplies	516	249	48.26	33	6.40	0	0.00	181	35.08	53	10.27	\$548,534	\$35,081	\$264,699
10-OPD Mental Health	80	24	30.00	5	6.25	0	0.00	50	62.50	1	1.25	\$135,407	\$8,463	\$40,622
11-Hospice Care	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$2,782	\$0	\$2,782
12-Non-Medicare Benefit	477	250	52.41	80	16.77	7	1.47	125	26.21	15	3.14	\$449,267	\$78,645	\$238,762

**Region=03: Philadelphia**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	2844	1888	66.39	248	8.72	43	1.51	624	21.94	41	1.44	\$9,349,994	\$1,063,919	\$6,488,393
1-Practitioner Services	474	253	53.38	55	11.60	7	1.48	143	30.17	16	3.38	\$670,283	\$82,725	\$362,717
2-Emergency Room	42	30	71.43	1	2.38	1	2.38	10	23.81	0	0.00	\$38,346	\$1,370	\$27,847
3-Inpatient Hospital	333	254	76.28	21	6.31	1	0.30	50	15.02	7	2.10	\$3,459,877	\$223,385	\$2,644,260
4-Clinic (Lab, X-ray)	279	123	44.09	32	11.47	5	1.79	116	41.58	3	1.08	\$253,831	\$31,388	\$114,179
5-Nursing Home Care	200	127	63.50	31	15.50	8	4.00	32	16.00	2	1.00	\$3,131,596	\$548,029	\$2,051,195
6-Therapies	157	99	63.06	30	19.11	11	7.01	17	10.83	0	0.00	\$185,588	\$41,964	\$123,528
7-Ambulance	358	279	77.93	6	1.68	0	0.00	72	20.11	1	0.28	\$442,746	\$7,420	\$345,045
8-Home Health Care	65	34	52.31	20	30.77	2	3.08	7	10.77	2	3.08	\$218,611	\$70,628	\$117,714
9-DME/Medical Supplies	504	373	74.01	27	5.36	4	0.79	91	18.06	9	1.79	\$535,777	\$30,828	\$398,644
10-OPD Mental Health	8	5	62.50	1	12.50	0	0.00	2	25.00	0	0.00	\$13,541	\$1,693	\$8,463
11-Hospice Care	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	\$1,391	\$0	\$0
12-Non-Medicare Benefit	423	311	73.52	24	5.67	4	0.95	83	19.62	1	0.24	\$398,407	\$24,488	\$294,802

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**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2012, by Region and Service**

**Region=04: Atlanta**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	7800	2370	30.38	304	3.90	36	0.46	4946	63.41	144	1.85	\$17,783,777	\$800,085	\$5,495,552
<b>1-Practitioner Services</b>	2667	745	27.93	78	2.92	7	0.26	1805	67.68	32	1.20	\$3,771,405	\$115,249	\$1,058,454
<b>2-Emergency Room</b>	97	44	45.36	6	6.19	1	1.03	45	46.39	1	1.03	\$88,561	\$5,935	\$40,629
<b>3-Inpatient Hospital</b>	698	186	26.65	20	2.87	3	0.43	473	67.77	16	2.29	\$7,252,234	\$223,385	\$1,948,129
<b>4-Clinic (Lab, X-ray)</b>	2268	550	24.25	74	3.26	10	0.44	1591	70.15	43	1.90	\$2,063,404	\$71,873	\$504,933
<b>5-Nursing Home Care</b>	151	68	45.03	16	10.60	1	0.66	63	41.72	3	1.99	\$2,364,355	\$258,357	\$1,072,572
<b>6-Therapies</b>	127	55	43.31	7	5.51	1	0.79	64	50.39	0	0.00	\$150,125	\$8,866	\$65,606
<b>7-Ambulance</b>	443	70	15.80	9	2.03	0	0.00	359	81.04	5	1.13	\$547,867	\$11,130	\$86,570
<b>8-Home Health Care</b>	65	18	27.69	2	3.08	0	0.00	44	67.69	1	1.54	\$218,611	\$6,727	\$60,539
<b>9-DME/Medical Supplies</b>	565	277	49.03	22	3.89	2	0.35	245	43.36	19	3.36	\$600,623	\$24,450	\$295,528
<b>10-OPD Mental Health</b>	64	26	40.63	3	4.69	2	3.13	32	50.00	1	1.56	\$108,326	\$6,770	\$45,700
<b>11-Hospice Care</b>	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00	\$4,174	\$0	\$2,782
<b>12-Non-Medicare Benefit</b>	652	329	50.46	67	10.28	9	1.38	224	34.36	23	3.53	\$614,093	\$67,343	\$314,110

**Region=05: Chicago**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	7175	3784	52.74	678	9.45	61	0.85	2351	32.77	301	4.20	\$38,707,315	\$4,892,026	\$241,656,664
<b>1-Practitioner Services</b>	1430	519	36.29	100	6.99	18	1.26	706	49.37	87	6.08	\$2,022,163	\$154,137	\$746,645
<b>2-Emergency Room</b>	73	20	27.40	2	2.74	0	0.00	39	53.42	12	16.44	\$66,649	\$1,826	\$18,260
<b>3-Inpatient Hospital</b>	2810	1882	66.98	334	11.89	12	0.43	552	19.64	30	1.07	\$29,195,956	\$3,532,607	\$196,163,588
<b>4-Clinic (Lab, X-ray)</b>	790	273	34.56	76	9.62	5	0.63	364	46.08	72	9.11	\$718,734	\$71,419	\$250,647
<b>5-Nursing Home Care</b>	303	154	50.83	59	19.47	11	3.63	70	23.10	9	2.97	\$4,744,368	\$1,009,940	\$2,497,448
<b>6-Therapies</b>	170	72	42.35	11	6.47	1	0.59	80	47.06	6	3.53	\$200,955	\$13,594	\$85,702

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**TABLE 3**  
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**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2012, by Region and Service**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
7-Ambulance	173	97	56.07	8	4.62	0	0.00	57	32.95	11	6.36	\$213,953	\$9,894	\$119,962
8-Home Health Care	21	7	33.33	0	0.00	0	0.00	10	47.62	4	19.05	\$70,628	\$0	\$23,543
9-DME/Medical Supplies	648	350	54.01	30	4.63	4	0.62	238	36.73	26	4.01	\$688,856	\$34,018	\$374,194
10-OPD Mental Health	93	53	56.99	7	7.53	0	0.00	29	31.18	4	4.30	\$157,411	\$11,848	\$89,707
11-Hospice Care	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$6,956	\$0	\$6,956
12-Non-Medicare Benefit	659	352	53.41	51	7.74	10	1.52	206	31.26	40	6.07	\$620,686	\$52,744	\$336,244

**Region=06: Dallas**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	7340	2844	38.75	731	9.96	54	0.74	3502	47.71	209	2.85	\$19,283,782	\$2,034,910	\$7,945,472
1-Practitioner Services	2729	1014	37.16	291	10.66	14	0.51	1328	48.66	82	3.00	\$3,859,079	\$421,402	\$1,443,796
2-Emergency Room	247	75	30.36	19	7.69	0	0.00	150	60.73	3	1.21	\$225,511	\$17,347	\$68,475
3-Inpatient Hospital	767	277	36.11	64	8.34	7	0.91	401	52.28	18	2.35	\$7,969,145	\$701,326	\$2,914,401
4-Clinic (Lab, X-ray)	1625	520	32.00	179	11.02	9	0.55	857	52.74	60	3.69	\$1,478,409	\$166,946	\$477,185
5-Nursing Home Care	232	131	56.47	34	14.66	1	0.43	64	27.59	2	0.86	\$3,632,651	\$540,200	\$2,059,024
6-Therapies	179	79	44.13	18	10.06	2	1.12	74	41.34	6	3.35	\$211,594	\$22,460	\$94,567
7-Ambulance	349	111	31.81	26	7.45	2	0.57	203	58.17	7	2.01	\$431,615	\$33,391	\$138,513
8-Home Health Care	88	32	36.36	6	6.82	2	2.27	47	53.41	1	1.14	\$295,966	\$23,543	\$110,987
9-DME/Medical Supplies	559	327	58.50	42	7.51	1	0.18	168	30.05	21	3.76	\$594,245	\$45,180	\$348,149
10-OPD Mental Health	52	19	36.54	7	13.46	0	0.00	26	50.00	0	0.00	\$88,015	\$11,848	\$32,159
11-Hospice Care	32	15	46.88	3	9.38	0	0.00	14	43.75	0	0.00	\$44,517	\$4,174	\$20,868
12-Non-Medicare Benefit	481	244	50.73	42	8.73	16	3.33	170	35.34	9	1.87	\$453,035	\$47,093	\$237,349

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**Region=07: Kansas City**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	27199	1529	5.62	197	0.72	30	0.11	25225	92.74	218	0.80	\$62,004,693	\$666,845	\$4,157,275
<b>1-Practitioner Services</b>	7665	394	5.14	75	0.98	10	0.13	7136	93.10	50	0.65	\$10,839,076	\$113,128	\$564,226
<b>2-Emergency Room</b>	583	13	2.23	2	0.34	0	0.00	566	97.08	2	0.34	\$532,279	\$1,826	\$11,869
<b>3-Inpatient Hospital</b>	2503	173	6.91	22	0.88	2	0.08	2281	91.13	25	1.00	\$26,006,220	\$238,970	\$1,807,863
<b>4-Clinic (Lab, X-ray)</b>	9549	167	1.75	34	0.36	2	0.02	9316	97.56	30	0.31	\$8,687,585	\$31,843	\$152,845
<b>5-Nursing Home Care</b>	537	51	9.50	13	2.42	2	0.37	443	82.50	28	5.21	\$8,408,335	\$219,212	\$814,215
<b>6-Therapies</b>	575	35	6.09	4	0.70	1	0.17	529	92.00	6	1.04	\$679,702	\$5,319	\$41,964
<b>7-Ambulance</b>	673	44	6.54	2	0.30	0	0.00	621	92.27	6	0.89	\$832,313	\$2,473	\$54,416
<b>8-Home Health Care</b>	266	13	4.89	0	0.00	0	0.00	250	93.98	3	1.13	\$894,625	\$0	\$43,722
<b>9-DME/Medical Supplies</b>	3011	370	12.29	25	0.83	1	0.03	2592	86.08	23	0.76	\$3,200,844	\$27,108	\$393,860
<b>10-OPD Mental Health</b>	247	15	6.07	3	1.21	0	0.00	226	91.50	3	1.21	\$418,070	\$5,078	\$25,389
<b>11-Hospice Care</b>	18	4	22.22	0	0.00	1	5.56	13	72.22	0	0.00	\$25,041	\$696	\$6,260
<b>12-Non-Medicare Benefit</b>	1572	250	15.90	17	1.08	11	0.70	1252	79.64	42	2.67	\$1,480,604	\$21,192	\$240,645

**Region=08: Denver**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	2123	650	30.62	120	5.65	5	0.24	1283	60.43	65	3.06	\$5,074,585	\$365,549	\$1,591,393
<b>1-Practitioner Services</b>	669	186	27.80	20	2.99	1	0.15	452	67.56	10	1.49	\$946,033	\$28,989	\$263,730
<b>2-Emergency Room</b>	32	5	15.63	7	21.88	0	0.00	16	50.00	4	12.50	\$29,216	\$6,391	\$4,565
<b>3-Inpatient Hospital</b>	185	45	24.32	5	2.70	1	0.54	131	70.81	3	1.62	\$1,922,154	\$57,145	\$472,746
<b>4-Clinic (Lab, X-ray)</b>	450	145	32.22	37	8.22	2	0.44	245	54.44	21	4.67	\$409,405	\$34,572	\$132,829
<b>5-Nursing Home Care</b>	53	27	50.94	12	22.64	1	1.89	13	24.53	0	0.00	\$829,873	\$195,725	\$430,594
<b>6-Therapies</b>	43	17	39.53	5	11.63	0	0.00	20	46.51	1	2.33	\$50,830	\$5,910	\$20,096

*Dollar figures are estimates based on records received during 2012 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2012, by Region and Service**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
7-Ambulance	149	16	10.74	2	1.34	0	0.00	130	87.25	1	0.67	\$184,271	\$2,473	\$19,788
8-Home Health Care	59	13	22.03	1	1.69	0	0.00	43	72.88	2	3.39	\$198,432	\$3,363	\$43,722
9-DME/Medical Supplies	221	95	42.99	11	4.98	0	0.00	104	47.06	11	4.98	\$234,934	\$11,694	\$100,990
10-OPD Mental Health	29	9	31.03	0	0.00	0	0.00	20	68.97	0	0.00	\$49,085	\$0	\$15,233
11-Hospice Care	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	\$2,782	\$1,391	\$1,391
12-Non-Medicare Benefit	231	91	39.39	19	8.23	0	0.00	109	47.19	12	5.19	\$217,570	\$17,895	\$85,709

**Region=09: San Francisco**

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	41496	9108	21.95	1626	3.92	426	1.03	29127	70.19	1209	2.91	\$110,562,318	\$7,910,756	\$33271819
1-Practitioner Services	12335	2189	17.75	352	2.85	42	0.34	9352	75.82	400	3.24	\$17,442,923	\$527,459	\$3,125,161
2-Emergency Room	837	120	14.34	6	0.72	2	0.24	679	81.12	30	3.58	\$764,181	\$6,391	\$110,473
3-Inpatient Hospital	4786	1339	27.98	459	9.59	41	0.86	2869	59.95	78	1.63	\$49,726,636	\$4,982,015	\$14125232
4-Clinic (Lab, X-ray)	10985	1135	10.33	225	2.05	12	0.11	9287	84.54	326	2.97	\$9,994,043	\$210,161	\$1,038,070
5-Nursing Home Care	1249	666	53.32	86	6.89	19	1.52	442	35.39	36	2.88	\$19,556,817	\$1,495,337	\$10576965
6-Therapies	651	163	25.04	28	4.30	1	0.15	440	67.59	19	2.92	\$769,541	\$33,690	\$193,272
7-Ambulance	2462	501	20.35	28	1.14	4	0.16	1872	76.04	57	2.32	\$3,044,805	\$37,102	\$622,070
8-Home Health Care	320	79	24.69	5	1.56	1	0.31	229	71.56	6	1.88	\$1,076,240	\$18,498	\$267,378
9-DME/Medical Supplies	4522	1804	39.89	183	4.05	266	5.88	2113	46.73	156	3.45	\$4,807,112	\$335,924	\$2,059,128
10-OPD Mental Health	254	85	33.46	6	2.36	2	0.79	151	59.45	10	3.94	\$429,918	\$11,848	\$145,563
11-Hospice Care	78	54	69.23	4	5.13	0	0.00	20	25.64	0	0.00	\$108,511	\$5,565	\$75,123
12-Non-Medicare Benefit	3017	973	32.25	244	8.09	36	1.19	1673	55.45	91	3.02	\$2,841,592	\$246,767	\$933,383

*Dollar figures are estimates based on records received during 2012 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2012, by Region and Service**

Region=10: Seattle

Appealed Service	Recons 2012	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	4072	2066	50.74	452	11.10	46	1.13	1372	33.69	136	3.34	\$12,668,881	\$1,889,501	\$6,316,365
<b>1-Practitioner Services</b>	1007	438	43.50	92	9.14	17	1.69	419	41.61	41	4.07	\$1,423,999	\$142,117	\$631,396
<b>2-Emergency Room</b>	89	25	28.09	0	0.00	0	0.00	60	67.42	4	4.49	\$81,257	\$0	\$22,825
<b>3-Inpatient Hospital</b>	532	229	43.05	75	14.10	4	0.75	208	39.10	16	3.01	\$5,527,491	\$800,032	\$2,400,095
<b>4-Clinic (Lab, X-ray)</b>	658	246	37.39	98	14.89	7	1.06	282	42.86	25	3.80	\$598,642	\$92,344	\$226,993
<b>5-Nursing Home Care</b>	205	120	58.54	43	20.98	1	0.49	35	17.07	6	2.93	\$3,209,886	\$681,122	\$1,886,787
<b>6-Therapies</b>	147	89	60.54	19	12.93	5	3.40	31	21.09	3	2.04	\$173,767	\$25,415	\$108,161
<b>7-Ambulance</b>	293	133	45.39	16	5.46	0	0.00	141	48.12	3	1.02	\$362,359	\$19,788	\$164,484
<b>8-Home Health Care</b>	32	14	43.75	4	12.50	0	0.00	10	31.25	4	12.50	\$107,624	\$13,453	\$47,086
<b>9-DME/Medical Supplies</b>	622	459	73.79	48	7.72	6	0.96	88	14.15	21	3.38	\$661,217	\$54,216	\$491,129
<b>10-OPD Mental Health</b>	81	50	61.73	6	7.41	0	0.00	24	29.63	1	1.23	\$137,100	\$10,156	\$84,629
<b>11-Hospice Care</b>	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00	\$9,738	\$0	\$6,956
<b>12-Non-Medicare Benefit</b>	399	258	64.66	51	12.78	6	1.50	72	18.05	12	3.01	\$375,802	\$50,860	\$245,825

*Dollar figures are estimates based on records received during 2012 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 4**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2012, by Appeal Priority and Service**

**Priority=Expedited Appeal**

Appealed Service	Recons 2012	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	680	0.99	446	65.59	89	13.09	10	1.47	61	8.97	74	10.88	\$961,588
3-Inpatient Hospital	1049	1.53	651	62.06	75	7.15	3	0.29	285	27.17	35	3.34	\$10,899,131
4-Clinic (Lab, X-ray)	577	0.84	298	51.65	103	17.85	5	0.87	67	11.61	104	18.02	\$524,949
5-Nursing Home Care	2054	3.00	1144	55.70	341	16.60	42	2.04	466	22.69	61	2.97	\$32,161,491
6-Therapies	368	0.54	120	32.61	34	9.24	13	3.53	197	53.53	4	1.09	\$435,009
7-Ambulance	35	0.05	28	80.00	1	2.86	0	0.00	6	17.14	0	0.00	\$43,285
8-Home Health Care	143	0.21	70	48.95	24	16.78	4	2.80	36	25.17	9	6.29	\$480,945
9-DME/Medical Supplies	497	0.73	291	58.55	21	4.23	3	0.60	145	29.18	37	7.44	\$528,336
10-OPD Mental Health	35	0.05	26	74.29	5	14.29	0	0.00	2	5.71	2	5.71	\$59,241
11-Hospice Care	1	0.00	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	\$1,391
12-Non-Medicare Benefit	316	0.46	183	57.91	55	17.41	1	0.32	47	14.87	30	9.49	\$297,628
<b>Priority Total:</b>	<b>5755</b>	<b>8.40</b>	<b>3257</b>		<b>749</b>		<b>81</b>		<b>1312</b>		<b>356</b>		<b>\$46,392,993</b>

**Priority=Standard Service Denial**

Appealed Service	Recons 2012	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	2703	3.95	1727	63.89	338	12.50	31	1.15	465	17.20	142	5.25	\$3,822,312
2-Emergency Room	3	0.00	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00	\$2,739
3-Inpatient Hospital	118	0.17	9	7.63	3	2.54	0	0.00	105	88.98	1	0.85	\$1,226,022
4-Clinic (Lab, X-ray)	1325	1.93	579	43.70	190	14.34	11	0.83	435	32.83	110	8.30	\$1,205,472
5-Nursing Home Care	52	0.08	8	15.38	4	7.69	0	0.00	38	73.08	2	3.85	\$814,215
6-Therapies	400	0.58	205	51.25	46	11.50	10	2.50	129	32.25	10	2.50	\$472,836
7-Ambulance	117	0.17	88	75.21	5	4.27	1	0.85	20	17.09	3	2.56	\$144,696
8-Home Health Care	119	0.17	61	51.26	11	9.24	1	0.84	39	32.77	7	5.88	\$400,227
9-DME/Medical Supplies	4404	6.43	3034	68.89	225	5.11	17	0.39	930	21.12	198	4.50	\$4,681,672
10-OPD Mental Health	105	0.15	81	77.14	7	6.67	0	0.00	16	15.24	1	0.95	\$177,722

**TABLE 4**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2012, by Appeal Priority and Service**

Appealed Service	Recons 2012	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
11-Hospice Care	2	0.00	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00	\$2,782
12-Non-Medicare Benefit	1639	2.39	862	52.59	300	18.30	30	1.83	382	23.31	65	3.97	\$1,543,709
<b>Priority Total:</b>	<b>10987</b>	<b>16.04</b>	<b>6655</b>		<b>1129</b>		<b>101</b>		<b>2563</b>		<b>539</b>		<b>\$14,494,404</b>

**Priority=Standard Claim Denial**

Appealed Service	Recons 2012	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	27662	40.37	4202	15.19	776	2.81	85	0.31	22038	79.67	561	2.03	\$39,116,834
2-Emergency Room	2171	3.17	381	17.55	53	2.44	4	0.18	1676	77.20	57	2.63	\$1,982,123
3-Inpatient Hospital	12893	18.82	4303	33.37	983	7.62	84	0.65	7344	56.96	179	1.39	\$133,958,528
4-Clinic (Lab, X-ray)	27880	40.69	2929	10.51	643	2.31	39	0.14	23802	85.37	467	1.68	\$25,364,945
5-Nursing Home Care	1444	2.11	576	39.89	52	3.60	14	0.97	766	53.05	36	2.49	\$22,610,123
6-Therapies	1454	2.12	361	24.83	51	3.51	6	0.41	1005	69.12	31	2.13	\$1,718,759
7-Ambulance	5108	7.46	1316	25.76	97	1.90	5	0.10	3593	70.34	97	1.90	\$6,317,166
8-Home Health Care	758	1.11	127	16.75	9	1.19	1	0.13	606	79.95	15	1.98	\$2,549,344
9-DME/Medical Supplies	6425	9.38	1090	16.96	183	2.85	266	4.14	4781	74.41	105	1.63	\$6,830,096
10-OPD Mental Health	788	1.15	192	24.37	26	3.30	4	0.51	548	69.54	18	2.28	\$1,333,761
11-Hospice Care	148	0.22	90	60.81	7	4.73	1	0.68	50	33.78	0	0.00	\$205,893
12-Non-Medicare Benefit	6157	8.99	2146	34.85	257	4.17	70	1.14	3531	57.35	153	2.48	\$5,799,032
<b>Priority Total:</b>	<b>92888</b>	<b>135.57</b>	<b>17713</b>		<b>3137</b>		<b>579</b>		<b>69740</b>		<b>1719</b>		<b>\$247,786,604</b>
<b>TOTALS:</b>	<b>109,630</b>	<b>160.00</b>	<b>27625</b>		<b>5015</b>		<b>761</b>		<b>73615</b>		<b>2614</b>		<b>\$308,674,001</b>

**TABLE 5 - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2012, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=01: BOSTON

CONTRACT	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0318: AETNA HEALTH, INC. (PA)	1,348	2.23	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H0346: PACE VERMONT, INC.	129	0.00	0	0	-	0	-	0	-	0	-	0	-
H0523: AETNA HEALTH OF CALIFORNIA,I	25,187	3.18	80	44	55.00	2	2.50	5	6.25	28	35.00	1	1.25
H0901: AETNA HEALTH, INC. (PA)	232	4.31	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1109: AETNA HEALTH INC.(GEORGIA)	3,010	4.65	14	7	50.00	1	7.14	0	0.00	6	42.86	0	0.00
H1110: AETNA LIFE INSURANCE COMPANY	4,375	2.97	13	4	30.77	0	0.00	0	0.00	8	61.54	1	7.69
H1365: MARTIN'S POINT GENERATIONS,	1,593	1.26	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1419: AETNA HEALTH, INC. (PA)	620	4.84	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H2112: AETNA HEALTH, INC. (PA)	6,289	4.93	31	23	74.19	1	3.23	1	3.23	4	12.90	2	6.45
H2218: HARBOR HEALTH SERVICES	401	0.00	0	0	-	0	-	0	-	0	-	0	-
H2219: FALLON COMMUNITY HEALTH PLAN	893	3.36	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2220: UPHAMS CORNER HEALTH COMMITT	190	0.00	0	0	-	0	-	0	-	0	-	0	-
H2221: ELDER SRVC PLN/CAMBRIDGE HEA	227	0.00	0	0	-	0	-	0	-	0	-	0	-
H2222: ELDER SERVICE PLAN OF THE NO	761	0.00	0	0	-	0	-	0	-	0	-	0	-
H2223: ELDER SVC PLN/E BOSTON HEALT	325	0.00	0	0	-	0	-	0	-	0	-	0	-
H2224: SENIOR WHOLE HEALTH, LLC	8,067	0.12	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H2225: COMMONWEALTH CARE ALLIANCE,	3,921	0.77	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	15,167	0.66	10	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00
H2232: MASSACHUSETTS GENERAL PHYSIC	-	-	0	0	-	0	-	0	-	0	-	0	-
H2256: TUFTS ASSOCIATED HMO, INC.	90,410	2.26	204	161	78.92	19	9.31	2	0.98	17	8.33	5	2.45
H2261: BCBS OF MASSACHUSETTS HMO B	11,987	2.00	24	18	75.00	3	12.50	1	4.17	2	8.33	0	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	217	73.73	16	10	62.50	2	12.50	0	0.00	4	25.00	0	0.00
H3152: AETNA HEALTH, INC. (NJ)	38,739	4.57	177	115	64.97	13	7.34	2	1.13	45	25.42	2	1.13
H3312: AETNA HEALTH, INC. (NY)	13,543	4.28	58	35	60.34	5	8.62	2	3.45	9	15.52	7	12.07
H3597: AETNA HEALTH, INC. (ME)	3,729	1.07	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00

*Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2012 divided by the mid-year (July) enrollment, times 1,000.*

**TABLE 5 - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2012, and Distribution of Final**  
**Decisions, by Region and Plan**

CONTRACT	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3623: AETNA HEALTH, INC. (PA)	6,254	4.96	31	17	54.84	0	0.00	0	0.00	14	45.16	0	0.00
H3624: AETNA LIFE INSURANCE COMPANY	-	-	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3931: AETNA HEALTH, INC. (PA)	37,273	3.25	121	82	67.77	6	4.96	0	0.00	30	24.79	3	2.48
H4105: PACE ORGANIZATION OF RHODE I	200	0.00	0	0	-	0	-	0	-	0	-	0	-
H4152: BLUE CROSS & BLUE SHIELD OF	32,355	3.18	103	56	54.37	9	8.74	0	0.00	34	33.01	4	3.88
H4523: AETNA HEALTH, INC. (TX)	7,720	5.05	39	13	33.33	1	2.56	0	0.00	25	64.10	0	0.00
H4524: AETNA LIFE INSURANCE COMPANY	10,818	3.05	33	17	51.52	1	3.03	0	0.00	13	39.39	2	6.06
H4910: AETNA HEALTH, INC. (PA)	566	3.53	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5414: AETNA HEALTH, INC. (FL)	3,577	4.47	16	8	50.00	2	12.50	0	0.00	5	31.25	1	6.25
H5521: AETNA LIFE INSURANCE COMPANY	265,160	2.79	740	399	53.92	53	7.16	9	1.22	258	34.86	21	2.84
H5531: AETNA LIFE INSURANCE COMPANY	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5591: MARTIN'S POINT GENERATIONS,	15,075	1.26	19	12	63.16	2	10.53	1	5.26	4	21.05	0	0.00
H5736: AETNA LIFE INSURANCE COMPANY	-	-	30	14	46.67	3	10.00	1	3.33	12	40.00	0	0.00
H5793: AETNA HEALTH, INC. (CT)	4,653	5.37	25	17	68.00	0	0.00	0	0.00	6	24.00	2	8.00
H5813: AETNA HEALTH, INC. (PA)	1,933	3.62	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H5832: AETNA HEALTH, INC. (PA)	221	9.05	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H5950: AETNA HEALTH, INC. (PA)	-	-	0	0	-	0	-	0	-	0	-	0	-
H5992: SENIOR WHOLE HEALTH OF NEW Y	844	3.55	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H6923: AETNA HEALTH, INC. (PA)	875	4.57	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H7908: AETNA HEALTH, INC. (PA)	653	3.06	2	0	0.00	0	0.00	0	0.00	0	0.00	2	100.00
H8578: HEALTH NEW ENGLAND, INC.	7,137	3.08	22	16	72.73	3	13.64	0	0.00	1	4.55	2	9.09
H8684: AETNA LIFE INSURANCE COMPANY	1,312	6.86	9	7	77.78	0	0.00	1	11.11	1	11.11	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	30,736	7.13	219	148	67.58	30	13.70	0	0.00	38	17.35	3	1.37

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Region=02: NEW YORK

CONTRACT	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0423: METROPLUS HEALTH PLAN, INC.	5,916	6.76	40	35	87.50	2	5.00	0	0.00	0	0.00	3	7.50
H1234: LIFE ST. FRANCIS	177	0.00	0	0	-	0	-	0	-	0	-	0	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	103	0.00	0	0	-	0	-	0	-	0	-	0	-
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,169	0.00	0	0	-	0	-	0	-	0	-	0	-
H3154: HORIZON HEALTHCARE OF NEW JE	67,493	10.13	684	268	39.18	106	15.50	13	1.90	281	41.08	16	2.34
H3240: AMERIGROUP NEW JERSEY, INC.	4,184	26.77	112	57	50.89	1	0.89	1	0.89	53	47.32	0	0.00
H3305: MVP HEALTH PLAN, INC.	47,973	1.23	59	47	79.66	7	11.86	0	0.00	5	8.47	0	0.00
H3314: HEALTH INSURANCE PLAN OF GRE	606	1.65	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3321: INDEPENDENT LIVING SRVCS OF	454	0.00	0	0	-	0	-	0	-	0	-	0	-
H3322: SENIOR CARE CONNECTION, INC.	128	0.00	0	0	-	0	-	0	-	0	-	0	-
H3327: TOUCHSTONE HEALTH HMO, INC.	11,669	32.82	383	206	53.79	68	17.75	4	1.04	103	26.89	2	0.52
H3328: NEW YORK STATE CATHOLIC HLTH	9,650	7.05	68	24	35.29	4	5.88	0	0.00	40	58.82	0	0.00
H3329: CENTERLIGHT HEALTHCARE, INC.	2,581	2.71	7	3	42.86	0	0.00	0	0.00	4	57.14	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	112,279	3.95	443	87	19.64	12	2.71	0	0.00	342	77.20	2	0.45
H3331: INDEPENDENT LIVING FOR SENIO	316	0.00	0	0	-	0	-	0	-	0	-	0	-
H3335: EXCELLUS HEALTH PLAN, INC.	36,904	4.74	175	96	54.86	19	10.86	0	0.00	59	33.71	1	0.57
H3337: LIBERTY HEALTH ADVANTAGE, IN	4,606	33.00	152	99	65.13	15	9.87	6	3.95	32	21.05	0	0.00
H3338: NATIONAL HEALTH PLAN NETWORK	100	0.00	0	0	-	0	-	0	-	0	-	0	-
H3344: INDEPENDENT HEALTH BENEFITS	5,643	1.42	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3346: MVP HEALTH PLAN, INC.	40,207	1.64	66	44	66.67	8	12.12	4	6.06	8	12.12	2	3.03
H3347: ELDERPLAN, INC.	15,636	104.50	1,634	120	7.34	30	1.84	0	0.00	1467	89.78	17	1.04
H3351: EXCELLUS HEALTH PLAN, INC.	52,518	4.59	241	155	64.32	19	7.88	0	0.00	58	24.07	9	3.73
H3355: INDEPENDENT LIVING FOR SENIO	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3356: EXCELLUS HEALTH PLAN, INC.	1,621	3.08	5	3	60.00	0	0.00	0	0.00	1	20.00	1	20.00
H3359: MANAGED HEALTH, INC.	101,386	6.72	681	45	6.61	15	2.20	1	0.15	600	88.11	20	2.94
H3362: INDEPENDENT HEALTH ASSOCIATI	67,467	1.32	89	68	76.40	12	13.48	1	1.12	5	5.62	3	3.37

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H3366: TOUCHSTONE HEALTH HMO, INC.	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3384: HEALTHNOW NEW YORK INC	39,082	1.56	61	43	70.49	10	16.39	0	0.00	4	6.56	4	6.56
H3388: CAPITAL DISTRICT PHYSICIANS'	25,372	4.34	110	77	70.00	11	10.00	1	0.91	19	17.27	2	1.82
H3493: LIFE AT LOURDES, INC.	158	0.00	0	0	-	0	-	0	-	0	-	0	-
H3528: CONNECTICARE, INC.	41,641	2.26	94	41	43.62	10	10.64	2	2.13	40	42.55	1	1.06
H4003: MMM HEALTHCARE, INC.	174,523	3.95	690	109	15.80	48	6.96	0	0.00	436	63.19	97	14.06
H4004: PREFERRED MEDICARE CHOICE, I	40,066	4.89	196	15	7.65	11	5.61	0	0.00	145	73.98	25	12.76
H4005: TRIPLE-S SALUD, INC.	27,041	1.26	34	24	70.59	5	14.71	0	0.00	1	2.94	4	11.76
H4006: MCS ADVANTAGE INC.	62,490	1.10	69	39	56.52	11	15.94	0	0.00	16	23.19	3	4.35
H4011: FIRST MEDICAL HEALTH PLAN, I	16,669	1.20	20	7	35.00	6	30.00	0	0.00	7	35.00	0	0.00
H4012: TRIPLE-S SALUD, INC.	18,595	1.29	24	17	70.83	4	16.67	0	0.00	1	4.17	2	8.33
H4211: AMERIGROUP GEORGIA MANAGED C	87	57.47	5	0	0.00	0	0.00	0	0.00	5	100.00	0	0.00
H4393: CATHOLIC MANAGED LONG TERM C	199	0.00	0	0	-	0	-	0	-	0	-	0	-
H4866: CUATRO LLC	1,398	4.29	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	5,025	2.59	13	10	76.92	2	15.38	0	0.00	1	7.69	0	0.00
H5526: HEALTHNOW NEW YORK INC.	18,324	2.24	41	36	87.80	4	9.76	0	0.00	1	2.44	0	0.00
H5528: GROUP HEALTH INCORPORATED	22,296	3.05	68	24	35.29	6	8.82	0	0.00	37	54.41	1	1.47
H5549: VNS CHOICE	9,046	50.52	457	16	3.50	7	1.53	1	0.22	430	94.09	3	0.66
H5577: MCS ADVANTAGE INC.	48,964	1.53	75	38	50.67	5	6.67	0	0.00	30	40.00	2	2.67
H5732: TRIPLE-S SALUD, INC.	16,186	0.56	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H5746: AMERIGROUP COMMUNITY CARE OF	2,893	8.99	26	9	34.62	5	19.23	0	0.00	12	46.15	0	0.00
H5774: AMERICAN HEALTH, INC.	52,628	2.03	107	32	29.91	7	6.54	1	0.93	66	61.68	1	0.93
H5817: AMERIGROUP TEXAS, INC.	14,854	11.58	172	75	43.60	1	0.58	0	0.00	93	54.07	3	1.74
H5821: MAPFRE LIFE INSURANCE COMPAN	10,707	0.37	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5887: FIRST MEDICAL HEALTH PLAN, I	4,001	3.00	12	6	50.00	5	41.67	0	0.00	1	8.33	0	0.00
H5896: AMERIGROUP MARYLAND, INC.	1,610	29.81	48	15	31.25	1	2.08	0	0.00	32	66.67	0	0.00
H5989: CENTERLIGHT HEALTHCARE, INC.	473	38.05	18	13	72.22	1	5.56	0	0.00	4	22.22	0	0.00

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H5991: AFFINITY HEALTH PLAN, INC.	3,483	8.33	29	15	51.72	3	10.34	0	0.00	5	17.24	6	20.69
H6181: AMERIGROUP NEW YORK, LLC	1,501	26.65	40	7	17.50	0	0.00	0	0.00	32	80.00	1	2.50
H6264: HEALTHPLUS PHSP, INC.	5,853	17.26	101	35	34.65	5	4.95	0	0.00	61	60.40	0	0.00
H6334: NY HOTEL TRADES COUNCIL and	3,991	0.00	0	0	-	0	-	0	-	0	-	0	-
H6371: LUTHERAN SENIOR HEALTHCARE,	113	0.00	0	0	-	0	-	0	-	0	-	0	-
H6864: GUILDNET, INC.	381	7.87	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H6887: SJH LIFE, INC.	41	0.00	0	0	-	0	-	0	-	0	-	0	-
H7015: HEALTHFIRST HEALTH PLAN OF N	7,416	4.18	31	2	6.45	3	9.68	0	0.00	26	83.87	0	0.00
H7200: AMERIGROUP TENNESSEE, INC.	3,317	7.84	26	16	61.54	0	0.00	0	0.00	9	34.62	1	3.85
H8777: COMPLETE SENIOR CARE	42	0.00	0	0	-	0	-	0	-	0	-	0	-
H8800: TOTAL SENIOR CARE, INC.	75	0.00	0	0	-	0	-	0	-	0	-	0	-
H8991: AMERIGROUP FLORIDA, INC.	1,917	9.39	18	4	22.22	0	0.00	0	0.00	14	77.78	0	0.00
H9101: ELDERPLAN, INC. - SHMO	-	-	9	1	11.11	0	0.00	0	0.00	8	88.89	0	0.00
H9285: ATLANTIS HEALTH PLAN, INC.	356	22.47	8	1	12.50	0	0.00	0	0.00	7	87.50	0	0.00
H9615: MVP HEALTH PLAN, INC.	6,598	1.36	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9859: MVP HEALTH PLAN, INC.	9,957	1.41	14	7	50.00	5	35.71	0	0.00	2	14.29	0	0.00
S5585: HEALTHNOW NEW YORK INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

**Region=03: PHILADELPHIA**

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90091: UNITED MINE WORKERS OF AMERI	29,562	1.86	55	29	52.73	3	5.45	2	3.64	21	38.18	0	0.00
H0819: SENIOR LIFE YORK	69	0.00	0	0	-	0	-	0	-	0	-	0	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	891	1.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2064: GEISINGER COMMUNITY HEALTH S	172	0.00	0	0	-	0	-	0	-	0	-	0	-
H2102: M.D. - IPA, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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H2109: JOHNS HOPKINS HEALTH SYSTEM,	136	0.00	0	0	-	0	-	0	-	0	-	0	-
H2154: AETNA U.S. HEALTHCARE, INC.	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2386: APPALACHIAN AGENCY FOR SENIO	44	0.00	0	0	-	0	-	0	-	0	-	0	-
H2537: LIFE LUTHERAN	73	0.00	0	0	-	0	-	0	-	0	-	0	-
H2699: LIFE AT HOME, LLC	-	-	0	0	-	0	-	0	-	0	-	0	-
H2941: SENTARA LIFE CARE CORPORATIO	172	0.00	0	0	-	0	-	0	-	0	-	0	-
H2992: SENIORLIFE WASHINGTON, INC.	259	0.00	0	0	-	0	-	0	-	0	-	0	-
H3136: HMO OF NEW JERSEY, INC. (THE	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3156: AMERIHEALTH HMO, INC	1,986	4.03	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H3672: HOMETOWN HEALTH PLAN	4,540	1.10	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H3901: AETNA HEALTH INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3907: UPMC HEALTH PLAN, INC.	89,371	3.85	344	178	51.74	14	4.07	3	0.87	144	41.86	5	1.45
H3908: TRUSTEES OF THE UNIVERSITY O	435	0.00	0	0	-	0	-	0	-	0	-	0	-
H3909: QCC INSURANCE COMPANY	5,500	4.00	22	16	72.73	0	0.00	0	0.00	3	13.64	3	13.64
H3915: HEALTH ASSURANCE PENNSYLVANI	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3916: HIGHMARK, INC.	187,681	5.12	961	670	69.72	79	8.22	15	1.56	186	19.35	11	1.14
H3917: PITTSBURGH CARE PARTNERSHIP,	379	0.00	0	0	-	0	-	0	-	0	-	0	-
H3918: LIVING INDEPENDENCE FOR THE	370	0.00	0	0	-	0	-	0	-	0	-	0	-
H3919: ST. AGNES CONTINUING CARE CE	413	0.00	0	0	-	0	-	0	-	0	-	0	-
H3923: CAPITAL ADVANTAGE INSURANCE	18,160	5.23	95	84	88.42	4	4.21	2	2.11	4	4.21	1	1.05
H3924: GEISINGER INDEMNITY INSURANC	11,841	1.60	19	11	57.89	2	10.53	0	0.00	6	31.58	0	0.00
H3925: PENNSYLVANIA PACE, INC.	167	0.00	0	0	-	0	-	0	-	0	-	0	-
H3952: KEYSTONE HEALTH PLAN EAST, I	76,127	2.50	190	136	71.58	24	12.63	4	2.11	19	10.00	7	3.68
H3954: GEISINGER HEALTH PLAN	43,577	5.42	236	150	63.56	8	3.39	4	1.69	74	31.36	0	0.00
H3956: AETNA HEALTH PLANS OF CENTRA	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3957: KEYSTONE HEALTH PLAN WEST, I	131,064	4.38	574	383	66.72	67	11.67	11	1.92	106	18.47	7	1.22
H3961: HEALTHAMERICA OF CENTRAL PA.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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H3962: KEYSTONE HEALTH PLAN CENTRAL	13,144	2.66	35	25	71.43	9	25.71	0	0.00	1	2.86	0	0.00
H4279: UPMC FOR YOU, INC	5,769	2.08	12	6	50.00	2	16.67	0	0.00	4	33.33	0	0.00
H4906: C AND O EMPLOYEES' HOSPITAL	2,612	0.00	0	0	-	0	-	0	-	0	-	0	-
H4908: OPTIMA HEALTH INSURANCE COMP	-	-	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H5037: MOUNTAIN EMPIRE OLDER CITIZE	97	0.00	0	0	-	0	-	0	-	0	-	0	-
H5106: HIGHMARK HEALTH INSURANCE CO	11,659	5.75	67	49	73.13	6	8.96	1	1.49	9	13.43	2	2.99
H5151: HEALTH PLAN OF THE UPPER OHI	9,013	3.55	32	23	71.88	8	25.00	0	0.00	1	3.13	0	0.00
H5533: UPMC HEALTH NETWORK	14,719	2.99	44	23	52.27	2	4.55	0	0.00	19	43.18	0	0.00
H5812: GEISINGER INDEMNITY INSURANC	-	-	4	0	0.00	1	25.00	0	0.00	3	75.00	0	0.00
H5902: SENIOR LIFE ALTOONA, INC.	63	0.00	0	0	-	0	-	0	-	0	-	0	-
H5932: GATEWAY HEALTH PLAN, INC.	29,574	3.99	118	87	73.73	13	11.02	1	0.85	12	10.17	5	4.24
H5978: PHI LIFE	62	0.00	0	0	-	0	-	0	-	0	-	0	-
H6310: INOVA HEALTH SYSTEM	-	-	0	0	-	0	-	0	-	0	-	0	-
H6551: LIFE ST. MARY, INC.	133	0.00	0	0	-	0	-	0	-	0	-	0	-
H7660: VIECARE BEAVER LLC DBA LIFE	263	0.00	0	0	-	0	-	0	-	0	-	0	-
H8050: CARILION CLINIC MEDICARE RES	1,722	0.00	0	0	-	0	-	0	-	0	-	0	-
H8096: CENTRA HEALTH, INC.	83	0.00	0	0	-	0	-	0	-	0	-	0	-
H8604: THP INSURANCE COMPANY	648	4.63	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H8655: RIVERSIDE RETIREMENT SERVICE	317	0.00	0	0	-	0	-	0	-	0	-	0	-
H9068: ALBRIGHT CARE SERVICES	139	0.00	0	0	-	0	-	0	-	0	-	0	-
H9670: UPMC HEALTH BENEFITS, INC.	1,074	1.86	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H9793: HIGHMARK, INC.	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H9830: NEWCOURTLAND LIFE PROGRAM	244	0.00	0	0	-	0	-	0	-	0	-	0	-
S5803: PENNSYLVANIA LIFE INSURANCE	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
X0001: LIMITED INCOME NET PROGRAM	-	-	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00

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Region=04: ATLANTA

CONTRACT	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	41,461	2.29	95	34	35.79	14	14.74	1	1.05	45	47.37	1	1.05
H0105: THE METHODIST OAKS	107	0.00	0	0	-	0	-	0	-	0	-	0	-
H0117: WELLCARE OF OHIO, INC.	4,769	45.29	216	45	20.83	2	0.93	0	0.00	167	77.31	2	0.93
H0154: VIVA HEALTH, INC.	38,034	4.18	159	43	27.04	8	5.03	0	0.00	106	66.67	2	1.26
H0320: WELLCARE OF TEXAS, INC.	4,951	6.06	30	12	40.00	5	16.67	0	0.00	13	43.33	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC	4,953	21.20	105	29	27.62	1	0.95	0	0.00	75	71.43	0	0.00
H0913: WELLCARE HEALTH PLANS OF NEW	2,148	38.18	82	17	20.73	0	0.00	0	0.00	65	79.27	0	0.00
H0979: AMERICA'S 1ST CHOICE INSURAN	3,498	1.72	6	4	66.67	0	0.00	0	0.00	1	16.67	1	16.67
H1016: AVMED, INC	31,255	2.40	75	65	86.67	9	12.00	0	0.00	1	1.33	0	0.00
H1025: FLORIDA 1ST HEALTH PLANS, IN	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H1026: HEALTH OPTIONS, INC	12,163	20.39	248	56	22.58	9	3.63	2	0.81	163	65.73	18	7.26
H1032: WELL CARE OF FLORIDA, INC.	65,638	16.47	1,081	227	21.00	20	1.85	2	0.19	803	74.28	29	2.68
H1035: FLORIDA HEALTH CARE PLAN, IN	13,037	3.61	47	25	53.19	2	4.26	0	0.00	20	42.55	0	0.00
H1037: CHOICE CARE HEALTH PLAN	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1043: FLORIDA PACE CENTERS, INC.	222	0.00	0	0	-	0	-	0	-	0	-	0	-
H1051: PRUDENTIAL INSURANCE CO.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1059: AV-MED HEALTH PLAN INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1070: PRUDENTIAL HLTH CARE PLAN, I	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS, I	23,640	18.53	438	110	25.11	6	1.37	0	0.00	321	73.29	1	0.23
H1112: WELLCARE OF GEORGIA, INC.	15,753	25.33	399	102	25.56	5	1.25	0	0.00	285	71.43	7	1.75
H1216: HARMONY HEALTH PLAN OF ILLIN	3,045	21.02	64	6	9.38	1	1.56	0	0.00	56	87.50	1	1.56
H1264: WELLCARE OF TEXAS, INC.	12,942	28.98	375	77	20.53	0	0.00	1	0.27	290	77.33	7	1.87
H1416: HARMONY HEALTH PLAN OF ILLIN	11,409	17.71	202	32	15.84	1	0.50	1	0.50	167	82.67	1	0.50
H1500: LIFE ST. JOSEPH OF THE PINES	87	0.00	0	0	-	0	-	0	-	0	-	0	-
H1657: HARMONY HEALTH PLANS OF ILLI	-	-	63	1	1.59	0	0.00	0	0.00	62	98.41	0	0.00
H1851: ADVANTAGE CARE, INC.	-	-	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00

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H1903: WELLCARE OF LOUISIANA, INC.	5,771	30.67	177	32	18.08	2	1.13	0	0.00	141	79.66	2	1.13
H2491: WELLCARE HEALTH INSURANCE OF	5,213	6.14	32	5	15.63	1	3.13	0	0.00	26	81.25	0	0.00
H2773: QUALITY HEALTH PLANS OF NEW	20	0.00	0	0	-	0	-	0	-	0	-	0	-
H3361: WELLCARE_OF NEW YORK, INC.	28,024	22.66	635	168	26.46	9	1.42	1	0.16	451	71.02	6	0.94
H3404: BLUE CROSS AND BLUE SHIELD O	11,810	2.37	28	17	60.71	2	7.14	2	7.14	5	17.86	2	7.14
H3421: AMERICA'S 1ST CHOICE HEALTH	9,286	0.86	8	6	75.00	0	0.00	1	12.50	1	12.50	0	0.00
H3430: SUNCOAST NEIGHBORLY CARE, IN	121	0.00	0	0	-	0	-	0	-	0	-	0	-
H3449: BLUE CROSS AND BLUE SHIELD O	73,890	3.23	239	155	64.85	14	5.86	1	0.42	57	23.85	12	5.02
H3942: ELDERHAUS INC.	90	0.00	0	0	-	0	-	0	-	0	-	0	-
H4074: MERCY LIFE OF ALABAMA	44	0.00	0	0	-	0	-	0	-	0	-	0	-
H4155: PUBLIC HEALTH TRUST OF MIAMI	2,224	0.00	0	0	-	0	-	0	-	0	-	0	-
H4199: FLORIDA HEALTHCARE PLUS, INC	1,380	0.00	0	0	-	0	-	0	-	0	-	0	-
H4203: PALMETTO HEALTH ALLIANCE	312	0.00	0	0	-	0	-	0	-	0	-	0	-
H4209: BLUE CROSS AND BLUE SHIELD O	24,380	7.96	194	118	60.82	53	27.32	3	1.55	12	6.19	8	4.12
H4268: AMERICA'S 1ST CHOICE INSURAN	2,758	1.81	5	3	60.00	1	20.00	1	20.00	0	0.00	0	0.00
H4326: PACE @ HOME	18	0.00	0	0	-	0	-	0	-	0	-	0	-
H4402: ALEXIAN BROTHERS COMMUNITY S	304	0.00	0	0	-	0	-	0	-	0	-	0	-
H4455: TENNESSEE HEALTH CARE NETWORK	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H4738: AMERICA'S 1ST CHOICE HEALTH	299	0.00	0	0	-	0	-	0	-	0	-	0	-
H5087: EASY CHOICE HEALTH PLAN INC.	31,869	2.64	84	60	71.43	16	19.05	0	0.00	5	5.95	3	3.57
H5096: UNIVERSAL HEALTH CARE INSURA	-	-	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H5402: QUALITY HEALTH PLANS, INC.	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5404: UNIVERSAL HEALTH CARE, INC.	50,291	10.44	525	269	51.24	17	3.24	5	0.95	227	43.24	7	1.33
H5427: FREEDOM HEALTH PLAN, INC.	46,393	8.26	383	59	15.40	1	0.26	1	0.26	320	83.55	2	0.52
H5429: UNIVERSAL HEALTH CARE, INC.	972	8.23	8	3	37.50	1	12.50	0	0.00	4	50.00	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	13,874	28.98	402	35	8.71	5	1.24	0	0.00	361	89.80	1	0.25
H5434: BLUE CROSS AND BLUE SHIELD O	4,282	15.65	67	17	25.37	8	11.94	1	1.49	40	59.70	1	1.49

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H5436: AVMED, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	2,968	3.37	10	6	60.00	3	30.00	0	0.00	1	10.00	0	0.00
H5500: UNITED HEALTHCARE INSURANCE	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	25,913	5.60	145	24	16.55	0	0.00	1	0.69	120	82.76	0	0.00
H5696: PHYSICIANS UNITED PLAN, INC.	23,269	9.37	218	35	16.06	1	0.46	0	0.00	180	82.57	2	0.92
H5820: UNIVERSAL HEALTH CARE INSURA	45,450	3.92	178	94	52.81	25	14.04	2	1.12	56	31.46	1	0.56
H5884: BLUECROSS BLUESHIELD OF TENN	1,047	0.00	0	0	-	0	-	0	-	0	-	0	-
H5934: HOPE HOSPICE AND COMMUNITY S	183	0.00	0	0	-	0	-	0	-	0	-	0	-
H5938: CAPITAL HEALTH PLAN	13,371	1.27	17	12	70.59	1	5.88	0	0.00	3	17.65	1	5.88
H6059: PACE OF GUILFORD AND ROCKING	52	0.00	0	0	-	0	-	0	-	0	-	0	-
H6642: UNIVERSAL HMO OF TEXAS, INC.	4,238	15.57	66	33	50.00	2	3.03	0	0.00	31	46.97	0	0.00
H6705: UNIVERSAL HEALTH CARE OF NEV	317	18.93	6	2	33.33	0	0.00	1	16.67	3	50.00	0	0.00
H6881: AMERICA'S 1ST CHOICE INSURAN	113	0.00	0	0	-	0	-	0	-	0	-	0	-
H7917: BLUECROSS BLUESHIELD OF TENN	32,882	3.80	125	65	52.00	22	17.60	0	0.00	33	26.40	5	4.00
H8098: UNIVERSAL HEALTH CARE INSURA	23,123	5.23	121	83	68.60	6	4.96	1	0.83	29	23.97	2	1.65
H8653: CHAPTERS HEALTH SENIOR INDEP	45	0.00	0	0	-	0	-	0	-	0	-	0	-
H9266: PIEDMONT HEALTH SERVICES, IN	115	8.70	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9720: AMERICA'S 1ST CHOICE HEALTH	1,438	3.48	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	39,400	10.61	418	174	41.63	28	6.70	7	1.67	190	45.45	19	4.55

**Region=05: CHICAGO**

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H0141: CARESOURCE MICHIGAN	558	0.00	0	0	-	0	-	0	-	0	-	0	-
H0390: PACE OF SOUTHWEST MICHIGAN,	-	-	0	0	-	0	-	0	-	0	-	0	-
H0540: UNICARE LIFE AND HEALTH INS.	-	-	425	11	2.59	8	1.88	1	0.24	389	91.53	16	3.76

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H0544: CAREMORE HEALTH PLAN	49,475	7.38	365	186	50.96	14	3.84	2	0.55	155	42.47	8	2.19
H0564: BLUE CROSS OF CALIFORNIA	12,199	2.87	35	8	22.86	0	0.00	1	2.86	19	54.29	7	20.00
H1310: COMPREHENSIVE SENIOR CARE CO	110	0.00	0	0	-	0	-	0	-	0	-	0	-
H1417: HEALTH ALLIANCE MEDICAL PLAN	5,848	4.62	27	14	51.85	12	44.44	0	0.00	1	3.70	0	0.00
H1463: HEALTH ALLIANCE MEDICAL PLAN	5,692	5.80	33	18	54.55	13	39.39	1	3.03	1	3.03	0	0.00
H1501: MAXICARE INDIANA, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1511: ANTHEM INSURANCE COMPANIES,	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H1517: ANTHEM INSURANCE COMPANIES,	8,176	9.54	78	8	10.26	2	2.56	0	0.00	61	78.21	7	8.97
H1558: WELBORN HEALTH PLAN	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1595: HEALTHPLUS INSURANCE COMPANY	1,069	0.00	0	0	-	0	-	0	-	0	-	0	-
H1607: ANTHEM INSURANCE COMPANIES,	6,320	1.27	8	4	50.00	0	0.00	0	0.00	4	50.00	0	0.00
H1689: ANTHEM INSURANCE COMPANIES,	-	-	250	22	8.80	4	1.60	0	0.00	216	86.40	8	3.20
H1805: ANTHEM HEALTH PLANS OF KENTU	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	612	0.00	0	0	-	0	-	0	-	0	-	0	-
H1849: ANTHEM HEALTH PLANS OF KENTU	9,580	2.51	24	3	12.50	1	4.17	1	4.17	17	70.83	2	8.33
H2034: COMMUNITY CARE HEALTH PLAN,	239	4.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	263	0.00	0	0	-	0	-	0	-	0	-	0	-
H2237: INDEPENDENT CARE HEALTH PLAN	4,745	1.26	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2308: INDEPENDENCE H P OF SE MICH	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2312: HEALTH ALLIANCE PLAN OF MICH	40,281	1.49	60	40	66.67	12	20.00	0	0.00	8	13.33	0	0.00
H2318: CENTER FOR SENIOR INDEPENDEN	221	0.00	0	0	-	0	-	0	-	0	-	0	-
H2319: BLUE CROSS BLUE SHIELD OF MI	-	-	2,097	1651	78.73	287	13.69	3	0.14	154	7.34	2	0.10
H2320: PRIORITY HEALTH	65,369	2.74	179	135	75.42	19	10.61	2	1.12	20	11.17	3	1.68
H2322: ALLIANCE HEALTH AND LIFE INS	3,663	1.09	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H2323: FIDELIS SECURECARE OF MICHIG	761	141.92	108	44	40.74	15	13.89	4	3.70	44	40.74	1	0.93
H2354: HEALTHPLUS OF MICHIGAN	16,720	0.60	10	4	40.00	3	30.00	0	0.00	3	30.00	0	0.00
H2410: MEDICA HEALTH PLANS	316	0.00	0	0	-	0	-	0	-	0	-	0	-

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H2416: PRIMEWEST CTRL COUNTY-BASED	2,089	0.96	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2417: ITASCA MEDICAL CARE	501	0.00	0	0	-	0	-	0	-	0	-	0	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,785	0.56	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2422: HEALTHPARTNERS, INC.	3,026	0.66	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2425: BLUE PLUS	9,559	4.81	46	33	71.74	7	15.22	0	0.00	5	10.87	1	2.17
H2450: MEDICA INSURANCE COMPANY	127,691	0.56	71	61	85.92	5	7.04	0	0.00	5	7.04	0	0.00
H2456: UCARE MINNESOTA	9,251	0.43	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H2457: METROPOLITAN HEALTH PLAN	697	0.00	0	0	-	0	-	0	-	0	-	0	-
H2458: MEDICA HEALTH PLANS	9,715	0.21	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2459: UCARE MINNESOTA	85,417	1.49	127	96	75.59	11	8.66	3	2.36	17	13.39	0	0.00
H2461: BLUE CROSS AND BLUE SHIELD O	69,788	2.24	156	82	52.56	27	17.31	3	1.92	39	25.00	5	3.21
H2462: GROUP HEALTH PLAN, INC.	42,541	1.18	50	42	84.00	4	8.00	1	2.00	3	6.00	0	0.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	13,542	11.89	161	78	48.45	9	5.59	0	0.00	73	45.34	1	0.62
H2613: HEALTHY ALLIANCE LIFE INSURA	-	-	27	2	7.41	0	0.00	0	0.00	23	85.19	2	7.41
H2836: ANTHEM HEALTH PLANS, INC.	9,435	4.24	40	25	62.50	2	5.00	0	0.00	7	17.50	6	15.00
H2926: PRIMEWEST HEALTH SYSTEM	199	0.00	0	0	-	0	-	0	-	0	-	0	-
H2936: LIFECIRCLES	181	0.00	0	0	-	0	-	0	-	0	-	0	-
H2997: ROCKY MOUNTAIN HOSPITAL AND	20,291	3.25	66	27	40.91	6	9.09	0	0.00	28	42.42	5	7.58
H3044: NHP OF INDIANA, LLC	2,912	12.36	36	19	52.78	17	47.22	0	0.00	0	0.00	0	0.00
H3283: MEDICA HEALTH PLANS	-	-	0	0	-	0	-	0	-	0	-	0	-
H3342: EMPIRE HEALTHCHOICE ASSURANC	72,137	4.44	320	170	53.13	34	10.63	8	2.50	61	19.06	47	14.69
H3370: EMPIRE HEALTHCHOICE HMO, INC	65,716	5.42	356	148	41.57	29	8.15	1	0.28	138	38.76	40	11.24
H3613: MCGREGOR PACE	215	0.00	0	0	-	0	-	0	-	0	-	0	-
H3614: BETHESDA HOSPITAL, INC.	498	4.02	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3620: AULTCARE INSURANCE COMPANY	3,796	5.01	19	10	52.63	3	15.79	0	0.00	6	31.58	0	0.00
H3621: SUMMACARE, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3653: PARAMOUNT CARE, INC	13,876	1.51	21	12	57.14	2	9.52	0	0.00	3	14.29	4	19.05

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H3655: COMMUNITY INSURANCE COMPANY	90,468	2.02	183	49	26.78	15	8.20	1	0.55	99	54.10	19	10.38
H3660: SUMMACARE INC.	24,198	1.03	25	14	56.00	2	8.00	4	16.00	2	8.00	3	12.00
H3664: AULTCARE INSURANCE COMPANY	18,688	3.26	61	43	70.49	1	1.64	0	0.00	17	27.87	0	0.00
H3667: CHOICECARE HEALTH PLANS, INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3668: MT. CARMEL HEALTH PLAN, INC.	29,967	2.00	60	31	51.67	2	3.33	3	5.00	24	40.00	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	14,610	2.19	32	10	31.25	3	9.38	0	0.00	6	18.75	13	40.63
H4123: MERCYCARE HMO INC	200	25.00	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H4270: UCARE HEALTH, INC.	7,283	1.24	9	6	66.67	2	22.22	0	0.00	1	11.11	0	0.00
H4346: CAREMORE HEALTH PLAN OF NEVA	4,056	16.03	65	34	52.31	5	7.69	0	0.00	25	38.46	1	1.54
H4836: MEDICAL MUTUAL OF OHIO	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4875: PRIORITY HEALTH	3,156	1.90	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	27,419	2.30	63	19	30.16	5	7.94	1	1.59	25	39.68	13	20.63
H5206: PARTNERSHIP HEALTH PLAN, INC	1,361	1.47	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5207: COMMUNITY CARE HEALTH PLAN,	251	3.98	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5209: CARE WISCONSIN HEALTH PLAN,	893	0.00	0	0	-	0	-	0	-	0	-	0	-
H5211: SECURITY HEALTH PLAN OF WISC	37,498	0.93	35	28	80.00	2	5.71	0	0.00	5	14.29	0	0.00
H5212: COMMUNITY CARE, INC.	740	1.35	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5215: NETWORK HEALTH INSURANCE COR	46,941	1.04	49	32	65.31	11	22.45	3	6.12	3	6.12	0	0.00
H5262: GUNDERSEN LUTHERAN HEALTH PL	13,246	4.23	56	44	78.57	7	12.50	1	1.79	3	5.36	1	1.79
H5264: DEAN HEALTH PLAN, INC.	19,360	0.77	15	8	53.33	1	6.67	0	0.00	6	40.00	0	0.00
H5304: EMPIRE HEALTHCHOICE ASSURANC	-	-	14	2	14.29	0	0.00	0	0.00	11	78.57	1	7.14
H5419: BLUE CROSS OF CALIFORNIA	-	-	94	1	1.06	0	0.00	1	1.06	89	94.68	3	3.19
H5422: BCBS HEALTHCARE PLAN OF GEOR	2,965	12.14	36	8	22.22	1	2.78	1	2.78	26	72.22	0	0.00
H5475: MERIDIAN HEALTH PLAN OF MICH	250	8.00	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	7,695	2.34	18	8	44.44	2	11.11	0	0.00	8	44.44	0	0.00
H5529: COMMUNITY INSURANCE COMPANY	34,099	1.96	67	21	31.34	3	4.48	1	1.49	30	44.78	12	17.91
H5530: ANTHEM HEALTH PLANS OF KENTU	5,913	3.04	18	6	33.33	2	11.11	0	0.00	7	38.89	3	16.67

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H5575: FIDELIS SECURECARE OF NORTH	218	142.20	31	5	16.13	1	3.23	2	6.45	21	67.74	2	6.45
H5610: CARE RESOURCES, INC.	198	0.00	0	0	-	0	-	0	-	0	-	0	-
H5679: HMO COLORADO, INC.	1,695	20.65	35	3	8.57	1	2.86	0	0.00	31	88.57	0	0.00
H5685: MIDWEST HEALTH PLAN, INC.	545	0.00	0	0	-	0	-	0	-	0	-	0	-
H5703: SOUTH COUNTRY HEALTH ALLIANC	656	1.52	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5750: METROPOLITAN HEALTH PLAN	322	0.00	0	0	-	0	-	0	-	0	-	0	-
H5854: ANTHEM HEALTH PLANS, INC	1,714	10.50	18	9	50.00	3	16.67	0	0.00	6	33.33	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGA	46,636	1.67	78	46	58.97	9	11.54	0	0.00	21	26.92	2	2.56
H5980: FIDELIS SECURECARE OF TEXAS,	73	164.38	12	4	33.33	1	8.33	0	0.00	7	58.33	0	0.00
H6140: WABASH MEM. HOSPITAL	1,741	0.00	0	0	-	0	-	0	-	0	-	0	-
H6141: SIDNEY HILLMAN HC	884	0.00	0	0	-	0	-	0	-	0	-	0	-
H6142: UNION HEALTH SERVICES, INC.	1,569	0.00	0	0	-	0	-	0	-	0	-	0	-
H6143: UNION MEDICAL CENTER	826	0.00	0	0	-	0	-	0	-	0	-	0	-
H6178: CARESOURCE	1,487	0.00	0	0	-	0	-	0	-	0	-	0	-
H7220: INDIANA UNIVERSITY HEALTH PL	8,220	0.97	8	3	37.50	3	37.50	0	0.00	1	12.50	1	12.50
H7475: CARE WISCONSIN HEALTH PLAN,	229	0.00	0	0	-	0	-	0	-	0	-	0	-
H7526: MEDICA HEALTH PLANS	293	0.00	0	0	-	0	-	0	-	0	-	0	-
H8552: ANTHEM BLUE CROSS LIFE AND H	48,093	2.47	119	80	67.23	6	5.04	1	0.84	32	26.89	0	0.00
H8822: ADVANTAGE HEALTH SOLUTIONS,	1,984	2.52	5	2	40.00	1	20.00	0	0.00	2	40.00	0	0.00
H9452: ROCKY MOUNTAIN HOSPITAL AND	-	-	7	0	0.00	0	0.00	0	0.00	7	100.00	0	0.00
H9572: BLUE CROSS BLUE SHIELD OF MI	222,413	0.44	97	65	67.01	4	4.12	1	1.03	16	16.49	11	11.34
H9947: BLUE CROSS BLUE SHIELD OF GE	10,377	2.70	28	20	71.43	1	3.57	1	3.57	6	21.43	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	171,045	1.62	277	83	29.96	17	6.14	5	1.81	135	48.74	37	13.36
R9943: ANTHEM BLUE CROSS LIFE AND H	-	-	312	111	35.58	18	5.77	4	1.28	167	53.53	12	3.85
S5596: ANTHEM INSURANCE COMPANIES,	-	-	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
S5960: UNICARE LIFE AND HEALTH INSU	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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H0150: HEALTHSPRING OF ALABAMA, INC	38,057	2.84	108	41	37.96	1	0.93	0	0.00	64	59.26	2	1.85
H0332: KS PLAN ADMINISTRATORS, LLC	22,987	2.52	58	50	86.21	2	3.45	1	1.72	3	5.17	2	3.45
H0354: CIGNA HEALTHCARE OF ARIZONA,	35,784	3.52	126	85	67.46	4	3.17	0	0.00	31	24.60	6	4.76
H1415: HEALTHSPRING OF TENNESSEE, I	11,719	5.46	64	24	37.50	2	3.13	0	0.00	38	59.38	0	0.00
H1904: PACE GREATER NEW ORLEANS	146	0.00	0	0	-	0	-	0	-	0	-	0	-
H1954: UNITED HEALTH CARE OF LOUISI	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1961: PEOPLES HEALTH, INC.	50,318	2.05	103	62	60.19	7	6.80	1	0.97	32	31.07	1	0.97
H2108: BRAVO HEALTH MID- ATLANTIC I	24,082	5.85	141	45	31.91	7	4.96	0	0.00	88	62.41	1	0.71
H2165: HEALTHSPRING LIFE & HEALTH I	2,463	3.25	8	5	62.50	0	0.00	1	12.50	2	25.00	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	11,449	29.61	339	163	48.08	62	18.29	5	1.47	100	29.50	9	2.65
H2816: AMERICAN PROGRESSIVE LIFE &	25,355	28.08	712	303	42.56	109	15.31	15	2.11	266	37.36	19	2.67
H3204: PRESBYTERIAN HEALTH PLAN	23,782	7.74	184	96	52.17	16	8.70	0	0.00	70	38.04	2	1.09
H3206: PRESBYTERIAN INSURANCE COMPA	9,678	6.72	65	27	41.54	4	6.15	1	1.54	30	46.15	3	4.62
H3251: LOVELACE HEALTH SYSTEM, INC.	31,088	2.06	64	37	57.81	8	12.50	0	0.00	17	26.56	2	3.13
H3333: AMERICAN PROGRESSIVE LIFE &	1,559	94.29	147	32	21.77	22	14.97	0	0.00	89	60.54	4	2.72
H3706: TODAYS OPTIONS OF OKLAHOMA,	5,745	51.17	294	82	27.89	34	11.56	2	0.68	168	57.14	8	2.72
H3708: SELECTCARE OF OKLAHOMA, INC.	132	68.18	9	2	22.22	1	11.11	0	0.00	6	66.67	0	0.00
H3755: COMMUNITY CARE HMO, INC	28,234	7.15	202	92	45.54	8	3.96	0	0.00	100	49.50	2	0.99
H3949: BRAVO HEALTH PENNSYLVANIA IN	48,397	2.05	99	60	60.61	8	8.08	1	1.01	30	30.30	0	0.00
H3964: BRAVO HEALTH PENNSYLVANIA, I	25,986	1.73	45	27	60.00	2	4.44	0	0.00	15	33.33	1	2.22
H4125: HEALTHSPRING LIFE & HEALTH I	1,342	13.41	18	2	11.11	0	0.00	0	0.00	16	88.89	0	0.00
H4142: CHEROKEE NATION COMPREHENSIV	88	0.00	0	0	-	0	-	0	-	0	-	0	-
H4213: USABLE MUTUAL INSURANCE COMP	13,944	0.14	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4305: TOTAL LIFE HEALTHCARE	109	0.00	0	0	-	0	-	0	-	0	-	0	-
H4407: HEALTHSPRING OF TENNESSEE, I	5,512	4.72	26	8	30.77	3	11.54	0	0.00	15	57.69	0	0.00
H4454: HEALTHSPRING OF TENNESSEE, I	75,498	3.47	262	115	43.89	10	3.82	1	0.38	133	50.76	3	1.15

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H4504: HUMANA HP OF TEXAS	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H4505: EQUICOR HEALTH PLAN, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4506: SELECTCARE OF TEXAS, INC.	46,048	32.34	1,489	546	36.67	152	10.21	8	0.54	720	48.35	63	4.23
H4508: TEXAS GULF COAST HMO, INC.	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H4509: SHARE HEALTH PLAN OF TEXAS,	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH I	54,326	1.75	95	45	47.37	0	0.00	2	2.11	46	48.42	2	2.11
H4517: AMARILLO MULTISVC CTR FR THE	141	0.00	0	0	-	0	-	0	-	0	-	0	-
H4518: BIENVIVIR SENIOR HEALTH SERV	773	0.00	0	0	-	0	-	0	-	0	-	0	-
H4525: SHA, L.L.C	3,591	1.39	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	29,519	1.46	43	13	30.23	3	6.98	0	0.00	27	62.79	0	0.00
H4550: PRUDENTIAL HLTH CARE PLAN, I	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4556: CONSOLIDATED ASSOC OF RAILRO	3,890	0.00	0	0	-	0	-	0	-	0	-	0	-
H4564: SCOTT AND WHITE HEALTH PLAN	24,743	2.79	69	50	72.46	8	11.59	0	0.00	10	14.49	1	1.45
H4570: AETNA U.S. HEALTHCARE, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	381	0.00	0	0	-	0	-	0	-	0	-	0	-
H5301: PENNSYLVANIA LIFE INSURANCE	-	-	7	2	28.57	1	14.29	0	0.00	4	57.14	0	0.00
H5378: THE PYRAMID LIFE INSURANCE C	5,427	38.51	209	70	33.49	32	15.31	3	1.44	99	47.37	5	2.39
H5410: HEALTHSPRING OF FLORIDA, INC	41,270	8.24	340	174	51.18	13	3.82	0	0.00	151	44.41	2	0.59
H5421: THE PYRAMID LIFE INSURANCE C	17,719	43.46	770	189	24.55	92	11.95	7	0.91	457	59.35	25	3.25
H5576: VANTAGE HEALTH PLAN, INC.	8,654	19.53	169	36	21.30	2	1.18	0	0.00	129	76.33	2	1.18
H5656: SELECTCARE HEALTH PLANS, INC	4,480	97.32	436	127	29.13	40	9.17	0	0.00	240	55.05	29	6.65
H5909: AMERICAN PROGRESSIVE LIFE AN	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H6169: THE PYRAMID LIFE INSURANCE C	19,347	26.31	509	200	39.29	71	13.95	6	1.18	220	43.22	12	2.36
H6231: FRANCISCAN PACE, INC.	124	0.00	0	0	-	0	-	0	-	0	-	0	-
H6328: CARE N' CARE INSURANCE COMPA	4,687	0.00	0	0	-	0	-	0	-	0	-	0	-
H6801: AHS - TULSA OKLAHOMA HEALTH	377	0.00	0	0	-	0	-	0	-	0	-	0	-
H7281: BRAVO HEALTH PENNSYLVANIA, I	4,907	2.04	10	5	50.00	0	0.00	0	0.00	5	50.00	0	0.00

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H7357: MARQUETTE NATIONAL LIFE INSU	-	-	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	8,556	2.69	23	5	21.74	0	0.00	0	0.00	18	78.26	0	0.00
H8091: USABLE MUTUAL INSURANCE COMP	159	0.00	0	0	-	0	-	0	-	0	-	0	-
H8742: MOLINA HEALTHCARE OF WISCONS	-	-	72	17	23.61	6	8.33	0	0.00	46	63.89	3	4.17
H9184: BRAVO HEALTH MID-ATLANTIC, I	958	1.04	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H9988: STERLING LIFE INSURANCE COMP	467	2.14	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H9998: LUBBOCK REGIONAL MENTAL HEAL	29	0.00	0	0	-	0	-	0	-	0	-	0	-

**Region=07: KANSAS CITY**

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H0108: HUMANA HEALTH PLAN OF CALIFO	13,774	10.67	147	7	4.76	1	0.68	0	0.00	138	93.88	1	0.68
H0216: PACE IOWA	36	0.00	0	0	-	0	-	0	-	0	-	0	-
H0248: HUMANA INSURANCE COMPANY	5,429	4.42	24	3	12.50	0	0.00	0	0.00	21	87.50	0	0.00
H0307: HUMANA HEALTH PLAN, INC.	21,662	29.59	641	8	1.25	2	0.31	0	0.00	630	98.28	1	0.16
H0317: HUMANA INSURANCE COMPANY	9,788	18.39	180	14	7.78	3	1.67	2	1.11	160	88.89	1	0.56
H0474: ESSENCE HEALTHCARE OF NEW YO	-	-	15	2	13.33	1	6.67	0	0.00	12	80.00	0	0.00
H0623: HUMANA INSURANCE COMPANY	8,392	12.87	108	4	3.70	1	0.93	0	0.00	103	95.37	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	64,644	6.22	402	126	31.34	2	0.50	1	0.25	248	61.69	25	6.22
H1036: HUMANA MEDICAL PLAN, INC.	281,474	10.79	3,038	75	2.47	7	0.23	3	0.10	2945	96.94	8	0.26
H1291: HUMANA INSURANCE COMPANY OF	596	38.59	23	0	0.00	0	0.00	0	0.00	23	100.00	0	0.00
H1406: HUMANA HEALTH PLAN, INC.	33,491	8.09	271	25	9.23	2	0.74	1	0.37	240	88.56	3	1.11
H1418: HUMANA INSURANCE COMPANY	12,123	14.60	177	11	6.21	1	0.56	0	0.00	161	90.96	4	2.26
H1468: HUMANA BENEFIT PLAN OF ILLIN	4,357	16.07	70	3	4.29	0	0.00	0	0.00	65	92.86	2	2.86
H1510: HUMANA INSURANCE COMPANY	22,422	10.66	239	15	6.28	0	0.00	1	0.42	220	92.05	3	1.26
H1651: MEDICAL ASSOCIATES HEALTH PL	9,346	0.75	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00

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H1681: HUMANA INSURANCE COMPANY	7,278	7.42	54	5	9.26	0	0.00	0	0.00	46	85.19	3	5.56
H1714: VIA CHRISTI HEALTHCARE OUTRE	173	0.00	0	0	-	0	-	0	-	0	-	0	-
H1716: HUMANA INSURANCE COMPANY	12,677	8.99	114	11	9.65	1	0.88	0	0.00	98	85.96	4	3.51
H1804: HUMANA INSURANCE COMPANY	99	1606.1	159	3	1.89	0	0.00	0	0.00	155	97.48	1	0.63
H1806: HUMANA INSURANCE COMPANY	13,819	9.91	137	6	4.38	1	0.73	1	0.73	129	94.16	0	0.00
H1837: ESSENCE HEALTHCARE, INC.	4,407	15.88	70	18	25.71	2	2.86	0	0.00	49	70.00	1	1.43
H1906: HUMANA HEALTH BENEFIT PLAN O	1,771	36.70	65	1	1.54	0	0.00	0	0.00	64	98.46	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	90,509	6.64	601	67	11.15	11	1.83	0	0.00	517	86.02	6	1.00
H2012: HUMANA HEALTH PLAN, INC.	73,893	13.29	982	39	3.97	4	0.41	0	0.00	937	95.42	2	0.20
H2029: HUMANA INSURANCE OF PUERTO R	3,740	5.61	21	2	9.52	1	4.76	0	0.00	18	85.71	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	11,384	4.57	52	5	9.62	0	0.00	0	0.00	46	88.46	1	1.92
H2542: HUMANA INSURANCE COMPANY	14,172	12.91	183	8	4.37	0	0.00	0	0.00	175	95.63	0	0.00
H2609: ALEXIAN BROTHERS COMMUNITY S	162	0.00	0	0	-	0	-	0	-	0	-	0	-
H2610: ESSENCE HEALTHCARE, INC.	34,737	3.74	130	41	31.54	6	4.62	1	0.77	81	62.31	1	0.77
H2649: HUMANA HEALTH PLAN, INC.	36,817	6.46	238	18	7.56	2	0.84	0	0.00	214	89.92	4	1.68
H2762: CONNECTICUT GENERAL LIFE INS	-	-	6	1	16.67	1	16.67	0	0.00	4	66.67	0	0.00
H2899: ARCADIAN HEALTH PLAN OF NORT	2,071	12.07	25	4	16.00	2	8.00	0	0.00	18	72.00	1	4.00
H2944: HUMANA INSURANCE COMPANY	59,000	27.69	1,634	48	2.94	4	0.24	1	0.06	1570	96.08	11	0.67
H2949: HUMANA HEALTH PLAN, INC.	34,237	39.87	1,365	24	1.76	6	0.44	0	0.00	1331	97.51	4	0.29
H3028: HUMANA HEALTH PLAN, INC.	2,764	29.67	82	3	3.66	0	0.00	0	0.00	79	96.34	0	0.00
H3405: HUMANA INSURANCE COMPANY	12,944	8.03	104	6	5.77	0	0.00	0	0.00	97	93.27	1	0.96
H3533: ARCADIAN HEALTH PLAN OF NEW	715	12.59	9	0	0.00	0	0.00	0	0.00	9	100.00	0	0.00
H3619: HUMANA INSURANCE COMPANY	30,466	12.54	382	18	4.71	1	0.26	0	0.00	357	93.46	6	1.57
H4007: HUMANA HEALTH PLANS OF PUERT	22,324	3.99	89	23	25.84	1	1.12	1	1.12	60	67.42	4	4.49
H4141: HUMANA EMPLOYERS HEALTH PLAN	6,625	24.00	159	6	3.77	1	0.63	0	0.00	151	94.97	1	0.63
H4408: HUMANA INSURANCE COMPANY	11,207	5.35	60	5	8.33	0	0.00	0	0.00	54	90.00	1	1.67
H4461: CARITEN HEALTH PLAN, INC.	83,491	6.16	514	34	6.61	1	0.19	0	0.00	474	92.22	5	0.97

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H4510: HUMANA HEALTH PLAN OF TEXAS,	45,598	27.50	1,254	12	0.96	1	0.08	0	0.00	1238	98.72	3	0.24
H4520: HUMANA INSURANCE COMPANY	17,366	20.38	354	14	3.95	1	0.28	0	0.00	337	95.20	2	0.56
H4529: ARCADIAN HEALTH PLAN, INC.	15,266	5.50	84	23	27.38	5	5.95	0	0.00	53	63.10	3	3.57
H4606: HUMANA INSURANCE COMPANY	10,714	6.63	71	8	11.27	0	0.00	1	1.41	62	87.32	0	0.00
H4774: HUMANA INSURANCE COMPANY OF	-	-	17	0	0.00	0	0.00	0	0.00	17	100.00	0	0.00
H4785: HUMANA HEALTH BENEFIT PLAN O	485	16.49	8	2	25.00	0	0.00	0	0.00	6	75.00	0	0.00
H4956: HUMANA INSURANCE COMPANY	9,502	10.31	98	3	3.06	1	1.02	0	0.00	94	95.92	0	0.00
H5041: HUMANA INSURANCE COMPANY	9,398	6.70	63	2	3.17	0	0.00	0	0.00	61	96.83	0	0.00
H5214: HUMANA INSURANCE COMPANY	28,785	14.97	431	14	3.25	2	0.46	0	0.00	413	95.82	2	0.46
H5216: HUMANA INSURANCE COMPANY	18,071	12.56	227	16	7.05	3	1.32	0	0.00	208	91.63	0	0.00
H5256: MEDICAL ASSOCIATES CLINIC HE	2,874	0.70	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5291: HUMANA HEALTH PLAN, INC.	8,859	31.27	277	5	1.81	0	0.00	0	0.00	271	97.83	1	0.36
H5415: HUMANA HEALTH INSURANCE COMP	12,586	9.30	117	15	12.82	0	0.00	0	0.00	102	87.18	0	0.00
H5416: ARCADIAN HEALTH PLAN, INC.	9,295	6.78	63	16	25.40	4	6.35	0	0.00	40	63.49	3	4.76
H5426: HUMANA ADVANTAGECARE PLAN, I	9,930	77.14	766	6	0.78	2	0.26	0	0.00	754	98.43	4	0.52
H5470: HUMANA INSURANCE COMPANY	14,386	6.53	94	4	4.26	0	0.00	0	0.00	88	93.62	2	2.13
H5525: HUMANA BENEFIT PLAN OF ILLIN	10,381	7.03	73	4	5.48	0	0.00	0	0.00	68	93.15	1	1.37
H5578: ARCADIAN HEALTH PLAN OF GEOR	2,641	7.19	19	2	10.53	0	0.00	0	0.00	17	89.47	0	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	6,394	3.75	24	6	25.00	2	8.33	0	0.00	13	54.17	3	12.50
H5657: HUMANA INSURANCE COMPANY OF	-	-	8	0	0.00	0	0.00	0	0.00	8	100.00	0	0.00
H5700: ARKANSAS COMMUNITY CARE, INC	9,313	4.19	39	15	38.46	4	10.26	1	2.56	18	46.15	1	2.56
H5783: ARCADIAN HEALTH PLAN, INC.	6,928	4.91	34	9	26.47	0	0.00	0	0.00	24	70.59	1	2.94
H5822: MIDLAND CARE CONNECTION	87	0.00	0	0	-	0	-	0	-	0	-	0	-
H5868: HUMANA INSURANCE COMPANY	18,230	5.38	98	11	11.22	0	0.00	0	0.00	86	87.76	1	1.02
H5970: HUMANA INSURANCE COMPANY OF	5,411	16.08	87	2	2.30	0	0.00	0	0.00	85	97.70	0	0.00
H6411: HUMANA INSURANCE COMPANY	8,101	12.22	99	6	6.06	0	0.00	0	0.00	93	93.94	0	0.00
H6609: HUMANA INSURANCE COMPANY	404,881	6.33	2,564	216	8.42	25	0.98	6	0.23	2291	89.35	26	1.01

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H6622: HUMANA WISCONSINHEALTH ORGAN	8,017	5.99	48	3	6.25	0	0.00	0	0.00	45	93.75	0	0.00
H6900: HUMANA INSURANCE COMPANY	8,197	9.52	78	4	5.13	0	0.00	0	0.00	74	94.87	0	0.00
H7002: HUMANA INSURANCE COMPANY	3,276	4.88	16	2	12.50	0	0.00	0	0.00	12	75.00	2	12.50
H7179: ARCADIAN HEALTH PLAN OF LOUI	3,777	6.88	26	8	30.77	2	7.69	0	0.00	16	61.54	0	0.00
H7188: HUMANA INSURANCE COMPANY	7,379	6.91	51	1	1.96	2	3.92	0	0.00	48	94.12	0	0.00
H7731: MD CARE, INC.	11,045	2.81	31	8	25.81	1	3.23	0	0.00	21	67.74	1	3.23
H8145: HUMANA INSURANCE COMPANY	182,090	11.44	2,084	100	4.80	10	0.48	1	0.05	1954	93.76	19	0.91
H8424: SIOUXLAND PACE, INC.	112	0.00	0	0	-	0	-	0	-	0	-	0	-
H8644: HUMANA INSURANCE COMPANY	16,550	9.00	149	6	4.03	2	1.34	0	0.00	140	93.96	1	0.67
H8707: HUMANA INSURANCE COMPANY	15,441	9.84	152	7	4.61	1	0.66	0	0.00	144	94.74	0	0.00
H8778: ESSENCE HEALTHCARE, INC.	-	-	11	1	9.09	0	0.00	0	0.00	10	90.91	0	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	12,009	28.15	338	9	2.66	0	0.00	0	0.00	326	96.45	3	0.89
H9503: HUMANA INSURANCE COMPANY	2,282	25.85	59	3	5.08	0	0.00	0	0.00	56	94.92	0	0.00
R5566: WELLMARK IA & SD, & BCBS MN	21,507	3.02	65	29	44.62	29	44.62	3	4.62	4	6.15	0	0.00
R5826: HUMANA INSURANCE COMPANY	324,980	13.94	4,530	241	5.32	33	0.73	6	0.13	4216	93.07	34	0.75
S5884: HUMANA INSURANCE COMPANY	-	-	13	1	7.69	0	0.00	0	0.00	12	92.31	0	0.00

**Region=08: DENVER**

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E5088: DESERET HEALTHCARE EMPLOYEE	12,116	7.76	94	15	15.96	4	4.26	0	0.00	75	79.79	0	0.00
H0370: COVENTRY HEALTH AND LIFE INS	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0602: ROCKY MOUNTAIN HEALTH MAINT	24,171	6.54	158	75	47.47	14	8.86	0	0.00	66	41.77	3	1.90
H0603: HMO COLORADO, INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0613: TOTAL LONGTERM CARE, INC.	1,825	0.55	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0621: COLORADO ACCESS	3,308	31.14	103	5	4.85	0	0.00	0	0.00	98	95.15	0	0.00

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H0657: COLORADO CHOICE HEALTH PLANS	779	1.28	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1013: COVENTRY HEALTH PLAN OF FLOR	6,399	2.97	19	7	36.84	7	36.84	0	0.00	3	15.79	2	10.53
H1076: COVENTRY HEALTH CARE OF FLOR	3,493	2.00	7	4	57.14	2	28.57	0	0.00	1	14.29	0	0.00
H1355: BRAVO HEALTH INSURANCE COMPA	625	3.20	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	8,421	3.33	28	18	64.29	0	0.00	0	0.00	10	35.71	0	0.00
H1609: COVENTRY HEALTH CARE OF IOWA	3,679	2.45	9	2	22.22	2	22.22	0	0.00	4	44.44	1	11.11
H2611: COVENTRY HEALTH AND LIFE INS	8,527	3.17	27	17	62.96	2	7.41	0	0.00	6	22.22	2	7.41
H2663: COVENTRY HEALTH CARE OF MISS	27,647	2.24	62	30	48.39	6	9.68	1	1.61	24	38.71	1	1.61
H2667: COVENTRY HEALTH CARE OF MISS	21,311	1.41	30	14	46.67	3	10.00	1	3.33	10	33.33	2	6.67
H2672: COVENTRY HEALTH CARE OF KANS	13,665	1.54	21	13	61.90	0	0.00	0	0.00	8	38.10	0	0.00
H2701: NEW WEST HEALTH SERVICES	11,197	5.36	60	33	55.00	7	11.67	0	0.00	20	33.33	0	0.00
H2815: VOLUNTEERS OF AMERICA NATION	215	0.00	0	0	-	0	-	0	-	0	-	0	-
H3144: COVENTRY HEALTH CARE OF ILLI	315	0.00	0	0	-	0	-	0	-	0	-	0	-
H3503: HEART OF AMERICA HEALTH PLAN	410	0.00	0	0	-	0	-	0	-	0	-	0	-
H3959: HEALTHAMERICA PENNSYLVANIA,	28,774	2.15	62	25	40.32	8	12.90	0	0.00	17	27.42	12	19.35
H4521: TEXAS HEALTH SPRING, LLC	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H4652: UNION PACIFIC RAILROAD EMPLO	12,029	0.00	0	0	-	0	-	0	-	0	-	0	-
H5167: ROCKY MOUNTAIN HEALTH CARE S	131	0.00	0	0	-	0	-	0	-	0	-	0	-
H5302: COVENTRY HEALTH CARE OF GEOR	6,625	2.87	19	8	42.11	6	31.58	0	0.00	3	15.79	2	10.53
H5509: COVENTRY HEALTH AND LIFE INS	24,114	1.49	36	25	69.44	4	11.11	0	0.00	6	16.67	1	2.78
H5522: HEALTHASSURANCE PENNSYLVANIA	33,991	1.97	67	28	41.79	11	16.42	0	0.00	13	19.40	15	22.39
H5608: DENVER HEALTH MEDICAL PLAN,	3,473	0.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5698: WINDSOR HEALTH PLAN, INC.	50,022	22.51	1,126	238	21.14	19	1.69	0	0.00	858	76.20	11	0.98
H5769: BLUE CROSS OF CALIFORNIA	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5850: COVENTRY SUMMIT HEALTH PLAN,	30,654	2.54	78	36	46.15	13	16.67	1	1.28	22	28.21	6	7.69
H7149: COVENTRY HEALTH CARE OF NEBR	3,066	2.94	9	5	55.56	1	11.11	1	11.11	1	11.11	1	11.11
H7195: NORTHLAND PACE PROGRAM	55	0.00	0	0	-	0	-	0	-	0	-	0	-

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H7289: UNICARE LIFE AND HEALTH INSU	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7301: COVENTRY HEALTH CARE OF ILLI	10,870	2.48	27	12	44.44	3	11.11	1	3.70	10	37.04	1	3.70
H7306: FIRST HEALTH LIFE & HEALTH I	2,662	2.25	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00
H8393: COVENTRY HEALTH AND LIFE INS	2,808	6.77	19	12	63.16	1	5.26	0	0.00	3	15.79	3	15.79
H8468: GEISINGER INDEMNITY INSURANC	2,503	0.80	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H8558: STERLING LIFE INSURANCE COMP	1,109	4.51	5	0	0.00	1	20.00	0	0.00	4	80.00	0	0.00
H8649: ALTIUS HEALTH PLANS, INC.	4,339	4.15	18	7	38.89	2	11.11	0	0.00	9	50.00	0	0.00
H8980: COVENTRY HEALTH AND LIFE INS	1,413	2.83	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H9788: HEALTHNOW NEW YORK INC.	409	0.00	0	0	-	0	-	0	-	0	-	0	-
H9847: COVENTRY HEALTH AND LIFE INS	11,285	1.60	18	11	61.11	3	16.67	0	0.00	2	11.11	2	11.11

**Region=09: SAN FRANCISCO**

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H0084: CARE IMPROVEMENT PLUS OF TEX	5,996	0.50	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	36,340	14.06	511	60	11.74	4	0.78	0	0.00	435	85.13	12	2.35
H0251: UNITEDHEALTHCARE PLAN OF THE	28,193	9.43	266	85	31.95	45	16.92	7	2.63	120	45.11	9	3.38
H0294: CARE IMPROVEMENT PLUS WISCON	140	0.00	0	0	-	0	-	0	-	0	-	0	-
H0302: MEDISUN, INC.	23,076	3.81	88	62	70.45	7	7.95	1	1.14	13	14.77	5	5.68
H0303: PACIFICARE OF ARIZONA, INC	92,954	5.95	553	264	47.74	33	5.97	1	0.18	234	42.31	21	3.80
H0314: HEALTH NET LIFE INSURANCE CO	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0316: UNITEDHEALTHCARE OF ARIZONA,	26,192	13.90	364	38	10.44	2	0.55	0	0.00	312	85.71	12	3.30
H0319: UNITEDHEALTHCARE INSURANCE C	1,052	12.36	13	2	15.38	0	0.00	0	0.00	11	84.62	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	26,568	19.53	519	60	11.56	26	5.01	6	1.16	417	80.35	10	1.93
H0401: UNITEDHEALTHCARE OF ARKANSAS	3,838	25.53	98	7	7.14	1	1.02	0	0.00	89	90.82	1	1.02
H0408: UNITEDHEALTHCARE INSURANCE C	28	0.00	0	0	-	0	-	0	-	0	-	0	-

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H0410: UNITEDHEALTHCARE INSURANCE C	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H0502: CONTRA COSTA HEALTH PLAN	504	0.00	0	0	-	0	-	0	-	0	-	0	-
H0504: CALIFORNIA PHYSICIANS' SERVI	61,806	6.49	401	274	68.33	45	11.22	1	0.25	61	15.21	20	4.99
H0524: KAISER FOUNDATION HP, INC.	847,398	3.01	2,550	1138	44.63	244	9.57	29	1.14	1084	42.51	55	2.16
H0534: ALTAMED HEALTH SERVICES CORP	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0542: ALTAMED HEALTH SERVICES CORP	842	3.56	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H0543: UNITEDHEALTHCARE OF CALIFORN	327,566	4.56	1,493	913	61.15	104	6.97	13	0.87	403	26.99	60	4.02
H0571: CHINESE COMMUNITY HEALTH PLA	8,438	1.07	9	7	77.78	0	0.00	0	0.00	2	22.22	0	0.00
H0609: PACIFICARE OF COLORADO, INC	78,064	5.20	406	128	31.53	20	4.93	1	0.25	236	58.13	21	5.17
H0620: UNITEDHEALTHCARE INSURANCE C	2,176	9.65	21	1	4.76	0	0.00	0	0.00	19	90.48	1	4.76
H0624: UNITEDHEALTHCARE INSURANCE C	1,956	34.76	68	6	8.82	1	1.47	0	0.00	58	85.29	3	4.41
H0630: KAISER FOUNDATION HP OF CO	78,723	1.04	82	61	74.39	3	3.66	1	1.22	16	19.51	1	1.22
H0710: UNITEDHEALTHCARE INSURANCE C	3,393	71.91	244	179	73.36	7	2.87	3	1.23	42	17.21	13	5.33
H0752: OXFORD HEALTH PLANS (CT), IN	3,069	18.25	56	8	14.29	0	0.00	0	0.00	47	83.93	1	1.79
H0755: OXFORD HEALTH PLANS (CT), IN	42,685	18.02	769	106	13.78	5	0.65	4	0.52	631	82.05	23	2.99
H0838: UNIVERSAL CARE, INC.	2,265	2.21	5	2	40.00	2	40.00	0	0.00	0	0.00	1	20.00
H1045: PREFERRED CARE PARTNERS INC.	51,680	22.47	1,161	171	14.73	37	3.19	7	0.60	930	80.10	16	1.38
H1080: UNITEDHEALTHCARE OF FLORIDA,	33,178	12.09	401	50	12.47	7	1.75	0	0.00	331	82.54	13	3.24
H1108: UNITEDHEALTHCARE INSURANCE C	5,114	14.67	75	6	8.00	0	0.00	0	0.00	66	88.00	3	4.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	6,076	25.67	156	5	3.21	0	0.00	0	0.00	146	93.59	5	3.21
H1170: KAISER FOUNDATION HP OF GA,	17,683	3.00	53	28	52.83	1	1.89	2	3.77	22	41.51	0	0.00
H1200: KAISER FOUNDATION HP, INC.	175	0.00	0	0	-	0	-	0	-	0	-	0	-
H1230: KAISER FOUNDATION HP, INC.	26,389	0.11	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1251: HAWAII MEDICAL SERVICE ASSOC	7,459	0.27	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	13,880	9.58	133	24	18.05	5	3.76	0	0.00	100	75.19	4	3.01
H1303: UNITEDHEALTHCARE INSURANCE C	11,134	6.38	71	4	5.63	1	1.41	0	0.00	65	91.55	1	1.41
H1509: UNITEDHEALTHCARE INSURANCE C	239,580	16.42	3,934	405	10.29	66	1.68	12	0.31	3313	84.21	138	3.51

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H1537: UNITEDHEALTHCARE INSURANCE C	-	-	0	0	-	0	-	0	-	0	-	0	-
H1717: UNITEDHEALTHCARE INSURANCE C	1,762	23.27	41	5	12.20	0	0.00	0	0.00	33	80.49	3	7.32
H1944: UNITEDHEALTHCARE INSURANCE C	7,140	16.95	121	14	11.57	2	1.65	0	0.00	103	85.12	2	1.65
H2001: UNITEDHEALTHCARE INSURANCE C	4,852	10.72	52	6	11.54	0	0.00	0	0.00	44	84.62	2	3.85
H2111: UNITEDHEALTHCARE INSURANCE C	3,019	16.89	51	4	7.84	1	1.96	0	0.00	43	84.31	3	5.88
H2150: KAISER FNDN HP OF THE MID-AT	47,361	4.12	195	146	74.87	18	9.23	0	0.00	26	13.33	5	2.56
H2182: UNITEDHEALTHCARE INSURANCE C	17,906	14.63	262	26	9.92	8	3.05	0	0.00	222	84.73	6	2.29
H2226: UNITEDHEALTHCARE INSURANCE C	7,666	3.39	26	6	23.08	2	7.69	0	0.00	17	65.38	1	3.85
H2228: UNITEDHEALTHCARE INSURANCE C	1,959	14.29	28	0	0.00	0	0.00	0	0.00	27	96.43	1	3.57
H2406: UNITEDHEALTHCARE INSURANCE C	2,882	2.78	8	1	12.50	0	0.00	0	0.00	7	87.50	0	0.00
H2408: UNITED HEALTHCARE INSURANCE	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2643: LOCAL INITIATIVE HEALTH AUTH	3,199	4.38	14	7	50.00	3	21.43	0	0.00	4	28.57	0	0.00
H2654: UNITEDHEALTHCARE OF THE MIDW	44,765	21.31	954	58	6.08	10	1.05	0	0.00	860	90.15	26	2.73
H2802: UNITEDHEALTHCARE OF THE MIDL	4,670	7.28	34	5	14.71	1	2.94	0	0.00	27	79.41	1	2.94
H2803: UNITEDHEALTHCARE INSURANCE C	8,643	7.75	67	11	16.42	2	2.99	0	0.00	51	76.12	3	4.48
H2905: SIERRA HEALTH AND LIFE INSUR	2,793	2.51	7	0	0.00	2	28.57	1	14.29	4	57.14	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	48,096	2.81	135	90	66.67	2	1.48	1	0.74	32	23.70	10	7.41
H2961: HEALTH PLAN OF NEVADA, INC.	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H3107: OXFORD HEALTH PLANS (NJ), IN	51,845	20.45	1,060	99	9.34	20	1.89	3	0.28	901	85.00	37	3.49
H3113: OXFORD HEALTH PLANS (NJ), IN	554	19.86	11	1	9.09	0	0.00	0	0.00	10	90.91	0	0.00
H3132: AIDS HEALTHCARE FOUNDATION M	604	0.00	0	0	-	0	-	0	-	0	-	0	-
H3164: AMERICHOICE OF NEW JERSEY, I	8,215	31.65	260	65	25.00	20	7.69	0	0.00	164	63.08	11	4.23
H3209: UNITEDHEALTHCARE INSURANCE C	1,711	8.77	15	5	33.33	2	13.33	0	0.00	8	53.33	0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	73,469	16.67	1,225	137	11.18	19	1.55	1	0.08	1029	84.00	39	3.18
H3379: UNITEDHEALTHCARE OF NEW YORK	8,086	27.08	219	13	5.94	0	0.00	0	0.00	199	90.87	7	3.20
H3387: UNITEDHEALTHCARE OF NEW YORK	5,560	32.19	179	49	27.37	13	7.26	4	2.23	112	62.57	1	0.56
H3435: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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H3456: UNITEDHEALTHCARE OF NORTH CA	89,791	10.19	915	138	15.08	16	1.75	3	0.33	716	78.25	42	4.59
H3659: UNITEDHEALTHCARE OF OHIO, IN	87,702	17.98	1,577	104	6.59	15	0.95	2	0.13	1429	90.62	27	1.71
H3749: UNITEDHEALTHCARE OF OKLAHOMA	29,138	3.05	89	33	37.08	7	7.87	2	2.25	40	44.94	7	7.87
H3805: UNITEDHEALTHCARE OF OREGON,	14,683	3.88	57	25	43.86	1	1.75	0	0.00	25	43.86	6	10.53
H3812: UNITEDHEALTHCARE INSURANCE C	18,894	10.11	191	38	19.90	4	2.09	1	0.52	142	74.35	6	3.14
H3832: HAWAII MEDICAL SERVICE ASSOC	8,084	0.62	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3887: UNITEDHEALTHCARE INSURANCE C	14,941	24.63	368	33	8.97	3	0.82	0	0.00	324	88.04	8	2.17
H3912: UNITEDHEALTHCARE INSURANCE C	1,574	10.17	16	3	18.75	2	12.50	0	0.00	10	62.50	1	6.25
H3920: UNITEDHEALTHCARE OF PENNSYLV	20,281	27.07	549	180	32.79	46	8.38	0	0.00	294	53.55	29	5.28
H3921: UNITEDHEALTHCARE INSURANCE C	4,357	15.61	68	6	8.82	3	4.41	0	0.00	58	85.29	1	1.47
H4102: UNITEDHEALTHCARE OF NEW ENGL	29,821	7.68	229	50	21.83	4	1.75	2	0.87	164	71.62	9	3.93
H4106: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4406: UNITEDHEALTHCARE PLAN OF THE	7,197	8.06	58	6	10.34	0	0.00	0	0.00	50	86.21	2	3.45
H4456: UNITEDHEALTHCARE PLAN OF THE	71,132	14.48	1,030	109	10.58	13	1.26	3	0.29	872	84.66	33	3.20
H4514: UNITEDHEALTHCARE COMMUNITY P	24,189	18.07	437	36	8.24	0	0.00	0	0.00	392	89.70	9	2.06
H4522: UNITEDHEALTHCARE INSURANCE C	17,281	12.67	219	18	8.22	2	0.91	0	0.00	193	88.13	6	2.74
H4527: PHYSICIANS HEALTH CHOICE OF	31,219	3.43	107	41	38.32	7	6.54	2	1.87	52	48.60	5	4.67
H4590: UNITEDHEALTHCARE BENEFITS OF	158,876	3.04	483	200	41.41	26	5.38	3	0.62	231	47.83	23	4.76
H4604: UNITEDHEALTHCARE OF UTAH, IN	38,364	8.91	342	52	15.20	7	2.05	0	0.00	272	79.53	11	3.22
H4837: UNITEDHEALTHCARE OF WISCONSI	1,982	11.60	23	9	39.13	2	8.70	0	0.00	12	52.17	0	0.00
H4971: UNITEDHEALTHCARE INSURANCE C	2,081	21.62	45	4	8.89	1	2.22	0	0.00	37	82.22	3	6.67
H5005: UNITEDHEALTHCARE OF WASHINGT	52,898	5.37	284	88	30.99	17	5.99	1	0.35	163	57.39	15	5.28
H5008: UNITEDHEALTHCARE INSURANCE C	3,678	13.87	51	4	7.84	1	1.96	0	0.00	46	90.20	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	72,095	7.27	524	73	13.93	12	2.29	0	0.00	420	80.15	19	3.63
H5403: ON LOK SENIOR HEALTH SERVICE	1,124	0.00	0	0	-	0	-	0	-	0	-	0	-
H5405: CENTER FOR ELDER'S INDEPENDEN	473	0.00	0	0	-	0	-	0	-	0	-	0	-
H5406: SUTTER HEALTH SACRAMENTO SIE	206	0.00	0	0	-	0	-	0	-	0	-	0	-

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H5407: CITRUS HEALTH CARE, INC.	4,195	4.05	17	7	41.18	0	0.00	0	0.00	7	41.18	3	17.65
H5417: UNITEDHEALTHCARE INSURANCE C	1,993	14.05	28	4	14.29	0	0.00	0	0.00	24	85.71	0	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	35,484	63.27	2,245	179	7.97	113	5.03	8	0.36	1934	86.15	11	0.49
H5424: UNITEDHEALTHCARE INSURANCE C	13,055	3.83	50	7	14.00	0	0.00	0	0.00	39	78.00	4	8.00
H5425: SCAN HEALTH PLAN	104,073	7.41	771	552	71.60	75	9.73	8	1.04	91	11.80	45	5.84
H5428: SAN MATEO HEALTH COMMISSION	8,477	9.32	79	11	13.92	2	2.53	0	0.00	66	83.54	0	0.00
H5430: ONECARE BY CARE1ST HEALTH PL	1,627	84.82	138	51	36.96	9	6.52	1	0.72	76	55.07	1	0.72
H5433: ORANGE COUNTY HEALTH AUTHORI	13,778	10.96	151	81	53.64	19	12.58	4	2.65	38	25.17	9	5.96
H5435: UNITEDHEALTHCARE INSURANCE C	74,432	31.32	2,331	153	6.56	56	2.40	1	0.04	2071	88.85	50	2.15
H5440: UNITEDHEALTHCARE INSURANCE C	357	36.41	13	0	0.00	0	0.00	0	0.00	13	100.00	0	0.00
H5444: RMS DM, LLC DEMO PROJECT	-	-	0	0	-	0	-	0	-	0	-	0	-
H5507: UNITEDHEALTHCARE INSURANCE C	4,719	14.83	70	8	11.43	0	0.00	0	0.00	60	85.71	2	2.86
H5516: UNITEDHEALTHCARE INSURANCE C	1,143	4.37	5	0	0.00	0	0.00	0	0.00	5	100.00	0	0.00
H5532: UNITEDHEALTHCARE INSURANCE C	1,714	15.75	27	2	7.41	0	0.00	0	0.00	23	85.19	2	7.41
H5580: SOUTHWEST CATHOLIC HEALTH NE	16,794	44.54	748	84	11.23	10	1.34	1	0.13	652	87.17	1	0.13
H5587: HEALTH CHOICE ARIZONA, INC.	4,096	22.46	92	27	29.35	5	5.43	0	0.00	60	65.22	0	0.00
H5609: GEMCARE HEALTH PLAN INC.	8,091	5.44	44	38	86.36	0	0.00	0	0.00	4	9.09	2	4.55
H5629: COMMUNITY ELDERCARE OF SAN	143	0.00	0	0	-	0	-	0	-	0	-	0	-
H5640: IEHP HEALTH ACCESS	7,751	3.61	28	19	67.86	2	7.14	0	0.00	5	17.86	2	7.14
H5652: UNITEDHEALTHCARE INSURANCE C	4,351	8.96	39	5	12.82	0	0.00	0	0.00	34	87.18	0	0.00
H5665: CARE IMPROVEMENT PLUS OF MA	420	11.90	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H5697: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	7,191	12.24	88	7	7.95	1	1.14	0	0.00	79	89.77	1	1.14
H5782: PARTNERSHIP HEALTHPLAN OF CA	7,542	1.72	13	8	61.54	0	0.00	1	7.69	4	30.77	0	0.00
H5811: SCAN HEALTH PLAN	2,849	9.13	26	11	42.31	10	38.46	2	7.69	2	7.69	1	3.85
H5852: AIDS HEALTHCARE FOUNDATION	823	3.65	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H5928: CARE1ST HEALTH PLAN	23,623	3.60	85	67	78.82	7	8.24	4	4.71	4	4.71	3	3.53

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H5943: SCAN HEALTH PLAN	678	2.95	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5969: ALOHACARE	1,873	0.00	0	0	-	0	-	0	-	0	-	0	-
H5985: ABRAZO ADVANTAGE HEALTH PLAN	3,434	28.54	98	32	32.65	6	6.12	0	0.00	59	60.20	1	1.02
H5998: UNITEDHEALTHCARE PLAN OF THE	-	-	9	3	33.33	1	11.11	0	0.00	5	55.56	0	0.00
H6050: KAISER FOUNDATION HP, INC.	650	13.85	9	0	0.00	0	0.00	0	0.00	9	100.00	0	0.00
H6052: KAISER FOUNDATION HP, INC.	2,523	3.96	10	4	40.00	0	0.00	0	0.00	6	60.00	0	0.00
H6053: SANTE FE EMPLOYEES HOSPITAL	619	0.00	0	0	-	0	-	0	-	0	-	0	-
H6360: KAISER FOUNDATION HP OF OHIO	18,087	1.55	28	10	35.71	2	7.14	1	3.57	15	53.57	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	12,362	0.49	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H6952: UNITEDHEALTHCARE COMMUNITY P	3,991	34.58	138	25	18.12	1	0.72	0	0.00	110	79.71	2	1.45
H7086: COMMUNITY HEALTH GROUP	1,159	0.86	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7187: UNITEDHEALTHCARE INSURANCE C	13,801	17.68	244	20	8.20	3	1.23	1	0.41	209	85.66	11	4.51
H7292: ALAMEDA ALLIANCE JOINT POWER	4,900	4.08	20	16	80.00	3	15.00	0	0.00	1	5.00	0	0.00
H7352: UNIVERSITY CARE ADVANTAGE, L	3,226	11.78	38	25	65.79	5	13.16	0	0.00	6	15.79	2	5.26
H7949: PACIFICARE OF NEVADA, INC.	2,329	1.72	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	6,213	16.26	101	7	6.93	0	0.00	0	0.00	90	89.11	4	3.96
H9003: KAISER FOUNDATION HP OF THE	63,842	3.09	197	162	82.23	4	2.03	0	0.00	25	12.69	6	3.05
H9011: UNITEDHEALTHCARE OF FLORIDA,	14,977	32.45	486	34	7.00	3	0.62	0	0.00	438	90.12	11	2.26
H9104: SCAN HEALTH PLAN	8,086	13.60	110	67	60.91	16	14.55	1	0.91	23	20.91	3	2.73
H9385: SCAN HEALTH PLAN OF ARIZONA	12,699	14.65	186	107	57.53	29	15.59	2	1.08	40	21.51	8	4.30
R3175: UNITEDHEALTHCARE INSURANCE C	6,811	5.29	36	6	16.67	1	2.78	0	0.00	25	69.44	4	11.11
R3444: CARE IMPROVEMENT PLUS SOUTH	23,514	13.82	325	167	51.38	42	12.92	62	19.08	53	16.31	1	0.31
R5287: UNITEDHEALTHCARE INSURANCE C	180,284	14.60	2,633	327	12.42	47	1.79	7	0.27	2144	81.43	108	4.10
R5342: UNITEDHEALTHCARE INSURANCE C	49,762	18.45	918	89	9.69	16	1.74	2	0.22	791	86.17	20	2.18
R5674: SIERRA HEALTH AND LIFE INSUR	7,879	3.43	27	15	55.56	3	11.11	0	0.00	9	33.33	0	0.00
R6801: CARE IMPROVEMENT PLUS OF TEX	29,368	10.42	306	118	38.56	40	13.07	28	9.15	119	38.89	1	0.33
R7439: HAWAII MEDICAL SERVICE ASSOC	23,980	0.54	13	6	46.15	5	38.46	0	0.00	2	15.38	0	0.00

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CONTRACT	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
R7444: UNITEDHEALTHCARE INSURANCE C	20,296	18.03	366	45	12.30	4	1.09	0	0.00	301	82.24	16	4.37
R9896: CARE IMPROVEMENT PLUS SOUTH	56,546	16.54	935	383	40.96	105	11.23	175	18.72	267	28.56	5	0.53
S5820: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

**Region=10: SEATTLE**

CONTRACT	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0351: HEALTH NET OF ARIZONA, INC.	43,170	6.51	281	169	60.14	41	14.59	4	1.42	57	20.28	10	3.56
H0490: MOLINA HEALTHCARE OF OHIO	195	5.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	18,467	2.87	53	42	79.25	6	11.32	2	3.77	0	0.00	3	5.66
H0562: HEALTH NET OF CALIFORNIA	135,843	6.49	882	576	65.31	62	7.03	13	1.47	200	22.68	31	3.51
H0908: BUCKEYE COMMUNITY HEALTH PLA	863	0.00	0	0	-	0	-	0	-	0	-	0	-
H1302: BLUE CROSS OF IDAHO HLTH SER	12,268	1.79	22	13	59.09	5	22.73	0	0.00	4	18.18	0	0.00
H1304: REGENCE BLUE SHIELD OF IDAHO	4,995	2.80	14	9	64.29	3	21.43	0	0.00	2	14.29	0	0.00
H1350: BLUE CROSS OF IDAHO HEALTH S	19,665	3.10	61	32	52.46	7	11.48	2	3.28	20	32.79	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,375	10.96	37	27	72.97	7	18.92	1	2.70	1	2.70	1	2.70
H2241: GOLDEN STATE MEDICARE HEALTH	785	5.10	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00
H2810: GROUP HEALTH OPTIONS	3,680	3.53	13	2	15.38	2	15.38	0	0.00	8	61.54	1	7.69
H2906: HOMETOWN HEALTH PLAN	1,224	2.45	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H2960: HOMETOWN HEALTH PLAN	9,151	5.57	51	25	49.02	4	7.84	1	1.96	21	41.18	0	0.00
H3410: STERLING LIFE INSURANCE COMP	21,273	5.64	120	46	38.33	12	10.00	4	3.33	55	45.83	3	2.50
H3809: PROVIDENCE HEALTH & SERVICES	956	1.05	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3810: MID ROGUE INDEPENDENT PHYSIC	3,706	9.17	34	17	50.00	1	2.94	0	0.00	16	47.06	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,274	2.09	11	7	63.64	0	0.00	0	0.00	4	36.36	0	0.00
H3813: ODS HEALTH PLAN, INC.	7,672	1.82	14	6	42.86	4	28.57	1	7.14	3	21.43	0	0.00
H3814: ATRIO HEALTH PLANS	1,968	8.64	17	9	52.94	5	29.41	0	0.00	2	11.76	1	5.88

*Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2012 divided by the mid-year (July) enrollment, times 1,000.*

**TABLE 5 - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2012, and Distribution of Final**  
**Decisions, by Region and Plan**

CONTRACT	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3815: CITIZENS CHOICE HEALTHPLAN	12,009	4.83	58	45	77.59	4	6.90	0	0.00	6	10.34	3	5.17
H3817: REGENCE BLUECROSS BLUESHIELD	58,290	0.91	53	36	67.92	10	18.87	1	1.89	6	11.32	0	0.00
H3818: FAMILYCARE HEALTH PLANS, INC	2,721	5.51	15	6	40.00	1	6.67	0	0.00	8	53.33	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	12,184	9.27	113	39	34.51	7	6.19	0	0.00	49	43.36	18	15.93
H4605: REGENCE BLUECROSS BLUESHIELD	16,914	2.13	36	18	50.00	10	27.78	1	2.78	5	13.89	2	5.56
H4754: PACIFICSOURCE COMMUNITY HEAL	5,096	3.34	17	7	41.18	1	5.88	0	0.00	4	23.53	5	29.41
H4917: STERLING LIFE INSURANCE COMP	-	-	4	0	0.00	0	0.00	1	25.00	2	50.00	1	25.00
H5006: STERLING LIFE INSURANCE COMP	10,012	7.59	76	23	30.26	7	9.21	1	1.32	43	56.58	2	2.63
H5007: PROVIDENCE HEALTH SYSTEM	422	0.00	0	0	-	0	-	0	-	0	-	0	-
H5009: REGENCE BLUESHIELD	22,964	1.57	36	25	69.44	6	16.67	0	0.00	3	8.33	2	5.56
H5010: ASURIS NORTHWEST HEALTH	2,009	0.00	0	0	-	0	-	0	-	0	-	0	-
H5016: PROVIDENCE HEALTH PLANS	1,072	3.73	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H5050: GROUP HEALTH COOPERATIVE	74,335	3.74	278	203	73.02	32	11.51	0	0.00	34	12.23	9	3.24
H5162: STERLING LIFE INSURANCE COMP	468	19.23	9	3	33.33	1	11.11	0	0.00	4	44.44	1	11.11
H5294: SUPERIOR HEALTH PLAN, INC.	1,635	20.80	34	6	17.65	3	8.82	0	0.00	25	73.53	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	5,164	51.51	266	32	12.03	8	3.01	0	0.00	222	83.46	4	1.50
H5445: HEALTH HERO NETWORK, INC DEM	-	-	0	0	-	0	-	0	-	0	-	0	-
H5520: HEALTH NET LIFE INSURANCE CO	44,363	3.40	151	111	73.51	11	7.28	1	0.66	17	11.26	11	7.28
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,385	80.14	111	31	27.93	6	5.41	0	0.00	71	63.96	3	2.70
H5628: MOLINA HEALTHCARE OF UTAH, I	8,258	14.05	116	59	50.86	22	18.97	1	0.86	33	28.45	1	0.86
H5649: CENTRAL HEALTH PLAN OF CALIF	12,406	5.80	72	19	26.39	3	4.17	1	1.39	49	68.06	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	7,047	41.58	293	78	26.62	29	9.90	2	0.68	173	59.04	11	3.75
H5823: MOLINA HEALTHCARE OF WASHING	5,701	7.02	40	18	45.00	5	12.50	0	0.00	17	42.50	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WAS	18,655	7.67	143	43	30.07	21	14.69	2	1.40	73	51.05	4	2.80
H5859: HEALTH PLAN OF CAREOREGON, I	8,266	6.29	52	34	65.38	9	17.31	2	3.85	7	13.46	0	0.00
H5862: BLUE CROSS OF IDAHO HEALTH S	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	8,892	18.67	166	103	62.05	53	31.93	3	1.81	7	4.22	0	0.00

*Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2012 divided by the mid-year (July) enrollment, times 1,000.*

**TABLE 5 - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2012, and Distribution of Final**  
**Decisions, by Region and Plan**

CONTRACT	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5995: ATRIO HEALTH PLANS	3,123	7.36	23	16	69.57	2	8.70	1	4.35	1	4.35	3	13.04
H6743: ATRIO HEALTH PLANS	4,418	2.26	10	5	50.00	3	30.00	0	0.00	2	20.00	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	139	0.00	0	0	-	0	-	0	-	0	-	0	-
H7006: ATRIO HEALTH PLANS	2,665	3.00	8	2	25.00	5	62.50	0	0.00	1	12.50	0	0.00
H7173: PEACH STATE HEALTH PLAN, INC	37	0.00	0	0	-	0	-	0	-	0	-	0	-
H7341: STERLING LIFE INSURANCE COMP	-	-	4	1	25.00	1	25.00	0	0.00	2	50.00	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS,	827	2.42	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	865	2.31	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H8189: MANAGED HEALTH SERVICES, WIS	551	0.00	0	0	-	0	-	0	-	0	-	0	-
H9047: PROVIDENCE HEALTH PLAN	39,685	5.32	211	93	44.08	23	10.90	1	0.47	92	43.60	2	0.95
H9082: MOLINA HEALTHCARE OF NEW MEX	890	13.48	12	3	25.00	1	8.33	0	0.00	7	58.33	1	8.33
H9302: SOUNDPATH HEALTH, INC.	16,789	1.97	33	20	60.61	5	15.15	0	0.00	8	24.24	0	0.00
H9779: STERLING LIFE INSURANCE COMP	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
R5863: HEALTH NET LIFE INSURANCE CO	-	-	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00

**Region=TOTAL ALL REGIONS**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
<b>TOTALS</b>	13,584,859	8.07	109,630	27625	25.20	5015	4.57	761	0.69	73615	67.15	2614	2.38

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**TABLE 5A - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0318: AETNA HEALTH, INC. (PA)	1,348	2.23	3	0	0.00	0.00
H0346: PACE VERMONT, INC.	129	0.00	0	0	0.00	-
H0523: AETNA HEALTH OF CALIFORNIA, I	25,187	3.18	80	7	0.28	8.75
H0901: AETNA HEALTH, INC. (PA)	232	4.31	1	0	0.00	0.00
H1109: AETNA HEALTH INC.(GEORGIA)	3,010	4.65	14	1	0.33	7.14
H1110: AETNA LIFE INSURANCE COMPANY	4,375	2.97	13	0	0.00	0.00
H1365: MARTIN'S POINT GENERATIONS,	1,593	1.26	2	1	0.63	50.00
H1419: AETNA HEALTH, INC. (PA)	620	4.84	3	1	1.61	33.33
H2112: AETNA HEALTH, INC. (PA)	6,289	4.93	31	2	0.32	6.45
H2218: HARBOR HEALTH SERVICES	401	0.00	0	0	0.00	-
H2219: FALLON COMMUNITY HEALTH PLAN	893	3.36	3	0	0.00	0.00
H2220: UPHAMS CORNER HEALTH COMMITT	190	0.00	0	0	0.00	-
H2221: ELDER SRVC PLN/CAMBRIDGE HEA	227	0.00	0	0	0.00	-
H2222: ELDER SERVICE PLAN OF THE NO	761	0.00	0	0	0.00	-
H2223: ELDER SVC PLN/E BOSTON HEALT	325	0.00	0	0	0.00	-
H2224: SENIOR WHOLE HEALTH, LLC	8,067	0.12	1	0	0.00	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	3,921	0.77	3	0	0.00	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	15,167	0.66	10	2	0.13	20.00
H2232: MASSACHUSETTS GENERAL PHYSIC	-	-	0	0	-	-
H2256: TUFTS ASSOCIATED HMO, INC.	90,410	2.26	204	21	0.23	10.29
H2261: BCBS OF MASSACHUSETTS HMO B	11,987	2.00	24	4	0.33	16.67
H2411: FALLON COMMUNITY HEALTH PLAN	217	73.73	16	2	9.22	12.50
H3152: AETNA HEALTH, INC. (NJ)	38,739	4.57	177	15	0.39	8.47
H3312: AETNA HEALTH, INC. (NY)	13,543	4.28	58	7	0.52	12.07
H3597: AETNA HEALTH, INC. (ME)	3,729	1.07	4	0	0.00	0.00

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**TABLE 5A - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3623: AETNA HEALTH, INC. (PA)	6,254	4.96	31	0	0.00	0.00
H3624: AETNA LIFE INSURANCE COMPANY	-	-	7	0	-	0.00
H3931: AETNA HEALTH, INC. (PA)	37,273	3.25	121	6	0.16	4.96
H4105: PACE ORGANIZATION OF RHODE I	200	0.00	0	0	0.00	-
H4152: BLUE CROSS & BLUE SHIELD OF	32,355	3.18	103	9	0.28	8.74
H4523: AETNA HEALTH, INC. (TX)	7,720	5.05	39	1	0.13	2.56
H4524: AETNA LIFE INSURANCE COMPANY	10,818	3.05	33	1	0.09	3.03
H4910: AETNA HEALTH, INC. (PA)	566	3.53	2	0	0.00	0.00
H5414: AETNA HEALTH, INC. (FL)	3,577	4.47	16	2	0.56	12.50
H5521: AETNA LIFE INSURANCE COMPANY	265,160	2.79	740	62	0.23	8.38
H5531: AETNA LIFE INSURANCE COMPANY	-	-	1	1	-	100.00
H5591: MARTIN'S POINT GENERATIONS,	15,075	1.26	19	3	0.20	15.79
H5736: AETNA LIFE INSURANCE COMPANY	-	-	30	4	-	13.33
H5793: AETNA HEALTH, INC. (CT)	4,653	5.37	25	0	0.00	0.00
H5813: AETNA HEALTH, INC. (PA)	1,933	3.62	7	0	0.00	0.00
H5832: AETNA HEALTH, INC. (PA)	221	9.05	2	0	0.00	0.00
H5950: AETNA HEALTH, INC. (PA)	-	-	0	0	-	-
H5992: SENIOR WHOLE HEALTH OF NEW Y	844	3.55	3	1	1.18	33.33
H6923: AETNA HEALTH, INC. (PA)	875	4.57	4	0	0.00	0.00
H7908: AETNA HEALTH, INC. (PA)	653	3.06	2	0	0.00	0.00
H8578: HEALTH NEW ENGLAND, INC.	7,137	3.08	22	3	0.42	13.64
H8684: AETNA LIFE INSURANCE COMPANY	1,312	6.86	9	1	0.76	11.11
H9001: FALLON COMMUNITY HEALTH PLAN	30,736	7.13	219	30	0.98	13.70

*RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2012 divided by the mid-year enrollment, times 1,000.*

**TABLE 5A - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0423: METROPLUS HEALTH PLAN, INC.	5,916	6.76	40	2	0.34	5.00
H1234: LIFE ST. FRANCIS	177	0.00	0	0	0.00	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	103	0.00	0	0	0.00	-
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,169	0.00	0	0	0.00	-
H3154: HORIZON HEALTHCARE OF NEW JE	67,493	10.13	684	119	1.76	17.40
H3240: AMERIGROUP NEW JERSEY, INC.	4,184	26.77	112	2	0.48	1.79
H3305: MVP HEALTH PLAN, INC.	47,973	1.23	59	7	0.15	11.86
H3314: HEALTH INSURANCE PLAN OF GRE	606	1.65	1	0	0.00	0.00
H3321: INDEPENDENT LIVING SRVCS OF	454	0.00	0	0	0.00	-
H3322: SENIOR CARE CONNECTION, INC.	128	0.00	0	0	0.00	-
H3327: TOUCHSTONE HEALTH HMO, INC.	11,669	32.82	383	72	6.17	18.80
H3328: NEW YORK STATE CATHOLIC HLTH	9,650	7.05	68	4	0.41	5.88
H3329: CENTERLIGHT HEALTHCARE, INC.	2,581	2.71	7	0	0.00	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	112,279	3.95	443	12	0.11	2.71
H3331: INDEPENDENT LIVING FOR SENIO	316	0.00	0	0	0.00	-
H3335: EXCELLUS HEALTH PLAN, INC.	36,904	4.74	175	19	0.51	10.86
H3337: LIBERTY HEALTH ADVANTAGE, IN	4,606	33.00	152	21	4.56	13.82
H3338: NATIONAL HEALTH PLAN NETWORK	100	0.00	0	0	0.00	-
H3344: INDEPENDENT HEALTH BENEFITS	5,643	1.42	8	0	0.00	0.00
H3346: MVP HEALTH PLAN, INC.	40,207	1.64	66	12	0.30	18.18
H3347: ELDERPLAN, INC.	15,636	104.50	1,634	30	1.92	1.84
H3351: EXCELLUS HEALTH PLAN, INC.	52,518	4.59	241	19	0.36	7.88
H3355: INDEPENDENT LIVING FOR SENIO	-	-	1	1	-	100.00
H3356: EXCELLUS HEALTH PLAN, INC.	1,621	3.08	5	0	0.00	0.00
H3359: MANAGED HEALTH, INC.	101,386	6.72	681	16	0.16	2.35
H3362: INDEPENDENT HEALTH ASSOCIATI	67,467	1.32	89	13	0.19	14.61

**RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2012 divided by the mid-year enrollment, times 1,000.**

**TABLE 5A - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3366: TOUCHSTONE HEALTH HMO, INC.	-	-	2	0	-	0.00
H3384: HEALTHNOW NEW YORK INC	39,082	1.56	61	10	0.26	16.39
H3388: CAPITAL DISTRICT PHYSICIANS'	25,372	4.34	110	12	0.47	10.91
H3493: LIFE AT LOURDES, INC.	158	0.00	0	0	0.00	-
H3528: CONNECTICARE, INC.	41,641	2.26	94	12	0.29	12.77
H4003: MMM HEALTHCARE, INC.	174,523	3.95	690	48	0.28	6.96
H4004: PREFERRED MEDICARE CHOICE, I	40,066	4.89	196	11	0.27	5.61
H4005: TRIPLE-S SALUD, INC.	27,041	1.26	34	5	0.18	14.71
H4006: MCS ADVANTAGE INC.	62,490	1.10	69	11	0.18	15.94
H4011: FIRST MEDICAL HEALTH PLAN, I	16,669	1.20	20	6	0.36	30.00
H4012: TRIPLE-S SALUD, INC.	18,595	1.29	24	4	0.22	16.67
H4211: AMERIGROUP GEORGIA MANAGED C	87	57.47	5	0	0.00	0.00
H4393: CATHOLIC MANAGED LONG TERM C	199	0.00	0	0	0.00	-
H4866: CUATRO LLC	1,398	4.29	6	0	0.00	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	5,025	2.59	13	2	0.40	15.38
H5526: HEALTHNOW NEW YORK INC.	18,324	2.24	41	4	0.22	9.76
H5528: GROUP HEALTH INCORPORATED	22,296	3.05	68	6	0.27	8.82
H5549: VNS CHOICE	9,046	50.52	457	8	0.88	1.75
H5577: MCS ADVANTAGE INC.	48,964	1.53	75	5	0.10	6.67
H5732: TRIPLE-S SALUD, INC.	16,186	0.56	9	1	0.06	11.11
H5746: AMERIGROUP COMMUNITY CARE OF	2,893	8.99	26	5	1.73	19.23
H5774: AMERICAN HEALTH, INC.	52,628	2.03	107	8	0.15	7.48
H5817: AMERIGROUP TEXAS, INC.	14,854	11.58	172	1	0.07	0.58
H5821: MAPFRE LIFE INSURANCE COMPAN	10,707	0.37	4	1	0.09	25.00
H5887: FIRST MEDICAL HEALTH PLAN, I	4,001	3.00	12	5	1.25	41.67
H5896: AMERIGROUP MARYLAND, INC.	1,610	29.81	48	1	0.62	2.08
H5989: CENTERLIGHT HEALTHCARE, INC.	473	38.05	18	1	2.11	5.56

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**TABLE 5A - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5991: AFFINITY HEALTH PLAN, INC.	3,483	8.33	29	3	0.86	10.34
H6181: AMERIGROUP NEW YORK, LLC	1,501	26.65	40	0	0.00	0.00
H6264: HEALTHPLUS PHSP, INC.	5,853	17.26	101	5	0.85	4.95
H6334: NY HOTEL TRADES COUNCIL and	3,991	0.00	0	0	0.00	-
H6371: LUTHERAN SENIOR HEALTHCARE,	113	0.00	0	0	0.00	-
H6864: GUILDNET, INC.	381	7.87	3	0	0.00	0.00
H6887: SJH LIFE, INC.	41	0.00	0	0	0.00	-
H7015: HEALTHFIRST HEALTH PLAN OF N	7,416	4.18	31	3	0.40	9.68
H7200: AMERIGROUP TENNESSEE, INC.	3,317	7.84	26	0	0.00	0.00
H8777: COMPLETE SENIOR CARE	42	0.00	0	0	0.00	-
H8800: TOTAL SENIOR CARE, INC.	75	0.00	0	0	0.00	-
H8991: AMERIGROUP FLORIDA, INC.	1,917	9.39	18	0	0.00	0.00
H9101: ELDERPLAN, INC. - SHMO	-	-	9	0	-	0.00
H9285: ATLANTIS HEALTH PLAN, INC.	356	22.47	8	0	0.00	0.00
H9615: MVP HEALTH PLAN, INC.	6,598	1.36	9	0	0.00	0.00
H9859: MVP HEALTH PLAN, INC.	9,957	1.41	14	5	0.50	35.71
S5585: HEALTHNOW NEW YORK INC.	-	-	1	0	-	0.00

**Region=03: PHILADELPHIA**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
90091: UNITED MINE WORKERS OF AMERI	29,562	1.86	55	5	0.17	9.09
H0819: SENIOR LIFE YORK	69	0.00	0	0	0.00	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	891	1.12	1	0	0.00	0.00
H2064: GEISINGER COMMUNITY HEALTH S	172	0.00	0	0	0.00	-
H2102: M.D. - IPA, INC.	-	-	1	0	-	0.00

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H2109: JOHNS HOPKINS HEALTH SYSTEM,	136	0.00	0	0	0.00	-
H2154: AETNA U.S. HEALTHCARE, INC.	-	-	1	1	-	100.00
H2386: APPALACHIAN AGENCY FOR SENIO	44	0.00	0	0	0.00	-
H2537: LIFE LUTHERAN	73	0.00	0	0	0.00	-
H2699: LIFE AT HOME, LLC	-	-	0	0	-	-
H2941: SENTARA LIFE CARE CORPORATIO	172	0.00	0	0	0.00	-
H2992: SENIORLIFE WASHINGTON, INC.	259	0.00	0	0	0.00	-
H3136: HMO OF NEW JERSEY, INC. (THE	-	-	1	0	-	0.00
H3156: AMERIHEALTH HMO, INC	1,986	4.03	8	2	1.01	25.00
H3672: HOMETOWN HEALTH PLAN	4,540	1.10	5	1	0.22	20.00
H3901: AETNA HEALTH INC	-	-	1	0	-	0.00
H3907: UPMC HEALTH PLAN, INC.	89,371	3.85	344	17	0.19	4.94
H3908: TRUSTEES OF THE UNIVERSITY O	435	0.00	0	0	0.00	-
H3909: QCC INSURANCE COMPANY	5,500	4.00	22	0	0.00	0.00
H3915: HEALTH ASSURANCE PENNSYLVANI	-	-	2	0	-	0.00
H3916: HIGHMARK, INC.	187,681	5.12	961	94	0.50	9.78
H3917: PITTSBURGH CARE PARTNERSHIP,	379	0.00	0	0	0.00	-
H3918: LIVING INDEPENDENCE FOR THE	370	0.00	0	0	0.00	-
H3919: ST. AGNES CONTINUING CARE CE	413	0.00	0	0	0.00	-
H3923: CAPITAL ADVANTAGE INSURANCE	18,160	5.23	95	6	0.33	6.32
H3924: GEISINGER INDEMNITY INSURANC	11,841	1.60	19	2	0.17	10.53
H3925: PENNSYLVANIA PACE, INC.	167	0.00	0	0	0.00	-
H3952: KEYSTONE HEALTH PLAN EAST, I	76,127	2.50	190	28	0.37	14.74
H3954: GEISINGER HEALTH PLAN	43,577	5.42	236	12	0.28	5.08
H3956: AETNA HEALTH PLANS OF CENTRA	-	-	1	0	-	0.00
H3957: KEYSTONE HEALTH PLAN WEST, I	131,064	4.38	574	78	0.60	13.59
H3961: HEALTHAMERICA OF CENTRAL PA.	-	-	1	0	-	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3962: KEYSTONE HEALTH PLAN CENTRAL	13,144	2.66	35	9	0.68	25.71
H4279: UPMC FOR YOU, INC	5,769	2.08	12	2	0.35	16.67
H4906: C AND O EMPLOYEES' HOSPITAL	2,612	0.00	0	0	0.00	-
H4908: OPTIMA HEALTH INSURANCE COMP	-	-	4	0	-	0.00
H5037: MOUNTAIN EMPIRE OLDER CITIZE	97	0.00	0	0	0.00	-
H5106: HIGHMARK HEALTH INSURANCE CO	11,659	5.75	67	7	0.60	10.45
H5151: HEALTH PLAN OF THE UPPER OHI	9,013	3.55	32	8	0.89	25.00
H5533: UPMC HEALTH NETWORK	14,719	2.99	44	2	0.14	4.55
H5812: GEISINGER INDEMNITY INSURANC	-	-	4	1	-	25.00
H5902: SENIOR LIFE ALTOONA, INC.	63	0.00	0	0	0.00	-
H5932: GATEWAY HEALTH PLAN, INC.	29,574	3.99	118	14	0.47	11.86
H5978: PHI LIFE	62	0.00	0	0	0.00	-
H6310: INOVA HEALTH SYSTEM	-	-	0	0	-	-
H6551: LIFE ST. MARY, INC.	133	0.00	0	0	0.00	-
H7660: VIECARE BEAVER LLC DBA LIFE	263	0.00	0	0	0.00	-
H8050: CARILION CLINIC MEDICARE RES	1,722	0.00	0	0	0.00	-
H8096: CENTRA HEALTH, INC.	83	0.00	0	0	0.00	-
H8604: THP INSURANCE COMPANY	648	4.63	3	1	1.54	33.33
H8655: RIVERSIDE RETIREMENT SERVICE	317	0.00	0	0	0.00	-
H9068: ALBRIGHT CARE SERVICES	139	0.00	0	0	0.00	-
H9670: UPMC HEALTH BENEFITS, INC.	1,074	1.86	2	0	0.00	0.00
H9793: HIGHMARK, INC.	-	-	1	1	-	100.00
H9830: NEWCOURTLAND LIFE PROGRAM	244	0.00	0	0	0.00	-
S5803: PENNSYLVANIA LIFE INSURANCE	-	-	1	0	-	0.00
X0001: LIMITED INCOME NET PROGRAM	-	-	3	0	-	0.00

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**TABLE 5A - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0104: BLUE CROSS AND BLUE SHIELD O	41,461	2.29	95	15	0.36	15.79
H0105: THE METHODIST OAKS	107	0.00	0	0	0.00	-
H0117: WELLCARE OF OHIO, INC.	4,769	45.29	216	2	0.42	0.93
H0154: VIVA HEALTH, INC.	38,034	4.18	159	8	0.21	5.03
H0320: WELLCARE OF TEXAS, INC.	4,951	6.06	30	5	1.01	16.67
H0712: WELLCARE OF CONNECTICUT, INC	4,953	21.20	105	1	0.20	0.95
H0913: WELLCARE HEALTH PLANS OF NEW	2,148	38.18	82	0	0.00	0.00
H0979: AMERICA'S 1ST CHOICE INSURAN	3,498	1.72	6	0	0.00	0.00
H1016: AVMED, INC	31,255	2.40	75	9	0.29	12.00
H1025: FLORIDA 1ST HEALTH PLANS, IN	-	-	2	0	-	0.00
H1026: HEALTH OPTIONS, INC	12,163	20.39	248	11	0.90	4.44
H1032: WELL CARE OF FLORIDA, INC.	65,638	16.47	1,081	22	0.34	2.04
H1035: FLORIDA HEALTH CARE PLAN, IN	13,037	3.61	47	2	0.15	4.26
H1037: CHOICE CARE HEALTH PLAN	-	-	1	0	-	0.00
H1043: FLORIDA PACE CENTERS, INC.	222	0.00	0	0	0.00	-
H1051: PRUDENTIAL INSURANCE CO.	-	-	1	0	-	0.00
H1059: AV-MED HEALTH PLAN INC	-	-	1	0	-	0.00
H1070: PRUDENTIAL HLTH CARE PLAN, I	-	-	1	0	-	0.00
H1099: HEALTH FIRST HEALTH PLANS, I	23,640	18.53	438	6	0.25	1.37
H1112: WELLCARE OF GEORGIA, INC.	15,753	25.33	399	5	0.32	1.25
H1216: HARMONY HEALTH PLAN OF ILLIN	3,045	21.02	64	1	0.33	1.56
H1264: WELLCARE OF TEXAS, INC.	12,942	28.98	375	1	0.08	0.27
H1416: HARMONY HEALTH PLAN OF ILLIN	11,409	17.71	202	2	0.18	0.99
H1500: LIFE ST. JOSEPH OF THE PINES	87	0.00	0	0	0.00	-
H1657: HARMONY HEALTH PLANS OF ILLI	-	-	63	0	-	0.00
H1851: ADVANTAGE CARE, INC.	-	-	1	1	-	100.00

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**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1903: WELLCARE OF LOUISIANA, INC.	5,771	30.67	177	2	0.35	1.13
H2491: WELLCARE HEALTH INSURANCE OF	5,213	6.14	32	1	0.19	3.13
H2773: QUALITY HEALTH PLANS OF NEW	20	0.00	0	0	0.00	-
H3361: WELLCARE_OF NEW YORK, INC.	28,024	22.66	635	10	0.36	1.57
H3404: BLUE CROSS AND BLUE SHIELD O	11,810	2.37	28	4	0.34	14.29
H3421: AMERICA'S 1ST CHOICE HEALTH	9,286	0.86	8	1	0.11	12.50
H3430: SUNCOAST NEIGHBORLY CARE, IN	121	0.00	0	0	0.00	-
H3449: BLUE CROSS AND BLUE SHIELD O	73,890	3.23	239	15	0.20	6.28
H3942: ELDERHAUS INC.	90	0.00	0	0	0.00	-
H4074: MERCY LIFE OF ALABAMA	44	0.00	0	0	0.00	-
H4155: PUBLIC HEALTH TRUST OF MIAMI	2,224	0.00	0	0	0.00	-
H4199: FLORIDA HEALTHCARE PLUS, INC	1,380	0.00	0	0	0.00	-
H4203: PALMETTO HEALTH ALLIANCE	312	0.00	0	0	0.00	-
H4209: BLUE CROSS AND BLUE SHIELD O	24,380	7.96	194	56	2.30	28.87
H4268: AMERICA'S 1ST CHOICE INSURAN	2,758	1.81	5	2	0.73	40.00
H4326: PACE @ HOME	18	0.00	0	0	0.00	-
H4402: ALEXIAN BROTHERS COMMUNITY S	304	0.00	0	0	0.00	-
H4455: TENNESSEE HEALTH CARE NETWOR	-	-	2	0	-	0.00
H4738: AMERICA'S 1ST CHOICE HEALTH	299	0.00	0	0	0.00	-
H5087: EASY CHOICE HEALTH PLAN INC.	31,869	2.64	84	16	0.50	19.05
H5096: UNIVERSAL HEALTH CARE INSURA	-	-	6	2	-	33.33
H5402: QUALITY HEALTH PLANS, INC.	-	-	1	1	-	100.00
H5404: UNIVERSAL HEALTH CARE, INC.	50,291	10.44	525	22	0.44	4.19
H5427: FREEDOM HEALTH PLAN, INC.	46,393	8.26	383	2	0.04	0.52
H5429: UNIVERSAL HEALTH CARE, INC.	972	8.23	8	1	1.03	12.50
H5431: HEALTHSUN HEALTH PLANS, INC.	13,874	28.98	402	5	0.36	1.24
H5434: BLUE CROSS AND BLUE SHIELD O	4,282	15.65	67	9	2.10	13.43

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H5436: AVMED, INC.	-	-	1	0	-	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	2,968	3.37	10	3	1.01	30.00
H5500: UNITED HEALTHCARE INSURANCE	-	-	1	0	-	0.00
H5594: OPTIMUM HEALTHCARE, INC.	25,913	5.60	145	1	0.04	0.69
H5696: PHYSICIANS UNITED PLAN, INC.	23,269	9.37	218	1	0.04	0.46
H5820: UNIVERSAL HEALTH CARE INSURA	45,450	3.92	178	27	0.59	15.17
H5884: BLUECROSS BLUESHIELD OF TENN	1,047	0.00	0	0	0.00	-
H5934: HOPE HOSPICE AND COMMUNITY S	183	0.00	0	0	0.00	-
H5938: CAPITAL HEALTH PLAN	13,371	1.27	17	1	0.07	5.88
H6059: PACE OF GUILFORD AND ROCKING	52	0.00	0	0	0.00	-
H6642: UNIVERSAL HMO OF TEXAS, INC.	4,238	15.57	66	2	0.47	3.03
H6705: UNIVERSAL HEALTH CARE OF NEV	317	18.93	6	1	3.15	16.67
H6881: AMERICA'S 1ST CHOICE INSURAN	113	0.00	0	0	0.00	-
H7917: BLUECROSS BLUESHIELD OF TENN	32,882	3.80	125	22	0.67	17.60
H8098: UNIVERSAL HEALTH CARE INSURA	23,123	5.23	121	7	0.30	5.79
H8653: CHAPTERS HEALTH SENIOR INDEP	45	0.00	0	0	0.00	-
H9266: PIEDMONT HEALTH SERVICES, IN	115	8.70	1	0	0.00	0.00
H9720: AMERICA'S 1ST CHOICE HEALTH	1,438	3.48	5	0	0.00	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	39,400	10.61	418	35	0.89	8.37

**Region=05: CHICAGO**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0141: CARESOURCE MICHIGAN	558	0.00	0	0	0.00	-
H0390: PACE OF SOUTHWEST MICHIGAN,	-	-	0	0	-	-
H0540: UNICARE LIFE AND HEALTH INS.	-	-	425	9	-	2.12

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H0544: CAREMORE HEALTH PLAN	49,475	7.38	365	16	0.32	4.38
H0564: BLUE CROSS OF CALIFORNIA	12,199	2.87	35	1	0.08	2.86
H1310: COMPREHENSIVE SENIOR CARE CO	110	0.00	0	0	0.00	-
H1417: HEALTH ALLIANCE MEDICAL PLAN	5,848	4.62	27	12	2.05	44.44
H1463: HEALTH ALLIANCE MEDICAL PLAN	5,692	5.80	33	14	2.46	42.42
H1501: MAXICARE INDIANA, INC.	-	-	1	0	-	0.00
H1511: ANTHEM INSURANCE COMPANIES,	-	-	1	0	-	0.00
H1517: ANTHEM INSURANCE COMPANIES,	8,176	9.54	78	2	0.24	2.56
H1558: WELBORN HEALTH PLAN	-	-	1	1	-	100.00
H1595: HEALTHPLUS INSURANCE COMPANY	1,069	0.00	0	0	0.00	-
H1607: ANTHEM INSURANCE COMPANIES,	6,320	1.27	8	0	0.00	0.00
H1689: ANTHEM INSURANCE COMPANIES,	-	-	250	4	-	1.60
H1805: ANTHEM HEALTH PLANS OF KENTU	-	-	1	0	-	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	612	0.00	0	0	0.00	-
H1849: ANTHEM HEALTH PLANS OF KENTU	9,580	2.51	24	2	0.21	8.33
H2034: COMMUNITY CARE HEALTH PLAN,	239	4.18	1	0	0.00	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	263	0.00	0	0	0.00	-
H2237: INDEPENDENT CARE HEALTH PLAN	4,745	1.26	6	1	0.21	16.67
H2308: INDEPENDENCE H P OF SE MICH	-	-	1	0	-	0.00
H2312: HEALTH ALLIANCE PLAN OF MICH	40,281	1.49	60	12	0.30	20.00
H2318: CENTER FOR SENIOR INDEPENDEN	221	0.00	0	0	0.00	-
H2319: BLUE CROSS BLUE SHIELD OF MI	-	-	2,097	290	-	13.83
H2320: PRIORITY HEALTH	65,369	2.74	179	21	0.32	11.73
H2322: ALLIANCE HEALTH AND LIFE INS	3,663	1.09	4	0	0.00	0.00
H2323: FIDELIS SECURECARE OF MICHIG	761	141.92	108	19	24.97	17.59
H2354: HEALTHPLUS OF MICHIGAN	16,720	0.60	10	3	0.18	30.00
H2410: MEDICA HEALTH PLANS	316	0.00	0	0	0.00	-

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H2416: PRIMEWEST CTRL COUNTY-BASED	2,089	0.96	2	0	0.00	0.00
H2417: ITASCA MEDICAL CARE	501	0.00	0	0	0.00	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,785	0.56	1	0	0.00	0.00
H2422: HEALTHPARTNERS, INC.	3,026	0.66	2	0	0.00	0.00
H2425: BLUE PLUS	9,559	4.81	46	7	0.73	15.22
H2450: MEDICA INSURANCE COMPANY	127,691	0.56	71	5	0.04	7.04
H2456: UCARE MINNESOTA	9,251	0.43	4	0	0.00	0.00
H2457: METROPOLITAN HEALTH PLAN	697	0.00	0	0	0.00	-
H2458: MEDICA HEALTH PLANS	9,715	0.21	2	0	0.00	0.00
H2459: UCARE MINNESOTA	85,417	1.49	127	14	0.16	11.02
H2461: BLUE CROSS AND BLUE SHIELD O	69,788	2.24	156	30	0.43	19.23
H2462: GROUP HEALTH PLAN, INC.	42,541	1.18	50	5	0.12	10.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	13,542	11.89	161	9	0.66	5.59
H2613: HEALTHY ALLIANCE LIFE INSURA	-	-	27	0	-	0.00
H2836: ANTHEM HEALTH PLANS, INC.	9,435	4.24	40	2	0.21	5.00
H2926: PRIMEWEST HEALTH SYSTEM	199	0.00	0	0	0.00	-
H2936: LIFECIRCLES	181	0.00	0	0	0.00	-
H2997: ROCKY MOUNTAIN HOSPITAL AND	20,291	3.25	66	6	0.30	9.09
H3044: NHP OF INDIANA, LLC	2,912	12.36	36	17	5.84	47.22
H3283: MEDICA HEALTH PLANS	-	-	0	0	-	-
H3342: EMPIRE HEALTHCHOICE ASSURANC	72,137	4.44	320	42	0.58	13.13
H3370: EMPIRE HEALTHCHOICE HMO, INC	65,716	5.42	356	30	0.46	8.43
H3613: MCGREGOR PACE	215	0.00	0	0	0.00	-
H3614: BETHESDA HOSPITAL, INC.	498	4.02	2	0	0.00	0.00
H3620: AULTCARE INSURANCE COMPANY	3,796	5.01	19	3	0.79	15.79
H3621: SUMMACARE, INC.	-	-	1	0	-	0.00
H3653: PARAMOUNT CARE, INC	13,876	1.51	21	2	0.14	9.52

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H3655: COMMUNITY INSURANCE COMPANY	90,468	2.02	183	16	0.18	8.74
H3660: SUMMACARE INC.	24,198	1.03	25	6	0.25	24.00
H3664: AULTCARE INSURANCE COMPANY	18,688	3.26	61	1	0.05	1.64
H3667: CHOICECARE HEALTH PLANS, INC	-	-	1	0	-	0.00
H3668: MT. CARMEL HEALTH PLAN, INC.	29,967	2.00	60	5	0.17	8.33
H4036: ANTHEM INSURANCE COMPANIES,	14,610	2.19	32	3	0.21	9.38
H4123: MERCYCARE HMO INC	200	25.00	5	0	0.00	0.00
H4270: UCARE HEALTH, INC.	7,283	1.24	9	2	0.27	22.22
H4346: CAREMORE HEALTH PLAN OF NEVA	4,056	16.03	65	5	1.23	7.69
H4836: MEDICAL MUTUAL OF OHIO	-	-	1	0	-	0.00
H4875: PRIORITY HEALTH	3,156	1.90	6	0	0.00	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	27,419	2.30	63	6	0.22	9.52
H5206: PARTNERSHIP HEALTH PLAN, INC	1,361	1.47	2	0	0.00	0.00
H5207: COMMUNITY CARE HEALTH PLAN,	251	3.98	1	0	0.00	0.00
H5209: CARE WISCONSIN HEALTH PLAN,	893	0.00	0	0	0.00	-
H5211: SECURITY HEALTH PLAN OF WISC	37,498	0.93	35	2	0.05	5.71
H5212: COMMUNITY CARE, INC.	740	1.35	1	0	0.00	0.00
H5215: NETWORK HEALTH INSURANCE COR	46,941	1.04	49	14	0.30	28.57
H5262: GUNDERSEN LUTHERAN HEALTH PL	13,246	4.23	56	8	0.60	14.29
H5264: DEAN HEALTH PLAN, INC.	19,360	0.77	15	1	0.05	6.67
H5304: EMPIRE HEALTHCHOICE ASSURANC	-	-	14	0	-	0.00
H5419: BLUE CROSS OF CALIFORNIA	-	-	94	1	-	1.06
H5422: BCBS HEALTHCARE PLAN OF GEOR	2,965	12.14	36	2	0.67	5.56
H5475: MERIDIAN HEALTH PLAN OF MICH	250	8.00	2	1	4.00	50.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	7,695	2.34	18	2	0.26	11.11
H5529: COMMUNITY INSURANCE COMPANY	34,099	1.96	67	4	0.12	5.97
H5530: ANTHEM HEALTH PLANS OF KENTU	5,913	3.04	18	2	0.34	11.11

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**TABLE 5A - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5575: FIDELIS SECURECARE OF NORTH	218	142.20	31	3	13.76	9.68
H5610: CARE RESOURCES, INC.	198	0.00	0	0	0.00	-
H5679: HMO COLORADO, INC.	1,695	20.65	35	1	0.59	2.86
H5685: MIDWEST HEALTH PLAN, INC.	545	0.00	0	0	0.00	-
H5703: SOUTH COUNTRY HEALTH ALLIANC	656	1.52	1	0	0.00	0.00
H5750: METROPOLITAN HEALTH PLAN	322	0.00	0	0	0.00	-
H5854: ANTHEM HEALTH PLANS, INC	1,714	10.50	18	3	1.75	16.67
H5883: BLUE CARE NETWORK OF MICHIGA	46,636	1.67	78	9	0.19	11.54
H5980: FIDELIS SECURECARE OF TEXAS,	73	164.38	12	1	13.70	8.33
H6140: WABASH MEM. HOSPITAL	1,741	0.00	0	0	0.00	-
H6141: SIDNEY HILLMAN HC	884	0.00	0	0	0.00	-
H6142: UNION HEALTH SERVICES, INC.	1,569	0.00	0	0	0.00	-
H6143: UNION MEDICAL CENTER	826	0.00	0	0	0.00	-
H6178: CARESOURCE	1,487	0.00	0	0	0.00	-
H7220: INDIANA UNIVERSITY HEALTH PL	8,220	0.97	8	3	0.36	37.50
H7475: CARE WISCONSIN HEALTH PLAN,	229	0.00	0	0	0.00	-
H7526: MEDICA HEALTH PLANS	293	0.00	0	0	0.00	-
H8552: ANTHEM BLUE CROSS LIFE AND H	48,093	2.47	119	7	0.15	5.88
H8822: ADVANTAGE HEALTH SOLUTIONS,	1,984	2.52	5	1	0.50	20.00
H9452: ROCKY MOUNTAIN HOSPITAL AND	-	-	7	0	-	0.00
H9572: BLUE CROSS BLUE SHIELD OF MI	222,413	0.44	97	5	0.02	5.15
H9947: BLUE CROSS BLUE SHIELD OF GE	10,377	2.70	28	2	0.19	7.14
R5941: ANTHEM INSURANCE COMPANIES,	171,045	1.62	277	22	0.13	7.94
R9943: ANTHEM BLUE CROSS LIFE AND H	-	-	312	22	-	7.05
S5596: ANTHEM INSURANCE COMPANIES,	-	-	2	0	-	0.00
S5960: UNICARE LIFE AND HEALTH INSU	-	-	1	0	-	0.00

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**TABLE 5A - 2012**  
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**by Region and Managed Care Organization**

Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0150: HEALTHSPRING OF ALABAMA, INC	38,057	2.84	108	1	0.03	0.93
H0332: KS PLAN ADMINISTRATORS, LLC	22,987	2.52	58	3	0.13	5.17
H0354: CIGNA HEALTHCARE OF ARIZONA,	35,784	3.52	126	4	0.11	3.17
H1415: HEALTHSPRING OF TENNESSEE, I	11,719	5.46	64	2	0.17	3.13
H1904: PACE GREATER NEW ORLEANS	146	0.00	0	0	0.00	-
H1954: UNITED HEALTH CARE OF LOUISI	-	-	1	0	-	0.00
H1961: PEOPLES HEALTH, INC.	50,318	2.05	103	8	0.16	7.77
H2108: BRAVO HEALTH MID- ATLANTIC I	24,082	5.85	141	7	0.29	4.96
H2165: HEALTHSPRING LIFE & HEALTH I	2,463	3.25	8	1	0.41	12.50
H2775: AMERICAN PROGRESSIVE LIFE &	11,449	29.61	339	67	5.85	19.76
H2816: AMERICAN PROGRESSIVE LIFE &	25,355	28.08	712	124	4.89	17.42
H3204: PRESBYTERIAN HEALTH PLAN	23,782	7.74	184	16	0.67	8.70
H3206: PRESBYTERIAN INSURANCE COMPA	9,678	6.72	65	5	0.52	7.69
H3251: LOVELACE HEALTH SYSTEM, INC.	31,088	2.06	64	8	0.26	12.50
H3333: AMERICAN PROGRESSIVE LIFE &	1,559	94.29	147	22	14.11	14.97
H3706: TODAYS OPTIONS OF OKLAHOMA,	5,745	51.17	294	36	6.27	12.24
H3708: SELECTCARE OF OKLAHOMA, INC.	132	68.18	9	1	7.58	11.11
H3755: COMMUNITY CARE HMO, INC	28,234	7.15	202	8	0.28	3.96
H3949: BRAVO HEALTH PENNSYLVANIA IN	48,397	2.05	99	9	0.19	9.09
H3964: BRAVO HEALTH PENNSYLVANIA, I	25,986	1.73	45	2	0.08	4.44
H4125: HEALTHSPRING LIFE & HEALTH I	1,342	13.41	18	0	0.00	0.00
H4142: CHEROKEE NATION COMPREHENSIV	88	0.00	0	0	0.00	-
H4213: USABLE MUTUAL INSURANCE COMP	13,944	0.14	2	0	0.00	0.00
H4305: TOTAL LIFE HEALTHCARE	109	0.00	0	0	0.00	-
H4407: HEALTHSPRING OF TENNESSEE, I	5,512	4.72	26	3	0.54	11.54
H4454: HEALTHSPRING OF TENNESSEE, I	75,498	3.47	262	11	0.15	4.20

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4504: HUMANA HP OF TEXAS	-	-	2	0	-	0.00
H4505: EQUICOR HEALTH PLAN, INC.	-	-	1	0	-	0.00
H4506: SELECTCARE OF TEXAS, INC.	46,048	32.34	1,489	160	3.47	10.75
H4508: TEXAS GULF COAST HMO, INC.	-	-	2	0	-	0.00
H4509: SHARE HEALTH PLAN OF TEXAS,	-	-	2	0	-	0.00
H4513: HEALTHSPRING LIFE & HEALTH I	54,326	1.75	95	2	0.04	2.11
H4517: AMARILLO MULTISVC CTR FR THE	141	0.00	0	0	0.00	-
H4518: BIENVIVIR SENIOR HEALTH SERV	773	0.00	0	0	0.00	-
H4525: SHA, L.L.C	3,591	1.39	5	0	0.00	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	29,519	1.46	43	3	0.10	6.98
H4550: PRUDENTIAL HLTH CARE PLAN, I	-	-	1	0	-	0.00
H4556: CONSOLIDATED ASSOC OF RAILRO	3,890	0.00	0	0	0.00	-
H4564: SCOTT AND WHITE HEALTH PLAN	24,743	2.79	69	8	0.32	11.59
H4570: AETNA U.S. HEALTHCARE, INC.	-	-	1	0	-	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	381	0.00	0	0	0.00	-
H5301: PENNSYLVANIA LIFE INSURANCE	-	-	7	1	-	14.29
H5378: THE PYRAMID LIFE INSURANCE C	5,427	38.51	209	35	6.45	16.75
H5410: HEALTHSPRING OF FLORIDA, INC	41,270	8.24	340	13	0.31	3.82
H5421: THE PYRAMID LIFE INSURANCE C	17,719	43.46	770	99	5.59	12.86
H5576: VANTAGE HEALTH PLAN, INC.	8,654	19.53	169	2	0.23	1.18
H5656: SELECTCARE HEALTH PLANS, INC	4,480	97.32	436	40	8.93	9.17
H5909: AMERICAN PROGRESSIVE LIFE AN	-	-	1	0	-	0.00
H6169: THE PYRAMID LIFE INSURANCE C	19,347	26.31	509	77	3.98	15.13
H6231: FRANCISCAN PACE, INC.	124	0.00	0	0	0.00	-
H6328: CARE N' CARE INSURANCE COMPA	4,687	0.00	0	0	0.00	-
H6801: AHS - TULSA OKLAHOMA HEALTH	377	0.00	0	0	0.00	-
H7281: BRAVO HEALTH PENNSYLVANIA, I	4,907	2.04	10	0	0.00	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H7357: MARQUETTE NATIONAL LIFE INSU	-	-	4	0	-	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	8,556	2.69	23	0	0.00	0.00
H8091: USABLE MUTUAL INSURANCE COMP	159	0.00	0	0	0.00	-
H8742: MOLINA HEALTHCARE OF WISCONS	-	-	72	6	-	8.33
H9184: BRAVO HEALTH MID-ATLANTIC, I	958	1.04	1	1	1.04	100.00
H9988: STERLING LIFE INSURANCE COMP	467	2.14	1	0	0.00	0.00
H9998: LUBBOCK REGIONAL MENTAL HEAL	29	0.00	0	0	0.00	-

**Region=07: KANSAS CITY**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0108: HUMANA HEALTH PLAN OF CALIFO	13,774	10.67	147	1	0.07	0.68
H0216: PACE IOWA	36	0.00	0	0	0.00	-
H0248: HUMANA INSURANCE COMPANY	5,429	4.42	24	0	0.00	0.00
H0307: HUMANA HEALTH PLAN, INC.	21,662	29.59	641	2	0.09	0.31
H0317: HUMANA INSURANCE COMPANY	9,788	18.39	180	5	0.51	2.78
H0474: ESSENCE HEALTHCARE OF NEW YO	-	-	15	1	-	6.67
H0623: HUMANA INSURANCE COMPANY	8,392	12.87	108	1	0.12	0.93
H1019: CAREPLUS HEALTH PLANS, INC.	64,644	6.22	402	3	0.05	0.75
H1036: HUMANA MEDICAL PLAN, INC.	281,474	10.79	3,038	10	0.04	0.33
H1291: HUMANA INSURANCE COMPANY OF	596	38.59	23	0	0.00	0.00
H1406: HUMANA HEALTH PLAN, INC.	33,491	8.09	271	3	0.09	1.11
H1418: HUMANA INSURANCE COMPANY	12,123	14.60	177	1	0.08	0.56
H1468: HUMANA BENEFIT PLAN OF ILLIN	4,357	16.07	70	0	0.00	0.00
H1510: HUMANA INSURANCE COMPANY	22,422	10.66	239	1	0.04	0.42
H1651: MEDICAL ASSOCIATES HEALTH PL	9,346	0.75	7	2	0.21	28.57

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1681: HUMANA INSURANCE COMPANY	7,278	7.42	54	0	0.00	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	173	0.00	0	0	0.00	-
H1716: HUMANA INSURANCE COMPANY	12,677	8.99	114	1	0.08	0.88
H1804: HUMANA INSURANCE COMPANY	99	1606.1	159	0	0.00	0.00
H1806: HUMANA INSURANCE COMPANY	13,819	9.91	137	2	0.14	1.46
H1837: ESSENCE HEALTHCARE, INC.	4,407	15.88	70	2	0.45	2.86
H1906: HUMANA HEALTH BENEFIT PLAN O	1,771	36.70	65	0	0.00	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	90,509	6.64	601	11	0.12	1.83
H2012: HUMANA HEALTH PLAN, INC.	73,893	13.29	982	4	0.05	0.41
H2029: HUMANA INSURANCE OF PUERTO R	3,740	5.61	21	1	0.27	4.76
H2486: HUMANA MEDICAL PLAN OF UTAH,	11,384	4.57	52	0	0.00	0.00
H2542: HUMANA INSURANCE COMPANY	14,172	12.91	183	0	0.00	0.00
H2609: ALEXIAN BROTHERS COMMUNITY S	162	0.00	0	0	0.00	-
H2610: ESSENCE HEALTHCARE, INC.	34,737	3.74	130	7	0.20	5.38
H2649: HUMANA HEALTH PLAN, INC.	36,817	6.46	238	2	0.05	0.84
H2762: CONNECTICUT GENERAL LIFE INS	-	-	6	1	-	16.67
H2899: ARCADIAN HEALTH PLAN OF NORT	2,071	12.07	25	2	0.97	8.00
H2944: HUMANA INSURANCE COMPANY	59,000	27.69	1,634	5	0.08	0.31
H2949: HUMANA HEALTH PLAN, INC.	34,237	39.87	1,365	6	0.18	0.44
H3028: HUMANA HEALTH PLAN, INC.	2,764	29.67	82	0	0.00	0.00
H3405: HUMANA INSURANCE COMPANY	12,944	8.03	104	0	0.00	0.00
H3533: ARCADIAN HEALTH PLAN OF NEW	715	12.59	9	0	0.00	0.00
H3619: HUMANA INSURANCE COMPANY	30,466	12.54	382	1	0.03	0.26
H4007: HUMANA HEALTH PLANS OF PUERT	22,324	3.99	89	2	0.09	2.25
H4141: HUMANA EMPLOYERS HEALTH PLAN	6,625	24.00	159	1	0.15	0.63
H4408: HUMANA INSURANCE COMPANY	11,207	5.35	60	0	0.00	0.00
H4461: CARITEN HEALTH PLAN, INC.	83,491	6.16	514	1	0.01	0.19

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H4510: HUMANA HEALTH PLAN OF TEXAS,	45,598	27.50	1,254	1	0.02	0.08
H4520: HUMANA INSURANCE COMPANY	17,366	20.38	354	1	0.06	0.28
H4529: ARCADIAN HEALTH PLAN, INC.	15,266	5.50	84	5	0.33	5.95
H4606: HUMANA INSURANCE COMPANY	10,714	6.63	71	1	0.09	1.41
H4774: HUMANA INSURANCE COMPANY OF	-	-	17	0	-	0.00
H4785: HUMANA HEALTH BENEFIT PLAN O	485	16.49	8	0	0.00	0.00
H4956: HUMANA INSURANCE COMPANY	9,502	10.31	98	1	0.11	1.02
H5041: HUMANA INSURANCE COMPANY	9,398	6.70	63	0	0.00	0.00
H5214: HUMANA INSURANCE COMPANY	28,785	14.97	431	2	0.07	0.46
H5216: HUMANA INSURANCE COMPANY	18,071	12.56	227	3	0.17	1.32
H5256: MEDICAL ASSOCIATES CLINIC HE	2,874	0.70	2	0	0.00	0.00
H5291: HUMANA HEALTH PLAN, INC.	8,859	31.27	277	0	0.00	0.00
H5415: HUMANA HEALTH INSURANCE COMP	12,586	9.30	117	0	0.00	0.00
H5416: ARCADIAN HEALTH PLAN, INC.	9,295	6.78	63	4	0.43	6.35
H5426: HUMANA ADVANTAGECARE PLAN, I	9,930	77.14	766	2	0.20	0.26
H5470: HUMANA INSURANCE COMPANY	14,386	6.53	94	0	0.00	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	10,381	7.03	73	0	0.00	0.00
H5578: ARCADIAN HEALTH PLAN OF GEOR	2,641	7.19	19	0	0.00	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	6,394	3.75	24	2	0.31	8.33
H5657: HUMANA INSURANCE COMPANY OF	-	-	8	0	-	0.00
H5700: ARKANSAS COMMUNITY CARE, INC	9,313	4.19	39	5	0.54	12.82
H5783: ARCADIAN HEALTH PLAN, INC.	6,928	4.91	34	0	0.00	0.00
H5822: MIDLAND CARE CONNECTION	87	0.00	0	0	0.00	-
H5868: HUMANA INSURANCE COMPANY	18,230	5.38	98	0	0.00	0.00
H5970: HUMANA INSURANCE COMPANY OF	5,411	16.08	87	0	0.00	0.00
H6411: HUMANA INSURANCE COMPANY	8,101	12.22	99	0	0.00	0.00
H6609: HUMANA INSURANCE COMPANY	404,881	6.33	2,564	31	0.08	1.21

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H6622: HUMANA WISCONSINHEALTH ORGAN	8,017	5.99	48	0	0.00	0.00
H6900: HUMANA INSURANCE COMPANY	8,197	9.52	78	0	0.00	0.00
H7002: HUMANA INSURANCE COMPANY	3,276	4.88	16	0	0.00	0.00
H7179: ARCADIAN HEALTH PLAN OF LOUI	3,777	6.88	26	2	0.53	7.69
H7188: HUMANA INSURANCE COMPANY	7,379	6.91	51	2	0.27	3.92
H7731: MD CARE, INC.	11,045	2.81	31	1	0.09	3.23
H8145: HUMANA INSURANCE COMPANY	182,090	11.44	2,084	11	0.06	0.53
H8424: SIOUXLAND PACE, INC.	112	0.00	0	0	0.00	-
H8644: HUMANA INSURANCE COMPANY	16,550	9.00	149	2	0.12	1.34
H8707: HUMANA INSURANCE COMPANY	15,441	9.84	152	1	0.06	0.66
H8778: ESSENCE HEALTHCARE, INC.	-	-	11	0	-	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	12,009	28.15	338	0	0.00	0.00
H9503: HUMANA INSURANCE COMPANY	2,282	25.85	59	0	0.00	0.00
R5566: WELLMARK IA & SD, & BCBS MN	21,507	3.02	65	32	1.49	49.23
R5826: HUMANA INSURANCE COMPANY	324,980	13.94	4,530	39	0.12	0.86
S5884: HUMANA INSURANCE COMPANY	-	-	13	0	-	0.00

**Region=08: DENVER**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
E5088: DESERET HEALTHCARE EMPLOYEE	12,116	7.76	94	4	0.33	4.26
H0370: COVENTRY HEALTH AND LIFE INS	-	-	1	0	-	0.00
H0602: ROCKY MOUNTAIN HEALTH MAINTE	24,171	6.54	158	14	0.58	8.86
H0603: HMO COLORADO, INC	-	-	1	0	-	0.00
H0613: TOTAL LONGTERM CARE, INC.	1,825	0.55	1	0	0.00	0.00
H0621: COLORADO ACCESS	3,308	31.14	103	0	0.00	0.00

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**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0657: COLORADO CHOICE HEALTH PLANS	779	1.28	1	0	0.00	0.00
H1013: COVENTRY HEALTH PLAN OF FLOR	6,399	2.97	19	7	1.09	36.84
H1076: COVENTRY HEALTH CARE OF FLOR	3,493	2.00	7	2	0.57	28.57
H1355: BRAVO HEALTH INSURANCE COMPA	625	3.20	2	0	0.00	0.00
H1608: COVENTRY HEALTH AND LIFE INS	8,421	3.33	28	0	0.00	0.00
H1609: COVENTRY HEALTH CARE OF IOWA	3,679	2.45	9	2	0.54	22.22
H2611: COVENTRY HEALTH AND LIFE INS	8,527	3.17	27	2	0.23	7.41
H2663: COVENTRY HEALTH CARE OF MISS	27,647	2.24	62	7	0.25	11.29
H2667: COVENTRY HEALTH CARE OF MISS	21,311	1.41	30	4	0.19	13.33
H2672: COVENTRY HEALTH CARE OF KANS	13,665	1.54	21	0	0.00	0.00
H2701: NEW WEST HEALTH SERVICES	11,197	5.36	60	7	0.63	11.67
H2815: VOLUNTEERS OF AMERICA NATION	215	0.00	0	0	0.00	-
H3144: COVENTRY HEALTH CARE OF ILLI	315	0.00	0	0	0.00	-
H3503: HEART OF AMERICA HEALTH PLAN	410	0.00	0	0	0.00	-
H3959: HEALTHAMERICA PENNSYLVANIA,	28,774	2.15	62	8	0.28	12.90
H4521: TEXAS HEALTH SPRING, LLC	-	-	2	0	-	0.00
H4652: UNION PACIFIC RAILROAD EMPLO	12,029	0.00	0	0	0.00	-
H5167: ROCKY MOUNTAIN HEALTH CARE S	131	0.00	0	0	0.00	-
H5302: COVENTRY HEALTH CARE OF GEOR	6,625	2.87	19	6	0.91	31.58
H5509: COVENTRY HEALTH AND LIFE INS	24,114	1.49	36	4	0.17	11.11
H5522: HEALTHASSURANCE PENNSYLVANIA	33,991	1.97	67	11	0.32	16.42
H5608: DENVER HEALTH MEDICAL PLAN,	3,473	0.29	1	0	0.00	0.00
H5698: WINDSOR HEALTH PLAN, INC.	50,022	22.51	1,126	19	0.38	1.69
H5769: BLUE CROSS OF CALIFORNIA	-	-	1	0	-	0.00
H5850: COVENTRY SUMMIT HEALTH PLAN,	30,654	2.54	78	14	0.46	17.95
H7149: COVENTRY HEALTH CARE OF NEBR	3,066	2.94	9	2	0.65	22.22
H7195: NORTHLAND PACE PROGRAM	55	0.00	0	0	0.00	-

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**TABLE 5A - 2012**  
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**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H7289: UNICARE LIFE AND HEALTH INSU	-	-	1	0	-	0.00
H7301: COVENTRY HEALTH CARE OF ILLI	10,870	2.48	27	4	0.37	14.81
H7306: FIRST HEALTH LIFE & HEALTH I	2,662	2.25	6	0	0.00	0.00
H8393: COVENTRY HEALTH AND LIFE INS	2,808	6.77	19	1	0.36	5.26
H8468: GEISINGER INDEMNITY INSURANC	2,503	0.80	2	0	0.00	0.00
H8558: STERLING LIFE INSURANCE COMP	1,109	4.51	5	1	0.90	20.00
H8649: ALTIUS HEALTH PLANS, INC.	4,339	4.15	18	2	0.46	11.11
H8980: COVENTRY HEALTH AND LIFE INS	1,413	2.83	4	1	0.71	25.00
H9788: HEALTHNOW NEW YORK INC.	409	0.00	0	0	0.00	-
H9847: COVENTRY HEALTH AND LIFE INS	11,285	1.60	18	3	0.27	16.67

**Region=09: SAN FRANCISCO**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0084: CARE IMPROVEMENT PLUS OF TEX	5,996	0.50	3	0	0.00	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	36,340	14.06	511	4	0.11	0.78
H0251: UNITEDHEALTHCARE PLAN OF THE	28,193	9.43	266	52	1.84	19.55
H0294: CARE IMPROVEMENT PLUS WISCON	140	0.00	0	0	0.00	-
H0302: MEDISUN, INC.	23,076	3.81	88	8	0.35	9.09
H0303: PACIFICARE OF ARIZONA, INC	92,954	5.95	553	34	0.37	6.15
H0314: HEALTH NET LIFE INSURANCE CO	-	-	1	0	-	0.00
H0316: UNITEDHEALTHCARE OF ARIZONA,	26,192	13.90	364	2	0.08	0.55
H0319: UNITEDHEALTHCARE INSURANCE C	1,052	12.36	13	0	0.00	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	26,568	19.53	519	32	1.20	6.17
H0401: UNITEDHEALTHCARE OF ARKANSAS	3,838	25.53	98	1	0.26	1.02
H0408: UNITEDHEALTHCARE INSURANCE C	28	0.00	0	0	0.00	-

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**TABLE 5A - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0410: UNITEDHEALTHCARE INSURANCE C	-	-	2	0	-	0.00
H0502: CONTRA COSTA HEALTH PLAN	504	0.00	0	0	0.00	-
H0504: CALIFORNIA PHYSICIANS' SERVI	61,806	6.49	401	46	0.74	11.47
H0524: KAISER FOUNDATION HP, INC.	847,398	3.01	2,550	273	0.32	10.71
H0534: ALTAMED HEALTH SERVICES CORP	-	-	1	0	-	0.00
H0542: ALTAMED HEALTH SERVICES CORP	842	3.56	3	0	0.00	0.00
H0543: UNITEDHEALTHCARE OF CALIFORN	327,566	4.56	1,493	117	0.36	7.84
H0571: CHINESE COMMUNITY HEALTH PLA	8,438	1.07	9	0	0.00	0.00
H0609: PACIFICARE OF COLORADO, INC	78,064	5.20	406	21	0.27	5.17
H0620: UNITEDHEALTHCARE INSURANCE C	2,176	9.65	21	0	0.00	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	1,956	34.76	68	1	0.51	1.47
H0630: KAISER FOUNDATION HP OF CO	78,723	1.04	82	4	0.05	4.88
H0710: UNITEDHEALTHCARE INSURANCE C	3,393	71.91	244	10	2.95	4.10
H0752: OXFORD HEALTH PLANS (CT), IN	3,069	18.25	56	0	0.00	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	42,685	18.02	769	9	0.21	1.17
H0838: UNIVERSAL CARE, INC.	2,265	2.21	5	2	0.88	40.00
H1045: PREFERRED CARE PARTNERS INC.	51,680	22.47	1,161	44	0.85	3.79
H1080: UNITEDHEALTHCARE OF FLORIDA,	33,178	12.09	401	7	0.21	1.75
H1108: UNITEDHEALTHCARE INSURANCE C	5,114	14.67	75	0	0.00	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	6,076	25.67	156	0	0.00	0.00
H1170: KAISER FOUNDATION HP OF GA,	17,683	3.00	53	3	0.17	5.66
H1200: KAISER FOUNDATION HP, INC.	175	0.00	0	0	0.00	-
H1230: KAISER FOUNDATION HP, INC.	26,389	0.11	3	0	0.00	0.00
H1251: HAWAII MEDICAL SERVICE ASSOC	7,459	0.27	2	0	0.00	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	13,880	9.58	133	5	0.36	3.76
H1303: UNITEDHEALTHCARE INSURANCE C	11,134	6.38	71	1	0.09	1.41
H1509: UNITEDHEALTHCARE INSURANCE C	239,580	16.42	3,934	78	0.33	1.98

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**TABLE 5A - 2012**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1537: UNITEDHEALTHCARE INSURANCE C	-	-	0	0	-	-
H1717: UNITEDHEALTHCARE INSURANCE C	1,762	23.27	41	0	0.00	0.00
H1944: UNITEDHEALTHCARE INSURANCE C	7,140	16.95	121	2	0.28	1.65
H2001: UNITEDHEALTHCARE INSURANCE C	4,852	10.72	52	0	0.00	0.00
H2111: UNITEDHEALTHCARE INSURANCE C	3,019	16.89	51	1	0.33	1.96
H2150: KAISER FNDN HP OF THE MID-AT	47,361	4.12	195	18	0.38	9.23
H2182: UNITEDHEALTHCARE INSURANCE C	17,906	14.63	262	8	0.45	3.05
H2226: UNITEDHEALTHCARE INSURANCE C	7,666	3.39	26	2	0.26	7.69
H2228: UNITEDHEALTHCARE INSURANCE C	1,959	14.29	28	0	0.00	0.00
H2406: UNITEDHEALTHCARE INSURANCE C	2,882	2.78	8	0	0.00	0.00
H2408: UNITED HEALTHCARE INSURANCE	-	-	2	0	-	0.00
H2643: LOCAL INITIATIVE HEALTH AUTH	3,199	4.38	14	3	0.94	21.43
H2654: UNITEDHEALTHCARE OF THE MIDW	44,765	21.31	954	10	0.22	1.05
H2802: UNITEDHEALTHCARE OF THE MIDL	4,670	7.28	34	1	0.21	2.94
H2803: UNITEDHEALTHCARE INSURANCE C	8,643	7.75	67	2	0.23	2.99
H2905: SIERRA HEALTH AND LIFE INSUR	2,793	2.51	7	3	1.07	42.86
H2931: HEALTH PLAN OF NEVADA, INC.	48,096	2.81	135	3	0.06	2.22
H2961: HEALTH PLAN OF NEVADA, INC.	-	-	2	0	-	0.00
H3107: OXFORD HEALTH PLANS (NJ), IN	51,845	20.45	1,060	23	0.44	2.17
H3113: OXFORD HEALTH PLANS (NJ), IN	554	19.86	11	0	0.00	0.00
H3132: AIDS HEALTHCARE FOUNDATION M	604	0.00	0	0	0.00	-
H3164: AMERICHOICE OF NEW JERSEY, I	8,215	31.65	260	20	2.43	7.69
H3209: UNITEDHEALTHCARE INSURANCE C	1,711	8.77	15	2	1.17	13.33
H3307: OXFORD HEALTH PLANS (NY), IN	73,469	16.67	1,225	20	0.27	1.63
H3379: UNITEDHEALTHCARE OF NEW YORK	8,086	27.08	219	0	0.00	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK	5,560	32.19	179	17	3.06	9.50
H3435: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3456: UNITEDHEALTHCARE OF NORTH CA	89,791	10.19	915	19	0.21	2.08
H3659: UNITEDHEALTHCARE OF OHIO, IN	87,702	17.98	1,577	17	0.19	1.08
H3749: UNITEDHEALTHCARE OF OKLAHOMA	29,138	3.05	89	9	0.31	10.11
H3805: UNITEDHEALTHCARE OF OREGON,	14,683	3.88	57	1	0.07	1.75
H3812: UNITEDHEALTHCARE INSURANCE C	18,894	10.11	191	5	0.26	2.62
H3832: HAWAII MEDICAL SERVICE ASSOC	8,084	0.62	5	0	0.00	0.00
H3887: UNITEDHEALTHCARE INSURANCE C	14,941	24.63	368	3	0.20	0.82
H3912: UNITEDHEALTHCARE INSURANCE C	1,574	10.17	16	2	1.27	12.50
H3920: UNITEDHEALTHCARE OF PENNSYLV	20,281	27.07	549	46	2.27	8.38
H3921: UNITEDHEALTHCARE INSURANCE C	4,357	15.61	68	3	0.69	4.41
H4102: UNITEDHEALTHCARE OF NEW ENGL	29,821	7.68	229	6	0.20	2.62
H4106: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H4406: UNITEDHEALTHCARE PLAN OF THE	7,197	8.06	58	0	0.00	0.00
H4456: UNITEDHEALTHCARE PLAN OF THE	71,132	14.48	1,030	16	0.22	1.55
H4514: UNITEDHEALTHCARE COMMUNITY P	24,189	18.07	437	0	0.00	0.00
H4522: UNITEDHEALTHCARE INSURANCE C	17,281	12.67	219	2	0.12	0.91
H4527: PHYSICIANS HEALTH CHOICE OF	31,219	3.43	107	9	0.29	8.41
H4590: UNITEDHEALTHCARE BENEFITS OF	158,876	3.04	483	29	0.18	6.00
H4604: UNITEDHEALTHCARE OF UTAH, IN	38,364	8.91	342	7	0.18	2.05
H4837: UNITEDHEALTHCARE OF WISCONSI	1,982	11.60	23	2	1.01	8.70
H4971: UNITEDHEALTHCARE INSURANCE C	2,081	21.62	45	1	0.48	2.22
H5005: UNITEDHEALTHCARE OF WASHINGT	52,898	5.37	284	18	0.34	6.34
H5008: UNITEDHEALTHCARE INSURANCE C	3,678	13.87	51	1	0.27	1.96
H5253: UNITEDHEALTHCARE OF WISCONSI	72,095	7.27	524	12	0.17	2.29
H5403: ON LOK SENIOR HEALTH SERVICE	1,124	0.00	0	0	0.00	-
H5405: CENTER FOR ELDER'S INDEPENDEN	473	0.00	0	0	0.00	-
H5406: SUTTER HEALTH SACRAMENTO SIE	206	0.00	0	0	0.00	-

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H5407: CITRUS HEALTH CARE, INC.	4,195	4.05	17	0	0.00	0.00
H5417: UNITEDHEALTHCARE INSURANCE C	1,993	14.05	28	0	0.00	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	35,484	63.27	2,245	121	3.41	5.39
H5424: UNITEDHEALTHCARE INSURANCE C	13,055	3.83	50	0	0.00	0.00
H5425: SCAN HEALTH PLAN	104,073	7.41	771	83	0.80	10.77
H5428: SAN MATEO HEALTH COMMISSION	8,477	9.32	79	2	0.24	2.53
H5430: ONECARE BY CARE1ST HEALTH PL	1,627	84.82	138	10	6.15	7.25
H5433: ORANGE COUNTY HEALTH AUTHORI	13,778	10.96	151	23	1.67	15.23
H5435: UNITEDHEALTHCARE INSURANCE C	74,432	31.32	2,331	57	0.77	2.45
H5440: UNITEDHEALTHCARE INSURANCE C	357	36.41	13	0	0.00	0.00
H5444: RMS DM, LLC DEMO PROJECT	-	-	0	0	-	-
H5507: UNITEDHEALTHCARE INSURANCE C	4,719	14.83	70	0	0.00	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	1,143	4.37	5	0	0.00	0.00
H5532: UNITEDHEALTHCARE INSURANCE C	1,714	15.75	27	0	0.00	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	16,794	44.54	748	11	0.65	1.47
H5587: HEALTH CHOICE ARIZONA, INC.	4,096	22.46	92	5	1.22	5.43
H5609: GEMCARE HEALTH PLAN INC.	8,091	5.44	44	0	0.00	0.00
H5629: COMMUNITY ELDERCARE OF SAN	143	0.00	0	0	0.00	-
H5640: IEHP HEALTH ACCESS	7,751	3.61	28	2	0.26	7.14
H5652: UNITEDHEALTHCARE INSURANCE C	4,351	8.96	39	0	0.00	0.00
H5665: CARE IMPROVEMENT PLUS OF MA	420	11.90	5	0	0.00	0.00
H5697: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	7,191	12.24	88	1	0.14	1.14
H5782: PARTNERSHIP HEALTHPLAN OF CA	7,542	1.72	13	1	0.13	7.69
H5811: SCAN HEALTH PLAN	2,849	9.13	26	12	4.21	46.15
H5852: AIDS HEALTHCARE FOUNDATION	823	3.65	3	1	1.22	33.33
H5928: CARE1ST HEALTH PLAN	23,623	3.60	85	11	0.47	12.94

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H5943: SCAN HEALTH PLAN	678	2.95	2	0	0.00	0.00
H5969: ALOHACARE	1,873	0.00	0	0	0.00	-
H5985: ABRAZO ADVANTAGE HEALTH PLAN	3,434	28.54	98	6	1.75	6.12
H5998: UNITEDHEALTHCARE PLAN OF THE	-	-	9	1	-	11.11
H6050: KAISER FOUNDATION HP, INC.	650	13.85	9	0	0.00	0.00
H6052: KAISER FOUNDATION HP, INC.	2,523	3.96	10	0	0.00	0.00
H6053: SANTE FE EMPLOYEES HOSPITAL	619	0.00	0	0	0.00	-
H6360: KAISER FOUNDATION HP OF OHIO	18,087	1.55	28	3	0.17	10.71
H6528: CARE IMPROVEMENT PLUS SOUTH	12,362	0.49	6	0	0.00	0.00
H6952: UNITEDHEALTHCARE COMMUNITY P	3,991	34.58	138	1	0.25	0.72
H7086: COMMUNITY HEALTH GROUP	1,159	0.86	1	0	0.00	0.00
H7187: UNITEDHEALTHCARE INSURANCE C	13,801	17.68	244	4	0.29	1.64
H7292: ALAMEDA ALLIANCE JOINT POWER	4,900	4.08	20	3	0.61	15.00
H7352: UNIVERSITY CARE ADVANTAGE, L	3,226	11.78	38	5	1.55	13.16
H7949: PACIFICARE OF NEVADA, INC.	2,329	1.72	4	0	0.00	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	6,213	16.26	101	0	0.00	0.00
H9003: KAISER FOUNDATION HP OF THE	63,842	3.09	197	4	0.06	2.03
H9011: UNITEDHEALTHCARE OF FLORIDA,	14,977	32.45	486	3	0.20	0.62
H9104: SCAN HEALTH PLAN	8,086	13.60	110	17	2.10	15.45
H9385: SCAN HEALTH PLAN OF ARIZONA	12,699	14.65	186	31	2.44	16.67
R3175: UNITEDHEALTHCARE INSURANCE C	6,811	5.29	36	1	0.15	2.78
R3444: CARE IMPROVEMENT PLUS SOUTH	23,514	13.82	325	104	4.42	32.00
R5287: UNITEDHEALTHCARE INSURANCE C	180,284	14.60	2,633	54	0.30	2.05
R5342: UNITEDHEALTHCARE INSURANCE C	49,762	18.45	918	18	0.36	1.96
R5674: SIERRA HEALTH AND LIFE INSUR	7,879	3.43	27	3	0.38	11.11
R6801: CARE IMPROVEMENT PLUS OF TEX	29,368	10.42	306	68	2.32	22.22
R7439: HAWAII MEDICAL SERVICE ASSOC	23,980	0.54	13	5	0.21	38.46

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R7444: UNITEDHEALTHCARE INSURANCE C	20,296	18.03	366	4	0.20	1.09
R9896: CARE IMPROVEMENT PLUS SOUTH	56,546	16.54	935	280	4.95	29.95
S5820: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00

**Region=10: SEATTLE**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0351: HEALTH NET OF ARIZONA, INC.	43,170	6.51	281	45	1.04	16.01
H0490: MOLINA HEALTHCARE OF OHIO	195	5.13	1	0	0.00	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	18,467	2.87	53	8	0.43	15.09
H0562: HEALTH NET OF CALIFORNIA	135,843	6.49	882	75	0.55	8.50
H0908: BUCKEYE COMMUNITY HEALTH PLA	863	0.00	0	0	0.00	-
H1302: BLUE CROSS OF IDAHO HLTH SER	12,268	1.79	22	5	0.41	22.73
H1304: REGENCE BLUE SHIELD OF IDAHO	4,995	2.80	14	3	0.60	21.43
H1350: BLUE CROSS OF IDAHO HEALTH S	19,665	3.10	61	9	0.46	14.75
H2174: TRILLIUM COMMUNITY HEALTH PL	3,375	10.96	37	8	2.37	21.62
H2241: GOLDEN STATE MEDICARE HEALTH	785	5.10	4	0	0.00	0.00
H2810: GROUP HEALTH OPTIONS	3,680	3.53	13	2	0.54	15.38
H2906: HOMETOWN HEALTH PLAN	1,224	2.45	3	1	0.82	33.33
H2960: HOMETOWN HEALTH PLAN	9,151	5.57	51	5	0.55	9.80
H3410: STERLING LIFE INSURANCE COMP	21,273	5.64	120	16	0.75	13.33
H3809: PROVIDENCE HEALTH & SERVICES	956	1.05	1	0	0.00	0.00
H3810: MID ROGUE INDEPENDENT PHYSIC	3,706	9.17	34	1	0.27	2.94
H3811: SAMARITAN HEALTH PLANS, INC.	5,274	2.09	11	0	0.00	0.00
H3813: ODS HEALTH PLAN, INC.	7,672	1.82	14	5	0.65	35.71
H3814: ATRIO HEALTH PLANS	1,968	8.64	17	5	2.54	29.41

**RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2012 divided by the mid-year enrollment, times 1,000.**

**TABLE 5A - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3815: CITIZENS CHOICE HEALTHPLAN	12,009	4.83	58	4	0.33	6.90
H3817: REGENCE BLUECROSS BLUESHIELD	58,290	0.91	53	11	0.19	20.75
H3818: FAMILYCARE HEALTH PLANS, INC	2,721	5.51	15	1	0.37	6.67
H3864: PACIFICSOURCE COMMUNITY HEAL	12,184	9.27	113	7	0.57	6.19
H4605: REGENCE BLUECROSS BLUESHIELD	16,914	2.13	36	11	0.65	30.56
H4754: PACIFICSOURCE COMMUNITY HEAL	5,096	3.34	17	1	0.20	5.88
H4917: STERLING LIFE INSURANCE COMP	-	-	4	1	-	25.00
H5006: STERLING LIFE INSURANCE COMP	10,012	7.59	76	8	0.80	10.53
H5007: PROVIDENCE HEALTH SYSTEM	422	0.00	0	0	0.00	-
H5009: REGENCE BLUESHIELD	22,964	1.57	36	6	0.26	16.67
H5010: ASURIS NORTHWEST HEALTH	2,009	0.00	0	0	0.00	-
H5016: PROVIDENCE HEALTH PLANS	1,072	3.73	4	0	0.00	0.00
H5050: GROUP HEALTH COOPERATIVE	74,335	3.74	278	32	0.43	11.51
H5162: STERLING LIFE INSURANCE COMP	468	19.23	9	1	2.14	11.11
H5294: SUPERIOR HEALTH PLAN, INC.	1,635	20.80	34	3	1.83	8.82
H5439: HEALTH NET LIFE INSURANCE CO	5,164	51.51	266	8	1.55	3.01
H5445: HEALTH HERO NETWORK, INC DEM	-	-	0	0	-	-
H5520: HEALTH NET LIFE INSURANCE CO	44,363	3.40	151	12	0.27	7.95
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,385	80.14	111	6	4.33	5.41
H5628: MOLINA HEALTHCARE OF UTAH, I	8,258	14.05	116	23	2.79	19.83
H5649: CENTRAL HEALTH PLAN OF CALIF	12,406	5.80	72	4	0.32	5.56
H5810: MOLINA HEALTHCARE OF CALIFOR	7,047	41.58	293	31	4.40	10.58
H5823: MOLINA HEALTHCARE OF WASHING	5,701	7.02	40	5	0.88	12.50
H5826: COMMUNITY HEALTH PLAN OF WAS	18,655	7.67	143	23	1.23	16.08
H5859: HEALTH PLAN OF CAREOREGON, I	8,266	6.29	52	11	1.33	21.15
H5862: BLUE CROSS OF IDAHO HEALTH S	-	-	1	0	-	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	8,892	18.67	166	56	6.30	33.73

*RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2012 divided by the mid-year enrollment, times 1,000.*

**TABLE 5A - 2012**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2012, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5995: ATRIO HEALTH PLANS	3,123	7.36	23	3	0.96	13.04
H6743: ATRIO HEALTH PLANS	4,418	2.26	10	3	0.68	30.00
H6815: HEALTH NET HEALTH PLAN OF OR	139	0.00	0	0	0.00	-
H7006: ATRIO HEALTH PLANS	2,665	3.00	8	5	1.88	62.50
H7173: PEACH STATE HEALTH PLAN, INC	37	0.00	0	0	0.00	-
H7341: STERLING LIFE INSURANCE COMP	-	-	4	1	-	25.00
H7678: MOLINA HEALTHCARE OF TEXAS,	827	2.42	2	2	2.42	100.00
H8130: MOLINA HEALTHCARE OF FLORIDA	865	2.31	2	1	1.16	50.00
H8189: MANAGED HEALTH SERVICES, WIS	551	0.00	0	0	0.00	-
H9047: PROVIDENCE HEALTH PLAN	39,685	5.32	211	24	0.60	11.37
H9082: MOLINA HEALTHCARE OF NEW MEX	890	13.48	12	1	1.12	8.33
H9302: SOUNDPATH HEALTH, INC.	16,789	1.97	33	5	0.30	15.15
H9779: STERLING LIFE INSURANCE COMP	-	-	1	0	-	0.00
R5863: HEALTH NET LIFE INSURANCE CO	-	-	2	0	-	0.00

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
<b>TOTALS:</b>	13,584,859	8.07	109,630	5,776	0.43	5.27

**RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2012 divided by the mid-year enrollment, times 1,000.**

**TABLE 6 - 2012 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2012, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0523: AETNA HEALTH OF CALIFORNIA,I	25,187	1.03	26	17	65.38	0	0.00	1	3.85	7	26.92	1	3.85
H1109: AETNA HEALTH INC.(GEORGIA)	3,010	0.66	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1110: AETNA LIFE INSURANCE COMPANY	4,375	0.23	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2112: AETNA HEALTH, INC. (PA)	6,289	1.27	8	5	62.50	0	0.00	0	0.00	2	25.00	1	12.50
H2219: FALLON COMMUNITY HEALTH PLAN	893	2.24	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	15,167	0.26	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HMO, INC.	90,410	0.64	58	51	87.93	6	10.34	0	0.00	0	0.00	1	1.72
H2261: BCBS OF MASSACHUSETTS HMO B	11,987	1.17	14	11	78.57	1	7.14	1	7.14	1	7.14	0	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	217	4.61	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3152: AETNA HEALTH, INC. (NJ)	38,739	0.93	36	16	44.44	8	22.22	1	2.78	10	27.78	1	2.78
H3312: AETNA HEALTH, INC. (NY)	13,543	1.26	17	11	64.71	1	5.88	0	0.00	3	17.65	2	11.76
H3597: AETNA HEALTH, INC. (ME)	3,729	0.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3623: AETNA HEALTH, INC. (PA)	6,254	0.96	6	2	33.33	0	0.00	0	0.00	4	66.67	0	0.00
H3931: AETNA HEALTH, INC. (PA)	37,273	0.67	25	14	56.00	2	8.00	0	0.00	9	36.00	0	0.00
H4152: BLUE CROSS & BLUE SHIELD OF	32,355	0.49	16	16	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4523: AETNA HEALTH, INC. (TX)	7,720	0.78	6	3	50.00	0	0.00	0	0.00	3	50.00	0	0.00
H4524: AETNA LIFE INSURANCE COMPANY	10,818	0.37	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H5414: AETNA HEALTH, INC. (FL)	3,577	0.56	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	265,160	0.57	152	97	63.82	21	13.82	4	2.63	29	19.08	1	0.66
H5793: AETNA HEALTH, INC. (CT)	4,653	0.86	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H5813: AETNA HEALTH, INC. (PA)	1,933	1.03	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H7908: AETNA HEALTH, INC. (PA)	653	1.53	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H8578: HEALTH NEW ENGLAND, INC.	7,137	0.42	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H8684: AETNA LIFE INSURANCE COMPANY	1,312	0.76	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	30,736	1.43	44	23	52.27	13	29.55	0	0.00	6	13.64	2	4.55

*Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.*

**TABLE 6 - 2012 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2012, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3154: HORIZON HEALTHCARE OF NEW JE	67,493	1.97	133	83	62.41	41	30.83	4	3.01	0	0.00	5	3.76
H3240: AMERIGROUP NEW JERSEY, INC.	4,184	0.96	4	2	50.00	0	0.00	1	25.00	1	25.00	0	0.00
H3305: MVP HEALTH PLAN, INC.	47,973	0.56	27	24	88.89	2	7.41	0	0.00	1	3.70	0	0.00
H3327: TOUCHSTONE HEALTH HMO, INC.	11,669	1.63	19	16	84.21	2	10.53	0	0.00	1	5.26	0	0.00
H3328: NEW YORK STATE CATHOLIC HLTH	9,650	0.21	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	112,279	0.31	35	24	68.57	7	20.00	0	0.00	3	8.57	1	2.86
H3335: EXCELLUS HEALTH PLAN, INC.	36,904	0.51	19	16	84.21	2	10.53	0	0.00	1	5.26	0	0.00
H3337: LIBERTY HEALTH ADVANTAGE, IN	4,606	0.43	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS	5,643	0.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3346: MVP HEALTH PLAN, INC.	40,207	0.32	13	11	84.62	1	7.69	1	7.69	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	15,636	1.41	22	14	63.64	5	22.73	0	0.00	3	13.64	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	52,518	0.57	30	21	70.00	5	16.67	0	0.00	0	0.00	4	13.33
H3356: EXCELLUS HEALTH PLAN, INC.	1,621	0.62	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3359: MANAGED HEALTH, INC.	101,386	0.26	26	7	26.92	3	11.54	1	3.85	9	34.62	6	23.08
H3362: INDEPENDENT HEALTH ASSOCIATI	67,467	0.18	12	8	66.67	2	16.67	0	0.00	1	8.33	1	8.33
H3384: HEALTHNOW NEW YORK INC	39,082	0.08	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	25,372	0.83	21	15	71.43	4	19.05	0	0.00	1	4.76	1	4.76
H3528: CONNECTICARE, INC.	41,641	0.26	11	6	54.55	2	18.18	2	18.18	1	9.09	0	0.00
H4003: MMM HEALTHCARE, INC.	174,523	0.13	22	16	72.73	1	4.55	0	0.00	2	9.09	3	13.64
H4004: PREFERRED MEDICARE CHOICE, I	40,066	0.20	8	4	50.00	0	0.00	0	0.00	2	25.00	2	25.00
H4006: MCS ADVANTAGE INC.	62,490	0.18	11	7	63.64	2	18.18	0	0.00	1	9.09	1	9.09
H4866: CUATRO LLC	1,398	0.72	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	5,025	0.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5526: HEALTHNOW NEW YORK INC.	18,324	0.33	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H5528: GROUP HEALTH INCORPORATED	22,296	0.58	13	8	61.54	4	30.77	0	0.00	1	7.69	0	0.00
H5549: VNS CHOICE	9,046	0.11	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5577: MCS ADVANTAGE INC.	48,964	0.41	20	15	75.00	3	15.00	0	0.00	1	5.00	1	5.00
H5746: AMERIGROUP COMMUNITY CARE OF	2,893	0.35	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00

*Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.*

**TABLE 6 - 2012 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2012, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5817: AMERIGROUP TEXAS, INC.	14,854	0.20	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H5887: FIRST MEDICAL HEALTH PLAN, I	4,001	0.25	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5896: AMERIGROUP MARYLAND, INC.	1,610	0.62	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5991: AFFINITY HEALTH PLAN, INC.	3,483	2.87	10	6	60.00	0	0.00	0	0.00	2	20.00	2	20.00
H6181: AMERIGROUP NEW YORK, LLC	1,501	0.67	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H6264: HEALTHPLUS PHSP, INC.	5,853	0.17	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7015: HEALTHFIRST HEALTH PLAN OF N	7,416	0.27	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H7200: AMERIGROUP TENNESSEE, INC.	3,317	0.30	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8991: AMERIGROUP FLORIDA, INC.	1,917	0.52	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	6,598	0.76	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9859: MVP HEALTH PLAN, INC.	9,957	0.60	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00

**Region=03: PHILADELPHIA**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2154: AETNA U.S. HEALTHCARE, INC.	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3156: AMERIHEALTH HMO, INC	1,986	1.01	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3672: HOMETOWN HEALTH PLAN	4,540	0.22	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3907: UPMC HEALTH PLAN, INC.	89,371	0.37	33	24	72.73	5	15.15	0	0.00	3	9.09	1	3.03
H3909: QCC INSURANCE COMPANY	5,500	0.91	5	4	80.00	0	0.00	0	0.00	0	0.00	1	20.00
H3916: HIGHMARK, INC.	187,681	1.46	274	208	75.91	36	13.14	10	3.65	16	5.84	4	1.46
H3923: CAPITAL ADVANTAGE INSURANCE	18,160	0.22	4	3	75.00	0	0.00	1	25.00	0	0.00	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	11,841	0.34	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, I	76,127	0.60	46	31	67.39	9	19.57	1	2.17	5	10.87	0	0.00
H3954: GEISINGER HEALTH PLAN	43,577	0.21	9	4	44.44	2	22.22	1	11.11	2	22.22	0	0.00
H3957: KEYSTONE HEALTH PLAN WEST, I	131,064	1.92	252	171	67.86	46	18.25	8	3.17	22	8.73	5	1.98
H3962: KEYSTONE HEALTH PLAN CENTRAL	13,144	0.68	9	5	55.56	3	33.33	0	0.00	1	11.11	0	0.00
H4279: UPMC FOR YOU, INC	5,769	0.17	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5106: HIGHMARK HEALTH INSURANCE CO	11,659	1.72	20	14	70.00	4	20.00	0	0.00	1	5.00	1	5.00

*Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.*

**TABLE 6 - 2012 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2012, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5151: HEALTH PLAN OF THE UPPER OHI	9,013	0.33	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5533: UPMC HEALTH NETWORK	14,719	0.27	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H5932: GATEWAY HEALTH PLAN, INC.	29,574	0.91	27	16	59.26	6	22.22	0	0.00	2	7.41	3	11.11
H9670: UPMC HEALTH BENEFITS, INC.	1,074	0.93	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

**Region=04: ATLANTA**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	41,461	0.72	30	20	66.67	8	26.67	0	0.00	2	6.67	0	0.00
H0117: WELLCARE OF OHIO, INC.	4,769	0.63	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H0154: VIVA HEALTH, INC.	38,034	0.26	10	6	60.00	3	30.00	0	0.00	1	10.00	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC	4,953	1.82	9	0	0.00	0	0.00	0	0.00	9	100.00	0	0.00
H0913: WELLCARE HEALTH PLANS OF NEW	2,148	0.93	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H1016: AVMED, INC	31,255	0.32	10	7	70.00	3	30.00	0	0.00	0	0.00	0	0.00
H1026: HEALTH OPTIONS, INC	12,163	0.49	6	3	50.00	1	16.67	0	0.00	1	16.67	1	16.67
H1032: WELL CARE OF FLORIDA, INC.	65,638	0.91	60	24	40.00	7	11.67	0	0.00	19	31.67	10	16.67
H1035: FLORIDA HEALTH CARE PLAN, IN	13,037	0.08	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS, I	23,640	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	15,753	0.95	15	0	0.00	1	6.67	0	0.00	11	73.33	3	20.00
H1216: HARMONY HEALTH PLAN OF ILLIN	3,045	0.99	3	0	0.00	0	0.00	0	0.00	2	66.67	1	33.33
H1264: WELLCARE OF TEXAS, INC.	12,942	0.70	9	2	22.22	0	0.00	0	0.00	5	55.56	2	22.22
H1416: HARMONY HEALTH PLAN OF ILLIN	11,409	0.53	6	1	16.67	0	0.00	0	0.00	5	83.33	0	0.00
H1903: WELLCARE OF LOUISIANA, INC.	5,771	0.52	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H3361: WELLCARE_OF NEW YORK, INC.	28,024	1.25	35	7	20.00	2	5.71	1	2.86	23	65.71	2	5.71
H3404: BLUE CROSS AND BLUE SHIELD O	11,810	0.85	10	6	60.00	1	10.00	0	0.00	2	20.00	1	10.00
H3449: BLUE CROSS AND BLUE SHIELD O	73,890	0.77	57	43	75.44	4	7.02	0	0.00	6	10.53	4	7.02
H5087: EASY CHOICE HEALTH PLAN INC.	31,869	0.13	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5404: UNIVERSAL HEALTH CARE, INC.	50,291	0.20	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00
H5427: FREEDOM HEALTH PLAN, INC.	46,393	0.17	8	6	75.00	0	0.00	0	0.00	2	25.00	0	0.00

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**TABLE 6 - 2012 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2012, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5431: HEALTHSUN HEALTH PLANS, INC.	13,874	0.36	5	2	40.00	1	20.00	0	0.00	2	40.00	0	0.00
H5434: BLUE CROSS AND BLUE SHIELD O	4,282	1.17	5	1	20.00	4	80.00	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	2,968	0.67	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	25,913	0.08	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H5696: PHYSICIANS UNITED PLAN, INC.	23,269	0.09	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5938: CAPITAL HEALTH PLAN	13,371	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	32,882	0.36	12	5	41.67	4	33.33	0	0.00	3	25.00	0	0.00
H8098: UNIVERSAL HEALTH CARE INSURA	23,123	0.04	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H9266: PIEDMONT HEALTH SERVICES, IN	115	8.70	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	39,400	0.18	7	2	28.57	4	57.14	0	0.00	0	0.00	1	14.29

**Region=05: CHICAGO**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0544: CAREMORE HEALTH PLAN	49,475	0.42	21	15	71.43	4	19.05	1	4.76	1	4.76	0	0.00
H0564: BLUE CROSS OF CALIFORNIA	12,199	0.25	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1417: HEALTH ALLIANCE MEDICAL PLAN	5,848	3.76	22	10	45.45	11	50.00	0	0.00	1	4.55	0	0.00
H1463: HEALTH ALLIANCE MEDICAL PLAN	5,692	4.92	28	14	50.00	13	46.43	1	3.57	0	0.00	0	0.00
H1517: ANTHEM INSURANCE COMPANIES,	8,176	0.24	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	6,320	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	9,580	0.21	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2312: HEALTH ALLIANCE PLAN OF MICH	40,281	0.20	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H2320: PRIORITY HEALTH	65,369	0.05	3	0	0.00	3	100.00	0	0.00	0	0.00	0	0.00
H2322: ALLIANCE HEALTH AND LIFE INS	3,663	0.27	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2425: BLUE PLUS	9,559	0.21	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H2450: MEDICA INSURANCE COMPANY	127,691	0.01	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2456: UCARE MINNESOTA	9,251	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2459: UCARE MINNESOTA	85,417	0.04	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2462: GROUP HEALTH PLAN, INC.	42,541	0.05	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2012 EXPEDITED APPEALS**  
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**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2593: CAREMORE HEALTH PLAN OF ARIZ	13,542	0.44	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2836: ANTHEM HEALTH PLANS, INC.	9,435	0.32	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H2997: ROCKY MOUNTAIN HOSPITAL AND	20,291	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3044: NHP OF INDIANA, LLC	2,912	1.72	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	72,137	0.15	11	7	63.64	4	36.36	0	0.00	0	0.00	0	0.00
H3370: EMPIRE HEALTHCHOICE HMO, INC	65,716	0.29	19	12	63.16	4	21.05	0	0.00	1	5.26	2	10.53
H3621: SUMMACARE, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3653: PARAMOUNT CARE, INC	13,876	0.14	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	90,468	0.14	13	8	61.54	4	30.77	0	0.00	0	0.00	1	7.69
H3660: SUMMACARE INC.	24,198	0.25	6	4	66.67	0	0.00	2	33.33	0	0.00	0	0.00
H3664: AULTCARE INSURANCE COMPANY	18,688	0.11	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3668: MT. CARMEL HEALTH PLAN, INC.	29,967	0.10	3	2	66.67	0	0.00	1	33.33	0	0.00	0	0.00
H4346: CAREMORE HEALTH PLAN OF NEVA	4,056	0.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	27,419	0.07	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	37,498	0.13	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H5215: NETWORK HEALTH INSURANCE COR	46,941	0.28	13	10	76.92	2	15.38	1	7.69	0	0.00	0	0.00
H5262: GUNDERSEN LUTHERAN HEALTH PL	13,246	2.04	27	19	70.37	6	22.22	1	3.70	1	3.70	0	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	7,695	0.52	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H5529: COMMUNITY INSURANCE COMPANY	34,099	0.09	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5530: ANTHEM HEALTH PLANS OF KENTU	5,913	0.34	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGA	46,636	0.11	5	2	40.00	2	40.00	0	0.00	0	0.00	1	20.00
H7220: INDIANA UNIVERSITY HEALTH PL	8,220	0.24	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND H	48,093	0.08	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8822: ADVANTAGE HEALTH SOLUTIONS,	1,984	0.50	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H9572: BLUE CROSS BLUE SHIELD OF MI	222,413	0.02	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9947: BLUE CROSS BLUE SHIELD OF GE	10,377	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	171,045	0.08	14	9	64.29	1	7.14	1	7.14	3	21.43	0	0.00
R9943: ANTHEM BLUE CROSS LIFE AND H	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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**Decisions, by Region and Plan**

Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0150: HEALTHSPRING OF ALABAMA, INC	38,057	0.05	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	22,987	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	35,784	0.61	22	14	63.64	3	13.64	0	0.00	0	0.00	5	22.73
H1415: HEALTHSPRING OF TENNESSEE, I	11,719	0.26	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1961: PEOPLES HEALTH, INC.	50,318	0.20	10	5	50.00	4	40.00	0	0.00	1	10.00	0	0.00
H2108: BRAVO HEALTH MID- ATLANTIC I	24,082	0.25	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	11,449	3.49	40	16	40.00	13	32.50	1	2.50	9	22.50	1	2.50
H2816: AMERICAN PROGRESSIVE LIFE &	25,355	0.04	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	23,782	0.04	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3251: LOVELACE HEALTH SYSTEM, INC.	31,088	0.06	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3333: AMERICAN PROGRESSIVE LIFE &	1,559	0.64	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3755: COMMUNITY CARE HMO, INC	28,234	0.43	12	10	83.33	0	0.00	0	0.00	0	0.00	2	16.67
H3949: BRAVO HEALTH PENNSYLVANIA IN	48,397	0.68	33	26	78.79	4	12.12	0	0.00	3	9.09	0	0.00
H3964: BRAVO HEALTH PENNSYLVANIA, I	25,986	0.81	21	18	85.71	1	4.76	0	0.00	1	4.76	1	4.76
H4407: HEALTHSPRING OF TENNESSEE, I	5,512	0.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4454: HEALTHSPRING OF TENNESSEE, I	75,498	0.38	29	22	75.86	6	20.69	0	0.00	0	0.00	1	3.45
H4506: SELECTCARE OF TEXAS, INC.	46,048	1.54	71	34	47.89	19	26.76	0	0.00	14	19.72	4	5.63
H4513: HEALTHSPRING LIFE & HEALTH I	54,326	0.20	11	10	90.91	0	0.00	0	0.00	0	0.00	1	9.09
H4525: SHA, L.L.C	3,591	0.28	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	29,519	0.30	9	3	33.33	2	22.22	0	0.00	4	44.44	0	0.00
H4564: SCOTT AND WHITE HEALTH PLAN	24,743	0.28	7	6	85.71	0	0.00	0	0.00	0	0.00	1	14.29
H5378: THE PYRAMID LIFE INSURANCE C	5,427	3.50	19	8	42.11	6	31.58	1	5.26	4	21.05	0	0.00
H5410: HEALTHSPRING OF FLORIDA, INC	41,270	0.99	41	35	85.37	3	7.32	0	0.00	1	2.44	2	4.88
H5576: VANTAGE HEALTH PLAN, INC.	8,654	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC	4,480	1.56	7	4	57.14	2	28.57	0	0.00	0	0.00	1	14.29
H6169: THE PYRAMID LIFE INSURANCE C	19,347	0.10	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H7281: BRAVO HEALTH PENNSYLVANIA, I	4,907	0.82	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H7787: HEALTHSPRING LIFE & HEALTH I	8,556	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9184: BRAVO HEALTH MID-ATLANTIC, I	958	1.04	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00

**Region=07: KANSAS CITY**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0108: HUMANA HEALTH PLAN OF CALIFO	13,774	0.44	6	2	33.33	1	16.67	0	0.00	2	33.33	1	16.67
H0248: HUMANA INSURANCE COMPANY	5,429	0.37	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0307: HUMANA HEALTH PLAN, INC.	21,662	0.32	7	1	14.29	1	14.29	0	0.00	4	57.14	1	14.29
H0317: HUMANA INSURANCE COMPANY	9,788	0.72	7	0	0.00	0	0.00	0	0.00	7	100.00	0	0.00
H0623: HUMANA INSURANCE COMPANY	8,392	0.60	5	0	0.00	0	0.00	0	0.00	5	100.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	64,644	0.26	17	13	76.47	0	0.00	0	0.00	2	11.76	2	11.76
H1036: HUMANA MEDICAL PLAN, INC.	281,474	0.13	36	21	58.33	1	2.78	0	0.00	11	30.56	3	8.33
H1406: HUMANA HEALTH PLAN, INC.	33,491	0.48	16	8	50.00	2	12.50	0	0.00	5	31.25	1	6.25
H1418: HUMANA INSURANCE COMPANY	12,123	0.33	4	1	25.00	0	0.00	0	0.00	2	50.00	1	25.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	4,357	0.69	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1510: HUMANA INSURANCE COMPANY	22,422	0.58	13	4	30.77	0	0.00	0	0.00	7	53.85	2	15.38
H1681: HUMANA INSURANCE COMPANY	7,278	0.55	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00
H1716: HUMANA INSURANCE COMPANY	12,677	0.24	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1806: HUMANA INSURANCE COMPANY	13,819	0.29	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H1837: ESSENCE HEALTHCARE, INC.	4,407	0.45	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H1906: HUMANA HEALTH BENEFIT PLAN O	1,771	1.69	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	90,509	0.77	70	41	58.57	4	5.71	0	0.00	24	34.29	1	1.43
H2012: HUMANA HEALTH PLAN, INC.	73,893	0.41	30	7	23.33	2	6.67	0	0.00	21	70.00	0	0.00
H2029: HUMANA INSURANCE OF PUERTO R	3,740	0.80	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	11,384	0.09	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H2542: HUMANA INSURANCE COMPANY	14,172	0.42	6	2	33.33	0	0.00	0	0.00	4	66.67	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	34,737	0.20	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2649: HUMANA HEALTH PLAN, INC.	36,817	0.30	11	6	54.55	0	0.00	0	0.00	4	36.36	1	9.09

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H2899: ARCADIAN HEALTH PLAN OF NORT	2,071	0.48	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2944: HUMANA INSURANCE COMPANY	59,000	0.31	18	3	16.67	1	5.56	0	0.00	12	66.67	2	11.11
H3028: HUMANA HEALTH PLAN, INC.	2,764	0.36	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3405: HUMANA INSURANCE COMPANY	12,944	0.70	9	0	0.00	0	0.00	0	0.00	8	88.89	1	11.11
H3619: HUMANA INSURANCE COMPANY	30,466	0.59	18	4	22.22	0	0.00	0	0.00	13	72.22	1	5.56
H4007: HUMANA HEALTH PLANS OF PUERT	22,324	0.13	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	6,625	0.75	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H4408: HUMANA INSURANCE COMPANY	11,207	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4461: CARITEN HEALTH PLAN, INC.	83,491	0.12	10	6	60.00	0	0.00	0	0.00	4	40.00	0	0.00
H4510: HUMANA HEALTH PLAN OF TEXAS,	45,598	0.39	18	0	0.00	0	0.00	0	0.00	18	100.00	0	0.00
H4520: HUMANA INSURANCE COMPANY	17,366	0.63	11	2	18.18	0	0.00	0	0.00	8	72.73	1	9.09
H4529: ARCADIAN HEALTH PLAN, INC.	15,266	0.07	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H4606: HUMANA INSURANCE COMPANY	10,714	0.28	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H4785: HUMANA HEALTH BENEFIT PLAN O	485	2.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4956: HUMANA INSURANCE COMPANY	9,502	0.53	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H5214: HUMANA INSURANCE COMPANY	28,785	0.76	22	3	13.64	0	0.00	0	0.00	19	86.36	0	0.00
H5216: HUMANA INSURANCE COMPANY	18,071	0.44	8	2	25.00	1	12.50	0	0.00	5	62.50	0	0.00
H5291: HUMANA HEALTH PLAN, INC.	8,859	0.34	3	0	0.00	0	0.00	0	0.00	2	66.67	1	33.33
H5415: HUMANA HEALTH INSURANCE COMP	12,586	0.79	10	8	80.00	0	0.00	0	0.00	2	20.00	0	0.00
H5416: ARCADIAN HEALTH PLAN, INC.	9,295	0.22	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H5426: HUMANA ADVANTAGECARE PLAN, I	9,930	0.30	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5470: HUMANA INSURANCE COMPANY	14,386	0.42	6	2	33.33	0	0.00	0	0.00	4	66.67	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	10,381	0.29	3	0	0.00	0	0.00	0	0.00	2	66.67	1	33.33
H5578: ARCADIAN HEALTH PLAN OF GEOR	2,641	0.76	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5700: ARKANSAS COMMUNITY CARE, INC	9,313	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5868: HUMANA INSURANCE COMPANY	18,230	0.27	5	1	20.00	0	0.00	0	0.00	3	60.00	1	20.00
H5970: HUMANA INSURANCE COMPANY OF	5,411	0.37	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H6411: HUMANA INSURANCE COMPANY	8,101	0.25	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H6609: HUMANA INSURANCE COMPANY	404,881	0.57	231	59	25.54	8	3.46	3	1.30	147	63.64	14	6.06
H6900: HUMANA INSURANCE COMPANY	8,197	0.61	5	0	0.00	0	0.00	0	0.00	5	100.00	0	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H7002: HUMANA INSURANCE COMPANY	3,276	1.53	5	2	40.00	0	0.00	0	0.00	1	20.00	2	40.00
H7179: ARCADIAN HEALTH PLAN OF LOUI	3,777	0.26	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H7188: HUMANA INSURANCE COMPANY	7,379	0.54	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00
H7731: MD CARE, INC.	11,045	0.18	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8145: HUMANA INSURANCE COMPANY	182,090	0.21	38	10	26.32	2	5.26	0	0.00	20	52.63	6	15.79
H8644: HUMANA INSURANCE COMPANY	16,550	0.60	10	2	20.00	0	0.00	0	0.00	8	80.00	0	0.00
H8707: HUMANA INSURANCE COMPANY	15,441	0.13	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	12,009	0.92	11	2	18.18	0	0.00	0	0.00	8	72.73	1	9.09
H9503: HUMANA INSURANCE COMPANY	2,282	1.31	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
R5566: WELLMARK IA & SD, & BCBS MN	21,507	0.14	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5826: HUMANA INSURANCE COMPANY	324,980	0.55	178	49	27.53	12	6.74	0	0.00	108	60.67	9	5.06

**Region=08: DENVER**

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H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE	24,171	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1013: COVENTRY HEALTH PLAN OF FLOR	6,399	0.31	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1076: COVENTRY HEALTH CARE OF FLOR	3,493	0.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1609: COVENTRY HEALTH CARE OF IOWA	3,679	0.27	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2611: COVENTRY HEALTH AND LIFE INS	8,527	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	27,647	0.25	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2667: COVENTRY HEALTH CARE OF MISS	21,311	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3959: HEALTHAMERICA PENNSYLVANIA,	28,774	0.28	8	4	50.00	3	37.50	0	0.00	1	12.50	0	0.00
H5302: COVENTRY HEALTH CARE OF GEOR	6,625	0.45	3	0	0.00	3	100.00	0	0.00	0	0.00	0	0.00
H5522: HEALTHASSURANCE PENNSYLVANIA	33,991	0.26	9	5	55.56	3	33.33	0	0.00	0	0.00	1	11.11
H5698: WINDSOR HEALTH PLAN, INC.	50,022	0.32	16	11	68.75	3	18.75	0	0.00	1	6.25	1	6.25
H5850: COVENTRY SUMMIT HEALTH PLAN,	30,654	0.42	13	6	46.15	5	38.46	1	7.69	1	7.69	0	0.00
H7149: COVENTRY HEALTH CARE OF NEBR	3,066	0.98	3	1	33.33	1	33.33	1	33.33	0	0.00	0	0.00
H8393: COVENTRY HEALTH AND LIFE INS	2,808	1.07	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33

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H8649: ALTIUS HEALTH PLANS, INC.	4,339	0.46	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H9847: COVENTRY HEALTH AND LIFE INS	11,285	0.35	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00

**Region=09: SAN FRANCISCO**

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H0084: CARE IMPROVEMENT PLUS OF TEX	5,996	0.17	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	36,340	0.55	20	13	65.00	0	0.00	0	0.00	7	35.00	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	28,193	0.67	19	12	63.16	3	15.79	0	0.00	3	15.79	1	5.26
H0302: MEDISUN, INC.	23,076	0.43	10	8	80.00	1	10.00	0	0.00	0	0.00	1	10.00
H0303: PACIFICARE OF ARIZONA, INC	92,954	0.42	39	18	46.15	7	17.95	0	0.00	10	25.64	4	10.26
H0316: UNITEDHEALTHCARE OF ARIZONA,	26,192	0.27	7	4	57.14	1	14.29	0	0.00	2	28.57	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	26,568	0.23	6	3	50.00	0	0.00	0	0.00	1	16.67	2	33.33
H0401: UNITEDHEALTHCARE OF ARKANSAS	3,838	1.30	5	2	40.00	1	20.00	0	0.00	2	40.00	0	0.00
H0504: CALIFORNIA PHYSICIANS' SERVI	61,806	1.18	73	42	57.53	16	21.92	1	1.37	11	15.07	3	4.11
H0524: KAISER FOUNDATION HP, INC.	847,398	0.25	208	114	54.81	12	5.77	2	0.96	76	36.54	4	1.92
H0542: ALTAMED HEALTH SERVICES CORP	842	1.19	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0543: UNITEDHEALTHCARE OF CALIFORN	327,566	0.79	260	161	61.92	29	11.15	3	1.15	53	20.38	14	5.38
H0609: PACIFICARE OF COLORADO, INC	78,064	0.47	37	14	37.84	2	5.41	0	0.00	14	37.84	7	18.92
H0620: UNITEDHEALTHCARE INSURANCE C	2,176	0.46	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	1,956	1.02	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H0630: KAISER FOUNDATION HP OF CO	78,723	0.22	17	13	76.47	1	5.88	1	5.88	2	11.76	0	0.00
H0710: UNITEDHEALTHCARE INSURANCE C	3,393	0.59	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0752: OXFORD HEALTH PLANS (CT), IN	3,069	0.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	42,685	0.68	29	17	58.62	1	3.45	0	0.00	9	31.03	2	6.90
H1045: PREFERRED CARE PARTNERS INC.	51,680	0.08	4	2	50.00	1	25.00	1	25.00	0	0.00	0	0.00
H1080: UNITEDHEALTHCARE OF FLORIDA,	33,178	0.54	18	11	61.11	1	5.56	0	0.00	3	16.67	3	16.67
H1108: UNITEDHEALTHCARE INSURANCE C	5,114	0.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	6,076	0.33	2	0	0.00	0	0.00	0	0.00	0	0.00	2	100.00

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H1170: KAISER FOUNDATION HP OF GA,	17,683	0.11	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	13,880	0.07	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	239,580	0.61	145	72	49.66	11	7.59	1	0.69	40	27.59	21	14.48
H1944: UNITEDHEALTHCARE INSURANCE C	7,140	0.56	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2001: UNITEDHEALTHCARE INSURANCE C	4,852	0.41	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2150: KAISER FNDN HP OF THE MID-AT	47,361	0.72	34	30	88.24	2	5.88	0	0.00	2	5.88	0	0.00
H2182: UNITEDHEALTHCARE INSURANCE C	17,906	0.56	10	5	50.00	0	0.00	0	0.00	3	30.00	2	20.00
H2226: UNITEDHEALTHCARE INSURANCE C	7,666	0.39	3	0	0.00	0	0.00	0	0.00	2	66.67	1	33.33
H2654: UNITEDHEALTHCARE OF THE MIDW	44,765	0.45	20	8	40.00	3	15.00	0	0.00	5	25.00	4	20.00
H2802: UNITEDHEALTHCARE OF THE MIDL	4,670	0.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2803: UNITEDHEALTHCARE INSURANCE C	8,643	0.58	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H2905: SIERRA HEALTH AND LIFE INSUR	2,793	0.36	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	48,096	0.21	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H3107: OXFORD HEALTH PLANS (NJ), IN	51,845	0.56	29	13	44.83	4	13.79	0	0.00	9	31.03	3	10.34
H3164: AMERICHOICE OF NEW JERSEY, I	8,215	1.10	9	4	44.44	2	22.22	0	0.00	2	22.22	1	11.11
H3209: UNITEDHEALTHCARE INSURANCE C	1,711	1.17	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	73,469	0.69	51	27	52.94	9	17.65	0	0.00	9	17.65	6	11.76
H3379: UNITEDHEALTHCARE OF NEW YORK	8,086	0.87	7	2	28.57	0	0.00	0	0.00	3	42.86	2	28.57
H3387: UNITEDHEALTHCARE OF NEW YORK	5,560	1.98	11	5	45.45	2	18.18	1	9.09	3	27.27	0	0.00
H3456: UNITEDHEALTHCARE OF NORTH CA	89,791	0.46	41	21	51.22	1	2.44	0	0.00	13	31.71	6	14.63
H3659: UNITEDHEALTHCARE OF OHIO, IN	87,702	0.51	45	20	44.44	7	15.56	1	2.22	14	31.11	3	6.67
H3749: UNITEDHEALTHCARE OF OKLAHOMA	29,138	0.31	9	6	66.67	0	0.00	0	0.00	2	22.22	1	11.11
H3805: UNITEDHEALTHCARE OF OREGON,	14,683	0.34	5	1	20.00	0	0.00	0	0.00	2	40.00	2	40.00
H3812: UNITEDHEALTHCARE INSURANCE C	18,894	0.16	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H3887: UNITEDHEALTHCARE INSURANCE C	14,941	0.60	9	4	44.44	1	11.11	0	0.00	2	22.22	2	22.22
H3912: UNITEDHEALTHCARE INSURANCE C	1,574	0.64	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3920: UNITEDHEALTHCARE OF PENNSYLV	20,281	0.64	13	9	69.23	3	23.08	0	0.00	1	7.69	0	0.00
H3921: UNITEDHEALTHCARE INSURANCE C	4,357	0.92	4	0	0.00	1	25.00	0	0.00	3	75.00	0	0.00
H4102: UNITEDHEALTHCARE OF NEW ENGL	29,821	0.64	19	12	63.16	1	5.26	0	0.00	2	10.53	4	21.05
H4406: UNITEDHEALTHCARE PLAN OF THE	7,197	0.14	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00

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H4456: UNITEDHEALTHCARE PLAN OF THE	71,132	0.46	33	15	45.45	4	12.12	0	0.00	5	15.15	9	27.27
H4514: UNITEDHEALTHCARE COMMUNITY P	24,189	0.45	11	6	54.55	0	0.00	0	0.00	4	36.36	1	9.09
H4522: UNITEDHEALTHCARE INSURANCE C	17,281	0.46	8	3	37.50	0	0.00	0	0.00	3	37.50	2	25.00
H4527: PHYSICIANS HEALTH CHOICE OF	31,219	0.61	19	9	47.37	2	10.53	1	5.26	6	31.58	1	5.26
H4590: UNITEDHEALTHCARE BENEFITS OF	158,876	0.37	58	28	48.28	4	6.90	0	0.00	21	36.21	5	8.62
H4604: UNITEDHEALTHCARE OF UTAH, IN	38,364	0.21	8	1	12.50	2	25.00	0	0.00	3	37.50	2	25.00
H4971: UNITEDHEALTHCARE INSURANCE C	2,081	0.48	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5005: UNITEDHEALTHCARE OF WASHINGT	52,898	0.60	32	17	53.13	3	9.38	0	0.00	8	25.00	4	12.50
H5008: UNITEDHEALTHCARE INSURANCE C	3,678	0.27	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5253: UNITEDHEALTHCARE OF WICONSI	72,095	0.22	16	11	68.75	2	12.50	0	0.00	0	0.00	3	18.75
H5407: CITRUS HEALTH CARE, INC.	4,195	0.72	3	1	33.33	0	0.00	0	0.00	1	33.33	1	33.33
H5417: UNITEDHEALTHCARE INSURANCE C	1,993	0.50	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	35,484	0.11	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H5424: UNITEDHEALTHCARE INSURANCE C	13,055	0.38	5	0	0.00	0	0.00	0	0.00	2	40.00	3	60.00
H5425: SCAN HEALTH PLAN	104,073	0.63	66	46	69.70	8	12.12	2	3.03	7	10.61	3	4.55
H5433: ORANGE COUNTY HEALTH AUTHORI	13,778	0.36	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE C	74,432	0.08	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H5507: UNITEDHEALTHCARE INSURANCE C	4,719	0.42	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	16,794	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5587: HEALTH CHOICE ARIZONA, INC.	4,096	0.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5609: GEMCARE HEALTH PLAN INC.	8,091	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5640: IEHP HEALTH ACCESS	7,751	0.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5652: UNITEDHEALTHCARE INSURANCE C	4,351	0.46	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	7,191	0.42	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5782: PARTNERSHIP HEALTHPLAN OF CA	7,542	0.27	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5811: SCAN HEALTH PLAN	2,849	1.76	5	2	40.00	0	0.00	2	40.00	1	20.00	0	0.00
H5928: CARE1ST HEALTH PLAN	23,623	0.30	7	5	71.43	0	0.00	0	0.00	0	0.00	2	28.57
H6360: KAISER FOUNDATION HP OF OHIO	18,087	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6952: UNITEDHEALTHCARE COMMUNITY P	3,991	0.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7187: UNITEDHEALTHCARE INSURANCE C	13,801	0.43	6	1	16.67	0	0.00	0	0.00	2	33.33	3	50.00

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**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H7292: ALAMEDA ALLIANCE JOINT POWER	4,900	0.61	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7352: UNIVERSITY CARE ADVANTAGE, L	3,226	0.93	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	6,213	0.32	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
H9003: KAISER FOUNDATION HP OF THE	63,842	0.13	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H9011: UNITEDHEALTHCARE OF FLORIDA,	14,977	0.13	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H9104: SCAN HEALTH PLAN	8,086	2.10	17	10	58.82	3	17.65	1	5.88	3	17.65	0	0.00
H9385: SCAN HEALTH PLAN OF ARIZONA	12,699	1.18	15	13	86.67	1	6.67	0	0.00	1	6.67	0	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	6,811	0.59	4	2	50.00	1	25.00	0	0.00	0	0.00	1	25.00
R3444: CARE IMPROVEMENT PLUS SOUTH	23,514	0.26	6	5	83.33	0	0.00	1	16.67	0	0.00	0	0.00
R5287: UNITEDHEALTHCARE INSURANCE C	180,284	0.49	89	32	35.96	7	7.87	1	1.12	24	26.97	25	28.09
R5342: UNITEDHEALTHCARE INSURANCE C	49,762	0.54	27	16	59.26	1	3.70	0	0.00	9	33.33	1	3.70
R5674: SIERRA HEALTH AND LIFE INSUR	7,879	0.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R6801: CARE IMPROVEMENT PLUS OF TEX	29,368	0.17	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
R7439: HAWAII MEDICAL SERVICE ASSOC	23,980	0.21	5	1	20.00	2	40.00	0	0.00	2	40.00	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE C	20,296	0.64	13	4	30.77	0	0.00	0	0.00	7	53.85	2	15.38
R9896: CARE IMPROVEMENT PLUS SOUTH	56,546	0.12	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00

**Region=10: SEATTLE**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0351: HEALTH NET OF ARIZONA, INC.	43,170	0.69	30	17	56.67	9	30.00	1	3.33	2	6.67	1	3.33
H0545: INTER VALLEY HEALTH PLAN, IN	18,467	0.32	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H0562: HEALTH NET OF CALIFORNIA	135,843	1.02	138	107	77.54	16	11.59	5	3.62	4	2.90	6	4.35
H1302: BLUE CROSS OF IDAHO HLTH SER	12,268	0.33	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUE SHIELD OF IDAHO	4,995	0.80	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO HEALTH S	19,665	0.41	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,375	0.59	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2810: GROUP HEALTH OPTIONS	3,680	0.82	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H2960: HOMETOWN HEALTH PLAN	9,151	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

*Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.*

**TABLE 6 - 2012 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2012, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3813: ODS HEALTH PLAN, INC.	7,672	0.13	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3815: CITIZENS CHOICE HEALTHPLAN	12,009	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	58,290	0.33	19	16	84.21	2	10.53	0	0.00	1	5.26	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	12,184	0.57	7	2	28.57	2	28.57	0	0.00	1	14.29	2	28.57
H4605: REGENCE BLUECROSS BLUESHIELD	16,914	0.89	15	6	40.00	7	46.67	1	6.67	0	0.00	1	6.67
H5009: REGENCE BLUESHIELD	22,964	0.70	16	12	75.00	2	12.50	0	0.00	0	0.00	2	12.50
H5050: GROUP HEALTH COOPERATIVE	74,335	0.85	63	44	69.84	13	20.63	0	0.00	3	4.76	3	4.76
H5294: SUPERIOR HEALTH PLAN, INC.	1,635	1.83	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	5,164	0.97	5	3	60.00	1	20.00	0	0.00	0	0.00	1	20.00
H5520: HEALTH NET LIFE INSURANCE CO	44,363	0.27	12	6	50.00	2	16.67	0	0.00	2	16.67	2	16.67
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,385	0.72	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	8,258	1.09	9	3	33.33	3	33.33	0	0.00	3	33.33	0	0.00
H5649: CENTRAL HEALTH PLAN OF CALIF	12,406	0.16	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	7,047	0.99	7	4	57.14	2	28.57	0	0.00	1	14.29	0	0.00
H5823: MOLINA HEALTHCARE OF WASHING	5,701	1.05	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WAS	18,655	0.59	11	7	63.64	4	36.36	0	0.00	0	0.00	0	0.00
H5859: HEALTH PLAN OF CAREOREGON, I	8,266	0.12	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	8,892	1.01	9	7	77.78	1	11.11	0	0.00	1	11.11	0	0.00
H9047: PROVIDENCE HEALTH PLAN	39,685	0.15	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H9082: MOLINA HEALTHCARE OF NEW MEX	890	1.12	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H9302: SOUNDPATH HEALTH, INC.	16,789	0.30	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00

**Region=TOTAL ALL REGIONS**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2012	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
<b>: TOTAL</b>	13,584,859	0.42	5,755	3257	56.59	749	13.01	81	1.41	1312	22.80	356	6.19

*Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.*