

Medicare Part C QIC Reconsideration Data for 2015

Annual Report of Part C QIC Activity on Appeals Received in 2015

4/13/2016

Notes on CMS Reconsideration Data

The enclosed reports reflect data on appeals conducted by Medicare's Part C Independent Review Entity for the period 2015. A brief description of the data follows:

Table 1

Table 1 displays the distribution of final reconsideration decisions, and the dollar value of those decisions, by general service classification.

Reconsideration cases are included in this table if the case was received at MAXIMUS Federal during 2015. The decisions that are contained in the table reflect MAXIMUS Federal's determination, including reopening decisions if applicable. Please note that updates for later levels of appeals are not reflected in these data (e.g., Administrative Law Judge hearings). At the national level, the impact of subsequent appeals is not great. But the reader should be aware that the appeal process allows for further actions not reflected herein.

Service is a global classification of the contested care, based on the dollar value of the most expensive service in conflict. A not insignificant portion of cases involve multiple contested services. The classification of a case employed here is based on the plan's account of the dollar value of contested care. Reconsiderations are assigned to the category that corresponds to the most expensive service contested. This has obvious limitations, but serves as a crude descriptor of the contested situation.

The five outcomes of appeal presented in the table are *Recons Upheld* (uphold of the plan decision), *Recons Overturned* (overturn of the plan decision), *Recons Partly Overturned* (partial overturn of the plan decision), *Recons Dismissed* (dismissal of the appeal), and *Recons Withdrawn* (*withdrawal* of the appeal). Cases may be dismissed because MAXIMUS Federal does not have jurisdiction (e.g., in the instance where the enrollee is not eligible for benefits under a managed care plan), or because the appeal does not meet other requirements. The latter include appeals brought by representatives without a properly executed appointment of representative form, or appeals brought by providers not under contract with the managed care organization without a properly executed Waiver of Liability form, or appeals in which there is no beneficiary liability. Withdrawn cases are valid appeals that have not been decided because a party to the appeal has requested that the appeal not go forward. Typically this occurs when a managed care organization provides a contested service that was requested by the enrollee, making the appeal unnecessary.

The footnote on Table 1 explains the handling of dollar values, which typically are missing in authorization denials. All missing values have been set to the average for appeals of the same service classification where the dollar value of the dispute is known.

Table 2

The second table uses the same conventions as Table 1, substituting the CMS region responsible for oversight of the managed care organization. Note that responsible region is the CMS regional office responsible for oversight, which may not be the physical region in which the plan resides.

Table 3

Table 3 presents the distribution of reconsideration decisions by service category within CMS region.

Table 4

Table 4 shows the distribution of appeals in 2015 by appeal priority and service category. Standard Pre-Service denials refer to denials of authorization that do not meet requirements of expedited appeals. Retrospective Claim denials are denials of payment (after a service has been provided). Expedited Pre-Service appeals are those that must be completed within 72 hours of receipt of a valid request for appeal.

Table 5

Table 5 contains plan specific reconsideration data, sorted by CMS region. Note that the designation of a plan is really a specific contract with CMS. These include Medicare Advantage (MA) plans (coordinated care plans, Medical Savings Account (MSA) plans, and Private Fee-for-Service (PFFS) plans), Cost Contracts, Health Care Prepayment Plans (HCPPs), Demonstration Projects and PACE plans.

What we commonly think of as a single managed care organization, may have multiple contracts at a given time. This is particularly true of the large chain managed care organizations. In some cases such entities will have multiple contracts within a given region, as well as contracts in different regions.

Plans are included in Table 5 if the reconsideration was **received** during 2015, or if the plan had any members enrolled as of July of the year. Enrollment figures are those from the mid-year point (i.e., July). Use of the mid-year figure is an arbitrary convention, employed because many reconsiderations (namely all retrospective denials) lag by months the actual enrollment underlying the dispute.

Some plans with reconsiderations during 2015 may have no enrollment during that calendar period. These reconsiderations reflect prior enrollments in specific contracts, and point to the lag between enrollment and a conflict over care being represented in the reconsideration system. The contract in question may have been terminated, or converted to a new contract (say, of a different type).

Still other plans do have enrollment during 2015, but have no reconsiderations received during the same time frame. This may also be a reflection of the lag issue, as in the case of new contracts.

Table 5 presents a calculation of the rate of reconsideration per 1,000 members per year. This calculation is based on the sum of reconsiderations received during the year, divided by the mid-year enrollment, multiplied by 1000. The presentation of a rate allows the reader to compare activity across plans even though the plans have widely different enrollment.

The last line of Table 5 gives totals across all plans and regions. Hence the reader can obtain counts of appeals, enrolled beneficiaries, and aggregate data on the rate of appeals nationally and distribution of final decisions.

Table 5A

Table 5A contains information about appeals that are overturned or partly overturned. The two categories are combined, and the sum is given, along with the percent of appeals that are overturned

and the rate of overturns per 1,000 members. Data are presented by managed care contract within CMS Region.

Table 6

The final table contains comparable data to Table 5, but only on expedited appeals received during 2015.

TABLE 1
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Service

| Appealed Service | Recons 2015 | Recons Upheld | % | Recons Overturned | % | Recons Partly Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ | \$ Overturned | \$ Upheld | \$ Dismissed | \$ W/drawn |
|--------------------------------|----------------|------------------|-------|----------------------|-------|--------------------------------|------|---------------------|-------|---------------------|------|---------------|------------------|--------------|-----------------|---------------|
| 1-Practitioner Services | 12,177 | 8,526 | 70.02 | 632 | 5.19 | 44 | 0.36 | 2,290 | 18.81 | 685 | 5.63 | \$17,219,496 | \$924,821 | \$12087727 | \$3,238,289 | \$968,658 |
| 2-Emergency Room | 566 | 389 | 68.73 | 21 | 3.71 | 2 | 0.35 | 105 | 18.55 | 49 | 8.66 | \$516,758 | \$20,086 | \$356,070 | \$95,865 | \$44,737 |
| 3-Inpatient Hospital | 5,108 | 3,025 | 59.22 | 563 | 11.02 | 92 | 1.80 | 1,099 | 21.52 | 329 | 6.44 | \$53,072,222 | \$6,327,522 | \$31907751 | \$11418632 | \$3,418,317 |
| 4-Clinic (Lab, X-ray) | 6,989 | 4,743 | 67.86 | 698 | 9.99 | 38 | 0.54 | 1,037 | 14.84 | 473 | 6.77 | \$6,358,522 | \$652,319 | \$4,332,420 | \$943,452 | \$430,331 |
| 5-Nursing Home Care | 3,183 | 2,466 | 77.47 | 381 | 11.97 | 30 | 0.94 | 160 | 5.03 | 146 | 4.59 | \$49,839,350 | \$6,200,560 | \$38847448 | \$2,505,277 | \$2,286,065 |
| 6-Therapies | 1,006 | 678 | 67.40 | 59 | 5.86 | 15 | 1.49 | 195 | 19.38 | 59 | 5.86 | \$1,189,183 | \$78,609 | \$810,323 | \$230,508 | \$69,743 |
| 7-Ambulance | 2,441 | 1,884 | 77.18 | 38 | 1.56 | 2 | 0.08 | 340 | 13.93 | 177 | 7.25 | \$3,018,834 | \$48,232 | \$2,331,217 | \$420,485 | \$218,899 |
| 8-Home Health Care | 543 | 305 | 56.17 | 48 | 8.84 | 3 | 0.55 | 144 | 26.52 | 43 | 7.92 | \$1,826,245 | \$166,481 | \$1,030,836 | \$484,308 | \$144,620 |
| 9-DME/Medical Supplies | 6,665 | 4,743 | 71.16 | 206 | 3.09 | 11 | 0.17 | 1,496 | 22.45 | 209 | 3.14 | \$7,085,228 | \$224,835 | \$5,047,893 | \$1,590,323 | \$222,177 |
| 10-OPD Mental Health | 443 | 360 | 81.26 | 23 | 5.19 | 2 | 0.45 | 45 | 10.16 | 13 | 2.93 | \$749,817 | \$40,622 | \$611,025 | \$76,167 | \$22,004 |
| 11-Hospice Care | 231 | 215 | 93.07 | 1 | 0.43 | 0 | 0.00 | 11 | 4.76 | 4 | 1.73 | \$321,360 | \$1,391 | \$299,102 | \$15,303 | \$5,565 |
| 12-Non-Medicare Benefit | 7,025 | 5,695 | 81.07 | 417 | 5.94 | 42 | 0.60 | 543 | 7.73 | 328 | 4.67 | \$6,616,567 | \$412,535 | \$5,383,672 | \$511,430 | \$308,930 |
| TOTAL All Services | 46,377 | 33,029 | 71.22 | 3,087 | 6.66 | 281 | 0.61 | 7,465 | 16.10 | 2,515 | 5.42 | \$147,813,582 | \$15098014 | \$103045484 | \$21530038 | \$8,140,046 |

Dollar figures are estimates based on records received during 2015 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 2
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Region

| Region | Recons 2015 | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ | \$ Overturned | \$ Upheld | \$ Dismissed | \$ W/drawn |
|--------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|-------|---------------|------------------|---------------|-----------------|---------------|
| 01: Boston | 1,058 | 922 | 87.15 | 77 | 7.28 | 2 | 0.19 | 45 | 4.25 | 12 | 1.13 | \$3,823,008 | \$380,711 | \$3,303,123 | \$97,120 | \$42,055 |
| 02: New York | 4,317 | 3,149 | 72.94 | 503 | 11.65 | 43 | 1.00 | 392 | 9.08 | 230 | 5.33 | \$16,378,013 | \$3,026,922 | \$11,152,554 | \$1,522,725 | \$675,812 |
| 03: Philadelphia | 3,738 | 3,250 | 86.94 | 271 | 7.25 | 17 | 0.45 | 114 | 3.05 | 86 | 2.30 | \$12,648,770 | \$1,226,053 | \$10,854,465 | \$271,564 | \$296,688 |
| 04: Atlanta | 4,046 | 3,258 | 80.52 | 216 | 5.34 | 20 | 0.49 | 459 | 11.34 | 93 | 2.30 | \$9,288,231 | \$831,384 | \$6,921,903 | \$1,282,061 | \$252,883 |
| 05: Chicago | 4,785 | 3,704 | 77.41 | 428 | 8.94 | 29 | 0.61 | 340 | 7.11 | 284 | 5.94 | \$16,784,469 | \$2,223,393 | \$12,419,155 | \$1,151,826 | \$990,095 |
| 06: Dallas | 3,407 | 2,604 | 76.43 | 347 | 10.18 | 15 | 0.44 | 213 | 6.25 | 228 | 6.69 | \$9,608,941 | \$1,168,118 | \$7,002,480 | \$908,184 | \$530,158 |
| 07: Kansas City | 4,503 | 1,778 | 39.48 | 124 | 2.75 | 11 | 0.24 | 1,767 | 39.24 | 823 | 18.28 | \$14,150,365 | \$472,595 | \$4,752,342 | \$5,925,671 | \$2,999,757 |
| 08: Denver | 3,524 | 2,727 | 77.38 | 364 | 10.33 | 30 | 0.85 | 157 | 4.46 | 246 | 6.98 | \$16,060,554 | \$2,098,399 | \$12,380,132 | \$593,620 | \$988,403 |
| 09: San Francisco | 13,756 | 9,035 | 65.68 | 449 | 3.26 | 95 | 0.69 | 3,777 | 27.46 | 400 | 2.91 | \$40,007,576 | \$2,569,125 | \$27,134,276 | \$9,216,337 | \$1,087,839 |
| 10: Seattle | 3,243 | 2,602 | 80.23 | 308 | 9.50 | 19 | 0.59 | 201 | 6.20 | 113 | 3.48 | \$9,063,656 | \$1,101,315 | \$7,125,054 | \$560,930 | \$276,357 |
| TOTAL All Regions | 46,377 | 33,029 | 71.22 | 3,087 | 6.66 | 281 | 0.61 | 7,465 | 16.10 | 2,515 | 5.42 | \$147,813,582 | \$15,098,014 | \$103,045,484 | \$21,530,038 | \$8,140,046 |

Dollar figures are estimates based on records received during 2015 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Region and Service

Region=01: Boston

| Appealed Service | Recons 2015 | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ | \$ Overturned | \$ Upheld |
|---------------------------|----------------|------------------|--------------|----------------------|-------------|-----------------------------------|-------------|---------------------|-------------|---------------------|-------------|--------------------|------------------|--------------------|
| 1-Practitioner Services | 248 | 221 | 89.11 | 13 | 5.24 | 0 | 0.00 | 11 | 4.44 | 3 | 1.21 | \$350,697 | \$18,383 | \$312,516 |
| 2-Emergency Room | 31 | 26 | 83.87 | 2 | 6.45 | 0 | 0.00 | 3 | 9.68 | 0 | 0.00 | \$28,303 | \$1,826 | \$23,738 |
| 3-Inpatient Hospital | 78 | 69 | 88.46 | 5 | 6.41 | 0 | 0.00 | 4 | 5.13 | 0 | 0.00 | \$810,422 | \$51,950 | \$716,911 |
| 4-Clinic (Lab, X-ray) | 179 | 155 | 86.59 | 15 | 8.38 | 1 | 0.56 | 5 | 2.79 | 3 | 1.68 | \$162,852 | \$14,102 | \$141,472 |
| 5-Nursing Home Care | 130 | 111 | 85.38 | 17 | 13.08 | 0 | 0.00 | 0 | 0.00 | 2 | 1.54 | \$2,035,537 | \$266,186 | \$1,738,036 |
| 6-Therapies | 24 | 24 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | \$28,370 | \$0 | \$28,370 |
| 7-Ambulance | 70 | 66 | 94.29 | 2 | 2.86 | 0 | 0.00 | 2 | 2.86 | 0 | 0.00 | \$86,570 | \$2,473 | \$81,624 |
| 8-Home Health Care | 7 | 2 | 28.57 | 1 | 14.29 | 0 | 0.00 | 4 | 57.14 | 0 | 0.00 | \$23,543 | \$3,363 | \$6,727 |
| 9-DME/Medical Supplies | 131 | 119 | 90.84 | 4 | 3.05 | 0 | 0.00 | 8 | 6.11 | 0 | 0.00 | \$139,260 | \$4,252 | \$126,503 |
| 10-OPD Mental Health | 9 | 7 | 77.78 | 1 | 11.11 | 0 | 0.00 | 1 | 11.11 | 0 | 0.00 | \$15,233 | \$1,693 | \$11,848 |
| 12-Non-Medicare Benefit | 151 | 122 | 80.79 | 17 | 11.26 | 1 | 0.66 | 7 | 4.64 | 4 | 2.65 | \$142,221 | \$16,483 | \$115,378 |
| TOTAL All Services | 1,058 | 922 | 87.15 | 77 | 7.28 | 2 | 0.19 | 45 | 4.25 | 12 | 1.13 | \$3,823,008 | \$380,711 | \$3,303,123 |

Dollar figures are estimates based on records received during 2015 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

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National Summary of Final Decisions and Value of Contested Claims
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Region=02: New York

| Appealed Service | Recons 2015 | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ | \$ Overturned | \$ Upheld |
|--------------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|-------|--------------|------------------|--------------|
| 1-Practitioner Services | 1,068 | 786 | 73.60 | 67 | 6.27 | 7 | 0.66 | 126 | 11.80 | 82 | 7.68 | \$1,510,259 | \$99,694 | \$1,116,432 |
| 2-Emergency Room | 36 | 32 | 88.89 | 1 | 2.78 | 0 | 0.00 | 3 | 8.33 | 0 | 0.00 | \$32,868 | \$913 | \$29,216 |
| 3-Inpatient Hospital | 703 | 414 | 58.89 | 159 | 22.62 | 11 | 1.56 | 95 | 13.51 | 24 | 3.41 | \$7,304,184 | \$1,709,158 | \$4,358,613 |
| 4-Clinic (Lab, X-ray) | 780 | 512 | 65.64 | 131 | 16.79 | 7 | 0.90 | 76 | 9.74 | 54 | 6.92 | \$709,636 | \$122,367 | \$468,997 |
| 5-Nursing Home Care | 335 | 244 | 72.84 | 60 | 17.91 | 7 | 2.09 | 12 | 3.58 | 12 | 3.58 | \$5,245,423 | \$994,282 | \$3,875,350 |
| 6-Therapies | 75 | 51 | 68.00 | 5 | 6.67 | 4 | 5.33 | 9 | 12.00 | 6 | 8.00 | \$88,657 | \$8,275 | \$62,651 |
| 7-Ambulance | 151 | 97 | 64.24 | 3 | 1.99 | 0 | 0.00 | 25 | 16.56 | 26 | 17.22 | \$186,745 | \$3,710 | \$119,962 |
| 8-Home Health Care | 34 | 24 | 70.59 | 4 | 11.76 | 0 | 0.00 | 3 | 8.82 | 3 | 8.82 | \$114,351 | \$13,453 | \$80,718 |
| 9-DME/Medical Supplies | 511 | 472 | 92.37 | 14 | 2.74 | 2 | 0.39 | 15 | 2.94 | 8 | 1.57 | \$543,219 | \$15,946 | \$502,823 |
| 10-OPD Mental Health | 72 | 64 | 88.89 | 1 | 1.39 | 0 | 0.00 | 5 | 6.94 | 2 | 2.78 | \$121,866 | \$1,693 | \$108,326 |
| 11-Hospice Care | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | \$2,782 | \$1,391 | \$1,391 |
| 12-Non-Medicare Benefit | 550 | 452 | 82.18 | 57 | 10.36 | 5 | 0.91 | 23 | 4.18 | 13 | 2.36 | \$518,023 | \$56,041 | \$428,075 |
| TOTAL All Services | 4,317 | 3,149 | 72.94 | 503 | 11.65 | 43 | 1.00 | 392 | 9.08 | 230 | 5.33 | \$16,378,013 | \$3,026,922 | \$11152554 |

Dollar figures are estimates based on records received during 2015 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
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National Summary of Final Decisions and Value of Contested Claims
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Region=03: Philadelphia

| Appealed Service | Recons 2015 | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ | \$ Overturned | \$ Upheld |
|---------------------------|----------------|------------------|--------------|----------------------|-------------|-----------------------------------|-------------|---------------------|-------------|---------------------|-------------|---------------------|--------------------|-------------------|
| 1-Practitioner Services | 877 | 767 | 87.46 | 49 | 5.59 | 1 | 0.11 | 38 | 4.33 | 22 | 2.51 | \$1,240,166 | \$69,998 | \$1,085,322 |
| 2-Emergency Room | 64 | 60 | 93.75 | 2 | 3.13 | 0 | 0.00 | 1 | 1.56 | 1 | 1.56 | \$58,432 | \$1,826 | \$54,780 |
| 3-Inpatient Hospital | 509 | 456 | 89.59 | 30 | 5.89 | 1 | 0.20 | 11 | 2.16 | 11 | 2.16 | \$5,288,520 | \$316,896 | \$4,743,044 |
| 4-Clinic (Lab, X-ray) | 584 | 495 | 84.76 | 55 | 9.42 | 4 | 0.68 | 17 | 2.91 | 13 | 2.23 | \$531,317 | \$51,858 | \$452,166 |
| 5-Nursing Home Care | 245 | 193 | 78.78 | 40 | 16.33 | 4 | 1.63 | 2 | 0.82 | 6 | 2.45 | \$3,836,205 | \$657,635 | \$3,053,306 |
| 6-Therapies | 132 | 102 | 77.27 | 13 | 9.85 | 3 | 2.27 | 8 | 6.06 | 6 | 4.55 | \$156,036 | \$17,140 | \$122,346 |
| 7-Ambulance | 252 | 245 | 97.22 | 1 | 0.40 | 0 | 0.00 | 2 | 0.79 | 4 | 1.59 | \$311,653 | \$1,237 | \$302,996 |
| 8-Home Health Care | 50 | 32 | 64.00 | 10 | 20.00 | 1 | 2.00 | 3 | 6.00 | 4 | 8.00 | \$168,163 | \$35,314 | \$109,306 |
| 9-DME/Medical Supplies | 552 | 488 | 88.41 | 36 | 6.52 | 0 | 0.00 | 18 | 3.26 | 10 | 1.81 | \$586,804 | \$38,270 | \$518,768 |
| 10-OPD Mental Health | 34 | 30 | 88.24 | 2 | 5.88 | 0 | 0.00 | 2 | 5.88 | 0 | 0.00 | \$57,548 | \$3,385 | \$50,778 |
| 11-Hospice Care | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | \$1,391 | \$0 | \$1,391 |
| 12-Non-Medicare Benefit | 438 | 381 | 86.99 | 33 | 7.53 | 3 | 0.68 | 12 | 2.74 | 9 | 2.05 | \$412,535 | \$32,494 | \$360,261 |
| TOTAL All Services | 3,738 | 3,250 | 86.94 | 271 | 7.25 | 17 | 0.45 | 114 | 3.05 | 86 | 2.30 | \$12,648,770 | \$1,226,053 | \$10854465 |

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Region=04: Atlanta

| Appealed Service | Recons 2015 | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ | \$ Overturned | \$ Upheld |
|---------------------------|----------------|------------------|--------------|----------------------|-------------|-----------------------------------|-------------|---------------------|--------------|---------------------|-------------|--------------------|------------------|--------------------|
| 1-Practitioner Services | 1,266 | 991 | 78.28 | 59 | 4.66 | 5 | 0.39 | 191 | 15.09 | 20 | 1.58 | \$1,790,251 | \$86,967 | \$1,404,908 |
| 2-Emergency Room | 61 | 51 | 83.61 | 2 | 3.28 | 0 | 0.00 | 6 | 9.84 | 2 | 3.28 | \$55,693 | \$1,826 | \$46,563 |
| 3-Inpatient Hospital | 300 | 196 | 65.33 | 28 | 9.33 | 4 | 1.33 | 64 | 21.33 | 8 | 2.67 | \$3,117,006 | \$311,701 | \$2,057,224 |
| 4-Clinic (Lab, X-ray) | 885 | 723 | 81.69 | 52 | 5.88 | 0 | 0.00 | 91 | 10.28 | 19 | 2.15 | \$805,164 | \$47,309 | \$657,778 |
| 5-Nursing Home Care | 122 | 86 | 70.49 | 17 | 13.93 | 5 | 4.10 | 9 | 7.38 | 5 | 4.10 | \$1,910,274 | \$305,331 | \$1,385,731 |
| 6-Therapies | 91 | 77 | 84.62 | 4 | 4.40 | 2 | 2.20 | 5 | 5.49 | 3 | 3.30 | \$107,570 | \$5,910 | \$92,203 |
| 7-Ambulance | 160 | 134 | 83.75 | 4 | 2.50 | 0 | 0.00 | 19 | 11.88 | 3 | 1.88 | \$197,875 | \$4,947 | \$165,720 |
| 8-Home Health Care | 46 | 34 | 73.91 | 6 | 13.04 | 0 | 0.00 | 5 | 10.87 | 1 | 2.17 | \$154,710 | \$20,180 | \$114,351 |
| 9-DME/Medical Supplies | 504 | 449 | 89.09 | 13 | 2.58 | 1 | 0.20 | 26 | 5.16 | 15 | 2.98 | \$535,777 | \$14,351 | \$477,841 |
| 10-OPD Mental Health | 50 | 41 | 82.00 | 3 | 6.00 | 0 | 0.00 | 4 | 8.00 | 2 | 4.00 | \$84,629 | \$5,078 | \$69,396 |
| 11-Hospice Care | 2 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 | \$2,782 | \$0 | \$1,391 |
| 12-Non-Medicare Benefit | 559 | 475 | 84.97 | 28 | 5.01 | 3 | 0.54 | 38 | 6.80 | 15 | 2.68 | \$526,500 | \$27,785 | \$448,796 |
| TOTAL All Services | 4,046 | 3,258 | 80.52 | 216 | 5.34 | 20 | 0.49 | 459 | 11.34 | 93 | 2.30 | \$9,288,231 | \$831,384 | \$6,921,903 |

Dollar figures are estimates based on records received during 2015 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
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National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Region and Service

Region=05: Chicago

| Appealed Service | Recons 2015 | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ | \$ Overturned | \$ Upheld |
|--------------------------------|----------------|------------------|--------------|----------------------|-------------|-----------------------------------|-------------|---------------------|-------------|---------------------|-------------|---------------------|--------------------|----------------------|
| 1-Practitioner Services | 1,342 | 1,043 | 77.72 | 83 | 6.18 | 5 | 0.37 | 124 | 9.24 | 87 | 6.48 | \$1,897,722 | \$120,906 | \$1,478,442 |
| 2-Emergency Room | 53 | 40 | 75.47 | 4 | 7.55 | 1 | 1.89 | 2 | 3.77 | 6 | 11.32 | \$48,389 | \$4,109 | \$36,977 |
| 3-Inpatient Hospital | 365 | 239 | 65.48 | 32 | 8.77 | 2 | 0.55 | 56 | 15.34 | 36 | 9.86 | \$3,792,357 | \$342,871 | \$2,493,605 |
| 4-Clinic (Lab, X-ray) | 867 | 642 | 74.05 | 107 | 12.34 | 6 | 0.69 | 60 | 6.92 | 52 | 6.00 | \$788,788 | \$100,077 | \$586,815 |
| 5-Nursing Home Care | 533 | 398 | 74.67 | 95 | 17.82 | 4 | 0.75 | 14 | 2.63 | 22 | 4.13 | \$8,345,703 | \$1,518,824 | \$6,263,192 |
| 6-Therapies | 140 | 103 | 73.57 | 11 | 7.86 | 4 | 2.86 | 13 | 9.29 | 9 | 6.43 | \$165,493 | \$15,367 | \$124,119 |
| 7-Ambulance | 148 | 118 | 79.73 | 3 | 2.03 | 0 | 0.00 | 11 | 7.43 | 16 | 10.81 | \$183,035 | \$3,710 | \$145,933 |
| 8-Home Health Care | 87 | 64 | 73.56 | 7 | 8.05 | 0 | 0.00 | 12 | 13.79 | 4 | 4.60 | \$292,603 | \$23,543 | \$215,248 |
| 9-DME/Medical Supplies | 530 | 444 | 83.77 | 32 | 6.04 | 3 | 0.57 | 27 | 5.09 | 24 | 4.53 | \$563,416 | \$35,612 | \$473,589 |
| 10-OPD Mental Health | 36 | 27 | 75.00 | 7 | 19.44 | 1 | 2.78 | 1 | 2.78 | 0 | 0.00 | \$60,933 | \$12,694 | \$46,546 |
| 11-Hospice Care | 4 | 3 | 75.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 | 0 | 0.00 | \$5,565 | \$0 | \$4,174 |
| 12-Non-Medicare Benefit | 680 | 583 | 85.74 | 47 | 6.91 | 3 | 0.44 | 19 | 2.79 | 28 | 4.12 | \$640,465 | \$45,680 | \$550,517 |
| TOTAL All Services | 4,785 | 3,704 | 77.41 | 428 | 8.94 | 29 | 0.61 | 340 | 7.11 | 284 | 5.94 | \$16,784,469 | \$2,223,393 | \$124,191,555 |

Dollar figures are estimates based on records received during 2015 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Region and Service

Region=06: Dallas

| Appealed Service | Recons 2015 | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ | \$ Overturned | \$ Upheld |
|--------------------------------|----------------|------------------|--------------|----------------------|--------------|-----------------------------------|-------------|---------------------|-------------|---------------------|-------------|--------------------|--------------------|--------------------|
| 1-Practitioner Services | 1,386 | 1,175 | 84.78 | 89 | 6.42 | 4 | 0.29 | 55 | 3.97 | 63 | 4.55 | \$1,959,943 | \$128,683 | \$1,664,396 |
| 2-Emergency Room | 37 | 25 | 67.57 | 5 | 13.51 | 0 | 0.00 | 4 | 10.81 | 3 | 8.11 | \$33,781 | \$4,565 | \$22,825 |
| 3-Inpatient Hospital | 317 | 197 | 62.15 | 49 | 15.46 | 1 | 0.32 | 46 | 14.51 | 24 | 7.57 | \$3,293,636 | \$514,306 | \$2,052,029 |
| 4-Clinic (Lab, X-ray) | 642 | 447 | 69.63 | 99 | 15.42 | 5 | 0.78 | 36 | 5.61 | 55 | 8.57 | \$584,085 | \$92,344 | \$408,951 |
| 5-Nursing Home Care | 180 | 139 | 77.22 | 21 | 11.67 | 1 | 0.56 | 16 | 8.89 | 3 | 1.67 | \$2,818,436 | \$336,647 | \$2,184,288 |
| 6-Therapies | 61 | 46 | 75.41 | 4 | 6.56 | 0 | 0.00 | 7 | 11.48 | 4 | 6.56 | \$72,107 | \$4,728 | \$54,376 |
| 7-Ambulance | 89 | 62 | 69.66 | 5 | 5.62 | 0 | 0.00 | 4 | 4.49 | 18 | 20.22 | \$110,068 | \$6,184 | \$76,677 |
| 8-Home Health Care | 17 | 9 | 52.94 | 2 | 11.76 | 0 | 0.00 | 3 | 17.65 | 3 | 17.65 | \$57,175 | \$6,727 | \$30,269 |
| 9-DME/Medical Supplies | 270 | 214 | 79.26 | 21 | 7.78 | 0 | 0.00 | 22 | 8.15 | 13 | 4.81 | \$287,023 | \$22,324 | \$227,493 |
| 10-OPD Mental Health | 10 | 7 | 70.00 | 1 | 10.00 | 0 | 0.00 | 0 | 0.00 | 2 | 20.00 | \$16,926 | \$1,693 | \$11,848 |
| 11-Hospice Care | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | \$2,782 | \$0 | \$2,782 |
| 12-Non-Medicare Benefit | 396 | 281 | 70.96 | 51 | 12.88 | 4 | 1.01 | 20 | 5.05 | 40 | 10.10 | \$372,977 | \$49,919 | \$266,546 |
| TOTAL All Services | 3,407 | 2,604 | 76.43 | 347 | 10.18 | 15 | 0.44 | 213 | 6.25 | 228 | 6.69 | \$9,608,941 | \$1,168,118 | \$7,002,480 |

Dollar figures are estimates based on records received during 2015 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Region and Service

Region=07: Kansas City

| Appealed Service | Recons 2015 | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ | \$ Overturned | \$ Upheld |
|---------------------------|----------------|------------------|--------------|----------------------|-------------|-----------------------------------|-------------|---------------------|--------------|---------------------|--------------|---------------------|------------------|--------------------|
| 1-Practitioner Services | 1,130 | 360 | 31.86 | 15 | 1.33 | 4 | 0.35 | 555 | 49.12 | 196 | 17.35 | \$1,597,933 | \$24,040 | \$511,904 |
| 2-Emergency Room | 91 | 23 | 25.27 | 2 | 2.20 | 0 | 0.00 | 36 | 39.56 | 30 | 32.97 | \$83,083 | \$1,826 | \$20,999 |
| 3-Inpatient Hospital | 686 | 195 | 28.43 | 17 | 2.48 | 3 | 0.44 | 339 | 49.42 | 132 | 19.24 | \$7,127,554 | \$192,215 | \$2,041,639 |
| 4-Clinic (Lab, X-ray) | 607 | 219 | 36.08 | 20 | 3.29 | 0 | 0.00 | 245 | 40.36 | 123 | 20.26 | \$552,243 | \$18,196 | \$199,244 |
| 5-Nursing Home Care | 177 | 65 | 36.72 | 11 | 6.21 | 0 | 0.00 | 45 | 25.42 | 56 | 31.64 | \$2,771,462 | \$172,238 | \$1,017,769 |
| 6-Therapies | 89 | 27 | 30.34 | 3 | 3.37 | 0 | 0.00 | 43 | 48.31 | 16 | 17.98 | \$105,206 | \$3,546 | \$31,916 |
| 7-Ambulance | 249 | 82 | 32.93 | 2 | 0.80 | 0 | 0.00 | 84 | 33.73 | 81 | 32.53 | \$307,943 | \$2,473 | \$101,411 |
| 8-Home Health Care | 48 | 7 | 14.58 | 1 | 2.08 | 0 | 0.00 | 29 | 60.42 | 11 | 22.92 | \$161,436 | \$3,363 | \$23,543 |
| 9-DME/Medical Supplies | 701 | 353 | 50.36 | 11 | 1.57 | 1 | 0.14 | 273 | 38.94 | 63 | 8.99 | \$745,198 | \$12,225 | \$375,788 |
| 10-OPD Mental Health | 17 | 7 | 41.18 | 2 | 11.76 | 0 | 0.00 | 5 | 29.41 | 3 | 17.65 | \$28,774 | \$3,385 | \$11,848 |
| 11-Hospice Care | 6 | 1 | 16.67 | 0 | 0.00 | 0 | 0.00 | 2 | 33.33 | 3 | 50.00 | \$8,347 | \$0 | \$1,391 |
| 12-Non-Medicare Benefit | 702 | 439 | 62.54 | 40 | 5.70 | 3 | 0.43 | 111 | 15.81 | 109 | 15.53 | \$661,186 | \$39,087 | \$414,889 |
| TOTAL All Services | 4,503 | 1,778 | 39.48 | 124 | 2.75 | 11 | 0.24 | 1,767 | 39.24 | 823 | 18.28 | \$14,150,365 | \$472,595 | \$4,752,342 |

Dollar figures are estimates based on records received during 2015 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Region and Service

Region=08: Denver

| Appealed Service | Recons 2015 | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ | \$ Overturned | \$ Upheld |
|---------------------------|----------------|------------------|--------------|----------------------|--------------|-----------------------------------|-------------|---------------------|-------------|---------------------|-------------|---------------------|--------------------|-------------------|
| 1-Practitioner Services | 829 | 646 | 77.93 | 75 | 9.05 | 8 | 0.97 | 44 | 5.31 | 56 | 6.76 | \$1,172,289 | \$111,714 | \$919,165 |
| 2-Emergency Room | 39 | 30 | 76.92 | 2 | 5.13 | 0 | 0.00 | 6 | 15.38 | 1 | 2.56 | \$35,607 | \$1,826 | \$27,390 |
| 3-Inpatient Hospital | 593 | 451 | 76.05 | 62 | 10.46 | 5 | 0.84 | 33 | 5.56 | 42 | 7.08 | \$6,161,282 | \$670,156 | \$4,711,874 |
| 4-Clinic (Lab, X-ray) | 710 | 528 | 74.37 | 84 | 11.83 | 7 | 0.99 | 26 | 3.66 | 65 | 9.15 | \$645,951 | \$79,607 | \$483,553 |
| 5-Nursing Home Care | 448 | 343 | 76.56 | 71 | 15.85 | 5 | 1.12 | 7 | 1.56 | 22 | 4.91 | \$7,014,775 | \$1,150,862 | \$5,409,832 |
| 6-Therapies | 65 | 46 | 70.77 | 9 | 13.85 | 0 | 0.00 | 6 | 9.23 | 4 | 6.15 | \$76,836 | \$10,639 | \$54,376 |
| 7-Ambulance | 120 | 105 | 87.50 | 2 | 1.67 | 0 | 0.00 | 5 | 4.17 | 8 | 6.67 | \$148,406 | \$2,473 | \$129,856 |
| 8-Home Health Care | 25 | 17 | 68.00 | 4 | 16.00 | 0 | 0.00 | 1 | 4.00 | 3 | 12.00 | \$84,081 | \$13,453 | \$57,175 |
| 9-DME/Medical Supplies | 210 | 175 | 83.33 | 13 | 6.19 | 1 | 0.48 | 11 | 5.24 | 10 | 4.76 | \$223,240 | \$14,351 | \$186,565 |
| 10-OPD Mental Health | 52 | 43 | 82.69 | 2 | 3.85 | 1 | 1.92 | 6 | 11.54 | 0 | 0.00 | \$88,015 | \$4,231 | \$73,628 |
| 11-Hospice Care | 5 | 5 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | \$6,956 | \$0 | \$6,956 |
| 12-Non-Medicare Benefit | 428 | 338 | 78.97 | 40 | 9.35 | 3 | 0.70 | 12 | 2.80 | 35 | 8.18 | \$403,116 | \$39,087 | \$319,761 |
| TOTAL All Services | 3,524 | 2,727 | 77.38 | 364 | 10.33 | 30 | 0.85 | 157 | 4.46 | 246 | 6.98 | \$16,060,554 | \$2,098,399 | \$12380132 |

Dollar figures are estimates based on records received during 2015 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Region and Service

Region=09: San Francisco

| Appealed Service | Recons 2015 | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ | \$ Overturned | \$ Upheld |
|--------------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|------|--------------|------------------|--------------|
| 1-Practitioner Services | 3,051 | 1,733 | 56.80 | 102 | 3.34 | 8 | 0.26 | 1,092 | 35.79 | 116 | 3.80 | \$4,314,419 | \$149,895 | \$2,456,292 |
| 2-Emergency Room | 125 | 81 | 64.80 | 0 | 0.00 | 0 | 0.00 | 39 | 31.20 | 5 | 4.00 | \$114,125 | \$0 | \$73,953 |
| 3-Inpatient Hospital | 1,302 | 636 | 48.85 | 131 | 10.06 | 62 | 4.76 | 430 | 33.03 | 43 | 3.30 | \$13,527,806 | \$1,683,183 | \$6,930,143 |
| 4-Clinic (Lab, X-ray) | 1,227 | 661 | 53.87 | 59 | 4.81 | 5 | 0.41 | 437 | 35.62 | 65 | 5.30 | \$1,116,312 | \$55,952 | \$603,646 |
| 5-Nursing Home Care | 814 | 720 | 88.45 | 32 | 3.93 | 2 | 0.25 | 46 | 5.65 | 14 | 1.72 | \$12,745,596 | \$516,713 | \$11289404 |
| 6-Therapies | 255 | 139 | 54.51 | 6 | 2.35 | 2 | 0.78 | 102 | 40.00 | 6 | 2.35 | \$301,433 | \$8,275 | \$165,493 |
| 7-Ambulance | 1,062 | 853 | 80.32 | 8 | 0.75 | 1 | 0.09 | 180 | 16.95 | 20 | 1.88 | \$1,313,397 | \$10,512 | \$1,055,541 |
| 8-Home Health Care | 209 | 105 | 50.24 | 10 | 4.78 | 2 | 0.96 | 80 | 38.28 | 12 | 5.74 | \$702,919 | \$36,996 | \$356,505 |
| 9-DME/Medical Supplies | 2,783 | 1,610 | 57.85 | 39 | 1.40 | 2 | 0.07 | 1,073 | 38.56 | 59 | 2.12 | \$2,958,468 | \$42,522 | \$1,712,574 |
| 10-OPD Mental Health | 92 | 68 | 73.91 | 2 | 2.17 | 0 | 0.00 | 19 | 20.65 | 3 | 3.26 | \$155,718 | \$3,385 | \$115,096 |
| 11-Hospice Care | 192 | 184 | 95.83 | 0 | 0.00 | 0 | 0.00 | 7 | 3.65 | 1 | 0.52 | \$267,105 | \$0 | \$255,975 |
| 12-Non-Medicare Benefit | 2,644 | 2,245 | 84.91 | 60 | 2.27 | 11 | 0.42 | 272 | 10.29 | 56 | 2.12 | \$2,490,278 | \$61,692 | \$2,119,656 |
| TOTAL All Services | 13,756 | 9,035 | 65.68 | 449 | 3.26 | 95 | 0.69 | 3,777 | 27.46 | 400 | 2.91 | \$40,007,576 | \$2,569,125 | \$27134276 |

Dollar figures are estimates based on records received during 2015 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Region and Service

Region=10: Seattle

| Appealed Service | Recons 2015 | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ | \$ Overturned | \$ Upheld |
|---------------------------|----------------|------------------|--------------|----------------------|-------------|-----------------------------------|-------------|---------------------|-------------|---------------------|-------------|--------------------|--------------------|--------------------|
| 1-Practitioner Services | 980 | 804 | 82.04 | 80 | 8.16 | 2 | 0.20 | 54 | 5.51 | 40 | 4.08 | \$1,385,818 | \$114,542 | \$1,138,350 |
| 2-Emergency Room | 29 | 21 | 72.41 | 1 | 3.45 | 1 | 3.45 | 5 | 17.24 | 1 | 3.45 | \$26,477 | \$1,370 | \$19,630 |
| 3-Inpatient Hospital | 255 | 172 | 67.45 | 50 | 19.61 | 3 | 1.18 | 21 | 8.24 | 9 | 3.53 | \$2,649,455 | \$535,086 | \$1,802,668 |
| 4-Clinic (Lab, X-ray) | 508 | 361 | 71.06 | 76 | 14.96 | 3 | 0.59 | 44 | 8.66 | 24 | 4.72 | \$462,173 | \$70,509 | \$329,799 |
| 5-Nursing Home Care | 199 | 167 | 83.92 | 17 | 8.54 | 2 | 1.01 | 9 | 4.52 | 4 | 2.01 | \$3,115,938 | \$281,844 | \$2,630,541 |
| 6-Therapies | 74 | 63 | 85.14 | 4 | 5.41 | 0 | 0.00 | 2 | 2.70 | 5 | 6.76 | \$87,475 | \$4,728 | \$74,472 |
| 7-Ambulance | 140 | 122 | 87.14 | 8 | 5.71 | 1 | 0.71 | 8 | 5.71 | 1 | 0.71 | \$173,141 | \$10,512 | \$151,498 |
| 8-Home Health Care | 20 | 11 | 55.00 | 3 | 15.00 | 0 | 0.00 | 4 | 20.00 | 2 | 10.00 | \$67,265 | \$10,090 | \$36,996 |
| 9-DME/Medical Supplies | 473 | 419 | 88.58 | 23 | 4.86 | 1 | 0.21 | 23 | 4.86 | 7 | 1.48 | \$502,823 | \$24,982 | \$445,949 |
| 10-OPD Mental Health | 71 | 66 | 92.96 | 2 | 2.82 | 0 | 0.00 | 2 | 2.82 | 1 | 1.41 | \$120,174 | \$3,385 | \$111,711 |
| 11-Hospice Care | 17 | 17 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | \$23,650 | \$0 | \$23,650 |
| 12-Non-Medicare Benefit | 477 | 379 | 79.45 | 44 | 9.22 | 6 | 1.26 | 29 | 6.08 | 19 | 3.98 | \$449,267 | \$44,267 | \$359,791 |
| TOTAL All Services | 3,243 | 2,602 | 80.23 | 308 | 9.50 | 19 | 0.59 | 201 | 6.20 | 113 | 3.48 | \$9,063,656 | \$1,101,315 | \$7,125,054 |

Dollar figures are estimates based on records received during 2015 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Appeal Priority and Service

Priority=Expedited Pre-Service Appeal

| Appealed Service | Recons 2015 | % of All Cases | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ |
|--|----------------|-------------------|------------------|--------|----------------------|-------|-----------------------------------|------|---------------------|------|---------------------|-------|---------------------|
| 1-Practitioner Services | 1,100 | 2.37 | 888 | 80.73 | 113 | 10.27 | 6 | 0.55 | 17 | 1.55 | 76 | 6.91 | \$1,555,510 |
| 3-Inpatient Hospital | 1,312 | 2.83 | 1,117 | 85.14 | 115 | 8.77 | 0 | 0.00 | 29 | 2.21 | 51 | 3.89 | \$13,631,706 |
| 4-Clinic (Lab, X-ray) | 586 | 1.26 | 389 | 66.38 | 127 | 21.67 | 5 | 0.85 | 9 | 1.54 | 56 | 9.56 | \$533,137 |
| 5-Nursing Home Care | 1,974 | 4.26 | 1,509 | 76.44 | 310 | 15.70 | 19 | 0.96 | 40 | 2.03 | 96 | 4.86 | \$30,908,853 |
| 6-Therapies | 185 | 0.40 | 118 | 63.78 | 28 | 15.14 | 5 | 2.70 | 12 | 6.49 | 22 | 11.89 | \$218,687 |
| 7-Ambulance | 204 | 0.44 | 198 | 97.06 | 1 | 0.49 | 0 | 0.00 | 4 | 1.96 | 1 | 0.49 | \$252,291 |
| 8-Home Health Care | 120 | 0.26 | 82 | 68.33 | 17 | 14.17 | 1 | 0.83 | 4 | 3.33 | 16 | 13.33 | \$403,590 |
| 9-DME/Medical Supplies | 717 | 1.55 | 615 | 85.77 | 35 | 4.88 | 0 | 0.00 | 26 | 3.63 | 41 | 5.72 | \$762,207 |
| 10-OPD Mental Health | 27 | 0.06 | 23 | 85.19 | 0 | 0.00 | 1 | 3.70 | 1 | 3.70 | 2 | 7.41 | \$45,700 |
| 11-Hospice Care | 1 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | \$1,391 |
| 12-Non-Medicare Benefit | 1,085 | 2.34 | 888 | 81.84 | 86 | 7.93 | 1 | 0.09 | 22 | 2.03 | 88 | 8.11 | \$1,021,918 |
| Expedited Pre-Service Totals: | 7,311 | 15.76 | 5,828 | | 832 | | 38 | | 164 | | 449 | | \$49,334,989 |

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Appeal Priority and Service

Priority=Standard Pre-Service Appeals

| Appealed Service | Recons 2015 | % of All Cases | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ |
|---|----------------|-------------------|------------------|--------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|------|---------------------|
| 1-Practitioner Services | 2,491 | 5.37 | 2,068 | 83.02 | 206 | 8.27 | 15 | 0.60 | 99 | 3.97 | 103 | 4.13 | \$3,522,523 |
| 3-Inpatient Hospital | 95 | 0.20 | 53 | 55.79 | 4 | 4.21 | 1 | 1.05 | 32 | 33.68 | 5 | 5.26 | \$987,052 |
| 4-Clinic (Lab, X-ray) | 1,183 | 2.55 | 864 | 73.03 | 220 | 18.60 | 11 | 0.93 | 37 | 3.13 | 51 | 4.31 | \$1,076,282 |
| 5-Nursing Home Care | 83 | 0.18 | 56 | 67.47 | 7 | 8.43 | 1 | 1.20 | 13 | 15.66 | 6 | 7.23 | \$1,299,612 |
| 6-Therapies | 291 | 0.63 | 237 | 81.44 | 19 | 6.53 | 9 | 3.09 | 18 | 6.19 | 8 | 2.75 | \$343,988 |
| 7-Ambulance | 559 | 1.21 | 546 | 97.67 | 2 | 0.36 | 0 | 0.00 | 7 | 1.25 | 4 | 0.72 | \$691,326 |
| 8-Home Health Care | 180 | 0.39 | 122 | 67.78 | 20 | 11.11 | 1 | 0.56 | 28 | 15.56 | 9 | 5.00 | \$605,385 |
| 9-DME/Medical Supplies | 3,316 | 7.15 | 3,004 | 90.59 | 110 | 3.32 | 5 | 0.15 | 119 | 3.59 | 78 | 2.35 | \$3,525,074 |
| 10-OPD Mental Health | 89 | 0.19 | 77 | 86.52 | 4 | 4.49 | 0 | 0.00 | 5 | 5.62 | 3 | 3.37 | \$150,641 |
| 11-Hospice Care | 3 | 0.01 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | \$4,174 |
| 12-Non-Medicare Benefit | 2,412 | 5.20 | 2,073 | 85.95 | 153 | 6.34 | 15 | 0.62 | 80 | 3.32 | 91 | 3.77 | \$2,271,766 |
| Standard Pre-Service Totals: | 10,702 | 23.08 | 9,103 | | 745 | | 58 | | 438 | | 358 | | \$14,477,823 |

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Appeal Priority and Service

Priority=Standard Retrospective Appeals

| Appealed Service | Recons 2015 | % of All Cases | Recons Upheld | % | Recons Overturned | % | Recons Partially Overturned | % | Recons Dismissed | % | Recons Withdrawn | % | Total \$ |
|------------------------------|----------------|-------------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|-------|----------------------|
| 1-Practitioner Services | 8,586 | 18.51 | 5,570 | 64.87 | 313 | 3.65 | 23 | 0.27 | 2,174 | 25.32 | 506 | 5.89 | \$12,141,463 |
| 2-Emergency Room | 566 | 1.22 | 389 | 68.73 | 21 | 3.71 | 2 | 0.35 | 105 | 18.55 | 49 | 8.66 | \$516,758 |
| 3-Inpatient Hospital | 3,701 | 7.98 | 1,855 | 50.12 | 444 | 12.00 | 91 | 2.46 | 1,038 | 28.05 | 273 | 7.38 | \$38,453,464 |
| 4-Clinic (Lab, X-ray) | 5,220 | 11.26 | 3,490 | 66.86 | 351 | 6.72 | 22 | 0.42 | 991 | 18.98 | 366 | 7.01 | \$4,749,104 |
| 5-Nursing Home Care | 1,126 | 2.43 | 901 | 80.02 | 64 | 5.68 | 10 | 0.89 | 107 | 9.50 | 44 | 3.91 | \$17,630,885 |
| 6-Therapies | 530 | 1.14 | 323 | 60.94 | 12 | 2.26 | 1 | 0.19 | 165 | 31.13 | 29 | 5.47 | \$626,508 |
| 7-Ambulance | 1,678 | 3.62 | 1,140 | 67.94 | 35 | 2.09 | 2 | 0.12 | 329 | 19.61 | 172 | 10.25 | \$2,075,216 |
| 8-Home Health Care | 243 | 0.52 | 101 | 41.56 | 11 | 4.53 | 1 | 0.41 | 112 | 46.09 | 18 | 7.41 | \$817,270 |
| 9-DME/Medical Supplies | 2,632 | 5.68 | 1,124 | 42.71 | 61 | 2.32 | 6 | 0.23 | 1,351 | 51.33 | 90 | 3.42 | \$2,797,948 |
| 10-OPD Mental Health | 327 | 0.71 | 260 | 79.51 | 19 | 5.81 | 1 | 0.31 | 39 | 11.93 | 8 | 2.45 | \$553,477 |
| 11-Hospice Care | 227 | 0.49 | 211 | 92.95 | 1 | 0.44 | 0 | 0.00 | 11 | 4.85 | 4 | 1.76 | \$315,796 |
| 12-Non-Medicare Benefit | 3,528 | 7.61 | 2,734 | 77.49 | 178 | 5.05 | 26 | 0.74 | 441 | 12.50 | 149 | 4.22 | \$3,322,882 |
| Retrospective Totals: | 28,364 | 61.16 | 18,098 | | 1,510 | | 185 | | 6,863 | | 1,708 | | \$84,000,770 |
| GRAND TOTALS: | 46,377 | 100.00 | 33,029 | | 3,087 | | 281 | | 7,465 | | 2,515 | | \$147,813,582 |

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0137: COMMONWEALTH CARE ALLIANCE, | 10,478 | 0.48 | 5 | 4 | 80.00 | 0 | 0.00 | 0 | 0.00 | 1 | 20.00 | 0 | 0.00 |
| H0477: SERENITY CARE, INC. | 57 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0809: MERCY LIFE, INC. | 91 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1365: MARTIN'S POINT GENERATIONS A | 2,649 | 1.51 | 4 | 2 | 50.00 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 |
| H1660: HARVARD PILGRIM HEALTH CARE | 605 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2005: FALLON TOTAL CARE, INC. | 5,458 | 8.24 | 45 | 35 | 77.78 | 5 | 11.11 | 2 | 4.44 | 3 | 6.67 | 0 | 0.00 |
| H2218: HARBOR HEALTH SERVICES, INC. | 436 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2219: FALLON COMMUNITY HEALTH PLAN | 894 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2220: UPHAMS CORNER HEALTH COMMITT | 238 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2221: ELDER SVC PLAN OF THE CAMBRI | 278 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2222: ELEMENT CARE, INC. | 870 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2223: ELDER SVC PLN/E BOSTON HEALT | 402 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2224: SENIOR WHOLE HEALTH, LLC | 10,400 | 2.50 | 26 | 16 | 61.54 | 4 | 15.38 | 0 | 0.00 | 4 | 15.38 | 2 | 7.69 |
| H2225: COMMONWEALTH CARE ALLIANCE, | 6,526 | 0.92 | 6 | 5 | 83.33 | 1 | 16.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2230: BCBS OF MASSACHUSETTS HMO B | 29,043 | 0.65 | 19 | 17 | 89.47 | 1 | 5.26 | 0 | 0.00 | 0 | 0.00 | 1 | 5.26 |
| H2232: MASSACHUSETTS GENERAL PHYSIC | - | - | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2256: TUFTS ASSOCIATED HEALTH MAIN | 104,726 | 5.94 | 622 | 584 | 93.89 | 20 | 3.22 | 0 | 0.00 | 14 | 2.25 | 4 | 0.64 |
| H2261: BCBS OF MASSACHUSETTS HMO B | 10,663 | 0.84 | 9 | 8 | 88.89 | 1 | 11.11 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2411: FALLON COMMUNITY HEALTH PLAN | 14 | 71.43 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2470: FALLON HEALTH WEINBERG, INC | 24 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4105: PACE ORGANIZATION OF RHODE I | 258 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4152: BLUE CROSS & BLUE SHIELD OF | 51,808 | 0.87 | 45 | 39 | 86.67 | 3 | 6.67 | 0 | 0.00 | 3 | 6.67 | 0 | 0.00 |
| H5512: AETNA LIFE INSURANCE COMPANY | - | - | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5591: MARTIN'S POINT GENERATIONS A | 31,602 | 1.08 | 34 | 16 | 47.06 | 6 | 17.65 | 0 | 0.00 | 12 | 35.29 | 0 | 0.00 |
| H5992: SENIOR WHOLE HEALTH OF NEW Y | 77 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6750: HARVARD PILGRIM HEALTH CARE | 1,417 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H7419: TUFTS HEALTH PUBLIC PLANS, I | 1,789 | 2.79 | 5 | 4 | 80.00 | 1 | 20.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8578: HEALTH NEW ENGLAND, INC. | 8,641 | 7.99 | 69 | 61 | 88.41 | 5 | 7.25 | 0 | 0.00 | 2 | 2.90 | 1 | 1.45 |
| H9001: FALLON COMMUNITY HEALTH PLAN | 17,707 | 9.26 | 164 | 126 | 76.83 | 29 | 17.68 | 0 | 0.00 | 6 | 3.66 | 3 | 1.83 |

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=02: NEW YORK

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0423: METROPLUS HEALTH PLAN, INC. | 8,501 | 4.23 | 36 | 30 | 83.33 | 2 | 5.56 | 0 | 0.00 | 4 | 11.11 | 0 | 0.00 |
| H0811: GUILDNET, INC. | 905 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1234: LIFE ST. FRANCIS | 278 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1518: CATHOLIC HEALTH SYSTEM BUFFA | 188 | 10.64 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1777: CATHOLIC SPECIAL NEEDS PLAN, | 1,575 | 1.90 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1916: THE NEW YORK STATE CATHOLIC | 463 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2751: WELLCARE OF NEW YORK, INC. | 362 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2773: QUALITY HEALTH PLANS OF NEW | 705 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3018: CENTERS PLAN FOR HEALTHY LIV | 65 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3054: CONSTELLATION HEALTH, LLC. | 5,353 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3129: NORTH SHORE-LIJ HEALTH PLAN, | 43 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3154: HORIZON INSURANCE COMPANY | 25,593 | 5.55 | 142 | 88 | 61.97 | 5 | 3.52 | 1 | 0.70 | 38 | 26.76 | 10 | 7.04 |
| H3305: MVP HEALTH PLAN, INC. | 35,541 | 1.63 | 58 | 48 | 82.76 | 7 | 12.07 | 1 | 1.72 | 2 | 3.45 | 0 | 0.00 |
| H3314: HEALTH INSURANCE PLAN OF GRE | 273 | 3.66 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3321: INDEPENDENT LIVING SRVCS OF | 483 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3322: SENIOR CARE CONNECTION, INC. | 154 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3323: GROUP HEALTH INCORPORATED | - | - | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3327: TOUCHSTONE HEALTH HMO, INC. | 11,366 | 30.35 | 345 | 209 | 60.58 | 107 | 31.01 | 7 | 2.03 | 19 | 5.51 | 3 | 0.87 |
| H3328: THE NEW YORK STATE CATHOLIC | 39,266 | 4.56 | 179 | 126 | 70.39 | 23 | 12.85 | 3 | 1.68 | 24 | 13.41 | 3 | 1.68 |
| H3329: CENTERLIGHT HEALTHCARE, INC. | 2,822 | 5.32 | 15 | 1 | 6.67 | 0 | 0.00 | 0 | 0.00 | 14 | 93.33 | 0 | 0.00 |
| H3330: HEALTH INSURANCE PLAN OF GRE | 115,973 | 2.30 | 267 | 191 | 71.54 | 43 | 16.10 | 8 | 3.00 | 20 | 7.49 | 5 | 1.87 |
| H3331: INDEPENDENT LIVING FOR SENIO | 633 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3332: CAPITAL AREA COMMUNITY HP | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H3335: EXCELLUS HEALTH PLAN, INC. | 46,235 | 2.96 | 137 | 116 | 84.67 | 14 | 10.22 | 1 | 0.73 | 5 | 3.65 | 1 | 0.73 |
| H3337: LIBERTY HEALTH ADVANTAGE, IN | 4,916 | 52.89 | 260 | 157 | 60.38 | 87 | 33.46 | 6 | 2.31 | 10 | 3.85 | 0 | 0.00 |
| H3344: INDEPENDENT HEALTH BENEFITS | 3,809 | 4.20 | 16 | 11 | 68.75 | 3 | 18.75 | 0 | 0.00 | 2 | 12.50 | 0 | 0.00 |
| H3347: ELDERPLAN, INC. | 14,951 | 12.51 | 187 | 123 | 65.78 | 31 | 16.58 | 2 | 1.07 | 16 | 8.56 | 15 | 8.02 |
| H3351: EXCELLUS HEALTH PLAN, INC. | 71,871 | 4.04 | 290 | 255 | 87.93 | 26 | 8.97 | 0 | 0.00 | 6 | 2.07 | 3 | 1.03 |

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Uphld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3356: EXCELLUS HEALTH PLAN, INC. | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H3359: HEALTHFIRST HEALTH PLAN, INC | 129,042 | 2.10 | 271 | 128 | 47.23 | 1 | 0.37 | 0 | 0.00 | 65 | 23.99 | 77 | 28.41 |
| H3362: INDEPENDENT HEALTH ASSOCIATI | 90,555 | 4.76 | 431 | 402 | 93.27 | 13 | 3.02 | 3 | 0.70 | 9 | 2.09 | 4 | 0.93 |
| H3384: HEALTHNOW NEW YORK INC. | 23,622 | 0.59 | 14 | 13 | 92.86 | 1 | 7.14 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3388: CAPITAL DISTRICT PHYSICIANS' | 39,811 | 9.32 | 371 | 315 | 84.91 | 41 | 11.05 | 1 | 0.27 | 11 | 2.96 | 3 | 0.81 |
| H3493: LIFE AT LOURDES, INC. | 201 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3528: CONNECTICARE, INC. | 61,321 | 3.96 | 243 | 205 | 84.36 | 19 | 7.82 | 6 | 2.47 | 10 | 4.12 | 3 | 1.23 |
| H4003: MMM HEALTHCARE, LLC. | 166,623 | 2.11 | 351 | 275 | 78.35 | 21 | 5.98 | 0 | 0.00 | 52 | 14.81 | 3 | 0.85 |
| H4004: PMC MEDICARE CHOICE, LLC | 27,978 | 1.25 | 35 | 27 | 77.14 | 3 | 8.57 | 0 | 0.00 | 5 | 14.29 | 0 | 0.00 |
| H4005: TRIPLE-S ADVANTAGE, INC. | 17,656 | 0.34 | 6 | 4 | 66.67 | 2 | 33.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4006: MCS ADVANTAGE, INC. | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H4011: MMM HEALTHCARE, LLC. | 10,081 | 0.99 | 10 | 7 | 70.00 | 2 | 20.00 | 0 | 0.00 | 1 | 10.00 | 0 | 0.00 |
| H4012: TRIPLE-S SALUD, INC. | - | - | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4393: CATHOLIC MANAGED LONG TERM C | 357 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4465: INDEPENDENCE CARE SYSTEM, IN | 316 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4740: CATHOLIC MANAGED LONG TERM C | 30 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4866: CUATRO LLC | 4,061 | 1.72 | 7 | 2 | 28.57 | 4 | 57.14 | 1 | 14.29 | 0 | 0.00 | 0 | 0.00 |
| H4876: CONSTELLATION HEALTH, LLC. | 131 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4922: AGEWELL NEW YORK, LLC | 56 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5042: CDPHP UNIVERSAL BENEFITS, IN | 7,407 | 7.43 | 55 | 47 | 85.45 | 5 | 9.09 | 0 | 0.00 | 2 | 3.64 | 1 | 1.82 |
| H5141: CLOVER INSURANCE COMPANY | 7,102 | 3.66 | 26 | 17 | 65.38 | 7 | 26.92 | 0 | 0.00 | 0 | 0.00 | 2 | 7.69 |
| H5441: MANAGED HEALTH, INC. | 805 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5526: HEALTHNOW NEW YORK INC. | 18,988 | 0.63 | 12 | 9 | 75.00 | 2 | 16.67 | 0 | 0.00 | 1 | 8.33 | 0 | 0.00 |
| H5528: GROUP HEALTH INCORPORATED | 7,589 | 8.04 | 61 | 48 | 78.69 | 5 | 8.20 | 1 | 1.64 | 6 | 9.84 | 1 | 1.64 |
| H5549: VNS CHOICE | 18,120 | 11.75 | 213 | 66 | 30.99 | 7 | 3.29 | 0 | 0.00 | 52 | 24.41 | 88 | 41.31 |
| H5577: MCS ADVANTAGE, INC. | 176,942 | 0.44 | 78 | 66 | 84.62 | 3 | 3.85 | 0 | 0.00 | 4 | 5.13 | 5 | 6.41 |
| H5732: TRIPLE-S SALUD, INC. | - | - | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5774: TRIPLE S ADVANTAGE, INC. | 103,677 | 0.67 | 69 | 65 | 94.20 | 4 | 5.80 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5887: MMM HEALTHCARE, LLC. | 3,683 | 1.90 | 7 | 5 | 71.43 | 0 | 0.00 | 0 | 0.00 | 2 | 28.57 | 0 | 0.00 |
| H5989: CENTERLIGHT HEALTHCARE, INC. | 1,010 | 10.89 | 11 | 7 | 63.64 | 2 | 18.18 | 1 | 9.09 | 1 | 9.09 | 0 | 0.00 |

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TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Uphld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5991: AFFINITY HEALTH PLAN, INC. | 7,139 | 3.08 | 22 | 16 | 72.73 | 5 | 22.73 | 0 | 0.00 | 1 | 4.55 | 0 | 0.00 |
| H6263: HEALTH INSURANCE PLAN OF GRE | 41 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6308: AGEWELL NEW YORK, LLC | 100 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6334: NY HOTEL TRADES COUNCIL & HO | 4,298 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6371: LUTHERAN SENIOR HEALTHCARE, | 133 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6435: ELDERSERVE HEALTH, INC. | 175 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6745: AMIDA CARE INC. | 368 | 16.30 | 6 | 2 | 33.33 | 1 | 16.67 | 0 | 0.00 | 2 | 33.33 | 1 | 16.67 |
| H6864: GUILDNET, INC. | 684 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6887: SOUTH JERSEY HEALTHCARE LIFE | 173 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6974: ALPHACARE OF NEW YORK, INC. | 56 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6988: CENTERS PLAN FOR HEALTHY LIV | 156 | 32.05 | 5 | 2 | 40.00 | 2 | 40.00 | 1 | 20.00 | 0 | 0.00 | 0 | 0.00 |
| H7015: HEALTHFIRST HEALTH PLAN OF N | - | - | 3 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 66.67 | 1 | 33.33 |
| H7971: HORIZON INSURANCE COMPANY | 236 | 12.71 | 3 | 2 | 66.67 | 0 | 0.00 | 0 | 0.00 | 1 | 33.33 | 0 | 0.00 |
| H8029: ELDERPLAN, INC. | 364 | 10.99 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8056: AETNA BETTER HEALTH, INC. (N | 110 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H8150: INTEGRA MLTC, INC | 98 | 10.20 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H8266: CONSTELLATION HEALTH, LLC. | 1,793 | 0.56 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8417: HEALTHPLUS NY, LLC | 359 | 5.57 | 2 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 | 1 | 50.00 |
| H8420: CENTERLIGHT HEALTHCARE, INC. | 338 | 2.96 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8490: VNS CHOICE | 2,410 | 1.66 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8777: COMPLETE SENIOR CARE, INC. | 105 | 9.52 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8800: TOTAL SENIOR CARE, INC. | 97 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H8851: SENIOR WHOLE HEALTH OF NEW Y | 86 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9115: METROPLUS HEALTH PLAN, INC. | 139 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9122: ALPHACARE OF NEW YORK, INC. | 1,260 | 1.59 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9345: VILLAGE SENIOR SERVICES CORP | 117 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9615: MVP HEALTH PLAN, INC. | 20,063 | 1.35 | 27 | 25 | 92.59 | 2 | 7.41 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9795: MONTEFIORE HMO, LLC | - | - | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9859: MVP HEALTH PLAN, INC. | 11,514 | 1.39 | 16 | 15 | 93.75 | 1 | 6.25 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

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TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=03: PHILADELPHIA

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| 90091: UNITED MINE WORKERS OF AMERI | 24,549 | 1.18 | 29 | 27 | 93.10 | 2 | 6.90 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0147: HEALTHKEEPERS, INC. | 12,158 | 1.65 | 20 | 3 | 15.00 | 0 | 0.00 | 0 | 0.00 | 14 | 70.00 | 3 | 15.00 |
| H0819: SENIOR LIFE YORK, INC. | 118 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1239: KISSITO PACE OF ROANOKE, INC | 70 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1659: PIEDMONT COMMUNITY HEALTHCAR | 4,632 | 2.81 | 13 | 6 | 46.15 | 3 | 23.08 | 1 | 7.69 | 2 | 15.38 | 1 | 7.69 |
| H2064: GEISINGER COMMUNITY HEALTH S | 195 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2109: THE JOHNS HOPKINS HEALTH SYS | 140 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2386: APPALACHIAN AGENCY FOR SENIO | 74 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2537: SPIRITTRUST LUTHERAN LIFE | 78 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2563: OPTIMA HEALTH PLAN | 1,502 | 3.99 | 6 | 5 | 83.33 | 1 | 16.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2937: SENIOR LIFE GREENSBURG, INC. | 147 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2941: SENTARA LIFE CARE CORPORATIO | 245 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2992: SENIORLIFE WASHINGTON, INC. | 418 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3060: VIECARE BUTLER, LLC | 128 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3067: VIRGINIA PREMIER HEALTH PLAN | 5,864 | 1.19 | 7 | 4 | 57.14 | 1 | 14.29 | 0 | 0.00 | 2 | 28.57 | 0 | 0.00 |
| H3156: AMERIHEALTH HMO, INC. | 18,557 | 7.06 | 131 | 118 | 90.08 | 11 | 8.40 | 0 | 0.00 | 1 | 0.76 | 1 | 0.76 |
| H3473: CHARLOTTESVILLE AREA RETIREM | 57 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3480: HUMANA HEALTH PLAN, INC. | 10,721 | 0.84 | 9 | 1 | 11.11 | 0 | 0.00 | 0 | 0.00 | 1 | 11.11 | 7 | 77.78 |
| H3672: HEALTH PLAN OF THE UPPER OHI | 5,226 | 1.72 | 9 | 8 | 88.89 | 0 | 0.00 | 0 | 0.00 | 1 | 11.11 | 0 | 0.00 |
| H3907: UPMC HEALTH PLAN, INC. | 115,668 | 8.74 | 1,011 | 939 | 92.88 | 48 | 4.75 | 3 | 0.30 | 13 | 1.29 | 8 | 0.79 |
| H3908: TRUSTEES OF THE UNIVERSITY O | 421 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3909: QCC INSURANCE COMPANY | 8,932 | 3.69 | 33 | 29 | 87.88 | 3 | 9.09 | 0 | 0.00 | 0 | 0.00 | 1 | 3.03 |
| H3916: HIGHMARK SENIOR HEALTH COMPA | 173,934 | 2.33 | 406 | 324 | 79.80 | 54 | 13.30 | 2 | 0.49 | 16 | 3.94 | 10 | 2.46 |
| H3917: PITTSBURGH CARE PARTNERSHIP, | 502 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3918: LIVING INDEPENDENCE FOR THE | 515 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3919: ST. AGNES CONTINUING CARE CE | 607 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3923: CAPITAL ADVANTAGE INSURANCE | 14,494 | 4.97 | 72 | 59 | 81.94 | 10 | 13.89 | 0 | 0.00 | 3 | 4.17 | 0 | 0.00 |
| H3924: GEISINGER INDEMNITY INSURANC | 7,158 | 3.77 | 27 | 27 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

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| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3925: PENNSYLVANIA PACE, INC. | 179 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3952: KEYSTONE HEALTH PLAN EAST, I | 85,975 | 5.11 | 439 | 399 | 90.89 | 25 | 5.69 | 0 | 0.00 | 5 | 1.14 | 10 | 2.28 |
| H3954: GEISINGER HEALTH PLAN | 68,377 | 3.35 | 229 | 194 | 84.72 | 22 | 9.61 | 4 | 1.75 | 7 | 3.06 | 2 | 0.87 |
| H3957: HIGHMARK CHOICE COMPANY | 116,140 | 2.09 | 243 | 201 | 82.72 | 24 | 9.88 | 0 | 0.00 | 15 | 6.17 | 3 | 1.23 |
| H3962: KEYSTONE HEALTH PLAN CENTRAL | 10,726 | 4.48 | 48 | 35 | 72.92 | 10 | 20.83 | 1 | 2.08 | 2 | 4.17 | 0 | 0.00 |
| H4227: VISTA HEALTH PLAN, INC. | 3,225 | 7.13 | 23 | 10 | 43.48 | 4 | 17.39 | 0 | 0.00 | 9 | 39.13 | 0 | 0.00 |
| H4279: UPMC FOR YOU, INC | 19,385 | 10.06 | 195 | 172 | 88.21 | 14 | 7.18 | 1 | 0.51 | 4 | 2.05 | 4 | 2.05 |
| H4906: C AND O EMPLOYEES' HOSPITAL | 2,261 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4999: THE LUTHERAN HOME FOR THE AG | 84 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5037: MOUNTAIN EMPIRE OLDER CITIZE | 97 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5106: HIGHMARK SENIOR SOLUTIONS CO | 6,960 | 2.30 | 16 | 7 | 43.75 | 5 | 31.25 | 0 | 0.00 | 4 | 25.00 | 0 | 0.00 |
| H5151: HEALTH PLAN OF THE UPPER OHI | 7,301 | 1.64 | 12 | 11 | 91.67 | 1 | 8.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5493: LIFE AT ST. FRANCIS HEALTHCA | 134 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5533: UPMC HEALTH NETWORK, INC. | 9,371 | 8.64 | 81 | 71 | 87.65 | 7 | 8.64 | 0 | 0.00 | 1 | 1.23 | 2 | 2.47 |
| H5812: GEISINGER INDEMNITY INSURANC | - | - | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5902: SENIOR LIFE ALTOONA, INC. | 166 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5932: GATEWAY HEALTH PLAN, INC. | 49,643 | 7.11 | 353 | 321 | 90.93 | 5 | 1.42 | 3 | 0.85 | 6 | 1.70 | 18 | 5.10 |
| H5978: SENIOR LIFE LEHIGH VALLEY, I | 132 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6132: SELECT HEALTH OF SOUTH CAROL | - | - | 2 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 |
| H6188: LUTHERAN SENIORLIFE VIECARE | - | - | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6310: INOVACARES | 88 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6551: LIFE ST. MARY, INC. | 215 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6787: VOANS SENIOR COMMUNITY CARE | - | - | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H7660: VIECARE BEAVER LLC DBA LIFE | 439 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H8096: CENTRA HEALTH, INC. | 164 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H8604: THP INSURANCE COMPANY | 696 | 1.44 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8655: RIVERSIDE RETIREMENT SERVICE | 512 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9068: ALBRIGHT CARE SERVICES | 172 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9190: GATEWAY HEALTH PLAN OF OHIO, | 6,014 | 13.97 | 84 | 75 | 89.29 | 0 | 0.00 | 0 | 0.00 | 2 | 2.38 | 7 | 8.33 |
| H9207: HEALTH PARTNERS PLANS, INC. | 12,437 | 13.35 | 166 | 141 | 84.94 | 17 | 10.24 | 1 | 0.60 | 2 | 1.20 | 5 | 3.01 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H9412: GEISINGER QUALITY OPTIONS, I | 767 | 9.13 | 7 | 4 | 57.14 | 2 | 28.57 | 0 | 0.00 | 0 | 0.00 | 1 | 14.29 |
| H9830: NEWCOURTLAND LIFE PROGRAM | 377 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9915: MEDSTAR FAMILY CHOICE, INC. | 6,805 | 9.26 | 63 | 55 | 87.30 | 2 | 3.17 | 1 | 1.59 | 3 | 4.76 | 2 | 3.17 |
| X0001: LIMITED INCOME NET PROGRAM | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |

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Region=04: ATLANTA

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0104: BLUE CROSS AND BLUE SHIELD O | 50,010 | 1.06 | 53 | 42 | 79.25 | 2 | 3.77 | 1 | 1.89 | 6 | 11.32 | 2 | 3.77 |
| H0105: THE METHODIST OAKS | 123 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0112: MORSE LIFE HOME CARE, INC. | 136 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0117: WELLCARE OF OHIO, INC. | - | - | 8 | 5 | 62.50 | 0 | 0.00 | 0 | 0.00 | 3 | 37.50 | 0 | 0.00 |
| H0154: VIVA HEALTH, INC. | 45,454 | 3.96 | 180 | 143 | 79.44 | 13 | 7.22 | 3 | 1.67 | 18 | 10.00 | 3 | 1.67 |
| H0320: WELLCARE OF TEXAS, INC. | - | - | 5 | 4 | 80.00 | 0 | 0.00 | 0 | 0.00 | 1 | 20.00 | 0 | 0.00 |
| H0712: WELLCARE OF CONNECTICUT, INC | 12,712 | 4.48 | 57 | 45 | 78.95 | 4 | 7.02 | 1 | 1.75 | 5 | 8.77 | 2 | 3.51 |
| H0839: VOANS SENIOR COMMUNITY CARE | 103 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0879: CRESTPOINT HEALTH INSURANCE | 5,198 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0913: WELLCARE HEALTH PLANS OF NEW | 1,016 | 8.86 | 9 | 6 | 66.67 | 0 | 0.00 | 0 | 0.00 | 1 | 11.11 | 2 | 22.22 |
| H1016: AVMED, INC. | 30,855 | 1.62 | 50 | 44 | 88.00 | 4 | 8.00 | 0 | 0.00 | 1 | 2.00 | 1 | 2.00 |
| H1026: HEALTH OPTIONS, INC. | 61,788 | 5.76 | 356 | 292 | 82.02 | 16 | 4.49 | 1 | 0.28 | 43 | 12.08 | 4 | 1.12 |
| H1032: WELLCARE OF FLORIDA, INC. | 107,444 | 3.78 | 406 | 341 | 83.99 | 11 | 2.71 | 2 | 0.49 | 47 | 11.58 | 5 | 1.23 |
| H1035: FLORIDA HEALTH CARE PLAN, IN | 13,132 | 2.89 | 38 | 30 | 78.95 | 1 | 2.63 | 0 | 0.00 | 7 | 18.42 | 0 | 0.00 |
| H1043: FLORIDA PACE CENTERS, INC. | 375 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1054: PRUDENTIAL INSURANCE CO. | - | - | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1099: HEALTH FIRST HEALTH PLANS | 29,707 | 6.70 | 199 | 180 | 90.45 | 5 | 2.51 | 1 | 0.50 | 9 | 4.52 | 4 | 2.01 |
| H1112: WELLCARE OF GEORGIA, INC. | 33,937 | 4.36 | 148 | 111 | 75.00 | 5 | 3.38 | 0 | 0.00 | 29 | 19.59 | 3 | 2.03 |
| H1216: HARMONY HEALTH PLAN OF ILLIN | - | - | 11 | 8 | 72.73 | 0 | 0.00 | 0 | 0.00 | 3 | 27.27 | 0 | 0.00 |
| H1264: WELLCARE OF TEXAS, INC. | 33,374 | 6.65 | 222 | 178 | 80.18 | 1 | 0.45 | 0 | 0.00 | 43 | 19.37 | 0 | 0.00 |
| H1357: CAROLINA SENIORCARE | 139 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1416: HARMONY HEALTH PLAN OF ILLIN | 15,362 | 4.69 | 72 | 57 | 79.17 | 3 | 4.17 | 1 | 1.39 | 11 | 15.28 | 0 | 0.00 |
| H1500: LIFE ST. JOSEPH OF THE PINES | 218 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1533: STAYWELL SENIOR CARE, INC. | 29 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1723: ABSOLUTE TOTAL CARE, INC. | 552 | 1.81 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1903: WELLCARE OF LOUISIANA, INC. | 9,677 | 3.20 | 31 | 28 | 90.32 | 0 | 0.00 | 0 | 0.00 | 3 | 9.68 | 0 | 0.00 |
| H2491: WELLCARE HEALTH INSURANCE OF | 11,022 | 0.82 | 9 | 7 | 77.78 | 0 | 0.00 | 0 | 0.00 | 2 | 22.22 | 0 | 0.00 |
| H2533: MOLINA HEALTHCARE OF SOUTH C | 184 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |

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|-------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2758: BEHEALTHY AMERICA, INC. | 829 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2962: ULTIMATE HEALTH PLANS, INC. | 4,319 | 4.63 | 20 | 14 | 70.00 | 6 | 30.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3259: VOLUNTEER STATE HEALTH PLAN | 5,514 | 0.73 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3361: WELLCARE OF NEW YORK, INC. | 46,195 | 6.23 | 288 | 245 | 85.07 | 7 | 2.43 | 2 | 0.69 | 31 | 10.76 | 3 | 1.04 |
| H3404: BLUE CROSS AND BLUE SHIELD O | 50,858 | 2.10 | 107 | 77 | 71.96 | 14 | 13.08 | 0 | 0.00 | 7 | 6.54 | 9 | 8.41 |
| H3421: AMERICA'S 1ST CHOICE HEALTH | 3,660 | 0.27 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H3430: SUNCOAST PACE, INC. | 204 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3449: BLUE CROSS AND BLUE SHIELD O | 75,423 | 3.54 | 267 | 204 | 76.40 | 24 | 8.99 | 3 | 1.12 | 16 | 5.99 | 20 | 7.49 |
| H3942: ELDERHAUS INC. | 101 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4074: MERCY LIFE OF ALABAMA | 163 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4203: PALMETTO HEALTH ALLIANCE | 280 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4209: BLUECROSS AND BLUESHIELD OF | - | - | 72 | 47 | 65.28 | 22 | 30.56 | 0 | 0.00 | 2 | 2.78 | 1 | 1.39 |
| H4235: SENIOR TOTAL LIFE CARE, INC. | 107 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4326: PACE @ HOME, INC. | 92 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4402: ALEXIAN BROTHERS COMMUNITY S | 269 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4714: PACE OF THE SOUTHERN PIEDMON | 90 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4738: AMERICA'S 1ST CHOICE HEALTH | 382 | 5.24 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5087: EASY CHOICE HEALTH PLAN INC. | 32,988 | 4.46 | 147 | 125 | 85.03 | 12 | 8.16 | 1 | 0.68 | 7 | 4.76 | 2 | 1.36 |
| H5427: FREEDOM HEALTH, INC. | 63,360 | 1.40 | 89 | 62 | 69.66 | 0 | 0.00 | 0 | 0.00 | 24 | 26.97 | 3 | 3.37 |
| H5431: HEALTHSUN HEALTH PLANS, INC. | 28,976 | 6.11 | 177 | 149 | 84.18 | 13 | 7.34 | 1 | 0.56 | 14 | 7.91 | 0 | 0.00 |
| H5434: BLUE CROSS AND BLUE SHIELD O | 11,599 | 4.57 | 53 | 44 | 83.02 | 3 | 5.66 | 0 | 0.00 | 6 | 11.32 | 0 | 0.00 |
| H5594: OPTIMUM HEALTHCARE, INC. | 39,140 | 1.58 | 62 | 47 | 75.81 | 0 | 0.00 | 0 | 0.00 | 15 | 24.19 | 0 | 0.00 |
| H5698: WINDSOR HEALTH PLAN, INC. | 39,721 | 3.17 | 126 | 82 | 65.08 | 7 | 5.56 | 0 | 0.00 | 35 | 27.78 | 2 | 1.59 |
| H5934: HOPE HOSPICE AND COMMUNITY S | 261 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5938: CAPITAL HEALTH PLAN | 17,328 | 1.10 | 19 | 17 | 89.47 | 0 | 0.00 | 1 | 5.26 | 0 | 0.00 | 1 | 5.26 |
| H6059: PACE OF GUILFORD AND ROCKING | 157 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6306: FIRSTCAROLINACARE INSURANCE | 4,095 | 1.71 | 7 | 4 | 57.14 | 2 | 28.57 | 0 | 0.00 | 1 | 14.29 | 0 | 0.00 |
| H6846: COMMUNITY CAREPARTNERS, INC. | 22 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H7542: ADVICARE, CORP. | 610 | 1.64 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7917: BLUECROSS BLUESHIELD OF TENN | 90,716 | 3.86 | 350 | 290 | 82.86 | 27 | 7.71 | 1 | 0.29 | 13 | 3.71 | 19 | 5.43 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H8064: FIRSTCAROLINACARE INSURANCE | 1,179 | 0.85 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8146: SECURITYCARE OF TENNESSEE, I | 2,110 | 9.95 | 21 | 20 | 95.24 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 4.76 |
| H8170: AMERICA'S 1ST CHOICE OF SOUT | 133 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H8213: SELECT HEALTH OF SOUTH CAROL | 460 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9266: PIEDMONT HEALTH SERVICES, IN | 199 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9285: ATLANTIS HEALTH PLAN, INC. | 482 | 8.30 | 4 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 | 2 | 50.00 |
| H9730: WELLCARE HEALTH INSURANCE CO | 7,010 | 5.28 | 37 | 28 | 75.68 | 0 | 0.00 | 0 | 0.00 | 8 | 21.62 | 1 | 2.70 |
| H9857: PIEDMONT WELLSTAR HEALTHPLAN | 12,866 | 3.96 | 51 | 43 | 84.31 | 1 | 1.96 | 0 | 0.00 | 6 | 11.76 | 1 | 1.96 |
| R3332: BLUE CROSS AND BLUE SHIELD O | 49,811 | 5.70 | 284 | 229 | 80.63 | 12 | 4.23 | 1 | 0.35 | 40 | 14.08 | 2 | 0.70 |

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Region=05: CHICAGO

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0022: BUCKEYE COMMUNITY HEALTH PLA | 10,278 | 2.92 | 30 | 21 | 70.00 | 4 | 13.33 | 1 | 3.33 | 4 | 13.33 | 0 | 0.00 |
| H0141: MCLAREN HEALTH PLAN, INC. | 121 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0192: AMERIHEALTH MICHIGAN, INC. | 2,451 | 0.41 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H0281: ILLINICARE HEALTH PLAN | 1,431 | 1.40 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0336: HUMANA HEALTH PLAN, INC. | 7,057 | 0.28 | 2 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 |
| H0390: PACE OF SOUTHWEST MICHIGAN, | 131 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0480: MERIDIAN HEALTH PLAN OF MICH | 6,164 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0544: CAREMORE HEALTH PLAN | 50,913 | 5.26 | 268 | 236 | 88.06 | 15 | 5.60 | 3 | 1.12 | 7 | 2.61 | 7 | 2.61 |
| H0564: BLUE CROSS OF CALIFORNIA | 12,766 | 1.57 | 20 | 15 | 75.00 | 1 | 5.00 | 1 | 5.00 | 1 | 5.00 | 2 | 10.00 |
| H0773: HEALTH ALLIANCE CONNECT | 6,105 | 3.60 | 22 | 17 | 77.27 | 4 | 18.18 | 0 | 0.00 | 1 | 4.55 | 0 | 0.00 |
| H0927: HEALTH CARE SERVICE CORPORAT | 12,649 | 0.08 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1310: COMPREHENSIVE SENIOR CARE CO | 261 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1412: COVENTRY HEALTH AND LIFE INS | - | - | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1417: HEALTH ALLIANCE CONNECT, INC | 8,678 | 7.49 | 65 | 46 | 70.77 | 17 | 26.15 | 0 | 0.00 | 2 | 3.08 | 0 | 0.00 |
| H1444: TOTAL HEALTH CARE, INC. | 207 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1463: HEALTH ALLIANCE CONNECT, INC | 7,611 | 14.45 | 110 | 82 | 74.55 | 26 | 23.64 | 1 | 0.91 | 1 | 0.91 | 0 | 0.00 |
| H1517: ANTHEM INSURANCE COMPANIES, | 3,330 | 2.10 | 7 | 5 | 71.43 | 0 | 0.00 | 0 | 0.00 | 1 | 14.29 | 1 | 14.29 |
| H1595: HEALTHPLUS INSURANCE COMPANY | 1,407 | 5.69 | 8 | 7 | 87.50 | 0 | 0.00 | 0 | 0.00 | 1 | 12.50 | 0 | 0.00 |
| H1607: ANTHEM INSURANCE COMPANIES, | 8,438 | 2.13 | 18 | 14 | 77.78 | 1 | 5.56 | 0 | 0.00 | 1 | 5.56 | 2 | 11.11 |
| H1737: HEALTH ALLIANCE - MIDWEST, I | 873 | 4.58 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1846: MOUNT CARMEL HEALTH INSURANC | 1,415 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1849: ANTHEM HEALTH PLANS OF KENTU | 6,011 | 2.50 | 15 | 11 | 73.33 | 1 | 6.67 | 0 | 0.00 | 0 | 0.00 | 3 | 20.00 |
| H1894: AMERIGROUP WASHINGTON, INC. | 1,136 | 5.28 | 6 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 50.00 | 3 | 50.00 |
| H1977: UPPER PENINSULA HEALTH PLAN, | 4,616 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2034: COMMUNITY CARE HEALTH PLAN, | 282 | 7.09 | 2 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 |
| H2161: UPPER PENINSULA HEALTH PLAN, | 201 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2237: INDEPENDENT CARE HEALTH PLAN | 6,070 | 0.49 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2312: HEALTH ALLIANCE PLAN OF MICH | 43,355 | 3.90 | 169 | 137 | 81.07 | 19 | 11.24 | 0 | 0.00 | 11 | 6.51 | 2 | 1.18 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2318: CENTER FOR SENIOR INDEPENDEN | 373 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2320: PRIORITY HEALTH | 81,208 | 5.38 | 437 | 409 | 93.59 | 16 | 3.66 | 0 | 0.00 | 9 | 2.06 | 3 | 0.69 |
| H2322: ALLIANCE HEALTH AND LIFE INS | 3,242 | 2.16 | 7 | 6 | 85.71 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 14.29 |
| H2354: HEALTH ALLIANCE PLAN OF MICH | 20,394 | 2.60 | 53 | 36 | 67.92 | 11 | 20.75 | 1 | 1.89 | 5 | 9.43 | 0 | 0.00 |
| H2416: PRIMEWEST CTRL COUNTY-BASED | 1,948 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2417: ITASCA MEDICAL CARE | 470 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2419: SOUTH COUNTRY HEALTH ALLIANC | 1,563 | 0.64 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2422: HEALTHPARTNERS, INC. | 3,153 | 0.32 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2425: BLUE PLUS | 7,928 | 1.26 | 10 | 6 | 60.00 | 2 | 20.00 | 0 | 0.00 | 0 | 0.00 | 2 | 20.00 |
| H2450: MEDICA INSURANCE COMPANY | 171,613 | 0.23 | 39 | 36 | 92.31 | 3 | 7.69 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2456: UCARE MINNESOTA | 10,371 | 0.29 | 3 | 2 | 66.67 | 0 | 0.00 | 0 | 0.00 | 1 | 33.33 | 0 | 0.00 |
| H2458: MEDICA HEALTH PLANS | 10,054 | 0.99 | 10 | 8 | 80.00 | 1 | 10.00 | 0 | 0.00 | 0 | 0.00 | 1 | 10.00 |
| H2459: UCARE MINNESOTA | 85,622 | 3.34 | 286 | 239 | 83.57 | 26 | 9.09 | 3 | 1.05 | 6 | 2.10 | 12 | 4.20 |
| H2461: BLUE CROSS AND BLUE SHIELD O | 167,013 | 0.79 | 132 | 97 | 73.48 | 24 | 18.18 | 2 | 1.52 | 5 | 3.79 | 4 | 3.03 |
| H2462: GROUP HEALTH PLAN, INC. (MN) | 48,907 | 0.72 | 35 | 32 | 91.43 | 2 | 5.71 | 0 | 0.00 | 1 | 2.86 | 0 | 0.00 |
| H2506: AETNA BETTER HEALTH, INC. (I | 7,205 | 1.80 | 13 | 6 | 46.15 | 3 | 23.08 | 0 | 0.00 | 4 | 30.77 | 0 | 0.00 |
| H2531: UNITEDHEALTHCARE COMMUNITY P | 13,285 | 2.56 | 34 | 13 | 38.24 | 1 | 2.94 | 0 | 0.00 | 14 | 41.18 | 6 | 17.65 |
| H2591: HEALTH ALLIANCE - MIDWEST, I | 88 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2593: CAREMORE HEALTH PLAN OF ARIZ | 16,208 | 7.53 | 122 | 113 | 92.62 | 2 | 1.64 | 2 | 1.64 | 5 | 4.10 | 0 | 0.00 |
| H2836: ANTHEM HEALTH PLANS, INC. | 1,272 | 5.50 | 7 | 7 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2926: PRIMEWEST CTRL COUNTY-BASED | 261 | 11.49 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2936: LIFECIRCLES | 213 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3071: COMMUNITY CARE ALLIANCE OF I | 1,649 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3233: PREMIER HEALTH INSURING CORP | 7,356 | 4.35 | 32 | 30 | 93.75 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 6.25 |
| H3240: AMERIGROUP NEW JERSEY, INC. | 7,232 | 2.63 | 19 | 10 | 52.63 | 0 | 0.00 | 0 | 0.00 | 5 | 26.32 | 4 | 21.05 |
| H3283: MEDICA HEALTH PLANS | - | - | 4 | 3 | 75.00 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3342: EMPIRE HEALTHCHOICE ASSURANC | 44,535 | 3.32 | 148 | 114 | 77.03 | 6 | 4.05 | 1 | 0.68 | 10 | 6.76 | 17 | 11.49 |
| H3370: EMPIRE HEALTHCHOICE HMO, INC | 63,034 | 4.06 | 256 | 205 | 80.08 | 16 | 6.25 | 1 | 0.39 | 11 | 4.30 | 23 | 8.98 |
| H3447: HEALTHKEEPERS, INC. | 2,632 | 11.78 | 31 | 22 | 70.97 | 5 | 16.13 | 0 | 0.00 | 4 | 12.90 | 0 | 0.00 |
| H3471: HEALTH ALLIANCE NORTHWEST HE | 3,942 | 2.54 | 10 | 9 | 90.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 10.00 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3536: MATTHEW THORNTON HEALTH PLAN | 560 | 7.14 | 4 | 3 | 75.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 |
| H3613: MCGREGOR PACE | 316 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3620: AULTCARE INSURANCE COMPANY | - | - | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3653: PARAMOUNT CARE, INC. | 15,074 | 0.33 | 5 | 3 | 60.00 | 1 | 20.00 | 1 | 20.00 | 0 | 0.00 | 0 | 0.00 |
| H3655: COMMUNITY INSURANCE COMPANY | 127,108 | 2.53 | 322 | 227 | 70.50 | 32 | 9.94 | 3 | 0.93 | 11 | 3.42 | 49 | 15.22 |
| H3660: SUMMACARE INC. | 26,660 | 7.16 | 191 | 137 | 71.73 | 30 | 15.71 | 2 | 1.05 | 17 | 8.90 | 5 | 2.62 |
| H3664: AULTCARE HEALTH INSURING COR | 20,183 | 1.88 | 38 | 34 | 89.47 | 1 | 2.63 | 0 | 0.00 | 2 | 5.26 | 1 | 2.63 |
| H3668: MOUNT CARMEL HEALTH PLAN, IN | 49,044 | 0.41 | 20 | 17 | 85.00 | 0 | 0.00 | 0 | 0.00 | 3 | 15.00 | 0 | 0.00 |
| H4036: ANTHEM INSURANCE COMPANIES, | 1,474 | 4.75 | 7 | 7 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4118: THE WASHTENAW PACE | 63 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4211: AMGP GEORGIA MANAGED CARE CO | 115 | 200.00 | 23 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 23 | 100.00 | 0 | 0.00 |
| H4270: UCARE HEALTH, INC. | 8,137 | 3.07 | 25 | 23 | 92.00 | 2 | 8.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4346: CAREMORE HEALTH PLAN OF NEVA | 6,237 | 7.38 | 46 | 35 | 76.09 | 3 | 6.52 | 0 | 0.00 | 6 | 13.04 | 2 | 4.35 |
| H4875: PRIORITY HEALTH | 17,821 | 4.99 | 89 | 87 | 97.75 | 1 | 1.12 | 0 | 0.00 | 1 | 1.12 | 0 | 0.00 |
| H4909: ANTHEM HEALTH PLANS OF VIRGI | 2,521 | 0.79 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5124: FRANCISCAN ALLIANCE, INC. | - | - | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5207: COMMUNITY CARE HEALTH PLAN, | 279 | 3.58 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5209: CARE WISCONSIN HEALTH PLAN, | 1,005 | 1.00 | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5211: SECURITY HEALTH PLAN OF WISC | 42,996 | 0.88 | 38 | 36 | 94.74 | 0 | 0.00 | 0 | 0.00 | 2 | 5.26 | 0 | 0.00 |
| H5212: COMMUNITY CARE, INC. | 611 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5215: NETWORK HEALTH INSURANCE COR | 63,621 | 3.24 | 206 | 161 | 78.16 | 34 | 16.50 | 1 | 0.49 | 6 | 2.91 | 4 | 1.94 |
| H5262: GUNDERSEN HEALTH PLAN | 14,275 | 6.87 | 98 | 76 | 77.55 | 13 | 13.27 | 2 | 2.04 | 4 | 4.08 | 3 | 3.06 |
| H5264: DEAN HEALTH PLAN, INC. | 24,615 | 1.26 | 31 | 23 | 74.19 | 5 | 16.13 | 0 | 0.00 | 2 | 6.45 | 1 | 3.23 |
| H5280: MOLINA HEALTHCARE OF OHIO, I | 10,520 | 1.71 | 18 | 14 | 77.78 | 2 | 11.11 | 1 | 5.56 | 0 | 0.00 | 1 | 5.56 |
| H5422: BLUE CROSS BLUE SHIELD HEALT | 1,497 | 4.68 | 7 | 7 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5471: SIMPLY HEALTHCARE PLANS, INC | 21,592 | 3.71 | 80 | 69 | 86.25 | 6 | 7.50 | 0 | 0.00 | 3 | 3.75 | 2 | 2.50 |
| H5475: MERIDIAN HEALTH PLAN OF MICH | 2,854 | 3.15 | 9 | 8 | 88.89 | 0 | 0.00 | 0 | 0.00 | 1 | 11.11 | 0 | 0.00 |
| H5508: ADVANTAGE HEALTH SOLUTIONS, | 20,901 | 1.44 | 30 | 19 | 63.33 | 10 | 33.33 | 1 | 3.33 | 0 | 0.00 | 0 | 0.00 |
| H5529: COMMUNITY INSURANCE COMPANY | 16,935 | 3.13 | 53 | 32 | 60.38 | 5 | 9.43 | 0 | 0.00 | 2 | 3.77 | 14 | 26.42 |
| H5530: ANTHEM HEALTH PLANS OF KENTU | 4,818 | 3.74 | 18 | 15 | 83.33 | 1 | 5.56 | 0 | 0.00 | 0 | 0.00 | 2 | 11.11 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|---------------------|------------|----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5610: CARE RESOURCES | 185 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5685: HAP MIDWEST HEALTH PLAN, INC | 1,309 | 1.53 | 2 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 | 1 | 50.00 |
| H5703: SOUTH COUNTRY HEALTH ALLIANC | 598 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5746: AMERIGROUP COMMUNITY CARE OF | 2,339 | 1.71 | 4 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 3 | 75.00 | 0 | 0.00 |
| H5779: MERIDIAN HEALTH PLAN OF ILLI | 475 | 8.42 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5786: MERIDIAN HEALTH PLAN OF IOWA | 345 | 5.80 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5817: AMERIGROUP TEXAS, INC. | 29,609 | 2.33 | 69 | 16 | 23.19 | 1 | 1.45 | 0 | 0.00 | 35 | 50.72 | 17 | 24.64 |
| H5854: ANTHEM HEALTH PLANS, INC. | 3,784 | 4.23 | 16 | 13 | 81.25 | 0 | 0.00 | 0 | 0.00 | 2 | 12.50 | 1 | 6.25 |
| H5883: BLUE CARE NETWORK OF MICHIGA | 69,465 | 1.02 | 71 | 69 | 97.18 | 0 | 0.00 | 0 | 0.00 | 2 | 2.82 | 0 | 0.00 |
| H5896: AMERIGROUP MARYLAND, INC. | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H6080: MERIDIAN HEALTH PLAN OF ILLI | 6,263 | 0.32 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6140: WABASH MEMORIAL HOSPITAL ASS | 1,740 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6141: SIDNEY HILLMAN HC | 716 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6142: UNION HEALTH SERVICES, INC. | 1,808 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6181: HEALTHPLUS NY, LLC | 10,579 | 3.12 | 33 | 11 | 33.33 | 2 | 6.06 | 0 | 0.00 | 16 | 48.48 | 4 | 12.12 |
| H6298: HEALTHSPAN INTEGRATED CARE | 2,032 | 3.94 | 8 | 5 | 62.50 | 1 | 12.50 | 0 | 0.00 | 1 | 12.50 | 1 | 12.50 |
| H6360: HEALTHSPAN INTEGRATED CARE | 13,320 | 1.80 | 24 | 22 | 91.67 | 0 | 0.00 | 0 | 0.00 | 2 | 8.33 | 0 | 0.00 |
| H6751: HEALTHSPRING OF TENNESSEE, I | 7,634 | 2.36 | 18 | 8 | 44.44 | 5 | 27.78 | 0 | 0.00 | 5 | 27.78 | 0 | 0.00 |
| H6786: ANTHEM HEALTH PLANS OF MAINE | 305 | 3.28 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7172: AETNA BETTER HEALTH, INC. (O | 13,677 | 0.95 | 13 | 7 | 53.85 | 4 | 30.77 | 0 | 0.00 | 1 | 7.69 | 1 | 7.69 |
| H7200: AMERIGROUP TENNESSEE, INC. | 6,911 | 3.18 | 22 | 9 | 40.91 | 0 | 0.00 | 0 | 0.00 | 10 | 45.45 | 3 | 13.64 |
| H7220: INDIANA UNIVERSITY HEALTH PL | 11,853 | 0.51 | 6 | 5 | 83.33 | 1 | 16.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7475: CARE WISCONSIN HEALTH PLAN, | 248 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H7728: ANTHEM HEALTH PLANS OF NEW H | 1,509 | 2.65 | 4 | 3 | 75.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 |
| H7844: MOLINA HEALTHCARE OF MICHIGA | 4,933 | 4.26 | 21 | 16 | 76.19 | 5 | 23.81 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8026: AETNA BETTER HEALTH OF MICH | 6,917 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H8046: MOLINA HEALTHCARE OF ILLINOI | 4,003 | 8.24 | 33 | 29 | 87.88 | 0 | 0.00 | 0 | 0.00 | 4 | 12.12 | 0 | 0.00 |
| H8432: ANTHEM HEALTH PLANS OF MAINE | 1,364 | 3.67 | 5 | 5 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8452: CARESOURCE | 15,191 | 9.74 | 148 | 113 | 76.35 | 18 | 12.16 | 0 | 0.00 | 12 | 8.11 | 5 | 3.38 |
| H8552: ANTHEM BLUE CROSS LIFE AND H | 12,645 | 7.75 | 98 | 68 | 69.39 | 7 | 7.14 | 0 | 0.00 | 15 | 15.31 | 8 | 8.16 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H8769: GENESYS HEALTH SYSTEM | - | - | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H8822: ADVANTAGE HEALTH SOLUTIONS, | 1,345 | 3.72 | 5 | 5 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8991: AMERIGROUP FLORIDA, INC. | 3,230 | 3.10 | 10 | 2 | 20.00 | 2 | 20.00 | 0 | 0.00 | 5 | 50.00 | 1 | 10.00 |
| H9004: HEALTHPARTNERS | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H9185: A&D CHARITABLE FOUNDATION, I | - | - | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9487: FIDELIS SECURECARE OF MICHIG | 2,411 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9525: COMPCARE HEALTH SERVICES INS | 1,720 | 4.65 | 8 | 6 | 75.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 25.00 |
| H9572: BCBS OF MICHIGAN MUTUAL INSU | 329,353 | 0.12 | 41 | 38 | 92.68 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 7.32 |
| H9689: HEALTH ALLIANCE CONNECT, INC | 134 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9712: HAP MIDWEST HEALTH PLAN, INC | 3,215 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9834: GUNDERSEN HEALTH PLAN OF MIN | 655 | 3.05 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9886: HMO MISSOURI, INC. | 1,749 | 2.29 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9947: BLUE CROSS AND BLUE SHIELD O | 2,695 | 21.52 | 58 | 33 | 56.90 | 1 | 1.72 | 0 | 0.00 | 11 | 18.97 | 13 | 22.41 |
| H9954: ANTHEM INSURANCE COMPANIES, | 446 | 2.24 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| R5941: ANTHEM INSURANCE COMPANIES, | 103,013 | 2.33 | 240 | 158 | 65.83 | 24 | 10.00 | 2 | 0.83 | 16 | 6.67 | 40 | 16.67 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0107: HEALTH CARE SERVICE CORPORAT | 8,855 | 2.82 | 25 | 13 | 52.00 | 4 | 16.00 | 2 | 8.00 | 1 | 4.00 | 5 | 20.00 |
| H0150: HEALTHSPRING OF ALABAMA, INC | 53,694 | 1.04 | 56 | 30 | 53.57 | 1 | 1.79 | 2 | 3.57 | 3 | 5.36 | 20 | 35.71 |
| H0332: KS PLAN ADMINISTRATORS, LLC | 29,639 | 1.86 | 55 | 53 | 96.36 | 1 | 1.82 | 0 | 0.00 | 1 | 1.82 | 0 | 0.00 |
| H0354: CIGNA HEALTHCARE OF ARIZONA, | 43,499 | 1.66 | 72 | 66 | 91.67 | 4 | 5.56 | 2 | 2.78 | 0 | 0.00 | 0 | 0.00 |
| H0435: GLOBALHEALTH, INC. | 1,147 | 3.49 | 4 | 3 | 75.00 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0439: CIGNA HEALTHCARE OF GEORGIA, | 18,754 | 1.23 | 23 | 13 | 56.52 | 1 | 4.35 | 0 | 0.00 | 0 | 0.00 | 9 | 39.13 |
| H1189: CHRISTUS HEALTH PLAN | 70 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1415: HEALTHSPRING OF TENNESSEE, I | 17,952 | 1.89 | 34 | 20 | 58.82 | 2 | 5.88 | 0 | 0.00 | 5 | 14.71 | 7 | 20.59 |
| H1587: ARKANSAS SUPERIOR SELECT, IN | 66 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1666: HCSC INSURANCE SERVICES COMP | 8,020 | 3.12 | 25 | 17 | 68.00 | 4 | 16.00 | 0 | 0.00 | 1 | 4.00 | 3 | 12.00 |
| H1904: PACE GREATER NEW ORLEANS | 148 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1961: PEOPLES HEALTH, INC. | 53,865 | 6.24 | 336 | 321 | 95.54 | 7 | 2.08 | 0 | 0.00 | 7 | 2.08 | 1 | 0.30 |
| H2108: BRAVO HEALTH MID-ATLANTIC, I | 20,882 | 2.39 | 50 | 25 | 50.00 | 2 | 4.00 | 0 | 0.00 | 4 | 8.00 | 19 | 38.00 |
| H2165: HEALTHSPRING LIFE & HEALTH I | 6,362 | 2.51 | 16 | 12 | 75.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 4 | 25.00 |
| H2171: CARE N' CARE INSURANCE COMPA | 105 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2676: HEALTHSPRING LIFE & HEALTH I | 367 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2775: AMERICAN PROGRESSIVE LIFE & | 11,172 | 5.73 | 64 | 49 | 76.56 | 10 | 15.63 | 0 | 0.00 | 4 | 6.25 | 1 | 1.56 |
| H2816: AMERICAN PROGRESSIVE LIFE & | 28,293 | 3.11 | 88 | 70 | 79.55 | 11 | 12.50 | 1 | 1.14 | 5 | 5.68 | 1 | 1.14 |
| H2911: VANTAGE HEALTH PLAN, INC. | - | - | 8 | 6 | 75.00 | 0 | 0.00 | 0 | 0.00 | 2 | 25.00 | 0 | 0.00 |
| H2968: MEMORIAL HERMANN HEALTH PLAN | 430 | 9.30 | 4 | 2 | 50.00 | 0 | 0.00 | 0 | 0.00 | 2 | 50.00 | 0 | 0.00 |
| H3204: PRESBYTERIAN HEALTH PLAN | 33,370 | 7.67 | 256 | 205 | 80.08 | 24 | 9.38 | 0 | 0.00 | 22 | 8.59 | 5 | 1.95 |
| H3206: PRESBYTERIAN INSURANCE COMPA | 8,605 | 7.67 | 66 | 51 | 77.27 | 10 | 15.15 | 0 | 0.00 | 2 | 3.03 | 3 | 4.55 |
| H3251: HEALTH CARE SERVICE CORPORAT | 18,504 | 6.49 | 120 | 57 | 47.50 | 39 | 32.50 | 1 | 0.83 | 11 | 9.17 | 12 | 10.00 |
| H3333: AMERICAN PROGRESSIVE LIFE & | - | - | 11 | 6 | 54.55 | 2 | 18.18 | 0 | 0.00 | 2 | 18.18 | 1 | 9.09 |
| H3706: GENERATIONS HEALTHCARE, INC. | 5,667 | 0.88 | 5 | 4 | 80.00 | 1 | 20.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3708: OKLAHOMA SUPERIOR SELECT, IN | 135 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3755: COMMUNITY CARE HMO, INC | 29,137 | 1.41 | 41 | 33 | 80.49 | 5 | 12.20 | 0 | 0.00 | 3 | 7.32 | 0 | 0.00 |
| H3822: HEALTH CARE SERVICE CORPORAT | 23,758 | 3.75 | 89 | 43 | 48.31 | 38 | 42.70 | 1 | 1.12 | 5 | 5.62 | 2 | 2.25 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3945: CIGNA HEALTH AND LIFE INSURA | 1,577 | 2.54 | 4 | 3 | 75.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 |
| H3949: BRAVO HEALTH PENNSYLVANIA, I | 55,954 | 1.45 | 81 | 50 | 61.73 | 3 | 3.70 | 0 | 0.00 | 7 | 8.64 | 21 | 25.93 |
| H3979: GHS HEALTH MAINTENANCE ORGAN | 3,431 | 5.54 | 19 | 15 | 78.95 | 4 | 21.05 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4142: CHEROKEE NATION COMPREHENSIV | 137 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4213: USABLE MUTUAL INSURANCE COMP | 16,912 | 0.06 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4305: TOTAL LIFE HEALTHCARE | 160 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4407: HEALTHSPRING OF TENNESSEE, I | 8,413 | 1.90 | 16 | 8 | 50.00 | 0 | 0.00 | 0 | 0.00 | 2 | 12.50 | 6 | 37.50 |
| H4454: HEALTHSPRING OF TENNESSEE, I | 90,916 | 0.98 | 89 | 48 | 53.93 | 5 | 5.62 | 0 | 0.00 | 3 | 3.37 | 33 | 37.08 |
| H4506: SELECTCARE OF TEXAS, INC. | 62,797 | 9.95 | 625 | 564 | 90.24 | 29 | 4.64 | 0 | 0.00 | 29 | 4.64 | 3 | 0.48 |
| H4513: HEALTHSPRING LIFE & HEALTH I | 87,887 | 1.51 | 133 | 94 | 70.68 | 4 | 3.01 | 0 | 0.00 | 8 | 6.02 | 27 | 20.30 |
| H4517: AMARILLO MULTISVC CTR FR THE | 141 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4518: BIENVIVIR SENIOR HEALTH SERV | 823 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4525: SHA, L.L.C | 3,222 | 0.62 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4528: HEALTHSPRING LIFE & HEALTH I | 8,372 | 2.15 | 18 | 11 | 61.11 | 1 | 5.56 | 0 | 0.00 | 1 | 5.56 | 5 | 27.78 |
| H4556: CONSOLIDATED ASSOC OF RAILRO | 3,025 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4564: SCOTT AND WHITE HEALTH PLAN | 28,232 | 2.59 | 73 | 71 | 97.26 | 1 | 1.37 | 0 | 0.00 | 1 | 1.37 | 0 | 0.00 |
| H5213: TOTAL COMMUNITY CARE, L.L.C. | 374 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5378: THE PYRAMID LIFE INSURANCE C | - | - | 12 | 9 | 75.00 | 1 | 8.33 | 0 | 0.00 | 2 | 16.67 | 0 | 0.00 |
| H5410: HEALTHSPRING OF FLORIDA | 50,817 | 2.32 | 118 | 108 | 91.53 | 4 | 3.39 | 0 | 0.00 | 1 | 0.85 | 5 | 4.24 |
| H5421: THE PYRAMID LIFE INSURANCE C | - | - | 49 | 28 | 57.14 | 6 | 12.24 | 0 | 0.00 | 15 | 30.61 | 0 | 0.00 |
| H5576: VANTAGE HEALTH PLAN, INC. | 13,519 | 3.55 | 48 | 38 | 79.17 | 2 | 4.17 | 0 | 0.00 | 8 | 16.67 | 0 | 0.00 |
| H5656: SELECTCARE HEALTH PLANS, INC | 3,883 | 18.03 | 70 | 58 | 82.86 | 6 | 8.57 | 0 | 0.00 | 6 | 8.57 | 0 | 0.00 |
| H5985: PHOENIX HEALTH PLANS, INC. | 12,844 | 22.97 | 295 | 203 | 68.81 | 67 | 22.71 | 3 | 1.02 | 15 | 5.08 | 7 | 2.37 |
| H6169: THE PYRAMID LIFE INSURANCE C | - | - | 87 | 61 | 70.11 | 9 | 10.34 | 0 | 0.00 | 14 | 16.09 | 3 | 3.45 |
| H6231: FRANCISCAN PACE, INC. | 161 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6328: CARE N' CARE INSURANCE COMPA | 10,006 | 0.80 | 8 | 4 | 50.00 | 3 | 37.50 | 0 | 0.00 | 0 | 0.00 | 1 | 12.50 |
| H6801: GHS MANAGED HEALTH CARE PLAN | 4,338 | 6.22 | 27 | 14 | 51.85 | 8 | 29.63 | 2 | 7.41 | 2 | 7.41 | 1 | 3.70 |
| H6870: SUPERIOR HEALTH PLAN, INC. | 9,905 | 1.31 | 13 | 12 | 92.31 | 0 | 0.00 | 0 | 0.00 | 1 | 7.69 | 0 | 0.00 |
| H6941: LIFE PACE | - | - | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6972: HEALTHSPRING LIFE & HEALTH I | 1,546 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H7020: CIGNA HEALTHCARE OF SOUTH CA | 8,707 | 1.15 | 10 | 5 | 50.00 | 1 | 10.00 | 0 | 0.00 | 0 | 0.00 | 4 | 40.00 |
| H7114: VALIR PACE FOUNDATION | 54 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H7115: MEMORIAL HERMANN HEALTH PLAN | 1,326 | 6.79 | 9 | 6 | 66.67 | 1 | 11.11 | 0 | 0.00 | 0 | 0.00 | 2 | 22.22 |
| H7787: HEALTHSPRING LIFE & HEALTH I | 5,170 | 3.48 | 18 | 15 | 83.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 16.67 |
| H7811: HEALTHSPRING LIFE & HEALTH I | 915 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H7833: UNITEDHEALTHCARE COMMUNITY P | 5,844 | 0.17 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H7960: HARBOR HEALTH PLAN, INC. | 103 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H8091: USABLE MUTUAL INSURANCE COMP | 894 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H8133: GHS INSURANCE COMPANY | 628 | 1.59 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H8197: MOLINA HEALTHCARE OF TEXAS, | 11,988 | 1.67 | 20 | 14 | 70.00 | 2 | 10.00 | 0 | 0.00 | 4 | 20.00 | 0 | 0.00 |
| H8237: INSURANCE COMPANY OF SCOTT A | 2,316 | 7.77 | 18 | 18 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8423: HEALTHSPRING LIFE & HEALTH I | 2,768 | 0.36 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8554: ALLEGIAN HEALTH PLANS, INC. | 1,831 | 10.38 | 19 | 11 | 57.89 | 4 | 21.05 | 0 | 0.00 | 3 | 15.79 | 1 | 5.26 |
| H8634: HEALTH CARE SERVICE CORPORAT | 18,917 | 3.01 | 57 | 25 | 43.86 | 18 | 31.58 | 1 | 1.75 | 9 | 15.79 | 4 | 7.02 |
| H8786: AMERIGROUP TEXAS, INC. | 15,224 | 0.13 | 2 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 100.00 |
| H9699: HMO PARTNERS, INC. | 497 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9725: CIGNA HEALTHCARE OF NORTH CA | 7,130 | 2.10 | 15 | 9 | 60.00 | 0 | 0.00 | 0 | 0.00 | 1 | 6.67 | 5 | 33.33 |
| H9998: LUBBOCK REGIONAL MENTAL HEAL | 100 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |

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Region=07: KANSAS CITY

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturnd | % Overt | Recons Partially Overturnd | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|---------------------|------------|----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0028: CHA HMO, INC. | 10,356 | 0.68 | 7 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 5 | 71.43 | 2 | 28.57 |
| H0108: HUMANA HEALTH PLAN OF CALIFO | 62,030 | 1.81 | 112 | 42 | 37.50 | 1 | 0.89 | 0 | 0.00 | 31 | 27.68 | 38 | 33.93 |
| H0216: PACE IOWA | 111 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0307: HUMANA HEALTH PLAN, INC. | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H0317: HUMANA INSURANCE COMPANY | - | - | 3 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 100.00 | 0 | 0.00 |
| H1019: CAREPLUS HEALTH PLANS, INC. | 109,374 | 2.83 | 309 | 279 | 90.29 | 4 | 1.29 | 0 | 0.00 | 23 | 7.44 | 3 | 0.97 |
| H1036: HUMANA MEDICAL PLAN, INC. | 428,561 | 0.80 | 342 | 126 | 36.84 | 8 | 2.34 | 0 | 0.00 | 144 | 42.11 | 64 | 18.71 |
| H1291: HUMANA INSURANCE COMPANY OF | 314 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1406: HUMANA HEALTH PLAN, INC. | 48,949 | 1.39 | 68 | 26 | 38.24 | 1 | 1.47 | 0 | 0.00 | 25 | 36.76 | 16 | 23.53 |
| H1413: UNITED HEALTHCARE INS. COMPA | - | - | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1418: HUMANA INSURANCE COMPANY | 12,121 | 1.82 | 22 | 6 | 27.27 | 0 | 0.00 | 0 | 0.00 | 11 | 50.00 | 5 | 22.73 |
| H1468: HUMANA BENEFIT PLAN OF ILLIN | 6,303 | 1.90 | 12 | 3 | 25.00 | 1 | 8.33 | 0 | 0.00 | 4 | 33.33 | 4 | 33.33 |
| H1510: HUMANA INSURANCE COMPANY | 42,143 | 1.02 | 43 | 21 | 48.84 | 0 | 0.00 | 0 | 0.00 | 16 | 37.21 | 6 | 13.95 |
| H1651: MEDICAL ASSOCIATES HEALTH PL | 10,331 | 0.19 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1681: HUMANA INSURANCE COMPANY | - | - | 5 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 60.00 | 2 | 40.00 |
| H1714: VIA CHRISTI HEALTHCARE OUTRE | 174 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1716: HUMANA INSURANCE COMPANY | 13,275 | 1.43 | 19 | 7 | 36.84 | 1 | 5.26 | 1 | 5.26 | 9 | 47.37 | 1 | 5.26 |
| H1806: HUMANA INSURANCE COMPANY | - | - | 2 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 |
| H1906: HUMANA HEALTH BENEFIT PLAN O | 498 | 2.01 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H1951: HUMANA HEALTH BENEFIT PLAN O | 126,282 | 0.82 | 104 | 53 | 50.96 | 2 | 1.92 | 1 | 0.96 | 30 | 28.85 | 18 | 17.31 |
| H2012: HUMANA HEALTH PLAN, INC. | 197,215 | 1.23 | 242 | 62 | 25.62 | 8 | 3.31 | 1 | 0.41 | 119 | 49.17 | 52 | 21.49 |
| H2029: HUMANA INSURANCE OF PUERTO R | 1,795 | 5.57 | 10 | 7 | 70.00 | 1 | 10.00 | 0 | 0.00 | 2 | 20.00 | 0 | 0.00 |
| H2486: HUMANA MEDICAL PLAN OF UTAH, | 5,674 | 0.88 | 5 | 4 | 80.00 | 0 | 0.00 | 0 | 0.00 | 1 | 20.00 | 0 | 0.00 |
| H2542: HUMANA INSURANCE COMPANY | - | - | 21 | 6 | 28.57 | 0 | 0.00 | 0 | 0.00 | 9 | 42.86 | 6 | 28.57 |
| H2609: ALEXIAN BROTHERS COMMUNITY S | 171 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H2610: ESSENCE HEALTHCARE, INC. | 52,152 | 2.93 | 153 | 116 | 75.82 | 23 | 15.03 | 1 | 0.65 | 12 | 7.84 | 1 | 0.65 |
| H2649: HUMANA HEALTH PLAN, INC. | 136,476 | 1.00 | 136 | 59 | 43.38 | 6 | 4.41 | 1 | 0.74 | 53 | 38.97 | 17 | 12.50 |
| H2944: HUMANA INSURANCE COMPANY | 18,935 | 3.27 | 62 | 9 | 14.52 | 1 | 1.61 | 0 | 0.00 | 38 | 61.29 | 14 | 22.58 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2949: HUMANA HEALTH PLAN, INC. | 42,190 | 0.81 | 34 | 19 | 55.88 | 1 | 2.94 | 0 | 0.00 | 9 | 26.47 | 5 | 14.71 |
| H3405: HUMANA INSURANCE COMPANY | - | - | 14 | 4 | 28.57 | 0 | 0.00 | 0 | 0.00 | 7 | 50.00 | 3 | 21.43 |
| H3533: HUMANA HEALTH COMPANY OF NEW | 4,554 | 2.20 | 10 | 2 | 20.00 | 0 | 0.00 | 0 | 0.00 | 6 | 60.00 | 2 | 20.00 |
| H3619: HUMANA INSURANCE COMPANY | - | - | 2 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 100.00 | 0 | 0.00 |
| H4007: HUMANA HEALTH PLANS OF PUERT | 50,094 | 1.02 | 51 | 40 | 78.43 | 4 | 7.84 | 2 | 3.92 | 5 | 9.80 | 0 | 0.00 |
| H4141: HUMANA EMPLOYERS HEALTH PLAN | 37,114 | 1.51 | 56 | 21 | 37.50 | 0 | 0.00 | 0 | 0.00 | 21 | 37.50 | 14 | 25.00 |
| H4145: HUMANA REGIONAL HEALTH PLAN, | 2,254 | 1.77 | 4 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 | 3 | 75.00 |
| H4408: HUMANA INSURANCE COMPANY | - | - | 4 | 2 | 50.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 | 1 | 25.00 |
| H4461: CARITEN HEALTH PLAN INC. | 106,646 | 0.86 | 92 | 46 | 50.00 | 3 | 3.26 | 0 | 0.00 | 23 | 25.00 | 20 | 21.74 |
| H4510: HUMANA HEALTH PLAN OF TEXAS, | 90,137 | 1.23 | 111 | 37 | 33.33 | 4 | 3.60 | 0 | 0.00 | 47 | 42.34 | 23 | 20.72 |
| H4520: HUMANA INSURANCE COMPANY | - | - | 21 | 6 | 28.57 | 1 | 4.76 | 0 | 0.00 | 12 | 57.14 | 2 | 9.52 |
| H4529: ARCADIAN HEALTH PLAN, INC. | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H4606: HUMANA INSURANCE COMPANY | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H4956: HUMANA INSURANCE COMPANY | - | - | 5 | 2 | 40.00 | 0 | 0.00 | 0 | 0.00 | 1 | 20.00 | 2 | 40.00 |
| H5041: HUMANA INSURANCE COMPANY | - | - | 15 | 1 | 6.67 | 1 | 6.67 | 0 | 0.00 | 12 | 80.00 | 1 | 6.67 |
| H5214: HUMANA INSURANCE COMPANY | - | - | 15 | 1 | 6.67 | 0 | 0.00 | 0 | 0.00 | 10 | 66.67 | 4 | 26.67 |
| H5216: HUMANA INSURANCE COMPANY | 33,733 | 1.33 | 45 | 9 | 20.00 | 1 | 2.22 | 0 | 0.00 | 29 | 64.44 | 6 | 13.33 |
| H5256: MEDICAL ASSOCIATES CLINIC HE | 3,146 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5291: HUMANA HEALTH PLAN, INC. | - | - | 5 | 2 | 40.00 | 0 | 0.00 | 0 | 0.00 | 3 | 60.00 | 0 | 0.00 |
| H5415: HUMANA HEALTH INSURANCE COMP | 15,119 | 1.92 | 29 | 10 | 34.48 | 1 | 3.45 | 0 | 0.00 | 10 | 34.48 | 8 | 27.59 |
| H5416: ARCADIAN HEALTH PLAN, INC. | - | - | 6 | 1 | 16.67 | 0 | 0.00 | 0 | 0.00 | 3 | 50.00 | 2 | 33.33 |
| H5470: HUMANA INSURANCE COMPANY | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H5525: HUMANA BENEFIT PLAN OF ILLIN | 56,570 | 0.74 | 42 | 16 | 38.10 | 1 | 2.38 | 0 | 0.00 | 14 | 33.33 | 11 | 26.19 |
| H5619: ARCADIAN HEALTH PLAN, INC. | 7,414 | 0.81 | 6 | 2 | 33.33 | 0 | 0.00 | 0 | 0.00 | 1 | 16.67 | 3 | 50.00 |
| H5783: ARCADIAN HEALTH PLAN, INC. | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H5822: MIDLAND CARE CONNECTION | 130 | 7.69 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5868: HUMANA INSURANCE COMPANY | - | - | 4 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 3 | 75.00 | 0 | 0.00 |
| H5970: HUMANA INSURANCE COMPANY OF | 8,992 | 2.34 | 21 | 4 | 19.05 | 0 | 0.00 | 0 | 0.00 | 13 | 61.90 | 4 | 19.05 |
| H6411: HUMANA INSURANCE COMPANY | - | - | 4 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 2 | 50.00 | 1 | 25.00 |
| H6609: HUMANA INSURANCE COMPANY | 792,720 | 1.25 | 990 | 334 | 33.74 | 31 | 3.13 | 2 | 0.20 | 407 | 41.11 | 216 | 21.82 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H6622: HUMANA WI HEALTH ORGANIZATIO | 39,065 | 0.87 | 34 | 12 | 35.29 | 2 | 5.88 | 0 | 0.00 | 10 | 29.41 | 10 | 29.41 |
| H6859: HUMANA MEDICAL PLAN OF PENNS | 3,938 | 1.27 | 5 | 1 | 20.00 | 0 | 0.00 | 0 | 0.00 | 3 | 60.00 | 1 | 20.00 |
| H6900: HUMANA INSURANCE COMPANY | - | - | 2 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 100.00 | 0 | 0.00 |
| H7002: HUMANA INSURANCE COMPANY | - | - | 4 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 50.00 | 2 | 50.00 |
| H7003: PACE NEBRASKA | 90 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H7188: HUMANA INSURANCE COMPANY | - | - | 2 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 100.00 | 0 | 0.00 |
| H7731: MD CARE, INC. | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H8145: HUMANA INSURANCE COMPANY | 140,416 | 1.84 | 258 | 88 | 34.11 | 4 | 1.55 | 1 | 0.39 | 121 | 46.90 | 44 | 17.05 |
| H8424: SIOUXLAND PACE, INC. | 135 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H8644: HUMANA INSURANCE COMPANY | - | - | 8 | 3 | 37.50 | 0 | 0.00 | 0 | 0.00 | 2 | 25.00 | 3 | 37.50 |
| H8707: HUMANA INSURANCE COMPANY | - | - | 9 | 1 | 11.11 | 0 | 0.00 | 0 | 0.00 | 5 | 55.56 | 3 | 33.33 |
| H8908: HUMANA MEDICAL PLAN OF MICH | 2,457 | 2.85 | 7 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 6 | 85.71 | 1 | 14.29 |
| H8953: HUMANA HEALTH PLAN OF OHIO, | 41,203 | 1.75 | 72 | 23 | 31.94 | 1 | 1.39 | 0 | 0.00 | 34 | 47.22 | 14 | 19.44 |
| H9503: HUMANA INSURANCE COMPANY | - | - | 6 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 5 | 83.33 | 1 | 16.67 |
| R5826: HUMANA INSURANCE COMPANY | 501,157 | 1.64 | 821 | 257 | 31.30 | 12 | 1.46 | 1 | 0.12 | 391 | 47.62 | 160 | 19.49 |

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Region=08: DENVER

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Uphld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|--|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0318: AETNA HEALTH, INC. (PA) | 881 | 9.08 | 8 | 5 | 62.50 | 1 | 12.50 | 0 | 0.00 | 0 | 0.00 | 2 | 25.00 |
| H0523: AETNA HEALTH OF CALIFORNIA I | 16,462 | 2.19 | 36 | 24 | 66.67 | 5 | 13.89 | 0 | 0.00 | 3 | 8.33 | 4 | 11.11 |
| H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE | 24,310 | 1.97 | 48 | 42 | 87.50 | 2 | 4.17 | 0 | 0.00 | 3 | 6.25 | 1 | 2.08 |
| H0613: TOTAL LONGTERM CARE, INC. | 2,084 | 0.48 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0621: COLORADO ACCESS | 4,025 | 1.49 | 6 | 3 | 50.00 | 2 | 33.33 | 0 | 0.00 | 1 | 16.67 | 0 | 0.00 |
| H0657: COLORADO CHOICE HEALTH PLANS | 822 | 1.22 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0901: AETNA HEALTH, INC. (PA) | 384 | 2.60 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1013: COVENTRY HEALTH PLAN OF FLORIDA | 52,155 | 1.46 | 76 | 56 | 73.68 | 5 | 6.58 | 1 | 1.32 | 4 | 5.26 | 10 | 13.16 |
| H1109: AETNA HEALTH INC.(GEORGIA) | 3,381 | 2.66 | 9 | 7 | 77.78 | 1 | 11.11 | 0 | 0.00 | 1 | 11.11 | 0 | 0.00 |
| H1110: AETNA LIFE INSURANCE COMPANY | - | - | 2 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 |
| H1181: NETWORK HEALTH INSURANCE CORPORATION | 1,012 | 2.96 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1419: AETNA HEALTH, INC. (PA) | 642 | 3.12 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1608: COVENTRY HEALTH AND LIFE INSURANCE | 30,421 | 1.78 | 54 | 42 | 77.78 | 6 | 11.11 | 2 | 3.70 | 0 | 0.00 | 4 | 7.41 |
| H1609: COVENTRY HEALTH CARE OF IOWA | 3,777 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1692: COVENTRY HEALTH CARE OF WEST VIRGINIA | 3,367 | 2.97 | 10 | 7 | 70.00 | 2 | 20.00 | 0 | 0.00 | 0 | 0.00 | 1 | 10.00 |
| H1994: SELECTHEALTH, INC. | 32,268 | 4.12 | 133 | 105 | 78.95 | 18 | 13.53 | 0 | 0.00 | 8 | 6.02 | 2 | 1.50 |
| H2112: AETNA HEALTH, INC. (PA) | 3,312 | 4.53 | 15 | 13 | 86.67 | 2 | 13.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2611: COVENTRY HEALTH AND LIFE INSURANCE | 6,570 | 1.98 | 13 | 7 | 53.85 | 3 | 23.08 | 0 | 0.00 | 2 | 15.38 | 1 | 7.69 |
| H2663: COVENTRY HEALTH CARE OF MISSOURI | 57,327 | 1.90 | 109 | 89 | 81.65 | 6 | 5.50 | 0 | 0.00 | 2 | 1.83 | 12 | 11.01 |
| H2667: COVENTRY HEALTH CARE OF MISSOURI | 19,482 | 0.51 | 10 | 10 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2672: COVENTRY HEALTH CARE OF KANSAS | 17,736 | 2.09 | 37 | 30 | 81.08 | 2 | 5.41 | 0 | 0.00 | 3 | 8.11 | 2 | 5.41 |
| H2701: NEW WEST HEALTH SERVICES | 17,997 | 4.22 | 76 | 61 | 80.26 | 8 | 10.53 | 1 | 1.32 | 6 | 7.89 | 0 | 0.00 |
| H2792: GEISINGER QUALITY OPTIONS, INC. | 635 | 11.02 | 7 | 7 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2815: VOLUNTEERS OF AMERICA NATIONAL | 261 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3144: COVENTRY HEALTH CARE OF ILLINOIS | - | - | 5 | 5 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3152: AETNA HEALTH, INC. (NJ) | 36,552 | 3.47 | 127 | 95 | 74.80 | 14 | 11.02 | 2 | 1.57 | 6 | 4.72 | 10 | 7.87 |
| H3312: AETNA HEALTH, INC. (NY) | 14,934 | 4.75 | 71 | 53 | 74.65 | 11 | 15.49 | 1 | 1.41 | 3 | 4.23 | 3 | 4.23 |
| H3503: SANFORD HEART OF AMERICA HEALTH | 326 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |

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|-------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3597: AETNA HEALTH, INC. (ME) | 7,344 | 2.59 | 19 | 13 | 68.42 | 0 | 0.00 | 1 | 5.26 | 3 | 15.79 | 2 | 10.53 |
| H3623: AETNA HEALTH, INC. (PA) | 19,861 | 2.01 | 40 | 31 | 77.50 | 0 | 0.00 | 0 | 0.00 | 4 | 10.00 | 5 | 12.50 |
| H3765: HEARTLANDPLAINS HEALTH | 504 | 7.94 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3928: AETNA HEALTH, INC. | 1,376 | 1.45 | 2 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 |
| H3931: AETNA HEALTH, INC. (PA) | 27,510 | 2.73 | 75 | 56 | 74.67 | 11 | 14.67 | 1 | 1.33 | 4 | 5.33 | 3 | 4.00 |
| H3959: HEALTHAMERICA PENNSYLVANIA, | 70,162 | 2.32 | 163 | 133 | 81.60 | 13 | 7.98 | 2 | 1.23 | 2 | 1.23 | 13 | 7.98 |
| H4000: MEMORIAL HOSPITAL OF LARAMIE | 82 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4523: AETNA HEALTH, INC. (TX) | 12,493 | 3.52 | 44 | 36 | 81.82 | 4 | 9.09 | 0 | 0.00 | 1 | 2.27 | 3 | 6.82 |
| H4524: AETNA LIFE INSURANCE COMPANY | - | - | 38 | 27 | 71.05 | 1 | 2.63 | 1 | 2.63 | 3 | 7.89 | 6 | 15.79 |
| H4652: UNION PACIFIC RAILROAD EMPLO | 11,781 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4910: AETNA HEALTH, INC. (PA) | 1,433 | 4.19 | 6 | 3 | 50.00 | 2 | 33.33 | 0 | 0.00 | 0 | 0.00 | 1 | 16.67 |
| H5048: COVENTRY HEALTH CARE OF TEXA | 3,293 | 3.34 | 11 | 8 | 72.73 | 1 | 9.09 | 0 | 0.00 | 2 | 18.18 | 0 | 0.00 |
| H5167: ROCKY MOUNTAIN HEALTH CARE S | 222 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5302: AETNA HEALTH, INC. (GEORGIA) | 1,378 | 4.35 | 6 | 6 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5414: AETNA HEALTH, INC. (FL) | 18,273 | 2.30 | 42 | 34 | 80.95 | 2 | 4.76 | 0 | 0.00 | 2 | 4.76 | 4 | 9.52 |
| H5509: COVENTRY HEALTH AND LIFE INS | 40,818 | 1.25 | 51 | 36 | 70.59 | 9 | 17.65 | 1 | 1.96 | 4 | 7.84 | 1 | 1.96 |
| H5521: AETNA LIFE INSURANCE COMPANY | 589,962 | 2.62 | 1,545 | 1,193 | 77.22 | 161 | 10.42 | 11 | 0.71 | 62 | 4.01 | 118 | 7.64 |
| H5522: HEALTHASSURANCE PENNSYLVANIA | 72,824 | 1.95 | 142 | 115 | 80.99 | 14 | 9.86 | 1 | 0.70 | 2 | 1.41 | 10 | 7.04 |
| H5608: DENVER HEALTH MEDICAL PLAN, | 4,320 | 1.85 | 8 | 6 | 75.00 | 2 | 25.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5793: AETNA HEALTH, INC. (CT) | 22,182 | 3.25 | 72 | 56 | 77.78 | 7 | 9.72 | 0 | 0.00 | 1 | 1.39 | 8 | 11.11 |
| H5813: AETNA HEALTH, INC. (PA) | 3,395 | 2.36 | 8 | 7 | 87.50 | 1 | 12.50 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5832: AETNA HEALTH, INC. (PA) | 164 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5850: COVENTRY SUMMIT HEALTH PLAN, | - | - | 13 | 7 | 53.85 | 2 | 15.38 | 0 | 0.00 | 2 | 15.38 | 2 | 15.38 |
| H6560: COVENTRY HEALTH CARE OF VIRG | 1,003 | 2.99 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6923: AETNA HEALTH, INC. (PA) | 1,587 | 5.04 | 8 | 7 | 87.50 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 12.50 |
| H7149: COVENTRY HEALTH CARE OF NEBR | 6,515 | 2.61 | 17 | 14 | 82.35 | 2 | 11.76 | 1 | 5.88 | 0 | 0.00 | 0 | 0.00 |
| H7195: NORTHLAND PACE PROGRAM | 113 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H7301: COVENTRY HEALTH CARE OF ILLI | 15,576 | 2.12 | 33 | 24 | 72.73 | 3 | 9.09 | 0 | 0.00 | 1 | 3.03 | 5 | 15.15 |
| H7306: FIRST HEALTH LIFE & HEALTH I | 2,119 | 4.72 | 10 | 6 | 60.00 | 3 | 30.00 | 0 | 0.00 | 1 | 10.00 | 0 | 0.00 |
| H7903: CLEARRIVER HEALTH | 274 | 7.30 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H7908: AETNA HEALTH, INC. (PA) | 2,386 | 2.10 | 5 | 4 | 80.00 | 1 | 20.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8393: COVENTRY HEALTH AND LIFE INS | 4,134 | 2.66 | 11 | 9 | 81.82 | 1 | 9.09 | 1 | 9.09 | 0 | 0.00 | 0 | 0.00 |
| H8468: GEISINGER INDEMNITY INSURANC | 9,458 | 3.28 | 31 | 27 | 87.10 | 3 | 9.68 | 0 | 0.00 | 1 | 3.23 | 0 | 0.00 |
| H8649: AETNA HEALTH OF UTAH, INC. | 9,271 | 2.37 | 22 | 15 | 68.18 | 4 | 18.18 | 0 | 0.00 | 0 | 0.00 | 3 | 13.64 |
| H8684: AETNA LIFE INSURANCE COMPANY | - | - | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8980: COVENTRY HEALTH AND LIFE INS | 20,675 | 2.61 | 54 | 44 | 81.48 | 6 | 11.11 | 1 | 1.85 | 2 | 3.70 | 1 | 1.85 |
| H9208: RIVERLINK HEALTH | 1,051 | 11.42 | 12 | 10 | 83.33 | 1 | 8.33 | 0 | 0.00 | 1 | 8.33 | 0 | 0.00 |
| H9302: SOUNDPATH HEALTH | 20,936 | 6.07 | 127 | 98 | 77.17 | 15 | 11.81 | 1 | 0.79 | 12 | 9.45 | 1 | 0.79 |
| H9492: STABLEVIEW HEALTH | 75 | 13.33 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9788: HEALTHNOW NEW YORK INC. | 1,312 | 3.81 | 5 | 3 | 60.00 | 1 | 20.00 | 0 | 0.00 | 1 | 20.00 | 0 | 0.00 |
| H9847: COVENTRY HEALTH AND LIFE INS | 14,311 | 2.24 | 32 | 19 | 59.38 | 4 | 12.50 | 1 | 3.13 | 2 | 6.25 | 6 | 18.75 |
| S5810: AETNA LIFE INSURANCE COMPANY | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0084: CARE IMPROVEMENT PLUS OF TEX | 26,501 | 5.02 | 133 | 40 | 30.08 | 2 | 1.50 | 1 | 0.75 | 88 | 66.17 | 2 | 1.50 |
| H0148: CARE1ST HEALTH PLAN | 10,085 | 4.76 | 48 | 39 | 81.25 | 1 | 2.08 | 0 | 0.00 | 7 | 14.58 | 1 | 2.08 |
| H0151: UNITEDHEALTHCARE OF ALABAMA, | 33,644 | 1.81 | 61 | 39 | 63.93 | 0 | 0.00 | 0 | 0.00 | 21 | 34.43 | 1 | 1.64 |
| H0251: UNITEDHEALTHCARE PLAN OF THE | 41,943 | 3.67 | 154 | 60 | 38.96 | 3 | 1.95 | 1 | 0.65 | 83 | 53.90 | 7 | 4.55 |
| H0294: CARE IMPROVEMENT PLUS WISCON | 7,107 | 5.07 | 36 | 18 | 50.00 | 1 | 2.78 | 0 | 0.00 | 17 | 47.22 | 0 | 0.00 |
| H0302: MEDISUN, INC. | 46,483 | 6.95 | 323 | 241 | 74.61 | 45 | 13.93 | 3 | 0.93 | 24 | 7.43 | 10 | 3.10 |
| H0303: PACIFICARE OF ARIZONA, INC. | 96,435 | 1.15 | 111 | 72 | 64.86 | 1 | 0.90 | 0 | 0.00 | 33 | 29.73 | 5 | 4.50 |
| H0316: UNITEDHEALTHCARE OF ARIZONA, | 15,180 | 2.37 | 36 | 19 | 52.78 | 0 | 0.00 | 0 | 0.00 | 17 | 47.22 | 0 | 0.00 |
| H0319: UNITEDHEALTHCARE INSURANCE C | 894 | 2.24 | 2 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 |
| H0321: ARIZONA PHYSICIANS IPA, INC. | 36,566 | 2.93 | 107 | 36 | 33.64 | 3 | 2.80 | 0 | 0.00 | 65 | 60.75 | 3 | 2.80 |
| H0408: UNITEDHEALTHCARE INSURANCE C | 1,613 | 3.10 | 5 | 5 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0502: THE CONTRA COSTA HEALTH PLAN | 450 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0504: CALIFORNIA PHYSICIANS' SERVI | 103,789 | 4.35 | 451 | 319 | 70.73 | 40 | 8.87 | 5 | 1.11 | 27 | 5.99 | 60 | 13.30 |
| H0524: KAISER FOUNDATION HP, INC. | 1,022,843 | 1.12 | 1,149 | 868 | 75.54 | 104 | 9.05 | 58 | 5.05 | 78 | 6.79 | 41 | 3.57 |
| H0542: ALTAMED HEALTH SERVICES CORP | 1,331 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0543: UHC OF CALIFORNIA | 327,079 | 1.67 | 546 | 464 | 84.98 | 6 | 1.10 | 0 | 0.00 | 72 | 13.19 | 4 | 0.73 |
| H0571: CHINESE COMMUNITY HEALTH PLA | 8,373 | 2.87 | 24 | 11 | 45.83 | 6 | 25.00 | 0 | 0.00 | 7 | 29.17 | 0 | 0.00 |
| H0609: PACIFICARE OF COLORADO, INC | 99,931 | 1.44 | 144 | 82 | 56.94 | 1 | 0.69 | 1 | 0.69 | 55 | 38.19 | 5 | 3.47 |
| H0620: UNITEDHEALTHCARE INSURANCE C | 2,586 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0624: UNITEDHEALTHCARE INSURANCE C | 3,807 | 4.73 | 18 | 14 | 77.78 | 0 | 0.00 | 0 | 0.00 | 3 | 16.67 | 1 | 5.56 |
| H0630: KAISER FOUNDATION HP OF CO | 96,996 | 0.79 | 77 | 65 | 84.42 | 6 | 7.79 | 0 | 0.00 | 4 | 5.19 | 2 | 2.60 |
| H0710: UNITEDHEALTHCARE INSURANCE C | 2,775 | 113.87 | 316 | 305 | 96.52 | 4 | 1.27 | 1 | 0.32 | 1 | 0.32 | 5 | 1.58 |
| H0755: OXFORD HEALTH PLANS (CT), IN | 37,339 | 4.26 | 159 | 122 | 76.73 | 1 | 0.63 | 0 | 0.00 | 32 | 20.13 | 4 | 2.52 |
| H0838: UNIVERSAL CARE, INC. | 7,642 | 0.39 | 3 | 2 | 66.67 | 1 | 33.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1045: PREFERRED CARE PARTNERS, INC | 55,517 | 0.99 | 55 | 46 | 83.64 | 1 | 1.82 | 0 | 0.00 | 8 | 14.55 | 0 | 0.00 |
| H1080: UNITEDHEALTHCARE OF FLORIDA, | 35,209 | 2.13 | 75 | 47 | 62.67 | 0 | 0.00 | 0 | 0.00 | 25 | 33.33 | 3 | 4.00 |
| H1108: UNITEDHEALTHCARE INSURANCE C | 7,508 | 2.66 | 20 | 20 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1111: UNITEDHEALTHCARE OF GEORGIA, | 8,423 | 2.85 | 24 | 18 | 75.00 | 0 | 0.00 | 0 | 0.00 | 5 | 20.83 | 1 | 4.17 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H1170: KAISER FOUNDATION HP OF GA, | 24,626 | 2.84 | 70 | 64 | 91.43 | 2 | 2.86 | 0 | 0.00 | 0 | 0.00 | 4 | 5.71 |
| H1230: KAISER FOUNDATION HP, INC. | 31,086 | 0.10 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1286: UNITEDHEALTHCARE INSURANCE C | 13,639 | 1.25 | 17 | 11 | 64.71 | 1 | 5.88 | 0 | 0.00 | 5 | 29.41 | 0 | 0.00 |
| H1303: UNITEDHEALTHCARE INSURANCE C | 10,973 | 1.82 | 20 | 15 | 75.00 | 0 | 0.00 | 0 | 0.00 | 5 | 25.00 | 0 | 0.00 |
| H1509: UNITEDHEALTHCARE INSURANCE C | 47,148 | 9.14 | 431 | 189 | 43.85 | 4 | 0.93 | 2 | 0.46 | 214 | 49.65 | 22 | 5.10 |
| H1537: UNITEDHEALTHCARE INSURANCE C | 761 | 2.63 | 2 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 100.00 | 0 | 0.00 |
| H1717: UNITEDHEALTHCARE INSURANCE C | 245 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H1944: UNITEDHEALTHCARE OF NEW ENGL | 7,301 | 2.47 | 18 | 8 | 44.44 | 0 | 0.00 | 0 | 0.00 | 10 | 55.56 | 0 | 0.00 |
| H2001: SIERRA HEALTH AND LIFE INSUR | 613,044 | 2.18 | 1,338 | 1,075 | 80.34 | 8 | 0.60 | 1 | 0.07 | 221 | 16.52 | 33 | 2.47 |
| H2111: UNITEDHEALTHCARE INSURANCE C | 5,990 | 2.17 | 13 | 11 | 84.62 | 0 | 0.00 | 0 | 0.00 | 2 | 15.38 | 0 | 0.00 |
| H2150: KAISER FNDN HP OF THE MID-AT | 62,675 | 1.39 | 87 | 78 | 89.66 | 5 | 5.75 | 0 | 0.00 | 4 | 4.60 | 0 | 0.00 |
| H2226: UNITEDHEALTHCARE INSURANCE C | 13,262 | 1.13 | 15 | 4 | 26.67 | 1 | 6.67 | 0 | 0.00 | 10 | 66.67 | 0 | 0.00 |
| H2228: UNITEDHEALTHCARE INSURANCE C | 1,713 | 0.58 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H2406: SIERRA HEALTH AND LIFE INSUR | 858 | 1.17 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H2654: UNITEDHEALTHCARE OF THE MIDW | 46,945 | 1.98 | 93 | 68 | 73.12 | 0 | 0.00 | 0 | 0.00 | 24 | 25.81 | 1 | 1.08 |
| H2802: UNITEDHEALTHCARE OF THE MIDL | 9,983 | 0.60 | 6 | 3 | 50.00 | 0 | 0.00 | 0 | 0.00 | 3 | 50.00 | 0 | 0.00 |
| H2905: SIERRA HEALTH AND LIFE INSUR | 3,520 | 1.14 | 4 | 2 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 50.00 |
| H2931: HEALTH PLAN OF NEVADA, INC. | 50,750 | 2.94 | 149 | 133 | 89.26 | 6 | 4.03 | 1 | 0.67 | 6 | 4.03 | 3 | 2.01 |
| H2986: UNIVERSITY HEALTHCARE ADVANT | 78 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3107: OXFORD HEALTH PLANS (NJ), IN | 76,314 | 2.76 | 211 | 139 | 65.88 | 3 | 1.42 | 0 | 0.00 | 63 | 29.86 | 6 | 2.84 |
| H3113: OXFORD HEALTH PLANS (NJ), IN | 5,393 | 0.93 | 5 | 2 | 40.00 | 0 | 0.00 | 0 | 0.00 | 2 | 40.00 | 1 | 20.00 |
| H3132: AHF MCO OF FLORIDA, INC. | 1,226 | 0.82 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3164: AMERICHoice OF NEW JERSEY, I | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H3209: UNITEDHEALTHCARE INSURANCE C | 5,376 | 2.79 | 15 | 12 | 80.00 | 0 | 0.00 | 0 | 0.00 | 2 | 13.33 | 1 | 6.67 |
| H3237: HEALTH NET COMMUNITY SOLUTIO | 26,913 | 1.78 | 48 | 27 | 56.25 | 0 | 0.00 | 0 | 0.00 | 16 | 33.33 | 5 | 10.42 |
| H3307: OXFORD HEALTH PLANS (NY), IN | 72,067 | 2.55 | 184 | 123 | 66.85 | 0 | 0.00 | 0 | 0.00 | 59 | 32.07 | 2 | 1.09 |
| H3379: UNITEDHEALTHCARE OF NEW YORK | 28,001 | 2.54 | 71 | 51 | 71.83 | 1 | 1.41 | 1 | 1.41 | 15 | 21.13 | 3 | 4.23 |
| H3387: UNITEDHEALTHCARE OF NEW YORK | 16,316 | 5.82 | 95 | 69 | 72.63 | 2 | 2.11 | 0 | 0.00 | 22 | 23.16 | 2 | 2.11 |
| H3456: UNITEDHEALTHCARE OF NORTH CA | 78,223 | 2.07 | 162 | 100 | 61.73 | 2 | 1.23 | 0 | 0.00 | 56 | 34.57 | 4 | 2.47 |
| H3517: HUMBOLDT SENIOR RESOURCE CEN | 45 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3659: UNITEDHEALTHCARE OF OHIO, IN | 55,462 | 2.29 | 127 | 94 | 74.02 | 1 | 0.79 | 0 | 0.00 | 31 | 24.41 | 1 | 0.79 |
| H3749: UNITEDHEALTHCARE OF OKLAHOMA | 27,763 | 1.73 | 48 | 35 | 72.92 | 0 | 0.00 | 0 | 0.00 | 12 | 25.00 | 1 | 2.08 |
| H3794: CARE IMPROVEMENT PLUS WISCON | 66 | 15.15 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H3805: UNITEDHEALTHCARE OF OREGON, | 24,599 | 0.93 | 23 | 17 | 73.91 | 1 | 4.35 | 0 | 0.00 | 5 | 21.74 | 0 | 0.00 |
| H3812: UNITEDHEALTHCARE INSURANCE C | 10,338 | 2.32 | 24 | 9 | 37.50 | 0 | 0.00 | 0 | 0.00 | 14 | 58.33 | 1 | 4.17 |
| H3832: HAWAII MEDICAL SERVICE ASSOC | 37,057 | 0.24 | 9 | 8 | 88.89 | 0 | 0.00 | 0 | 0.00 | 1 | 11.11 | 0 | 0.00 |
| H3887: UNITEDHEALTHCARE OF THE MIDW | 17,970 | 2.56 | 46 | 25 | 54.35 | 0 | 0.00 | 0 | 0.00 | 20 | 43.48 | 1 | 2.17 |
| H3912: UNITEDHEALTHCARE INSURANCE C | 2,228 | 0.45 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3920: UNITEDHEALTHCARE OF PENNSYLV | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H3921: UNITEDHEALTHCARE INSURANCE C | 5,202 | 2.69 | 14 | 12 | 85.71 | 0 | 0.00 | 0 | 0.00 | 2 | 14.29 | 0 | 0.00 |
| H4102: UNITEDHEALTHCARE OF NEW ENGL | 16,521 | 1.51 | 25 | 18 | 72.00 | 0 | 0.00 | 0 | 0.00 | 7 | 28.00 | 0 | 0.00 |
| H4406: UNITEDHEALTHCARE PLAN OF THE | - | - | 3 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 100.00 | 0 | 0.00 |
| H4456: UNITEDHEALTHCARE PLAN OF THE | 59,034 | 2.24 | 132 | 81 | 61.36 | 0 | 0.00 | 0 | 0.00 | 46 | 34.85 | 5 | 3.79 |
| H4514: UNITEDHEALTHCARE COMMUNITY P | 27,621 | 3.69 | 102 | 82 | 80.39 | 1 | 0.98 | 0 | 0.00 | 19 | 18.63 | 0 | 0.00 |
| H4522: UNITEDHEALTHCARE INSURANCE C | 28,725 | 1.67 | 48 | 26 | 54.17 | 1 | 2.08 | 0 | 0.00 | 21 | 43.75 | 0 | 0.00 |
| H4527: PHYSICIANS HEALTH CHOICE OF | 27,417 | 0.51 | 14 | 7 | 50.00 | 0 | 0.00 | 0 | 0.00 | 7 | 50.00 | 0 | 0.00 |
| H4590: UNITEDHEALTHCARE BENEFITS OF | 201,447 | 1.02 | 205 | 125 | 60.98 | 3 | 1.46 | 0 | 0.00 | 72 | 35.12 | 5 | 2.44 |
| H4604: UNITEDHEALTHCARE OF UTAH, IN | 47,037 | 0.66 | 31 | 20 | 64.52 | 1 | 3.23 | 0 | 0.00 | 9 | 29.03 | 1 | 3.23 |
| H4837: UNITEDHEALTHCARE OF WISCONSI | 674 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H4931: UNIVERSITY CARE ADVANTAGE, I | 3,843 | 4.42 | 17 | 7 | 41.18 | 6 | 35.29 | 3 | 17.65 | 1 | 5.88 | 0 | 0.00 |
| H4971: UNITEDHEALTHCARE INSURANCE C | - | - | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H5005: UNITEDHEALTHCARE OF WASHINGT | 59,692 | 1.16 | 69 | 45 | 65.22 | 0 | 0.00 | 0 | 0.00 | 22 | 31.88 | 2 | 2.90 |
| H5008: UNITEDHEALTHCARE INSURANCE C | 9,772 | 3.07 | 30 | 26 | 86.67 | 0 | 0.00 | 0 | 0.00 | 3 | 10.00 | 1 | 3.33 |
| H5172: COMMUNITY HEALTH GROUP | 5,496 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5253: UNITEDHEALTHCARE OF WISCONSI | 94,789 | 1.45 | 137 | 93 | 67.88 | 1 | 0.73 | 0 | 0.00 | 43 | 31.39 | 0 | 0.00 |
| H5322: CARE IMPROVEMENT PLUS SOUTH | 5,133 | 2.14 | 11 | 5 | 45.45 | 0 | 0.00 | 0 | 0.00 | 6 | 54.55 | 0 | 0.00 |
| H5355: IEHP HEALTH ACCESS | 22,313 | 1.34 | 30 | 26 | 86.67 | 2 | 6.67 | 0 | 0.00 | 0 | 0.00 | 2 | 6.67 |
| H5386: SHARP HEALTH PLAN | 127 | 7.87 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5403: ON LOK SENIOR HEALTH SERVICE | 1,248 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5405: CENTER FOR ELDERS INDEPENDEN | 589 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5406: SUTTER HEALTH SACRAMENTO SIE | 221 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5417: UNITEDHEALTHCARE INSURANCE C | 2,595 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5420: MEDICA HEALTHCARE PLANS, INC | 35,457 | 0.85 | 30 | 26 | 86.67 | 0 | 0.00 | 0 | 0.00 | 3 | 10.00 | 1 | 3.33 |
| H5424: UNITEDHEALTHCARE INSURANCE C | 16,984 | 0.94 | 16 | 11 | 68.75 | 0 | 0.00 | 0 | 0.00 | 5 | 31.25 | 0 | 0.00 |
| H5425: SCAN HEALTH PLAN | 158,598 | 5.64 | 894 | 776 | 86.80 | 54 | 6.04 | 6 | 0.67 | 24 | 2.68 | 34 | 3.80 |
| H5428: SAN MATEO HEALTH COMMISSION | 784 | 6.38 | 5 | 3 | 60.00 | 0 | 0.00 | 0 | 0.00 | 1 | 20.00 | 1 | 20.00 |
| H5430: ONECARE BY CARE1ST HEALTH PL | 1,725 | 0.58 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5433: ORANGE COUNTY HEALTH AUTHORI | 12,984 | 14.79 | 192 | 172 | 89.58 | 9 | 4.69 | 0 | 0.00 | 10 | 5.21 | 1 | 0.52 |
| H5435: UNITEDHEALTHCARE INSURANCE C | 46,812 | 4.23 | 198 | 71 | 35.86 | 2 | 1.01 | 0 | 0.00 | 117 | 59.09 | 8 | 4.04 |
| H5444: RMS DM, LLC DEMO PROJECT | - | - | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5507: UNITEDHEALTHCARE INSURANCE C | 7,282 | 1.37 | 10 | 6 | 60.00 | 0 | 0.00 | 0 | 0.00 | 3 | 30.00 | 1 | 10.00 |
| H5516: UNITEDHEALTHCARE INSURANCE C | 10,214 | 0.98 | 10 | 7 | 70.00 | 0 | 0.00 | 0 | 0.00 | 3 | 30.00 | 0 | 0.00 |
| H5532: UNITEDHEALTHCARE INSURANCE C | 5,874 | 2.55 | 15 | 8 | 53.33 | 0 | 0.00 | 0 | 0.00 | 7 | 46.67 | 0 | 0.00 |
| H5580: SOUTHWEST CATHOLIC HEALTH NE | 17,564 | 5.24 | 92 | 61 | 66.30 | 10 | 10.87 | 1 | 1.09 | 17 | 18.48 | 3 | 3.26 |
| H5587: HEALTH CHOICE ARIZONA, INC. | 9,712 | 5.66 | 55 | 43 | 78.18 | 10 | 18.18 | 1 | 1.82 | 1 | 1.82 | 0 | 0.00 |
| H5609: GEMCARE HEALTH PLAN INC. | 8,137 | 7.99 | 65 | 55 | 84.62 | 4 | 6.15 | 0 | 0.00 | 4 | 6.15 | 2 | 3.08 |
| H5629: COMMUNITY ELDERCARE OF SAN D | 386 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5640: IEHP HEALTH ACCESS | 1,146 | 13.96 | 16 | 12 | 75.00 | 2 | 12.50 | 0 | 0.00 | 1 | 6.25 | 1 | 6.25 |
| H5652: SIERRA HEALTH AND LIFE INSUR | 4,553 | 0.66 | 3 | 2 | 66.67 | 0 | 0.00 | 0 | 0.00 | 1 | 33.33 | 0 | 0.00 |
| H5749: UNITEDHEALTHCARE INSURANCE C | 6,183 | 1.62 | 10 | 6 | 60.00 | 0 | 0.00 | 0 | 0.00 | 4 | 40.00 | 0 | 0.00 |
| H5782: PARTNERSHIP HEALTHPLAN OF CA | - | - | 3 | 2 | 66.67 | 0 | 0.00 | 0 | 0.00 | 1 | 33.33 | 0 | 0.00 |
| H5811: SCAN HEALTH PLAN | - | - | 6 | 6 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5852: AIDS HEALTHCARE FOUNDATION | 821 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5928: CARE1ST HEALTH PLAN | 53,359 | 4.03 | 215 | 181 | 84.19 | 9 | 4.19 | 3 | 1.40 | 18 | 8.37 | 4 | 1.86 |
| H5943: SCAN HEALTH PLAN | 1,061 | 9.43 | 10 | 6 | 60.00 | 3 | 30.00 | 0 | 0.00 | 1 | 10.00 | 0 | 0.00 |
| H5945: PROMINENCE HEALTHFIRST | 1,669 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5969: ALOHACARE | 508 | 21.65 | 11 | 7 | 63.64 | 0 | 0.00 | 0 | 0.00 | 2 | 18.18 | 2 | 18.18 |
| H6050: KAISER FOUNDATION HP, INC. | 85 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6052: KAISER FOUNDATION HP, INC. | 1,088 | 0.92 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6053: SANTE FE EMPLOYEES HOSPITAL | 679 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H6079: TOTAL LONGTERM CARE, INC. | 107 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H6229: BLUE CROSS OF CALIFORNIA PAR | 8,697 | 3.79 | 33 | 31 | 93.94 | 0 | 0.00 | 2 | 6.06 | 0 | 0.00 | 0 | 0.00 |
| H6528: CARE IMPROVEMENT PLUS SOUTH | 25,160 | 5.52 | 139 | 46 | 33.09 | 4 | 2.88 | 1 | 0.72 | 82 | 58.99 | 6 | 4.32 |
| H6623: MARICOPA COUNTY SPECIAL HEAL | 1,759 | 3.98 | 7 | 1 | 14.29 | 5 | 71.43 | 0 | 0.00 | 1 | 14.29 | 0 | 0.00 |
| H6952: UNITEDHEALTHCARE COMMUNITY P | - | - | 27 | 3 | 11.11 | 0 | 0.00 | 0 | 0.00 | 24 | 88.89 | 0 | 0.00 |
| H7187: UNITEDHEALTHCARE INSURANCE C | 10,026 | 3.09 | 31 | 19 | 61.29 | 1 | 3.23 | 0 | 0.00 | 9 | 29.03 | 2 | 6.45 |
| H7292: ALAMEDA ALLIANCE JOINT POWER | - | - | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7501: ORANGE COUNTY HEALTH AUTHORI | 55 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H7680: PROMINENCE HEALTHFIRST OF TE | 440 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H7855: LOS ANGELES JEWISH HOME FOR | 108 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H7885: SAN MATEO HEALTH COMMISSION | 10,051 | 2.09 | 21 | 17 | 80.95 | 2 | 9.52 | 0 | 0.00 | 2 | 9.52 | 0 | 0.00 |
| H7890: SANTA CLARA COUNTY HEALTH AU | 7,705 | 0.52 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7949: PACIFICARE OF NEVADA, INC. | 13,640 | 1.47 | 20 | 10 | 50.00 | 0 | 0.00 | 0 | 0.00 | 7 | 35.00 | 3 | 15.00 |
| H8016: ORANGE COUNTY HEALTH AUTHORI | - | - | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8258: LOCAL INITIATIVE HEALTH AUTH | 16,241 | 0.92 | 15 | 12 | 80.00 | 3 | 20.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8677: MOLINA HEALTHCARE OF CALIFOR | 15,810 | 3.23 | 51 | 30 | 58.82 | 13 | 25.49 | 0 | 0.00 | 6 | 11.76 | 2 | 3.92 |
| H8748: UNITEDHEALTHCARE INSURANCE C | 2,498 | 2.40 | 6 | 5 | 83.33 | 0 | 0.00 | 0 | 0.00 | 1 | 16.67 | 0 | 0.00 |
| H8764: ASPIRE HEALTH PLAN | 815 | 8.59 | 7 | 7 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9003: KAISER FOUNDATION HP OF THE | 78,255 | 1.44 | 113 | 105 | 92.92 | 3 | 2.65 | 0 | 0.00 | 2 | 1.77 | 3 | 2.65 |
| H9011: UNITEDHEALTHCARE OF FLORIDA, | - | - | 2 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 100.00 | 0 | 0.00 |
| H9104: SCAN HEALTH PLAN | 822 | 15.82 | 13 | 8 | 61.54 | 1 | 7.69 | 0 | 0.00 | 4 | 30.77 | 0 | 0.00 |
| H9385: SCAN HEALTH PLAN ARIZONA | 8,715 | 11.93 | 104 | 85 | 81.73 | 8 | 7.69 | 1 | 0.96 | 6 | 5.77 | 4 | 3.85 |
| H9592: CENTRAL VALLEY MEDICAL SERVI | 83 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9616: SAN YSIDRO HEALTH CENTER | 15 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H9685: MERCY MARICOPA INTEGRATED CA | 1,658 | 3.62 | 6 | 6 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| R3175: UNITEDHEALTHCARE INSURANCE C | 3,423 | 1.46 | 5 | 2 | 40.00 | 0 | 0.00 | 0 | 0.00 | 2 | 40.00 | 1 | 20.00 |
| R3444: CARE IMPROVEMENT PLUS SOUTH | 57,915 | 5.89 | 341 | 133 | 39.00 | 4 | 1.17 | 0 | 0.00 | 202 | 59.24 | 2 | 0.59 |
| R5287: UNITEDHEALTHCARE INSURANCE C | 185,115 | 2.68 | 497 | 350 | 70.42 | 3 | 0.60 | 0 | 0.00 | 133 | 26.76 | 11 | 2.21 |
| R5342: UNITEDHEALTHCARE INSURANCE C | 86,457 | 2.82 | 244 | 135 | 55.33 | 4 | 1.64 | 0 | 0.00 | 95 | 38.93 | 10 | 4.10 |
| R6801: CARE IMPROVEMENT PLUS OF TEX | 71,588 | 8.76 | 627 | 222 | 35.41 | 8 | 1.28 | 0 | 0.00 | 384 | 61.24 | 13 | 2.07 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| R7439: HAWAII MEDICAL SERVICE ASSOC | - | - | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| R7444: UNITEDHEALTHCARE INSURANCE C | 20,399 | 2.35 | 48 | 27 | 56.25 | 0 | 0.00 | 0 | 0.00 | 20 | 41.67 | 1 | 2.08 |
| R9896: CARE IMPROVEMENT PLUS SOUTH | 165,788 | 7.50 | 1,244 | 406 | 32.64 | 8 | 0.64 | 2 | 0.16 | 809 | 65.03 | 19 | 1.53 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0351: HEALTH NET OF ARIZONA, INC. | 38,596 | 4.12 | 159 | 102 | 64.15 | 17 | 10.69 | 0 | 0.00 | 11 | 6.92 | 29 | 18.24 |
| H0490: MOLINA HEALTHCARE OF OHIO, I | 587 | 1.70 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0545: INTER VALLEY HEALTH PLAN, IN | 22,151 | 1.58 | 35 | 31 | 88.57 | 3 | 8.57 | 0 | 0.00 | 0 | 0.00 | 1 | 2.86 |
| H0562: HEALTH NET OF CALIFORNIA,INC | 166,776 | 2.93 | 488 | 407 | 83.40 | 30 | 6.15 | 3 | 0.61 | 26 | 5.33 | 22 | 4.51 |
| H0840: FAMILYCARE HEALTH PLANS, INC | 110 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H0908: BUCKEYE COMMUNITY HEALTH PLA | 1,023 | 11.73 | 12 | 10 | 83.33 | 0 | 0.00 | 0 | 0.00 | 2 | 16.67 | 0 | 0.00 |
| H1302: BLUE CROSS OF IDAHO CARE PLU | 10,505 | 1.90 | 20 | 16 | 80.00 | 3 | 15.00 | 0 | 0.00 | 1 | 5.00 | 0 | 0.00 |
| H1304: REGENCE BLUE SHIELD OF IDAHO | 8,005 | 1.12 | 9 | 5 | 55.56 | 4 | 44.44 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1350: BLUE CROSS OF IDAHO CARE PLU | 22,554 | 2.22 | 50 | 31 | 62.00 | 10 | 20.00 | 1 | 2.00 | 3 | 6.00 | 5 | 10.00 |
| H1969: REGENCE BLUE SHIELD OF IDAHO | 1,235 | 1.62 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1997: REGENCE BLUESHIELD | 1,461 | 4.79 | 7 | 7 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2174: TRILLIUM COMMUNITY HEALTH PL | 3,825 | 7.32 | 28 | 17 | 60.71 | 4 | 14.29 | 0 | 0.00 | 6 | 21.43 | 1 | 3.57 |
| H2241: GOLDEN STATE MEDICARE HEALTH | 3,415 | 7.61 | 26 | 21 | 80.77 | 5 | 19.23 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2323: FIDELIS SECURECARE OF MICHIG | 2,416 | 15.31 | 37 | 34 | 91.89 | 1 | 2.70 | 1 | 2.70 | 1 | 2.70 | 0 | 0.00 |
| H2810: GROUP HEALTH OPTIONS | 701 | 5.71 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2879: MOLINA HEALTHCARE OF WISCONS | 577 | 10.40 | 6 | 6 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2906: HOMETOWN HEALTH PLAN, INC. | 4,012 | 1.00 | 4 | 3 | 75.00 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2960: HOMETOWN HEALTH PLAN, INC. | 13,768 | 1.31 | 18 | 15 | 83.33 | 3 | 16.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3809: PROVIDENCE HEALTH & SERVICES | 1,058 | 0.00 | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H3810: MID ROGUE INDEPENDENT PHYSIC | 2,109 | 4.74 | 10 | 9 | 90.00 | 1 | 10.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3811: SAMARITAN HEALTH PLANS, INC. | 4,917 | 2.24 | 11 | 9 | 81.82 | 2 | 18.18 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3813: MODA HEALTH PLAN, INC. | 12,550 | 7.01 | 88 | 65 | 73.86 | 9 | 10.23 | 0 | 0.00 | 14 | 15.91 | 0 | 0.00 |
| H3814: ATRIO HEALTH PLANS | 2,174 | 13.34 | 29 | 25 | 86.21 | 4 | 13.79 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3815: ALIGNMENT HEALTH PLAN | 19,497 | 4.36 | 85 | 65 | 76.47 | 19 | 22.35 | 0 | 0.00 | 1 | 1.18 | 0 | 0.00 |
| H3817: REGENCE BLUECROSS BLUESHIELD | 64,348 | 1.20 | 77 | 67 | 87.01 | 4 | 5.19 | 2 | 2.60 | 3 | 3.90 | 1 | 1.30 |
| H3818: FAMILYCARE HEALTH PLANS, INC | 3,580 | 4.47 | 16 | 8 | 50.00 | 1 | 6.25 | 0 | 0.00 | 3 | 18.75 | 4 | 25.00 |
| H3864: PACIFICSOURCE COMMUNITY HEAL | 24,363 | 13.05 | 318 | 280 | 88.05 | 9 | 2.83 | 1 | 0.31 | 14 | 4.40 | 14 | 4.40 |
| H4605: REGENCE BLUECROSS BLUESHIELD | 12,349 | 1.54 | 19 | 15 | 78.95 | 2 | 10.53 | 0 | 0.00 | 2 | 10.53 | 0 | 0.00 |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H4754: PACIFICSOURCE COMMUNITY HEAL | 9,208 | 10.64 | 98 | 83 | 84.69 | 5 | 5.10 | 0 | 0.00 | 3 | 3.06 | 7 | 7.14 |
| H5007: PROVIDENCE HEALTH SYSTEM | 494 | 4.05 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5009: REGENCE BLUESHIELD | 29,273 | 1.84 | 54 | 50 | 92.59 | 3 | 5.56 | 0 | 0.00 | 0 | 0.00 | 1 | 1.85 |
| H5010: ASURIS NORTHWEST HEALTH | 1,416 | 1.41 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5050: GROUP HEALTH COOPERATIVE | 83,320 | 3.25 | 271 | 241 | 88.93 | 16 | 5.90 | 0 | 0.00 | 9 | 3.32 | 5 | 1.85 |
| H5190: SUNSHINE STATE HEALTH PLAN, | 724 | 13.81 | 10 | 10 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5294: SUPERIOR HEALTH PLAN, INC. | 1,188 | 22.73 | 27 | 19 | 70.37 | 3 | 11.11 | 1 | 3.70 | 4 | 14.81 | 0 | 0.00 |
| H5439: HEALTH NET LIFE INSURANCE CO | 1,253 | 15.96 | 20 | 19 | 95.00 | 1 | 5.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5445: HEALTH HERO NETWORK, INC. | - | - | 0 | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| H5520: HEALTH NET LIFE INSURANCE CO | 39,063 | 2.97 | 116 | 95 | 81.90 | 12 | 10.34 | 1 | 0.86 | 6 | 5.17 | 2 | 1.72 |
| H5590: BRIDGEWAY HEALTH SOLUTIONS | 1,493 | 12.73 | 19 | 13 | 68.42 | 1 | 5.26 | 0 | 0.00 | 5 | 26.32 | 0 | 0.00 |
| H5628: MOLINA HEALTHCARE OF UTAH, I | 8,696 | 7.24 | 63 | 49 | 77.78 | 8 | 12.70 | 1 | 1.59 | 3 | 4.76 | 2 | 3.17 |
| H5649: CENTRAL HEALTH PLAN OF CALIF | 28,193 | 1.31 | 37 | 30 | 81.08 | 5 | 13.51 | 0 | 0.00 | 2 | 5.41 | 0 | 0.00 |
| H5810: MOLINA HEALTHCARE OF CALIFOR | 3,893 | 10.27 | 40 | 24 | 60.00 | 8 | 20.00 | 1 | 2.50 | 5 | 12.50 | 2 | 5.00 |
| H5823: MOLINA HEALTHCARE OF WASHING | 9,078 | 8.81 | 80 | 61 | 76.25 | 9 | 11.25 | 0 | 0.00 | 10 | 12.50 | 0 | 0.00 |
| H5826: COMMUNITY HEALTH PLAN OF WAS | 16,719 | 7.66 | 128 | 88 | 68.75 | 17 | 13.28 | 2 | 1.56 | 20 | 15.63 | 1 | 0.78 |
| H5859: HEALTH PLAN OF CAREOREGON, I | 11,535 | 2.51 | 29 | 20 | 68.97 | 3 | 10.34 | 0 | 0.00 | 6 | 20.69 | 0 | 0.00 |
| H5926: MOLINA HEALTHCARE OF MICHIGA | 11,418 | 7.79 | 89 | 53 | 59.55 | 31 | 34.83 | 0 | 0.00 | 4 | 4.49 | 1 | 1.12 |
| H5995: ATRIO HEALTH PLANS | 3,053 | 11.46 | 35 | 33 | 94.29 | 1 | 2.86 | 0 | 0.00 | 0 | 0.00 | 1 | 2.86 |
| H6237: REGENCE BLUECROSS BLUESHIELD | 2,195 | 1.82 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6743: ATRIO HEALTH PLANS | 7,062 | 6.09 | 43 | 35 | 81.40 | 5 | 11.63 | 1 | 2.33 | 1 | 2.33 | 1 | 2.33 |
| H6815: HEALTH NET HEALTH PLAN OF OR | 24,152 | 2.82 | 68 | 59 | 86.76 | 5 | 7.35 | 1 | 1.47 | 1 | 1.47 | 2 | 2.94 |
| H6951: TRILLIUM COMMUNITY HEALTH PL | 379 | 5.28 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7006: ATRIO HEALTH PLANS | 3,005 | 14.31 | 43 | 33 | 76.74 | 7 | 16.28 | 0 | 0.00 | 1 | 2.33 | 2 | 4.65 |
| H7173: PEACH STATE HEALTH PLAN, INC | 117 | 17.09 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7245: PREMIERA BLUE CROSS | 25,186 | 4.57 | 115 | 94 | 81.74 | 11 | 9.57 | 0 | 0.00 | 7 | 6.09 | 3 | 2.61 |
| H7678: MOLINA HEALTHCARE OF TEXAS, | 4,277 | 5.38 | 23 | 11 | 47.83 | 4 | 17.39 | 0 | 0.00 | 8 | 34.78 | 0 | 0.00 |
| H8130: MOLINA HEALTHCARE OF FLORIDA | 1,308 | 25.99 | 34 | 22 | 64.71 | 5 | 14.71 | 0 | 0.00 | 7 | 20.59 | 0 | 0.00 |
| H8189: MANAGED HEALTH SERVICES, WIS | 1,016 | 8.86 | 9 | 7 | 77.78 | 0 | 0.00 | 0 | 0.00 | 2 | 22.22 | 0 | 0.00 |
| H8506: MODA HEALTH PLAN, INC. | 66 | 15.15 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|--|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H9047: PROVIDENCE HEALTH PLAN | 47,419 | 4.34 | 206 | 175 | 84.95 | 16 | 7.77 | 3 | 1.46 | 8 | 3.88 | 4 | 1.94 |
| H9082: MOLINA HEALTHCARE OF NEW MEX | 1,885 | 6.37 | 12 | 8 | 66.67 | 0 | 0.00 | 0 | 0.00 | 2 | 16.67 | 2 | 16.67 |
| H9110: REGENCE BLUECROSS BLUESHIELD | 1,522 | 1.31 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

Region=TOTAL ALL REGIONS

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|----------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| TOTALS: | 17,532,429 | 2.65 | 46,377 | 33,029 | 71.22 | 3,087 | 6.66 | 281 | 0.61 | 7,465 | 16.10 | 2,515 | 5.42 |

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

| Region=01: BOSTON | | | | | | |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
| H0137: COMMONWEALTH CARE ALLIANCE, | 10,478 | 0.48 | 5 | 0 | 0.00 | 0.00 |
| H0477: SERENITY CARE, INC. | 57 | 0.00 | 0 | 0 | 0.00 | - |
| H0809: MERCY LIFE, INC. | 91 | 0.00 | 0 | 0 | 0.00 | - |
| H1365: MARTIN'S POINT GENERATIONS A | 2,649 | 1.51 | 4 | 1 | 0.38 | 25.00 |
| H1660: HARVARD PILGRIM HEALTH CARE | 605 | 0.00 | 0 | 0 | 0.00 | - |
| H2005: FALLON TOTAL CARE, INC. | 5,458 | 8.24 | 45 | 7 | 1.28 | 15.56 |
| H2218: HARBOR HEALTH SERVICES, INC. | 436 | 0.00 | 0 | 0 | 0.00 | - |
| H2219: FALLON COMMUNITY HEALTH PLAN | 894 | 0.00 | 0 | 0 | 0.00 | - |
| H2220: UPHAMS CORNER HEALTH COMMITT | 238 | 0.00 | 0 | 0 | 0.00 | - |
| H2221: ELDER SVC PLAN OF THE CAMBRI | 278 | 0.00 | 0 | 0 | 0.00 | - |
| H2222: ELEMENT CARE, INC. | 870 | 0.00 | 0 | 0 | 0.00 | - |
| H2223: ELDER SVC PLNE BOSTON HEALT | 402 | 0.00 | 0 | 0 | 0.00 | - |
| H2224: SENIOR WHOLE HEALTH, LLC | 10,400 | 2.50 | 26 | 4 | 0.38 | 15.38 |
| H2225: COMMONWEALTH CARE ALLIANCE, | 6,526 | 0.92 | 6 | 1 | 0.15 | 16.67 |
| H2230: BCBS OF MASSACHUSETTS HMO B | 29,043 | 0.65 | 19 | 1 | 0.03 | 5.26 |
| H2232: MASSACHUSETTS GENERAL PHYSIC | - | - | 0 | 0 | - | - |
| H2256: TUFTS ASSOCIATED HEALTH MAIN | 104,726 | 5.94 | 622 | 20 | 0.19 | 3.22 |
| H2261: BCBS OF MASSACHUSETTS HMO B | 10,663 | 0.84 | 9 | 1 | 0.09 | 11.11 |
| H2411: FALLON COMMUNITY HEALTH PLAN | 14 | 71.43 | 1 | 0 | 0.00 | 0.00 |
| H2470: FALLON HEALTH WEINBERG, INC | 24 | 0.00 | 0 | 0 | 0.00 | - |
| H4105: PACE ORGANIZATION OF RHODE I | 258 | 0.00 | 0 | 0 | 0.00 | - |
| H4152: BLUE CROSS & BLUE SHIELD OF | 51,808 | 0.87 | 45 | 3 | 0.06 | 6.67 |
| H5512: AETNA LIFE INSURANCE COMPANY | - | - | 4 | 0 | - | 0.00 |
| H5591: MARTIN'S POINT GENERATIONS A | 31,602 | 1.08 | 34 | 6 | 0.19 | 17.65 |
| H5992: SENIOR WHOLE HEALTH OF NEW Y | 77 | 0.00 | 0 | 0 | 0.00 | - |
| H6750: HARVARD PILGRIM HEALTH CARE | 1,417 | 0.00 | 0 | 0 | 0.00 | - |
| H7419: TUFTS HEALTH PUBLIC PLANS, I | 1,789 | 2.79 | 5 | 1 | 0.56 | 20.00 |
| H8578: HEALTH NEW ENGLAND, INC. | 8,641 | 7.99 | 69 | 5 | 0.58 | 7.25 |
| H9001: FALLON COMMUNITY HEALTH PLAN | 17,707 | 9.26 | 164 | 29 | 1.64 | 17.68 |

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=02: NEW YORK

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H0423: METROPLUS HEALTH PLAN, INC. | 8,501 | 4.23 | 36 | 2 | 0.24 | 5.56 |
| H0811: GUILDNET, INC. | 905 | 0.00 | 0 | 0 | 0.00 | - |
| H1234: LIFE ST. FRANCIS | 278 | 0.00 | 0 | 0 | 0.00 | - |
| H1518: CATHOLIC HEALTH SYSTEM BUFFA | 188 | 10.64 | 2 | 1 | 5.32 | 50.00 |
| H1777: CATHOLIC SPECIAL NEEDS PLAN, | 1,575 | 1.90 | 3 | 0 | 0.00 | 0.00 |
| H1916: THE NEW YORK STATE CATHOLIC | 463 | 0.00 | 0 | 0 | 0.00 | - |
| H2751: WELLCARE OF NEW YORK, INC. | 362 | 0.00 | 0 | 0 | 0.00 | - |
| H2773: QUALITY HEALTH PLANS OF NEW | 705 | 0.00 | 0 | 0 | 0.00 | - |
| H3018: CENTERS PLAN FOR HEALTHY LIV | 65 | 0.00 | 0 | 0 | 0.00 | - |
| H3054: CONSTELLATION HEALTH, LLC. | 5,353 | 0.00 | 0 | 0 | 0.00 | - |
| H3129: NORTH SHORE-LIJ HEALTH PLAN, | 43 | 0.00 | 0 | 0 | 0.00 | - |
| H3154: HORIZON INSURANCE COMPANY | 25,593 | 5.55 | 142 | 6 | 0.23 | 4.23 |
| H3305: MVP HEALTH PLAN, INC. | 35,541 | 1.63 | 58 | 8 | 0.23 | 13.79 |
| H3314: HEALTH INSURANCE PLAN OF GRE | 273 | 3.66 | 1 | 0 | 0.00 | 0.00 |
| H3321: INDEPENDENT LIVING SRVCS OF | 483 | 0.00 | 0 | 0 | 0.00 | - |
| H3322: SENIOR CARE CONNECTION, INC. | 154 | 0.00 | 0 | 0 | 0.00 | - |
| H3323: GROUP HEALTH INCORPORATED | - | - | 1 | 0 | - | 0.00 |
| H3327: TOUCHSTONE HEALTH HMO, INC. | 11,366 | 30.35 | 345 | 114 | 10.03 | 33.04 |
| H3328: THE NEW YORK STATE CATHOLIC | 39,266 | 4.56 | 179 | 26 | 0.66 | 14.53 |
| H3329: CENTERLIGHT HEALTHCARE, INC. | 2,822 | 5.32 | 15 | 0 | 0.00 | 0.00 |
| H3330: HEALTH INSURANCE PLAN OF GRE | 115,973 | 2.30 | 267 | 51 | 0.44 | 19.10 |
| H3331: INDEPENDENT LIVING FOR SENIO | 633 | 0.00 | 0 | 0 | 0.00 | - |
| H3332: CAPITAL AREA COMMUNITY HP | - | - | 1 | 0 | - | 0.00 |
| H3335: EXCELLUS HEALTH PLAN, INC. | 46,235 | 2.96 | 137 | 15 | 0.32 | 10.95 |
| H3337: LIBERTY HEALTH ADVANTAGE, IN | 4,916 | 52.89 | 260 | 93 | 18.92 | 35.77 |
| H3344: INDEPENDENT HEALTH BENEFITS | 3,809 | 4.20 | 16 | 3 | 0.79 | 18.75 |
| H3347: ELDERPLAN, INC. | 14,951 | 12.51 | 187 | 33 | 2.21 | 17.65 |
| H3351: EXCELLUS HEALTH PLAN, INC. | 71,871 | 4.04 | 290 | 26 | 0.36 | 8.97 |

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TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H3356: EXCELLUS HEALTH PLAN, INC. | - | - | 1 | 0 | - | 0.00 |
| H3359: HEALTHFIRST HEALTH PLAN, INC | 129,042 | 2.10 | 271 | 1 | 0.01 | 0.37 |
| H3362: INDEPENDENT HEALTH ASSOCIATI | 90,555 | 4.76 | 431 | 16 | 0.18 | 3.71 |
| H3384: HEALTHNOW NEW YORK INC. | 23,622 | 0.59 | 14 | 1 | 0.04 | 7.14 |
| H3388: CAPITAL DISTRICT PHYSICIANS' | 39,811 | 9.32 | 371 | 42 | 1.05 | 11.32 |
| H3493: LIFE AT LOURDES, INC. | 201 | 0.00 | 0 | 0 | 0.00 | - |
| H3528: CONNECTICARE, INC. | 61,321 | 3.96 | 243 | 25 | 0.41 | 10.29 |
| H4003: MMM HEALTHCARE, LLC. | 166,623 | 2.11 | 351 | 21 | 0.13 | 5.98 |
| H4004: PMC MEDICARE CHOICE, LLC | 27,978 | 1.25 | 35 | 3 | 0.11 | 8.57 |
| H4005: TRIPLE-S ADVANTAGE, INC. | 17,656 | 0.34 | 6 | 2 | 0.11 | 33.33 |
| H4006: MCS ADVANTAGE, INC. | - | - | 1 | 0 | - | 0.00 |
| H4011: MMM HEALTHCARE, LLC. | 10,081 | 0.99 | 10 | 2 | 0.20 | 20.00 |
| H4012: TRIPLE-S SALUD, INC. | - | - | 4 | 0 | - | 0.00 |
| H4393: CATHOLIC MANAGED LONG TERM C | 357 | 0.00 | 0 | 0 | 0.00 | - |
| H4465: INDEPENDENCE CARE SYSTEM, IN | 316 | 0.00 | 0 | 0 | 0.00 | - |
| H4740: CATHOLIC MANAGED LONG TERM C | 30 | 0.00 | 0 | 0 | 0.00 | - |
| H4866: CUATRO LLC | 4,061 | 1.72 | 7 | 5 | 1.23 | 71.43 |
| H4876: CONSTELLATION HEALTH, LLC. | 131 | 0.00 | 0 | 0 | 0.00 | - |
| H4922: AGEWELL NEW YORK, LLC | 56 | 0.00 | 0 | 0 | 0.00 | - |
| H5042: CDPHP UNIVERSAL BENEFITS, IN | 7,407 | 7.43 | 55 | 5 | 0.68 | 9.09 |
| H5141: CLOVER INSURANCE COMPANY | 7,102 | 3.66 | 26 | 7 | 0.99 | 26.92 |
| H5441: MANAGED HEALTH, INC. | 805 | 0.00 | 0 | 0 | 0.00 | - |
| H5526: HEALTHNOW NEW YORK INC. | 18,988 | 0.63 | 12 | 2 | 0.11 | 16.67 |
| H5528: GROUP HEALTH INCORPORATED | 7,589 | 8.04 | 61 | 6 | 0.79 | 9.84 |
| H5549: VNS CHOICE | 18,120 | 11.75 | 213 | 7 | 0.39 | 3.29 |
| H5577: MCS ADVANTAGE, INC. | 176,942 | 0.44 | 78 | 3 | 0.02 | 3.85 |
| H5732: TRIPLE-S SALUD, INC. | - | - | 2 | 0 | - | 0.00 |
| H5774: TRIPLE S ADVANTAGE, INC. | 103,677 | 0.67 | 69 | 4 | 0.04 | 5.80 |
| H5887: MMM HEALTHCARE, LLC. | 3,683 | 1.90 | 7 | 0 | 0.00 | 0.00 |
| H5989: CENTERLIGHT HEALTHCARE, INC. | 1,010 | 10.89 | 11 | 3 | 2.97 | 27.27 |

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H5991: AFFINITY HEALTH PLAN, INC. | 7,139 | 3.08 | 22 | 5 | 0.70 | 22.73 |
| H6263: HEALTH INSURANCE PLAN OF GRE | 41 | 0.00 | 0 | 0 | 0.00 | - |
| H6308: AGEWELL NEW YORK, LLC | 100 | 0.00 | 0 | 0 | 0.00 | - |
| H6334: NY HOTEL TRADES COUNCIL & HO | 4,298 | 0.00 | 0 | 0 | 0.00 | - |
| H6371: LUTHERAN SENIOR HEALTHCARE, | 133 | 0.00 | 0 | 0 | 0.00 | - |
| H6435: ELDERSERVE HEALTH, INC. | 175 | 0.00 | 0 | 0 | 0.00 | - |
| H6745: AMIDA CARE INC. | 368 | 16.30 | 6 | 1 | 2.72 | 16.67 |
| H6864: GUILDNET, INC. | 684 | 0.00 | 0 | 0 | 0.00 | - |
| H6887: SOUTH JERSEY HEALTHCARE LIFE | 173 | 0.00 | 0 | 0 | 0.00 | - |
| H6974: ALPHACARE OF NEW YORK, INC. | 56 | 0.00 | 0 | 0 | 0.00 | - |
| H6988: CENTERS PLAN FOR HEALTHY LIV | 156 | 32.05 | 5 | 3 | 19.23 | 60.00 |
| H7015: HEALTHFIRST HEALTH PLAN OF N | - | - | 3 | 0 | - | 0.00 |
| H7971: HORIZON INSURANCE COMPANY | 236 | 12.71 | 3 | 0 | 0.00 | 0.00 |
| H8029: ELDERPLAN, INC. | 364 | 10.99 | 4 | 0 | 0.00 | 0.00 |
| H8056: AETNA BETTER HEALTH, INC. (N | 110 | 0.00 | 0 | 0 | 0.00 | - |
| H8150: INTEGRA MLTC, INC | 98 | 10.20 | 1 | 0 | 0.00 | 0.00 |
| H8266: CONSTELLATION HEALTH, LLC. | 1,793 | 0.56 | 1 | 0 | 0.00 | 0.00 |
| H8417: HEALTHPLUS NY, LLC | 359 | 5.57 | 2 | 0 | 0.00 | 0.00 |
| H8420: CENTERLIGHT HEALTHCARE, INC. | 338 | 2.96 | 1 | 0 | 0.00 | 0.00 |
| H8490: VNS CHOICE | 2,410 | 1.66 | 4 | 0 | 0.00 | 0.00 |
| H8777: COMPLETE SENIOR CARE, INC. | 105 | 9.52 | 1 | 0 | 0.00 | 0.00 |
| H8800: TOTAL SENIOR CARE, INC. | 97 | 0.00 | 0 | 0 | 0.00 | - |
| H8851: SENIOR WHOLE HEALTH OF NEW Y | 86 | 0.00 | 0 | 0 | 0.00 | - |
| H9115: METROPLUS HEALTH PLAN, INC. | 139 | 0.00 | 0 | 0 | 0.00 | - |
| H9122: ALPHACARE OF NEW YORK, INC. | 1,260 | 1.59 | 2 | 1 | 0.79 | 50.00 |
| H9345: VILLAGE SENIOR SERVICES CORP | 117 | 0.00 | 0 | 0 | 0.00 | - |
| H9615: MVP HEALTH PLAN, INC. | 20,063 | 1.35 | 27 | 2 | 0.10 | 7.41 |
| H9795: MONTEFIORE HMO, LLC | - | - | 0 | 0 | - | - |
| H9859: MVP HEALTH PLAN, INC. | 11,514 | 1.39 | 16 | 1 | 0.09 | 6.25 |

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=03: PHILADELPHIA

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| 90091: UNITED MINE WORKERS OF AMERI | 24,549 | 1.18 | 29 | 2 | 0.08 | 6.90 |
| H0147: HEALTHKEEPERS, INC. | 12,158 | 1.65 | 20 | 0 | 0.00 | 0.00 |
| H0819: SENIOR LIFE YORK, INC. | 118 | 0.00 | 0 | 0 | 0.00 | - |
| H1239: KISSITO PACE OF ROANOKE, INC | 70 | 0.00 | 0 | 0 | 0.00 | - |
| H1659: PIEDMONT COMMUNITY HEALTHCAR | 4,632 | 2.81 | 13 | 4 | 0.86 | 30.77 |
| H2064: GEISINGER COMMUNITY HEALTH S | 195 | 0.00 | 0 | 0 | 0.00 | - |
| H2109: THE JOHNS HOPKINS HEALTH SYS | 140 | 0.00 | 0 | 0 | 0.00 | - |
| H2386: APPALACHIAN AGENCY FOR SENIO | 74 | 0.00 | 0 | 0 | 0.00 | - |
| H2537: SPIRITTRUST LUTHERAN LIFE | 78 | 0.00 | 0 | 0 | 0.00 | - |
| H2563: OPTIMA HEALTH PLAN | 1,502 | 3.99 | 6 | 1 | 0.67 | 16.67 |
| H2937: SENIOR LIFE GREENSBURG, INC. | 147 | 0.00 | 0 | 0 | 0.00 | - |
| H2941: SENTARA LIFE CARE CORPORATIO | 245 | 0.00 | 0 | 0 | 0.00 | - |
| H2992: SENIORLIFE WASHINGTON, INC. | 418 | 0.00 | 0 | 0 | 0.00 | - |
| H3060: VIECARE BUTLER, LLC | 128 | 0.00 | 0 | 0 | 0.00 | - |
| H3067: VIRGINIA PREMIER HEALTH PLAN | 5,864 | 1.19 | 7 | 1 | 0.17 | 14.29 |
| H3156: AMERIHEALTH HMO, INC. | 18,557 | 7.06 | 131 | 11 | 0.59 | 8.40 |
| H3473: CHARLOTTESVILLE AREA RETIREM | 57 | 0.00 | 0 | 0 | 0.00 | - |
| H3480: HUMANA HEALTH PLAN, INC. | 10,721 | 0.84 | 9 | 0 | 0.00 | 0.00 |
| H3672: HEALTH PLAN OF THE UPPER OHI | 5,226 | 1.72 | 9 | 0 | 0.00 | 0.00 |
| H3907: UPMC HEALTH PLAN, INC. | 115,668 | 8.74 | 1,011 | 51 | 0.44 | 5.04 |
| H3908: TRUSTEES OF THE UNIVERSITY O | 421 | 0.00 | 0 | 0 | 0.00 | - |
| H3909: QCC INSURANCE COMPANY | 8,932 | 3.69 | 33 | 3 | 0.34 | 9.09 |
| H3916: HIGHMARK SENIOR HEALTH COMPA | 173,934 | 2.33 | 406 | 56 | 0.32 | 13.79 |
| H3917: PITTSBURGH CARE PARTNERSHIP, | 502 | 0.00 | 0 | 0 | 0.00 | - |
| H3918: LIVING INDEPENDENCE FOR THE | 515 | 0.00 | 0 | 0 | 0.00 | - |
| H3919: ST. AGNES CONTINUING CARE CE | 607 | 0.00 | 0 | 0 | 0.00 | - |
| H3923: CAPITAL ADVANTAGE INSURANCE | 14,494 | 4.97 | 72 | 10 | 0.69 | 13.89 |
| H3924: GEISINGER INDEMNITY INSURANC | 7,158 | 3.77 | 27 | 0 | 0.00 | 0.00 |

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H3925: PENNSYLVANIA PACE, INC. | 179 | 0.00 | 0 | 0 | 0.00 | - |
| H3952: KEYSTONE HEALTH PLAN EAST, I | 85,975 | 5.11 | 439 | 25 | 0.29 | 5.69 |
| H3954: GEISINGER HEALTH PLAN | 68,377 | 3.35 | 229 | 26 | 0.38 | 11.35 |
| H3957: HIGHMARK CHOICE COMPANY | 116,140 | 2.09 | 243 | 24 | 0.21 | 9.88 |
| H3962: KEYSTONE HEALTH PLAN CENTRAL | 10,726 | 4.48 | 48 | 11 | 1.03 | 22.92 |
| H4227: VISTA HEALTH PLAN, INC. | 3,225 | 7.13 | 23 | 4 | 1.24 | 17.39 |
| H4279: UPMC FOR YOU, INC | 19,385 | 10.06 | 195 | 15 | 0.77 | 7.69 |
| H4906: C AND O EMPLOYEES' HOSPITAL | 2,261 | 0.00 | 0 | 0 | 0.00 | - |
| H4999: THE LUTHERAN HOME FOR THE AG | 84 | 0.00 | 0 | 0 | 0.00 | - |
| H5037: MOUNTAIN EMPIRE OLDER CITIZE | 97 | 0.00 | 0 | 0 | 0.00 | - |
| H5106: HIGHMARK SENIOR SOLUTIONS CO | 6,960 | 2.30 | 16 | 5 | 0.72 | 31.25 |
| H5151: HEALTH PLAN OF THE UPPER OHI | 7,301 | 1.64 | 12 | 1 | 0.14 | 8.33 |
| H5493: LIFE AT ST. FRANCIS HEALTHCA | 134 | 0.00 | 0 | 0 | 0.00 | - |
| H5533: UPMC HEALTH NETWORK, INC. | 9,371 | 8.64 | 81 | 7 | 0.75 | 8.64 |
| H5812: GEISINGER INDEMNITY INSURANC | - | - | 1 | 0 | - | 0.00 |
| H5902: SENIOR LIFE ALTOONA, INC. | 166 | 0.00 | 0 | 0 | 0.00 | - |
| H5932: GATEWAY HEALTH PLAN, INC. | 49,643 | 7.11 | 353 | 8 | 0.16 | 2.27 |
| H5978: SENIOR LIFE LEHIGH VALLEY, I | 132 | 0.00 | 0 | 0 | 0.00 | - |
| H6132: SELECT HEALTH OF SOUTH CAROL | - | - | 2 | 0 | - | 0.00 |
| H6188: LUTHERAN SENIORLIFE VIECARE | - | - | 0 | 0 | - | - |
| H6310: INOVACARES | 88 | 0.00 | 0 | 0 | 0.00 | - |
| H6551: LIFE ST. MARY, INC. | 215 | 0.00 | 0 | 0 | 0.00 | - |
| H6787: VOANS SENIOR COMMUNITY CARE | - | - | 0 | 0 | - | - |
| H7660: VIECARE BEAVER LLC DBA LIFE | 439 | 0.00 | 0 | 0 | 0.00 | - |
| H8096: CENTRA HEALTH, INC. | 164 | 0.00 | 0 | 0 | 0.00 | - |
| H8604: THP INSURANCE COMPANY | 696 | 1.44 | 1 | 0 | 0.00 | 0.00 |
| H8655: RIVERSIDE RETIREMENT SERVICE | 512 | 0.00 | 0 | 0 | 0.00 | - |
| H9068: ALBRIGHT CARE SERVICES | 172 | 0.00 | 0 | 0 | 0.00 | - |
| H9190: GATEWAY HEALTH PLAN OF OHIO, | 6,014 | 13.97 | 84 | 0 | 0.00 | 0.00 |
| H9207: HEALTH PARTNERS PLANS, INC. | 12,437 | 13.35 | 166 | 18 | 1.45 | 10.84 |

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TABLE 5A - 2015
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by Region and Managed Care Organization

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|--|--------------------------|------------------------|------------------------|------------------------------|--|--|
| H9412: GEISINGER QUALITY OPTIONS, I | 767 | 9.13 | 7 | 2 | 2.61 | 28.57 |
| H9830: NEWCOURTLAND LIFE PROGRAM | 377 | 0.00 | 0 | 0 | 0.00 | - |
| H9915: MEDSTAR FAMILY CHOICE, INC. | 6,805 | 9.26 | 63 | 3 | 0.44 | 4.76 |
| X0001: LIMITED INCOME NET PROGRAM | - | - | 1 | 0 | - | 0.00 |

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TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
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Region=04: ATLANTA

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H0104: BLUE CROSS AND BLUE SHIELD O | 50,010 | 1.06 | 53 | 3 | 0.06 | 5.66 |
| H0105: THE METHODIST OAKS | 123 | 0.00 | 0 | 0 | 0.00 | - |
| H0112: MORSE LIFE HOME CARE, INC. | 136 | 0.00 | 0 | 0 | 0.00 | - |
| H0117: WELLCARE OF OHIO, INC. | - | - | 8 | 0 | - | 0.00 |
| H0154: VIVA HEALTH, INC. | 45,454 | 3.96 | 180 | 16 | 0.35 | 8.89 |
| H0320: WELLCARE OF TEXAS, INC. | - | - | 5 | 0 | - | 0.00 |
| H0712: WELLCARE OF CONNECTICUT, INC | 12,712 | 4.48 | 57 | 5 | 0.39 | 8.77 |
| H0839: VOANS SENIOR COMMUNITY CARE | 103 | 0.00 | 0 | 0 | 0.00 | - |
| H0879: CRESTPOINT HEALTH INSURANCE | 5,198 | 0.00 | 0 | 0 | 0.00 | - |
| H0913: WELLCARE HEALTH PLANS OF NEW | 1,016 | 8.86 | 9 | 0 | 0.00 | 0.00 |
| H1016: AVMED, INC. | 30,855 | 1.62 | 50 | 4 | 0.13 | 8.00 |
| H1026: HEALTH OPTIONS, INC. | 61,788 | 5.76 | 356 | 17 | 0.28 | 4.78 |
| H1032: WELLCARE OF FLORIDA, INC. | 107,444 | 3.78 | 406 | 13 | 0.12 | 3.20 |
| H1035: FLORIDA HEALTH CARE PLAN, IN | 13,132 | 2.89 | 38 | 1 | 0.08 | 2.63 |
| H1043: FLORIDA PACE CENTERS, INC. | 375 | 0.00 | 0 | 0 | 0.00 | - |
| H1054: PRUDENTIAL INSURANCE CO. | - | - | 1 | 1 | - | 100.00 |
| H1099: HEALTH FIRST HEALTH PLANS | 29,707 | 6.70 | 199 | 6 | 0.20 | 3.02 |
| H1112: WELLCARE OF GEORGIA, INC. | 33,937 | 4.36 | 148 | 5 | 0.15 | 3.38 |
| H1216: HARMONY HEALTH PLAN OF ILLIN | - | - | 11 | 0 | - | 0.00 |
| H1264: WELLCARE OF TEXAS, INC. | 33,374 | 6.65 | 222 | 1 | 0.03 | 0.45 |
| H1357: CAROLINA SENIORCARE | 139 | 0.00 | 0 | 0 | 0.00 | - |
| H1416: HARMONY HEALTH PLAN OF ILLIN | 15,362 | 4.69 | 72 | 4 | 0.26 | 5.56 |
| H1500: LIFE ST. JOSEPH OF THE PINES | 218 | 0.00 | 0 | 0 | 0.00 | - |
| H1533: STAYWELL SENIOR CARE, INC. | 29 | 0.00 | 0 | 0 | 0.00 | - |
| H1723: ABSOLUTE TOTAL CARE, INC. | 552 | 1.81 | 1 | 0 | 0.00 | 0.00 |
| H1903: WELLCARE OF LOUISIANA, INC. | 9,677 | 3.20 | 31 | 0 | 0.00 | 0.00 |
| H2491: WELLCARE HEALTH INSURANCE OF | 11,022 | 0.82 | 9 | 0 | 0.00 | 0.00 |
| H2533: MOLINA HEALTHCARE OF SOUTH C | 184 | 0.00 | 0 | 0 | 0.00 | - |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H2758: BEHEALTHY AMERICA, INC. | 829 | 0.00 | 0 | 0 | 0.00 | - |
| H2962: ULTIMATE HEALTH PLANS, INC. | 4,319 | 4.63 | 20 | 6 | 1.39 | 30.00 |
| H3259: VOLUNTEER STATE HEALTH PLAN | 5,514 | 0.73 | 4 | 0 | 0.00 | 0.00 |
| H3361: WELLCARE OF NEW YORK, INC. | 46,195 | 6.23 | 288 | 9 | 0.19 | 3.13 |
| H3404: BLUE CROSS AND BLUE SHIELD O | 50,858 | 2.10 | 107 | 14 | 0.28 | 13.08 |
| H3421: AMERICA'S 1ST CHOICE HEALTH | 3,660 | 0.27 | 1 | 0 | 0.00 | 0.00 |
| H3430: SUNCOAST PACE, INC. | 204 | 0.00 | 0 | 0 | 0.00 | - |
| H3449: BLUE CROSS AND BLUE SHIELD O | 75,423 | 3.54 | 267 | 27 | 0.36 | 10.11 |
| H3942: ELDERHAUS INC. | 101 | 0.00 | 0 | 0 | 0.00 | - |
| H4074: MERCY LIFE OF ALABAMA | 163 | 0.00 | 0 | 0 | 0.00 | - |
| H4203: PALMETTO HEALTH ALLIANCE | 280 | 0.00 | 0 | 0 | 0.00 | - |
| H4209: BLUECROSS AND BLUESHIELD OF | - | - | 72 | 22 | - | 30.56 |
| H4235: SENIOR TOTAL LIFE CARE, INC. | 107 | 0.00 | 0 | 0 | 0.00 | - |
| H4326: PACE @ HOME, INC. | 92 | 0.00 | 0 | 0 | 0.00 | - |
| H4402: ALEXIAN BROTHERS COMMUNITY S | 269 | 0.00 | 0 | 0 | 0.00 | - |
| H4714: PACE OF THE SOUTHERN PIEDMON | 90 | 0.00 | 0 | 0 | 0.00 | - |
| H4738: AMERICA'S 1ST CHOICE HEALTH | 382 | 5.24 | 2 | 0 | 0.00 | 0.00 |
| H5087: EASY CHOICE HEALTH PLAN INC. | 32,988 | 4.46 | 147 | 13 | 0.39 | 8.84 |
| H5427: FREEDOM HEALTH, INC. | 63,360 | 1.40 | 89 | 0 | 0.00 | 0.00 |
| H5431: HEALTHSUN HEALTH PLANS, INC. | 28,976 | 6.11 | 177 | 14 | 0.48 | 7.91 |
| H5434: BLUE CROSS AND BLUE SHIELD O | 11,599 | 4.57 | 53 | 3 | 0.26 | 5.66 |
| H5594: OPTIMUM HEALTHCARE, INC. | 39,140 | 1.58 | 62 | 0 | 0.00 | 0.00 |
| H5698: WINDSOR HEALTH PLAN, INC. | 39,721 | 3.17 | 126 | 7 | 0.18 | 5.56 |
| H5934: HOPE HOSPICE AND COMMUNITY S | 261 | 0.00 | 0 | 0 | 0.00 | - |
| H5938: CAPITAL HEALTH PLAN | 17,328 | 1.10 | 19 | 1 | 0.06 | 5.26 |
| H6059: PACE OF GUILFORD AND ROCKING | 157 | 0.00 | 0 | 0 | 0.00 | - |
| H6306: FIRSTCAROLINACARE INSURANCE | 4,095 | 1.71 | 7 | 2 | 0.49 | 28.57 |
| H6846: COMMUNITY CAREPARTNERS, INC. | 22 | 0.00 | 0 | 0 | 0.00 | - |
| H7542: ADVICARE, CORP. | 610 | 1.64 | 1 | 0 | 0.00 | 0.00 |
| H7917: BLUECROSS BLUESHIELD OF TENN | 90,716 | 3.86 | 350 | 28 | 0.31 | 8.00 |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H8064: FIRSTCAROLINACARE INSURANCE | 1,179 | 0.85 | 1 | 0 | 0.00 | 0.00 |
| H8146: SECURITYCARE OF TENNESSEE, I | 2,110 | 9.95 | 21 | 0 | 0.00 | 0.00 |
| H8170: AMERICA'S 1ST CHOICE OF SOUT | 133 | 0.00 | 0 | 0 | 0.00 | - |
| H8213: SELECT HEALTH OF SOUTH CAROL | 460 | 0.00 | 0 | 0 | 0.00 | - |
| H9266: PIEDMONT HEALTH SERVICES, IN | 199 | 0.00 | 0 | 0 | 0.00 | - |
| H9285: ATLANTIS HEALTH PLAN, INC. | 482 | 8.30 | 4 | 0 | 0.00 | 0.00 |
| H9730: WELLCARE HEALTH INSURANCE CO | 7,010 | 5.28 | 37 | 0 | 0.00 | 0.00 |
| H9857: PIEDMONT WELLSTAR HEALTHPLAN | 12,866 | 3.96 | 51 | 1 | 0.08 | 1.96 |
| R3332: BLUE CROSS AND BLUE SHIELD O | 49,811 | 5.70 | 284 | 13 | 0.26 | 4.58 |

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TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=05: CHICAGO

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H0022: BUCKEYE COMMUNITY HEALTH PLA | 10,278 | 2.92 | 30 | 5 | 0.49 | 16.67 |
| H0141: MCLAREN HEALTH PLAN, INC. | 121 | 0.00 | 0 | 0 | 0.00 | - |
| H0192: AMERIHEALTH MICHIGAN, INC. | 2,451 | 0.41 | 1 | 0 | 0.00 | 0.00 |
| H0281: ILLINICARE HEALTH PLAN | 1,431 | 1.40 | 2 | 0 | 0.00 | 0.00 |
| H0336: HUMANA HEALTH PLAN, INC. | 7,057 | 0.28 | 2 | 1 | 0.14 | 50.00 |
| H0390: PACE OF SOUTHWEST MICHIGAN, | 131 | 0.00 | 0 | 0 | 0.00 | - |
| H0480: MERIDIAN HEALTH PLAN OF MICH | 6,164 | 0.00 | 0 | 0 | 0.00 | - |
| H0544: CAREMORE HEALTH PLAN | 50,913 | 5.26 | 268 | 18 | 0.35 | 6.72 |
| H0564: BLUE CROSS OF CALIFORNIA | 12,766 | 1.57 | 20 | 2 | 0.16 | 10.00 |
| H0773: HEALTH ALLIANCE CONNECT | 6,105 | 3.60 | 22 | 4 | 0.66 | 18.18 |
| H0927: HEALTH CARE SERVICE CORPORAT | 12,649 | 0.08 | 1 | 0 | 0.00 | 0.00 |
| H1310: COMPREHENSIVE SENIOR CARE CO | 261 | 0.00 | 0 | 0 | 0.00 | - |
| H1412: COVENTRY HEALTH AND LIFE INS | - | - | 1 | 0 | - | 0.00 |
| H1417: HEALTH ALLIANCE CONNECT, INC | 8,678 | 7.49 | 65 | 17 | 1.96 | 26.15 |
| H1444: TOTAL HEALTH CARE, INC. | 207 | 0.00 | 0 | 0 | 0.00 | - |
| H1463: HEALTH ALLIANCE CONNECT, INC | 7,611 | 14.45 | 110 | 27 | 3.55 | 24.55 |
| H1517: ANTHEM INSURANCE COMPANIES, | 3,330 | 2.10 | 7 | 0 | 0.00 | 0.00 |
| H1595: HEALTHPLUS INSURANCE COMPANY | 1,407 | 5.69 | 8 | 0 | 0.00 | 0.00 |
| H1607: ANTHEM INSURANCE COMPANIES, | 8,438 | 2.13 | 18 | 1 | 0.12 | 5.56 |
| H1737: HEALTH ALLIANCE - MIDWEST, I | 873 | 4.58 | 4 | 0 | 0.00 | 0.00 |
| H1846: MOUNT CARMEL HEALTH INSURANC | 1,415 | 0.00 | 0 | 0 | 0.00 | - |
| H1849: ANTHEM HEALTH PLANS OF KENTU | 6,011 | 2.50 | 15 | 1 | 0.17 | 6.67 |
| H1894: AMERIGROUP WASHINGTON, INC. | 1,136 | 5.28 | 6 | 0 | 0.00 | 0.00 |
| H1977: UPPER PENINSULA HEALTH PLAN, | 4,616 | 0.00 | 0 | 0 | 0.00 | - |
| H2034: COMMUNITY CARE HEALTH PLAN, | 282 | 7.09 | 2 | 0 | 0.00 | 0.00 |
| H2161: UPPER PENINSULA HEALTH PLAN, | 201 | 0.00 | 0 | 0 | 0.00 | - |
| H2237: INDEPENDENT CARE HEALTH PLAN | 6,070 | 0.49 | 3 | 0 | 0.00 | 0.00 |
| H2312: HEALTH ALLIANCE PLAN OF MICH | 43,355 | 3.90 | 169 | 19 | 0.44 | 11.24 |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H2318: CENTER FOR SENIOR INDEPENDEN | 373 | 0.00 | 0 | 0 | 0.00 | - |
| H2320: PRIORITY HEALTH | 81,208 | 5.38 | 437 | 16 | 0.20 | 3.66 |
| H2322: ALLIANCE HEALTH AND LIFE INS | 3,242 | 2.16 | 7 | 0 | 0.00 | 0.00 |
| H2354: HEALTH ALLIANCE PLAN OF MICH | 20,394 | 2.60 | 53 | 12 | 0.59 | 22.64 |
| H2416: PRIMEWEST CTRL COUNTY-BASED | 1,948 | 0.00 | 0 | 0 | 0.00 | - |
| H2417: ITASCA MEDICAL CARE | 470 | 0.00 | 0 | 0 | 0.00 | - |
| H2419: SOUTH COUNTRY HEALTH ALLIANC | 1,563 | 0.64 | 1 | 0 | 0.00 | 0.00 |
| H2422: HEALTHPARTNERS, INC. | 3,153 | 0.32 | 1 | 0 | 0.00 | 0.00 |
| H2425: BLUE PLUS | 7,928 | 1.26 | 10 | 2 | 0.25 | 20.00 |
| H2450: MEDICA INSURANCE COMPANY | 171,613 | 0.23 | 39 | 3 | 0.02 | 7.69 |
| H2456: UCARE MINNESOTA | 10,371 | 0.29 | 3 | 0 | 0.00 | 0.00 |
| H2458: MEDICA HEALTH PLANS | 10,054 | 0.99 | 10 | 1 | 0.10 | 10.00 |
| H2459: UCARE MINNESOTA | 85,622 | 3.34 | 286 | 29 | 0.34 | 10.14 |
| H2461: BLUE CROSS AND BLUE SHIELD O | 167,013 | 0.79 | 132 | 26 | 0.16 | 19.70 |
| H2462: GROUP HEALTH PLAN, INC. (MN) | 48,907 | 0.72 | 35 | 2 | 0.04 | 5.71 |
| H2506: AETNA BETTER HEALTH, INC. (I | 7,205 | 1.80 | 13 | 3 | 0.42 | 23.08 |
| H2531: UNITEDHEALTHCARE COMMUNITY P | 13,285 | 2.56 | 34 | 1 | 0.08 | 2.94 |
| H2591: HEALTH ALLIANCE - MIDWEST, I | 88 | 0.00 | 0 | 0 | 0.00 | - |
| H2593: CAREMORE HEALTH PLAN OF ARIZ | 16,208 | 7.53 | 122 | 4 | 0.25 | 3.28 |
| H2836: ANTHEM HEALTH PLANS, INC. | 1,272 | 5.50 | 7 | 0 | 0.00 | 0.00 |
| H2926: PRIMEWEST CTRL COUNTY-BASED | 261 | 11.49 | 3 | 0 | 0.00 | 0.00 |
| H2936: LIFECIRCLES | 213 | 0.00 | 0 | 0 | 0.00 | - |
| H3071: COMMUNITY CARE ALLIANCE OF I | 1,649 | 0.00 | 0 | 0 | 0.00 | - |
| H3233: PREMIER HEALTH INSURING CORP | 7,356 | 4.35 | 32 | 0 | 0.00 | 0.00 |
| H3240: AMERIGROUP NEW JERSEY, INC. | 7,232 | 2.63 | 19 | 0 | 0.00 | 0.00 |
| H3283: MEDICA HEALTH PLANS | - | - | 4 | 1 | - | 25.00 |
| H3342: EMPIRE HEALTHCHOICE ASSURANC | 44,535 | 3.32 | 148 | 7 | 0.16 | 4.73 |
| H3370: EMPIRE HEALTHCHOICE HMO, INC | 63,034 | 4.06 | 256 | 17 | 0.27 | 6.64 |
| H3447: HEALTHKEEPERS, INC. | 2,632 | 11.78 | 31 | 5 | 1.90 | 16.13 |
| H3471: HEALTH ALLIANCE NORTHWEST HE | 3,942 | 2.54 | 10 | 0 | 0.00 | 0.00 |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H3536: MATTHEW THORNTON HEALTH PLAN | 560 | 7.14 | 4 | 0 | 0.00 | 0.00 |
| H3613: MCGREGOR PACE | 316 | 0.00 | 0 | 0 | 0.00 | - |
| H3620: AULTCARE INSURANCE COMPANY | - | - | 1 | 0 | - | 0.00 |
| H3653: PARAMOUNT CARE, INC. | 15,074 | 0.33 | 5 | 2 | 0.13 | 40.00 |
| H3655: COMMUNITY INSURANCE COMPANY | 127,108 | 2.53 | 322 | 35 | 0.28 | 10.87 |
| H3660: SUMMACARE INC. | 26,660 | 7.16 | 191 | 32 | 1.20 | 16.75 |
| H3664: AULTCARE HEALTH INSURING COR | 20,183 | 1.88 | 38 | 1 | 0.05 | 2.63 |
| H3668: MOUNT CARMEL HEALTH PLAN, IN | 49,044 | 0.41 | 20 | 0 | 0.00 | 0.00 |
| H4036: ANTHEM INSURANCE COMPANIES, | 1,474 | 4.75 | 7 | 0 | 0.00 | 0.00 |
| H4118: THE WASHTENAW PACE | 63 | 0.00 | 0 | 0 | 0.00 | - |
| H4211: AMGP GEORGIA MANAGED CARE CO | 115 | 200.00 | 23 | 0 | 0.00 | 0.00 |
| H4270: UCARE HEALTH, INC. | 8,137 | 3.07 | 25 | 2 | 0.25 | 8.00 |
| H4346: CAREMORE HEALTH PLAN OF NEVA | 6,237 | 7.38 | 46 | 3 | 0.48 | 6.52 |
| H4875: PRIORITY HEALTH | 17,821 | 4.99 | 89 | 1 | 0.06 | 1.12 |
| H4909: ANTHEM HEALTH PLANS OF VIRGI | 2,521 | 0.79 | 2 | 1 | 0.40 | 50.00 |
| H5124: FRANCISCAN ALLIANCE, INC. | - | - | 0 | 0 | - | - |
| H5207: COMMUNITY CARE HEALTH PLAN, | 279 | 3.58 | 1 | 0 | 0.00 | 0.00 |
| H5209: CARE WISCONSIN HEALTH PLAN, | 1,005 | 1.00 | 1 | 1 | 1.00 | 100.00 |
| H5211: SECURITY HEALTH PLAN OF WISC | 42,996 | 0.88 | 38 | 0 | 0.00 | 0.00 |
| H5212: COMMUNITY CARE, INC. | 611 | 0.00 | 0 | 0 | 0.00 | - |
| H5215: NETWORK HEALTH INSURANCE COR | 63,621 | 3.24 | 206 | 35 | 0.55 | 16.99 |
| H5262: GUNDERSEN HEALTH PLAN | 14,275 | 6.87 | 98 | 15 | 1.05 | 15.31 |
| H5264: DEAN HEALTH PLAN, INC. | 24,615 | 1.26 | 31 | 5 | 0.20 | 16.13 |
| H5280: MOLINA HEALTHCARE OF OHIO, I | 10,520 | 1.71 | 18 | 3 | 0.29 | 16.67 |
| H5422: BLUE CROSS BLUE SHIELD HEALT | 1,497 | 4.68 | 7 | 0 | 0.00 | 0.00 |
| H5471: SIMPLY HEALTHCARE PLANS, INC | 21,592 | 3.71 | 80 | 6 | 0.28 | 7.50 |
| H5475: MERIDIAN HEALTH PLAN OF MICH | 2,854 | 3.15 | 9 | 0 | 0.00 | 0.00 |
| H5508: ADVANTAGE HEALTH SOLUTIONS, | 20,901 | 1.44 | 30 | 11 | 0.53 | 36.67 |
| H5529: COMMUNITY INSURANCE COMPANY | 16,935 | 3.13 | 53 | 5 | 0.30 | 9.43 |
| H5530: ANTHEM HEALTH PLANS OF KENTU | 4,818 | 3.74 | 18 | 1 | 0.21 | 5.56 |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H5610: CARE RESOURCES | 185 | 0.00 | 0 | 0 | 0.00 | - |
| H5685: HAP MIDWEST HEALTH PLAN, INC | 1,309 | 1.53 | 2 | 0 | 0.00 | 0.00 |
| H5703: SOUTH COUNTRY HEALTH ALLIANC | 598 | 0.00 | 0 | 0 | 0.00 | - |
| H5746: AMERIGROUP COMMUNITY CARE OF | 2,339 | 1.71 | 4 | 0 | 0.00 | 0.00 |
| H5779: MERIDIAN HEALTH PLAN OF ILLI | 475 | 8.42 | 4 | 0 | 0.00 | 0.00 |
| H5786: MERIDIAN HEALTH PLAN OF IOWA | 345 | 5.80 | 2 | 0 | 0.00 | 0.00 |
| H5817: AMERIGROUP TEXAS, INC. | 29,609 | 2.33 | 69 | 1 | 0.03 | 1.45 |
| H5854: ANTHEM HEALTH PLANS, INC. | 3,784 | 4.23 | 16 | 0 | 0.00 | 0.00 |
| H5883: BLUE CARE NETWORK OF MICHIGA | 69,465 | 1.02 | 71 | 0 | 0.00 | 0.00 |
| H5896: AMERIGROUP MARYLAND, INC. | - | - | 1 | 0 | - | 0.00 |
| H6080: MERIDIAN HEALTH PLAN OF ILLI | 6,263 | 0.32 | 2 | 1 | 0.16 | 50.00 |
| H6140: WABASH MEMORIAL HOSPITAL ASS | 1,740 | 0.00 | 0 | 0 | 0.00 | - |
| H6141: SIDNEY HILLMAN HC | 716 | 0.00 | 0 | 0 | 0.00 | - |
| H6142: UNION HEALTH SERVICES, INC. | 1,808 | 0.00 | 0 | 0 | 0.00 | - |
| H6181: HEALTHPLUS NY, LLC | 10,579 | 3.12 | 33 | 2 | 0.19 | 6.06 |
| H6298: HEALTHSPAN INTEGRATED CARE | 2,032 | 3.94 | 8 | 1 | 0.49 | 12.50 |
| H6360: HEALTHSPAN INTEGRATED CARE | 13,320 | 1.80 | 24 | 0 | 0.00 | 0.00 |
| H6751: HEALTHSPRING OF TENNESSEE, I | 7,634 | 2.36 | 18 | 5 | 0.65 | 27.78 |
| H6786: ANTHEM HEALTH PLANS OF MAINE | 305 | 3.28 | 1 | 0 | 0.00 | 0.00 |
| H7172: AETNA BETTER HEALTH, INC. (O | 13,677 | 0.95 | 13 | 4 | 0.29 | 30.77 |
| H7200: AMERIGROUP TENNESSEE, INC. | 6,911 | 3.18 | 22 | 0 | 0.00 | 0.00 |
| H7220: INDIANA UNIVERSITY HEALTH PL | 11,853 | 0.51 | 6 | 1 | 0.08 | 16.67 |
| H7475: CARE WISCONSIN HEALTH PLAN, | 248 | 0.00 | 0 | 0 | 0.00 | - |
| H7728: ANTHEM HEALTH PLANS OF NEW H | 1,509 | 2.65 | 4 | 0 | 0.00 | 0.00 |
| H7844: MOLINA HEALTHCARE OF MICHIGA | 4,933 | 4.26 | 21 | 5 | 1.01 | 23.81 |
| H8026: AETNA BETTER HEALTH OF MICH | 6,917 | 0.00 | 0 | 0 | 0.00 | - |
| H8046: MOLINA HEALTHCARE OF ILLINOI | 4,003 | 8.24 | 33 | 0 | 0.00 | 0.00 |
| H8432: ANTHEM HEALTH PLANS OF MAINE | 1,364 | 3.67 | 5 | 0 | 0.00 | 0.00 |
| H8452: CARESOURCE | 15,191 | 9.74 | 148 | 18 | 1.18 | 12.16 |
| H8552: ANTHEM BLUE CROSS LIFE AND H | 12,645 | 7.75 | 98 | 7 | 0.55 | 7.14 |

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TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H8769: GENESYS HEALTH SYSTEM | - | - | 0 | 0 | - | - |
| H8822: ADVANTAGE HEALTH SOLUTIONS, | 1,345 | 3.72 | 5 | 0 | 0.00 | 0.00 |
| H8991: AMERIGROUP FLORIDA, INC. | 3,230 | 3.10 | 10 | 2 | 0.62 | 20.00 |
| H9004: HEALTHPARTNERS | - | - | 1 | 0 | - | 0.00 |
| H9185: A&D CHARITIBLE FOUNDATION, I | - | - | 0 | 0 | - | - |
| H9487: FIDELIS SECURECARE OF MICHIG | 2,411 | 0.00 | 0 | 0 | 0.00 | - |
| H9525: COMPCARE HEALTH SERVICES INS | 1,720 | 4.65 | 8 | 0 | 0.00 | 0.00 |
| H9572: BCBS OF MICHIGAN MUTUAL INSU | 329,353 | 0.12 | 41 | 0 | 0.00 | 0.00 |
| H9689: HEALTH ALLIANCE CONNECT, INC | 134 | 0.00 | 0 | 0 | 0.00 | - |
| H9712: HAP MIDWEST HEALTH PLAN, INC | 3,215 | 0.00 | 0 | 0 | 0.00 | - |
| H9834: GUNDERSEN HEALTH PLAN OF MIN | 655 | 3.05 | 2 | 0 | 0.00 | 0.00 |
| H9886: HMO MISSOURI, INC. | 1,749 | 2.29 | 4 | 0 | 0.00 | 0.00 |
| H9947: BLUE CROSS AND BLUE SHIELD O | 2,695 | 21.52 | 58 | 1 | 0.37 | 1.72 |
| H9954: ANTHEM INSURANCE COMPANIES, | 446 | 2.24 | 1 | 0 | 0.00 | 0.00 |
| R5941: ANTHEM INSURANCE COMPANIES, | 103,013 | 2.33 | 240 | 26 | 0.25 | 10.83 |

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TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=06: DALLAS

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|--------------------------|------------------------|------------------------|------------------------------|--|--|
| H0107: HEALTH CARE SERVICE CORPORAT | 8,855 | 2.82 | 25 | 6 | 0.68 | 24.00 |
| H0150: HEALTHSPRING OF ALABAMA, INC | 53,694 | 1.04 | 56 | 3 | 0.06 | 5.36 |
| H0332: KS PLAN ADMINISTRATORS, LLC | 29,639 | 1.86 | 55 | 1 | 0.03 | 1.82 |
| H0354: CIGNA HEALTHCARE OF ARIZONA, | 43,499 | 1.66 | 72 | 6 | 0.14 | 8.33 |
| H0435: GLOBALHEALTH, INC. | 1,147 | 3.49 | 4 | 1 | 0.87 | 25.00 |
| H0439: CIGNA HEALTHCARE OF GEORGIA, | 18,754 | 1.23 | 23 | 1 | 0.05 | 4.35 |
| H1189: CHRISTUS HEALTH PLAN | 70 | 0.00 | 0 | 0 | 0.00 | - |
| H1415: HEALTHSPRING OF TENNESSEE, I | 17,952 | 1.89 | 34 | 2 | 0.11 | 5.88 |
| H1587: ARKANSAS SUPERIOR SELECT, IN | 66 | 0.00 | 0 | 0 | 0.00 | - |
| H1666: HCSC INSURANCE SERVICES COMP | 8,020 | 3.12 | 25 | 4 | 0.50 | 16.00 |
| H1904: PACE GREATER NEW ORLEANS | 148 | 0.00 | 0 | 0 | 0.00 | - |
| H1961: PEOPLES HEALTH, INC. | 53,865 | 6.24 | 336 | 7 | 0.13 | 2.08 |
| H2108: BRAVO HEALTH MID-ATLANTIC, I | 20,882 | 2.39 | 50 | 2 | 0.10 | 4.00 |
| H2165: HEALTHSPRING LIFE & HEALTH I | 6,362 | 2.51 | 16 | 0 | 0.00 | 0.00 |
| H2171: CARE N' CARE INSURANCE COMPA | 105 | 0.00 | 0 | 0 | 0.00 | - |
| H2676: HEALTHSPRING LIFE & HEALTH I | 367 | 0.00 | 0 | 0 | 0.00 | - |
| H2775: AMERICAN PROGRESSIVE LIFE & | 11,172 | 5.73 | 64 | 10 | 0.90 | 15.63 |
| H2816: AMERICAN PROGRESSIVE LIFE & | 28,293 | 3.11 | 88 | 12 | 0.42 | 13.64 |
| H2911: VANTAGE HEALTH PLAN, INC. | - | - | 8 | 0 | - | 0.00 |
| H2968: MEMORIAL HERMANN HEALTH PLAN | 430 | 9.30 | 4 | 0 | 0.00 | 0.00 |
| H3204: PRESBYTERIAN HEALTH PLAN | 33,370 | 7.67 | 256 | 24 | 0.72 | 9.38 |
| H3206: PRESBYTERIAN INSURANCE COMPA | 8,605 | 7.67 | 66 | 10 | 1.16 | 15.15 |
| H3251: HEALTH CARE SERVICE CORPORAT | 18,504 | 6.49 | 120 | 40 | 2.16 | 33.33 |
| H3333: AMERICAN PROGRESSIVE LIFE & | - | - | 11 | 2 | - | 18.18 |
| H3706: GENERATIONS HEALTHCARE, INC. | 5,667 | 0.88 | 5 | 1 | 0.18 | 20.00 |
| H3708: OKLAHOMA SUPERIOR SELECT, IN | 135 | 0.00 | 0 | 0 | 0.00 | - |
| H3755: COMMUNITY CARE HMO, INC | 29,137 | 1.41 | 41 | 5 | 0.17 | 12.20 |
| H3822: HEALTH CARE SERVICE CORPORAT | 23,758 | 3.75 | 89 | 39 | 1.64 | 43.82 |

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TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H3945: CIGNA HEALTH AND LIFE INSURA | 1,577 | 2.54 | 4 | 0 | 0.00 | 0.00 |
| H3949: BRAVO HEALTH PENNSYLVANIA, I | 55,954 | 1.45 | 81 | 3 | 0.05 | 3.70 |
| H3979: GHS HEALTH MAINTENANCE ORGAN | 3,431 | 5.54 | 19 | 4 | 1.17 | 21.05 |
| H4142: CHEROKEE NATION COMPREHENSIV | 137 | 0.00 | 0 | 0 | 0.00 | - |
| H4213: USABLE MUTUAL INSURANCE COMP | 16,912 | 0.06 | 1 | 0 | 0.00 | 0.00 |
| H4305: TOTAL LIFE HEALTHCARE | 160 | 0.00 | 0 | 0 | 0.00 | - |
| H4407: HEALTHSPRING OF TENNESSEE, I | 8,413 | 1.90 | 16 | 0 | 0.00 | 0.00 |
| H4454: HEALTHSPRING OF TENNESSEE, I | 90,916 | 0.98 | 89 | 5 | 0.05 | 5.62 |
| H4506: SELECTCARE OF TEXAS, INC. | 62,797 | 9.95 | 625 | 29 | 0.46 | 4.64 |
| H4513: HEALTHSPRING LIFE & HEALTH I | 87,887 | 1.51 | 133 | 4 | 0.05 | 3.01 |
| H4517: AMARILLO MULTISVC CTR FR THE | 141 | 0.00 | 0 | 0 | 0.00 | - |
| H4518: BIENVIVIR SENIOR HEALTH SERV | 823 | 0.00 | 0 | 0 | 0.00 | - |
| H4525: SHA, L.L.C | 3,222 | 0.62 | 2 | 1 | 0.31 | 50.00 |
| H4528: HEALTHSPRING LIFE & HEALTH I | 8,372 | 2.15 | 18 | 1 | 0.12 | 5.56 |
| H4556: CONSOLIDATED ASSOC OF RAILRO | 3,025 | 0.00 | 0 | 0 | 0.00 | - |
| H4564: SCOTT AND WHITE HEALTH PLAN | 28,232 | 2.59 | 73 | 1 | 0.04 | 1.37 |
| H5213: TOTAL COMMUNITY CARE, L.L.C. | 374 | 0.00 | 0 | 0 | 0.00 | - |
| H5378: THE PYRAMID LIFE INSURANCE C | - | - | 12 | 1 | - | 8.33 |
| H5410: HEALTHSPRING OF FLORIDA | 50,817 | 2.32 | 118 | 4 | 0.08 | 3.39 |
| H5421: THE PYRAMID LIFE INSURANCE C | - | - | 49 | 6 | - | 12.24 |
| H5576: VANTAGE HEALTH PLAN, INC. | 13,519 | 3.55 | 48 | 2 | 0.15 | 4.17 |
| H5656: SELECTCARE HEALTH PLANS, INC | 3,883 | 18.03 | 70 | 6 | 1.55 | 8.57 |
| H5985: PHOENIX HEALTH PLANS, INC. | 12,844 | 22.97 | 295 | 70 | 5.45 | 23.73 |
| H6169: THE PYRAMID LIFE INSURANCE C | - | - | 87 | 9 | - | 10.34 |
| H6231: FRANCISCAN PACE, INC. | 161 | 0.00 | 0 | 0 | 0.00 | - |
| H6328: CARE N' CARE INSURANCE COMPA | 10,006 | 0.80 | 8 | 3 | 0.30 | 37.50 |
| H6801: GHS MANAGED HEALTH CARE PLAN | 4,338 | 6.22 | 27 | 10 | 2.31 | 37.04 |
| H6870: SUPERIOR HEALTH PLAN, INC. | 9,905 | 1.31 | 13 | 0 | 0.00 | 0.00 |
| H6941: LIFE PACE | - | - | 0 | 0 | - | - |
| H6972: HEALTHSPRING LIFE & HEALTH I | 1,546 | 0.00 | 0 | 0 | 0.00 | - |

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TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H7020: CIGNA HEALTHCARE OF SOUTH CA | 8,707 | 1.15 | 10 | 1 | 0.11 | 10.00 |
| H7114: VALIR PACE FOUNDATION | 54 | 0.00 | 0 | 0 | 0.00 | - |
| H7115: MEMORIAL HERMANN HEALTH PLAN | 1,326 | 6.79 | 9 | 1 | 0.75 | 11.11 |
| H7787: HEALTHSPRING LIFE & HEALTH I | 5,170 | 3.48 | 18 | 0 | 0.00 | 0.00 |
| H7811: HEALTHSPRING LIFE & HEALTH I | 915 | 0.00 | 0 | 0 | 0.00 | - |
| H7833: UNITEDHEALTHCARE COMMUNITY P | 5,844 | 0.17 | 1 | 0 | 0.00 | 0.00 |
| H7960: HARBOR HEALTH PLAN, INC. | 103 | 0.00 | 0 | 0 | 0.00 | - |
| H8091: USABLE MUTUAL INSURANCE COMP | 894 | 0.00 | 0 | 0 | 0.00 | - |
| H8133: GHS INSURANCE COMPANY | 628 | 1.59 | 1 | 0 | 0.00 | 0.00 |
| H8197: MOLINA HEALTHCARE OF TEXAS, | 11,988 | 1.67 | 20 | 2 | 0.17 | 10.00 |
| H8237: INSURANCE COMPANY OF SCOTT A | 2,316 | 7.77 | 18 | 0 | 0.00 | 0.00 |
| H8423: HEALTHSPRING LIFE & HEALTH I | 2,768 | 0.36 | 1 | 0 | 0.00 | 0.00 |
| H8554: ALLEGIAN HEALTH PLANS, INC. | 1,831 | 10.38 | 19 | 4 | 2.18 | 21.05 |
| H8634: HEALTH CARE SERVICE CORPORAT | 18,917 | 3.01 | 57 | 19 | 1.00 | 33.33 |
| H8786: AMERIGROUP TEXAS, INC. | 15,224 | 0.13 | 2 | 0 | 0.00 | 0.00 |
| H9699: HMO PARTNERS, INC. | 497 | 0.00 | 0 | 0 | 0.00 | - |
| H9725: CIGNA HEALTHCARE OF NORTH CA | 7,130 | 2.10 | 15 | 0 | 0.00 | 0.00 |
| H9998: LUBBOCK REGIONAL MENTAL HEAL | 100 | 0.00 | 0 | 0 | 0.00 | - |

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TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=07: KANSAS CITY

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|--------------------------|------------------------|------------------------|------------------------------|--|--|
| H0028: CHA HMO, INC. | 10,356 | 0.68 | 7 | 0 | 0.00 | 0.00 |
| H0108: HUMANA HEALTH PLAN OF CALIFO | 62,030 | 1.81 | 112 | 1 | 0.02 | 0.89 |
| H0216: PACE IOWA | 111 | 0.00 | 0 | 0 | 0.00 | - |
| H0307: HUMANA HEALTH PLAN, INC. | - | - | 1 | 0 | - | 0.00 |
| H0317: HUMANA INSURANCE COMPANY | - | - | 3 | 0 | - | 0.00 |
| H1019: CAREPLUS HEALTH PLANS, INC. | 109,374 | 2.83 | 309 | 4 | 0.04 | 1.29 |
| H1036: HUMANA MEDICAL PLAN, INC. | 428,561 | 0.80 | 342 | 8 | 0.02 | 2.34 |
| H1291: HUMANA INSURANCE COMPANY OF | 314 | 0.00 | 0 | 0 | 0.00 | - |
| H1406: HUMANA HEALTH PLAN, INC. | 48,949 | 1.39 | 68 | 1 | 0.02 | 1.47 |
| H1413: UNITED HEALTHCARE INS. COMPA | - | - | 2 | 0 | - | 0.00 |
| H1418: HUMANA INSURANCE COMPANY | 12,121 | 1.82 | 22 | 0 | 0.00 | 0.00 |
| H1468: HUMANA BENEFIT PLAN OF ILLIN | 6,303 | 1.90 | 12 | 1 | 0.16 | 8.33 |
| H1510: HUMANA INSURANCE COMPANY | 42,143 | 1.02 | 43 | 0 | 0.00 | 0.00 |
| H1651: MEDICAL ASSOCIATES HEALTH PL | 10,331 | 0.19 | 2 | 0 | 0.00 | 0.00 |
| H1681: HUMANA INSURANCE COMPANY | - | - | 5 | 0 | - | 0.00 |
| H1714: VIA CHRISTI HEALTHCARE OUTRE | 174 | 0.00 | 0 | 0 | 0.00 | - |
| H1716: HUMANA INSURANCE COMPANY | 13,275 | 1.43 | 19 | 2 | 0.15 | 10.53 |
| H1806: HUMANA INSURANCE COMPANY | - | - | 2 | 0 | - | 0.00 |
| H1906: HUMANA HEALTH BENEFIT PLAN O | 498 | 2.01 | 1 | 0 | 0.00 | 0.00 |
| H1951: HUMANA HEALTH BENEFIT PLAN O | 126,282 | 0.82 | 104 | 3 | 0.02 | 2.88 |
| H2012: HUMANA HEALTH PLAN, INC. | 197,215 | 1.23 | 242 | 9 | 0.05 | 3.72 |
| H2029: HUMANA INSURANCE OF PUERTO R | 1,795 | 5.57 | 10 | 1 | 0.56 | 10.00 |
| H2486: HUMANA MEDICAL PLAN OF UTAH, | 5,674 | 0.88 | 5 | 0 | 0.00 | 0.00 |
| H2542: HUMANA INSURANCE COMPANY | - | - | 21 | 0 | - | 0.00 |
| H2609: ALEXIAN BROTHERS COMMUNITY S | 171 | 0.00 | 0 | 0 | 0.00 | - |
| H2610: ESSENCE HEALTHCARE, INC. | 52,152 | 2.93 | 153 | 24 | 0.46 | 15.69 |
| H2649: HUMANA HEALTH PLAN, INC. | 136,476 | 1.00 | 136 | 7 | 0.05 | 5.15 |
| H2944: HUMANA INSURANCE COMPANY | 18,935 | 3.27 | 62 | 1 | 0.05 | 1.61 |

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TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H2949: HUMANA HEALTH PLAN, INC. | 42,190 | 0.81 | 34 | 1 | 0.02 | 2.94 |
| H3405: HUMANA INSURANCE COMPANY | - | - | 14 | 0 | - | 0.00 |
| H3533: HUMANA HEALTH COMPANY OF NEW | 4,554 | 2.20 | 10 | 0 | 0.00 | 0.00 |
| H3619: HUMANA INSURANCE COMPANY | - | - | 2 | 0 | - | 0.00 |
| H4007: HUMANA HEALTH PLANS OF PUERT | 50,094 | 1.02 | 51 | 6 | 0.12 | 11.76 |
| H4141: HUMANA EMPLOYERS HEALTH PLAN | 37,114 | 1.51 | 56 | 0 | 0.00 | 0.00 |
| H4145: HUMANA REGIONAL HEALTH PLAN, | 2,254 | 1.77 | 4 | 0 | 0.00 | 0.00 |
| H4408: HUMANA INSURANCE COMPANY | - | - | 4 | 0 | - | 0.00 |
| H4461: CARITEN HEALTH PLAN INC. | 106,646 | 0.86 | 92 | 3 | 0.03 | 3.26 |
| H4510: HUMANA HEALTH PLAN OF TEXAS, | 90,137 | 1.23 | 111 | 4 | 0.04 | 3.60 |
| H4520: HUMANA INSURANCE COMPANY | - | - | 21 | 1 | - | 4.76 |
| H4529: ARCADIAN HEALTH PLAN, INC. | - | - | 1 | 0 | - | 0.00 |
| H4606: HUMANA INSURANCE COMPANY | - | - | 1 | 0 | - | 0.00 |
| H4956: HUMANA INSURANCE COMPANY | - | - | 5 | 0 | - | 0.00 |
| H5041: HUMANA INSURANCE COMPANY | - | - | 15 | 1 | - | 6.67 |
| H5214: HUMANA INSURANCE COMPANY | - | - | 15 | 0 | - | 0.00 |
| H5216: HUMANA INSURANCE COMPANY | 33,733 | 1.33 | 45 | 1 | 0.03 | 2.22 |
| H5256: MEDICAL ASSOCIATES CLINIC HE | 3,146 | 0.00 | 0 | 0 | 0.00 | - |
| H5291: HUMANA HEALTH PLAN, INC. | - | - | 5 | 0 | - | 0.00 |
| H5415: HUMANA HEALTH INSURANCE COMP | 15,119 | 1.92 | 29 | 1 | 0.07 | 3.45 |
| H5416: ARCADIAN HEALTH PLAN, INC. | - | - | 6 | 0 | - | 0.00 |
| H5470: HUMANA INSURANCE COMPANY | - | - | 1 | 0 | - | 0.00 |
| H5525: HUMANA BENEFIT PLAN OF ILLIN | 56,570 | 0.74 | 42 | 1 | 0.02 | 2.38 |
| H5619: ARCADIAN HEALTH PLAN, INC. | 7,414 | 0.81 | 6 | 0 | 0.00 | 0.00 |
| H5783: ARCADIAN HEALTH PLAN, INC. | - | - | 1 | 0 | - | 0.00 |
| H5822: MIDLAND CARE CONNECTION | 130 | 7.69 | 1 | 0 | 0.00 | 0.00 |
| H5868: HUMANA INSURANCE COMPANY | - | - | 4 | 0 | - | 0.00 |
| H5970: HUMANA INSURANCE COMPANY OF | 8,992 | 2.34 | 21 | 0 | 0.00 | 0.00 |
| H6411: HUMANA INSURANCE COMPANY | - | - | 4 | 0 | - | 0.00 |
| H6609: HUMANA INSURANCE COMPANY | 792,720 | 1.25 | 990 | 33 | 0.04 | 3.33 |

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TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H6622: HUMANA WI HEALTH ORGANIZATIO | 39,065 | 0.87 | 34 | 2 | 0.05 | 5.88 |
| H6859: HUMANA MEDICAL PLAN OF PENNS | 3,938 | 1.27 | 5 | 0 | 0.00 | 0.00 |
| H6900: HUMANA INSURANCE COMPANY | - | - | 2 | 0 | - | 0.00 |
| H7002: HUMANA INSURANCE COMPANY | - | - | 4 | 0 | - | 0.00 |
| H7003: PACE NEBRASKA | 90 | 0.00 | 0 | 0 | 0.00 | - |
| H7188: HUMANA INSURANCE COMPANY | - | - | 2 | 0 | - | 0.00 |
| H7731: MD CARE, INC. | - | - | 1 | 0 | - | 0.00 |
| H8145: HUMANA INSURANCE COMPANY | 140,416 | 1.84 | 258 | 5 | 0.04 | 1.94 |
| H8424: SIOUXLAND PACE, INC. | 135 | 0.00 | 0 | 0 | 0.00 | - |
| H8644: HUMANA INSURANCE COMPANY | - | - | 8 | 0 | - | 0.00 |
| H8707: HUMANA INSURANCE COMPANY | - | - | 9 | 0 | - | 0.00 |
| H8908: HUMANA MEDICAL PLAN OF MICH | 2,457 | 2.85 | 7 | 0 | 0.00 | 0.00 |
| H8953: HUMANA HEALTH PLAN OF OHIO, | 41,203 | 1.75 | 72 | 1 | 0.02 | 1.39 |
| H9503: HUMANA INSURANCE COMPANY | - | - | 6 | 0 | - | 0.00 |
| R5826: HUMANA INSURANCE COMPANY | 501,157 | 1.64 | 821 | 13 | 0.03 | 1.58 |

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TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=08: DENVER

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|--|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H0318: AETNA HEALTH, INC. (PA) | 881 | 9.08 | 8 | 1 | 1.14 | 12.50 |
| H0523: AETNA HEALTH OF CALIFORNIA I | 16,462 | 2.19 | 36 | 5 | 0.30 | 13.89 |
| H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE | 24,310 | 1.97 | 48 | 2 | 0.08 | 4.17 |
| H0613: TOTAL LONGTERM CARE, INC. | 2,084 | 0.48 | 1 | 0 | 0.00 | 0.00 |
| H0621: COLORADO ACCESS | 4,025 | 1.49 | 6 | 2 | 0.50 | 33.33 |
| H0657: COLORADO CHOICE HEALTH PLANS | 822 | 1.22 | 1 | 0 | 0.00 | 0.00 |
| H0901: AETNA HEALTH, INC. (PA) | 384 | 2.60 | 1 | 0 | 0.00 | 0.00 |
| H1013: COVENTRY HEALTH PLAN OF FLORIDA | 52,155 | 1.46 | 76 | 6 | 0.12 | 7.89 |
| H1109: AETNA HEALTH INC.(GEORGIA) | 3,381 | 2.66 | 9 | 1 | 0.30 | 11.11 |
| H1110: AETNA LIFE INSURANCE COMPANY | - | - | 2 | 0 | - | 0.00 |
| H1181: NETWORK HEALTH INSURANCE CORPORATION | 1,012 | 2.96 | 3 | 0 | 0.00 | 0.00 |
| H1419: AETNA HEALTH, INC. (PA) | 642 | 3.12 | 2 | 1 | 1.56 | 50.00 |
| H1608: COVENTRY HEALTH AND LIFE INSURANCE | 30,421 | 1.78 | 54 | 8 | 0.26 | 14.81 |
| H1609: COVENTRY HEALTH CARE OF IOWA | 3,777 | 0.00 | 0 | 0 | 0.00 | - |
| H1692: COVENTRY HEALTH CARE OF WEST VIRGINIA | 3,367 | 2.97 | 10 | 2 | 0.59 | 20.00 |
| H1994: SELECTHEALTH, INC. | 32,268 | 4.12 | 133 | 18 | 0.56 | 13.53 |
| H2112: AETNA HEALTH, INC. (PA) | 3,312 | 4.53 | 15 | 2 | 0.60 | 13.33 |
| H2611: COVENTRY HEALTH AND LIFE INSURANCE | 6,570 | 1.98 | 13 | 3 | 0.46 | 23.08 |
| H2663: COVENTRY HEALTH CARE OF MISSOURI | 57,327 | 1.90 | 109 | 6 | 0.10 | 5.50 |
| H2667: COVENTRY HEALTH CARE OF MISSOURI | 19,482 | 0.51 | 10 | 0 | 0.00 | 0.00 |
| H2672: COVENTRY HEALTH CARE OF KANSAS | 17,736 | 2.09 | 37 | 2 | 0.11 | 5.41 |
| H2701: NEW WEST HEALTH SERVICES | 17,997 | 4.22 | 76 | 9 | 0.50 | 11.84 |
| H2792: GEISINGER QUALITY OPTIONS, INC. | 635 | 11.02 | 7 | 0 | 0.00 | 0.00 |
| H2815: VOLUNTEERS OF AMERICA NATIONAL | 261 | 0.00 | 0 | 0 | 0.00 | - |
| H3144: COVENTRY HEALTH CARE OF ILLINOIS | - | - | 5 | 0 | - | 0.00 |
| H3152: AETNA HEALTH, INC. (NJ) | 36,552 | 3.47 | 127 | 16 | 0.44 | 12.60 |
| H3312: AETNA HEALTH, INC. (NY) | 14,934 | 4.75 | 71 | 12 | 0.80 | 16.90 |
| H3503: SANFORD HEART OF AMERICA HEALTH | 326 | 0.00 | 0 | 0 | 0.00 | - |

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TABLE 5A - 2015
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by Region and Managed Care Organization

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H3597: AETNA HEALTH, INC. (ME) | 7,344 | 2.59 | 19 | 1 | 0.14 | 5.26 |
| H3623: AETNA HEALTH, INC. (PA) | 19,861 | 2.01 | 40 | 0 | 0.00 | 0.00 |
| H3765: HEARTLANDPLAINS HEALTH | 504 | 7.94 | 4 | 0 | 0.00 | 0.00 |
| H3928: AETNA HEALTH, INC. | 1,376 | 1.45 | 2 | 0 | 0.00 | 0.00 |
| H3931: AETNA HEALTH, INC. (PA) | 27,510 | 2.73 | 75 | 12 | 0.44 | 16.00 |
| H3959: HEALTHAMERICA PENNSYLVANIA, | 70,162 | 2.32 | 163 | 15 | 0.21 | 9.20 |
| H4000: MEMORIAL HOSPITAL OF LARAMIE | 82 | 0.00 | 0 | 0 | 0.00 | - |
| H4523: AETNA HEALTH, INC. (TX) | 12,493 | 3.52 | 44 | 4 | 0.32 | 9.09 |
| H4524: AETNA LIFE INSURANCE COMPANY | - | - | 38 | 2 | - | 5.26 |
| H4652: UNION PACIFIC RAILROAD EMPLO | 11,781 | 0.00 | 0 | 0 | 0.00 | - |
| H4910: AETNA HEALTH, INC. (PA) | 1,433 | 4.19 | 6 | 2 | 1.40 | 33.33 |
| H5048: COVENTRY HEALTH CARE OF TEXA | 3,293 | 3.34 | 11 | 1 | 0.30 | 9.09 |
| H5167: ROCKY MOUNTAIN HEALTH CARE S | 222 | 0.00 | 0 | 0 | 0.00 | - |
| H5302: AETNA HEALTH, INC. (GEORGIA) | 1,378 | 4.35 | 6 | 0 | 0.00 | 0.00 |
| H5414: AETNA HEALTH, INC. (FL) | 18,273 | 2.30 | 42 | 2 | 0.11 | 4.76 |
| H5509: COVENTRY HEALTH AND LIFE INS | 40,818 | 1.25 | 51 | 10 | 0.24 | 19.61 |
| H5521: AETNA LIFE INSURANCE COMPANY | 589,962 | 2.62 | 1,545 | 172 | 0.29 | 11.13 |
| H5522: HEALTHASSURANCE PENNSYLVANIA | 72,824 | 1.95 | 142 | 15 | 0.21 | 10.56 |
| H5608: DENVER HEALTH MEDICAL PLAN, | 4,320 | 1.85 | 8 | 2 | 0.46 | 25.00 |
| H5793: AETNA HEALTH, INC. (CT) | 22,182 | 3.25 | 72 | 7 | 0.32 | 9.72 |
| H5813: AETNA HEALTH, INC. (PA) | 3,395 | 2.36 | 8 | 1 | 0.29 | 12.50 |
| H5832: AETNA HEALTH, INC. (PA) | 164 | 0.00 | 0 | 0 | 0.00 | - |
| H5850: COVENTRY SUMMIT HEALTH PLAN, | - | - | 13 | 2 | - | 15.38 |
| H6560: COVENTRY HEALTH CARE OF VIRG | 1,003 | 2.99 | 3 | 0 | 0.00 | 0.00 |
| H6923: AETNA HEALTH, INC. (PA) | 1,587 | 5.04 | 8 | 0 | 0.00 | 0.00 |
| H7149: COVENTRY HEALTH CARE OF NEBR | 6,515 | 2.61 | 17 | 3 | 0.46 | 17.65 |
| H7195: NORTHLAND PACE PROGRAM | 113 | 0.00 | 0 | 0 | 0.00 | - |
| H7301: COVENTRY HEALTH CARE OF ILLI | 15,576 | 2.12 | 33 | 3 | 0.19 | 9.09 |
| H7306: FIRST HEALTH LIFE & HEALTH I | 2,119 | 4.72 | 10 | 3 | 1.42 | 30.00 |
| H7903: CLEARRIVER HEALTH | 274 | 7.30 | 2 | 1 | 3.65 | 50.00 |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H7908: AETNA HEALTH, INC. (PA) | 2,386 | 2.10 | 5 | 1 | 0.42 | 20.00 |
| H8393: COVENTRY HEALTH AND LIFE INS | 4,134 | 2.66 | 11 | 2 | 0.48 | 18.18 |
| H8468: GEISINGER INDEMNITY INSURANC | 9,458 | 3.28 | 31 | 3 | 0.32 | 9.68 |
| H8649: AETNA HEALTH OF UTAH, INC. | 9,271 | 2.37 | 22 | 4 | 0.43 | 18.18 |
| H8684: AETNA LIFE INSURANCE COMPANY | - | - | 2 | 0 | - | 0.00 |
| H8980: COVENTRY HEALTH AND LIFE INS | 20,675 | 2.61 | 54 | 7 | 0.34 | 12.96 |
| H9208: RIVERLINK HEALTH | 1,051 | 11.42 | 12 | 1 | 0.95 | 8.33 |
| H9302: SOUNDPATH HEALTH | 20,936 | 6.07 | 127 | 16 | 0.76 | 12.60 |
| H9492: STABLEVIEW HEALTH | 75 | 13.33 | 1 | 0 | 0.00 | 0.00 |
| H9788: HEALTHNOW NEW YORK INC. | 1,312 | 3.81 | 5 | 1 | 0.76 | 20.00 |
| H9847: COVENTRY HEALTH AND LIFE INS | 14,311 | 2.24 | 32 | 5 | 0.35 | 15.63 |
| S5810: AETNA LIFE INSURANCE COMPANY | - | - | 1 | 0 | - | 0.00 |

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Region=09: SAN FRANCISCO

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|--------------------------|------------------------|------------------------|------------------------------|--|--|
| H0084: CARE IMPROVEMENT PLUS OF TEX | 26,501 | 5.02 | 133 | 3 | 0.11 | 2.26 |
| H0148: CARE1ST HEALTH PLAN | 10,085 | 4.76 | 48 | 1 | 0.10 | 2.08 |
| H0151: UNITEDHEALTHCARE OF ALABAMA, | 33,644 | 1.81 | 61 | 0 | 0.00 | 0.00 |
| H0251: UNITEDHEALTHCARE PLAN OF THE | 41,943 | 3.67 | 154 | 4 | 0.10 | 2.60 |
| H0294: CARE IMPROVEMENT PLUS WISCON | 7,107 | 5.07 | 36 | 1 | 0.14 | 2.78 |
| H0302: MEDISUN, INC. | 46,483 | 6.95 | 323 | 48 | 1.03 | 14.86 |
| H0303: PACIFICARE OF ARIZONA, INC. | 96,435 | 1.15 | 111 | 1 | 0.01 | 0.90 |
| H0316: UNITEDHEALTHCARE OF ARIZONA, | 15,180 | 2.37 | 36 | 0 | 0.00 | 0.00 |
| H0319: UNITEDHEALTHCARE INSURANCE C | 894 | 2.24 | 2 | 0 | 0.00 | 0.00 |
| H0321: ARIZONA PHYSICIANS IPA, INC. | 36,566 | 2.93 | 107 | 3 | 0.08 | 2.80 |
| H0408: UNITEDHEALTHCARE INSURANCE C | 1,613 | 3.10 | 5 | 0 | 0.00 | 0.00 |
| H0502: THE CONTRA COSTA HEALTH PLAN | 450 | 0.00 | 0 | 0 | 0.00 | - |
| H0504: CALIFORNIA PHYSICIANS' SERVI | 103,789 | 4.35 | 451 | 45 | 0.43 | 9.98 |
| H0524: KAISER FOUNDATION HP, INC. | 1,022,843 | 1.12 | 1,149 | 162 | 0.16 | 14.10 |
| H0542: ALTAMED HEALTH SERVICES CORP | 1,331 | 0.00 | 0 | 0 | 0.00 | - |
| H0543: UHC OF CALIFORNIA | 327,079 | 1.67 | 546 | 6 | 0.02 | 1.10 |
| H0571: CHINESE COMMUNITY HEALTH PLA | 8,373 | 2.87 | 24 | 6 | 0.72 | 25.00 |
| H0609: PACIFICARE OF COLORADO, INC | 99,931 | 1.44 | 144 | 2 | 0.02 | 1.39 |
| H0620: UNITEDHEALTHCARE INSURANCE C | 2,586 | 0.00 | 0 | 0 | 0.00 | - |
| H0624: UNITEDHEALTHCARE INSURANCE C | 3,807 | 4.73 | 18 | 0 | 0.00 | 0.00 |
| H0630: KAISER FOUNDATION HP OF CO | 96,996 | 0.79 | 77 | 6 | 0.06 | 7.79 |
| H0710: UNITEDHEALTHCARE INSURANCE C | 2,775 | 113.87 | 316 | 5 | 1.80 | 1.58 |
| H0755: OXFORD HEALTH PLANS (CT), IN | 37,339 | 4.26 | 159 | 1 | 0.03 | 0.63 |
| H0838: UNIVERSAL CARE, INC. | 7,642 | 0.39 | 3 | 1 | 0.13 | 33.33 |
| H1045: PREFERRED CARE PARTNERS, INC | 55,517 | 0.99 | 55 | 1 | 0.02 | 1.82 |
| H1080: UNITEDHEALTHCARE OF FLORIDA, | 35,209 | 2.13 | 75 | 0 | 0.00 | 0.00 |
| H1108: UNITEDHEALTHCARE INSURANCE C | 7,508 | 2.66 | 20 | 0 | 0.00 | 0.00 |
| H1111: UNITEDHEALTHCARE OF GEORGIA, | 8,423 | 2.85 | 24 | 0 | 0.00 | 0.00 |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H1170: KAISER FOUNDATION HP OF GA, | 24,626 | 2.84 | 70 | 2 | 0.08 | 2.86 |
| H1230: KAISER FOUNDATION HP, INC. | 31,086 | 0.10 | 3 | 0 | 0.00 | 0.00 |
| H1286: UNITEDHEALTHCARE INSURANCE C | 13,639 | 1.25 | 17 | 1 | 0.07 | 5.88 |
| H1303: UNITEDHEALTHCARE INSURANCE C | 10,973 | 1.82 | 20 | 0 | 0.00 | 0.00 |
| H1509: UNITEDHEALTHCARE INSURANCE C | 47,148 | 9.14 | 431 | 6 | 0.13 | 1.39 |
| H1537: UNITEDHEALTHCARE INSURANCE C | 761 | 2.63 | 2 | 0 | 0.00 | 0.00 |
| H1717: UNITEDHEALTHCARE INSURANCE C | 245 | 0.00 | 0 | 0 | 0.00 | - |
| H1944: UNITEDHEALTHCARE OF NEW ENGL | 7,301 | 2.47 | 18 | 0 | 0.00 | 0.00 |
| H2001: SIERRA HEALTH AND LIFE INSUR | 613,044 | 2.18 | 1,338 | 9 | 0.01 | 0.67 |
| H2111: UNITEDHEALTHCARE INSURANCE C | 5,990 | 2.17 | 13 | 0 | 0.00 | 0.00 |
| H2150: KAISER FNDN HP OF THE MID-AT | 62,675 | 1.39 | 87 | 5 | 0.08 | 5.75 |
| H2226: UNITEDHEALTHCARE INSURANCE C | 13,262 | 1.13 | 15 | 1 | 0.08 | 6.67 |
| H2228: UNITEDHEALTHCARE INSURANCE C | 1,713 | 0.58 | 1 | 0 | 0.00 | 0.00 |
| H2406: SIERRA HEALTH AND LIFE INSUR | 858 | 1.17 | 1 | 0 | 0.00 | 0.00 |
| H2654: UNITEDHEALTHCARE OF THE MIDW | 46,945 | 1.98 | 93 | 0 | 0.00 | 0.00 |
| H2802: UNITEDHEALTHCARE OF THE MIDL | 9,983 | 0.60 | 6 | 0 | 0.00 | 0.00 |
| H2905: SIERRA HEALTH AND LIFE INSUR | 3,520 | 1.14 | 4 | 0 | 0.00 | 0.00 |
| H2931: HEALTH PLAN OF NEVADA, INC. | 50,750 | 2.94 | 149 | 7 | 0.14 | 4.70 |
| H2986: UNIVERSITY HEALTHCARE ADVANT | 78 | 0.00 | 0 | 0 | 0.00 | - |
| H3107: OXFORD HEALTH PLANS (NJ), IN | 76,314 | 2.76 | 211 | 3 | 0.04 | 1.42 |
| H3113: OXFORD HEALTH PLANS (NJ), IN | 5,393 | 0.93 | 5 | 0 | 0.00 | 0.00 |
| H3132: AHF MCO OF FLORIDA, INC. | 1,226 | 0.82 | 1 | 0 | 0.00 | 0.00 |
| H3164: AMERICHOICE OF NEW JERSEY, I | - | - | 1 | 0 | - | 0.00 |
| H3209: UNITEDHEALTHCARE INSURANCE C | 5,376 | 2.79 | 15 | 0 | 0.00 | 0.00 |
| H3237: HEALTH NET COMMUNITY SOLUTIO | 26,913 | 1.78 | 48 | 0 | 0.00 | 0.00 |
| H3307: OXFORD HEALTH PLANS (NY), IN | 72,067 | 2.55 | 184 | 0 | 0.00 | 0.00 |
| H3379: UNITEDHEALTHCARE OF NEW YORK | 28,001 | 2.54 | 71 | 2 | 0.07 | 2.82 |
| H3387: UNITEDHEALTHCARE OF NEW YORK | 16,316 | 5.82 | 95 | 2 | 0.12 | 2.11 |
| H3456: UNITEDHEALTHCARE OF NORTH CA | 78,223 | 2.07 | 162 | 2 | 0.03 | 1.23 |
| H3517: HUMBOLDT SENIOR RESOURCE CEN | 45 | 0.00 | 0 | 0 | 0.00 | - |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H3659: UNITEDHEALTHCARE OF OHIO, IN | 55,462 | 2.29 | 127 | 1 | 0.02 | 0.79 |
| H3749: UNITEDHEALTHCARE OF OKLAHOMA | 27,763 | 1.73 | 48 | 0 | 0.00 | 0.00 |
| H3794: CARE IMPROVEMENT PLUS WISCON | 66 | 15.15 | 1 | 0 | 0.00 | 0.00 |
| H3805: UNITEDHEALTHCARE OF OREGON, | 24,599 | 0.93 | 23 | 1 | 0.04 | 4.35 |
| H3812: UNITEDHEALTHCARE INSURANCE C | 10,338 | 2.32 | 24 | 0 | 0.00 | 0.00 |
| H3832: HAWAII MEDICAL SERVICE ASSOC | 37,057 | 0.24 | 9 | 0 | 0.00 | 0.00 |
| H3887: UNITEDHEALTHCARE OF THE MIDW | 17,970 | 2.56 | 46 | 0 | 0.00 | 0.00 |
| H3912: UNITEDHEALTHCARE INSURANCE C | 2,228 | 0.45 | 1 | 0 | 0.00 | 0.00 |
| H3920: UNITEDHEALTHCARE OF PENNSYLV | - | - | 1 | 0 | - | 0.00 |
| H3921: UNITEDHEALTHCARE INSURANCE C | 5,202 | 2.69 | 14 | 0 | 0.00 | 0.00 |
| H4102: UNITEDHEALTHCARE OF NEW ENGL | 16,521 | 1.51 | 25 | 0 | 0.00 | 0.00 |
| H4406: UNITEDHEALTHCARE PLAN OF THE | - | - | 3 | 0 | - | 0.00 |
| H4456: UNITEDHEALTHCARE PLAN OF THE | 59,034 | 2.24 | 132 | 0 | 0.00 | 0.00 |
| H4514: UNITEDHEALTHCARE COMMUNITY P | 27,621 | 3.69 | 102 | 1 | 0.04 | 0.98 |
| H4522: UNITEDHEALTHCARE INSURANCE C | 28,725 | 1.67 | 48 | 1 | 0.03 | 2.08 |
| H4527: PHYSICIANS HEALTH CHOICE OF | 27,417 | 0.51 | 14 | 0 | 0.00 | 0.00 |
| H4590: UNITEDHEALTHCARE BENEFITS OF | 201,447 | 1.02 | 205 | 3 | 0.01 | 1.46 |
| H4604: UNITEDHEALTHCARE OF UTAH, IN | 47,037 | 0.66 | 31 | 1 | 0.02 | 3.23 |
| H4837: UNITEDHEALTHCARE OF WISCONSI | 674 | 0.00 | 0 | 0 | 0.00 | - |
| H4931: UNIVERSITY CARE ADVANTAGE, I | 3,843 | 4.42 | 17 | 9 | 2.34 | 52.94 |
| H4971: UNITEDHEALTHCARE INSURANCE C | - | - | 1 | 0 | - | 0.00 |
| H5005: UNITEDHEALTHCARE OF WASHINGT | 59,692 | 1.16 | 69 | 0 | 0.00 | 0.00 |
| H5008: UNITEDHEALTHCARE INSURANCE C | 9,772 | 3.07 | 30 | 0 | 0.00 | 0.00 |
| H5172: COMMUNITY HEALTH GROUP | 5,496 | 0.00 | 0 | 0 | 0.00 | - |
| H5253: UNITEDHEALTHCARE OF WISCONSI | 94,789 | 1.45 | 137 | 1 | 0.01 | 0.73 |
| H5322: CARE IMPROVEMENT PLUS SOUTH | 5,133 | 2.14 | 11 | 0 | 0.00 | 0.00 |
| H5355: IEHP HEALTH ACCESS | 22,313 | 1.34 | 30 | 2 | 0.09 | 6.67 |
| H5386: SHARP HEALTH PLAN | 127 | 7.87 | 1 | 0 | 0.00 | 0.00 |
| H5403: ON LOK SENIOR HEALTH SERVICE | 1,248 | 0.00 | 0 | 0 | 0.00 | - |
| H5405: CENTER FOR ELDERS INDEPENDEN | 589 | 0.00 | 0 | 0 | 0.00 | - |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H5406: SUTTER HEALTH SACRAMENTO SIE | 221 | 0.00 | 0 | 0 | 0.00 | - |
| H5417: UNITEDHEALTHCARE INSURANCE C | 2,595 | 0.00 | 0 | 0 | 0.00 | - |
| H5420: MEDICA HEALTHCARE PLANS, INC | 35,457 | 0.85 | 30 | 0 | 0.00 | 0.00 |
| H5424: UNITEDHEALTHCARE INSURANCE C | 16,984 | 0.94 | 16 | 0 | 0.00 | 0.00 |
| H5425: SCAN HEALTH PLAN | 158,598 | 5.64 | 894 | 60 | 0.38 | 6.71 |
| H5428: SAN MATEO HEALTH COMMISSION | 784 | 6.38 | 5 | 0 | 0.00 | 0.00 |
| H5430: ONECARE BY CARE1ST HEALTH PL | 1,725 | 0.58 | 1 | 0 | 0.00 | 0.00 |
| H5433: ORANGE COUNTY HEALTH AUTHORI | 12,984 | 14.79 | 192 | 9 | 0.69 | 4.69 |
| H5435: UNITEDHEALTHCARE INSURANCE C | 46,812 | 4.23 | 198 | 2 | 0.04 | 1.01 |
| H5444: RMS DM, LLC DEMO PROJECT | - | - | 0 | 0 | - | - |
| H5507: UNITEDHEALTHCARE INSURANCE C | 7,282 | 1.37 | 10 | 0 | 0.00 | 0.00 |
| H5516: UNITEDHEALTHCARE INSURANCE C | 10,214 | 0.98 | 10 | 0 | 0.00 | 0.00 |
| H5532: UNITEDHEALTHCARE INSURANCE C | 5,874 | 2.55 | 15 | 0 | 0.00 | 0.00 |
| H5580: SOUTHWEST CATHOLIC HEALTH NE | 17,564 | 5.24 | 92 | 11 | 0.63 | 11.96 |
| H5587: HEALTH CHOICE ARIZONA, INC. | 9,712 | 5.66 | 55 | 11 | 1.13 | 20.00 |
| H5609: GEMCARE HEALTH PLAN INC. | 8,137 | 7.99 | 65 | 4 | 0.49 | 6.15 |
| H5629: COMMUNITY ELDERCARE OF SAN D | 386 | 0.00 | 0 | 0 | 0.00 | - |
| H5640: IEHP HEALTH ACCESS | 1,146 | 13.96 | 16 | 2 | 1.75 | 12.50 |
| H5652: SIERRA HEALTH AND LIFE INSUR | 4,553 | 0.66 | 3 | 0 | 0.00 | 0.00 |
| H5749: UNITEDHEALTHCARE INSURANCE C | 6,183 | 1.62 | 10 | 0 | 0.00 | 0.00 |
| H5782: PARTNERSHIP HEALTHPLAN OF CA | - | - | 3 | 0 | - | 0.00 |
| H5811: SCAN HEALTH PLAN | - | - | 6 | 0 | - | 0.00 |
| H5852: AIDS HEALTHCARE FOUNDATION | 821 | 0.00 | 0 | 0 | 0.00 | - |
| H5928: CARE1ST HEALTH PLAN | 53,359 | 4.03 | 215 | 12 | 0.22 | 5.58 |
| H5943: SCAN HEALTH PLAN | 1,061 | 9.43 | 10 | 3 | 2.83 | 30.00 |
| H5945: PROMINENCE HEALTHFIRST | 1,669 | 0.00 | 0 | 0 | 0.00 | - |
| H5969: ALOHACARE | 508 | 21.65 | 11 | 0 | 0.00 | 0.00 |
| H6050: KAISER FOUNDATION HP, INC. | 85 | 0.00 | 0 | 0 | 0.00 | - |
| H6052: KAISER FOUNDATION HP, INC. | 1,088 | 0.92 | 1 | 0 | 0.00 | 0.00 |
| H6053: SANTE FE EMPLOYEES HOSPITAL | 679 | 0.00 | 0 | 0 | 0.00 | - |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H6079: TOTAL LONGTERM CARE, INC. | 107 | 0.00 | 0 | 0 | 0.00 | - |
| H6229: BLUE CROSS OF CALIFORNIA PAR | 8,697 | 3.79 | 33 | 2 | 0.23 | 6.06 |
| H6528: CARE IMPROVEMENT PLUS SOUTH | 25,160 | 5.52 | 139 | 5 | 0.20 | 3.60 |
| H6623: MARICOPA COUNTY SPECIAL HEAL | 1,759 | 3.98 | 7 | 5 | 2.84 | 71.43 |
| H6952: UNITEDHEALTHCARE COMMUNITY P | - | - | 27 | 0 | - | 0.00 |
| H7187: UNITEDHEALTHCARE INSURANCE C | 10,026 | 3.09 | 31 | 1 | 0.10 | 3.23 |
| H7292: ALAMEDA ALLIANCE JOINT POWER | - | - | 1 | 0 | - | 0.00 |
| H7501: ORANGE COUNTY HEALTH AUTHORI | 55 | 0.00 | 0 | 0 | 0.00 | - |
| H7680: PROMINENCE HEALTHFIRST OF TE | 440 | 0.00 | 0 | 0 | 0.00 | - |
| H7855: LOS ANGELES JEWISH HOME FOR | 108 | 0.00 | 0 | 0 | 0.00 | - |
| H7885: SAN MATEO HEALTH COMMISSION | 10,051 | 2.09 | 21 | 2 | 0.20 | 9.52 |
| H7890: SANTA CLARA COUNTY HEALTH AU | 7,705 | 0.52 | 4 | 0 | 0.00 | 0.00 |
| H7949: PACIFICARE OF NEVADA, INC. | 13,640 | 1.47 | 20 | 0 | 0.00 | 0.00 |
| H8016: ORANGE COUNTY HEALTH AUTHORI | - | - | 1 | 1 | - | 100.00 |
| H8258: LOCAL INITIATIVE HEALTH AUTH | 16,241 | 0.92 | 15 | 3 | 0.18 | 20.00 |
| H8677: MOLINA HEALTHCARE OF CALIFOR | 15,810 | 3.23 | 51 | 13 | 0.82 | 25.49 |
| H8748: UNITEDHEALTHCARE INSURANCE C | 2,498 | 2.40 | 6 | 0 | 0.00 | 0.00 |
| H8764: ASPIRE HEALTH PLAN | 815 | 8.59 | 7 | 0 | 0.00 | 0.00 |
| H9003: KAISER FOUNDATION HP OF THE | 78,255 | 1.44 | 113 | 3 | 0.04 | 2.65 |
| H9011: UNITEDHEALTHCARE OF FLORIDA, | - | - | 2 | 0 | - | 0.00 |
| H9104: SCAN HEALTH PLAN | 822 | 15.82 | 13 | 1 | 1.22 | 7.69 |
| H9385: SCAN HEALTH PLAN ARIZONA | 8,715 | 11.93 | 104 | 9 | 1.03 | 8.65 |
| H9592: CENTRAL VALLEY MEDICAL SERVI | 83 | 0.00 | 0 | 0 | 0.00 | - |
| H9616: SAN YSIDRO HEALTH CENTER | 15 | 0.00 | 0 | 0 | 0.00 | - |
| H9685: MERCY MARICOPA INTEGRATED CA | 1,658 | 3.62 | 6 | 0 | 0.00 | 0.00 |
| R3175: UNITEDHEALTHCARE INSURANCE C | 3,423 | 1.46 | 5 | 0 | 0.00 | 0.00 |
| R3444: CARE IMPROVEMENT PLUS SOUTH | 57,915 | 5.89 | 341 | 4 | 0.07 | 1.17 |
| R5287: UNITEDHEALTHCARE INSURANCE C | 185,115 | 2.68 | 497 | 3 | 0.02 | 0.60 |
| R5342: UNITEDHEALTHCARE INSURANCE C | 86,457 | 2.82 | 244 | 4 | 0.05 | 1.64 |
| R6801: CARE IMPROVEMENT PLUS OF TEX | 71,588 | 8.76 | 627 | 8 | 0.11 | 1.28 |

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|--|--------------------------|------------------------|------------------------|------------------------------|--|--|
| R7439: HAWAII MEDICAL SERVICE ASSOC | - | - | 3 | 0 | - | 0.00 |
| R7444: UNITEDHEALTHCARE INSURANCE C | 20,399 | 2.35 | 48 | 0 | 0.00 | 0.00 |
| R9896: CARE IMPROVEMENT PLUS SOUTH | 165,788 | 7.50 | 1,244 | 10 | 0.06 | 0.80 |

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=10: SEATTLE

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|--------------------------|------------------------|------------------------|------------------------------|--|--|
| H0351: HEALTH NET OF ARIZONA, INC. | 38,596 | 4.12 | 159 | 17 | 0.44 | 10.69 |
| H0490: MOLINA HEALTHCARE OF OHIO, I | 587 | 1.70 | 1 | 0 | 0.00 | 0.00 |
| H0545: INTER VALLEY HEALTH PLAN, IN | 22,151 | 1.58 | 35 | 3 | 0.14 | 8.57 |
| H0562: HEALTH NET OF CALIFORNIA,INC | 166,776 | 2.93 | 488 | 33 | 0.20 | 6.76 |
| H0840: FAMILYCARE HEALTH PLANS, INC | 110 | 0.00 | 0 | 0 | 0.00 | - |
| H0908: BUCKEYE COMMUNITY HEALTH PLA | 1,023 | 11.73 | 12 | 0 | 0.00 | 0.00 |
| H1302: BLUE CROSS OF IDAHO CARE PLU | 10,505 | 1.90 | 20 | 3 | 0.29 | 15.00 |
| H1304: REGENCE BLUE SHIELD OF IDAHO | 8,005 | 1.12 | 9 | 4 | 0.50 | 44.44 |
| H1350: BLUE CROSS OF IDAHO CARE PLU | 22,554 | 2.22 | 50 | 11 | 0.49 | 22.00 |
| H1969: REGENCE BLUE SHIELD OF IDAHO | 1,235 | 1.62 | 2 | 0 | 0.00 | 0.00 |
| H1997: REGENCE BLUESHIELD | 1,461 | 4.79 | 7 | 0 | 0.00 | 0.00 |
| H2174: TRILLIUM COMMUNITY HEALTH PL | 3,825 | 7.32 | 28 | 4 | 1.05 | 14.29 |
| H2241: GOLDEN STATE MEDICARE HEALTH | 3,415 | 7.61 | 26 | 5 | 1.46 | 19.23 |
| H2323: FIDELIS SECURECARE OF MICHIG | 2,416 | 15.31 | 37 | 2 | 0.83 | 5.41 |
| H2810: GROUP HEALTH OPTIONS | 701 | 5.71 | 4 | 0 | 0.00 | 0.00 |
| H2879: MOLINA HEALTHCARE OF WISCONS | 577 | 10.40 | 6 | 0 | 0.00 | 0.00 |
| H2906: HOMETOWN HEALTH PLAN, INC. | 4,012 | 1.00 | 4 | 1 | 0.25 | 25.00 |
| H2960: HOMETOWN HEALTH PLAN, INC. | 13,768 | 1.31 | 18 | 3 | 0.22 | 16.67 |
| H3809: PROVIDENCE HEALTH & SERVICES | 1,058 | 0.00 | 0 | 0 | 0.00 | - |
| H3810: MID ROGUE INDEPENDENT PHYSIC | 2,109 | 4.74 | 10 | 1 | 0.47 | 10.00 |
| H3811: SAMARITAN HEALTH PLANS, INC. | 4,917 | 2.24 | 11 | 2 | 0.41 | 18.18 |
| H3813: MODA HEALTH PLAN, INC. | 12,550 | 7.01 | 88 | 9 | 0.72 | 10.23 |
| H3814: ATRIO HEALTH PLANS | 2,174 | 13.34 | 29 | 4 | 1.84 | 13.79 |
| H3815: ALIGNMENT HEALTH PLAN | 19,497 | 4.36 | 85 | 19 | 0.97 | 22.35 |
| H3817: REGENCE BLUECROSS BLUESHIELD | 64,348 | 1.20 | 77 | 6 | 0.09 | 7.79 |
| H3818: FAMILYCARE HEALTH PLANS, INC | 3,580 | 4.47 | 16 | 1 | 0.28 | 6.25 |
| H3864: PACIFICSOURCE COMMUNITY HEAL | 24,363 | 13.05 | 318 | 10 | 0.41 | 3.14 |
| H4605: REGENCE BLUECROSS BLUESHIELD | 12,349 | 1.54 | 19 | 2 | 0.16 | 10.53 |

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|--------------------------|------------------------|------------------------|------------------------------|--|--|
| H4754: PACIFICSOURCE COMMUNITY HEAL | 9,208 | 10.64 | 98 | 5 | 0.54 | 5.10 |
| H5007: PROVIDENCE HEALTH SYSTEM | 494 | 4.05 | 2 | 0 | 0.00 | 0.00 |
| H5009: REGENCE BLUESHIELD | 29,273 | 1.84 | 54 | 3 | 0.10 | 5.56 |
| H5010: ASURIS NORTHWEST HEALTH | 1,416 | 1.41 | 2 | 0 | 0.00 | 0.00 |
| H5050: GROUP HEALTH COOPERATIVE | 83,320 | 3.25 | 271 | 16 | 0.19 | 5.90 |
| H5190: SUNSHINE STATE HEALTH PLAN, | 724 | 13.81 | 10 | 0 | 0.00 | 0.00 |
| H5294: SUPERIOR HEALTH PLAN, INC. | 1,188 | 22.73 | 27 | 4 | 3.37 | 14.81 |
| H5439: HEALTH NET LIFE INSURANCE CO | 1,253 | 15.96 | 20 | 1 | 0.80 | 5.00 |
| H5445: HEALTH HERO NETWORK, INC. | - | - | 0 | 0 | - | - |
| H5520: HEALTH NET LIFE INSURANCE CO | 39,063 | 2.97 | 116 | 13 | 0.33 | 11.21 |
| H5590: BRIDGEWAY HEALTH SOLUTIONS | 1,493 | 12.73 | 19 | 1 | 0.67 | 5.26 |
| H5628: MOLINA HEALTHCARE OF UTAH, I | 8,696 | 7.24 | 63 | 9 | 1.03 | 14.29 |
| H5649: CENTRAL HEALTH PLAN OF CALIF | 28,193 | 1.31 | 37 | 5 | 0.18 | 13.51 |
| H5810: MOLINA HEALTHCARE OF CALIFOR | 3,893 | 10.27 | 40 | 9 | 2.31 | 22.50 |
| H5823: MOLINA HEALTHCARE OF WASHING | 9,078 | 8.81 | 80 | 9 | 0.99 | 11.25 |
| H5826: COMMUNITY HEALTH PLAN OF WAS | 16,719 | 7.66 | 128 | 19 | 1.14 | 14.84 |
| H5859: HEALTH PLAN OF CAREOREGON, I | 11,535 | 2.51 | 29 | 3 | 0.26 | 10.34 |
| H5926: MOLINA HEALTHCARE OF MICHIGA | 11,418 | 7.79 | 89 | 31 | 2.72 | 34.83 |
| H5995: ATRIO HEALTH PLANS | 3,053 | 11.46 | 35 | 1 | 0.33 | 2.86 |
| H6237: REGENCE BLUECROSS BLUESHIELD | 2,195 | 1.82 | 4 | 0 | 0.00 | 0.00 |
| H6743: ATRIO HEALTH PLANS | 7,062 | 6.09 | 43 | 6 | 0.85 | 13.95 |
| H6815: HEALTH NET HEALTH PLAN OF OR | 24,152 | 2.82 | 68 | 6 | 0.25 | 8.82 |
| H6951: TRILLIUM COMMUNITY HEALTH PL | 379 | 5.28 | 2 | 0 | 0.00 | 0.00 |
| H7006: ATRIO HEALTH PLANS | 3,005 | 14.31 | 43 | 7 | 2.33 | 16.28 |
| H7173: PEACH STATE HEALTH PLAN, INC | 117 | 17.09 | 2 | 0 | 0.00 | 0.00 |
| H7245: PREMIERA BLUE CROSS | 25,186 | 4.57 | 115 | 11 | 0.44 | 9.57 |
| H7678: MOLINA HEALTHCARE OF TEXAS, | 4,277 | 5.38 | 23 | 4 | 0.94 | 17.39 |
| H8130: MOLINA HEALTHCARE OF FLORIDA | 1,308 | 25.99 | 34 | 5 | 3.82 | 14.71 |
| H8189: MANAGED HEALTH SERVICES, WIS | 1,016 | 8.86 | 9 | 0 | 0.00 | 0.00 |
| H8506: MODA HEALTH PLAN, INC. | 66 | 15.15 | 1 | 0 | 0.00 | 0.00 |

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H9047: PROVIDENCE HEALTH PLAN | 47,419 | 4.34 | 206 | 19 | 0.40 | 9.22 |
| H9082: MOLINA HEALTHCARE OF NEW MEX | 1,885 | 6.37 | 12 | 0 | 0.00 | 0.00 |
| H9110: REGENCE BLUECROSS BLUESHIELD | 1,522 | 1.31 | 2 | 0 | 0.00 | 0.00 |

Region=TOTAL ALL REGIONS

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Overturned | Rate Overturn per 1,000 Members | Percent Recons Overturned |
|----------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| TOTALs: | 17,532,429 | 2.65 | 46,377 | 3,368 | 0.19 | 7.26 |

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2015 divided by the mid-year enrollment, times 1,000.

TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|--------------------------|------------------------|------------------------|--------------------------|--------------------|------------------------------|--------------------|--|--------------------|-----------------------------|----------------------|-----------------------------|--------------------|
| H0137: COMMONWEALTH CARE ALLIANCE, | 10,478 | 0.10 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H2005: FALLON TOTAL CARE, INC. | 5,458 | 0.92 | 5 | 5 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2224: SENIOR WHOLE HEALTH, LLC | 10,400 | 0.10 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2230: BCBS OF MASSACHUSETTS HMO B | 29,043 | 0.28 | 8 | 7 | 87.50 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 12.50 |
| H2256: TUFTS ASSOCIATED HEALTH MAIN | 104,726 | 0.85 | 89 | 81 | 91.01 | 8 | 8.99 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2261: BCBS OF MASSACHUSETTS HMO B | 10,663 | 0.28 | 3 | 2 | 66.67 | 1 | 33.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4152: BLUE CROSS & BLUE SHIELD OF | 51,808 | 0.25 | 13 | 10 | 76.92 | 3 | 23.08 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5512: AETNA LIFE INSURANCE COMPANY | - | - | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5591: MARTIN'S POINT GENERATIONS A | 31,602 | 0.06 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7419: TUFTS HEALTH PUBLIC PLANS, I | 1,789 | 0.56 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8578: HEALTH NEW ENGLAND, INC. | 8,641 | 0.93 | 8 | 7 | 87.50 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 12.50 |
| H9001: FALLON COMMUNITY HEALTH PLAN | 17,707 | 2.60 | 46 | 31 | 67.39 | 15 | 32.61 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=02: NEW YORK

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H1518: CATHOLIC HEALTH SYSTEM BUFFA | 188 | 5.32 | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3154: HORIZON INSURANCE COMPANY | 25,593 | 0.66 | 17 | 14 | 82.35 | 2 | 11.76 | 0 | 0.00 | 1 | 5.88 | 0 | 0.00 |
| H3305: MVP HEALTH PLAN, INC. | 35,541 | 0.82 | 29 | 25 | 86.21 | 3 | 10.34 | 1 | 3.45 | 0 | 0.00 | 0 | 0.00 |
| H3327: TOUCHSTONE HEALTH HMO, INC. | 11,366 | 2.02 | 23 | 17 | 73.91 | 6 | 26.09 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3328: THE NEW YORK STATE CATHOLIC | 39,266 | 0.94 | 37 | 30 | 81.08 | 2 | 5.41 | 2 | 5.41 | 3 | 8.11 | 0 | 0.00 |
| H3330: HEALTH INSURANCE PLAN OF GRE | 115,973 | 0.95 | 110 | 69 | 62.73 | 29 | 26.36 | 3 | 2.73 | 4 | 3.64 | 5 | 4.55 |
| H3335: EXCELLUS HEALTH PLAN, INC. | 46,235 | 0.48 | 22 | 16 | 72.73 | 6 | 27.27 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3337: LIBERTY HEALTH ADVANTAGE, IN | 4,916 | 1.83 | 9 | 4 | 44.44 | 3 | 33.33 | 1 | 11.11 | 1 | 11.11 | 0 | 0.00 |
| H3344: INDEPENDENT HEALTH BENEFITS | 3,809 | 1.31 | 5 | 3 | 60.00 | 1 | 20.00 | 0 | 0.00 | 1 | 20.00 | 0 | 0.00 |
| H3347: ELDERPLAN, INC. | 14,951 | 1.20 | 18 | 15 | 83.33 | 3 | 16.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3351: EXCELLUS HEALTH PLAN, INC. | 71,871 | 0.86 | 62 | 47 | 75.81 | 11 | 17.74 | 0 | 0.00 | 2 | 3.23 | 2 | 3.23 |
| H3359: HEALTHFIRST HEALTH PLAN, INC | 129,042 | 0.03 | 4 | 1 | 25.00 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 2 | 50.00 |
| H3362: INDEPENDENT HEALTH ASSOCIATI | 90,555 | 0.60 | 54 | 52 | 96.30 | 2 | 3.70 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3384: HEALTHNOW NEW YORK INC. | 23,622 | 0.30 | 7 | 7 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3388: CAPITAL DISTRICT PHYSICIANS' | 39,811 | 2.26 | 90 | 72 | 80.00 | 18 | 20.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3528: CONNECTICARE, INC. | 61,321 | 0.57 | 35 | 19 | 54.29 | 8 | 22.86 | 0 | 0.00 | 5 | 14.29 | 3 | 8.57 |
| H4003: MMM HEALTHCARE, LLC. | 166,623 | 0.13 | 21 | 16 | 76.19 | 4 | 19.05 | 0 | 0.00 | 0 | 0.00 | 1 | 4.76 |
| H4004: PMC MEDICARE CHOICE, LLC | 27,978 | 0.04 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5042: CDPHP UNIVERSAL BENEFITS, IN | 7,407 | 1.76 | 13 | 11 | 84.62 | 2 | 15.38 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5141: CLOVER INSURANCE COMPANY | 7,102 | 0.28 | 2 | 0 | 0.00 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5526: HEALTHNOW NEW YORK INC. | 18,988 | 0.21 | 4 | 3 | 75.00 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5528: GROUP HEALTH INCORPORATED | 7,589 | 1.45 | 11 | 7 | 63.64 | 3 | 27.27 | 0 | 0.00 | 0 | 0.00 | 1 | 9.09 |
| H5549: VNS CHOICE | 18,120 | 0.17 | 3 | 1 | 33.33 | 1 | 33.33 | 0 | 0.00 | 1 | 33.33 | 0 | 0.00 |
| H5577: MCS ADVANTAGE, INC. | 176,942 | 0.02 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5991: AFFINITY HEALTH PLAN, INC. | 7,139 | 0.28 | 2 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 |
| H6745: AMIDA CARE INC. | 368 | 2.72 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H8777: COMPLETE SENIOR CARE, INC. | 105 | 9.52 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9615: MVP HEALTH PLAN, INC. | 20,063 | 0.35 | 7 | 7 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9859: MVP HEALTH PLAN, INC. | 11,514 | 0.26 | 3 | 2 | 66.67 | 1 | 33.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=03: PHILADELPHIA

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|--------------------------|------------------------|------------------------|--------------------------|--------------------|------------------------------|--------------------|--|--------------------|-----------------------------|----------------------|-----------------------------|--------------------|
| H0147: HEALTHKEEPERS, INC. | 12,158 | 0.08 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H2563: OPTIMA HEALTH PLAN | 1,502 | 1.33 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3156: AMERIHEALTH HMO, INC. | 18,557 | 1.24 | 23 | 22 | 95.65 | 1 | 4.35 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3907: UPMC HEALTH PLAN, INC. | 115,668 | 1.98 | 229 | 210 | 91.70 | 17 | 7.42 | 0 | 0.00 | 0 | 0.00 | 2 | 0.87 |
| H3909: QCC INSURANCE COMPANY | 8,932 | 1.46 | 13 | 9 | 69.23 | 3 | 23.08 | 0 | 0.00 | 0 | 0.00 | 1 | 7.69 |
| H3916: HIGHMARK SENIOR HEALTH COMPA | 173,934 | 0.99 | 172 | 123 | 71.51 | 34 | 19.77 | 2 | 1.16 | 4 | 2.33 | 9 | 5.23 |
| H3923: CAPITAL ADVANTAGE INSURANCE | 14,494 | 0.69 | 10 | 9 | 90.00 | 1 | 10.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3924: GEISINGER INDEMNITY INSURANC | 7,158 | 0.70 | 5 | 5 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3952: KEYSTONE HEALTH PLAN EAST, I | 85,975 | 0.97 | 83 | 68 | 81.93 | 13 | 15.66 | 0 | 0.00 | 0 | 0.00 | 2 | 2.41 |
| H3954: GEISINGER HEALTH PLAN | 68,377 | 1.05 | 72 | 56 | 77.78 | 13 | 18.06 | 2 | 2.78 | 1 | 1.39 | 0 | 0.00 |
| H3957: HIGHMARK CHOICE COMPANY | 116,140 | 0.99 | 115 | 92 | 80.00 | 15 | 13.04 | 0 | 0.00 | 5 | 4.35 | 3 | 2.61 |
| H3962: KEYSTONE HEALTH PLAN CENTRAL | 10,726 | 1.03 | 11 | 6 | 54.55 | 4 | 36.36 | 0 | 0.00 | 1 | 9.09 | 0 | 0.00 |
| H4227: VISTA HEALTH PLAN, INC. | 3,225 | 0.31 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4279: UPMC FOR YOU, INC | 19,385 | 2.63 | 51 | 46 | 90.20 | 3 | 5.88 | 1 | 1.96 | 0 | 0.00 | 1 | 1.96 |
| H5106: HIGHMARK SENIOR SOLUTIONS CO | 6,960 | 1.58 | 11 | 6 | 54.55 | 4 | 36.36 | 0 | 0.00 | 1 | 9.09 | 0 | 0.00 |
| H5151: HEALTH PLAN OF THE UPPER OHI | 7,301 | 0.14 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5533: UPMC HEALTH NETWORK, INC. | 9,371 | 1.92 | 18 | 14 | 77.78 | 3 | 16.67 | 0 | 0.00 | 0 | 0.00 | 1 | 5.56 |
| H5812: GEISINGER INDEMNITY INSURANC | - | - | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5932: GATEWAY HEALTH PLAN, INC. | 49,643 | 0.68 | 34 | 28 | 82.35 | 1 | 2.94 | 1 | 2.94 | 1 | 2.94 | 3 | 8.82 |
| H9190: GATEWAY HEALTH PLAN OF OHIO, | 6,014 | 0.50 | 3 | 2 | 66.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 33.33 |
| H9207: HEALTH PARTNERS PLANS, INC. | 12,437 | 0.24 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9412: GEISINGER QUALITY OPTIONS, I | 767 | 2.61 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9915: MEDSTAR FAMILY CHOICE, INC. | 6,805 | 0.59 | 4 | 3 | 75.00 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=04: ATLANTA

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0104: BLUE CROSS AND BLUE SHIELD O | 50,010 | 0.14 | 7 | 6 | 85.71 | 1 | 14.29 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0154: VIVA HEALTH, INC. | 45,454 | 1.39 | 63 | 57 | 90.48 | 5 | 7.94 | 1 | 1.59 | 0 | 0.00 | 0 | 0.00 |
| H0320: WELLCARE OF TEXAS, INC. | - | - | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0712: WELLCARE OF CONNECTICUT, INC | 12,712 | 0.08 | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1016: AVMED, INC. | 30,855 | 0.29 | 9 | 7 | 77.78 | 2 | 22.22 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1026: HEALTH OPTIONS, INC. | 61,788 | 0.47 | 29 | 23 | 79.31 | 5 | 17.24 | 0 | 0.00 | 0 | 0.00 | 1 | 3.45 |
| H1032: WELLCARE OF FLORIDA, INC. | 107,444 | 0.42 | 45 | 40 | 88.89 | 4 | 8.89 | 0 | 0.00 | 0 | 0.00 | 1 | 2.22 |
| H1035: FLORIDA HEALTH CARE PLAN, IN | 13,132 | 0.30 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1054: PRUDENTIAL INSURANCE CO. | - | - | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1099: HEALTH FIRST HEALTH PLANS | 29,707 | 0.67 | 20 | 19 | 95.00 | 1 | 5.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1112: WELLCARE OF GEORGIA, INC. | 33,937 | 0.38 | 13 | 10 | 76.92 | 1 | 7.69 | 0 | 0.00 | 1 | 7.69 | 1 | 7.69 |
| H1264: WELLCARE OF TEXAS, INC. | 33,374 | 0.24 | 8 | 7 | 87.50 | 0 | 0.00 | 0 | 0.00 | 1 | 12.50 | 0 | 0.00 |
| H1416: HARMONY HEALTH PLAN OF ILLIN | 15,362 | 0.13 | 2 | 1 | 50.00 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 |
| H1903: WELLCARE OF LOUISIANA, INC. | 9,677 | 0.10 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2491: WELLCARE HEALTH INSURANCE OF | 11,022 | 0.09 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2962: ULTIMATE HEALTH PLANS, INC. | 4,319 | 0.46 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3361: WELLCARE OF NEW YORK, INC. | 46,195 | 0.30 | 14 | 11 | 78.57 | 2 | 14.29 | 0 | 0.00 | 0 | 0.00 | 1 | 7.14 |
| H3404: BLUE CROSS AND BLUE SHIELD O | 50,858 | 0.65 | 33 | 24 | 72.73 | 5 | 15.15 | 0 | 0.00 | 1 | 3.03 | 3 | 9.09 |
| H3421: AMERICA'S 1ST CHOICE HEALTH | 3,660 | 0.27 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H3449: BLUE CROSS AND BLUE SHIELD O | 75,423 | 1.17 | 88 | 64 | 72.73 | 15 | 17.05 | 2 | 2.27 | 3 | 3.41 | 4 | 4.55 |
| H5087: EASY CHOICE HEALTH PLAN INC. | 32,988 | 0.49 | 16 | 13 | 81.25 | 1 | 6.25 | 0 | 0.00 | 0 | 0.00 | 2 | 12.50 |
| H5427: FREEDOM HEALTH, INC. | 63,360 | 0.19 | 12 | 9 | 75.00 | 0 | 0.00 | 0 | 0.00 | 1 | 8.33 | 2 | 16.67 |
| H5431: HEALTHSUN HEALTH PLANS, INC. | 28,976 | 0.79 | 23 | 19 | 82.61 | 3 | 13.04 | 0 | 0.00 | 1 | 4.35 | 0 | 0.00 |
| H5434: BLUE CROSS AND BLUE SHIELD O | 11,599 | 0.69 | 8 | 7 | 87.50 | 1 | 12.50 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5594: OPTIMUM HEALTHCARE, INC. | 39,140 | 0.05 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5698: WINDSOR HEALTH PLAN, INC. | 39,721 | 0.23 | 9 | 9 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6306: FIRSTCAROLINACARE INSURANCE | 4,095 | 0.24 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7917: BLUECROSS BLUESHIELD OF TENN | 90,716 | 0.52 | 47 | 35 | 74.47 | 8 | 17.02 | 0 | 0.00 | 1 | 2.13 | 3 | 6.38 |
| H9857: PIEDMONT WELLSTAR HEALTHPLAN | 12,866 | 0.16 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| R3332: BLUE CROSS AND BLUE SHIELD O | 49,811 | 0.24 | 12 | 10 | 83.33 | 2 | 16.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

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TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=05: CHICAGO

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0022: BUCKEYE COMMUNITY HEALTH PLA | 10,278 | 0.49 | 5 | 3 | 60.00 | 1 | 20.00 | 1 | 20.00 | 0 | 0.00 | 0 | 0.00 |
| H0544: CAREMORE HEALTH PLAN | 50,913 | 0.86 | 44 | 28 | 63.64 | 8 | 18.18 | 2 | 4.55 | 0 | 0.00 | 6 | 13.64 |
| H0564: BLUE CROSS OF CALIFORNIA | 12,766 | 0.55 | 7 | 6 | 85.71 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 14.29 |
| H0773: HEALTH ALLIANCE CONNECT | 6,105 | 2.13 | 13 | 10 | 76.92 | 3 | 23.08 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0927: HEALTH CARE SERVICE CORPORAT | 12,649 | 0.08 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1412: COVENTRY HEALTH AND LIFE INS | - | - | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1417: HEALTH ALLIANCE CONNECT, INC | 8,678 | 6.11 | 53 | 36 | 67.92 | 16 | 30.19 | 0 | 0.00 | 1 | 1.89 | 0 | 0.00 |
| H1463: HEALTH ALLIANCE CONNECT, INC | 7,611 | 11.96 | 91 | 66 | 72.53 | 25 | 27.47 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1517: ANTHEM INSURANCE COMPANIES, | 3,330 | 0.60 | 2 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 |
| H1607: ANTHEM INSURANCE COMPANIES, | 8,438 | 0.83 | 7 | 7 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1849: ANTHEM HEALTH PLANS OF KENTU | 6,011 | 1.50 | 9 | 6 | 66.67 | 1 | 11.11 | 0 | 0.00 | 0 | 0.00 | 2 | 22.22 |
| H2312: HEALTH ALLIANCE PLAN OF MICH | 43,355 | 0.30 | 13 | 10 | 76.92 | 2 | 15.38 | 0 | 0.00 | 1 | 7.69 | 0 | 0.00 |
| H2320: PRIORITY HEALTH | 81,208 | 0.05 | 4 | 3 | 75.00 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2322: ALLIANCE HEALTH AND LIFE INS | 3,242 | 0.31 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H2425: BLUE PLUS | 7,928 | 0.13 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2458: MEDICA HEALTH PLANS | 10,054 | 0.20 | 2 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 |
| H2459: UCARE MINNESOTA | 85,622 | 0.12 | 10 | 9 | 90.00 | 0 | 0.00 | 0 | 0.00 | 1 | 10.00 | 0 | 0.00 |
| H2461: BLUE CROSS AND BLUE SHIELD O | 167,013 | 0.02 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2462: GROUP HEALTH PLAN, INC. (MN) | 48,907 | 0.02 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2506: AETNA BETTER HEALTH, INC. (I | 7,205 | 0.14 | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2531: UNITEDHEALTHCARE COMMUNITY P | 13,285 | 0.23 | 3 | 1 | 33.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 66.67 |
| H2593: CAREMORE HEALTH PLAN OF ARIZ | 16,208 | 0.19 | 3 | 2 | 66.67 | 1 | 33.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2836: ANTHEM HEALTH PLANS, INC. | 1,272 | 0.79 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3233: PREMIER HEALTH INSURING CORP | 7,356 | 0.68 | 5 | 4 | 80.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 20.00 |
| H3240: AMERIGROUP NEW JERSEY, INC. | 7,232 | 0.14 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H3342: EMPIRE HEALTHCHOICE ASSURANC | 44,535 | 0.63 | 28 | 21 | 75.00 | 2 | 7.14 | 0 | 0.00 | 0 | 0.00 | 5 | 17.86 |
| H3370: EMPIRE HEALTHCHOICE HMO, INC | 63,034 | 0.79 | 50 | 32 | 64.00 | 10 | 20.00 | 1 | 2.00 | 1 | 2.00 | 6 | 12.00 |
| H3447: HEALTHKEEPERS, INC. | 2,632 | 0.76 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3536: MATTHEW THORNTON HEALTH PLAN | 560 | 1.79 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3655: COMMUNITY INSURANCE COMPANY | 127,108 | 0.87 | 110 | 72 | 65.45 | 22 | 20.00 | 1 | 0.91 | 2 | 1.82 | 13 | 11.82 |
| H3660: SUMMACARE INC. | 26,660 | 0.64 | 17 | 13 | 76.47 | 4 | 23.53 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

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TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Uphld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3668: MOUNT CARMEL HEALTH PLAN, IN | 49,044 | 0.14 | 7 | 7 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4036: ANTHEM INSURANCE COMPANIES, | 1,474 | 2.04 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4270: UCARE HEALTH, INC. | 8,137 | 0.12 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4346: CAREMORE HEALTH PLAN OF NEVA | 6,237 | 0.32 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4875: PRIORITY HEALTH | 17,821 | 0.17 | 3 | 2 | 66.67 | 1 | 33.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4909: ANTHEM HEALTH PLANS OF VIRGI | 2,521 | 0.79 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5211: SECURITY HEALTH PLAN OF WISC | 42,996 | 0.05 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5215: NETWORK HEALTH INSURANCE COR | 63,621 | 1.40 | 89 | 71 | 79.78 | 15 | 16.85 | 0 | 0.00 | 1 | 1.12 | 2 | 2.25 |
| H5262: GUNDERSEN HEALTH PLAN | 14,275 | 2.31 | 33 | 24 | 72.73 | 6 | 18.18 | 0 | 0.00 | 1 | 3.03 | 2 | 6.06 |
| H5264: DEAN HEALTH PLAN, INC. | 24,615 | 0.08 | 2 | 0 | 0.00 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5280: MOLINA HEALTHCARE OF OHIO, I | 10,520 | 0.19 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5471: SIMPLY HEALTHCARE PLANS, INC | 21,592 | 0.51 | 11 | 10 | 90.91 | 1 | 9.09 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5475: MERIDIAN HEALTH PLAN OF MICH | 2,854 | 1.05 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5529: COMMUNITY INSURANCE COMPANY | 16,935 | 1.00 | 17 | 10 | 58.82 | 4 | 23.53 | 0 | 0.00 | 0 | 0.00 | 3 | 17.65 |
| H5530: ANTHEM HEALTH PLANS OF KENTU | 4,818 | 0.83 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5786: MERIDIAN HEALTH PLAN OF IOWA | 345 | 2.90 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5817: AMERIGROUP TEXAS, INC. | 29,609 | 0.14 | 4 | 3 | 75.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 |
| H5854: ANTHEM HEALTH PLANS, INC. | 3,784 | 1.59 | 6 | 6 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6080: MERIDIAN HEALTH PLAN OF ILLI | 6,263 | 0.16 | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6181: HEALTHPLUS NY, LLC | 10,579 | 0.09 | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6298: HEALTHSPAN INTEGRATED CARE | 2,032 | 0.49 | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6360: HEALTHSPAN INTEGRATED CARE | 13,320 | 0.23 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6751: HEALTHSPRING OF TENNESSEE, I | 7,634 | 0.52 | 4 | 2 | 50.00 | 2 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7172: AETNA BETTER HEALTH, INC. (O | 13,677 | 0.07 | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7200: AMERIGROUP TENNESSEE, INC. | 6,911 | 0.14 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7220: INDIANA UNIVERSITY HEALTH PL | 11,853 | 0.17 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7728: ANTHEM HEALTH PLANS OF NEW H | 1,509 | 0.66 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7844: MOLINA HEALTHCARE OF MICHIGA | 4,933 | 1.62 | 8 | 5 | 62.50 | 3 | 37.50 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8046: MOLINA HEALTHCARE OF ILLINOI | 4,003 | 1.25 | 5 | 5 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8432: ANTHEM HEALTH PLANS OF MAINE | 1,364 | 0.73 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8452: CARESOURCE | 15,191 | 0.20 | 3 | 1 | 33.33 | 1 | 33.33 | 0 | 0.00 | 1 | 33.33 | 0 | 0.00 |
| H8552: ANTHEM BLUE CROSS LIFE AND H | 12,645 | 0.79 | 10 | 10 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9525: COMPCARE HEALTH SERVICES INS | 1,720 | 2.33 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

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Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H9572: BCBS OF MICHIGAN MUTUAL INSU | 329,353 | 0.01 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9886: HMO MISSOURI, INC. | 1,749 | 0.57 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9947: BLUE CROSS AND BLUE SHIELD O | 2,695 | 1.48 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| R5941: ANTHEM INSURANCE COMPANIES, | 103,013 | 0.83 | 85 | 61 | 71.76 | 14 | 16.47 | 0 | 0.00 | 1 | 1.18 | 9 | 10.59 |

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TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=06: DALLAS

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0107: HEALTH CARE SERVICE CORPORAT | 8,855 | 0.45 | 4 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 75.00 |
| H0150: HEALTHSPRING OF ALABAMA, INC | 53,694 | 0.13 | 7 | 4 | 57.14 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 42.86 |
| H0332: KS PLAN ADMINISTRATORS, LLC | 29,639 | 0.67 | 20 | 19 | 95.00 | 1 | 5.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0354: CIGNA HEALTHCARE OF ARIZONA, | 43,499 | 0.28 | 12 | 8 | 66.67 | 3 | 25.00 | 1 | 8.33 | 0 | 0.00 | 0 | 0.00 |
| H0435: GLOBALHEALTH, INC. | 1,147 | 0.87 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0439: CIGNA HEALTHCARE OF GEORGIA, | 18,754 | 0.11 | 2 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 |
| H1415: HEALTHSPRING OF TENNESSEE, I | 17,952 | 0.33 | 6 | 3 | 50.00 | 1 | 16.67 | 0 | 0.00 | 1 | 16.67 | 1 | 16.67 |
| H1666: HCSC INSURANCE SERVICES COMP | 8,020 | 0.12 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1961: PEOPLES HEALTH, INC. | 53,865 | 0.24 | 13 | 12 | 92.31 | 1 | 7.69 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2108: BRAVO HEALTH MID-ATLANTIC, I | 20,882 | 0.57 | 12 | 8 | 66.67 | 2 | 16.67 | 0 | 0.00 | 0 | 0.00 | 2 | 16.67 |
| H2165: HEALTHSPRING LIFE & HEALTH I | 6,362 | 0.63 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2775: AMERICAN PROGRESSIVE LIFE & | 11,172 | 1.25 | 14 | 8 | 57.14 | 4 | 28.57 | 0 | 0.00 | 1 | 7.14 | 1 | 7.14 |
| H2816: AMERICAN PROGRESSIVE LIFE & | 28,293 | 0.07 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2968: MEMORIAL HERMANN HEALTH PLAN | 430 | 2.33 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3204: PRESBYTERIAN HEALTH PLAN | 33,370 | 0.03 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H3251: HEALTH CARE SERVICE CORPORAT | 18,504 | 0.32 | 6 | 3 | 50.00 | 1 | 16.67 | 0 | 0.00 | 0 | 0.00 | 2 | 33.33 |
| H3706: GENERATIONS HEALTHCARE, INC. | 5,667 | 0.35 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3755: COMMUNITY CARE HMO, INC | 29,137 | 0.07 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3822: HEALTH CARE SERVICE CORPORAT | 23,758 | 0.29 | 7 | 4 | 57.14 | 1 | 14.29 | 0 | 0.00 | 1 | 14.29 | 1 | 14.29 |
| H3945: CIGNA HEALTH AND LIFE INSURA | 1,577 | 0.63 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3949: BRAVO HEALTH PENNSYLVANIA, I | 55,954 | 0.34 | 19 | 12 | 63.16 | 1 | 5.26 | 0 | 0.00 | 0 | 0.00 | 6 | 31.58 |
| H3979: GHS HEALTH MAINTENANCE ORGAN | 3,431 | 0.29 | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4454: HEALTHSPRING OF TENNESSEE, I | 90,916 | 0.10 | 9 | 4 | 44.44 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 5 | 55.56 |
| H4506: SELECTCARE OF TEXAS, INC. | 62,797 | 1.80 | 113 | 94 | 83.19 | 16 | 14.16 | 0 | 0.00 | 1 | 0.88 | 2 | 1.77 |
| H4513: HEALTHSPRING LIFE & HEALTH I | 87,887 | 0.25 | 22 | 19 | 86.36 | 1 | 4.55 | 0 | 0.00 | 0 | 0.00 | 2 | 9.09 |
| H4528: HEALTHSPRING LIFE & HEALTH I | 8,372 | 0.84 | 7 | 4 | 57.14 | 1 | 14.29 | 0 | 0.00 | 0 | 0.00 | 2 | 28.57 |
| H4564: SCOTT AND WHITE HEALTH PLAN | 28,232 | 0.21 | 6 | 6 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5410: HEALTHSPRING OF FLORIDA | 50,817 | 0.30 | 15 | 14 | 93.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 6.67 |
| H5656: SELECTCARE HEALTH PLANS, INC | 3,883 | 1.80 | 7 | 6 | 85.71 | 1 | 14.29 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5985: PHOENIX HEALTH PLANS, INC. | 12,844 | 2.34 | 30 | 23 | 76.67 | 5 | 16.67 | 0 | 0.00 | 1 | 3.33 | 1 | 3.33 |
| H6328: CARE N' CARE INSURANCE COMPA | 10,006 | 0.30 | 3 | 1 | 33.33 | 1 | 33.33 | 0 | 0.00 | 0 | 0.00 | 1 | 33.33 |

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TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H6801: GHS MANAGED HEALTH CARE PLAN | 4,338 | 0.23 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6870: SUPERIOR HEALTH PLAN, INC. | 9,905 | 0.71 | 7 | 6 | 85.71 | 0 | 0.00 | 0 | 0.00 | 1 | 14.29 | 0 | 0.00 |
| H7020: CIGNA HEALTHCARE OF SOUTH CA | 8,707 | 0.11 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7787: HEALTHSPRING LIFE & HEALTH I | 5,170 | 1.35 | 7 | 6 | 85.71 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 14.29 |
| H7833: UNITEDHEALTHCARE COMMUNITY P | 5,844 | 0.17 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H8197: MOLINA HEALTHCARE OF TEXAS, | 11,988 | 0.58 | 7 | 4 | 57.14 | 2 | 28.57 | 0 | 0.00 | 1 | 14.29 | 0 | 0.00 |
| H8237: INSURANCE COMPANY OF SCOTT A | 2,316 | 1.30 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8634: HEALTH CARE SERVICE CORPORAT | 18,917 | 0.42 | 8 | 2 | 25.00 | 2 | 25.00 | 0 | 0.00 | 1 | 12.50 | 3 | 37.50 |

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TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=07: KANSAS CITY

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0108: HUMANA HEALTH PLAN OF CALIFO | 62,030 | 0.15 | 9 | 7 | 77.78 | 1 | 11.11 | 0 | 0.00 | 0 | 0.00 | 1 | 11.11 |
| H1019: CAREPLUS HEALTH PLANS, INC. | 109,374 | 0.43 | 47 | 44 | 93.62 | 2 | 4.26 | 0 | 0.00 | 1 | 2.13 | 0 | 0.00 |
| H1036: HUMANA MEDICAL PLAN, INC. | 428,561 | 0.07 | 31 | 21 | 67.74 | 2 | 6.45 | 0 | 0.00 | 0 | 0.00 | 8 | 25.81 |
| H1406: HUMANA HEALTH PLAN, INC. | 48,949 | 0.12 | 6 | 4 | 66.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 33.33 |
| H1418: HUMANA INSURANCE COMPANY | 12,121 | 0.25 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1468: HUMANA BENEFIT PLAN OF ILLIN | 6,303 | 0.16 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H1510: HUMANA INSURANCE COMPANY | 42,143 | 0.19 | 8 | 5 | 62.50 | 0 | 0.00 | 0 | 0.00 | 1 | 12.50 | 2 | 25.00 |
| H1716: HUMANA INSURANCE COMPANY | 13,275 | 0.15 | 2 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 |
| H1951: HUMANA HEALTH BENEFIT PLAN O | 126,282 | 0.25 | 31 | 17 | 54.84 | 1 | 3.23 | 0 | 0.00 | 2 | 6.45 | 11 | 35.48 |
| H2012: HUMANA HEALTH PLAN, INC. | 197,215 | 0.13 | 25 | 8 | 32.00 | 2 | 8.00 | 0 | 0.00 | 3 | 12.00 | 12 | 48.00 |
| H2486: HUMANA MEDICAL PLAN OF UTAH, | 5,674 | 0.35 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2610: ESSENCE HEALTHCARE, INC. | 52,152 | 1.07 | 56 | 45 | 80.36 | 10 | 17.86 | 0 | 0.00 | 0 | 0.00 | 1 | 1.79 |
| H2649: HUMANA HEALTH PLAN, INC. | 136,476 | 0.10 | 14 | 11 | 78.57 | 1 | 7.14 | 0 | 0.00 | 1 | 7.14 | 1 | 7.14 |
| H2944: HUMANA INSURANCE COMPANY | 18,935 | 0.26 | 5 | 3 | 60.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 40.00 |
| H2949: HUMANA HEALTH PLAN, INC. | 42,190 | 0.09 | 4 | 2 | 50.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 | 1 | 25.00 |
| H4007: HUMANA HEALTH PLANS OF PUERT | 50,094 | 0.24 | 12 | 9 | 75.00 | 2 | 16.67 | 0 | 0.00 | 1 | 8.33 | 0 | 0.00 |
| H4141: HUMANA EMPLOYERS HEALTH PLAN | 37,114 | 0.16 | 6 | 3 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 50.00 |
| H4461: CARITEN HEALTH PLAN INC. | 106,646 | 0.17 | 18 | 14 | 77.78 | 1 | 5.56 | 0 | 0.00 | 0 | 0.00 | 3 | 16.67 |
| H4510: HUMANA HEALTH PLAN OF TEXAS, | 90,137 | 0.17 | 15 | 11 | 73.33 | 2 | 13.33 | 0 | 0.00 | 2 | 13.33 | 0 | 0.00 |
| H5216: HUMANA INSURANCE COMPANY | 33,733 | 0.12 | 4 | 1 | 25.00 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 2 | 50.00 |
| H5415: HUMANA HEALTH INSURANCE COMP | 15,119 | 0.46 | 7 | 3 | 42.86 | 1 | 14.29 | 0 | 0.00 | 0 | 0.00 | 3 | 42.86 |
| H5525: HUMANA BENEFIT PLAN OF ILLIN | 56,570 | 0.14 | 8 | 3 | 37.50 | 0 | 0.00 | 0 | 0.00 | 2 | 25.00 | 3 | 37.50 |
| H5970: HUMANA INSURANCE COMPANY OF | 8,992 | 0.11 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6609: HUMANA INSURANCE COMPANY | 792,720 | 0.23 | 180 | 98 | 54.44 | 8 | 4.44 | 0 | 0.00 | 10 | 5.56 | 64 | 35.56 |
| H6622: HUMANA WI HEALTH ORGANIZATIO | 39,065 | 0.05 | 2 | 0 | 0.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 |
| H8145: HUMANA INSURANCE COMPANY | 140,416 | 0.16 | 22 | 17 | 77.27 | 0 | 0.00 | 0 | 0.00 | 1 | 4.55 | 4 | 18.18 |
| H8644: HUMANA INSURANCE COMPANY | - | - | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8953: HUMANA HEALTH PLAN OF OHIO, | 41,203 | 0.15 | 6 | 5 | 83.33 | 0 | 0.00 | 0 | 0.00 | 1 | 16.67 | 0 | 0.00 |
| R5826: HUMANA INSURANCE COMPANY | 501,157 | 0.16 | 78 | 45 | 57.69 | 4 | 5.13 | 0 | 0.00 | 10 | 12.82 | 19 | 24.36 |

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TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=08: DENVER

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Uphld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0318: AETNA HEALTH, INC. (PA) | 881 | 2.27 | 2 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 50.00 |
| H0523: AETNA HEALTH OF CALIFORNIA I | 16,462 | 0.55 | 9 | 8 | 88.89 | 1 | 11.11 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1013: COVENTRY HEALTH PLAN OF FLOR | 52,155 | 0.50 | 26 | 17 | 65.38 | 3 | 11.54 | 0 | 0.00 | 0 | 0.00 | 6 | 23.08 |
| H1109: AETNA HEALTH INC.(GEORGIA) | 3,381 | 0.89 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1608: COVENTRY HEALTH AND LIFE INS | 30,421 | 0.56 | 17 | 11 | 64.71 | 5 | 29.41 | 0 | 0.00 | 0 | 0.00 | 1 | 5.88 |
| H1692: COVENTRY HEALTH CARE OF WEST | 3,367 | 0.30 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1994: SELECTHEALTH, INC. | 32,268 | 0.06 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2112: AETNA HEALTH, INC. (PA) | 3,312 | 0.30 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2611: COVENTRY HEALTH AND LIFE INS | 6,570 | 0.46 | 3 | 1 | 33.33 | 2 | 66.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2663: COVENTRY HEALTH CARE OF MISS | 57,327 | 0.42 | 24 | 18 | 75.00 | 4 | 16.67 | 0 | 0.00 | 0 | 0.00 | 2 | 8.33 |
| H2672: COVENTRY HEALTH CARE OF KANS | 17,736 | 0.39 | 7 | 6 | 85.71 | 1 | 14.29 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2701: NEW WEST HEALTH SERVICES | 17,997 | 0.50 | 9 | 5 | 55.56 | 4 | 44.44 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2792: GEISINGER QUALITY OPTIONS, I | 635 | 1.57 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3152: AETNA HEALTH, INC. (NJ) | 36,552 | 0.98 | 36 | 27 | 75.00 | 4 | 11.11 | 1 | 2.78 | 1 | 2.78 | 3 | 8.33 |
| H3312: AETNA HEALTH, INC. (NY) | 14,934 | 1.81 | 27 | 19 | 70.37 | 7 | 25.93 | 1 | 3.70 | 0 | 0.00 | 0 | 0.00 |
| H3597: AETNA HEALTH, INC. (ME) | 7,344 | 0.95 | 7 | 3 | 42.86 | 0 | 0.00 | 1 | 14.29 | 1 | 14.29 | 2 | 28.57 |
| H3623: AETNA HEALTH, INC. (PA) | 19,861 | 0.40 | 8 | 8 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3931: AETNA HEALTH, INC, (PA) | 27,510 | 1.13 | 31 | 24 | 77.42 | 7 | 22.58 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3959: HEALTHAMERICA PENNSYLVANIA, | 70,162 | 1.00 | 70 | 54 | 77.14 | 7 | 10.00 | 1 | 1.43 | 1 | 1.43 | 7 | 10.00 |
| H4523: AETNA HEALTH, INC. (TX) | 12,493 | 1.28 | 16 | 14 | 87.50 | 1 | 6.25 | 0 | 0.00 | 1 | 6.25 | 0 | 0.00 |
| H4910: AETNA HEALTH, INC. (PA) | 1,433 | 1.40 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5414: AETNA HEALTH, INC. (FL) | 18,273 | 0.49 | 9 | 8 | 88.89 | 1 | 11.11 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5509: COVENTRY HEALTH AND LIFE INS | 40,818 | 0.32 | 13 | 9 | 69.23 | 4 | 30.77 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5521: AETNA LIFE INSURANCE COMPANY | 589,962 | 0.92 | 544 | 452 | 83.09 | 70 | 12.87 | 3 | 0.55 | 5 | 0.92 | 14 | 2.57 |
| H5522: HEALTHASSURANCE PENNSYLVANIA | 72,824 | 0.88 | 64 | 46 | 71.88 | 10 | 15.63 | 1 | 1.56 | 1 | 1.56 | 6 | 9.38 |
| H5793: AETNA HEALTH, INC. (CT) | 22,182 | 0.90 | 20 | 19 | 95.00 | 1 | 5.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5813: AETNA HEALTH, INC. (PA) | 3,395 | 1.77 | 6 | 5 | 83.33 | 1 | 16.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5850: COVENTRY SUMMIT HEALTH PLAN, | - | - | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6560: COVENTRY HEALTH CARE OF VIRG | 1,003 | 1.99 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6923: AETNA HEALTH, INC. (PA) | 1,587 | 0.63 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7149: COVENTRY HEALTH CARE OF NEBR | 6,515 | 0.61 | 4 | 3 | 75.00 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

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TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H7301: COVENTRY HEALTH CARE OF ILLI | 15,576 | 0.58 | 9 | 6 | 66.67 | 1 | 11.11 | 0 | 0.00 | 1 | 11.11 | 1 | 11.11 |
| H7306: FIRST HEALTH LIFE & HEALTH I | 2,119 | 0.47 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7908: AETNA HEALTH, INC. (PA) | 2,386 | 0.42 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8393: COVENTRY HEALTH AND LIFE INS | 4,134 | 0.48 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8468: GEISINGER INDEMNITY INSURANC | 9,458 | 0.11 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8649: AETNA HEALTH OF UTAH, INC. | 9,271 | 0.32 | 3 | 2 | 66.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 33.33 |
| H8980: COVENTRY HEALTH AND LIFE INS | 20,675 | 0.97 | 20 | 15 | 75.00 | 5 | 25.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9208: RIVERLINK HEALTH | 1,051 | 4.76 | 5 | 4 | 80.00 | 1 | 20.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9302: SOUNDPATH HEALTH | 20,936 | 1.86 | 39 | 27 | 69.23 | 10 | 25.64 | 0 | 0.00 | 2 | 5.13 | 0 | 0.00 |
| H9847: COVENTRY HEALTH AND LIFE INS | 14,311 | 0.42 | 6 | 3 | 50.00 | 2 | 33.33 | 0 | 0.00 | 0 | 0.00 | 1 | 16.67 |

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Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=09: SAN FRANCISCO

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0084: CARE IMPROVEMENT PLUS OF TEX | 26,501 | 0.19 | 5 | 4 | 80.00 | 0 | 0.00 | 0 | 0.00 | 1 | 20.00 | 0 | 0.00 |
| H0148: CARE1ST HEALTH PLAN | 10,085 | 0.10 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0151: UNITEDHEALTHCARE OF ALABAMA, | 33,644 | 0.30 | 10 | 10 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0251: UNITEDHEALTHCARE PLAN OF THE | 41,943 | 0.26 | 11 | 7 | 63.64 | 2 | 18.18 | 0 | 0.00 | 0 | 0.00 | 2 | 18.18 |
| H0294: CARE IMPROVEMENT PLUS WISCON | 7,107 | 0.14 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0302: MEDISUN, INC. | 46,483 | 0.95 | 44 | 29 | 65.91 | 7 | 15.91 | 2 | 4.55 | 5 | 11.36 | 1 | 2.27 |
| H0303: PACIFICARE OF ARIZONA, INC. | 96,435 | 0.21 | 20 | 17 | 85.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 15.00 |
| H0316: UNITEDHEALTHCARE OF ARIZONA, | 15,180 | 0.26 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0321: ARIZONA PHYSICIANS IPA, INC. | 36,566 | 0.33 | 12 | 10 | 83.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 16.67 |
| H0408: UNITEDHEALTHCARE INSURANCE C | 1,613 | 0.62 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0504: CALIFORNIA PHYSICIANS' SERVI | 103,789 | 0.69 | 72 | 51 | 70.83 | 5 | 6.94 | 0 | 0.00 | 3 | 4.17 | 13 | 18.06 |
| H0524: KAISER FOUNDATION HP, INC. | 1,022,843 | 0.08 | 81 | 67 | 82.72 | 4 | 4.94 | 0 | 0.00 | 1 | 1.23 | 9 | 11.11 |
| H0543: UHC OF CALIFORNIA | 327,079 | 0.46 | 149 | 142 | 95.30 | 4 | 2.68 | 0 | 0.00 | 1 | 0.67 | 2 | 1.34 |
| H0609: PACIFICARE OF COLORADO, INC | 99,931 | 0.18 | 18 | 16 | 88.89 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 11.11 |
| H0624: UNITEDHEALTHCARE INSURANCE C | 3,807 | 0.53 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0630: KAISER FOUNDATION HP OF CO | 96,996 | 0.08 | 8 | 7 | 87.50 | 1 | 12.50 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0755: OXFORD HEALTH PLANS (CT), IN | 37,339 | 0.32 | 12 | 12 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1045: PREFERRED CARE PARTNERS, INC | 55,517 | 0.14 | 8 | 8 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1080: UNITEDHEALTHCARE OF FLORIDA, | 35,209 | 0.45 | 16 | 15 | 93.75 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 6.25 |
| H1108: UNITEDHEALTHCARE INSURANCE C | 7,508 | 0.93 | 7 | 7 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1111: UNITEDHEALTHCARE OF GEORGIA, | 8,423 | 0.71 | 6 | 6 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1170: KAISER FOUNDATION HP OF GA, | 24,626 | 0.20 | 5 | 5 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1230: KAISER FOUNDATION HP, INC. | 31,086 | 0.03 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1286: UNITEDHEALTHCARE INSURANCE C | 13,639 | 0.29 | 4 | 3 | 75.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 | 0 | 0.00 |
| H1303: UNITEDHEALTHCARE INSURANCE C | 10,973 | 0.18 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1509: UNITEDHEALTHCARE INSURANCE C | 47,148 | 0.36 | 17 | 14 | 82.35 | 1 | 5.88 | 0 | 0.00 | 0 | 0.00 | 2 | 11.76 |
| H1944: UNITEDHEALTHCARE OF NEW ENGL | 7,301 | 0.68 | 5 | 5 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2001: SIERRA HEALTH AND LIFE INSUR | 613,044 | 0.80 | 488 | 452 | 92.62 | 4 | 0.82 | 0 | 0.00 | 12 | 2.46 | 20 | 4.10 |
| H2111: UNITEDHEALTHCARE INSURANCE C | 5,990 | 0.67 | 4 | 4 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2150: KAISER FNDN HP OF THE MID-AT | 62,675 | 0.24 | 15 | 12 | 80.00 | 3 | 20.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2226: UNITEDHEALTHCARE INSURANCE C | 13,262 | 0.08 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

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Decisions, by Region and Plan

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2654: UNITEDHEALTHCARE OF THE MIDW | 46,945 | 0.51 | 24 | 22 | 91.67 | 0 | 0.00 | 0 | 0.00 | 1 | 4.17 | 1 | 4.17 |
| H2802: UNITEDHEALTHCARE OF THE MIDL | 9,983 | 0.40 | 4 | 3 | 75.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 | 0 | 0.00 |
| H2931: HEALTH PLAN OF NEVADA, INC. | 50,750 | 0.85 | 43 | 39 | 90.70 | 1 | 2.33 | 0 | 0.00 | 0 | 0.00 | 3 | 6.98 |
| H3107: OXFORD HEALTH PLANS (NJ), IN | 76,314 | 0.45 | 34 | 28 | 82.35 | 2 | 5.88 | 0 | 0.00 | 2 | 5.88 | 2 | 5.88 |
| H3113: OXFORD HEALTH PLANS (NJ), IN | 5,393 | 0.19 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| H3132: AHF MCO OF FLORIDA, INC. | 1,226 | 0.82 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3209: UNITEDHEALTHCARE INSURANCE C | 5,376 | 0.56 | 3 | 2 | 66.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 33.33 |
| H3237: HEALTH NET COMMUNITY SOLUTIO | 26,913 | 0.19 | 5 | 4 | 80.00 | 0 | 0.00 | 0 | 0.00 | 1 | 20.00 | 0 | 0.00 |
| H3307: OXFORD HEALTH PLANS (NY), IN | 72,067 | 0.40 | 29 | 27 | 93.10 | 0 | 0.00 | 0 | 0.00 | 1 | 3.45 | 1 | 3.45 |
| H3379: UNITEDHEALTHCARE OF NEW YORK | 28,001 | 0.46 | 13 | 12 | 92.31 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 7.69 |
| H3387: UNITEDHEALTHCARE OF NEW YORK | 16,316 | 0.18 | 3 | 2 | 66.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 33.33 |
| H3456: UNITEDHEALTHCARE OF NORTH CA | 78,223 | 0.28 | 22 | 20 | 90.91 | 0 | 0.00 | 0 | 0.00 | 1 | 4.55 | 1 | 4.55 |
| H3659: UNITEDHEALTHCARE OF OHIO, IN | 55,462 | 0.43 | 24 | 22 | 91.67 | 0 | 0.00 | 0 | 0.00 | 2 | 8.33 | 0 | 0.00 |
| H3749: UNITEDHEALTHCARE OF OKLAHOMA | 27,763 | 0.36 | 10 | 9 | 90.00 | 0 | 0.00 | 0 | 0.00 | 1 | 10.00 | 0 | 0.00 |
| H3805: UNITEDHEALTHCARE OF OREGON, | 24,599 | 0.12 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3812: UNITEDHEALTHCARE INSURANCE C | 10,338 | 0.29 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3832: HAWAII MEDICAL SERVICE ASSOC | 37,057 | 0.11 | 4 | 3 | 75.00 | 0 | 0.00 | 0 | 0.00 | 1 | 25.00 | 0 | 0.00 |
| H3887: UNITEDHEALTHCARE OF THE MIDW | 17,970 | 0.45 | 8 | 7 | 87.50 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 12.50 |
| H4102: UNITEDHEALTHCARE OF NEW ENGL | 16,521 | 0.18 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4456: UNITEDHEALTHCARE PLAN OF THE | 59,034 | 0.25 | 15 | 13 | 86.67 | 0 | 0.00 | 0 | 0.00 | 1 | 6.67 | 1 | 6.67 |
| H4514: UNITEDHEALTHCARE COMMUNITY P | 27,621 | 0.69 | 19 | 18 | 94.74 | 1 | 5.26 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4522: UNITEDHEALTHCARE INSURANCE C | 28,725 | 0.17 | 5 | 4 | 80.00 | 1 | 20.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4527: PHYSICIANS HEALTH CHOICE OF | 27,417 | 0.04 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H4590: UNITEDHEALTHCARE BENEFITS OF | 201,447 | 0.17 | 35 | 33 | 94.29 | 1 | 2.86 | 0 | 0.00 | 0 | 0.00 | 1 | 2.86 |
| H4604: UNITEDHEALTHCARE OF UTAH, IN | 47,037 | 0.06 | 3 | 2 | 66.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 33.33 |
| H5005: UNITEDHEALTHCARE OF WASHINGT | 59,692 | 0.12 | 7 | 5 | 71.43 | 0 | 0.00 | 0 | 0.00 | 1 | 14.29 | 1 | 14.29 |
| H5008: UNITEDHEALTHCARE INSURANCE C | 9,772 | 0.51 | 5 | 4 | 80.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 20.00 |
| H5253: UNITEDHEALTHCARE OF WISCONSI | 94,789 | 0.21 | 20 | 20 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5322: CARE IMPROVEMENT PLUS SOUTH | 5,133 | 0.39 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5355: IEHP HEALTH ACCESS | 22,313 | 0.18 | 4 | 3 | 75.00 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5420: MEDICA HEALTHCARE PLANS, INC | 35,457 | 0.17 | 6 | 6 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5424: UNITEDHEALTHCARE INSURANCE C | 16,984 | 0.06 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5425: SCAN HEALTH PLAN | 158,598 | 0.73 | 115 | 105 | 91.30 | 10 | 8.70 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

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TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5433: ORANGE COUNTY HEALTH AUTHORI | 12,984 | 0.69 | 9 | 7 | 77.78 | 2 | 22.22 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5435: UNITEDHEALTHCARE INSURANCE C | 46,812 | 0.30 | 14 | 14 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5507: UNITEDHEALTHCARE INSURANCE C | 7,282 | 0.27 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5516: UNITEDHEALTHCARE INSURANCE C | 10,214 | 0.10 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5587: HEALTH CHOICE ARIZONA, INC. | 9,712 | 0.62 | 6 | 4 | 66.67 | 2 | 33.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5609: GEMCARE HEALTH PLAN INC. | 8,137 | 0.74 | 6 | 4 | 66.67 | 0 | 0.00 | 0 | 0.00 | 1 | 16.67 | 1 | 16.67 |
| H5640: IEHP HEALTH ACCESS | 1,146 | 0.87 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5749: UNITEDHEALTHCARE INSURANCE C | 6,183 | 0.49 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5928: CARE1ST HEALTH PLAN | 53,359 | 0.17 | 9 | 7 | 77.78 | 1 | 11.11 | 0 | 0.00 | 0 | 0.00 | 1 | 11.11 |
| H6528: CARE IMPROVEMENT PLUS SOUTH | 25,160 | 0.20 | 5 | 3 | 60.00 | 1 | 20.00 | 0 | 0.00 | 0 | 0.00 | 1 | 20.00 |
| H7187: UNITEDHEALTHCARE INSURANCE C | 10,026 | 0.60 | 6 | 4 | 66.67 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 33.33 |
| H7885: SAN MATEO HEALTH COMMISSION | 10,051 | 0.10 | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7949: PACIFICARE OF NEVADA, INC. | 13,640 | 0.07 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8258: LOCAL INITIATIVE HEALTH AUTH | 16,241 | 0.06 | 1 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8677: MOLINA HEALTHCARE OF CALIFOR | 15,810 | 0.32 | 5 | 5 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8748: UNITEDHEALTHCARE INSURANCE C | 2,498 | 0.40 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H8764: ASPIRE HEALTH PLAN | 815 | 1.23 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9003: KAISER FOUNDATION HP OF THE | 78,255 | 0.01 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9385: SCAN HEALTH PLAN ARIZONA | 8,715 | 0.23 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| R3175: UNITEDHEALTHCARE INSURANCE C | 3,423 | 0.29 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 |
| R3444: CARE IMPROVEMENT PLUS SOUTH | 57,915 | 0.43 | 25 | 22 | 88.00 | 1 | 4.00 | 0 | 0.00 | 1 | 4.00 | 1 | 4.00 |
| R5287: UNITEDHEALTHCARE INSURANCE C | 185,115 | 0.44 | 81 | 74 | 91.36 | 2 | 2.47 | 0 | 0.00 | 0 | 0.00 | 5 | 6.17 |
| R5342: UNITEDHEALTHCARE INSURANCE C | 86,457 | 0.37 | 32 | 27 | 84.38 | 2 | 6.25 | 0 | 0.00 | 0 | 0.00 | 3 | 9.38 |
| R6801: CARE IMPROVEMENT PLUS OF TEX | 71,588 | 0.61 | 44 | 41 | 93.18 | 1 | 2.27 | 0 | 0.00 | 0 | 0.00 | 2 | 4.55 |
| R7444: UNITEDHEALTHCARE INSURANCE C | 20,399 | 0.29 | 6 | 5 | 83.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 16.67 |
| R9896: CARE IMPROVEMENT PLUS SOUTH | 165,788 | 0.42 | 70 | 64 | 91.43 | 2 | 2.86 | 1 | 1.43 | 2 | 2.86 | 1 | 1.43 |

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TABLE 6 - 2015 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Region=10: SEATTLE

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Uphld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|--------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0351: HEALTH NET OF ARIZONA, INC. | 38,596 | 0.70 | 27 | 20 | 74.07 | 5 | 18.52 | 0 | 0.00 | 1 | 3.70 | 1 | 3.70 |
| H0545: INTER VALLEY HEALTH PLAN, IN | 22,151 | 0.18 | 4 | 2 | 50.00 | 2 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H0562: HEALTH NET OF CALIFORNIA, INC | 166,776 | 0.54 | 90 | 75 | 83.33 | 8 | 8.89 | 1 | 1.11 | 2 | 2.22 | 4 | 4.44 |
| H1302: BLUE CROSS OF IDAHO CARE PLU | 10,505 | 0.19 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1304: REGENCE BLUE SHIELD OF IDAHO | 8,005 | 0.62 | 5 | 3 | 60.00 | 2 | 40.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1350: BLUE CROSS OF IDAHO CARE PLU | 22,554 | 0.13 | 3 | 2 | 66.67 | 1 | 33.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H1997: REGENCE BLUESHIELD | 1,461 | 0.68 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H2174: TRILLIUM COMMUNITY HEALTH PL | 3,825 | 0.26 | 1 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 100.00 | 0 | 0.00 |
| H2241: GOLDEN STATE MEDICARE HEALTH | 3,415 | 1.46 | 5 | 3 | 60.00 | 2 | 40.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3813: MODA HEALTH PLAN, INC. | 12,550 | 0.32 | 4 | 3 | 75.00 | 1 | 25.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3814: ATRIO HEALTH PLANS | 2,174 | 0.92 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3815: ALIGNMENT HEALTH PLAN | 19,497 | 0.87 | 17 | 13 | 76.47 | 4 | 23.53 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H3817: REGENCE BLUECROSS BLUESHIELD | 64,348 | 0.45 | 29 | 26 | 89.66 | 1 | 3.45 | 2 | 6.90 | 0 | 0.00 | 0 | 0.00 |
| H3864: PACIFICSOURCE COMMUNITY HEAL | 24,363 | 0.94 | 23 | 20 | 86.96 | 2 | 8.70 | 0 | 0.00 | 1 | 4.35 | 0 | 0.00 |
| H4605: REGENCE BLUECROSS BLUESHIELD | 12,349 | 1.13 | 14 | 11 | 78.57 | 2 | 14.29 | 0 | 0.00 | 1 | 7.14 | 0 | 0.00 |
| H4754: PACIFICSOURCE COMMUNITY HEAL | 9,208 | 0.65 | 6 | 5 | 83.33 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 16.67 |
| H5009: REGENCE BLUESHIELD | 29,273 | 0.55 | 16 | 15 | 93.75 | 1 | 6.25 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5010: ASURIS NORTHWEST HEALTH | 1,416 | 0.71 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5050: GROUP HEALTH COOPERATIVE | 83,320 | 0.97 | 81 | 76 | 93.83 | 3 | 3.70 | 0 | 0.00 | 1 | 1.23 | 1 | 1.23 |
| H5294: SUPERIOR HEALTH PLAN, INC. | 1,188 | 1.68 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5439: HEALTH NET LIFE INSURANCE CO | 1,253 | 1.60 | 2 | 1 | 50.00 | 1 | 50.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5520: HEALTH NET LIFE INSURANCE CO | 39,063 | 0.67 | 26 | 20 | 76.92 | 5 | 19.23 | 0 | 0.00 | 1 | 3.85 | 0 | 0.00 |
| H5628: MOLINA HEALTHCARE OF UTAH, I | 8,696 | 1.26 | 11 | 7 | 63.64 | 2 | 18.18 | 0 | 0.00 | 0 | 0.00 | 2 | 18.18 |
| H5649: CENTRAL HEALTH PLAN OF CALIF | 28,193 | 0.04 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5810: MOLINA HEALTHCARE OF CALIFOR | 3,893 | 1.80 | 7 | 4 | 57.14 | 1 | 14.29 | 1 | 14.29 | 0 | 0.00 | 1 | 14.29 |
| H5823: MOLINA HEALTHCARE OF WASHING | 9,078 | 2.31 | 21 | 16 | 76.19 | 5 | 23.81 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5826: COMMUNITY HEALTH PLAN OF WAS | 16,719 | 0.84 | 14 | 9 | 64.29 | 3 | 21.43 | 0 | 0.00 | 1 | 7.14 | 1 | 7.14 |
| H5859: HEALTH PLAN OF CAREOREGON, I | 11,535 | 0.26 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H5926: MOLINA HEALTHCARE OF MICHIGA | 11,418 | 2.36 | 27 | 19 | 70.37 | 7 | 25.93 | 0 | 0.00 | 0 | 0.00 | 1 | 3.70 |
| H5995: ATRIO HEALTH PLANS | 3,053 | 1.64 | 5 | 5 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6237: REGENCE BLUECROSS BLUESHIELD | 2,195 | 0.46 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

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Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H6743: ATRIO HEALTH PLANS | 7,062 | 0.42 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6815: HEALTH NET HEALTH PLAN OF OR | 24,152 | 1.04 | 25 | 23 | 92.00 | 2 | 8.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H6951: TRILLIUM COMMUNITY HEALTH PL | 379 | 2.64 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7006: ATRIO HEALTH PLANS | 3,005 | 0.67 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7173: PEACH STATE HEALTH PLAN, INC | 117 | 8.55 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H7678: MOLINA HEALTHCARE OF TEXAS, | 4,277 | 0.94 | 4 | 2 | 50.00 | 1 | 25.00 | 0 | 0.00 | 1 | 25.00 | 0 | 0.00 |
| H8130: MOLINA HEALTHCARE OF FLORIDA | 1,308 | 0.76 | 1 | 1 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9047: PROVIDENCE HEALTH PLAN | 47,419 | 0.04 | 2 | 2 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| H9082: MOLINA HEALTHCARE OF NEW MEX | 1,885 | 1.59 | 3 | 3 | 100.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |

Region=TOTAL ALL REGIONS

| Contract | Mid-Yr Enroll | Rate/ 1,000 | Recons 2015 | Recons Upheld | % Uphld | Recons Overturned | % Overt | Recons Partially Overturned | % PrtOv | Recons Dismissed | % Dismiss | Recons Withdrawn | % WthDr |
|----------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| TOTALS: | 17,532,429 | 0.42 | 7,311 | 5,828 | 79.72 | 832 | 11.38 | 38 | 0.52 | 164 | 2.24 | 449 | 6.14 |

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